

**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343  
**Date:** Tuesday, June 18, 2024 at 12:39:20 PM Eastern Daylight Time  
**From:** GeneralCounsel  
**To:** AO Records  
**CC:** GeneralCounsel  
**Attachments:** FW\_ Rockwall County Voter Sync for November 2023\_Redacted.pdf, 21 is Ready.pdf, Accepted\_ Data Sharing Working Group.pdf, FW MASS EMAIL (CEOC SOPARTY CHAIRS) Advisory No. 2023-26 Voter Registration List Maintenance.pdf, How to appeal the withholding of information under 552.136.pdf

EXTERNAL SENDER

Good morning,

As a follow up to our June 4 email, please see the attached documents responsive to your request for information under the Public Information Act, Chapter 552 of the Texas Government Code (the "PIA").

The responsive documents contain email addresses of the general public. An email address of a member of the public is confidential under section 552.137 of the Texas Government Code. The attorney general authorized all governmental bodies to withhold an email address of a member of the public without first requesting an attorney general opinion in Open Records Decision No. 684 (2009). Thus, this information has been redacted.

The information you requested contains access device numbers that are collected, assembled, or maintained by or for a governmental body. This information is confidential under section 552.136 of the Texas Government Code. Section 552.136 allows us to withhold this specific information without requesting a ruling from the attorney general. You have the right to appeal our decision to withhold this information from you. Instructions for appeal are attached. If you do not want to appeal, you do not need to do anything else.

We have completed the review of our records and do not anticipate any additional production of documents in response to your request.

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel <GeneralCounsel@sos.texas.gov>  
**Sent:** Tuesday, June 4, 2024 8:26 AM  
**To:** 'AO Records' <records@americanoversight.org>  
**Cc:** GeneralCounsel <GeneralCounsel@sos.texas.gov>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

Good morning,

Please find attached a courtesy copy of OR2024-019279 regarding your request for information under Chapter 552 of the Texas Government Code. The Office of the Attorney General has determined that we may withhold certain information responsive to your request pursuant to the Public Information Act.

As we stated on May 30, 2024, we appreciate your patience as we continue to process your request in accordance with the terms of the PIA. We require additional time to review our records and produce additional responsive documents. We will provide you additional responsive documents on a rolling basis—to the extent such information is not excepted from disclosure under state or federal law—with our next production by 5:00 p.m. on June 20, 2024. *See* Tex. Gov't Code § 552.221(d).

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Sent:** Thursday, May 30, 2024 10:25 AM  
**To:** 'AO Records' <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Cc:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

Good morning,

As a follow up to our May 2 email, please see the attached zipped folder containing additional documents responsive to your request for information under the Public Information Act, Chapter 552 of the Texas Government Code (the “PIA”).

The responsive documents contain email addresses of the general public. An email address of a member of the public is confidential under section 552.137 of the Texas Government Code. The attorney general authorized all governmental bodies to withhold an email address of a member of the public without first requesting an attorney general opinion in Open Records Decision No. 684 (2009). Thus, this information has been redacted.

The information you requested contains the home address, home telephone number, emergency contact information, social security number, and/or family member information of a public employee or official. As allowed by section 552.024 of the Texas Government Code, this public employee or official has chosen to make this personal information confidential. Section 552.024 allows us to withhold this specific information without requesting a ruling from the attorney general. You have the right to appeal our decision to withhold this information from you. Instructions for appeal are also attached. If you do not want to appeal, you do not need to do anything else.

Certain information has also been redacted from the attached production pending the determination from the Attorney General's Open Records Division on our request for a ruling.

We appreciate your patience as we continue to process your request in accordance with the terms of the PIA. We require additional time to review our records and produce additional responsive documents. We will provide you additional responsive documents on a rolling basis—to the extent such information is not excepted from disclosure under state or federal law—with our next production by 5:00 p.m. on June 20, 2024. *See* Tex. Gov't Code § 552.221(d).

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Sent:** Wednesday, May 29, 2024 8:53 AM  
**To:** 'AO Records' <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Cc:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

Good morning, Ms. Lewis,

Copies of our letters to the Attorney General's Open Records Division were provided to you with our April 4<sup>th</sup> and April 11<sup>th</sup> emails, as referenced (and highlighted) below. For your records, I have attached them again.

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** AO Records <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Sent:** Wednesday, May 29, 2024 8:42 AM  
**To:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** Re: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

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Good morning Ms. Williams,

Your May 2<sup>nd</sup> email indicated that information was withheld from this production "pending the determination from the Attorney General's Open Records Division on our request for ruling." American Oversight has not received any correspondence indicating that your office requested an opinion from ORD within the required statutory timeline. Tex. Gov't Code § 552.301.

Did your office request an ORD opinion before April 4, 2024?

Best,  
Emma Lewis  
Counsel  
American Oversight

**From:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Date:** Thursday, May 2, 2024 at 3:06 PM  
**To:** AO Records <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Cc:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

EXTERNAL SENDER

Good afternoon,

As a follow up to our April 11 email, please see the attached zipped folder containing additional documents responsive to your request for information under the Public Information Act, Chapter 552 of the Texas Government Code (the “PIA”).

The responsive documents contain email addresses of the general public. An email address of a member of the public is confidential under section 552.137 of the Texas Government Code. The attorney general authorized all governmental bodies to withhold an email address of a member of the public without first requesting an attorney general opinion in Open Records Decision No. 684 (2009). Thus, this information has been redacted.

The information you requested contains access device numbers that are collected, assembled, or maintained by or for a governmental body. This information is confidential under section 552.136 of the Texas Government Code. Section 552.136 allows us to withhold this specific information without requesting a ruling from the attorney general. You have the right to appeal our decision to withhold this information from you. Instructions for appeal are attached. If you do not want to appeal, you do not need to do anything else.

Certain information has also been redacted from the attached production pending the determination from the Attorney General’s Open Records Division on our request for a ruling.

We appreciate your patience as we continue to process your request in accordance with the terms of the PIA. We require additional time to review our records and produce additional responsive documents. We will provide you additional responsive documents on a rolling basis—to the extent such information is not excepted from disclosure under state or federal law—with our next production by 5:00 p.m. on May 30, 2024. *See* Tex. Gov’t Code § 552.221(d).

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Sent:** Thursday, April 11, 2024 12:54 PM  
**To:** 'AO Records' <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Cc:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

Good afternoon,

Please see the attached letters, and zipped folder containing documents, in response to your request for

information under Chapter 552 of the Texas Government Code.

The responsive documents contain email addresses of the general public. An email address of a member of the public is confidential under section 552.137 of the Texas Government Code. The attorney general authorized all governmental bodies to withhold an email address of a member of the public without first requesting an attorney general opinion in Open Records Decision No. 684 (2009). Thus, this information has been redacted.

**As stated in the attached letter,** we require more time to continue reviewing our records and produce additional responsive information. We will provide you additional responsive documents on a rolling basis—to the extent such information is not excepted from disclosure under state or federal law—with our next production by 5:00 p.m. on May 2, 2024. *See* Tex. Gov't Code § 552.221(d).

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Sent:** Thursday, April 4, 2024 9:47 AM  
**To:** 'AO Records' <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Cc:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284) - SOS PIR 24-0343

Good morning,

**Please see the attached letter, with enclosure, in response to your request for information under Chapter 552 of the Texas Government Code. We will also provide you with a copy of our brief to the OAG on or before April 11, 2024.**

As stated in the attached letter, we are processing the Request in accordance with the terms of the PIA. To that end, we require more time to review our records and produce responsive information. We will provide you responsive documents on a rolling basis—to the extent such information is not excepted from disclosure under state or federal law—with the first production by 5:00 p.m. on April 11, 2024. *See* Tex. Gov't Code § 552.221(d).

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** GeneralCounsel  
**Sent:** Tuesday, March 26, 2024 3:10 PM  
**To:** 'AO Records' <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Subject:** RE: Public Information Request (TX-SOS-24-0284)

Good afternoon,

This email acknowledges receipt of your request for information under the Public Information Act, Chapter 552 of the Texas Government Code (the “PIA”), which was received by the Office via email on March 20, 2024 (the “Request”).

We will process your Request in accordance with the PIA and will let you know if we have any questions or need clarification. Our Office will be closed on Friday, March 29th in observance of Good Friday. You will receive a response from our Office on or before the 10th business day, April 4, 2024.

Kind regards,

Jennifer Williams  
Legal Assistant to the General Counsel  
Office of the Texas Secretary of State

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**From:** AO Records <[records@americanoversight.org](mailto:records@americanoversight.org)>  
**Sent:** Wednesday, March 20, 2024 3:02 PM  
**To:** GeneralCounsel <[GeneralCounsel@sos.texas.gov](mailto:GeneralCounsel@sos.texas.gov)>  
**Subject:** Public Information Request (TX-SOS-24-0284)

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Dear Public Information Officer,

Please find attached a request for records under Texas public records laws.

Sincerely,

**Mariuxi Pintado** | (she/hers)  
Senior Paralegal | American Oversight  
[records@americanoversight.org](mailto:records@americanoversight.org)  
[www.americanoversight.org](http://www.americanoversight.org) | @weareoversight

Public Information Request: TX-SOS-24-0284

From: [Kirsti Hart](#)  
 To: [David H. Gellman](#)  
 Subject: 21 is Ready  
 Date: Wednesday, August 23, 2023 10:41:00 PM

Section 21 - Voter Registration				N/A										
21.01	Subsection 1 - Voter Registration Applications, Supplemental Information, and Certificates			N/A										
21.01	21-1	Voter Registration Application for Use by VDR	David	Form #/Date	13.031	Yes	No	Yes	No	No	No	No	11/21	17-1
21.01	21-2	Notice to Confirm Voter Registration Address	David	Form #/Date	15.051	Yes	No	Included	No	No	Yes	1/15	5-1	
21.01	21-3	Notice to Confirm Voter Registration Address-fold over	David	Form #/Date	15.051	Yes	No	Included	No	No	No	12/17	5-2b	
21.01	21-4	Notice to Confirm Voter Registration Address-tri fold	David	Form #/Date	15.051	Yes	No	Included	No	No	No	8/17	5-2c	
21.01	21-5	Notice to Confirm Voter Registration Address by Providing Documentation	David	Form #/Date	15.051	Yes	No	Included	No	No	Yes	11/21		
21.01	21-6	Statement of Residence	David	Form #/Date	63.0011	Yes	No	Included	No	No	No	12/17	3-1-41	
21.01	21-7	Request for Disability Exemption (Permanent)	David	Form #/Date	13.002(i) and 63.001	Yes	No	Included	No	No	No	1/18	13-6	
21.01	21-8	Request for Temporary Exemption to Photo Identification Requirement	David	Form #/Date	63.001(b), 63.0101, and 65.054	Yes	No	Included	No	No	No	8/13	13-7	
21.01	21-9	VR Certificate - Boxes	David	Content	31.003	No	No	No	No	No	Yes	9/23	1-9(3B)	
21.01	21-10	VR Certificate - No Boxes	David	Content	31.003	No	No	No	No	No	Yes	9/23	1-9(3)NB	
21.01	21-11	VR Certificate Directive	pending	Content	31.002 and 31.003	No	No	No	No	No	No	9/23		
21.01	21-12													
21.01	21-13													
21.01	21-14													
21.01	21-15													
21.01	21-16													
21.01	21-17													
21.02	Subsection 2 - Confidentiality													
21.02	21-18	Request for Voter Registration Residential Address Confidentiality	David	Form #/Date	13.004(c)	No	No	Included	No	No	No	6/17	17-10	
21.02	21-19	552.1175 Confidentiality Request for Voter Registration Purposes	Form - Pending		Sections 552.1175, Gov't Code 13.004						No	9/17	17-11	
21.02	21-20	Affidavit for Voter Registration Residential Address Confidentiality (Judicial)	Form - Pending		13.0021						No	9/17	17-12	
21.02	21-21													
21.02	21-22													
21.02	21-23													
21.02	21-24													
21.02	21-25													
21.02	21-26													
21.03	Subsection 3 - Incomplete or Rejected Applications													
21.03	21-27	Notice of Incomplete	David	Form #/Date	13.002, 13.071, 13.072, and 13.073	No	No	Included	No	No	Yes	1/15	17-13	
21.03	21-28	Notice of Rejection of Application	David	Form #/Date	13.073	No	No	Included	No	No	Yes	1/15	17-15	
21.03	21-29													
21.03	21-30													
21.03	21-31													
21.03	21-32													
21.03	21-33													
21.04	Subsection 4 - Challenges													
21.04	21-34	Notice of Challenge of Application	David	Form #/Date	13.074	No	No	Included	No	No	Yes	1/15	17-16	
21.04	21-35	Request for Hearing	David	Form #/Date	13.076	No	No	Included	No	No	Yes	1/15	17-17	
21.04	21-36	Notice of Hearing of Challenged Application	David	Form #/Date	13.078	No	No	Included	No	No	Yes	1/15	17-18	
21.04	21-37													
21.04	21-38													
21.04	21-39													
21.04	21-40													
21.05	Subsection 5 - List Maintenance													
21.05	21-41	Notice of Change of Election Precinct	David	Form #/Date	15.027	No	No	Included	No	No	Yes	6/08	17-24	
21.05	21-42	Date of Birth Update Request Letter	David	Form #/Date	18.061, 15.021, 1.007	No	No	Included	No	No	Yes	06/17	17-25	
21.05	21-43	Notice of Examination	David	Form #/Date	16.033, V.T.C.A	No	No	Included	No	No	Yes	1/15	17-26	
21.05	21-44	Notice of Examination - Response Device	David	Form #/Date	16.033	No	No	Included	No	No	Yes	1/15	17-27	
21.05	21-45	Notice of Examination for Death (Verification of Voter Status Letter)	David	Form #/Date	16.033, 16.001	No	No	Included	No	No	Yes	1/15	17-28	
21.05	21-46	Notice of Examination for Citizenship (Jury)	David	Form #/Date	16.0332	No	No	Included	No	No	Yes	1/15	17-29	
21.05	21-47	Notice of Examination for Citizenship (Proof of Citizenship)	David	Form #/Date	16.0332	No	No	Included	No	No	Yes	8/13	17-30	
21.05	21-48	Notice of Cancellation	David	Form #/Date	16.031(a), 16.036	No	No	Included	No	No	Yes	1/15	17-32	
21.05	21-49	Notice of Reinstatement	David	Form #/Date	16.038	No	No	Included	No	No	Yes	4/16	17-33	
21.05	21-50													
21.05	21-51													
21.05	21-52													
21.05	21-53													
21.05	21-54													
21.05	21-55													
21.06	Subsection 6 - Voter Registration Lists													
21.06	21-56	List of Registered Voters	David	Form #/Date	18.001	No	No	Included	No	No	Yes		7-23	
21.06	21-57	Supplemental List of Registered Voters	David	Form #/Date	18.002	No	No	Included	No	No	Yes		7-24	
21.06	21-58	Registration Correction List	David	Form #/Date	18.003	No	No	Included	No	No	No	12/07	7-25	
21.06	21-59	Registration Omissions List and Instructions for Registration Omissions List	David	Form #/Date	63.006(b)	No	No	Included	No	No	No	1/18	7-27	
21.06	21-60	Provisional Voters Appearing to Voter Registrar During Cure Period and Instructions	David	Form #/Date	63.001(c), 63.0101, and 65.0541	No	No	Included	No	No	No	1/18	9-7	
21.06	21-61													
21.06	21-62													
21.06	21-63													
21.06	21-64													
21.06	21-65													

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**From:** Keith Ingram  
**Sent:** Monday, June 5, 2023 2:17 PM  
**To:** Grandjean, Amanda  
**Subject:** Accepted: Data Sharing Working Group

**From:** [Kristi Hart](#)  
**To:** [Julia Montes](#); [Lillian Eder](#)  
**Subject:** FW: MASS EMAIL (CEO/CSO/PARTY CHAIRS): Advisory No. 2023-26: Voter Registration List Maintenance Under the National Voter Registration Act of 1993 (NVRA)  
**Date:** Thursday, December 21, 2023 4:01:00 PM

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We need to be sure all of our ladies read this and KNOW this information.

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**From:** Texas Secretary of State Elections Division <TXSoSAgency@public.govdelivery.com>  
**Sent:** Thursday, December 21, 2023 2:48 PM  
**To:** Kristi Hart <KHart@sos.texas.gov>  
**Subject:** MASS EMAIL (CEO/CSO/PARTY CHAIRS): Advisory No. 2023-26: Voter Registration List Maintenance Under the National Voter Registration Act of 1993 (NVRA)

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SoS Header - General



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## ELECTIONS DIVISION

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**TO:** Texas Election Officials

**FROM:** Elections Division, Texas Secretary of State

**SUBJECT:** Advisory No. 2023-26: Voter Registration List Maintenance Under the National Voter Registration Act of 1993 (NVRA) and the Texas Election Code as it Pertains to the Primary Election and Primary Runoff Election

**DATE:** December 21, 2023

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Dear Election Officials and Party Chairs,

Our office has released [Advisory No. 2023-26: Voter Registration List Maintenance Under the](#)

**[National Voter Registration Act of 1993 \(NVRA\) and the Texas Election Code as it Pertains to the Primary Election and Primary Runoff Election](#)**

When posted this advisory will be located on your [Conducting Elections](#) pages.

Please let us know if you have any questions or concerns.

Thank you,

Heidi Martinez

Managing Attorney – Elections Division

Office of the Texas Secretary of State

1019 Brazos Street | Rudder Building, 2nd Floor | Austin, Texas 78701 1.800.252.VOTE (8683)

[elections@sos.texas.gov](mailto:elections@sos.texas.gov) | [www.sos.state.tx.us/elections](http://www.sos.state.tx.us/elections)

*The information contained in this email is intended to provide advice and assistance in election matters per §31.004 of the Texas Election Code. It is not intended to serve as a legal opinion for any matter. Please review the law yourself, and consult with an attorney when your legal rights are involved.*

If you have any questions regarding this e-mail, please e-mail [elections@sos.texas.gov](mailto:elections@sos.texas.gov)

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17th St, Suite 4000 · Denver, CO 80202

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**From:** Kristi Hart  
**Sent:** Tuesday, February 6, 2024 10:57 AM  
**To:** Lillian Eder  
**Subject:** FW: Rockwall County Voter Sync for November 2023

Can you send the following email to Karen from you?

Karen,

We have received a question from one of your counties using VEMACS 2.0 and wanted to reach out for clarification from you. As we are conducting our monthly syncs, the number of discrepancies related to voter statuses appears to be elevated. Rockwall has indicated that this may be due to the new system automatically changing voters to suspense upon receipt of list maintenance notifications from our office. The county indicated that they are unable to work the voters before the status is updated. Is this correct logic for the new system? We are trying to identify the root cause and provide any assistance necessary.

Lily

---

**From:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Sent:** Monday, February 5, 2024 10:05 AM  
**To:** Lillian Eder <[LEder@sos.texas.gov](mailto:LEder@sos.texas.gov)>  
**Cc:** Kristi Hart <[KHart@sos.texas.gov](mailto:KHart@sos.texas.gov)>  
**Subject:** FW: Rockwall County Voter Sync for November 2023

Good Morning,

The county is requesting something in writing; they can forward to VOTEC, as they are not adhering to the process equivalent to what we do in TEAM. Christy M stated; because “Votec is wanting to make sure the process is done by the letter of the law”. They are missing the step; VOTEC automatically places the voter in suspense, without allowing them to work the voters.

While we are discussing the Voter Sync, are Possible Felons/Dup/Deceased/Non-Citizens supposed to be placed in Suspense when we receive the file from TEAM? That was not the process in Legacy VEMACS but is the process in VEMACS 2.0 which is resulting in some of our mismatches on Voter Sync because those voters are Suspended with us but still Active in TEAM.

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**From:** Michele Leatherwood <[MLeatherwood@sos.texas.gov](mailto:MLeatherwood@sos.texas.gov)>  
**Sent:** Friday, February 2, 2024 9:49 AM  
**To:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Subject:** RE: Rockwall County Voter Sync for November 2023

Good Morning Diana,

Do you want to reach out to Rockwall County this morning? Maybe around 10:30?

Thank you!

The TEAM Team – *Michele Leatherwood*

**Program Specialist V**  
Elections Administration &  
Voter Registration  
Office of the Secretary of State  
800-252-2216 Option 1  
[elections@sos.texas.gov](mailto:elections@sos.texas.gov) | [www.sos.state.tx.us/elections](http://www.sos.state.tx.us/elections)

**For Voter Related Information, please visit:**



*The information contained in this email is intended to provide advice and assistance in election matters per §31.004 of the Texas Election Code. It is not intended to serve as a legal opinion for any matter. Please review the law yourself, and consult with an attorney when your legal rights are involved.*

“Somewhere inside all of us is the power to change the world”. – Roald Dahl

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**From:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Sent:** Thursday, February 1, 2024 9:53 AM  
**To:** Michele Leatherwood <[MLeatherwood@sos.texas.gov](mailto:MLeatherwood@sos.texas.gov)>  
**Subject:** RE: Rockwall County Voter Sync for November 2023

Absolutely. I did reach out. Let's do it this afternoon.

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**From:** Michele Leatherwood <[MLeatherwood@sos.texas.gov](mailto:MLeatherwood@sos.texas.gov)>  
**Sent:** Thursday, February 1, 2024 9:37 AM  
**To:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Subject:** FW: Rockwall County Voter Sync for November 2023

Another Rockwall issue we need to discuss.

Thank you.

**The TEAM Team – Michele**

**Program Specialist II**  
Elections Administration &  
Voter Registration  
Office of the Secretary of State  
800-252-2216 Option 1  
[elections@sos.texas.gov](mailto:elections@sos.texas.gov) | [www.sos.state.tx.us/elections](http://www.sos.state.tx.us/elections)

**For Voter Related Information, please visit:**



*The information contained in this email is intended to provide advice and assistance in election matters per §31.004 of the Texas Election Code. It is not intended to serve as a legal opinion for any matter. Please review the law yourself, and consult with an attorney when your legal rights are involved.*

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**From:** Christy Myers <[cmyers@rockwallcountytexas.com](mailto:cmyers@rockwallcountytexas.com)>  
**Sent:** Thursday, February 1, 2024 8:44 AM  
**To:** Michele Leatherwood <[MLeatherwood@sos.texas.gov](mailto:MLeatherwood@sos.texas.gov)>  
**Cc:** Sarah DiGirolamo <[sdigirolamo@rockwallcountytexas.com](mailto:sdigirolamo@rockwallcountytexas.com)>; Joaquin Garcia <[REDACTED]>;

Christopher Lynch <[clynch@rockwallcountytexas.com](mailto:clynch@rockwallcountytexas.com)>

**Subject:** FW: Rockwall County Voter Sync for November 2023

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Michele,

This is one of the two issues we had sent to Diana to ask for clarification. This item we need back up to share with VOTEC if these voters are supposed to stay Active until we work them. They always appear on our Voter Sync as problems because TEAM has them as Active but VEMACS 2.0 automatically Suspends the voters when they are downloaded.

I've included the email thread that we sent in November but here is the excerpt from the email:

While we are discussing the Voter Sync, are Possible Felons/Dup/Deceased/Non-Citizens supposed to be placed in Suspense when we receive the file from TEAM? That was not the process in Legacy VEMACS but is the process in VEMACS 2.0 which is resulting in some of our mismatches on Voter Sync because those voters are Suspended with us but still Active in TEAM.

Please give us information we can share with VOTEC that the voters should not be automatically Suspended without being worked or confirm that VEMACS 2.0 is correct by automatically Suspending the voters on the Possible Felons/Dups/Deceased/Non-Citizen Reports.

Thanks,

*Christy Myers*, CERA

Chief Assistant

Rockwall County Elections  
915 Whitmore Dr. Suite D  
Rockwall, TX 75087

972-204-6200 Office  
972-204-6209 Fax

[www.rockwallvotes.com](http://www.rockwallvotes.com)



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**From:** Christy Myers

**Sent:** Thursday, November 30, 2023 9:13 AM

**To:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>

**Subject:** RE: Rockwall County Voter Sync for November 2023

Diana,

In Legacy VEMACS voters that came in as Possible Felons/Dup/Deceased/Non-Citizens would remain Active in our system until we worked the issue and either left Active, Suspended, placed on EXAM or Cancelled.

In VEMACS 2.0 when those voters are flagged as Possible Felons/Dup/Deceased/Non-Citizens those voters are automatically moved to Suspense in our system before we have had an opportunity to work them. We can change them from Suspended after we research and work that file the difference is that VEMACS 2.0 automatically puts them in Suspense.

If that doesn't make any sense, we can discuss by phone and I will better explain my question.

Thanks,

*Christy Myers*, CERA

Chief Assistant

Rockwall County Elections  
915 Whitmore Dr. Suite D  
Rockwall, TX 75087

972-204-6200 Office

972-204-6209 Fax

[www.rockwallvotes.com](http://www.rockwallvotes.com)



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**From:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>

**Sent:** Thursday, November 30, 2023 9:08 AM

**To:** Christy Myers <[cmyers@rockwallcountytexas.com](mailto:cmyers@rockwallcountytexas.com)>

**Subject:** RE: Rockwall County Voter Sync for November 2023

Does Vemacs software not support it? I can ask Lily. They have been pulled on other projects...But I will see her this afternoon.

---

**From:** Christy Myers <[cmyers@rockwallcountytexas.com](mailto:cmyers@rockwallcountytexas.com)>

**Sent:** Thursday, November 30, 2023 8:46 AM

**To:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>

**Cc:** Sarah DiGirolamo <[sdigirolamo@rockwallcountytexas.com](mailto:sdigirolamo@rockwallcountytexas.com)>

**Subject:** RE: Rockwall County Voter Sync for November 2023

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Diana,

Good morning 😊

Were you able to get an answer about Suspending Voters who are on the Possible Felons/Dup/Deceased/Non-Citizen Report referenced below?

While we are discussing the Voter Sync, are Possible Felons/Dup/Deceased/Non-Citizens supposed to be placed in Suspense when we receive the file from TEAM? That was not the process in Legacy VEMACS but is the process in VEMACS 2.0 which is resulting in some of our mismatches on Voter Sync because those voters are Suspended with us but still Active in TEAM.

Thanks,

*Christy Myers*, CERA

Chief Assistant

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Rockwall, TX 75087

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**From:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Sent:** Wednesday, November 29, 2023 12:00 PM  
**To:** Christy Myers <[cmyers@rockwallcountytexas.com](mailto:cmyers@rockwallcountytexas.com)>  
**Subject:** RE: Rockwall County Voter Sync for November 2023

Good Afternoon Christy,  
Just touching base. 😊

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**From:** Christy Myers <[cmyers@rockwallcountytexas.com](mailto:cmyers@rockwallcountytexas.com)>  
**Sent:** Tuesday, November 21, 2023 3:31 PM  
**To:** Diana Klinger <[DKlinger@sos.texas.gov](mailto:DKlinger@sos.texas.gov)>  
**Cc:** Christopher Lynch <[clynch@rockwallcountytexas.com](mailto:clynch@rockwallcountytexas.com)>; Sarah DiGirolamo <[sdigirolamo@rockwallcountytexas.com](mailto:sdigirolamo@rockwallcountytexas.com)>; VOTEC Corporation <[support@votec.zendesk.com](mailto:support@votec.zendesk.com)>  
**Subject:** FW: Rockwall County Voter Sync for November 2023

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Diana,

Attached is the Rockwall County Voter Sync for November 2023.

We have a two FPCA voters with multiple records that we have asked VOTEC how to correct. We had these same voters a month ago and turned in a ticket with VOTEC at that time [REDACTED]. They are still working on the solution.

The rest of the voters have now been fixed by sending in a [REDACTED] to update their record or by us cancelling voters that are already active in another county. We had an issue with one of the files we brought in, so we have a ticket with VOTEC [REDACTED] to try to figure out why that file did not get properly integrated into our database. We have brought that file in and now our records match the TEAM database.

While we are discussing the Voter Sync, are Possible Felons/Dup/Deceased/Non-Citizens supposed to be placed in Suspense when we receive the file from TEAM? That was not the process in Legacy VEMACS but is the process in VEMACS 2.0 which is resulting in some of our mismatches on Voter Sync because those voters are Suspended with us but still Active in TEAM.

Thanks,

*Christy Myers*, CERA  
Chief Assistant

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