DEPARTMENT OF VETERANS AFFAIRS
Financial Services Center
8000 Metropolis Drive, Building B
Austin, Texas 78774

May 11, 2026 RE: 26-15154-F

Melanie Sloan
American Oversight
1030 15th Street, NW
Washington, DC 20005
foia@americanoversight.org

Dear Ms. Sloan:

This letter is the initial agency decision to your March 19, 2026, request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Department of Veterans Affairs (VA) FOIA Office for the following records:

> *"1. A complete copy (including all attachments) of the Service Level Agreement (SLA) between ICE and VA for claims processing support. Responsive records include, but are not limited to, contracts, amendments, memoranda, cancellation notices, or other written agreements between ICE/IHSC and VA/FSC regarding the payment of bills charged by healthcare providers that treated detainees in ICE and/or CBP custody.*
>
> *2. Records sufficient to identify similar agreements or contracts between VA and other federal offices for claims processing support.*
> *(Date Range for Record Search: From 1/1/2025 To 3/19/2026)"*

Request Procedural History

As indicated in their correspondence, the VA FOIA Service referred your request to the Financial Services Center (FSC) FOIA Office for further processing and direct response to you under the FOIA tracking number 26-15154-F. The VA FSC FOIA Office received the referral on April 16, 2026 under the above-mentioned FOIA tracking number, placed it in the Complex processing category and stated that we would search for records responsive to your FOIA request that were gathered or created by the VA FSC on and before the date your request is sent out for record search.

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Fee Waiver

In your request letter you also sought a fee waiver. Your request for a fee waiver has been granted.

Search

On April 16, 2026, a search inquiry was sent to the FSC Business Office requesting they conduct a search for documents responsive to your request. The search was conducted by utilizing the search criteria of Agency Name, SLA Agreements, and timeframe you provided on the FSC Internal Shared Drive and G-Invoicing System. At the conclusion of their search, the FSC Business Office located 12 documents, totaling 133 pages, as responsive to your request. Upon review of the responsive records, the FSC FOIA Office has determined 31 pages contain information, which is protected under FOIA Exemption 6, 5 U.S.C. § 552(b)(6). Additionally, 2 documents, totaling 19 pages have been withheld in full under FOIA Exemption 5, 5 U.S.C. § 552(b)(5). Therefore, the FSC FOIA Office is releasing 31 pages in part under FOIA Exemption 6. You will receive a total of 114 pages of responsive documents for this request: 83 pages released in full, and 31 pages released in part as previously stated above.

Initial Agency Decision

Upon completion of the FSC FOIA Office's review, it was determined that 2 documents contain information which must be withheld under the disclosure protections of FOIA Exemption 5, 5 U.S.C. § 552(b)(5). Therefore, I am withholding 19 pages in their entirety under Exemption 5. Exemption 5 protects "inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency."

The next step in the Exemption 5 analysis is to determine which, if any, of the civil discovery privileges are applicable. The FSC FOIA Office determined the documents fall under the deliberative process privilege. The general purpose of the deliberative process privilege of Exemption 5 is to "prevent injury to the quality of agency decisions." The three policy purposes held to constitute the basis for this privilege are: (1) to encourage open, frank discussions on matters of policy between subordinates and superiors; (2) to protect against premature disclosure of proposed policies before they are actually adopted; and (3) to protect against public confusion that might result from disclosure of reasons and rationales that were not in fact ultimately the grounds for an agency's action. The deliberative process privilege is designed to protect the decision-making processes of a government agency. This privilege protects documents as well as the integrity of the deliberative process itself where the exposure of the process would result in harm to the decision process.

The courts have established two requirements, both of which must be met, for the deliberative process privilege to be invoked. First, the document must be pre-decisional, i.e., antecedent to the adoption of agency policy. Second, the document

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must be deliberative in that it makes recommendations or expresses opinions on legal or policy matters and is related to the process by which agency policy is formulated. Stated another way, the deliberative process privilege protects a document or its content when it makes recommendations or expresses opinions about legal or policy matters during a decision-making process and the document is not the decision document or incorporated into the decision document. Additionally, in accordance with the FOIA Improvement Act of 2016, an agency shall withhold information under the FOIA only if the agency reasonably foresees that disclosure would harm an interest protected by an exemption or disclosure is prohibited by law.

The status of the document's content is pre-decisional as the document has not been fully executed and release of this information would cause injury to the deliberative process. The deliberative process privilege of Exemption 5 is invoked as it is determined that the release of the pre-decisional information to the public would negatively impact frank discussions on matters concerning the decision-making process between subordinates and their superiors. Additionally, it is the FSC FOIA Office's conclusion that the premature release of the documents' content before a final decision was made and actually adopted would create public confusion as the content may indicate proposed recommendations that are not ultimately accepted. Until a decision is made regarding the execution of the document, premature release of the document's content may confuse the public, as the information contained within the document may not be consistent with the final actions and decisions of the agency. VA seeks a full, unbiased review of any proposed recommendations as part of the decision-making process to encourage the sharing of ideas and opinions between subordinates and their superiors. Protection of the decision-making process will help to ensure this result. For the reasons identified in the above paragraph, I have determined disclosure would cause a reasonably foreseeable harm to the decision-making process. Consequently, the FSC FOIA Office is withholding this information, as indicated by the redactions on the enclosed documents, under the deliberative process privilege of Exemption 5, 5 U.S.C. § 552(b)(5).

In addition, the FSC FOIA Office has determined that the remaining 10 documents contain information, which falls within the disclosure protections of FOIA Exemption 6, 5 U.S.C. § 552(b)(6). As a result of their determination, they are withholding information under FOIA Exemption 6 as indicated on the enclosed pages by the notation of "(b)(6)".

Exemption 6 protects information about individuals in "personnel and medical files and similar files" when disclosure of such information would constitute a clearly unwarranted invasion of personal privacy. In determining whether Exemption 6 protects against disclosure, courts require agencies to follow a four-step analysis: first, determine whether the information at issue is a personnel, medical, or "similar" file; second, determine whether there is a significant privacy interest in the requested information; third, evaluate the requester's asserted FOIA public interest in disclosure; and finally, if there is a significant privacy interest in nondisclosure and a FOIA public

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interest in disclosure, balance those competing interests to determine whether disclosure "would constitute a clearly unwarranted invasion of personal privacy." To determine if Exemption 6 was applicable, the FSC FOIA Office had to first conclude if the information met the threshold of records covered by the exemption. They have determined the information does meet the threshold of records covered by Exemption 6, as courts have made it clear that all information that applies to a particular living individual meets the thresholds of requirements of exemption 6 protection.

Next step in the Exemption 6 analysis is to determine if there is a significant privacy interest in the requested information. The individuals in the documents have a privacy interest in the disclosure of their names, position titles, direct dial phone numbers and emails to avoid unsolicited questions or harassment regarding them.

The third step in the Exemption 6 analysis is to evaluate the requester's asserted FOIA public interest in the disclosure of the information to which individuals have a significant privacy interest in its release. In order to constitute a FOIA public interest in the disclosure, the information must shed light on an agency's performance of its stationary duties. Information that does not directly reveal government operations or activities falls outside of the scope of public interest. *See* United States Department of Justice v. Reporters Committee for Freedom of the Press, 489 U.S. 749, 773 (1989).

Stated another way, the FSC FOIA Office must consider whether disclosure of the withheld information would shed light on VA's performance of its stationary duties. While requesters are typically not required to provide the reasons for requesting information, when disclosure could result in an invasion of personal privacy, the requester bears the burden of establishing that disclosure would serve a FOIA public interest. A requester's personal interest in disclosure is irrelevant to the public interest analysis. In evaluating your asserted FOIA public interest in the disclosure of the information, the FSC FOIA Office has determined there is no public interest in the disclosure of names, position titles, direct dial phone numbers and email addresses as disclosure would not shed light on VA's performance of its statutory duties.

Since the FSC FOIA Office has determined there is no public interest in the disclosure, there is no balancing test under the last step of the analysis. Therefore, they are withholding names, position titles, direct dial phone numbers and email addresses under Exemption 6. As indicated in the above paragraphs, the individuals associated with this information have a personal privacy interest that outweighs any public interest served by disclosure of the information under FOIA. It is foreseeable that the release of the direct contact information of the people found in these documents and subsequent dissemination of this information by you will lead to these persons being directly contacted and harassed. Consequently, employee names, email addresses, direct telephone numbers, electronic and handwritten signatures are being withheld.

Of note, the FOIA does not require agencies to create new records or to conduct research, analyze data, or answer questions when responding to requests. However,

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the FOIA does require an agency to provide records, if they exist, that can assist the FOIA requestor in answering his/her question.

Fee Category Determination

The FOIA, 5 U.S.C. § 552(a)(4)(A)(ii), places all FOIA requesters in one of three categories for fee purposes. The three categories of FOIA requesters are (1) commercial use requesters; (2) educational institutions, noncommercial scientific institutions and representative of the news media; and (3) all other requesters. The FSC FOIA Office has determined your request to be in the category of All Other. The determination to classify this request as an All Other Requestor is based on the fact that you do not fall under any other category.

As an all other requester, VA FOIA implementing regulations found at 38 C.F.R. §1.561(c)(4) state that the requester will be charged search fees for all time spent searching for responsive records, except the first two hours of search time are free, and for the cost of reproduction of the records only, excluding charges for the first 100 pages. In addition, VA FOIA regulation 38 C.F.R. § 1.561(h)(1) states that the VA will not charge the requester if the fee is $25 or less. Moreover, the all other requester will be charged the cost of searching for and reproducing the records even if there is ultimately no disclosure of records. There are no search charges associated with this request as total search time was less than two hours. In addition, there are no duplication costs associated with this request as the total number of pages is less than 100. Consequently, there are no processing fees associated with FOIA request 26-15154-F.

This concludes the FSC's response to FOIA request 26-15154-F. If you disagree with the determinations set forth in this response, please be advised you may appeal to the VA Office of General Counsel. Appeals may be submitted electronically, faxed or mailed to the following address:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, DC 20420
ogcfoiaappeals@va.gov

If you should choose to file an appeal, your appeal must be postmarked or electronically transmitted no later than ninety (90) calendar days from the date of this letter. Please include a copy of this letter with your written appeal and clearly state why you disagree with the determinations set forth in this response.

You may also seek assistance and/or dispute resolution services for any other aspect of your FOIA request from VA's FOIA Public Liaison and/or Office of Government Information Services (OGIS) as provided below:

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VA FOIA Public Liaison:
foiahelp@va.gov

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740-6001
ogis@nara.gov

If you should have any questions, please feel free to contact the VA Financial Services Center FOIA Officer at VAFSC_FOIA@va.gov.

Sincerely,

MELISSA MOORE

Digitally signed by MELISSA MOORE
Date: 2026.05.11 13:20:42 -05'00'

Melissa Moore
Acting, Chief Management Officer
Financial Services Center

Enclosure: 114 pages

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FSC FINANCIAL SERVICES CENTER

Franchise Agreement

FA Number: 104FSC251050000

between

Department of Veterans Affairs
Financial Services Center

and

Immigration and Customs Enforcement Health Services Corps
IHSC

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1. Introduction

This Franchise Agreement hereinafter referred to as "Agreement," is between Department of Veterans Affairs (VA) Financial Services Center (hereinafter referred to as FSC) and Department of Homeland Security (DHS) Immigration and Customs Enforcement (ICE) Health Services Corps (hereinafter referred to as IHSC). FSC and IHSC shall cite the Servicing Agency Agreement Tracking Number 104FSC251050000 to General Terms & Conditions (GT&C) A2408-070-036-066553, in all related correspondence.

This agreement reflects services and rates approved by the VA Revolving Fund Board.

2. Purpose

This Agreement documents services between FSC and IHSC where FSC provides IHSC with specific support services and IHSC reimburses FSC for those services pursuant to the terms of GT&C A2408-070-036-066553.

3. Authority

VA authority to perform services under this agreement is authorized pursuant to the "Government Management Reform Act of 1994" Public Law 103-356, the "Military Quality and Veterans Affairs Appropriation Act 2006" Public Law 109-114, and the "Federal Acquisition Regulations of 1984" as amended and/or modified, specifically, the "Competition in Contracting Act." The "Government Management Reform Act of 1994" initially authorized agencies to provide Common Administrative Services on a reimbursable basis both internally and to other Federal Agencies and the "Military Quality of Life and Veterans Affairs Appropriation Act 2006" provided permanent authority for the provision of these services.

The statutory authority of the Agencies to enter into the agreement is noted in the order(s), and not GT&C A2408-070-036-066553 provision of these services.

4. Terms of Agreement

This Agreement is effective upon signature of the last party and covers the Agreement period outlined in the G-Invoicing Order. The Agreement shall remain in effect for this Agreement period, or until this Agreement is otherwise terminated, whichever comes first.

5. Agreement Modifications

This Agreement or any of its specific provisions may be modified by the mutual concurrence of both parties and by the signature approval of the parties to the Agreement, or their designees, or their respective official successors. FSC will document modifications in either Exhibits or Modifications. Exhibits will notate administrative

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changes, such as document for the addition of new services not covered in the existing Agreement, and Modifications will notate more formalized changes, such as formalized document changes in the Agreement or its Exhibits. If any modification increases the cost or time to complete performance, FSC shall receive consideration in the form of an equitable adjustment. If any modification decreases the cost or time to complete performance, IHSC shall receive consideration in the form of an equitable adjustment. Adjustments are subject to negotiation by the parties noted representatives.

6. Pricing and Total Estimated Costs

By signing this Agreement, IHSC agrees to pay FSC for services rendered under this Agreement. The total estimated annual cost amount is the expense IHSC should expect to incur during the agreement period of performance. FSC has identified services by unit type, e.g., fixed, actual or project costs. Billing volumes are estimates of IHSC's projected workload through agreement period of performance. For volume or project based services, FSC billing will reflect the actual number of units processed or utilized. FSC identified costs for these services in Table 1 and based these costs on the current fiscal year, Board-approved rates.

Table 1: IHSC's Annual Estimated Costs

Product Line	Sub-Product Line	Unit	Volume	Price	Est. Cost
Charge Card Disbursements	Charge Card Disbursements - IHSC	ACTUAL	N/A	N/A	$8,594,719.50
Charge Card System	Charge Card System	TLINE			$4,791.20
Charge Card System	Charge Card System Service Fee	FIXED	N/A	N/A	$32,224.77
Financial Reports and Accounting	Financial Reports and Accounting Services	FIXED	N/A	N/A	$97,731.59
Medical Claims Processing	Medical Claims Processing	FIXED	N/A	N/A	$4,345,935.21
Medical Claims Processing	IHSC Enhancements	FIXED	N/A	N/A	$3,700,000.00
Medical Claims Processing	Medical Claims Disbursements-IHSC	ACTUAL	N/A	N/A	$112,000,000.00
SSAE18 Audit	SSAE18 Audit	FIXED	N/A	N/A	$88,206.00
Total Annual Cost:					**$128,863,608.27**

7. Dispute Resolution

IHSC will initially refer all differences of opinion to FSC's contractual point of contact, the Account Executive. Disputes related to this IAA shall be resolved in accordance with

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instructions provided in the Treasury Financial Manual (TFM) Volume I, Part 2, Chapter 4700, Appendix 5; Intragovernmental Transaction (IGT) Guide, at http://tfm.fiscal.treasury.gov/content/tfm/v1/p2/c470.html.

8. Termination

Either party may cancel this Agreement, either in its entirety or in part, with a 180-calendar-day written notice. If FSC or IHSC gives less than the required 180-calendar-day notice, the other party is eligible for consideration in the form of an equitable adjustment. Adjustments are subject to negotiation by the parties.

9. FSC General Responsibilities

1 - Data Integrity, Protection, Privacy, and Security

At a minimum, FSC treats all sensitive information in accordance with Federal regulations including 38 United States Code (U.S.C.) §§ 5721- 5728, the Federal Information Security Modernization Act (FISMA), 44 U.S.C. §§ 3551-3558, Office of Management and Budget (OMB) Circular A-130, National Institute of Standards and Technology (NIST) Special Publication (SP) 800- 53, and VA Directive 6500. FSC personnel follow the rules established by VA with respect to data security and confidentiality unless the customer mandates requirements, which are more stringent. FSC personnel will also follow the rules of conduct and safeguard programs established by VA for the design, development, operations, analysis, or maintenance of equipment, systems, or services used to store or process systems or records.

2 - Contractor Support

FSC's workforce is augmented by contractor support provided by commercial firms (hereinafter referred to as “subcontractors”) to support cross-servicing activities. These subcontractors may primarily or partially provide support under this Agreement. FSC assumes full responsibility for selecting the subcontractor, administering all delivery orders issued to the subcontractor, directing and monitoring the subcontractor's work, providing technical assistance and advice to the subcontractor, attending status meetings, and conducting detailed reviews of all deliverables.

3 - Performance Standards

FSC is dedicated to customer satisfaction and committed to meeting service levels. FSC staff shall provide accurate and timely guarantees and provision of products and services unless there are circumstances beyond FSC's control. If FSC cannot provide the products and services as scheduled or meet the performance measures outlined in section 11 of this SLA, FSC's product line manager, or designee, will advise the customer within 2 workdays of the reason and the action(s) taken to correct the problem.

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10. Disaster Recovery/Continuity of Operations

FSC has an established and highly rated Continuity of Operations (COOP) Program to mitigate the effects of a potential service interruption and decrease the risk to personnel in the event of a disaster. These programs focus on sustaining Mission Essential Functions and Essential Support Activities needed for operations and service delivery. To support Continuity of Operations, FSC also ensures availability of needed systems and applications through replication and cloud hosting for essential systems and data. In the event of a disruption, these capabilities would allow FSC to restore applications and recover data from a recovery point and continue services. In the event of a disaster requiring a full network fail-over, critical systems will be restored within 12 to 72 hours based on prioritization. The criticality and prioritization of essential functions and systems is based on an in-depth Business Impact Analysis in accordance with Federal directives and guidelines and considers maximum tolerable downtimes (MTD) of services to our customers. In addition to having proven service continuity during real-world incidents, FSC conducts annual testing and drills to validate its Continuity and Information System contingency strategies.

11. Information Security

1. Delivery of Data

IHSC will upload EARM and MedPar2 files to the VA Files Transfer SFTP site on a daily basis via distributable script runs, which are encrypted, then e-mails all the files located in the "VA Files" folder of the VA Files Transfer SFTP site to the VA on server (b)(6) server. It specifically e-mails the files to: (b)(6) @va.gov and FSC operations designees. Any attachments containing Sensitive Personally Identifiable Information (SPII) are password protected in accordance with DHS Handbook for Safeguarding Sensitive PII.

2. Use

The Information shared in accordance with this Agreement will be used only as described and for the purposes stated in this Agreement, and in a manner consistent with any statutory, regulatory or policy requirements, including privacy compliance requirements.

3. Records

The Parties will retain the Information for only as long as needed to fulfill the purposes stated in this Franchise Agreement. Each Party will dispose of the Information accessed under this Agreement in accordance with this Agreement and with its own records retention authorities and policies, as well as applicable laws and regulations. The FSC agrees to comply with Federal and Agency records management policies, including those policies associated with the safeguarding of records covered by the Privacy Act of 1974. These policies include the preservation of all records created or received regardless of

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format, mode of transmission, or state of completion. The FSC shall certify in writing the destruction or return of all Government data at the conclusion of this agreement or otherwise terminated. The Government Agency owns the rights to all electronic information (electronic data, electronic information systems or electronic databases) and all supporting documentation and associated metadata created as part of this agreement. All deliverables (including all data and records) under this agreement are the property of the U.S. Government and are considered federal records, for which the Agency shall have unlimited rights to use, dispose of, or disclose such data contained therein. The IHSC and FSC are responsible for preventing the alienation or unauthorized destruction of records, including all forms of mutilation. Willful and unlawful destruction, damage or alienation of Federal records is subject to the fines and penalties imposed by 18 U.S.C. § 2701. Records may not be removed from the legal custody of the Agency or destroyed without regard to the provisions of the Agency records schedules. FSC shall ensure that any subcontractor also follow these records management policies with regard to any information received from ICE under this Agreement.

4. Dissemination

The Parties will limit access to information covered under this Agreement to only those authorized personnel who have a need for the data to carry out their official duties. Before any information originating from MedPAR records can be disclosed to any third party (i.e. any entity not a party to this Agreement), the VA FSC will contact IHSC to determine the appropriate action or response. Should IHSC and VA FSC agree to VA FSC's disclosure of the information, VA FSC shall document the disclosure and provide such documentation to IHSC. For the purposes of disclosure under this Agreement, Components within DHS are not considered third parties or agencies. Dissemination of information from one Party to another shall not be considered a release of information to the public, nor shall it constitute a waiver of any exemption to the relation of information under the Freedom of Information Act (FOIA), 5 U.S.C. §522 or similar state law.

5. Safeguards

The Parties agree to maintain reasonable physical, electronic, and procedural safeguards designed to appropriately protect the Information shared under this Agreement against loss, theft, or misuse, as well as unauthorized access, disclosure, copying, use, modification or deletion. When the information is no longer used by the Parties, the Parties will destroy all electronic data, upon reaching the current 6-year retention period, from their systems as well as all paper records that they have in their possession as a result of this Agreement in such a manner as to render it unreadable and unrecoverable. Notification will be made to the service Records Liaison (RL) upon retention date expiration for approval of destruction of any electronic or records.

6. Privacy

The collection, use, disclosure, and retention of Personally Identifiable Information (PII)

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shall be limited to that which is necessary for purposes of the Parties as set forth in this Agreement. PII shall be protected by administrative, technical and physical safeguards appropriate to the sensitivity of the information. PII will only be disclosed to authorized individuals with a need to know and only for uses that are consistent with the stated purposes under this Agreement, the Privacy Act of 1974, and the DHS/ICE 013 Alien Health Records System of Records Notice (SORN). Any PII may only be disclosed under this Agreement for purposes consistent for which the information was originally collected.

If any subcontract requires FSC's subcontractor personnel to have access to information that originated with ICE and is protected by the Privacy Act of 1974, FSC shall ensure the requirements of the relevant DHS system of records notices (SORNs) applicable to any Privacy Act information and/or identified in the Agreement are followed. The DHS SORNs may be found at www.dhs.gov/privacy. SORNs may be updated at any time. FSC and any subcontractors shall comply with the SPII Handbook at all times when handling sensitive PII. The SPII Handbook is available at: https://www.dhs.gov/sites/default/files/publications/dhs%20policy%20directive%20047-01-007%20handbook%20for%20safeguarding%20sensitive%20PII%2012-4-2017.pdf.

7. Data Correction

PII shared and/or maintained under this Agreement shall, to the extent feasible, be as accurate, complete, and current as necessary for the purposes identified in this Agreement. The Parties shall cooperate with each other in this regard. VA FSC will, in a timely manner, notify IHSC of any data errors that it discovers. The VA FSC shall be responsible for correcting any erroneous data shared under this Agreement. Location and correction of records shall be accomplished in no more than three working days, and VA FSC will provide written confirmation to IHSC of the corrections made.

8. Reporting and Compliance

The Parties will provide notice, written unless otherwise specified, of any data breach (including unauthorized access, use, or disclosure). Such notice is to be provided to the IHSC point of contact listed in this agreement immediately after the party first learns of the unauthorized information incident. The parties agree to cooperate with any party's investigation or auditing of such information incidents and measures taken in response to same. To further safeguard the privacy, security, confidentiality, integrity, and availability of the connected systems and the information they store, process, and transmit, the Parties agree to maintain records of information provided to VA FSC under the terms of this Agreement consistent with applicable law, as well as established records retention policies and guidance of the respective Parties.

9. Auditing

Both Parties shall work together to develop review standards to conduct annual self-audits of their compliance with the privacy, redress, and security requirements set forth in this

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Agreement. The results of such audits shall be exchanged with the other party. The IHSC (b)(6) shall be provided copies of the self-audits of both Parties for review. The VA FSC will cooperate fully with any IHSC audit of the collection, use, access, disclosure, security, and retention of Information under this Agreement, and/or of compliance with this Agreement. The VA FSC agrees to provide IHSC with timely and reasonable access to records and information demonstrating compliance with this Agreement, upon request.

10. Sanctions

VA FSC will report to IHSC in writing any instance in which information under this SLA is accessed, disseminated, or used in an unauthorized manner. Such notice is to be provided immediately after the party first learns of the unauthorized access, dissemination, or use. Any user who is determined by VA FSC or IHSC to be in systemic or repeated violation of applicable laws and procedures governing access to and use of the information under this Agreement will have access to the information subject to this Agreement revoked, and may be prosecuted or fined, when appropriate, under applicable federal or state law, or may be subject to administrative or disciplinary actions. This Agreement does not conflict with current law or regulation or the directives of the IHSC or VA FSC. If a term of this agreement is inconsistent with such authority, then that term shall be invalid, but the remaining terms and conditions of this agreement shall remain in full force and effect.

12. Products/Services Provided by FSC to IHSC

1. Charge Card Disbursements

1.1 Charge Card Disbursements - IHSC

FSC will receive and process daily electronic files of purchase card transactions and will enter them into the accounting system based on the accounting information embedded in each purchase card. FSC will make disbursements to the servicing bank on behalf of IHSC and then bill IHSC accordingly.

FSC Responsibilities:
Receive electronic downloads of purchase data (or) statements from the servicing bank each workday; Provide daily electronic payment schedules to Department of Treasury to assure same day payments are made to the servicing bank; Resolves and answers written inquiries from the customer.

2. Charge Card System

2.1 Charge Card System

FSC will receive and process daily electronic files of pharmacy prime vendor (PPV)

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account transactions using the Charge Card System, which automatically formats charge card transactions and enters them into the accounting system based on the accounting information embedded in each account. FSC will resolve problems related to the Charge Card System and Integrated Financial and Acquisition Management System interface process.

FSC Responsibilities:
Receive electronic downloads of PPV account data from the servicing bank each business day; process data in the Charge Card System to initiate a daily electronic posting of PPV account transactions in Integrated Financial and Acquisition

Management System; provide daily electronic payment schedules to the Department of Treasury to assure same-day payments are made to the servicing bank; resolve problems during the Charge Card System and Integrated Financial and Acquisition Management System interface process; respond to customer inquiries; and prepare reports, as needed.

FSC Performance Measures:
FSC will process same-day payments to the servicing bank 98% of the time when transaction data files are provided timely by the servicing bank. If FSC fails to meet this metric, FSC will credit the Charge Card System transaction fees for all transactions included in the delinquent payment to the servicing bank.

2.2. Charge Card System Service Fee

FSC charges a Fixed monthly rate charged to Other Governmental Agencies, to recover the cost of operating the Charge Card System.

3. Financial Reports and Accounting

3.1. Financial Reports and Accounting Services

Financial reports and accounting encompass a full scope of functions necessary for production of selected VA financial reports. FSC is responsible for preparing the Central Accounting Reporting System (CARS) reclassifications for Agency Location Codes (ALC)s 36000102, 36000200 and 36001200; the Standard Form 133, “Report on Budget Execution," and Governmentwide Treasury Accounting Symbol (GTAS) reporting for VHA, National Cemetery Administration (NCA) and Departmental Administration; Processing Intra-governmental Payment and Collections and completing intra-governmental reconciliation; providing Nationwide Accounting support to field station users for Integrated Financial and Acquisition Management System (iFAMS), reports and general ledger issues; Reviewing and reconciling of general ledger accounts and trial balances; new/modified iFAMS transaction and General

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Ledger (GL) request reviews; maintaining Agency Location Code List; processing selected consolidated financial statement entries; and for Departmental Administration

completing financial statement analytics, abnormal balance review, and tie point analysis. FSC is also responsible for operational coordination and administration of Treasury Cash Collection Modernization Initiatives (e.g., OTCnet, SAM/CARS).

FSC Responsibilities:
Perform all necessary financial report and accounting functions to support the services provided in this agreement with IHSC, so that services provided through this agreement are properly recorded and reported by VA and sufficient information provided to IHSC for the proper accounting of these services by IHSC Resource Management Unit (RMU), ICE ERO Budget Execution Unit, and Dallas Financing Center (DFC) accounting staff.

Customer Responsibilities:
RMU coordinates invoicing and available balances with Dallas Financing Center (DFC) Accounting Division. DFC provides FSC with the requested information on Standard Form 224 unmatched items by the final business day of the accounting month; and send FSC all Intra- governmental Payment and Collections requests for the current accounting period by the 5th workday prior to month end. Record transactions accurately in Federal Financial Management System (FFMS).

4. Medical Claims Processing

4.1 Medical Claims Processing

FSC will process and submit payment batches to Department of Treasury and will deposit and account for refund and cancelled checks. FSC will certify all disbursement schedules using Department of Treasury's Secure Payment System. FSC will process payments using advance funds received via Intra-governmental Payment and Collection. FSC will track available remaining funding as payments are made against the advanced funds. Receiving these funds into the VA Franchise Fund also results in additional accounting and reporting work, as they are input into the VA Integrated Financial and Acquisition Management System must be included in the Franchise Fund reporting.

FSC Responsibilities:
Process and submit payment batches to Department of Treasury; Deposit and account for refund and cancelled checks; Receives and tracks advance funds received via Intra-governmental Payment and Collection; and Certify all IHSC's disbursement schedules.

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Customer Responsibilities:
RMU coordinates with FSC on budgetary amounts to ensure funding is available to make payments.

FSC performance Measure:
FSC will certify 100% of payment schedules submitted to Treasury by 3pm Central time daily.

The medical claims payment processing system represents a full lifecycle service from the time a claim reaches FSC through the generation of a payment to the provider. FSC utilizes automated processes to efficiently provide a full range of invoice processing services while complying with the "Prompt Payment Act". FSC staff receives valid claims either directly from IHSC, providers, or through Electronic Data Interchange. Claims received from IHSC or providers are scanned into the Document Management System for storage and retrieval as necessary. Claims received through Electronic Data Interchange are received from the contracted Claims clearinghouse. Medical claims received on a form specifically designated or other form capable of Optical Character Recognition will be processed using Optical Character Recognition (OCR) and transferred into the FSC Healthcare Payment Processing Application.

Appropriate reimbursements will be calculated within the FSC Healthcare Claims Processing System. Payment disbursement files are generated from an accounting system and are certified by FSC staff and forwarded to the Department of Treasury for payment issuance. Explanation of Payment (EOP) files are generated and issued to Department of Treasury for enclosure with each payment.

FSC will provide bulk claims payment services, which are claims payments made to vendors who augment available resources by providing on-site medical and support services. These claims are typically submitted for multiple patients and cover services that include, but are not limited to: psychiatry, dental, radiology, medical laboratory, support ancillary claims, and Durable Medical Equipment (DME) claims.

FSC Responsibilities:
Process and prioritize incoming mail promptly; Scan all claims, bulk invoices, rate letters, etc. immediately into a document management repository for storage and retrieval. Hard copy of any electronic images will be destroyed in accordance with FSC policies once verification of successful electronic image storage is confirmed. Perform Optical Character Recognition (OCR) scanning for paper claims submitted on standard forms; Enter new vendors into vendor file when necessary; follow-up and update changes of address and banking information as required; Maintain current provider rate letters as needed; Process all valid claims for payment in a timely manner and in accordance with the "Prompt Payment Act"; Review and releases the automated Internal Revenue Service Form 1099-MISC file annually for distribution to vendors and electronic transmission to the Internal Revenue Service; Investigate and respond to cancelled check inquiries, and process cancelled checks and returned

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electronic funds transfer payments, credits funds, and reissues payments, if appropriate; Process check tracers for checks reported as non-receipt, lost, stolen, or destroyed. Reissue payment, if appropriate. If the check was negotiated, mail a copy to the requestor; Generate bills of collection (BOCs) when required on payments issued by FSC; Follow up on the bills of collection generated and takes action to offset the debt from future payments if the vendor has not repaid the funds after due process; Make corrections to rejected payment transactions and reprocess them through the accounting system; Where the number of patients makes it impractical to enter individual patient claim data, FSC will enter the bulk claim as one claim; and Process bulk claims on a single check payment basis per individual bulk claim, rather than as an individual detainee contained in a bulk claim; FSC will provide orientation training, annual and adhoc training to FSC Staff as required; Operate and maintain a web-based provider portal; Conduct annual access review and recertification of all FSC user/user roles who have been granted access to eCAMS; Author and maintain IHSC Business Requirements Document (BRD), review and revise with IHSC as needed but annually at minimum; Implement business rules, configuration and maintenance of the eCAMS software. This includes, but is not limited to initial configuration, changes to configuration and business rules, edits, pricing and applicable fee schedules. FSC will deploy pricing and referential data updates to eCAMS within 30 business days from the date the data is made available from the applicable data source; FSC will establish a change control process to manage changes to the system; Respond to change requests within 10 business days with the scope, level of effort and proposed schedule to implement; Create provider webinars for claims submission, eCAMS Provider Portal, and appeals process; Regarding changes to frequency, format of data and delivery method at which eligibility and authorization claims data is sent to the VA FSC, the VA FSC will have 60 days to elaborate within build schedule, design and provide a level of effort, cost and a project plan including schedule and timeline for implementation of the changes; and, the VA FSC will document proposed scope of work, estimate of cost, and the proposed implementation date that the Customer and VA FSC agree upon as a modification to this service level agreement.

Provide IHSC with a near real-time, self-service reporting dashboard which provides access to all reports including, but not limited to:

- Flash Report
- Paid Claims Report
- Denial Report

*Report requirements and specifications will be provided by IHSC and revised as needed via the reporting request process outlined in the IHSC Business

Requirements Document.

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Provide ad hoc reports as needed for support of any IHSC administrative taskings or quality assurance measures via the reporting request process outlined in the IHSC Business Requirements Document.

Customer Responsibilities:
Determine patient's entitlement to medical services; Enter treatment authorization information into an automated authorization application; Ensure Providers submit all claims with all pertinent data required by FSC for processing payments; Manage and maintain Provider recruitment, retention and education; Provide FSC with the information required to resolve payment issues within 3 workdays from receipt of request for assistance; Establish Letters of Understanding (LOUs) with Providers; Determine the amount to pay for each bulk claim and certify each claim for the amount of payment and provide necessary documentation to ensure the amount certified for payment is supported; Review claims pended for high dollar threshold in eCAMS for approval or denial within a 5-day turnaround; Authorize claims and transmit to FSC in a timely manner. In coordination with the VA FSC, responds to annual access review and recertification of all non-FSC user/user roles who have been granted access to eCAMS. Submit a change request to the FSC for any changes to business process, business rules, or changes to external system or data sources consumed by the FSC, etc.

IHSC, in coordination with the VA FSC, will provide recommended frequency, format of data and delivery method at which eligibility and authorization claims data is sent to the VA FSC and coordinate with the VA FSC for the finalization of requirements for these data standards. The frequency, format and delivery method for this data exchange from IHSC to VA FSC must conform with all relevant VA and DHS policy and guidance for the transfer of sensitive data and allow FSC to satisfy all downstream requirements for the data.

Please note: If the data elements, data format, or delivery method is new or changes from currently existing methods and will have an impact on VA FSC systems for receipt and processing of the data, IHSC will provide the VA FSC a minimum of 180 days advance notice of the desired implementation.

FSC Performance Measures:
These measures apply to all Medical Claims Processing Services (4.1 – 4.3. FSC is dedicated to customer satisfaction and is committed to meeting the following performance measures. FSC guarantees the accurate and timely provision of products/services unless there are circumstances beyond the control of FSC. If the products/services cannot be provided as scheduled, FSC product line manager, or designee, will advise IHSC within 1 workday of the reasons why products/services cannot be provided and recommend an alternate IHSC corrective action. If IHSC is not satisfied with the actions taken, FSC agrees to consider an equitable adjustment

Adjustments are subject to negotiation.

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In addition, FSC will ensure that claims meet National Correct Coding Initiative (NCCI) standards, detecting issues such as unbundling of Diagnosis-related group (DRG) codes. FSC will screen for duplicate claims to ensure overpayment is not made. FSC will screen providers against the current List of Excluded Individuals/Entities (LEIE) published by the HHS Office of Inspector General prior to adding them to the vendor list and will notify IHSC for such providers immediately. FSC caused duplicate payments will be less than ½ of 1 percent of total payments. Note, an FSC caused duplicate payment is defined as a duplicate payment as the result of FSC delay, FSC erroneous adjudication of a medical claim, or FSC erroneous processing of a payment. FSC will process claims within 30 days of receipt at least 98 percent of the time, with 98.5 percent accuracy. FSC report the above performance measures quarterly to IHSC.

Help Desk

The Information Technology (IT) infrastructure enables FSC Customer Support Help Desk to provide timely and accurate responses to inquiries.

FSC Responsibilities:
Answer and resolve inquiries and provide payment resolution services; Escalate to IHSC Claims Management Program at (b)(6) @ice.dhs.gov as needed when the inquiry is related to authorization or custody issues; Conduct annual provider customer service satisfaction survey; Coordinate standardized scripting to be consistent between IHSC and VA FSC personnel when answering inquiries to ensure excellence in customer service; Identify training and retraining opportunities to ensure the standardized scripting and other defined processes are being adhered to; Leverage Customer Relationship Manager (CRM) platform to ensure that Providers receive a call back within one business day, to triage inquiries to ensure appropriate subject matter experts respond to specific inquiries.

Customer Responsibilities:
Contact FHS OGA Team at (b)(6) @va.gov when necessary; Provide FSC support for escalated inquiries; Conduct and share results of bi-annual provider customer service satisfaction survey in coordination with VAFSC/FHS.

IHSC Staff Support

FSC Responsibilities:
Provide access to the VAFSC building, and all building/office logistical support such as desk, phone, computer, parking, access to printers and scanners for up to 4 IHSC federal or contract staff. FSC will include IHSC related staff in any local safety drills, COOP exercises and plan; FSC will ensure that IHSC staff will have access to claims management systems as requested.

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Customer Responsibilities:
IHSC will hire, cover salaries, logistical cost and provide supervisory oversight of IHSC related staff located onsite at FSC; Ensure staff completes and complies with Privacy and Security training provided at the FSC.

4.2. IHSC Enhancements

FSC Responsibilities:
Provide up to 2 enhancement builds in the claims processing system for business rule enhancements, system integration changes, new features, etc. Changes and scope will be reviewed and prioritized with customer and added to a future build.

Customer Responsibilities:
IHSC will provide change requests including detailed requirements in advance of previously agreed upon requirements transition deadlines. Key stakeholders, subject matter experts, and technical resources will be provided as needed to support timely requirements transition and implementation of enhancements.

4.3. Medical Claims Disbursements-IHSC

FSC will process medical claims disbursements on behalf of IHSC.

FSC's Responsibilities:
Disburse medical claims payments on behalf of IHSC; and generate an Intra-governmental Payment and Collection (IPAC) transaction for the total of the medical claims disbursements as part of the billing process.

Customer Responsibilities:
RMU provides FSC required accounting string information required to process IPAC transaction to collect total amount of disbursements.

5. SSAE18 Audit

5.1 SSAE18 Audit

FSC, as a service provider to agencies outside VA, conducts an independent audit in accordance with Statement on Standards for Attestation Engagements Number 18 (SSAE18) standards. The SSAE18 audit provides client agencies assurance the internal control structures in place at FSC are adequate and operating effectively. An SSAE18 audit includes a description by the service organization's management of

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control objectives and related controls as they relate to the services provided. The SSAE18 audit charge represents the prorated cost to perform this annual audit.

13. Points of Contact

The following individuals are key points of contact to coordinate Agreement changes or other technical and administrative issues, which may arise.

For administrative or contractual issues pertaining to this Agreement, please contact:

(b)(6)
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6) @va.gov

For billing inquiries pertaining to this Agreement, please contact:

(b)(6) Staff Accountant
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6) @va.gov

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14. Execution

This Agreement is considered executed upon signatures of all required parties in the Treasury G-Invoicing System.

Please have your budget analyst email, or document on the associated G-Invoicing Order number, the obligation number for this agreement when it is available, but no later than 30 days after the agreement is signed.

E-mail: (b)(6) @va.gov and (b)(6) @va.gov

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Franchise Agreement

FA Number: 104FSC25105000A

between

Department of Veterans Affairs
Financial Services Center

and

Immigration and Customs Enforcement Health Services Corps
IHSC

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1. Introduction

This Franchise Agreement hereinafter referred to as "Agreement," is between Department of Veterans Affairs (VA) Financial Services Center (hereinafter referred to as FSC) and Immigration and Customs Enforcement Health Services Corps (hereinafter referred to as IHSC). FSC and IHSC shall cite the Agreement number, 104FSC25105000A, in all related correspondence.

This agreement reflects services and rates approved by the VA Revolving Fund Board.

2. Purpose

This Agreement documents services between FSC and IHSC where FSC provides IHSC with specific support services, and IHSC reimburses FSC for those services pursuant to the terms of .

3. Authority

VA authority to perform services under this agreement is authorized pursuant to the "Government Management Reform Act of 1994" Public Law 103-356, the "Military Quality and Veterans Affairs Appropriation Act 2006" Public Law 109-114, and the "Federal Acquisition Regulations of 1984" as amended and/or modified, specifically, the "Competition in Contracting Act." The "Government Management Reform Act of 1994" initially authorized agencies to provide Common Administrative Services on a reimbursable basis both internally and to other Federal Agencies and the "Military Quality of Life and Veterans Affairs Appropriation Act 2006" provided permanent authority for the provision of these services.

4. Terms of Agreement

This Agreement is effective upon signature of the last party and covers the Agreement period outlined in the G-invoicing Order. The Agreement shall remain in effect for this Agreement period, or until this Agreement is otherwise terminated, whichever comes first.

5. Agreement Modifications

This Agreement or any of its specific provisions may be modified by the mutual concurrence of both parties and by the signature approval of the parties to the Agreement, or their designees, or their respective official successors. FSC will document modifications in G-invoicing as either Admin or Modifications. Admin will notate administrative changes, such as document the refinement of services, and Modifications will notate more formalized changes, such as formalized document or task changes in the Agreement and/or its Admin. If any modification increases the cost or time to complete performance, FSC shall receive consideration in the form of an equitable adjustment. If any modification decreases the cost or time to complete performance, IHSC shall receive consideration in the form of an equitable adjustment. Adjustments are subject to negotiation by the parties noted representatives and require approval from both parties in G-invoicing.

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6. Pricing and Total Estimated Costs

By signing this Agreement, IHSC agrees to pay FSC for services rendered under this Agreement. The total estimated annual cost amount is the expense IHSC should expect to incur during the agreement period of performance. FSC has identified services by unit type, e.g., fixed, actual or project costs. Billing volumes are estimates of IHSC's projected workload through agreement period of performance. For volume or project based services, FSC billing will reflect the actual number of units processed or utilized. FSC identified costs for these services in Table 1 and based these costs on the current fiscal year, Board-approved rates.

Table 1: IHSC's Annual Estimated Costs

Product Line	Sub-Product Line	Unit	Volume	Price	Est. Cost
Charge Card Disbursements	Charge Card Disbursements - IHSC	ACTUAL	N/A	N/A	$8,594,719.50
Charge Card System	Charge Card System	TLINE	9,040	$0.53	$4,791.20
Charge Card System	Charge Card System Service Fee	FIXED	N/A	N/A	$32,224.77
Financial Reports and Accounting	Financial Reports and Accounting Services	FIXED	N/A	N/A	$97,731.59
Great Plains Accounting	Great Plains Accounting	FIXED	N/A	N/A	$0.00
Medical Claims Processing	Help Desk	FIXED	N/A	N/A	$0.00
Medical Claims Processing	IHSC Enhancements	FIXED	N/A	N/A	$3,700,000.00
Medical Claims Processing	IHSC Staff Support	FIXED	N/A	N/A	$0.00
Medical Claims Processing	Medical Claims Disbursements-IHSC	ACTUAL	N/A	N/A	$112,000,000.00
Medical Claims Processing	Medical Claims Processing	FIXED	N/A	N/A	$4,345,935.21
SSAE18 Audit	SSAE18 Audit	FIXED	N/A	N/A	$88,206.00
Total Annual Cost:					**$128,863,608.27**

7. Dispute Resolution

IHSC will initially refer all differences of opinion to FSC's contractual point of contact, the Account Executive. Disputes related to this IAA shall be resolved in accordance with instructions provided in the Treasury Financial Manual (TFM) Volume I, Part 2, Chapter 4700, Appendix 5; Intragovernmental Transaction (IGT) Guide, at http://tfm.fiscal.treasury.gov/content/tfm/v1/p2/c470.html.

8. Termination

Either party may cancel this Agreement, either in its entirety or in part, with a 180-calendar-day written notice. If FSC or IHSC gives less than the required 180-calendar-day notice,

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the other party is eligible for consideration in the form of an equitable adjustment. Adjustments are subject to negotiation.

9. FSC General Responsibilities

1 - Data Integrity, Protection, Privacy, and Security

At a minimum, FSC treats all sensitive information in accordance with Federal regulations including 38 United States Code (U.S.C.) §§ 5721- 5728, the Federal Information Security Modernization Act (FISMA), 44 U.S.C. §§ 3551-3558, Office of Management and Budget (OMB) Circular A-130, National Institute of Standards and Technology (NIST) Special Publication (SP) 800- 53, and VA Directive 6500. FSC personnel follow the rules established by VA with respect to data security and confidentiality unless the customer mandates requirements, which are more stringent. FSC personnel will also follow the rules of conduct and safeguard programs established by VA for the design, development, operations, analysis, or maintenance of equipment, systems, or services used to store or process systems or records.

2 - Contractor Support

FSC's workforce is augmented by contractor support provided by commercial firms (hereinafter referred to as “subcontractors”) to support cross-servicing activities. These subcontractors may primarily or partially provide support under this Agreement. FSC assumes full responsibility for selecting the subcontractor, administering all delivery orders issued to the subcontractor, directing and monitoring the subcontractor's work, providing technical assistance and advice to the subcontractor, attending status meetings, and conducting detailed reviews of all deliverables.

3 - Performance Standards

FSC is dedicated to customer satisfaction and committed to meeting service levels. FSC staff shall provide accurate and timely guarantees and provision of products and services unless there are circumstances beyond FSC's control. If FSC cannot provide the products and services as scheduled, or meet the performance measures outlined in section 11 of this SLA, FSC's product line manager, or designee, will advise the customer within 2 workdays of the reason and the action(s) taken to correct the problem.

10. Disaster Recovery/Continuity of Operations

FSC has an established and highly rated Continuity of Operations (COOP) Program to mitigate the effects of a potential service interruption and decrease the risk to personnel in the event of a disaster. These programs focus on sustaining Mission Essential Functions and Essential Support Activities needed for operations and service delivery. To support Continuity of Operations, FSC also ensures availability of needed systems and applications through replication and cloud hosting for essential systems and data. In the event of a disruption, these capabilities would allow FSC to restore applications and recover data from a recovery point and continue services. In the event of a disaster requiring a full network fail-over, critical systems will be restored within 12 to 72 hours based on prioritization. The criticality and prioritization of essential functions and systems is based on an in-depth Business Impact Analysis in accordance with Federal directives and guidelines and

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considers maximum tolerable downtimes (MTD) of services to our customers. In addition to having proven service continuity during real-world incidents, FSC conducts annual testing and drills to validate its Continuity and Information System contingency strategies.

11. Products/Services Provided by FSC to IHSC

1. Charge Card Disbursements

1.1 Charge Card Disbursements - IHSC

FSC will receive and process daily electronic files of purchase card transactions and will enter them into the accounting system based on the accounting information embedded in each purchase card. FSC will make disbursements to the servicing bank on behalf of IHSC and then bill IHSC accordingly.

FSC Responsibilities:
Receive electronic downloads of purchase data (or) statements from the servicing bank each workday; Provide daily electronic payment schedules to Department of Treasury to assure same day payments are made to the servicing bank; Resolves and answers written inquiries from the customer.

2. Charge Card System

2.1 Charge Card System

FSC will receive and process daily electronic files of pharmacy prime vendor (PPV) account transactions using the Charge Card System, which automatically formats charge card transactions and enters them into the accounting system based on the accounting information embedded in each account. FSC will resolve problems related to the Charge Card System and Financial Management System interface process.

FSC Responsibilities:
Receive electronic downloads of PPV account data from the servicing bank each business day; process data in the Charge Card System to initiate a daily electronic posting of PPV account transactions in Financial Management System; provide daily electronic payment schedules to the Department of Treasury to assure same-day payments are made to the servicing bank; resolve problems during the Charge Card System and Financial Management System interface process; respond to customer inquiries; and prepare reports, as needed.

FSC Performance Measures:
FSC will process same-day payments to the servicing bank 98% of the time when transaction data files are provided timely by the servicing bank. If FSC fails to meet this metric, FSC will credit the Charge Card System transaction fees for all transactions included in the delinquent payment to the servicing bank.

2.2 Charge Card System Service Fee

FSC charges a Fixed monthly rate charged to Other Governmental Agencies, to recover the cost of operating the Charge Card System.

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3. Financial Reports and Accounting

3.1 Financial Reports and Accounting Services

Financial reports and accounting encompass a full scope of functions necessary for production of selected VA financial reports. FSC is responsible for preparing the Central Accounting Reporting System (CARS) reclassifications for ALCs 36000102, 36000200 and 36001200; the Standard Form 133, Report on Budget Execution," and Governmentwide Treasury Accounting Symbol (GTAS) reporting for VHA, NCA and Departmental Administration; Processing Intra-governmental Payment and Collections and completing intra-governmental reconciliation; providing Nationwide Accounting support to field station users for FMS, reports and general ledger issues; Reviewing and reconciling of general ledger accounts and trial balances; new/modified FMS transaction and GL request reviews; maintaining Agency Location Code List; processing selected consolidated financial statement entries; and, For Departmental Administration completing financial statement analytics, abnormal balance review, and tie point analysis. FSC is also responsible for operational coordination and administration of Treasury Cash Collection Modernization Initiatives (e.g. OTCnet, SAM/CARS).

FSC Responsibilities:
Perform all necessary financial report and accounting functions to support the services provided in this agreement with IHSC, so that services provided through this agreement are properly recorded and reported by VA and sufficient information provided to IHSC for the proper accounting of these services by IHSC finance and accounting staff.

IHSC Responsibilities:
Provide FSC with the requested information on Standard Form 224 unmatched items by the final business day of the accounting month; and, Send FSC all Intra-governmental Payment and Collections requests for the current accounting period by the 5th workday prior to month end. Record transactions accurately in IHSC's accounting system.

4. Great Plains Accounting

4.1 Great Plains Accounting

FSC will process and submit payment batches to Department of Treasury and will deposit and account for refund and cancelled checks. FSC will certify all disbursement schedules using Department of Treasury's Secure Payment System. FSC will process payments using advance funds received via Intra-governmental Payment and Collection. FSC will track available remaining funding as payments are made against the advanced funds. Receiving these funds into the VA Franchise Fund also results in additional accounting and reporting work, as they are input into the VA Financial Management System and must be included in the Franchise Fund reporting. FSC's Responsibilities: Processe and submit payment batches to Department of Treasury; Deposit and account for refund and cancelled checks; Receives and tracks advance funds received via Intra-governmental Payment and Collection; and Certify all IHSC's disbursement schedules. IHSC's Responsibilities: Provides FSC with a point of

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contact and telephone number; and Provide FSC with budgetary amounts to ensure funding is available to make payments. FSC Performance Measure: FSC will certify 100% of payment schedules submitted to Treasury by 3pm Central time.

5. Medical Claims Processing

5.1 Help Desk

The Information Technology (IT) infrastructure enables FSC Customer Support Help Desk to provide timely and accurate responses to inquiries.

FSC Responsibilities:
Answer and resolve inquiries and provide payment resolution services; Escalate to IHSC Claims Management Program at (b)(6) @ice.dhs.gov as needed when the inquiry is related to authorization or custody issues; Conduct annual provider customer service satisfaction survey; Coordinate standardized scripting to be consistent between IHSC and VA FSC personnel when answering inquiries to ensure excellence in customer service; Identify training and retraining opportunities to ensure the standardized scripting and other defined processes are being adhered to; Leverage Customer Relationship Manager (CRM) platform to ensure that Providers receive a call back within one business day, to triage inquiries to ensure appropriate subject matter experts respond to specific inquiries.

IHSC Responsibilities:
Contact FHS OGA Team at (b)(6) @va.gov when necessary; Provide FSC support for escalated inquiries; Conduct bi-annual provider customer service satisfaction survey in coordination with VAFSC/FHS.

5.2 IHSC Enhancements

5.3 IHSC Staff Support

FSC Responsibilities:
Provide access to the VAFSC building, and all building/office logistical support such as desk, phone, computer, parking, access to printers and scanners for up to 4 IHSC federal staff who would serve as the Utilization Management staff. access to all systems related to IHSC medical claims processing (Plexis, HCPS, Rate letters, etc.). FSC will include UM staff in any local safety drills, COOP exercises and plan. IHSC onsite UM staff will have access to review all medical records submitted, FSC will ensure that Claims Management team will have access to claims management systems.

IHSC Responsibilities:
IHSC will hire, cover salaries, logistical cost and provide supervisory oversight of UM staff located onsite at FSC. Ensure staff completes and complies with Privacy and Security training provided at the FSC.

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5.4 Medical Claims Disbursements-IHSC

FSC will process medical claims disbursements on behalf of IHSC.

FSC's Responsibilities:
Disburse medical claims payments on behalf of IHSC; and generate an Intra-governmental Payment and Collection (IPAC) transaction for the total of the medical claims disbursements as part of the billing process.

IHSC's Responsibilities:
Provide FSC required accounting string information required to process IPAC transaction to collect total amount of disbursements.

5.5 Medical Claims Processing

The medical claims payment processing system represents a full lifecycle service from the time a claim reaches FSC through the generation of a payment to the provider. FSC utilizes automated processes to efficiently provide a full range of invoice processing services while complying with the Prompt Payment Act. FSC staff receives valid claims either directly from ORR, providers, or through Electronic Data Interchange. Claims received from ORR or providers are scanned into the Document Management System for storage and retrieval as necessary. Claims received through Electronic Data Interchange are received from the contracted Claims clearinghouse. Medical claims received on a form specifically designated or other form capable of Optical Character Recognition will be processed using Optical Character Recognition and transferred into the FSC Healthcare Payment Processing Application. Appropriate reimbursements will be calculated within the FSC Healthcare Claims Processing System. Payment disbursement files are generated from an accounting system and are certified by FSC staff and forwarded to the Department of Treasury for payment issuance. Explanation of Benefits files are generated and issued to Department of Treasury for enclosure with each payment. FSC will provide bulk claims payment services, which are claims payments made to vendors who augment available resources by providing on-site medical and support services. These claims are typically submitted for multiple patients and cover services that include, but are not limited to: psychiatry, dental, radiology, medical laboratory, support ancillary claims, and post-order custody review claims.

FSC Responsibilities:
Process and prioritize incoming mail promptly; Scan all invoices immediately into an optical imaging system and stores them on permanent media; Perform Optical Character Recognition scanning for claims submitted on standard forms; Enter new vendors into vendor file when necessary; Process all valid claims for payment in a timely manner and in accordance with the Prompt Payment Act; Review and releases the automated Internal Revenue Service Form 1099-MISC file annually for distribution to vendors and electronic transmission to the Internal Revenue Service; Investigate and respond to cancelled check inquiries; Process cancelled checks and returned electronic funds transfer payments, credits funds, and reissues payments, if appropriate; Process check tracers for checks reported as non-receipt, lost, stolen, or destroyed. Reissue payment, if appropriate. If the check was negotiated, mail a copy to the requestor; Generate bills of collection when required on payments issued by FSC; Follow up on the bills of collection generated and takes action to offset the debt

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from future payments if the vendor has not repaid the funds after due process; Make corrections to rejected payment transactions and reprocesses them through the accounting system; Enter individual patient claim data, where applicable, to ensure accurate reporting of claim volumes. Where the number of patients makes it impractical to enter individual patient claim data, FSC will enter the bulk claim as one claim; and, Process bulk claims on a single check payment basis per individual bulk claim, rather than as an individual detainee contained in a bulk claim.

Customer Responsibilities:
Determine patient's entitlement to medical services; Enter treatment authorization information into an automated authorization application; Provide FSC with a point of contact name and telephone number; Ensure all claims contain all pertinent data required by FSC for processing payments; Provide FSC with the information required to resolve payment issues within 3 workdays from receipt of request for assistance; Provide FSC with vendor's (both individual and commercial) tax identification or social security number. These numbers are needed for tax reporting purposes and to be in compliance with the Debt Collection Improvement Act; Allow FSC to correct or reissue payments as needed. To avoid making duplicate payments, ORR should not issue corrected payments; Determine the amount to pay for each bulk claim and certifies each claim for the amount of payment; Provide necessary documentation to ensure the amount certified for payment is supported; and, Authorize 99 percent of claims prior to receipt.

6. SSAE18 Audit

6.1 SSAE18 Audit

FSC, as a service provider to agencies outside VA, conducts an independent audit in accordance with Statement on Standards for Attestation Engagements Number 18 (SSAE18) standards. The SSAE18 audit provides client agencies assurance the internal control structures in place at FSC are adequate and operating effectively. An SSAE18 audit includes a description by the service organization's management of control objectives and related controls as they relate to the services provided. The SSAE18 audit charge represents the prorated cost to perform this annual audit.

12. Points of Contact

The following individuals are key points of contact to coordinate Agreement changes or other technical and administrative issues, which may arise.

For administrative or contractual issues pertaining to this Agreement, please contact:

(b)(6)
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6)@va.gov

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For billing inquiries pertaining to this Agreement, please contact:

(b)(6)
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6)@va.gov

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13. Execution

This Agreement is considered executed upon signatures of all required parties in the Treasury G-Invoicing System.

Please have your budget analyst email, or document on the associated G-Invoicing Order number, the obligation number for this agreement when it is available, but no later than 30 days after the agreement is signed.

E-mail: (b)(6) @va.gov and (b)(6) @va.gov.

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Franchise Agreement

FA Number: 104FSC25105000B

between

Department of Veterans Affairs
Financial Services Center

and

Immigration and Customs Enforcement Health Services Corps
IHSC

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1. Introduction

This Franchise Agreement hereinafter referred to as "Agreement," is between Department of Veterans Affairs (VA) Financial Services Center (hereinafter referred to as FSC) and Immigration and Customs Enforcement Health Services Corps (hereinafter referred to as IHSC). FSC and IHSC shall cite the Agreement number, 104FSC25105000B, in all related correspondence.

This agreement reflects services and rates approved by the VA Revolving Fund Board.

2. Purpose

This Agreement documents services between FSC and IHSC where FSC provides IHSC with specific support services, and IHSC reimburses FSC for those services pursuant to the terms of A2408-070-036-066553.

3. Authority

VA authority to perform services under this agreement is authorized pursuant to the "Government Management Reform Act of 1994" Public Law 103-356, the "Military Quality and Veterans Affairs Appropriation Act 2006" Public Law 109-114, and the "Federal Acquisition Regulations of 1984" as amended and/or modified, specifically, the "Competition in Contracting Act." The "Government Management Reform Act of 1994" initially authorized agencies to provide Common Administrative Services on a reimbursable basis both internally and to other Federal Agencies and the "Military Quality of Life and Veterans Affairs Appropriation Act 2006" provided permanent authority for the provision of these services.

4. Terms of Agreement

This Agreement is effective upon signature of the last party and covers the Agreement period outlined in the G-invoicing Order. The Agreement shall remain in effect for this Agreement period, or until this Agreement is otherwise terminated, whichever comes first.

5. Agreement Modifications

This Agreement or any of its specific provisions may be modified by the mutual concurrence of both parties and by the signature approval of the parties to the Agreement, or their designees, or their respective official successors. FSC will document modifications in G-invoicing as either Admin or Modifications. Admin will notate administrative changes, such as document the refinement of services, and Modifications will notate more formalized changes, such as formalized document or task changes in the Agreement and/or its Admin. If any modification increases the cost or time to complete performance, FSC shall receive consideration in the form of an equitable adjustment. If any modification decreases the cost or time to complete performance, IHSC shall receive consideration in the form of an equitable adjustment. Adjustments are subject to negotiation by the parties noted representatives and require approval from both parties in G-invoicing.

AMERICAN OVERSIGHT

6. Pricing and Total Estimated Costs

By signing this Agreement, IHSC agrees to pay FSC for services rendered under this Agreement. The total estimated annual cost amount is the expense IHSC should expect to incur during the agreement period of performance. FSC has identified services by unit type, e.g., fixed, actual or project costs. Billing volumes are estimates of IHSC's projected workload through agreement period of performance. For volume or project based services, FSC billing will reflect the actual number of units processed or utilized. FSC identified costs for these services in Table 1 and based these costs on the current fiscal year, Board-approved rates.

Table 1: IHSC's Annual Estimated Costs

Product Line	Sub-Product Line	Unit	Volume	Price	Est. Cost
Charge Card Disbursements	Charge Card Disbursements - IHSC	ACTUAL	N/A	N/A	$11,094,719.50
Charge Card System	Charge Card System	TLINE	9,040	$0.53	$4,791.20
Charge Card System	Charge Card System Service Fee	FIXED	N/A	N/A	$32,224.77
Financial Reports and Accounting	Financial Reports and Accounting Services	FIXED	N/A	N/A	$97,731.59
Medical Claims Processing	IHSC Enhancements	FIXED	N/A	N/A	$3,700,000.00
Medical Claims Processing	Medical Claims Disbursements-IHSC	ACTUAL	N/A	N/A	$112,000,000.00
Medical Claims Processing	Medical Claims Processing	FIXED	N/A	N/A	$4,345,935.21
SSAE18 Audit	SSAE18 Audit	FIXED	N/A	N/A	$88,206.00
Total Annual Cost:					**$131,363,608.27**

7. Dispute Resolution

IHSC will initially refer all differences of opinion to FSC's contractual point of contact, the Account Executive. Disputes related to this IAA shall be resolved in accordance with instructions provided in the Treasury Financial Manual (TFM) Volume I, Part 2, Chapter 4700, Appendix 5; Intragovernmental Transaction (IGT) Guide, at http://tfm.fiscal.treasury.gov/content/tfm/v1/p2/c470.html.

8. Termination

Either party may cancel this Agreement, either in its entirety or in part, with a 180-calendar-day written notice. If FSC or IHSC gives less than the required 180-calendar-day notice, the other party is eligible for consideration in the form of an equitable adjustment. Adjustments are subject to negotiation.

AMERICAN OVERSIGHT

9. FSC General Responsibilities

1 - Data Integrity, Protection, Privacy, and Security

At a minimum, FSC treats all sensitive information in accordance with Federal regulations including 38 United States Code (U.S.C.) §§ 5721- 5728, the Federal Information Security Modernization Act (FISMA), 44 U.S.C. §§ 3551-3558, Office of Management and Budget (OMB) Circular A-130, National Institute of Standards and Technology (NIST) Special Publication (SP) 800- 53, and VA Directive 6500. FSC personnel follow the rules established by VA with respect to data security and confidentiality unless the customer mandates requirements, which are more stringent. FSC personnel will also follow the rules of conduct and safeguard programs established by VA for the design, development, operations, analysis, or maintenance of equipment, systems, or services used to store or process systems or records.

2 - Contractor Support

FSC's workforce is augmented by contractor support provided by commercial firms (hereinafter referred to as “subcontractors”) to support cross-servicing activities. These subcontractors may primarily or partially provide support under this Agreement. FSC assumes full responsibility for selecting the subcontractor, administering all delivery orders issued to the subcontractor, directing and monitoring the subcontractor's work, providing technical assistance and advice to the subcontractor, attending status meetings, and conducting detailed reviews of all deliverables.

3 - Performance Standards

FSC is dedicated to customer satisfaction and committed to meeting service levels. FSC staff shall provide accurate and timely guarantees and provision of products and services unless there are circumstances beyond FSC's control. If FSC cannot provide the products and services as scheduled, or meet the performance measures outlined in section 11 of this SLA, FSC's product line manager, or designee, will advise the customer within 2 workdays of the reason and the action(s) taken to correct the problem.

10. Disaster Recovery/Continuity of Operations

FSC has an established and highly rated Continuity of Operations (COOP) Program to mitigate the effects of a potential service interruption and decrease the risk to personnel in the event of a disaster. These programs focus on sustaining Mission Essential Functions and Essential Support Activities needed for operations and service delivery. To support Continuity of Operations, FSC also ensures availability of needed systems and applications through replication and cloud hosting for essential systems and data. In the event of a disruption, these capabilities would allow FSC to restore applications and recover data from a recovery point and continue services. In the event of a disaster requiring a full network fail-over, critical systems will be restored within 12 to 72 hours based on prioritization. The criticality and prioritization of essential functions and systems is based on an in-depth Business Impact Analysis in accordance with Federal directives and guidelines and considers maximum tolerable downtimes (MTD) of services to our customers. In addition to having proven service continuity during real-world incidents, FSC conducts annual testing and drills to validate its Continuity and Information System contingency strategies.

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11. Information Security

1. Delivery of Data

IHSC will upload EARM and MedPar2 files to the VA Files Transfer SFTP site on a daily basis via distributable script runs, which are encrypted, then e-mails all the files located in the "VA Files" folder of the VA Files Transfer SFTP site to the VA on server (b)(6) server. It specifically e-mails the files to: (b)(6) @va.gov and FSC operations designees. Any attachments containing Sensitive Personally Identifiable Information (SPII) are password protected in accordance with DHS Handbook for Safeguarding Sensitive PII.

2. Use

The Information shared in accordance with this Agreement will be used only as described and for the purposes stated in this Agreement, and in a manner consistent with any statutory, regulatory or policy requirements, including privacy compliance requirements.

3. Records

The Parties will retain the Information for only as long as needed to fulfill the purposes stated in this Franchise Agreement. Each Party will dispose of the Information accessed under this Agreement in accordance with this Agreement and with its own records retention authorities and policies, as well as applicable laws and regulations. The FSC agrees to comply with Federal and Agency records management policies, including those policies associated with the safeguarding of records covered by the Privacy Act of 1974. These policies include the preservation of all records created or received regardless of format, mode of transmission, or state of completion. The FSC shall certify in writing the destruction or return of all Government data at the conclusion of this agreement or otherwise terminated. The Government Agency owns the rights to all electronic information (electronic data, electronic information systems or electronic databases) and all supporting documentation and associated metadata created as part of this agreement. All deliverables (including all data and records) under this agreement are the property of the U.S. Government and are considered federal records, for which the Agency shall have unlimited rights to use, dispose of, or disclose such data contained therein. The IHSC and FSC are responsible for preventing the alienation or unauthorized destruction of records, including all forms of mutilation. Willful and unlawful destruction, damage or alienation of Federal records is subject to the fines and penalties imposed by 18 U.S.C. § 2701. Records may not be removed from the legal custody of the Agency or destroyed without regard to the provisions of the Agency records schedules. FSC shall ensure that any subcontractor also follow these records management policies with regard to any information received from ICE under this Agreement.

4. Dissemination

The Parties will limit access to information covered under this Agreement to only those authorized personnel who have a need for the data to carry out their official duties. Before any information originating from MedPAR records can be disclosed to any third party (i.e. any entity not a party to this Agreement), the VA FSC will contact IHSC to determine the appropriate action or response. Should IHSC and VA FSC agree to VA

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FSC's disclosure of the information, VA FSC shall document the disclosure and provide such documentation to IHSC. For the purposes of disclosure under this Agreement, Components within DHS are not considered third parties or agencies. Dissemination of information from one Party to another shall not be considered a release of information to the public, nor shall it constitute a waiver of any exemption to the relation of information under the Freedom of Information Act (FOIA), 5 U.S.C. §522 or similar state law.

5. Safeguards

The Parties agree to maintain reasonable physical, electronic, and procedural safeguards designed to appropriately protect the Information shared under this Agreement against loss, theft, or misuse, as well as unauthorized access, disclosure, copying, use, modification or deletion. When the information is no longer used by the Parties, the Parties will destroy all electronic data, upon reaching the current 6-year retention period, from their systems as well as all paper records that they have in their possession as a result of this Agreement in such a manner as to render it unreadable and unrecoverable. Notification will be made to the service Records Liaison (RL) upon retention date expiration for approval of destruction of any electronic or records.

6. Privacy

The collection, use, disclosure, and retention of Personally Identifiable Information (PII) shall be limited to that which is necessary for purposes of the Parties as set forth in this Agreement. PII shall be protected by administrative, technical and physical safeguards appropriate to the sensitivity of the information. PII will only be disclosed to authorized individuals with a need to know and only for uses that are consistent with the stated purposes under this Agreement, the Privacy Act of 1974, and the DHS/ICE 013 Alien Health Records System of Records Notice (SORN). Any PII may only be disclosed under this Agreement for purposes consistent for which the information was originally collected.

If any subcontract requires FSC's subcontractor personnel to have access to information that originated with ICE and is protected by the Privacy Act of 1974, FSC shall ensure the requirements of the relevant DHS system of records notices (SORNs) applicable to any Privacy Act information and/or identified in the Agreement are followed. The DHS SORNs may be found at www.dhs.gov/privacy. SORNs may be updated at any time.

FSC and any subcontractors shall comply with the SPII Handbook at all times when handling sensitive PII. The SPII Handbook is available at: https://www.dhs.gov/sites/default/files/publications/dhs%20policy%20directive%20047-01-007%20handbook%20for%20safeguarding%20sensitive%20PII%2012-4-2017.pdf.

7. Data Correction

PII shared and/or maintained under this Agreement shall, to the extent feasible, be as accurate, complete, and current as necessary for the purposes identified in this Agreement. The Parties shall cooperate with each other in this regard. VA FSC will, in a timely manner, notify IHSC of any data errors that it discovers. The VA FSC shall be responsible for correcting any erroneous data shared under this Agreement. Location and correction of records shall be accomplished in no more than three working days, and VA FSC will provide written confirmation to IHSC of the corrections made.

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8. Reporting and Compliance

The Parties will provide notice, written unless otherwise specified, of any data breach (including unauthorized access, use, or disclosure). Such notice is to be provided to the IHSC point of contact listed in this agreement immediately after the party first learns of the unauthorized information incident. The parties agree to cooperate with any party's investigation or auditing of such information incidents and measures taken in response to same. To further safeguard the privacy, security, confidentiality, integrity, and availability of the connected systems and the information they store, process, and transmit, the Parties agree to maintain records of information provided to VA FSC under the terms of this Agreement consistent with applicable law, as well as established records retention policies and guidance of the respective Parties.

9. Auditing

Both Parties shall work together to develop review standards to conduct annual self-audits of their compliance with the privacy, redress, and security requirements set forth in this Agreement. The results of such audits shall be exchanged with the other party. The IHSC (b)(6) shall be provided copies of the self-audits of both Parties for review. The VA FSC will cooperate fully with any IHSC audit of the collection, use, access, disclosure, security, and retention of Information under this Agreement, and/or of compliance with this Agreement. The VA FSC agrees to provide IHSC with timely and reasonable access to records and information demonstrating compliance with this Agreement, upon request.

10. Sanctions

VA FSC will report to IHSC in writing any instance in which information under this SLA is accessed, disseminated, or used in an unauthorized manner. Such notice is to be provided immediately after the party first learns of the unauthorized access, dissemination, or use. Any user who is determined by VA FSC or IHSC to be in systemic or repeated violation of applicable laws and procedures governing access to and use of the information under this Agreement will have access to the information subject to this Agreement revoked, and may be prosecuted or fined, when appropriate, under applicable federal or state law, or may be subject to administrative or disciplinary actions. This Agreement does not conflict with current law or regulation or the directives of the IHSC or VA FSC. If a term of this agreement is inconsistent with such authority, then that term shall be invalid, but the remaining terms and conditions of this agreement shall remain in full force and effect.

12. Products/Services Provided by FSC to IHSC

1. Charge Card Disbursements

1.1 Charge Card Disbursements - IHSC

FSC will receive and process daily electronic files of purchase card transactions and will enter them into the accounting system based on the accounting information embedded in each purchase card. FSC will make disbursements to the servicing bank on behalf of IHSC and then bill IHSC accordingly.

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FSC Responsibilities:
Receive electronic downloads of purchase data (or) statements from the servicing bank each workday; Provide daily electronic payment schedules to Department of Treasury to assure same day payments are made to the servicing bank; Resolves and answers written inquiries from the customer.

2. Charge Card System

2.1 Charge Card System

FSC will receive and process daily electronic files of all purchase, fleet, travel CBA and account transactions using the Charge Card System, which automatically formats charge card transactions and enters them into the accounting system based on the accounting information embedded in each account. FSC will resolve problems related to the Charge Card System and FMS, and iFAMS process. FSC will review and audit transactions as needed to reduce fraud, waste, and abuse. Perform policy compliance audits on government charge card transactions conducted by administrations and VA staff offices using a statistically random sample methodology; Follow-up with program coordinators, cardholders, and responsible officials to attempt the correction of discrepancies identified in the audits.

FSC Responsibilities:
Receive electronic downloads of all purchase, fleet, and travel CBA transaction and account data from the servicing bank each business day; Process data in the Charge Card System to initiate a daily electronic posting of all charge card transactions in FMS or iFAMS; Provide daily electronic payment schedules to the Department of Treasury to assure same-day payments are made to the servicing bank; Resolve problems during the Charge Card System and accounting system interface process; Respond to customer inquiries; upload and store transactions in the Charge Card Portal (CCP); Sign and store VA Form 0242 in CCP; and Prepare reports, as needed. FSC will ensure that CCP is available for use by customers 90% of the time, outside of planned maintenance. Customers will be notified if CCP experiences an outage lasting more than two hours. The FSC is committed to providing excellent customer service. Customers will be provided an opportunity to answer a survey on their satisfaction with the support they receive. FSC has a goal of 80% satisfaction.

Customer Responsibilities:
Verify receipt and expense of the items ordered; and reallocate expenses, if needed. Respond within five (5) business days to FSC requests for transaction audit or oversight reviews in compliance with VA Purchase Card Policy.

FSC Performance Measures:
FSC will process same-day payments to the servicing bank 98% of the time when transaction data files are provided timely by the servicing bank. If FSC fails to meet this metric, FSC will credit the Charge Card System transaction fees for all transactions included in the delinquent payment to the servicing bank.

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2.2 Charge Card System Service Fee

FSC charges a Fixed monthly rate charged to Other Governmental Agencies, to recover the cost of operating the Charge Card System.

3. Financial Reports and Accounting

3.1 Financial Reports and Accounting Services

Financial reports and accounting encompass a full scope of functions necessary for production of selected VA financial reports. FSC is responsible for: Preparing the CARS reclassifications for ALCs 03600104, 36000102, 36000200 and 36001200; Completing the Standard VA Form 133, "Report on Budget Execution," and GTAS reporting for VHA, NCA and Departmental Administration; Processing Intra-Governmental Payment and Collections and completing intra-governmental reconciliation; Coordination of G-Invoicing implementation; Providing Nationwide Accounting Support to field station users for FMS and iFAMS, reports and general ledger issues; Reviewing and reconciling of general ledger accounts and trial balances; New/modified FMS/iFAMS transaction and GL request reviews; iFAMS ACS governance review services for operational waves; Maintaining Agency Location Code List; Processing selected consolidated financial statement entries (DOL, OPM, annual leave); Processing all VA financial system budget entries for the top 3 levels of the budget; For Departmental Administration, completing financial statement analytics, abnormal balance review, and tie point analysis; Selected journal entries for customer; and Providing agent cashier accountability guidance. FSC is responsible for providing common station level accounting services for VA Central Office (station 101 and 125-134 in FMS and headquarters for iFAMS). While VHA still uses FMS, FSC is responsible for iFAMS actions needed to transfer completed Major Construction projects out of iFAMS and coordinate with receiving VHA stations on entries required by the station in FMS. FSC is also responsible for operational coordination and administration of Treasury Cash Collection Modernization Initiatives (e.g., OTCnet, SAM/CARS). FSC will offer a full range of financial management training to allow customers to increase their understanding of VA policies and procedures for financial accounting, reporting and FMS/iFAMS processing. FSC will provide virtual training and classroom instruction on-site in Austin or off-site at VA locations. FSC will offer temporary on-site consulting assistance and expertise in the areas of accounting and financial operations at the Chief Financial Officer, Fiscal Officer, Chief Accountant and/or facility level. FSC staff will travel to customer's location in two-week intervals to provide assistance.

FSC Responsibilities:
Provide timely and accurate preparation of CARS Reclassifications, SF 133 and GTAS reports; Provide accounting services using standard general ledger and FMS accounting methods; Process all Intra-governmental Payment and Collections requests promptly in the appropriate accounting month; Perform Transit Benefit accounting for VA units; Provide guidance for agent cashier accountability to all VA units; Provide solutions for complex accounting inquiries; Make training schedule available to units; Review and update training classes as needed for changes in VA policies and procedures; Participate in Financial Policy Working Group; Review Policy documents; Present scheduled training classes; Provide qualified staff to perform high level accounting or financial duties; and Assist with the establishment of Standard

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Operating Procedures and Best Business Practices.

Customer Responsibilities:
Provide FSC with the requested information on CARS unmatched items by the final business day of the accounting month; Record transactions accurately and in the same accounting month as transaction are executed; Send FSC all Intra-governmental Payment and Collections requests for the current accounting period by the 5th workday prior to month end; Work with FSC training contacts on registration and scheduling of training classes; and Provide workspace including computer, monitor, phone, and access to printers and access to needed systems, applications and data files for FSC staff performing high level accounting or financial duties.

FSC Performance Measures:
SF 133 reports will be submitted by the 8th business day following the close of a month 95% of the time. Agent Cashier financial reports will be released within the first five business days of the second month following a reporting month 95% of the time.

4. Medical Claims Processing

4.1 Medical Claims Processing

FSC will process and submit payment batches to Department of Treasury and will deposit and account for refund and cancelled checks. FSC will certify all disbursement schedules using Department of Treasury's Secure Payment System. FSC will process payments using advance funds received via Intra-governmental Payment and Collection. FSC will track available remaining funding as payments are made against the advanced funds. Receiving these funds into the VA Franchise Fund also results in additional accounting and reporting work, as they are input into the VA Integrated Financial and Acquisition Management System must be included in the Franchise Fund reporting.

FSC Responsibilities:
Process and submit payment batches to Department of Treasury; Deposit and account for refund and cancelled checks; Receives and tracks advance funds received via Intra-governmental Payment and Collection; and Certify all IHSC's disbursement schedules.

Customer Responsibilities:
RMU coordinates with FSC on budgetary amounts to ensure funding is available to make payments.

FSC performance Measure:
FSC will certify 100% of payment schedules submitted to Treasury by 3pm Central time daily.

The medical claims payment processing system represents a full lifecycle service from the time a claim reaches FSC through the generation of a payment to the provider. FSC utilizes automated processes to efficiently provide a full range of invoice processing services while complying with the "Prompt Payment Act". FSC staff receives valid claims either directly from IHSC, providers, or through Electronic Data

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Interchange. Claims received from IHSC or providers are scanned into the Document Management System for storage and retrieval as necessary. Claims received through Electronic Data Interchange are received from the contracted Claims clearinghouse. Medical claims received on a form specifically designated or other form capable of Optical Character Recognition will be processed using Optical Character Recognition (OCR) and transferred into the FSC Healthcare Payment Processing Application.

Appropriate reimbursements will be calculated within the FSC Healthcare Claims Processing System. Payment disbursement files are generated from an accounting system and are certified by FSC staff and forwarded to the Department of Treasury for payment issuance. Explanation of Payment (EOP) files are generated and issued to Department of Treasury for enclosure with each payment.

FSC will provide bulk claims payment services, which are claims payments made to vendors who augment available resources by providing on-site medical and support services. These claims are typically submitted for multiple patients and cover services that include, but are not limited to: psychiatry, dental, radiology, medical laboratory, support ancillary claims, and Durable Medical Equipment (DME) claims.

FSC Responsibilities:
Process and prioritize incoming mail promptly; Scan all claims, bulk invoices, rate letters, etc. immediately into a document management repository for storage and retrieval. Hard copy of any electronic images will be destroyed in accordance with FSC policies once verification of successful electronic image storage is confirmed.

Perform Optical Character Recognition (OCR) scanning for paper claims submitted on standard forms; Enter new vendors into vendor file when necessary; follow-up and update changes of address and banking information as required; Maintain current provider rate letters as needed; Process all valid claims for payment in a timely manner and in accordance with the “Prompt Payment Act”; Review and releases the automated Internal Revenue Service Form 1099-MISC file annually for distribution to vendors and electronic transmission to the Internal Revenue Service; Investigate and respond to cancelled check inquiries, and process cancelled checks and returned electronic funds transfer payments, credits funds, and reissues payments, if appropriate; Process check tracers for checks reported as non-receipt, lost, stolen, or work, estimate of cost, and the proposed implementation date that the Customer and VA FSC agree upon as a modification to this service level agreement.

Provide IHSC with a near real-time, self-service reporting dashboard which provides access to all reports including, but not limited to:

- Flash Report
- Paid Claims Report
- Denial Report

*Report requirements and specifications will be provided by IHSC and revised as needed via the reporting request process outlined in the IHSC Business Requirements Document.

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Provide ad hoc reports as needed for support of any IHSC administrative taskings or quality assurance measures via the reporting request process outlined in the IHSC Business Requirements Document.

Customer Responsibilities:
Determine patient's entitlement to medical services; Enter treatment authorization information into an automated authorization application; Ensure Providers submit all claims with all pertinent data required by FSC for processing payments; Manage and maintain Provider recruitment, retention and education; Provide FSC with the information required to resolve payment issues within 3 workdays from receipt of request for assistance; Establish Letters of Understanding (LOUs) with Providers; Determine the amount to pay for each bulk claim and certify each claim for the amount of payment and provide necessary documentation to ensure the amount certified for payment is supported; Review claims pended for high dollar threshold in eCAMS for approval or denial within a 5-day turnaround; Authorize claims and transmit to FSC in a timely manner. In coordination with the VA FSC, responds to annual access review and recertification of all non-FSC user/user roles who have been granted access to eCAMS. Submit a change request to the FSC for any changes to business process, business rules, or changes to external system or data sources consumed by the FSC, etc. exchange from IHSC to VA FSC must conform with all relevant VA and DHS policy and guidance for the transfer of sensitive data and allow FSC to satisfy all downstream requirements for the data.IHSC, in coordination with the VA FSC, will provide recommended frequency, format of data and delivery method at which eligibility and authorization claims data is sent to the VA FSC and coordinate with the VA FSC for the finalization of requirements for these data standards. The frequency, format and delivery method for this data IHSC, in coordination with the VA FSC, will provide recommended frequency, format of data and delivery method at which eligibility and authorization claims data is sent to the VA FSC and coordinate with the VA FSC for the finalization of requirements for these data standards. The frequency, format and delivery method for this data exchange from IHSC to VA FSC must conform with all relevant VA and DHS policy and guidance for the transfer of sensitive data and allow FSC to satisfy all downstream requirements for the data.

Please note: If the data elements, data format, or delivery method is new or changes from currently existing methods and will have an impact on VA FSC systems for receipt and processing of the data, IHSC will provide the VA FSC a minimum of 180 days advance notice of the desired implementation.

FSC Performance Measures:

These measures apply to all Medical Claims Processing Services (4.1) FSC is dedicated to customer satisfaction and is committed to meeting the following performance measures. FSC guarantees the accurate and timely provision of products/services unless there are circumstances beyond the control of FSC. If the products/services cannot be provided as scheduled, FSC product line manager, or designee, will advise IHSC within 1 workday of the reasons why products/services cannot be provided and recommend an alternate IHSC corrective action. If IHSC is not satisfied with the actions taken, FSC agrees to consider an equitable adjustment

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Adjustments are subject to negotiation.

In addition, FSC will ensure that claims meet National Correct Coding Initiative (NCCI) standards, detecting issues such as unbundling of Diagnosis-related group (DRG) codes. FSC will screen for duplicate claims to ensure overpayment is not made. FSC will screen providers against the current List of Excluded Individuals/Entities (LEIE) published by the HHS Office of Inspector General prior to adding them to the vendor list and will notify IHSC for such providers immediately. FSC caused duplicate payments will be less than ½ of 1 percent of total payments. Note, an FSC caused duplicate payment is defined as a duplicate payment as the result of FSC delay, FSC erroneous adjudication of a medical claim, or FSC erroneous processing of a payment. FSC will process claims within 30 days of receipt at least 98 percent of the time, with 98.5 percent accuracy. FSC report the above performance measures quarterly to IHSC.

5.1 Medical Claims Disbursements-IHSC

FSC will process medical claims disbursements on behalf of IHSC.

FSC's Responsibilities:
Disburse medical claims payments on behalf of IHSC; and generate an Intra-governmental Payment and Collection (IPAC) transaction for the total of the medical claims disbursements as part of the billing process.

IHSC's Responsibilities:
Provide FSC required accounting string information required to process IPAC transaction to collect total amount of disbursements.

13. Points of Contact

The following individuals are key points of contact to coordinate Agreement changes or other technical and administrative issues, which may arise.

For administrative or contractual issues pertaining to this Agreement, please contact:

(b)(6)
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6)@va.gov

For billing inquiries pertaining to this Agreement, please contact:

(b)(6)
Financial Services Center 104/01
8000 Metropolis Drive, Bldg. B
Austin, TX 78744
Phone: (b)(6)
E-mail: (b)(6)@va.gov

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13. Execution

This Agreement is considered executed upon signatures of all required parties in the Treasury G-Invoicing System.

Please have your budget analyst email, or document on the associated G-Invoicing Order number, the obligation number for this agreement when it is available, but no later than 30 days after the agreement is signed.

E-mail: (b)(6) @va.gov and (b)(6) @va.gov.

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Withheld pursuant to exemption

(b)(5)

of the Freedom of Information

AMERICAN OVERSIGHT

Page 02 of 10

Withheld pursuant to exemption

(b)(5)

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REQUISITION — MATERIALS-SUPPLIES-EQUIPMENT

SEE INSTRUCTIONS ON REVERSE

1. NUMBER
192125FHQIHSCVAFY.03

2. DATE
13-JAN-2025

3. ACTIVITY SYMBOL
See Attachment A

4. TO: NAME AND ADDRESS -- PROCUREMENT SECTION (OR STOREROOM)
DHS/ICE
OFFICE OF ACQUSITION MANAGEMENT
500 12TH STREET SW
WASHINGTON, D.C

5. FROM: NAME AND ADDRESS -- REQUISITIONER
(b)(6)
(b)(6)
(b)(6)@ICE.DHS.GOV
(b)(6)
500 12TH STREET SW
WASHINGTON, DC 20536
US

STOCK NUMBER	DESCRIPTION OF ARTICLE (MAKE, MODEL, TYPE, SIZE, COLOR, MFGR., ETC)	QUANTITY	UNIT	COST		ACTION CODE
				UNIT PRICE	AMOUNT	
6	7	8	9	10	11	12
IRWA VAFSC	VA IAA CLAIMS.	1	EA	44,018,326 00	44,018,326 00	

Justification:

G-514 TO ADD $44,018.326.00 IN FY25 FUNDING TO PAY VA IAA CLAIMS. IRWA:SLA AGREEMENT #104FSC251050000; TASK ORDER 196922EROVAFSC001
CONTRACT POP: 10/01/24 -09/30/2025
FUNDED POP: 10/01/24 -09/30/2025

Recommended Vendor:

No Recommended Vendor

13. SIGNATURE OF APPROVING OFFICIAL	Date	14. TITLE OF APPROVING OFFICIAL
(b)(6)	13-JAN-2025	(b)(6)

24. SIGNATURE OF FUNDING OFFICIAL	Date	25. TITLE OF FUNDING OFFICIAL	15. TOTAL
(b)(6)	13-JAN-2025	(b)(6)	44,018,326 00

16. KEY TO ACTION CODE			
S	SUBSTITUTE ITEM	2	CANCELLED--NOT STOCKED
B	BACK ORDERED	3	CANCELLED--NOT ABLE TO IDENTIFY
D	PURCHASED FOR DIRECT SHIPMENT	0	OTHER -- AS INDICATED
1	CANCELLED--STOCK EXHAUSTED		

PROCUREMENT SECTION (OR STOREROOM)

17. DATE RECEIVED	19. PURCHASE ORDER	
	DATE	NUMBER
18. APPROVED		

I CERTIFY THAT THE ABOVE ARTICLES -- COLUMNS 3, 9 AND 12 - HAVE BEEN RECEIVED.

20. LOCATION	21. DATE	22. SIGNATURE	23. TITLE

AMERICAN OVERSIGHT

INSTRUCTIONS

Use

Use Form G-514 - continued on Form G-514.1 -- To requisition materials, supplies, and equipment through the Procurement section of the Regional (or Central) Office; or from a Service-operated Storeroom.

Copies - Distribution

Prepared by requistioner in an original and two copies, sending original (white) and Copy 1 (pink) to: Procurement Section (or Storeroom), and retaining Copy 2 (green). Procurement Section (or Storeroom) shall, as a rule, pack Copy 1 with shipment, or return it to requisitioner with appropriate advice.

Entries

By requisitioner:

1. Number consecutively, beginning with number one each fiscal year, and prefix with alphabetic location symbol and last two digits of fiscal year (e.g., MIA-58-1, MIA-58-2, MIA-58-3, etc., MIA-59-1, MIA-59-2, MIA-59-3, etc.). Number continuation sheets with numerical suffix(e.g., MIA-58-1.1, MIA-58-1.2, MIA-58-1.3, etc).
2. Enter date of preparation.
3. Enter numerical symbol of activity which will benefit from use of articles.
4. Enter name and address of Procurement section (or Storeroom)(e.g., Procurement Section, Immigration and Naturalization Service, Richmond, VA).
5. Enter full name, title, and address so that shipping label may be prepared without reference to address directory. If consignee is other than requisitioner, enter shipping instructions under Entry 7.
6. Enter form numbers; stock number shown in "Stores Stock Catalog" and "Federal Supply Schedules."
7. Enter full description of article; attach sketches, plans, samples, etc. If consignee is other than requisitioner, enter shipping instructions.
8. Enter issue - unit quantity.
9. Enter unit of issue (e.g., each, doz., C, gross, ream, M; lb., cwt, ton: bag, ball, bbl., bot., box, can, pkg., roll, tube; pt., qt., gal., etc.)
13. Signature of approving official.
14. Enter title of approving official.
24. Signature of funding official.
25. Enter title of funding official.

By Procurement Section (or Storeroom):

10. Enter unit price.
11. Enter product of Entries 8 and 10.
12. Enter symbol of action taken. See Entry 16.
15. Enter total of amounts under Entry 11.
17. Enter date requisition received.
18. Signature of approving officer.
19. Enter, if issued, date and number of purchase order.

By consignee:

20. Enter address - city and state.
21. Enter date shipment received.
22. Signature of employee authorized to accept delivery.
23. Enter title of receiving employee.

AMERICAN OVERSIGHT

Form G-514

REQUISITION - MATERIALS-SUPPLIES-EQUIPMENT
Activity Symbols
ATTACHMENT A

REQUISITION NUMBER: **192125FHQIHSCVAFY.03**

Item No.	Contract No.	Task Ord No.	Project	Task	Fund	Program	Organization	Object	UDF	Amount
1			EROHLTH	VAH	E1	31-15-00-000	18-06-0600-00-00-00-00	GE-25-28-00	000000	$44,018,326.00

APPROPRIATION SYMBOL CROSSWALK:

FUND	FY	TAS	TITLE	AMOUNT
E1	2025	7050540		44,018,326.00

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
GENERAL TERMS & CONDITIONS (GT&C)
FS Form 7600A

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity. In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/fsservices/gov/acctg/g_invoice/g_invoice_home.htm

NEW OR MODIFIED GT&C			
General Terms and Conditions (GT&C) Number	GT&C Number:A2408-070-036-066553		
	Requesting Agency (Buyer)	Servicing Agency (Seller)	
	Agency Agreement Tracking Number:	Agency Agreement Tracking Number:104FSC2X105000X	
	Modification Number:0		
	Status:Open		

AGENCY INFORMATION			
1.		Requesting Agency (Buyer)	Servicing Agency (Seller)
	Agency Name	Department of Homeland Security (DHS) Immigration and Customs Enforcement (ICE)	Department of Veterans Affairs
	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
	Group Description	500 12th Street SW Washington DC 20536	Franchise Fund 104
	Document Inheritance Indicator	Yes	Yes
	Agency Location Code (ALC)	70191512	03600104
	ALC Description	70191512 - 070 - Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	03600104 - 036 - Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
	Subordinate Group		
	Cost Center		187100
	Business Unit		
	Department ID		

GT&C INFORMATION			
2.	GT&C Title	OGA - IHSC/ICE	
3.	Business Application	Standard Order Processing	
4.	Order Originating Partner Indicator	Servicing Agency	
5.	Agreement Period	Start Date: 10/01/2024	End Date: 09/30/2029

AMERICAN OVERSIGHT

6.	Termination Days	180
7.	Agreement Type	Multiple
8.	Advance Payment Indicator	Are Advance Payments allowed for GT&C? Yes *If "Yes", the Servicing Agency Advance Payment Authority Title and Citation are required upon creation of an Order against this GT&C.
9.	Assisted Acquisition Indicator	Will this GT&C accommodate Assisted Acquisitions? No *If "Yes", the Servicing Agency provides acquisition support in awarding and managing contracts on behalf of the Requesting Agency's requirements for products or services. Lines 17 & 18 below for additional detail.
ESTIMATED AGREEMENT AMOUNT		
10.	Total Direct Cost Amount	$0.00
	Total Overhead Fees and Charges Amount	$0.00
	Total Estimated Amount	$0.00
	Enforce Total Remaining Amount	Should G-Invoicing enforce the total value of orders to remain below the Total Amount on the GT&C? No *If "Yes", G-Invoicing will not allow Order total to exceed the GT&C total.
ADDITIONAL AGREEMENT INFORMATION		
11.	Explanation of Overhead Fees and Charges	See attached franchise agreement for details.
12.	Requesting Scope	
13.	Requesting Roles	
14.	Servicing Roles	See attached franchise agreement for details.
15.	Restrictions	See attached franchise agreement for details.
16.	Assisted Acquisitions Small Business Credit Clause	The Servicing Agency will allocate the socio-economic credit to the Requesting Agency for any contract actions it has executed on behalf of the Requesting Agency.
17.	Disputes	Disputes related to this IAA shall be resolved in accordance with instructions provided in the Treasury Financial Manual (TFM) Volume I, Part 2, Chapter 4700, Appendix 5; Intragovernmental Transaction (IGT) Guide, at http://tfm.fiscal.treasury.gov/content/tfm/v1/p2/c470.html.
18.	Requesting Assisted Acquisitions	
19.	Servicing Assisted Acquisitions	See attached franchise agreement for details.
20.	Requesting Clauses	
21.	Servicing Clauses	See attached franchise agreement for details.
22.	*Intentionally left blank*	
23.	*Intentionally left blank*	
CLOSE GT&C		
24.		

AMERICAN OVERSIGHT

VA-26-0763-A-000057

REJECT GT&C

25.	

PREPARER INFORMATION

26.	Preparer Name	(b)(6)
	Preparer Phone	(b)(6)
	Preparer Email	(b)(6) @va.gov

AGREEMENT APPROVALS

By signing this agreement, you authorize the General Terms and Conditions as stated, and that the scope of the work can be fulfilled. By signing, you agree to periodically review the terms and conditions of the agreement and make any necessary modifications to the GT&C and any affected Order(s)

		Requesting Initial Approval (required)	Servicing Initial Approval (required)
27.	Name	(b)(6)	(b)(6)
	Signature	Electronic Approval On File	Electronic Approval On File
	Title	(b)(6)	(b)(6)
	Email	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	Phone	(b)(6)	(b)(6)
	Fax		
	Date Signed	09/24/2024	09/16/2024
		Requesting Final Approval (required)	Servicing Final Approval (required)
28.	Name	(b)(6)	(b)(6)
	Signature	Electronic Approval On File	Electronic Approval On File
	Title	(b)(6)	(b)(6)
	Email	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	Phone	(b)(6)	(b)(6)
	Fax		
	Date Signed	09/26/2024	09/16/2024

ATTACHMENTS

Name	File Alias	Updated By	Date/Time
A2408-070-036-066553_0_AD Signed.pdf		(b)(6)	09/24/2024 03:01 PM

AMERICAN OVERSIGHT

104FSC 251050000_IHSC_IHSC.pdf	FY25 Franchise Agreement	(b)(6)	11/12/2024 05:23 PM

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
ORDER FORM
FS FORM 7600B

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity.
In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/g-invoice

G-Invoicing Required Fields have an (*)

NEW OR MODIFIED ORDER			
1.	*Order Number	Order Number: O2410-070-036-039157	
		Order Modification Number: 0	
2.	Order Status	Open	
3.	*General Terms & Conditions (GT&C) Number	A2408-070-036-066553	
4.	*Order Create Date	10/02/2024	
PARTNER INFORMATION			
5.	*Assisted Acquisition Indicator	No	
6.	*Period of Performance	Start Date: 10/01/2024	End Date: 09/30/2025
		Requesting Agency (Buyer)	Servicing Agency (Seller)
7.	*Agency Location Code (ALC)	70191512	03600104
8.	*Agency Name	Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
9.	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
10.	Cost Center		187100
11.	Business Unit		
12.	Department ID		
13.	Order Tracking Number	196925FHQIHSCVAFY.02	104FSC251050000
14.	Unique Entity ID		
15.	Funding Office Code (Buyer Only)		
16.	Funding Agency Code (Buyer Only)		

AMERICAN OVERSIGHT

17.	Comments	Base: $22,009,163.00	See attached franchise agreement for details. Mod 0 amount: 22,009,163.00. Line 1: Claims passthroughs. Line 2: Fees/Non-passthroughs. Line 3: Charge Card passthroughs.
AUTHORITY INFORMATION			
18.	*Statutory Authority Fund Type Code	Franchise Fund	
19.	Statutory Authority Fund Type Title	Franchise Fund Public Laws 103-356; 109-114	
20.	Statutory Authority Fund Type Citation	Franchise Fund Public Laws 103-356; 109-114	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
21.	Program Authority Title		Franchise Fund Public Laws 103-356; 109-114
22.	Program Authority Citation		Franchise Fund Public Laws 103-356; 109-114
ADVANCE INFORMATION			
(Required by Servicing Agency if there is an advance.)			
23.	Advance Revenue Recognition Methodology	Other	
24.	Advance Revenue Recognition Description (required if "Other")	Payable in Quarterly Installments	
25.	Advance Payment Authority Title	Economy Act 31 U.S.C. § 1535/FAR 17.5	
26.	Advance Payment Authority Citation	Economy Act 31 U.S.C. § 1535/FAR 17.5	
27.	Total Advance Amount	$22,009,163.00	
DELIVERY INFORMATION			
(Requesting Agency completes this section.)			
28.	*FOB Point	Source/Origin	
29.	Constructive Receipt Days		
30.	Acceptance Point	Source/Origin	
31.	Place of Acceptance		
32.	Inspection Point	Source/Origin	
33.	Place of Inspection		
ORDER BILLING			
(Servicing Agency completes this section.)			
34.	*Billing Frequency	Other	

AMERICAN OVERSIGHT

35.	Billing Frequency Explanation	An invoice must be submitted by VA and accepted by IHSC BEFORE funds are reimbursed (i.e., via IPAC). All unused funding after five years of availability of funds MUST be returned to IHSC.

ORDER BILLING

(Requesting Agency completes this section.)

36.	Priority Order Indicator	Yes
37.	Capital Planning and Investment control (CPIC)	No

LINE ITEM

L1		*Line Number	1
L1		Order Line Status	Active
L1		*Item Code	R499
L1		*Item Description	Claims Passthroughs
L1		*Line Costs Unit of Measure (UOM)	DO
L1		*Unit of Measure Description	Dollars, U.S.
L1		Total Line Costs	$17,579,876.66
L1		Order Line Advance Amount	$17,579,876.66
L1		Product/Service Identifier	
L1		*Capitalized Asset Indicator	False
L1		Item UID Required Indicator	No
L1		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L1	S1	*Schedule Number	1
L1	S1	Advance Pay Indicator	Yes
L1	S1	*Cancel Status (schedule)	Active
L1	S1	*Schedule Unit Cost/Price	$1.00
L1	S1	*Order Schedule Quantity	17,579,876.66
L1	S1	Order Schedule Amount	$17,579,876.66

SCHEDULE FUNDING INFORMATION

AMERICAN OVERSIGHT

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
			SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
L1	S1	*Agency TAS			070	2025	2025		0540	000			020				4539	000

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L1	S1	*Agency Business Event Type Code	DISGF	COLL
L1	S1	Object Class Code	25.2	25.3
L1	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH	Station 104 BFY:00
L1	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000	

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Accounting Classification Reference Number		
L1	S1	Reimbursable Flag		Reimbursable
L1	S1	Federal Award Identifier Number (FAIN)		
L1	S1	Unique Record Identifier (URI)		
L1	S1	Activity Address		
L1	S1	Budget Line Item		
L1	S1	Budget Fiscal Year		
L1	S1	Security Cooperation (FMS)		
L1	S1	Security Cooperation Implementing Agency Code		
L1	S1	Security Cooperation Case Line Item Identifier		
L1	S1	Sub-Allocation		
L1	S1	Agency Accounting Identifier		
L1	S1	Funding Center Identifier		
L1	S1	Cost Center Identifier		
L1	S1	Project Identifier		
L1	S1	Activity Identifier		
L1	S1	Disbursing Identifier		
L1	S1	Cost Element Code		
L1	S1	Work Order Number		

AMERICAN OVERSIGHT

L1	S1	Functional Area		
L1	S1	Agency Security Cooperation Case Designator		
L1	S1	Parent Award Identifier (PAID)		
L1	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L1	S1	Ship To Address Identifier	
L1	S1	Ship To Agency Title	
L1	S1	Address 1	
L1	S1	Address 2	
L1	S1	Address 3	
L1	S1	Ship To City	
L1	S1	Ship To Postal Code	
L1	S1	Ship To State	
L1	S1	Ship To Country	
L1	S1	Ship To Location Description	
L1	S1	Delivery/Shipping Information for Product Special Shipping Information	
L1	S1	Delivery/Shipping POC Name	
L1	S1	Delivery/Shipping Information for Product POC Title	
L1	S1	Delivery/Shipping Information for Product POC E-mail Address	
L1	S1	Delivery/Shipping Information for Product POC Telephone Number	

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Agency Additional Information		Claims Passthroughs. Mod 0 amount: 17,579,876.66.

LINE ITEM

L2		*Line Number	2
L2		Order Line Status	Active

AMERICAN OVERSIGHT

L2		*Item Code	R499
L2		*Item Description	Fees/Non-Passthroughs
L2		*Line Costs Unit of Measure (UOM)	DO
L2		*Unit of Measure Description	Dollars, U.S.
L2		Total Line Costs	$2,067,222.18
L2		Order Line Advance Amount	$2,067,222.18
L2		Product/Service Identifier	
L2		*Capitalized Asset Indicator	False
L2		Item UID Required Indicator	No
L2		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L2	S1	*Schedule Number	1
L2	S1	Advance Pay Indicator	Yes
L2	S1	*Cancel Status (schedule)	Active
L2	S1	*Schedule Unit Cost/Price	$1.00
L2	S1	*Order Schedule Quantity	2,067,222.18
L2	S1	Order Schedule Amount	$2,067,222.18

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L2	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L2	S1	*Agency Business Event Type Code	DISNGF								COLL							
L2	S1	Object Class Code	25.2								25.3							
L2	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L2	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

AMERICA'S OVERSIGHT

SLOA INFORMATION

*To capture Agency Internal Accounting

VA-26-0763-A-000065

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Accounting Classification Reference Number		
L2	S1	Reimbursable Flag		Reimbursable
L2	S1	Federal Award Identifier Number (FAIN)		
L2	S1	Unique Record Identifier (URI)		
L2	S1	Activity Address		
L2	S1	Budget Line Item		
L2	S1	Budget Fiscal Year		
L2	S1	Security Cooperation (FMS)		
L2	S1	Security Cooperation Implementing Agency Code		
L2	S1	Security Cooperation Case Line Item Identifier		
L2	S1	Sub-Allocation		
L2	S1	Agency Accounting Identifier		
L2	S1	Funding Center Identifier		
L2	S1	Cost Center Identifier		
L2	S1	Project Identifier		
L2	S1	Activity Identifier		
L2	S1	Disbursing Identifier		
L2	S1	Cost Element Code		
L2	S1	Work Order Number		
L2	S1	Functional Area		
L2	S1	Agency Security Cooperation Case Designator		
L2	S1	Parent Award Identifier (PAID)		
L2	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L2	S1	Ship To Address Identifier	

AMERICAN OVERSIGHT

L2	S1	Ship To Agency Title		
L2	S1	Address 1		
L2	S1	Address 2		
L2	S1	Address 3		
L2	S1	Ship To City		
L2	S1	Ship To Postal Code		
L2	S1	Ship To State		
L2	S1	Ship To Country		
L2	S1	Ship To Location Description		
L2	S1	Delivery/Shipping Information for Product Special Shipping Information		
L2	S1	Delivery/Shipping POC Name		
L2	S1	Delivery/Shipping Information for Product POC Title		
L2	S1	Delivery/Shipping Information for Product POC E-mail Address		
L2	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Agency Additional Information		Non-Passthroughs / Fees. Mod 0 amount: 2,067,222.18.
LINE ITEM				
L3		*Line Number	3	
L3		Order Line Status	Active	
L3		*Item Code	R499	
L3		*Item Description	Charge Card Passthroughs	
L3		*Line Costs Unit of Measure (UOM)	DO	
L3		*Unit of Measure Description	Dollars, U.S.	
L3		Total Line Costs	$2,362,064.16	
L3		Order Line Advance Amount	$2,362,064.16	
L3		Product/Service Identifier		

AMERICAN OVERSIGHT

L3		*Capitalized Asset Indicator	False
L3		Item UID Required Indicator	No
L3		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L3	S1	*Schedule Number	1
L3	S1	Advance Pay Indicator	Yes
L3	S1	*Cancel Status (schedule)	Active
L3	S1	*Schedule Unit Cost/Price	$1.00
L3	S1	*Order Schedule Quantity	2,362,064.16
L3	S1	Order Schedule Amount	$2,362,064.16

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L3	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L3	S1	*Agency Business Event Type Code	DISNGF								COLL							
L3	S1	Object Class Code	25.2								25.3							
L3	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L3	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Accounting Classification Reference Number		
L3	S1	Reimbursable Flag		Reimbursable
L3	S1	Federal Award Identifier Number (FAIN)		
L3	S1	Unique Record Identifier (URI)		
L3	S1	Activity Address		
L3	S1	Budget Line Item		

AMERICAN OVERSIGHT

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L3	S1	Budget Fiscal Year		
L3	S1	Security Cooperation (FMS)		
L3	S1	Security Cooperation Implementing Agency Code		
L3	S1	Security Cooperation Case Line Item Identifier		
L3	S1	Sub-Allocation		
L3	S1	Agency Accounting Identifier		
L3	S1	Funding Center Identifier		
L3	S1	Cost Center Identifier		
L3	S1	Project Identifier		
L3	S1	Activity Identifier		
L3	S1	Disbursing Identifier		
L3	S1	Cost Element Code		
L3	S1	Work Order Number		
L3	S1	Functional Area		
L3	S1	Agency Security Cooperation Case Designator		
L3	S1	Parent Award Identifier (PAID)		
L3	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L3	S1	Ship To Address Identifier	
L3	S1	Ship To Agency Title	
L3	S1	Address 1	
L3	S1	Address 2	
L3	S1	Address 3	
L3	S1	Ship To City	
L3	S1	Ship To Postal Code	
L3	S1	Ship To State	
L3	S1	Ship To Country	
L3	S1	Ship To Location Description	

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L3	S1	Delivery/Shipping Information for Product Special Shipping Information		
L3	S1	Delivery/Shipping POC Name		
L3	S1	Delivery/Shipping Information for Product POC Title		
L3	S1	Delivery/Shipping Information for Product POC E-mail Address		
L3	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Agency Additional Information		Charge Card Passthroughs. Mod 0 amount: 2,362,064.16.

CLOSE ORDER

38.	Closing Date	
	Closing Comments	

REJECT ORDER

39.	Reject Date	
	Reject Comments	

AGENCY POINTS OF CONTACTS (POC)

		Requesting Agency (Buyer)	Servicing Agency (Seller)
40.	*Agency POC Name	(b)(6)	(b)(6)
	*Agency POC E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Agency POC Phone No	(b)(6)	(b)(6)
	Agency POC Fax No		

AGREEMENT APPROVALS

Funding Official

The Funds Approving Officials, as identified by the Requesting Agency and Servicing Agency, certify that the funds are accurately cited and can be properly accounted for per the purposes set forth in the Order. The Requesting Agency Funding Official signs to obligate funds. The Servicing Agency Funding Official signs to start the work, and to bill, collect, and properly account for funds from the Requesting Agency, in accordance with the agreement.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
41.	*Funding Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Funding Official Title	(b)(6)	(b)(6)
	*Funding Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

AMERICAN OVERSIGHT

	*Funding Official Phone No	(b)(6)	(b)(6)
	Funding Official Fax No		
	Funding Official Date Signed	11/12/2024	11/07/2024

Program Official

The Program Officials, as identified by the Requesting Agency and Servicing Agency, must ensure that the scope of work is properly defined and can be fulfilled for this order. The Program Official may or may not be the Contracting Officer depending on each agency's IAA business process.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
42.	*Program Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Program Official Title	(b)(6)	(b)(6)
	*Program Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Program Official Phone No	(b)(6)	(b)(6)
	Program Official Fax No		
	Program Official Date Signed	11/12/2024	11/07/2024

AGENCY PREPARER INFORMATION

		Requesting Agency (Buyer)	Servicing Agency (Seller)
43.	*Name	(b)(6)	(b)(6)
	*Phone No	(b)(6)	(b)(6)
	*E-mail Address	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

ATTACHMENTS

Name	File Alias	Uploaded By	Date/Time
104FSC 251050000_IHSC_IHSC.pdf	Franchise Agreement	(b)(6)	10/21/2024 01:54 PM
O2410-070-036-039157_0.pdf		(b)(6)	11/12/2024 10:10 AM
O2410-070-036-039157_3_draft.pdf		(b)(6)	05/06/2025 11:12 AM

AMERICAN OVERSIGHT

O2410-070-036-039157_4_Signature Needed.pdf		(b)(6)	05/28/2025 08:06 AM
104FSC25105000A_IHSC_IHSC.pdf	Amendment A	(b)(6)	09/18/2025 10:27 AM
192125FHQIHSCVAFY.03.pdf	Requisition form - Advance 2	(b)(6)	01/15/2025 05:18 PM
104FSC25105000B_IHSC_IHSC_ICE.pdf	Amendment B	(b)(6)	09/26/2025 11:49 AM
O2410-070-036-039157_3_IHSC Signature.pdf		(b)(6)	05/06/2025 11:04 AM

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
ORDER FORM
FS FORM 7600B

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity.
In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/g-invoice

G-Invoicing Required Fields have an (*)

NEW OR MODIFIED ORDER			
1.	*Order Number	Order Number: O2410-070-036-039157	
		Order Modification Number: 1	
2.	Order Status	Open	
3.	*General Terms & Conditions (GT&C) Number	A2408-070-036-066553	
4.	*Order Create Date	10/02/2024	
PARTNER INFORMATION			
5.	*Assisted Acquisition Indicator	No	
6.	*Period of Performance	Start Date: 10/01/2024	End Date: 09/30/2025
		Requesting Agency (Buyer)	Servicing Agency (Seller)
7.	*Agency Location Code (ALC)	70191512	03600104
8.	*Agency Name	Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
9.	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
10.	Cost Center		187100
11.	Business Unit		
12.	Department ID		
13.	Order Tracking Number	196925FHQIHSCVAFY.02	104FSC251050000
14.	Unique Entity ID		
15.	Funding Office Code (Buyer Only)		
16.	Funding Agency Code (Buyer Only)		

AMERICAN OVERSIGHT

17.	Comments	Base: $22,009,163.00	See attached franchise agreement for details. Mod 0 amount: 22,009,163.00. Line 1: Claims passthroughs. Line 2: Fees/Non-passthroughs. Line 3: Charge Card passthroughs. MODIFIED 11/14 - BETC.
AUTHORITY INFORMATION			
18.	*Statutory Authority Fund Type Code	Franchise Fund	
19.	Statutory Authority Fund Type Title	Franchise Fund Public Laws 103-356; 109-114	
20.	Statutory Authority Fund Type Citation	Franchise Fund Public Laws 103-356; 109-114	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
21.	Program Authority Title		Franchise Fund Public Laws 103-356; 109-114
22.	Program Authority Citation		Franchise Fund Public Laws 103-356; 109-114
ADVANCE INFORMATION			
(Required by Servicing Agency if there is an advance.)			
23.	Advance Revenue Recognition Methodology	Other	
24.	Advance Revenue Recognition Description (required if "Other")	Payable in Quarterly Installments	
25.	Advance Payment Authority Title	Economy Act 31 U.S.C. § 1535/FAR 17.5	
26.	Advance Payment Authority Citation	Economy Act 31 U.S.C. § 1535/FAR 17.5	
27.	Total Advance Amount	$22,009,163.00	
DELIVERY INFORMATION			
(Requesting Agency completes this section.)			
28.	*FOB Point	Source/Origin	
29.	Constructive Receipt Days		
30.	Acceptance Point	Source/Origin	
31.	Place of Acceptance		
32.	Inspection Point	Source/Origin	
33.	Place of Inspection		
ORDER BILLING			
(Servicing Agency completes this section.)			
34.	*Billing Frequency	Other	

AMERICAN OVERSIGHT

35.	Billing Frequency Explanation	An invoice must be submitted by VA and accepted by IHSC BEFORE funds are reimbursed (i.e., via IPAC). All unused funding after five years of availability of funds MUST be returned to IHSC.

ORDER BILLING

(Requesting Agency completes this section.)

36.	Priority Order Indicator	Yes
37.	Capital Planning and Investment control (CPIC)	No

LINE ITEM

L1		*Line Number	1
L1		Order Line Status	Active
L1		*Item Code	R499
L1		*Item Description	Claims Passthroughs
L1		*Line Costs Unit of Measure (UOM)	DO
L1		*Unit of Measure Description	Dollars, U.S.
L1		Total Line Costs	$17,579,876.66
L1		Order Line Advance Amount	$17,579,876.66
L1		Product/Service Identifier	
L1		*Capitalized Asset Indicator	False
L1		Item UID Required Indicator	No
L1		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L1	S1	*Schedule Number	1
L1	S1	Advance Pay Indicator	Yes
L1	S1	*Cancel Status (schedule)	Active
L1	S1	*Schedule Unit Cost/Price	$1.00
L1	S1	*Order Schedule Quantity	17,579,876.66
L1	S1	Order Schedule Amount	$17,579,876.66

SCHEDULE FUNDING INFORMATION

AMERICAN OVERSIGHT

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
			SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
L1	S1	*Agency TAS			070	2025	2025		0540	000			020				4539	000

VA-26-0763-A-000075

L1	S1	*Agency Business Event Type Code	DISGF	COLL
L1	S1	Object Class Code	25.2	25.3
L1	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH	Station 104 BFY:00
L1	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000	

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Accounting Classification Reference Number		
L1	S1	Reimbursable Flag		Reimbursable
L1	S1	Federal Award Identifier Number (FAIN)		
L1	S1	Unique Record Identifier (URI)		
L1	S1	Activity Address		
L1	S1	Budget Line Item		
L1	S1	Budget Fiscal Year		
L1	S1	Security Cooperation (FMS)		
L1	S1	Security Cooperation Implementing Agency Code		
L1	S1	Security Cooperation Case Line Item Identifier		
L1	S1	Sub-Allocation		
L1	S1	Agency Accounting Identifier		
L1	S1	Funding Center Identifier		
L1	S1	Cost Center Identifier		
L1	S1	Project Identifier		
L1	S1	Activity Identifier		
L1	S1	Disbursing Identifier		
L1	S1	Cost Element Code		
L1	S1	Work Order Number		

AMERICAN OVERSIGHT

L1	S1	Functional Area		
L1	S1	Agency Security Cooperation Case Designator		
L1	S1	Parent Award Identifier (PAID)		
L1	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L1	S1	Ship To Address Identifier	
L1	S1	Ship To Agency Title	
L1	S1	Address 1	
L1	S1	Address 2	
L1	S1	Address 3	
L1	S1	Ship To City	
L1	S1	Ship To Postal Code	
L1	S1	Ship To State	
L1	S1	Ship To Country	
L1	S1	Ship To Location Description	
L1	S1	Delivery/Shipping Information for Product Special Shipping Information	
L1	S1	Delivery/Shipping POC Name	
L1	S1	Delivery/Shipping Information for Product POC Title	
L1	S1	Delivery/Shipping Information for Product POC E-mail Address	
L1	S1	Delivery/Shipping Information for Product POC Telephone Number	

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Agency Additional Information		Claims Passthroughs. Mod 0 amount: 17,579,876.66.

LINE ITEM

L2		*Line Number	2
L2		Order Line Status	Active

AMERICAN OVERSIGHT

L2		*Item Code	R499
L2		*Item Description	Fees/Non-Passthroughs
L2		*Line Costs Unit of Measure (UOM)	DO
L2		*Unit of Measure Description	Dollars, U.S.
L2		Total Line Costs	$2,067,222.18
L2		Order Line Advance Amount	$2,067,222.18
L2		Product/Service Identifier	
L2		*Capitalized Asset Indicator	False
L2		Item UID Required Indicator	No
L2		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L2	S1	*Schedule Number	1
L2	S1	Advance Pay Indicator	Yes
L2	S1	*Cancel Status (schedule)	Active
L2	S1	*Schedule Unit Cost/Price	$1.00
L2	S1	*Order Schedule Quantity	2,067,222.18
L2	S1	Order Schedule Amount	$2,067,222.18

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L2	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L2	S1	*Agency Business Event Type Code	DISGF								COLL							
L2	S1	Object Class Code	25.2								25.3							
L2	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L2	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

AMERICA'S OVERSIGHT

SLOA INFORMATION

*To capture Agency Internal Accounting

VA-26-0763-A-000078

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Accounting Classification Reference Number		
L2	S1	Reimbursable Flag		Reimbursable
L2	S1	Federal Award Identifier Number (FAIN)		
L2	S1	Unique Record Identifier (URI)		
L2	S1	Activity Address		
L2	S1	Budget Line Item		
L2	S1	Budget Fiscal Year		
L2	S1	Security Cooperation (FMS)		
L2	S1	Security Cooperation Implementing Agency Code		
L2	S1	Security Cooperation Case Line Item Identifier		
L2	S1	Sub-Allocation		
L2	S1	Agency Accounting Identifier		
L2	S1	Funding Center Identifier		
L2	S1	Cost Center Identifier		
L2	S1	Project Identifier		
L2	S1	Activity Identifier		
L2	S1	Disbursing Identifier		
L2	S1	Cost Element Code		
L2	S1	Work Order Number		
L2	S1	Functional Area		
L2	S1	Agency Security Cooperation Case Designator		
L2	S1	Parent Award Identifier (PAID)		
L2	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L2	S1	Ship To Address Identifier	

AMERICAN OVERSIGHT

L2	S1	Ship To Agency Title	
L2	S1	Address 1	
L2	S1	Address 2	
L2	S1	Address 3	
L2	S1	Ship To City	
L2	S1	Ship To Postal Code	
L2	S1	Ship To State	
L2	S1	Ship To Country	
L2	S1	Ship To Location Description	
L2	S1	Delivery/Shipping Information for Product Special Shipping Information	
L2	S1	Delivery/Shipping POC Name	
L2	S1	Delivery/Shipping Information for Product POC Title	
L2	S1	Delivery/Shipping Information for Product POC E-mail Address	
L2	S1	Delivery/Shipping Information for Product POC Telephone Number	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Agency Additional Information	Non-Passthroughs / Fees. Mod 0 amount: 2,067,222.18. Mod 1 update: BETC changed to DISGF.
LINE ITEM			
L3		*Line Number	3
L3		Order Line Status	Active
L3		*Item Code	R499
L3		*Item Description	Charge Card Passthroughs
L3		*Line Costs Unit of Measure (UOM)	DO
L3		*Unit of Measure Description	Dollars, U.S.
L3		Total Line Costs	$2,362,064.16
L3		Order Line Advance Amount	$2,362,064.16
L3		Product/Service Identifier	

AMERICAN OVERSIGHT

L3		*Capitalized Asset Indicator	False
L3		Item UID Required Indicator	No
L3		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L3	S1	*Schedule Number	1
L3	S1	Advance Pay Indicator	Yes
L3	S1	*Cancel Status (schedule)	Active
L3	S1	*Schedule Unit Cost/Price	$1.00
L3	S1	*Order Schedule Quantity	2,362,064.16
L3	S1	Order Schedule Amount	$2,362,064.16

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L3	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L3	S1	*Agency Business Event Type Code	DISGF								COLL							
L3	S1	Object Class Code	25.2								25.3							
L3	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L3	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Accounting Classification Reference Number		
L3	S1	Reimbursable Flag		Reimbursable
L3	S1	Federal Award Identifier Number (FAIN)		
L3	S1	Unique Record Identifier (URI)		
L3	S1	Activity Address		
L3	S1	Budget Line Item		

AMERICAN OVERSIGHT

VA-26-0763-A-000081

L3	S1	Budget Fiscal Year		
L3	S1	Security Cooperation (FMS)		
L3	S1	Security Cooperation Implementing Agency Code		
L3	S1	Security Cooperation Case Line Item Identifier		
L3	S1	Sub-Allocation		
L3	S1	Agency Accounting Identifier		
L3	S1	Funding Center Identifier		
L3	S1	Cost Center Identifier		
L3	S1	Project Identifier		
L3	S1	Activity Identifier		
L3	S1	Disbursing Identifier		
L3	S1	Cost Element Code		
L3	S1	Work Order Number		
L3	S1	Functional Area		
L3	S1	Agency Security Cooperation Case Designator		
L3	S1	Parent Award Identifier (PAID)		
L3	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L3	S1	Ship To Address Identifier	
L3	S1	Ship To Agency Title	
L3	S1	Address 1	
L3	S1	Address 2	
L3	S1	Address 3	
L3	S1	Ship To City	
L3	S1	Ship To Postal Code	
L3	S1	Ship To State	
L3	S1	Ship To Country	
L3	S1	Ship To Location Description	

AMERICAN OVERSIGHT

L3	S1	Delivery/Shipping Information for Product Special Shipping Information		
L3	S1	Delivery/Shipping POC Name		
L3	S1	Delivery/Shipping Information for Product POC Title		
L3	S1	Delivery/Shipping Information for Product POC E-mail Address		
L3	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Agency Additional Information		Charge Card Passthroughs. Mod 0 amount: 2,362,064.16. Mod 1 update: BETC changed to DISGF.

CLOSE ORDER

38.	Closing Date	
	Closing Comments	

REJECT ORDER

39.	Reject Date	
	Reject Comments	

AGENCY POINTS OF CONTACTS (POC)

		Requesting Agency (Buyer)	Servicing Agency (Seller)
40.	*Agency POC Name	(b)(6)	(b)(6)
	*Agency POC E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Agency POC Phone No	(b)(6)	(b)(6)
	Agency POC Fax No		

AGREEMENT APPROVALS

Funding Official

The Funds Approving Officials, as identified by the Requesting Agency and Servicing Agency, certify that the funds are accurately cited and can be properly accounted for per the purposes set forth in the Order. The Requesting Agency Funding Official signs to obligate funds. The Servicing Agency Funding Official signs to start the work, and to bill, collect, and properly account for funds from the Requesting Agency, in accordance with the agreement.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
41.	*Funding Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Funding Official Title	(b)(6)	(b)(6)
	*Funding Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

AMERICAN OVERSIGHT

	*Funding Official Phone No	(b)(6)	(b)(6)
	Funding Official Fax No		
	Funding Official Date Signed	11/19/2024	11/14/2024

Program Official

The Program Officials, as identified by the Requesting Agency and Servicing Agency, must ensure that the scope of work is properly defined and can be fulfilled for this order. The Program Official may or may not be the Contracting Officer depending on each agency's IAA business process.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
42.	*Program Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Program Official Title	(b)(6)	(b)(6)
	*Program Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Program Official Phone No	(b)(6)	(b)(6)
	Program Official Fax No		
	Program Official Date Signed	11/19/2024	11/14/2024

AGENCY PREPARER INFORMATION

		Requesting Agency (Buyer)	Servicing Agency (Seller)
43.	*Name	(b)(6)	(b)(6)
	*Phone No	(b)(6)	(b)(6)
	*E-mail Address	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

ATTACHMENTS

Name	File Alias	Uploaded By	Date/Time
104FSC 251050000_IHSC_IHSC.pdf	Franchise Agreement	(b)(6)	10/21/2024 01:54 PM
O2410-070-036-039157_0.pdf		(b)(6)	11/12/2024 10:10 AM
O2410-070-036-039157_3_draft.pdf		(b)(6)	05/06/2025 11:12 AM

AMERICAN OVERSIGHT

O2410-070-036-039157_4_Signature Needed.pdf		(b)(6)	05/28/2025 08:06 AM
104FSC 25105000A_IHSC_IHSC.pdf	Amendment A	(b)(6)	09/18/2025 10:27 AM
192125FHQIHSCVAFY.03.pdf	Requisition form - Advance 2	(b)(6)	01/15/2025 05:18 PM
104FSC 25105000B_IHSC_IHSC_ICE.pdf	Amendment B	(b)(6)	09/26/2025 11:49 AM
O2410-070-036-039157_3_IHSC Signature.pdf		(b)(6)	05/06/2025 11:04 AM

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
ORDER FORM
FS FORM 7600B

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity.
In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/g-invoice

G-Invoicing Required Fields have an (*)

NEW OR MODIFIED ORDER			
1.	*Order Number	Order Number: O2410-070-036-039157	
		Order Modification Number: 2	
2.	Order Status	Open	
3.	*General Terms & Conditions (GT&C) Number	A2408-070-036-066553	
4.	*Order Create Date	10/02/2024	
PARTNER INFORMATION			
5.	*Assisted Acquisition Indicator	No	
6.	*Period of Performance	Start Date: 10/01/2024	End Date: 09/30/2025
		Requesting Agency (Buyer)	Servicing Agency (Seller)
7.	*Agency Location Code (ALC)	70191512	03600104
8.	*Agency Name	Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
9.	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
10.	Cost Center		187100
11.	Business Unit		
12.	Department ID		
13.	Order Tracking Number	196925FHQIHSCVAFY.03	104FSC251050000
14.	Unique Entity ID		
15.	Funding Office Code (Buyer Only)		
16.	Funding Agency Code (Buyer Only)		

AMERICAN OVERSIGHT

VA-26-0763-A-000086

17.	Comments	Base: $22,009,163.00 + 44,018,326.00 = 66,027,489.00	See attached franchise agreement for details. Mod 0 amount: 22,009,163.00. Line 1: Claims passthroughs. Line 2: Fees/Non-passthroughs. Line 3: Charge Card passthroughs. MODIFIED 11/14 - BETC. Mod 2 amount: 44,018,326.00.
AUTHORITY INFORMATION			
18.	*Statutory Authority Fund Type Code	Franchise Fund	
19.	Statutory Authority Fund Type Title	Franchise Fund Public Laws 103-356; 109-114	
20.	Statutory Authority Fund Type Citation	Franchise Fund Public Laws 103-356; 109-114	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
21.	Program Authority Title		Franchise Fund Public Laws 103-356; 109-114
22.	Program Authority Citation		Franchise Fund Public Laws 103-356; 109-114
ADVANCE INFORMATION			
(Required by Servicing Agency if there is an advance.)			
23.	Advance Revenue Recognition Methodology	Other	
24.	Advance Revenue Recognition Description (required if "Other")	Payable in Quarterly Installments	
25.	Advance Payment Authority Title	Economy Act 31 U.S.C. § 1535/FAR 17.5	
26.	Advance Payment Authority Citation	Economy Act 31 U.S.C. § 1535/FAR 17.5	
27.	Total Advance Amount	$66,027,489.00	
DELIVERY INFORMATION			
(Requesting Agency completes this section.)			
28.	*FOB Point	Source/Origin	
29.	Constructive Receipt Days		
30.	Acceptance Point	Source/Origin	
31.	Place of Acceptance		
32.	Inspection Point	Source/Origin	
33.	Place of Inspection		
ORDER BILLING			
(Servicing Agency completes this section.)			
34.	*Billing Frequency	Other	

AMERICAN OVERSIGHT

35.	Billing Frequency Explanation	An invoice must be submitted by VA and accepted by IHSC BEFORE funds are reimbursed (i.e., via IPAC). All unused funding after five years of availability of funds MUST be returned to IHSC.

ORDER BILLING

(Requesting Agency completes this section.)

36.	Priority Order Indicator	Yes
37.	Capital Planning and Investment control (CPIC)	No

LINE ITEM

L1		*Line Number	1
L1		Order Line Status	Active
L1		*Item Code	R499
L1		*Item Description	Claims Passthroughs
L1		*Line Costs Unit of Measure (UOM)	DO
L1		*Unit of Measure Description	Dollars, U.S.
L1		Total Line Costs	$53,517,723.62
L1		Order Line Advance Amount	$53,517,723.62
L1		Product/Service Identifier	
L1		*Capitalized Asset Indicator	False
L1		Item UID Required Indicator	No
L1		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L1	S1	*Schedule Number	1
L1	S1	Advance Pay Indicator	Yes
L1	S1	*Cancel Status (schedule)	Active
L1	S1	*Schedule Unit Cost/Price	$1.00
L1	S1	*Order Schedule Quantity	53,517,723.62
L1	S1	Order Schedule Amount	$53,517,723.62

SCHEDULE FUNDING INFORMATION

AMERICAN OVERSIGHT

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
			SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
L1	S1	*Agency TAS			070	2025	2025		0540	000			020				4539	000

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L1	S1	*Agency Business Event Type Code	DISGF	COLL
L1	S1	Object Class Code	25.2	25.3
L1	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH	Station 104 BFY:00
L1	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000	

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Accounting Classification Reference Number		
L1	S1	Reimbursable Flag		Reimbursable
L1	S1	Federal Award Identifier Number (FAIN)		
L1	S1	Unique Record Identifier (URI)		
L1	S1	Activity Address		
L1	S1	Budget Line Item		
L1	S1	Budget Fiscal Year		
L1	S1	Security Cooperation (FMS)		
L1	S1	Security Cooperation Implementing Agency Code		
L1	S1	Security Cooperation Case Line Item Identifier		
L1	S1	Sub-Allocation		
L1	S1	Agency Accounting Identifier		
L1	S1	Funding Center Identifier		
L1	S1	Cost Center Identifier		
L1	S1	Project Identifier		
L1	S1	Activity Identifier		
L1	S1	Disbursing Identifier		
L1	S1	Cost Element Code		
L1	S1	Work Order Number		

AMERICAN OVERSIGHT

L1	S1	Functional Area		
L1	S1	Agency Security Cooperation Case Designator		
L1	S1	Parent Award Identifier (PAID)		
L1	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L1	S1	Ship To Address Identifier	
L1	S1	Ship To Agency Title	
L1	S1	Address 1	
L1	S1	Address 2	
L1	S1	Address 3	
L1	S1	Ship To City	
L1	S1	Ship To Postal Code	
L1	S1	Ship To State	
L1	S1	Ship To Country	
L1	S1	Ship To Location Description	
L1	S1	Delivery/Shipping Information for Product Special Shipping Information	
L1	S1	Delivery/Shipping POC Name	
L1	S1	Delivery/Shipping Information for Product POC Title	
L1	S1	Delivery/Shipping Information for Product POC E-mail Address	
L1	S1	Delivery/Shipping Information for Product POC Telephone Number	

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Agency Additional Information		Claims Passthroughs. Mod 0 amount: 17,579,876.66.

LINE ITEM

L2		*Line Number	2
L2		Order Line Status	Active

AMERICAN OVERSIGHT

L2		*Item Code	R499
L2		*Item Description	Fees/Non-Passthroughs
L2		*Line Costs Unit of Measure (UOM)	DO
L2		*Unit of Measure Description	Dollars, U.S.
L2		Total Line Costs	$6,029,398.09
L2		Order Line Advance Amount	$6,029,398.09
L2		Product/Service Identifier	
L2		*Capitalized Asset Indicator	False
L2		Item UID Required Indicator	No
L2		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L2	S1	*Schedule Number	1
L2	S1	Advance Pay Indicator	Yes
L2	S1	*Cancel Status (schedule)	Active
L2	S1	*Schedule Unit Cost/Price	$1.00
L2	S1	*Order Schedule Quantity	6,029,398.09
L2	S1	Order Schedule Amount	$6,029,398.09

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L2	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L2	S1	*Agency Business Event Type Code	DISGF								COLL							
L2	S1	Object Class Code	25.2								25.3							
L2	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L2	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

AMERICA'S OVERSIGHT

SLOA INFORMATION

*To capture Agency Internal Accounting

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			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Accounting Classification Reference Number		
L2	S1	Reimbursable Flag		Reimbursable
L2	S1	Federal Award Identifier Number (FAIN)		
L2	S1	Unique Record Identifier (URI)		
L2	S1	Activity Address		
L2	S1	Budget Line Item		
L2	S1	Budget Fiscal Year		
L2	S1	Security Cooperation (FMS)		
L2	S1	Security Cooperation Implementing Agency Code		
L2	S1	Security Cooperation Case Line Item Identifier		
L2	S1	Sub-Allocation		
L2	S1	Agency Accounting Identifier		
L2	S1	Funding Center Identifier		
L2	S1	Cost Center Identifier		
L2	S1	Project Identifier		
L2	S1	Activity Identifier		
L2	S1	Disbursing Identifier		
L2	S1	Cost Element Code		
L2	S1	Work Order Number		
L2	S1	Functional Area		
L2	S1	Agency Security Cooperation Case Designator		
L2	S1	Parent Award Identifier (PAID)		
L2	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L2	S1	Ship To Address Identifier	

AMERICAN OVERSIGHT

L2	S1	Ship To Agency Title	
L2	S1	Address 1	
L2	S1	Address 2	
L2	S1	Address 3	
L2	S1	Ship To City	
L2	S1	Ship To Postal Code	
L2	S1	Ship To State	
L2	S1	Ship To Country	
L2	S1	Ship To Location Description	
L2	S1	Delivery/Shipping Information for Product Special Shipping Information	
L2	S1	Delivery/Shipping POC Name	
L2	S1	Delivery/Shipping Information for Product POC Title	
L2	S1	Delivery/Shipping Information for Product POC E-mail Address	
L2	S1	Delivery/Shipping Information for Product POC Telephone Number	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Agency Additional Information	Non-Passthroughs / Fees. Mod 0 amount: 2,067,222.18. Mod 1 update: BETC changed to DISGF.
LINE ITEM			
L3		*Line Number	3
L3		Order Line Status	Active
L3		*Item Code	R499
L3		*Item Description	Charge Card Passthroughs
L3		*Line Costs Unit of Measure (UOM)	DO
L3		*Unit of Measure Description	Dollars, U.S.
L3		Total Line Costs	$6,480,367.29
L3		Order Line Advance Amount	$6,480,367.29
L3		Product/Service Identifier	

AMERICAN OVERSIGHT

L3		*Capitalized Asset Indicator	False
L3		Item UID Required Indicator	No
L3		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L3	S1	*Schedule Number	1
L3	S1	Advance Pay Indicator	Yes
L3	S1	*Cancel Status (schedule)	Active
L3	S1	*Schedule Unit Cost/Price	$1.00
L3	S1	*Order Schedule Quantity	6,480,367.29
L3	S1	Order Schedule Amount	$6,480,367.29

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L3	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L3	S1	*Agency Business Event Type Code	DISGF								COLL							
L3	S1	Object Class Code	25.2								25.3							
L3	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L3	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Accounting Classification Reference Number		
L3	S1	Reimbursable Flag		Reimbursable
L3	S1	Federal Award Identifier Number (FAIN)		
L3	S1	Unique Record Identifier (URI)		
L3	S1	Activity Address		
L3	S1	Budget Line Item		

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L3	S1	Budget Fiscal Year		
L3	S1	Security Cooperation (FMS)		
L3	S1	Security Cooperation Implementing Agency Code		
L3	S1	Security Cooperation Case Line Item Identifier		
L3	S1	Sub-Allocation		
L3	S1	Agency Accounting Identifier		
L3	S1	Funding Center Identifier		
L3	S1	Cost Center Identifier		
L3	S1	Project Identifier		
L3	S1	Activity Identifier		
L3	S1	Disbursing Identifier		
L3	S1	Cost Element Code		
L3	S1	Work Order Number		
L3	S1	Functional Area		
L3	S1	Agency Security Cooperation Case Designator		
L3	S1	Parent Award Identifier (PAID)		
L3	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L3	S1	Ship To Address Identifier	
L3	S1	Ship To Agency Title	
L3	S1	Address 1	
L3	S1	Address 2	
L3	S1	Address 3	
L3	S1	Ship To City	
L3	S1	Ship To Postal Code	
L3	S1	Ship To State	
L3	S1	Ship To Country	
L3	S1	Ship To Location Description	

MEDICAL OVERSIGHT

L3	S1	Delivery/Shipping Information for Product Special Shipping Information		
L3	S1	Delivery/Shipping POC Name		
L3	S1	Delivery/Shipping Information for Product POC Title		
L3	S1	Delivery/Shipping Information for Product POC E-mail Address		
L3	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Agency Additional Information		Charge Card Passthroughs. Mod 0 amount: 2,362,064.16. Mod 1 update: BETC changed to DISGF.

CLOSE ORDER

38.	Closing Date	
	Closing Comments	

REJECT ORDER

39.	Reject Date	
	Reject Comments	

AGENCY POINTS OF CONTACTS (POC)

		Requesting Agency (Buyer)	Servicing Agency (Seller)
40.	*Agency POC Name	(b)(6)	(b)(6)
	*Agency POC E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Agency POC Phone No	(b)(6)	(b)(6)
	Agency POC Fax No		

AGREEMENT APPROVALS

Funding Official

The Funds Approving Officials, as identified by the Requesting Agency and Servicing Agency, certify that the funds are accurately cited and can be properly accounted for per the purposes set forth in the Order. The Requesting Agency Funding Official signs to obligate funds. The Servicing Agency Funding Official signs to start the work, and to bill, collect, and properly account for funds from the Requesting Agency, in accordance with the agreement.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
41.	*Funding Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Funding Official Title	(b)(6)	(b)(6)
	*Funding Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

AMERICAN OVERSIGHT

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	*Funding Official Phone No	(b)(6)	(b)(6)
	Funding Official Fax No		
	Funding Official Date Signed	01/22/2025	01/15/2025

Program Official

The Program Officials, as identified by the Requesting Agency and Servicing Agency, must ensure that the scope of work is properly defined and can be fulfilled for this order. The Program Official may or may not be the Contracting Officer depending on each agency's IAA business process.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
42.	*Program Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Program Official Title	(b)(6)	(b)(6)
	*Program Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Program Official Phone No	(b)(6)	(b)(6)
	Program Official Fax No		
	Program Official Date Signed	01/22/2025	01/16/2025

AGENCY PREPARER INFORMATION

		Requesting Agency (Buyer)	Servicing Agency (Seller)
43.	*Name	(b)(6)	(b)(6)
	*Phone No	(b)(6)	(b)(6)
	*E-mail Address	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

ATTACHMENTS

Name	File Alias	Uploaded By	Date/Time
104FSC 251050000_IHSC_IHSC.pdf	Franchise Agreement	(b)(6)	10/21/2024 01:54 PM
O2410-070-036-039157_0.pdf		(b)(6)	11/12/2024 10:10 AM
O2410-070-036-039157_3_draft.pdf		(b)(6)	05/06/2025 11:12 AM

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O2410-070-036-039157_4_Signature Needed.pdf		(b)(6)	05/28/2025 08:06 AM
104FSC25105000A_IHSC_IHSC.pdf	Amendment A	(b)(6)	09/18/2025 10:27 AM
192125FHQIHSCVAFY.03.pdf	Requisition form - Advance 2	(b)(6)	01/15/2025 05:18 PM
104FSC25105000B_IHSC_IHSC_ICE.pdf	Amendment B	(b)(6)	09/26/2025 11:49 AM
O2410-070-036-039157_3_IHSC Signature.pdf		(b)(6)	05/06/2025 11:04 AM

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
ORDER FORM
FS FORM 7600B

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity.
In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/g-invoice

G-Invoicing Required Fields have an (*)

NEW OR MODIFIED ORDER			
1.	*Order Number	Order Number: O2410-070-036-039157	
		Order Modification Number: 3	
2.	Order Status	Open	
3.	*General Terms & Conditions (GT&C) Number	A2408-070-036-066553	
4.	*Order Create Date	10/02/2024	
PARTNER INFORMATION			
5.	*Assisted Acquisition Indicator	No	
6.	*Period of Performance	Start Date: 10/01/2024	End Date: 09/30/2025
		Requesting Agency (Buyer)	Servicing Agency (Seller)
7.	*Agency Location Code (ALC)	70191512	03600104
8.	*Agency Name	Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
9.	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
10.	Cost Center		187100
11.	Business Unit		
12.	Department ID		
13.	Order Tracking Number	196925FHQIHSCVAFY.02	104FSC251050000
14.	Unique Entity ID		
15.	Funding Office Code (Buyer Only)		
16.	Funding Agency Code (Buyer Only)		

AMERICAN OVERSIGHT

17.	Comments	Base: $22,009,163.00 + Mod 1: 44,018,326.00 + Mod 2: $21,787,086.68 = Total: $87,814,575.68	See attached franchise agreement for details. Mod 0 amount: 22,009,163.00. Line 1: Claims passthroughs. Line 2: Fees/Non-passthroughs. Line 3: Charge Card passthroughs. MODIFIED 11/14 - BETC. Mod 2 amount: 44,018,326.00. MODIFIED 4/21/25: Adding Mod 3 amount: $21,787,086.68.
AUTHORITY INFORMATION			
18.	*Statutory Authority Fund Type Code	Franchise Fund	
19.	Statutory Authority Fund Type Title	Franchise Fund Public Laws 103-356; 109-114	
20.	Statutory Authority Fund Type Citation	Franchise Fund Public Laws 103-356; 109-114	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
21.	Program Authority Title		Franchise Fund Public Laws 103-356; 109-114
22.	Program Authority Citation		Franchise Fund Public Laws 103-356; 109-114
ADVANCE INFORMATION			
(Required by Servicing Agency if there is an advance.)			
23.	Advance Revenue Recognition Methodology	Other	
24.	Advance Revenue Recognition Description (required if "Other")	Payable in Quarterly Installments	
25.	Advance Payment Authority Title	Economy Act 31 U.S.C. § 1535/FAR 17.5	
26.	Advance Payment Authority Citation	Economy Act 31 U.S.C. § 1535/FAR 17.5	
27.	Total Advance Amount	$87,814,575.68	
DELIVERY INFORMATION			
(Requesting Agency completes this section.)			
28.	*FOB Point	Source/Origin	
29.	Constructive Receipt Days		
30.	Acceptance Point	Source/Origin	
31.	Place of Acceptance		
32.	Inspection Point	Source/Origin	
33.	Place of Inspection		
ORDER BILLING			
(Servicing Agency completes this section.)			

AMERICAN OVERSIGHT

34.	*Billing Frequency	Other
35.	Billing Frequency Explanation	An invoice must be submitted by VA and accepted by IHSC BEFORE funds are reimbursed (i.e., via IPAC). All unused funding after five years of availability of funds MUST be returned to IHSC.

ORDER BILLING

(Requesting Agency completes this section.)

36.	Priority Order Indicator	Yes
37.	Capital Planning and Investment control (CPIC)	No

LINE ITEM

L1		*Line Number	1
L1		Order Line Status	Active
L1		*Item Code	R499
L1		*Item Description	Claims Passthroughs
L1		*Line Costs Unit of Measure (UOM)	DO
L1		*Unit of Measure Description	Dollars, U.S.
L1		Total Line Costs	$70,705,223.62
L1		Order Line Advance Amount	$70,705,223.62
L1		Product/Service Identifier	
L1		*Capitalized Asset Indicator	False
L1		Item UID Required Indicator	No
L1		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L1	S1	*Schedule Number	1
L1	S1	Advance Pay Indicator	Yes
L1	S1	*Cancel Status (schedule)	Active
L1	S1	*Schedule Unit Cost/Price	$1.00
L1	S1	*Order Schedule Quantity	70,705,223.62
L1	S1	Order Schedule Amount	$70,705,223.62

SCHEDULE FUNDING INFORMATION

	Requesting Agency (Buyer)	Servicing Agency (Seller)

AMERICAN OVERSIGHT

L1	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L1	S1	*Agency Business Event Type Code	DISGF								COLL							
L1	S1	Object Class Code	25.2								25.3							
L1	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L1	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Accounting Classification Reference Number		
L1	S1	Reimbursable Flag		Reimbursable
L1	S1	Federal Award Identifier Number (FAIN)		
L1	S1	Unique Record Identifier (URI)		
L1	S1	Activity Address		
L1	S1	Budget Line Item		
L1	S1	Budget Fiscal Year		
L1	S1	Security Cooperation (FMS)		
L1	S1	Security Cooperation Implementing Agency Code		
L1	S1	Security Cooperation Case Line Item Identifier		
L1	S1	Sub-Allocation		
L1	S1	Agency Accounting Identifier		
L1	S1	Funding Center Identifier		
L1	S1	Cost Center Identifier		
L1	S1	Project Identifier		
L1	S1	Activity Identifier		
L1	S1	Disbursing Identifier		

AMERICAN OVERSIGHT

L1	S1	Cost Element Code		
L1	S1	Work Order Number		
L1	S1	Functional Area		
L1	S1	Agency Security Cooperation Case Designator		
L1	S1	Parent Award Identifier (PAID)		
L1	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L1	S1	Ship To Address Identifier	
L1	S1	Ship To Agency Title	
L1	S1	Address 1	
L1	S1	Address 2	
L1	S1	Address 3	
L1	S1	Ship To City	
L1	S1	Ship To Postal Code	
L1	S1	Ship To State	
L1	S1	Ship To Country	
L1	S1	Ship To Location Description	
L1	S1	Delivery/Shipping Information for Product Special Shipping Information	
L1	S1	Delivery/Shipping POC Name	
L1	S1	Delivery/Shipping Information for Product POC Title	
L1	S1	Delivery/Shipping Information for Product POC E-mail Address	
L1	S1	Delivery/Shipping Information for Product POC Telephone Number	

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Agency Additional Information		Claims Passthroughs. Mod 0 amount: 17,579,876.66.

AMERICAN OVERSIGHT

LINE ITEM

L2		*Line Number	2
L2		Order Line Status	Active
L2		*Item Code	R499
L2		*Item Description	Fees/Non-Passthroughs
L2		*Line Costs Unit of Measure (UOM)	DO
L2		*Unit of Measure Description	Dollars, U.S.
L2		Total Line Costs	$8,096,620.30
L2		Order Line Advance Amount	$8,096,620.30
L2		Product/Service Identifier	
L2		*Capitalized Asset Indicator	False
L2		Item UID Required Indicator	No
L2		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L2	S1	*Schedule Number	1
L2	S1	Advance Pay Indicator	Yes
L2	S1	*Cancel Status (schedule)	Active
L2	S1	*Schedule Unit Cost/Price	$1.00
L2	S1	*Order Schedule Quantity	8,096,620.30
L2	S1	Order Schedule Amount	$8,096,620.30

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L2	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L2	S1	*Agency Business Event Type Code	DISGF								COLL							
L2	S1	Object Class Code	25.2								25.3							
L2	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L2	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

AMERICAN OVERSIGHT

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SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Accounting Classification Reference Number		
L2	S1	Reimbursable Flag		Reimbursable
L2	S1	Federal Award Identifier Number (FAIN)		
L2	S1	Unique Record Identifier (URI)		
L2	S1	Activity Address		
L2	S1	Budget Line Item		
L2	S1	Budget Fiscal Year		
L2	S1	Security Cooperation (FMS)		
L2	S1	Security Cooperation Implementing Agency Code		
L2	S1	Security Cooperation Case Line Item Identifier		
L2	S1	Sub-Allocation		
L2	S1	Agency Accounting Identifier		
L2	S1	Funding Center Identifier		
L2	S1	Cost Center Identifier		
L2	S1	Project Identifier		
L2	S1	Activity Identifier		
L2	S1	Disbursing Identifier		
L2	S1	Cost Element Code		
L2	S1	Work Order Number		
L2	S1	Functional Area		
L2	S1	Agency Security Cooperation Case Designator		
L2	S1	Parent Award Identifier (PAID)		
L2	S1	Procurement Instrument Identifier (PIID)		

AMERICAN OVERSIGHT

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

VA-26-0763-A-000105

L2	S1	Ship To Address Identifier	
L2	S1	Ship To Agency Title	
L2	S1	Address 1	
L2	S1	Address 2	
L2	S1	Address 3	
L2	S1	Ship To City	
L2	S1	Ship To Postal Code	
L2	S1	Ship To State	
L2	S1	Ship To Country	
L2	S1	Ship To Location Description	
L2	S1	Delivery/Shipping Information for Product Special Shipping Information	
L2	S1	Delivery/Shipping POC Name	
L2	S1	Delivery/Shipping Information for Product POC Title	
L2	S1	Delivery/Shipping Information for Product POC E-mail Address	
L2	S1	Delivery/Shipping Information for Product POC Telephone Number	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Agency Additional Information	Non-Passthroughs / Fees. Mod 0 amount: 2,067,222.18. Mod 1 update: BETC changed to DISGF.
LINE ITEM			
L3		*Line Number	3
L3		Order Line Status	Active
L3		*Item Code	R499
L3		*Item Description	Charge Card Passthroughs
L3		*Line Costs Unit of Measure (UOM)	DO
L3		*Unit of Measure Description	Dollars, U.S.
L3		Total Line Costs	$9,012,731.76
L3		Order Line Advance Amount	$9,012,731.76

AMERICAN OVERSIGHT

L3		Product/Service Identifier	
L3		*Capitalized Asset Indicator	False
L3		Item UID Required Indicator	No
L3		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L3	S1	*Schedule Number	1
L3	S1	Advance Pay Indicator	Yes
L3	S1	*Cancel Status (schedule)	Active
L3	S1	*Schedule Unit Cost/Price	$1.00
L3	S1	*Order Schedule Quantity	9,012,731.76
L3	S1	Order Schedule Amount	$9,012,731.76

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L3	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L3	S1	*Agency Business Event Type Code	DISGF								COLL							
L3	S1	Object Class Code	25.2								25.3							
L3	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L3	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Accounting Classification Reference Number		
L3	S1	Reimbursable Flag		Reimbursable
L3	S1	Federal Award Identifier Number (FAIN)		
L3	S1	Unique Record Identifier (URI)		

AMERICAN OVERSIGHT

L3	S1	Activity Address		
L3	S1	Budget Line Item		
L3	S1	Budget Fiscal Year		
L3	S1	Security Cooperation (FMS)		
L3	S1	Security Cooperation Implementing Agency Code		
L3	S1	Security Cooperation Case Line Item Identifier		
L3	S1	Sub-Allocation		
L3	S1	Agency Accounting Identifier		
L3	S1	Funding Center Identifier		
L3	S1	Cost Center Identifier		
L3	S1	Project Identifier		
L3	S1	Activity Identifier		
L3	S1	Disbursing Identifier		
L3	S1	Cost Element Code		
L3	S1	Work Order Number		
L3	S1	Functional Area		
L3	S1	Agency Security Cooperation Case Designator		
L3	S1	Parent Award Identifier (PAID)		
L3	S1	Procurement Instrument Identifier (PIID)		

SCHEDULE SHIPPING INFORMATION

(Requesting Agency completes this section.)

L3	S1	Ship To Address Identifier	
L3	S1	Ship To Agency Title	
L3	S1	Address 1	
L3	S1	Address 2	
L3	S1	Address 3	
L3	S1	Ship To City	
L3	S1	Ship To Postal Code	
L3	S1	Ship To State	
L3	S1	Ship To Country	

MEDICAL OVERSIGHT

L3	S1	Ship To Location Description		
L3	S1	Delivery/Shipping Information for Product Special Shipping Information		
L3	S1	Delivery/Shipping POC Name		
L3	S1	Delivery/Shipping Information for Product POC Title		
L3	S1	Delivery/Shipping Information for Product POC E-mail Address		
L3	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Agency Additional Information		Charge Card Passthroughs. Mod 0 amount: 2,362,064.16. Mod 1 update: BETC changed to DISGF.

CLOSE ORDER

38.	Closing Date	
	Closing Comments	

REJECT ORDER

39.	Reject Date	
	Reject Comments	

AGENCY POINTS OF CONTACTS (POC)

		Requesting Agency (Buyer)	Servicing Agency (Seller)
40.	*Agency POC Name	(b)(6)	(b)(6)
	*Agency POC E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Agency POC Phone No	(b)(6)	(b)(6)
	Agency POC Fax No		

AGREEMENT APPROVALS

Funding Official

The Funds Approving Officials, as identified by the Requesting Agency and Servicing Agency, certify that the funds are accurately cited and can be properly accounted for per the purposes set forth in the Order. The Requesting Agency Funding Official signs to obligate funds. The Servicing Agency Funding Official signs to start the work, and to bill, collect, and properly account for funds from the Requesting Agency, in accordance with the agreement.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
41.	*Funding Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Funding Official Title	(b)(6)	(b)(6)

AMERICAN OVERSIGHT

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	*Funding Official E-mail	(b)(6)	(b)(6)
	*Funding Official Phone No	(b)(6)	(b)(6)
	Funding Official Fax No		
	Funding Official Date Signed	05/06/2025	04/29/2025

Program Official

The Program Officials, as identified by the Requesting Agency and Servicing Agency, must ensure that the scope of work is properly defined and can be fulfilled for this order. The Program Official may or may not be the Contracting Officer depending on each agency's IAA business process.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
42.	*Program Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Program Official Title	(b)(6)	(b)(6)
	*Program Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Program Official Phone No	(b)(6)	(b)(6)
	Program Official Fax No		
	Program Official Date Signed	05/06/2025	05/02/2025

AGENCY PREPARER INFORMATION

		Requesting Agency (Buyer)	Servicing Agency (Seller)
43.	*Name	(b)(6)	(b)(6)
	*Phone No	(b)(6)	(b)(6)
	*E-mail Address	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

ATTACHMENTS

Name	File Alias	Uploaded By	Date/Time
104FSC 251050000_IHSC_IHSC.pdf	Franchise Agreement	(b)(6)	10/21/2024 01:54 PM
O2410-070-036-039157_0.pdf		(b)(6)	11/12/2024 10:10 AM

AMERICAN OVERSIGHT

O2410-070-036-039157_3_draft.pdf		(b)(6)	05/06/2025 11:12 AM
O2410-070-036-039157_4_Signature Needed.pdf		(b)(6)	05/28/2025 08:06 AM
104FSC25105000A_IHSC_IHSC.pdf	Amendment A	(b)(6)	09/18/2025 10:27 AM
192125FHQIHSCVAFY.03.pdf	Requisition form - Advance 2	(b)(6)	01/15/2025 05:18 PM
104FSC25105000B_IHSC_IHSC_ICE.pdf	Amendment B	(b)(6)	09/26/2025 11:49 AM
O2410-070-036-039157_3_IHSC Signature.pdf		(b)(6)	05/06/2025 11:04 AM

AMERICAN OVERSIGHT

UNITED STATES GOVERNMENT
ORDER FORM
FS FORM 7600B

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Agreement Between Federal Program Agencies for Intragovernmental Reimbursable, Buy/Sell Activity.
In accordance with TFM Volume 1, Part 2, Chapter 4700, Appendix 8.

https://www.fiscal.treasury.gov/g-invoice

G-Invoicing Required Fields have an (*)

NEW OR MODIFIED ORDER			
1.	*Order Number	Order Number: O2410-070-036-039157	
		Order Modification Number: 4	
2.	Order Status	Open	
3.	*General Terms & Conditions (GT&C) Number	A2408-070-036-066553	
4.	*Order Create Date	10/02/2024	
PARTNER INFORMATION			
5.	*Assisted Acquisition Indicator	No	
6.	*Period of Performance	Start Date: 10/01/2024	End Date: 09/30/2025
		Requesting Agency (Buyer)	Servicing Agency (Seller)
7.	*Agency Location Code (ALC)	70191512	03600104
8.	*Agency Name	Department of Homeland Security - BUREAU OF IMMIGRATION & CUSTOMS	Department of Veterans Affairs/DEPT OF VETERANS AFFAIRS
9.	Group Name	Enforcement and Removal Operations (ICE ERO)	Financial Services Center
10.	Cost Center		187100
11.	Business Unit		
12.	Department ID		
13.	Order Tracking Number	196925FHQIHSCVAFY.02	104FSC251050000
14.	Unique Entity ID		
15.	Funding Office Code (Buyer Only)		
16.	Funding Agency Code (Buyer Only)		

AMERICAN OVERSIGHT

17.	Comments	Base: $22,009,163.00 + Mod 1: 44,018,326.00 + Mod 2: $21,787,086.68 + Mod 3: $41,049,033.59 = Total: $128,863,609.27	See attached franchise agreement for details. Mod 0 amount: 22,009,163.00. Line 1: Claims passthroughs. Line 2: Fees/Non-passthroughs. Line 3: Charge Card passthroughs. MODIFIED 11/14 - BETC. Mod 2 amount: 44,018,326.00. MODIFIED 4/21/25: Adding Mod 3 amount: $21,787,086.68. MODIFIED 5/9/25: Adding Mod 4 amount: $41,049,033.59 to complete and FY25 agreement.
AUTHORITY INFORMATION			
18.	*Statutory Authority Fund Type Code	Franchise Fund	
19.	Statutory Authority Fund Type Title	Franchise Fund Public Laws 103-356; 109-114	
20.	Statutory Authority Fund Type Citation	Franchise Fund Public Laws 103-356; 109-114	
		Requesting Agency (Buyer)	Servicing Agency (Seller)
21.	Program Authority Title		Franchise Fund Public Laws 103-356; 109-114
22.	Program Authority Citation		Franchise Fund Public Laws 103-356; 109-114
ADVANCE INFORMATION			
(Required by Servicing Agency if there is an advance.)			
23.	Advance Revenue Recognition Methodology	Other	
24.	Advance Revenue Recognition Description (required if "Other")	Payable in Quarterly Installments	
25.	Advance Payment Authority Title	Economy Act 31 U.S.C. § 1535/FAR 17.5	
26.	Advance Payment Authority Citation	Economy Act 31 U.S.C. § 1535/FAR 17.5	
27.	Total Advance Amount	$128,863,608.27	
DELIVERY INFORMATION			
(Requesting Agency completes this section.)			
28.	*FOB Point	Source/Origin	
29.	Constructive Receipt Days		
30.	Acceptance Point	Source/Origin	
31.	Place of Acceptance		
32.	Inspection Point	Source/Origin	
33.	Place of Inspection		

AMERICAN OVERSIGHT

ORDER BILLING		
(Servicing Agency completes this section.)		
34.	*Billing Frequency	Other
35.	Billing Frequency Explanation	An invoice must be submitted by VA and accepted by IHSC BEFORE funds are reimbursed (i.e., via IPAC). All unused funding after five years of availability of funds MUST be returned to IHSC.

ORDER BILLING		
(Requesting Agency completes this section.)		
36.	Priority Order Indicator	Yes
37.	Capital Planning and Investment control (CPIC)	No

LINE ITEM			
L1		*Line Number	1
L1		Order Line Status	Active
L1		*Item Code	R499
L1		*Item Description	Claims Passthroughs
L1		*Line Costs Unit of Measure (UOM)	DO
L1		*Unit of Measure Description	Dollars, U.S.
L1		Total Line Costs	$112,000,000.00
L1		Order Line Advance Amount	$112,000,000.00
L1		Product/Service Identifier	
L1		*Capitalized Asset Indicator	False
L1		Item UID Required Indicator	No
L1		*Type of Service Requirements	Severable

SCHEDULE SUMMARY			
L1	S1	*Schedule Number	1
L1	S1	Advance Pay Indicator	Yes
L1	S1	*Cancel Status (schedule)	Active
L1	S1	*Schedule Unit Cost/Price	$1.00
L1	S1	*Order Schedule Quantity	112,000,000.00
L1	S1	Order Schedule Amount	$112,000,000.00

AMERICAN OVERSIGHT

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L1	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L1	S1	*Agency Business Event Type Code	DISGF								COLL							
L1	S1	Object Class Code	25.2								25.3							
L1	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L1	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Accounting Classification Reference Number		
L1	S1	Reimbursable Flag		Reimbursable
L1	S1	Federal Award Identifier Number (FAIN)		
L1	S1	Unique Record Identifier (URI)		
L1	S1	Activity Address		
L1	S1	Budget Line Item		
L1	S1	Budget Fiscal Year		
L1	S1	Security Cooperation (FMS)		
L1	S1	Security Cooperation Implementing Agency Code		
L1	S1	Security Cooperation Case Line Item Identifier		
L1	S1	Sub-Allocation		
L1	S1	Agency Accounting Identifier		
L1	S1	Funding Center Identifier		
L1	S1	Cost Center Identifier		
L1	S1	Project Identifier		

AMERICAN OVERSIGHT

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L1	S1	Activity Identifier		
L1	S1	Disbursing Identifier		
L1	S1	Cost Element Code		
L1	S1	Work Order Number		
L1	S1	Functional Area		
L1	S1	Agency Security Cooperation Case Designator		
L1	S1	Parent Award Identifier (PAID)		
L1	S1	Procurement Instrument Identifier (PIID)		
SCHEDULE SHIPPING INFORMATION				
(Requesting Agency completes this section.)				
L1	S1	Ship To Address Identifier		
L1	S1	Ship To Agency Title		
L1	S1	Address 1		
L1	S1	Address 2		
L1	S1	Address 3		
L1	S1	Ship To City		
L1	S1	Ship To Postal Code		
L1	S1	Ship To State		
L1	S1	Ship To Country		
L1	S1	Ship To Location Description		
L1	S1	Delivery/Shipping Information for Product Special Shipping Information		
L1	S1	Delivery/Shipping POC Name		
L1	S1	Delivery/Shipping Information for Product POC Title		
L1	S1	Delivery/Shipping Information for Product POC E-mail Address		
L1	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L1	S1	Agency Additional Information		Claims Passthroughs. Mod 0 amount: 17,579,876.66

AMERICAN OVERSIGHT

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LINE ITEM			
L2		*Line Number	2
L2		Order Line Status	Active
L2		*Item Code	R499
L2		*Item Description	Fees/Non-Passthroughs
L2		*Line Costs Unit of Measure (UOM)	DO
L2		*Unit of Measure Description	Dollars, U.S.
L2		Total Line Costs	$8,268,888.77
L2		Order Line Advance Amount	$8,268,888.77
L2		Product/Service Identifier	
L2		*Capitalized Asset Indicator	False
L2		Item UID Required Indicator	No
L2		*Type of Service Requirements	Severable

SCHEDULE SUMMARY			
L2	S1	*Schedule Number	1
L2	S1	Advance Pay Indicator	Yes
L2	S1	*Cancel Status (schedule)	Active
L2	S1	*Schedule Unit Cost/Price	$1.00
L2	S1	*Order Schedule Quantity	8,268,888.77
L2	S1	Order Schedule Amount	$8,268,888.77

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L2	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L2	S1	*Agency Business Event Type Code	DISGF								COLL							
L2	S1	Object Class Code	25.2								25.3							
L2	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							

AMERICAN OVERSIGHT

L2	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Accounting Classification Reference Number		
L2	S1	Reimbursable Flag		Reimbursable
L2	S1	Federal Award Identifier Number (FAIN)		
L2	S1	Unique Record Identifier (URI)		
L2	S1	Activity Address		
L2	S1	Budget Line Item		
L2	S1	Budget Fiscal Year		
L2	S1	Security Cooperation (FMS)		
L2	S1	Security Cooperation Implementing Agency Code		
L2	S1	Security Cooperation Case Line Item Identifier		
L2	S1	Sub-Allocation		
L2	S1	Agency Accounting Identifier		
L2	S1	Funding Center Identifier		
L2	S1	Cost Center Identifier		
L2	S1	Project Identifier		
L2	S1	Activity Identifier		
L2	S1	Disbursing Identifier		
L2	S1	Cost Element Code		
L2	S1	Work Order Number		
L2	S1	Functional Area		
L2	S1	Agency Security Cooperation Case Designator		
L2	S1	Parent Award Identifier (PAID)		

AMERICAN OVERSIGHT

L2	S1	Procurement Instrument Identifier (PIID)		
SCHEDULE SHIPPING INFORMATION				
(Requesting Agency completes this section.)				
L2	S1	Ship To Address Identifier		
L2	S1	Ship To Agency Title		
L2	S1	Address 1		
L2	S1	Address 2		
L2	S1	Address 3		
L2	S1	Ship To City		
L2	S1	Ship To Postal Code		
L2	S1	Ship To State		
L2	S1	Ship To Country		
L2	S1	Ship To Location Description		
L2	S1	Delivery/Shipping Information for Product Special Shipping Information		
L2	S1	Delivery/Shipping POC Name		
L2	S1	Delivery/Shipping Information for Product POC Title		
L2	S1	Delivery/Shipping Information for Product POC E-mail Address		
L2	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L2	S1	Agency Additional Information		Non-Passthroughs / Fees. Mod 0 amount: 2,067,222.18. Mod 1 update: BETC changed to DISGF.
LINE ITEM				
L3		*Line Number	3	
L3		Order Line Status	Active	
L3		*Item Code	R499	
L3		*Item Description	Charge Card Passthroughs	
L3		*Line Costs Unit of Measure (UOM)	DO	

AMERICAN OVERSIGHT

L3		*Unit of Measure Description	Dollars, U.S.
L3		Total Line Costs	$8,594,719.50
L3		Order Line Advance Amount	$8,594,719.50
L3		Product/Service Identifier	
L3		*Capitalized Asset Indicator	False
L3		Item UID Required Indicator	No
L3		*Type of Service Requirements	Severable

SCHEDULE SUMMARY

L3	S1	*Schedule Number	1
L3	S1	Advance Pay Indicator	Yes
L3	S1	*Cancel Status (schedule)	Active
L3	S1	*Schedule Unit Cost/Price	$1.00
L3	S1	*Order Schedule Quantity	8,594,719.50
L3	S1	Order Schedule Amount	$8,594,719.50

SCHEDULE FUNDING INFORMATION

			Requesting Agency (Buyer)								Servicing Agency (Seller)							
L3	S1	*Agency TAS	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB	SP	ATA	AID	BPOA	EPOA	A	MAIN	SUB
					070	2025	2025		0540	000			036			X	4539	000
L3	S1	*Agency Business Event Type Code	DISGF								COLL							
L3	S1	Object Class Code	25.2								25.3							
L3	S1	Additional Accounting Classification	E1 31-15-00-000 18-06-0600-00-00-00-00 GE-25-28-00 000000 EROHLTH VAH								Station 104 BFY:00							
L3	S1	*Description of Products and/or Services including Bona Fide Need for this order (Buyer Only)	Reference AGREEMENT #104FSC241050000															

SLOA INFORMATION

*To capture Agency Internal Accounting

			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Accounting Classification Reference Number		

AMERICAN OVERSIGHT

L3	S1	Reimbursable Flag		Reimbursable
L3	S1	Federal Award Identifier Number (FAIN)		
L3	S1	Unique Record Identifier (URI)		
L3	S1	Activity Address		
L3	S1	Budget Line Item		
L3	S1	Budget Fiscal Year		
L3	S1	Security Cooperation (FMS)		
L3	S1	Security Cooperation Implementing Agency Code		
L3	S1	Security Cooperation Case Line Item Identifier		
L3	S1	Sub-Allocation		
L3	S1	Agency Accounting Identifier		
L3	S1	Funding Center Identifier		
L3	S1	Cost Center Identifier		
L3	S1	Project Identifier		
L3	S1	Activity Identifier		
L3	S1	Disbursing Identifier		
L3	S1	Cost Element Code		
L3	S1	Work Order Number		
L3	S1	Functional Area		
L3	S1	Agency Security Cooperation Case Designator		
L3	S1	Parent Award Identifier (PAID)		
L3	S1	Procurement Instrument Identifier (PIID)		
SCHEDULE SHIPPING INFORMATION				
(Requesting Agency completes this section.)				
L3	S1	Ship To Address Identifier		
L3	S1	Ship To Agency Title		
L3	S1	Address 1		
L3	S1	Address 2		

AMERICAN OVERSIGHT

L3	S1	Address 3		
L3	S1	Ship To City		
L3	S1	Ship To Postal Code		
L3	S1	Ship To State		
L3	S1	Ship To Country		
L3	S1	Ship To Location Description		
L3	S1	Delivery/Shipping Information for Product Special Shipping Information		
L3	S1	Delivery/Shipping POC Name		
L3	S1	Delivery/Shipping Information for Product POC Title		
L3	S1	Delivery/Shipping Information for Product POC E-mail Address		
L3	S1	Delivery/Shipping Information for Product POC Telephone Number		
			Requesting Agency (Buyer)	Servicing Agency (Seller)
L3	S1	Agency Additional Information		Charge Card Passthroughs. Mod 0 amount: 2,362,064.16. Mod 1 update: BETC changed to DISGF.

CLOSE ORDER

38.	Closing Date	
	Closing Comments	

REJECT ORDER

39.	Reject Date	11/06/2025
	Reject Comments	Reverting so the Order can be Open to allow GINV and iFAMS interfacing

AGENCY POINTS OF CONTACTS (POC)

		Requesting Agency (Buyer)	Servicing Agency (Seller)
40.	*Agency POC Name	(b)(6)	(b)(6)
	*Agency POC E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Agency POC Phone No	(b)(6)	(b)(6)
	Agency POC Fax No		

AGREEMENT APPROVALS

Funding Official

AMERICAN OVERSIGHT

The Funds Approving Officials, as identified by the Requesting Agency and Servicing Agency, certify that the funds are accurately cited and can be properly accounted for per the purposes set forth in the Order. The Requesting Agency Funding Official signs to obligate funds. The Servicing Agency Funding Official signs to start the work, and to bill, collect, and properly account for funds from the Requesting Agency, in accordance with the agreement.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
41.	*Funding Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Funding Official Title	(b)(6)	(b)(6)
	*Funding Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Funding Official Phone No	(b)(6)	(b)(6)
	Funding Official Fax No		
	Funding Official Date Signed	05/28/2025	05/20/2025

Program Official

The Program Officials, as identified by the Requesting Agency and Servicing Agency, must ensure that the scope of work is properly defined and can be fulfilled for this order. The Program Official may or may not be the Contracting Officer depending on each agency's IAA business process.

		Requesting Agency (Buyer)	Servicing Agency (Seller)
42.	*Program Official Name	(b)(6)	(b)(6)
	*Signature	Electronic Approval On File	Electronic Approval On File
	Program Official Title	(b)(6)	(b)(6)
	*Program Official E-mail	(b)(6) @ice.dhs.gov	(b)(6) @va.gov
	*Program Official Phone No	(b)(6)	(b)(6)
	Program Official Fax No		
	Program Official Date Signed	05/28/2025	05/22/2025

AGENCY PREPARER INFORMATION

		Requesting Agency (Buyer)	Servicing Agency (Seller)
43.	*Name	(b)(6)	(b)(6)
	*Phone No	(b)(6)	(b)(6)
	*E-mail Address	(b)(6) @ice.dhs.gov	(b)(6) @va.gov

ATTACHMENTS

Name	File Alias	Uploaded By	Date/Time
104FSC 25105000 00_IHSC_IHSC .pdf	Franchise Agreement	(b)(6)	10/21/2024 01:54 PM

OVERSIGHT

VA-26-0763-A-000123

O2410-070-036-039157_0.pdf		(b)(6)	11/12/2024 10:10 AM
192125FHQIHSCVAFY.03.pdf	Requisition form - Advance 2	(b)(6)	01/15/2025 05:18 PM
O2410-070-036-039157_3_IHSC Signature.pdf		(b)(6)	05/06/2025 11:04 AM
O2410-070-036-039157_3_draft.pdf		(b)(6)	05/06/2025 11:12 AM
O2410-070-036-039157_4_Signature Needed.pdf		(b)(6)	05/28/2025 08:06 AM
104FSC25105000A_IHSC_IHSC.pdf	Amendment A	(b)(6)	09/18/2025 10:27 AM
104FSC25105000B_IHSC_IHSC_ICE.pdf	Amendment B	(b)(6)	09/26/2025 11:49 AM

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