SOCIAL SECURITY

Refer to:
S9H: 2026-FOIA-01626

September 22, 2026

Mr. Ben Sparks
Ms. Elizabeth Haddix
American Oversight
1030 15th Street NW
Washington, DC 20005
foia@americanoversight.org

Dear Mr. Sparks and Ms. Haddix:

This letter is in response to your May 28, 2026 Freedom of Information Act (FOIA) request to the Social Security Administration (SSA) for the following from January 20, 2025 through the date of the search:

1. Records reflecting all training materials in your agency's possession on the following Palantir tools:
   a. Enhanced Leads Identification and Targeting for Enforcement (ELITE)
   b. Gotham
   c. Foundry
   d. Investigative Case Management (ICM)
   e. FALCON

2. Copies of all manuals and use guides of the Palantir tools listed above in part 1 of this request.

You state:

> To be clear, American Oversight is not asking for copies of any general personnel or conduct manuals, but rather manuals, but rather manuals or use guides specific to the tools listed above in part 1 of this request.

You also request a fee waiver.

We have no records responsive to your request. Since we have no records responsive to your request, your request for fee waiver is moot.

If you have questions or would like further assistance with your request, you may contact our FOIA Public Liaison by email at FOIA.Public.Liaison@ssa.gov; by phone at 410-965-1727, by choosing Option 2; or facsimile at 833-795-0132.

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You may also contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration for dispute resolution services. OGIS is an entity outside of SSA that offers mediation services to resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road – OGIS, College Park, MD 20740-6001; email at ogis@nara.gov; telephone at 202-741-5770; or toll-free at 1-877-684-6448.

If you disagree with this decision, you may file a written appeal with the Executive Director for the Office of Privacy and Disclosure, Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235. Your appeal must be postmarked or electronically transmitted to FOIA.Public.Liaison@ssa.gov within 90 days of the date of our response to your initial request. Please mark the envelope or subject line with "Freedom of Information Appeal."

Sincerely,



Jennifer Karangelen
Acting Freedom of Information Officer

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