

Subject: Your Records Request has been processed PRR:MP-00022

Date: Thursday, September 22, 2022 at 1:42:20 PM Eastern Daylight Time

From: Public Records Request - DHW

To: AO Records

EXTERNAL SENDER

Dear Mariuxi Pintado,

Your public records request received on 9/7/2022 has been processed. The files are accessible to you at https://idhw.sharepoint.com/:f:/s/PublicRecordsRequests/EhNuwYksjLICgcDAev7Ycl8BpYnJS6z9z91E_T5mDIYb6w?email=records%40americanoversight.org&e=t4eQl6. You will be prompted to send a verification code to the email address on file with the department. Be sure to check your spam folder if the validation code does not appear in your inbox. This link will expire in 7 days. Please download your records within that time frame.

Please see attached link for documents in response to Question #1. Question #2- No records exist. Denial Code 74-104(1) Exempt by Federal and state Law or regulation

You may contact Administrative Procedures using the information below if you have any questions.

Sincerely,

Public Records
Idaho Department of Health and Welfare
P.O. Box 83720 Boise, ID 83720-0036
publicrecordsrequest@dhw.idaho.gov
Phone (208) 334-5564
Fax (208) 639-5742

NOTICE: THIS ELECTRONIC MESSAGE TRANSMISSION CONTAINS INFORMATION WHICH MAY BE CONFIDENTIAL OR PRIVILEGED. THE INFORMATION IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL(S) OR ENTITY(IES) NAMED ABOVE. IF YOU ARE NOT THE INTENDED RECIPIENT, PLEASE BE AWARE THAT ANY DISCLOSURE, COPYING, DISTRIBUTION, OR USE OF THE CONTENTS OF THIS INFORMATION IS PROHIBITED. IF YOU HAVE RECEIVED THIS ELECTRONIC TRANSMISSION IN ERROR, PLEASE IMMEDIATELY NOTIFY THE SENDER AND DELETE THE COPY YOU RECEIVED.

From: Jeppesen, Dave
Sent time: 05/03/2022 09:20:30 AM
To: Unsworth, Miren M. - CO 10th
Subject: Accepted: HCVC Follow-Up

From: Jeppesen, Dave
Sent time: 05/03/2022 09:11:23 AM
To: Charron, Juliet - Medicaid
Subject: Accepted: Quick chat

From: Jeppesen, Dave
Sent time: 05/03/2022 09:50:13 AM
To: Laura Kiehl <LKiehl@idcourts.net>
Subject: Can you remind me

Laura,

Can you remind me to share a conversation I had with a mom with a son in need of behavioral health services when we catch up later today?

Thanks

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 07:55:51 PM
To: Beal, Charles - Medicaid
Subject: Declined: HQPC Quarterly Meeting

From: Jeppesen, Dave
Sent time: 05/03/2022 09:27:29 AM
To: Jeppesen, Dave; Ulrey, Ingrid (HHS/IEA) <Ingrid.Ulrey@hhs.gov>; Douglas, Carrie (HHS/IEA) <Carrie.Douglas@hhs.gov>
Cc: Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>; Palagi, Jennifer - CO 10th; Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
BCc: CO PTC 10 Conf Rm 10A
Subject: Dir Jeppesen & RD 10 Ingrid Ulrey

Appointment

Required attendees: Jeppesen, Dave; Ulrey, Ingrid (HHS/IEA); Douglas, Carrie (HHS/IEA)
Location: 450 W State St, 10th Floor - Webex Added
Start time: Tuesday, May 31, 2022 2:00:00 PM
End time: Tuesday, May 31, 2022 2:30:00 PM

From: Jeppesen, Dave
Sent time: 06/24/2022 08:39:33 AM
To: ~DHW Alerts
Subject: Director's Update Friday June 24



VISITING EMPLOYEES IN REGION 2

I am continuing my quest this summer to travel around the state visiting DHW offices and job shadowing some of you. Yesterday, I was in Moscow and Lewiston. Today, I will be visiting State Hospital North. My visit this week includes meeting people from the Divisions of Welfare, FACS, Management services, Behavioral Health and Medicaid. I continue to be amazed by the people who work here at DHW.

I have mentioned before that I would love to share something about everyone that I have met. However, I will only be able to mention a few in this email.

In Moscow, I joined **Ketha Mead** from the Infant Toddler Program on a visit to the home of a toddler along with a physical therapist. It was such a joy to spend time with this toddler and his family. While shy at first, this little toddler warmed up to us visiting strangers. We even got a few toddler smiles by the end. I learned a lot about how to help a struggling toddler learn to walk. And came away impressed by Ketha's knowledge, skills and enthusiasm for her work. For my part, I managed to bump an end table while standing up from sitting on the floor, knocking off a framed family photo. Fortunately, it didn't break. Clearly, I need more training ...

In Lewiston, I spent some time in the lobby with **Taylor Shaffer**. I was so impressed with how Taylor helped a particular customer. She was skilled with helping the customer with an application and answering questions. She also created a supportive environment by providing encouraging comments and offering practical advice on how to gather some needed documents. The customer left with clarity on what was needed and confident in their ability to complete the application. I left beaming with pride about the wonderful customer experience that Taylor and everyone in SR provide to our customers every day.

I rounded out the day visiting with **Traci King**, a care manager in the Medicaid Bureau of Developmental Disability Services (BDDS). I learned processes and tools that are used in BDDS. And I learned about some of the cases that Traci oversees. I also was able to connect some dots between some of the coming changes to the DD services that Medicaid offers and how that will affect both participants and staff. And I was impressed with the deep commitment that Traci has for this important work. It was clear that Traci has compassion and empathy for the participants that she works with.

Although I have said this before, it is worth repeating. I am so grateful to be able to attend some of your regular meetings and also do some job shadowing this summer. I always come away smarter about the work we do. And inspired by the passion you have for the people we serve.

BIG CHANGES IN BEHAVIORAL HEALTH

Change happens everywhere at DHW. Big or small, intermittent or ongoing, anticipated or unpopular, we know that change will happen. One division within DHW is currently undergoing massive change impacting nearly every aspect of employees' work.

Due to changed in customer needs, legislation, federal requirements, and funding, and coupled with a desire to deliver the highest quality services possible, employees in the Division of Behavioral Health (DBH) have been working to transform DBH services. Until now, DBH was largely focused on delivering mental health services directly to Idahoans and operating the state's substance use disorder system. In the future, DBH's focus will be two-fold:

1. As the state's behavioral health authority, much of DBH will be focused on providing the structure, standards, expertise and oversight to community providers who will, in turn, provide mental health and substance use disorder services directly to Idahoans. With the focus now being on providers, the division will shift from providing direct services to providing oversight, support, training or assistance to providers as well as bringing new innovative programs to Idaho's behavioral health system.
2. DBH will operate the involuntary treatment system.

This transition is ongoing and is expected to continue over the next year. As it occurs, however, the talented people in DBH will continue to offer our existing services while also working to define, develop and implement our new system. You can learn more about the impending changes to Idaho's behavioral health system from today's edition of the *DHW Connection* and at this site: <https://behavioralhealthcouncil.idaho.gov/>

I want to thank our dedicated DBH employees who are helping to redesign our services – there are too many to name, but some key leaders include **Jamie Teeter**, deputy division administrator; **Rhonda House**, business analyst; **Sarah Bickford-Thorpe**, clinical supervisor; and **Liz Perkins**, technical writer. Also, from Human Resources: **Erin Floyd**, human resource specialist, senior; and **Jennifer Hannah**, human resources program manager. I also want to thank our nearly 300 regional and central office DBH employees who are maintaining our quality service delivery as we work through this transition. These employees might be change experts by next year at this time!



CONGRATS RETIREE!

Congratulations to **Julie Brodal**, administrative assistant 2 at State Hospital South who is retiring after 31 years of service. Julie's last day at the hospital will be June 30. Thank you, Julie, for your dedicated service to Idahoans.

Have a safe and healthy weekend. Thanks for all you do for the people of Idaho.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 08:39:33 AM
To: ~DHW Alerts
Subject: Director's Update Friday June 24



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Have a safe and healthy weekend. Thanks for all you do for the people of Idaho.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 04:47:34 PM
To: Taunya Jones; Laura Kiehl <LKiehl@idcourts.net>
Cc: Sara Omundson <somundson@idcourts.net>
Subject: Follow up with [REDACTED]

Taunya and Laura,

I recently had a conversation with [REDACTED], who has an adult son with DD and behavioral health challenges. Most of that conversation was focused on her son and the recent increase in services that DHW has provided for him. She also had a specific request of DHW for her son.

In the course of that conversation, she also shared some interesting insights about behavioral health and the courts ([REDACTED]). I shared with her the exciting work that we have going on with SIM and the priority around promoting earlier engagement of justice involved individuals. She was very excited about those two projects and interested in sharing her observations and insights as they may relate to those two projects.

Would the two of you be willing to connect with her?

If you do connect with her, she is likely to share her experience and frustrations around getting services for her son. That topic is really for DHW, so don't feel a need to problem solve that particular topic, particularly where her son is not justice involved.

[REDACTED]

If you have any questions or need clarification, please let me know.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 10:45:30 AM
To: sara.nye.stover@gmail.com
Subject: Fwd: Dr. Peterman letter [EXTERNAL EMAIL]
Attachments: 2022 Retirement Letter - Dr Peterman Primary Health DJJ edit.docx

Get [Outlook for Android](#)

From: Jeppesen, Dave
Sent: Tuesday, May 3, 2022 9:44:01 AM
To: Sara Stover <sara.stover@gov.idaho.gov>
Subject: RE: Dr. Peterman letter [EXTERNAL EMAIL]

Sara,

I made one edit in the attached. Dr. Peterman often mentions to me that Governor Little gets the critical role that primary care plays overall and especially during the pandemic. So I made a reference to that.

Otherwise, looks good to me.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Sara Stover <sara.stover@gov.idaho.gov>
Sent: Tuesday, May 3, 2022 9:16 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: FW: Dr. Peterman letter [EXTERNAL EMAIL]

Any additions you think need added to this? Were you invited to his retirement party and if so, are you attending?

Sara Stover

Senior Policy Advisor | Governor Brad Little

phone: 208-854-3031

email: sara.stover@gov.idaho.gov

[Facebook](#) | [Twitter](#) | [Instagram](#)

From: Emily Callihan <Emily.Callihan@gov.idaho.gov>
Sent: Tuesday, May 3, 2022 9:14 AM
To: Sara Stover <sara.stover@gov.idaho.gov>
Subject: RE: Dr. Peterman letter

Sara, how is this? If you are OK with it, I can print and have the Governor sign and return to you.

Emily Callihan

Communications Director | Idaho Governor Brad Little

208-854-3032 desk

208-559-3920 mobile

Emily.Callihan@gov.idaho.gov

[Web](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)

[Sign up to receive news from Governor Little](#)

From: Sara Stover <sara.stover@gov.idaho.gov>
Sent: Monday, May 2, 2022 3:39 PM

ID-DHW-22-0915-A-000011

To: Emily Callihan <Emily.Callihan@gov.idaho.gov>

Subject: Dr. Peterman letter

Hi Emily,

Here are a few blurbs that might help for a letter.

- Dr. Peterman has been a part of Primary Health Medical Group for 28 years
- PHMG is the largest independent medical group in the state
- It was under his leadership that the company really evolved into what it is today:
 - Grew from 10 clinics to 22 clinics
 - Grew from a \$6 million company to a \$100 million company

I would also just highlight what appreciation the Governor has for his leadership, counsel, and partnership he provided during the pandemic. Dr. Peterman met with the Governor during the pandemic to provide insight what he was seeing and provided his counsel and recommendations. PHMG stepped-up time after time to be a leader in covid testing and vaccine administration. I think it would be good to note the Governor's appreciation for Dr. Peterman's continued support (he was soooo supportive of the Governor) and you could note his appreciation of his humor. The Governor always gets a good laugh out of his discussions with Dr. Peterman.

Hope this is useful. Let me know if I need to take the lead on this or get you different information.

Thank you!

-ss

Sara Stover

Senior Policy Advisor | Governor Brad Little

phone: 208-854-3031

email: sara.stover@gov.idaho.gov

[Facebook](#) | [Twitter](#) | [Instagram](#)

May 3, 2022

David Peterman, M.D.
Primary Health Medical Group
10482 W. Carlton Bay Drive
Garden City, Idaho 83714

Dear Dr. Peterman,

Please accept my heartfelt congratulations on your retirement. I deeply appreciate your leadership, counsel, and partnership over the years, especially during the COVID-19 pandemic. The insight and recommendations you provided as a leader in primary care in Idaho were pivotal as we worked to navigate the once-in-a-generation pandemic. Primary Health Medical Group stepped up time after time to lead the state in COVID-19 testing and vaccine administration, truly saving lives.

Primary Health Medical Group transformed under your leadership for 28 years, more than doubling the number of clinics available to serve Idahoans and growing into an efficient and accessible provider of healthcare. Thank you – to you and your many employees – for the care and quality service you provide to the people of our state.

David, I genuinely thank you for your support over the years. I always enjoy our conversations and especially your humor. I wish you well in your well-deserved retirement, my friend.

Sincerely,

Brad Little
Governor of Idaho

From: Jeppesen, Dave
Sent time: 05/03/2022 10:44:20 AM
To: Sara Stover
Subject: Fwd: Dr. Peterman letter [EXTERNAL EMAIL]
Attachments: 2022 Retirement Letter - Dr Peterman Primary Health DJJ edit.docx

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From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022, 9:43 AM
To: Sara Stover <sara.stover@gov.idaho.gov>
Subject: RE: Dr. Peterman letter [EXTERNAL EMAIL]

Sara,

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Otherwise, looks good to me.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Sara Stover <sara.stover@gov.idaho.gov>
Sent: Tuesday, May 3, 2022 9:16 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: FW: Dr. Peterman letter [EXTERNAL EMAIL]

Any additions you think need added to this? Were you invited to his retirement party and if so, are you attending?

Sara Stover
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phone: 208-854-3031
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[Facebook](#) | [Twitter](#) | [Instagram](#)

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Emily Callihan
Communications Director | Idaho Governor Brad Little
208-854-3032 desk
208-559-3920 mobile
Emily.Callihan@gov.idaho.gov

[Web](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)
[Sign up to receive news from Governor Little](#)

From: Sara Stover <sara.stover@gov.idaho.gov>

ID-DHW-22-0915-A-000014

Sent: Monday, May 2, 2022 3:39 PM

To: Emily Callihan <Emily.Callihan@gov.idaho.gov>

Subject: Dr. Peterman letter

Hi Emily,

Here are a few blurbs that might help for a letter.

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Thank you!

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Senior Policy Advisor | Governor Brad Little

phone: 208-854-3031

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David, I genuinely thank you for your support over the years. I always enjoy our conversations and especially your humor. I wish you well in your well-deserved retirement, my friend.

Sincerely,

Brad Little
Governor of Idaho

From: Jeppesen, Dave
Sent time: 05/03/2022 02:43:42 PM
To: Hahn, Christine; Turner, Kathy
Cc: Shaw-Tulloch, Elke D.; Palagi, Jennifer - CO 10th
Subject: FW: American Red Cross Ortho VITROS® Anti-SARS-CoV-2 IgG Quantitative Testing - Data Added [EXTERNAL EMAIL]

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Foster, Gregory <Gregory.Foster@redcross.org>
Sent: Tuesday, May 3, 2022 10:40 AM
Subject: American Red Cross Ortho VITROS® Anti-SARS-CoV-2 IgG Quantitative Testing - Data Added [EXTERNAL EMAIL]

Good Day,

The weekly updated of Red Cross Ortho VITROS® Anti-SARS-CoV-2 IgG Quantitative Testing (referred to as **CVDG**) has been added to the SharePoint site.

Site: [American Red Cross anti-SARS-CoV-2 Testing Data](#)

If you have any questions, please contact [me](#) directly.

Thanks!!

Gregory A. Foster
Senior Scientific Support Associate

American Red Cross

Scientific Support Office, Scientific Affairs
9315 Gaither Road
Gaithersburg, MD 20877
240 - 449 - 6383 (c)

Gregory.Foster@redcross.org

Office Hours:

Mon, Tues, Weds & Fri 09:00 - 19:00 Eastern

From: Jeppesen, Dave
Sent time: 06/24/2022 07:57:05 PM
To: Palagi, Jennifer - CO 10th; Leach, Shane P. - CO 2nd
Subject: FW: FW: YOU'RE INVITED: The Hunt Institute's 2022 Early Childhood Leadership Summit in Phoenix [EXTERNAL EMAIL]

Jennifer and Shane,

I am not familiar with this group or event, but wanted to pass this along, particularly given the list of attendees from Idaho.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Karen McKnight <kmcknight@hunt-institute.org>
Sent: Friday, June 24, 2022 10:38 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Cc: Josh McGee <jmcgee@hunt-institute.org>
Subject: FW: YOU'RE INVITED: The Hunt Institute's 2022 Early Childhood Leadership Summit in Phoenix [EXTERNAL EMAIL]
Importance: High

Good morning,

I work with [The Hunt Institute](#), a non-partisan policy support to elected officials and education leaders. We are planning our annual Early Childhood Leadership Summit which invites state teams of Governor's office staff, legislators, and state agency leads to participate in a two day event each year. We started in 2018 with 8 teams and will bring together 52 teams this year in August in Phoenix, Arizona (I know). Idaho has participated as since 2019!

You should have received an invitation from someone on our team. We do hope you are able to attend. Currently, Beth Oppenheimer, Idaho Association for the Education of Young Children, Marilyn Whitney, Idaho State Department of Education, and Matthew Reiber, with the Governor's office, have registered to attend. We are working to ensure your team has representation from legislators as well. I would love to talk with you more about the event and continue to build out the state team.

I look forward to hearing from you,

Karen



Karen McKnight | Deputy Director for Early Learning Programs

The Hunt Institute

Main: (984) 377-5200 | Cell: (919) 866-9325

[Website](#) | [Blog](#) | [Twitter](#) | [YouTube](#) | [Facebook](#)

From: Karen McKnight
Subject: YOU'RE INVITED: The Hunt Institute's 2022 Early Childhood Leadership Summit in Phoenix
Importance: High

YOU'RE INVITED!

EARLY CHILDHOOD LEADERSHIP SUMMIT



Phoenix, Arizona
August 25-26, 2022

It is our pleasure to invite you to attend [The Hunt Institute's 2022 Early Childhood Leadership Summit](#) on **August 25-26, 2022**, at the [Arizona Grand Resort and Spa](#) in Phoenix, Arizona.

The Summit is an **invitation-only, bipartisan gathering** of state teams comprised of senior elected officials, gubernatorial staff, and key early childhood system leaders with presentations by some of the nation's leading early childhood experts. During the Summit, guests will participate in facilitated state team goal setting and have opportunities to network and discuss their most pressing early childhood policy needs with peers from across the nation. This year we are pleased to extend invitations to teams from all 50 states.

During the Summit you will have an opportunity to engage with leading resource experts and your fellow state teammates on timely topics, including:

- Current challenges and opportunities in the field of Early Childhood Education
- Supporting the need of infants and toddlers
- Building a stronger early learning workforce
- The state of the American child care industry

As part of your exclusive, non-transferable invitation, **The Hunt Institute will cover your costs to participate, including meals, lodging, and travel.**

To confirm your participation and to indicate your lodging and travel needs please click below:

[REGISTER](#)

The Summit will begin at **9:00am MT on Thursday, August 25, 2022** and conclude at **12:30pm MT on Friday, August 26, 2022**. We recommend that you plan to arrive in Phoenix on the afternoon/evening of Wednesday, August 24, 2022 and depart mid- to late-afternoon on Friday, August 26, 2022.

We hope you can join us for what we know will be an amazing opportunity to learn alongside policymaker peers from across the nation in a truly beautiful setting. We look forward to seeing you in August.

Please don't hesitate to contact our team at earlychildhood@hunt-institute.org if you have any questions about registration, lodging, or travel.

Karen



Karen McKnight | Deputy Director for Early Learning Programs
The Hunt Institute
Main: (984) 377-5200 | Cell: (919) 866-9325
[Website](#) | [Blog](#) | [Twitter](#) | [YouTube](#) | [Facebook](#)

From: Jeppesen, Dave
Sent time: 06/24/2022 08:52:39 AM
To: Stacey Jeppesen <staceyjeppesen@gmail.com>
Subject: FW: Director's Update Friday June 24

A little summary of my day yesterday.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
To: ~DHW Alerts <DHWAlerts@dhw.idaho.gov>
Subject: Director's Update Friday June 24



VISITING EMPLOYEES IN REGION 2

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Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 08:43:22 AM
To: Jill Randolph <JRandolph@lso.idaho.gov>
Subject: FW: Director's Update Friday June 24

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
To: ~DHW Alerts <DHWAlerts@dhw.idaho.gov>
Subject: Director's Update Friday June 24



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Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 08:43:15 AM
To: Sara.Stover@gov.idaho.gov; Krissy M. Veseth <kmveseth@dfm.idaho.gov>
Subject: FW: Director's Update Friday June 24

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
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Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 07:53:43 PM
To: Young, Monica; Forbing-Orr, Niki
Subject: FW: Director's Update Friday June 24

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Hammar, Betsy - CO 4th <Betsy.Hammar1@dhw.idaho.gov>
Sent: Friday, June 24, 2022 9:00 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Director's Update Friday June 24

Mr. Jeppesen,

Your humor and humility put me at ease. I'm so glad for your leadership. You're the best person for your position as Director.

Thank you for inspiring our work and for inviting everyone to feel comfortable doing their best.

Respectfully,

Betsy Hammar
Program Specialist, Suicide Prevention Program
Center for Drug Overdose and Suicide Prevention
Division of Public Health
Idaho Department of Health and Welfare
Ph. (208) 334-4947
Cell (208) 817-3002
betsy.hammar1@dhw.idaho.gov



From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
To: ~DHW Alerts <DHWAlerts@dhw.idaho.gov>
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ID-DHW-22-0915-A-000026

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Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 08:54:32 AM
To: Kyliemolen@gmail.com
Subject: FW: Director's Update Friday June 24

FYI – just wanted to share a summary of my visit up north yesterday. I really enjoy job shadowing.

Dad

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
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208-334-5500



From: Jeppesen, Dave
Sent time: 06/24/2022 08:52:48 PM
To: Jared Larsen <Jared.Larsen@gov.idaho.gov>; Sara Omundson <somundson@idcourts.net>; Edmunds, Ross D.
Cc: Sara.Stover@gov.idaho.gov; Unsworth, Miren M. - CO 5th (UnswortM@dhw.idaho.gov)
Subject: FW: Drug Seizure Data Discussion [EXTERNAL EMAIL]
Attachments: 2022_05_26_Fentanyl_Field_Testing.pdf

Jared,

Thanks for sharing this information. It is very interesting.

Ross,

Can you take a look at the email below and in particular the item from Kentucky highlighted in **yellow** below. Is this something that Idaho does today? If not, is it something that our would be in our new IBHP contract? Finally, can you give this group your thoughts on this being an a potential item that the Opioid Settlement funds could be used for vs. some other source? Can you get back to this group by Wednesday June 29th?

Thanks!

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jared Larsen <Jared.Larsen@gov.idaho.gov>
Sent: Friday, June 24, 2022 7:05 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Sara Omundson <somundson@idcourts.net>
Cc: Sara Stover <Sara.Stover@gov.idaho.gov>
Subject: FW: Drug Seizure Data Discussion [EXTERNAL EMAIL]

Co-chairs,

Marianne King attended a virtual call with the NGA for me in my absence and wrote the report below. The item highlighted in yellow seemed in intriguing. Apparently, Kentucky has quick response teams to follow up on reported near-fatal overdoses/naloxone use to help the person

Director Jeppesen, I was wondering if you could have someone in your agency investigate what Kentucky is doing in this area and whether or how it might be replicated? As we discuss uses of the opioid money and other behavioral health recommendations, I thought this might be something to throw in for consideration.

Have a great weekend,

Jared

From: Marianne King <Marianne.King@odp.idaho.gov>
Sent: Wednesday, June 1, 2022 2:19 PM
To: Jared Larsen <Jared.Larsen@gov.idaho.gov>
Subject: Drug Seizure Data Discussion

Jared –

Just FYI – you may have already seen the attached information from Matthew Gamette – thought I would forward it along as a follow-up to our recent conversation just in case.

Also, some interesting conversation at the **National Governor's Association call on 5/26** re: Overdose Mitigation Tools. Here are some highlights:

- LAPP is working on model legislation to address Public Safety & Substance Use Disorders, specifically:

- **Drug-testing equipment** including fentanyl testing strips & use of portable mass spectrometers
- **Syringe Services/exchange** programs
- **Naloxone** distribution via high traffic business locations (e.g.: gas stations, restaurants, etc.), correctional settings (e.g., inmates exiting lock up), and schools (elementary, middle, and secondary levels)
- **State of Kentucky** shared information on their state supported mitigation programs which include:
 - **Supervised consumption sites**, approved by Public Health Departments and cities/counties; include peer support staff on site; provide free testing for HIV & HEP C; distribution point for backpacks with syringes, Naloxone kits and personal care items
 - **Quick Response Teams – trained personnel that follow up on every near-fatal overdose reported**

I was a bit surprised to learn that Kentucky was so progressive in this area, but understand they were really at ground-zero for the opioid epidemic years ago and continue to be hit hard. They also mentioned they experienced a rapid and significant HIV outbreak which Public Health Departments were eager to actively address. Sounded like they have lots of local buy-in for these programs. Some acknowledged barriers included – their statewide call center averages 300 calls/month and treatment options are unable to provide services; similarly, transitional housing opportunities are limited.

Thanks for the opportunity to listen in on your behalf. Let me know if you need any additional detail-

Marianne

Idaho Office of Drug Policy

Director

Ph: 208-854-3043

eMail: Marianne.king@odp.idaho.gov





Idaho State Police

Service Since 1939



Colonel Kedrick R. Wills
Director

Brad Little
Governor

To: Idaho Law Enforcement
From: Matthew Gamette, ISP Forensic Services Laboratory System Director
Subject: Fentanyl in Idaho and Field Testing
Date: May 26, 2022

Update on Fentanyl in Idaho

Currently in Idaho we are most commonly seeing round blue pills with an imprint of “M” on one side and are scored with a “30” on the other side. The colors of these pills vary in intensity and are sometimes green or tan in color. Most commonly the pills contain acetaminophen and fentanyl or the fentanyl analog fluorofentanyl; precursors to these compounds such as ANPP are also seen.

When fentanyl started emerging in the illicit drug scene in the United States, safety bulletins and warnings were developed by various agencies. Fentanyl and analogs of fentanyl are extremely toxic substances, meaning a small amount can be fatal. In some cases, the initial warnings focused on the very dire consequences that could occur with exposure to these drugs. Additionally, there were media reports that dramatized the risks. These drugs do pose a significant risk, but there may be some misconceptions related to the hazards.

The information shared with and spread through law enforcement often overstated the realistic exposure risk in real life situations. Solid fentanyl samples are not readily absorbed through the skin and wearing gloves when handling provides adequate skin protection. The greatest risk of exposure is from inhalation of airborne particulates. The tableted form of fentanyl that we are currently seeing reduces the risk of powder being suspended in the air; however, an N95 respirator is recommended when handling large amounts of tablets or powder samples. The safest way to handle suspected fentanyl samples is to leave the substance sealed in the original packaging and submit it to the laboratory for analysis.

Additional information on potential routes of exposure and recommendations to prevent exposure can be accessed at: https://www.acmt.net/Library/Positions/Fentanyl_PPE_Emergency_Responders_.pdf

Field Testing of Fentanyl

Field testing generally increases risk of exposure to the responder performing the test. There are both chemical and instrumental field tests available. Many of these tests are sensitive, but commonly samples have a small amount of fentanyl in relation to large amounts of other compounds, which may cause false negative results. Some colorimetric field tests produce similar results for amphetamines and fentanyl, and laboratory analysis is necessary to determine which of these two drug classes is present.

Reminder: There are hazards and limitations associated with presumptive color test kits. Misinterpretation (i.e. false positive and false negative results) and violent reactions that can cause injury are associated with misuse of these kits. Officers must read and follow the directions for use and interpretation. Color tests are presumptive and should only be used on the substrates intended and in the manner outlined.

700 S. Stratford Drive • Meridian, Idaho 83642-6202

EQUAL OPPORTUNITY EMPLOYER

From: Jeppesen, Dave
Sent time: 05/03/2022 01:59:02 PM
To: Hettinger, Lisa; Unsworth, Miren M. - CO 5th (UnswortM@dhw.idaho.gov); Palagi, Jennifer - CO 10th; Prisock, Tamara
Subject: FW: EALS Process Memo [EXTERNAL EMAIL]
Attachments: EALS_Memo 2022.pdf

All,

I wanted to share the EALS memo for this year.

I think we should discuss this at a SLT meeting.

Tamara,

Would you be comfortable taking the lead on this for a SLT conversation. If so, let us know if you would be comfortable sharing this at the SLT meeting this week or next week.

Thanks!

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Sally Daniel <Sally.Daniel@dfm.idaho.gov>
Sent: Tuesday, May 3, 2022 1:36 PM
Subject: EALS Process Memo [EXTERNAL EMAIL]

Please see attached memo outlining the 2022 Executive Agency Legislation (EALS) process.

Alex J. Adams
Administrator | Division of Financial Management
phone: 208-334-3900
email: alex.adams@dfm.idaho.gov

Sending on behalf of Alex Adams

Sally Daniel, Financial Specialist
DIVISION OF FINANCIAL MANAGEMENT
Executive Office of the Governor
208-854-3084
sally.daniel@dfm.idaho.gov



State of Idaho
DIVISION OF FINANCIAL MANAGEMENT
Executive Office of the Governor

BRAD LITTLE
Governor

ALEX J. ADAMS
Administrator

May 3, 2022

MEMORANDUM

TO: Agency Directors
Executive Legislation Contacts

FROM: Alex J. Adams, Administrator
Division of Financial Management

SUBJECT: **Executive Agency Legislative System (EALS) – 2022 Procedures**

All legislation an agency is involved in must be reviewed and approved by the Division of Financial Management (DFM) and the Governor’s Office to determine consistency with gubernatorial policies, and to assess the impact on state agencies and the public. **All** legislation bearing an agency, or agency employee, name must go through the Executive Agency Legislation System (EALS) process.

Manual and Training Session

Enclosed is the 2022 Executive Agency Legislation process manual which provides updated instructions on developing legislation. The following deadlines apply for all legislation agencies intend to bring forth during the 2023 Idaho legislative session:

Activity	Deadline
Last Day to Meet with Governor’s Office Contact and DFM Analyst on Idea Concepts	June 17, 2022
Last Day to Submit Legislative Ideas	June 24, 2022
Last Day to Submit Proposed Legislation (If Idea is Approved)	August 12, 2022
Last Day to Submit Legislative Sponsor (If Proposed Legislation is Approved)	December 9, 2022

The manual provides information about the mechanics of drafting legislation and the review and approval process undertaken.

If you have legislation that would impact the state General Fund, add regulatory burdens, or would likely receive opposition from stakeholders, **please schedule a meeting with your Governor's Office contact and DFM analyst prior to submitting the legislative idea form.**

EALS Link

The Executive Agency Legislative System (EALS) may be accessed at <http://apps.dfm.idaho.gov/eals>. If you need a user ID and password for EALS, go to link: <http://apps.dfm.idaho.gov/eals/login.aspx> and click "to request EALS access." Questions about the EALS system and process may be directed to Brad Hunt (brad.hunt@dfm.idaho.gov or 208-854-3096). Questions about legislation content should be directed to your assigned Governor's Office contact and your assigned DFM analyst.

Enclosures

From: Jeppesen, Dave
Sent time: 05/03/2022 03:50:03 PM
To: Broadsword, Joyce - Reg1 (Joyce.Broadsword@dhw.idaho.gov); Watkins, Brianne M. - Reg1
Cc: Brack, Kathie; Young, Monica; Hettinger, Lisa
Subject: FW: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)
Attachments: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002).docx

Joyce,

I wanted to share with you my itinerary for my trip up to N. Idaho next week. If you are open to it, I would like for you to be my host for this trip, similar to what you did for me the last time I was out visiting employees back in 2019.

Attached is the itinerary.

My main objective for this trip is to get a better feel for the jobs that employees do and spend time with some employees. Which is different than my last trip where I was trying to visit every facility and meet as many employees as I could. With this more focused objective, I don't plan to visit every facility, but do plan to visit some facilities to meet staff, join working meetings and job shadow.

With that in mind, like last time it will be great to have you join me for any meetings, building tours, and meeting staff. However, when I am doing job shadowing, I would like that to be just me and the employee I am job shadowing. I want to keep it just me so I minimize the intrusion on the employee that I am job shadowing with.

On the logistics front, I am not planning anything for the evenings, as I plan to use that time to catch up on emails and work from the day. I also don't want to tie up your evenings, so no need for you to feel like you need to plan for activities or events after the end of the work day.

I am looking forward to spending time with you next week and getting out to spend time with the employees.

Let me know if you have any questions or concerns.

Thanks!

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:10 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Dave,

I wanted all of your travel details for next week in one document. I don't think this is missing anything. Let me know if you need anything else.

Kathie L. Brack
Special Assistant
Office of the Director
Idaho Department of Health & Welfare
208.334.5502
Please note my new email: Kathie.Brack@dhw.idaho.gov

TRAVEL ITINERARY FOR: *Dave Jeppesen*

IDAHO DEPARTMENT OF HEALTH AND WELFARE

Purpose: NORTH IDAHO VISITS

Travel Dates: 5/10/22 – 5/13/22

Air Travel: Alaska/Horizon Airlines Confirmation **KZEBCW, Ticket #0272133207466**
One carry-on allowed: 22x14x9, plus one personal item 800-252-7522

Departs: Boise - Alaska/Horizon Air #2572 on Tuesday, 5/10/22, 3:40 pm MT
Arrives: Spokane 3:50 pm PT

Departs: Spokane - Alaska/Horizon Air #2426 on Friday, 5/13, 6:45 pm PT
Arrives: Boise – 8:53 pm MT

Hotel: **Hampton Inn – Coeur d’Alene** Confirmation #: **93977533**
1500 W Riverstone Drive, Coeur d’Alene, ID 83814 208-769-7900
Check-in 5/10, Check-out 5/12, Direct billed

Holiday Inn Express – Lewiston Confirmation #: **43361045**
2425 Nez Perce Drive, Lewiston, ID 83501 208-750-1600
Check-in 5/12, Check-out 5/13, Direct billed

Car: **Hertz** rental at the airport: Confirmation# **K08102667B8**
Pick up 5/10 4:00 pm, Return 5/13 6:00 pm 509-747-3101
Please show your State ID and Driver’s License. Direct billed

Schedule:
5/10: Travel - Boise to Spokane – to CDA Hotel
5/11: Ponderay and CDA Offices HR Representative | Bri Watkins

6:50 am	Drive to Ponderay office 207 Larkspur Street
8:00 am	Fast break meeting with SR staff
8:15 am	Tour Building/ Meet Staff
8:55 am	Drive to CDA office 1120 Ironwood Dr
10:00 am	Tour building/Meet staff
11:30 am	Brown Bag Lunch with the Director
1:00 pm	FACS Team Consult Meeting Job Shadow FACS Child Welfare Courtney Krohn, CW Supervisor
2:00 pm	BH Staff Crisis Intervention Team Collaborative CITC Meeting – Post Falls Job Shadow DBH Ryan Hoseid, Clinical Supervisor
3:00 pm	Drive to CDA Hotel 1500 W Riverstone Drive

From: Jeppesen, Dave
Sent time: 05/03/2022 05:34:34 PM
To: Kidney, Chelsea
Subject: FW: Message from Wiersma Roger : 6362578462
Attachments: VoiceMessage.wav

Wow! Niki says it best below.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Forbing-Orr, Niki <Niki.Forbing-Orr@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:11 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Subject: FW: Message from Wiersma Roger : 6362578462

This is guaranteed to blow your mind.

Niki Forbing-Orr, CPM
Public Information Manager
Idaho Department of Health & Welfare
Media line: 208-334-0668
Cell: 208-514-5848
Desk: 208-334-0618
www.healthandwelfare.idaho.gov



From: Cisco Unity Connection Messaging System <unityconnection@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 9:17 AM
To: 85310@dhw.idaho.gov
Subject: Message from Wiersma Roger : 6362578462

From: Jeppesen, Dave
Sent time: 05/03/2022 05:34:15 PM
To: Hettinger, Lisa; Palagi, Jennifer - CO 10th
Subject: FW: Message from Wiersma Roger : 6362578462
Attachments: VoiceMessage.wav

Niki says it best below.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Forbing-Orr, Niki <Niki.Forbing-Orr@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:11 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Subject: FW: Message from Wiersma Roger : 6362578462

This is guaranteed to blow your mind.

Niki Forbing-Orr, CPM
Public Information Manager
Idaho Department of Health & Welfare
Media line: 208-334-0668
Cell: 208-514-5848
Desk: 208-334-0618
www.healthandwelfare.idaho.gov



From: Cisco Unity Connection Messaging System <unityconnection@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 9:17 AM
To: 85310@dhw.idaho.gov
Subject: Message from Wiersma Roger : 6362578462

From: Jeppesen, Dave
Sent time: 05/03/2022 03:53:23 PM
To: Sara.Stover@gov.idaho.gov; Palagi, Jennifer - CO 10th
Subject: FW: Positivity by age [EXTERNAL EMAIL]

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: David Peterman <DAVID.PETERMAN@primaryhealth.com>
Sent: Tuesday, May 3, 2022 11:45 AM
To: Turner, Kathy <Kathryn.Turner@dhw.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Hahn, Christine <Christine.Hahn@dhw.idaho.gov>
Subject: Positivity by age [EXTERNAL EMAIL]

Covid Tests Month of April by Age by Week

		Negative	Not Resulted	Positive	Total
6 to 12	03/27/2022	7			7
	04/03/2022	49	1	1	51
	04/10/2022	51		1	52
	04/17/2022	44		1	45
	04/24/2022	60	2	3	65
	Total	211	3	6	220
65+	03/27/2022	14			14
	04/03/2022	73		6	79
	04/10/2022	88	5	7	97
	04/17/2022	66	1	14	79
	04/24/2022	110	2	18	130
	Total	342	8	44	386
13-18	03/27/2022	11		2	13
	04/03/2022	62		2	64
	04/10/2022	68		3	71
	04/17/2022	62		6	68
	04/24/2022	67	1	7	74
	Total	269	1	20	289
19-40	03/27/2022	52	1	3	56
	04/03/2022	249	1	12	262
	04/10/2022	240	2	16	258
	04/17/2022	232	2	16	247
	04/24/2022	263	5	28	295
	Total	1,022	11	73	1,101
41-64	03/27/2022	43	1	5	48
	04/03/2022	172	1	8	181
	04/10/2022	164	2	21	185
	04/17/2022	166	2	22	187
	04/24/2022	201	4	32	233
	Total	728	10	85	808
5 and under	03/27/2022	10			10
	04/03/2022	19	1	1	21
	04/10/2022	24			24
	04/17/2022	27		2	29
	04/24/2022	36	1	3	40
	Total	115	2	6	123
Total		2,687	35	234	2,927

Covid Tests Month of April by Age by Week

		Negative	Not Resulted	Positive	Total
6 to 12	03/27/2022	100.00%			100.00%
	04/03/2022	96.08%	1.96%	1.96%	100.00%
	04/10/2022	98.08%		1.92%	100.00%
	04/17/2022	97.78%		2.22%	100.00%
	04/24/2022	92.31%	3.08%	4.62%	100.00%
	Total	95.91%	1.36%	2.73%	100.00%
65+	03/27/2022	100.00%			100.00%
	04/03/2022	92.41%		7.59%	100.00%
	04/10/2022	90.72%	5.15%	7.22%	100.00%
	04/17/2022	83.54%	1.27%	17.72%	100.00%
	04/24/2022	84.62%	1.54%	13.85%	100.00%
	Total	88.60%	2.07%	11.40%	100.00%
13-18	03/27/2022	84.62%		15.38%	100.00%
	04/03/2022	96.88%		3.13%	100.00%
	04/10/2022	95.77%		4.23%	100.00%
	04/17/2022	91.18%		8.82%	100.00%
	04/24/2022	90.54%	1.35%	9.46%	100.00%
	Total	93.08%	0.35%	6.92%	100.00%
19-40	03/27/2022	92.86%	1.79%	5.36%	100.00%
	04/03/2022	95.04%	0.38%	4.58%	100.00%
	04/10/2022	93.02%	0.78%	6.20%	100.00%
	04/17/2022	93.93%	0.81%	6.48%	100.00%
	04/24/2022	89.15%	1.69%	9.49%	100.00%
	Total	92.82%	1.00%	6.63%	100.00%
41-64	03/27/2022	89.58%	2.08%	10.42%	100.00%
	04/03/2022	95.03%	0.55%	4.42%	100.00%
	04/10/2022	88.65%	1.08%	11.35%	100.00%
	04/17/2022	88.77%	1.02%	11.72%	100.00%

	04/11/2022	88.11%	1.01%	11.70%	100.00%
	04/24/2022	86.27%	1.72%	13.73%	100.00%
	Total	90.10%	1.24%	10.52%	100.00%
5 and under	03/27/2022	100.00%			100.00%
	04/03/2022	90.48%	4.76%	4.76%	100.00%
	04/10/2022	100.00%			100.00%
	04/17/2022	93.10%		6.90%	100.00%
	04/24/2022	90.00%	2.50%	7.50%	100.00%
	Total	93.50%	1.63%	4.88%	100.00%
Total		91.80%	1.20%	7.99%	100.00%

David L Peterman MD
 Chief Executive Officer of Primary Health Medical Group
 Administrative Office: 208 955 6500
 Clinic Office: 208 377 4400
david.peterman@primaryhealth.com

From: Jeppesen, Dave
Sent time: 06/24/2022 08:25:02 PM
To: Palagi, Jennifer - CO 10th
Subject: FW: Support letter for mRelief's PTIG Application to Food and Nutrition [EXTERNAL EMAIL]
Attachments: CCUSA Letter of Support to the State of Idaho for mRelief.docx

Jennifer,

I am having trouble understanding this request. I can't tell if Catholic Charities USA are asking us to join their support of mRelief (I have no idea what that is) or if they are asking us to approve their request (in which case, I don't think that is our role).

Can I hand this to you to sort out, particularly given your Catholic Charities connection?

Thanks

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jane Stenson <jstenson@catholiccharitiesusa.org>
Sent: Friday, June 24, 2022 3:37 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Hammon, Julie <Julie.Hammon@dhw.idaho.gov>
Subject: Support letter for mRelief's PTIG Application to Food and Nutrition [EXTERNAL EMAIL]

Dear Mr. Jappesen and Ms. Hammon:

I am Jane Stenson, Vice President of Food and Nutrition at Catholic Charities USA, the national membership office of the 167 Catholic Charities agencies across the country. Included in that membership is Catholic Charities Idaho, located in Boise.

I am reaching out regarding our work with mRelief in an effort to strengthen our networks' SNAP Outreach work. mRelief plans to submit a proposal to the FNS FY22 Process and Technology Improvement Grant (PTIG) Attached is a letter of support on behalf of Catholic Charities USA.

I hope you can favorably consider their request.

Sincerely,

Jane Stenson
Vice President
Food and Nutrition/Poverty Reduction Strategies



Catholic
Charities
USA.

Working to Reduce Poverty in America

June 24, 2022

To Whom It May Concern:

I am writing this letter in reference to the Process and Technology Improvement Grants (PTIG) proposal and our knowledge of mRelief's proposed work in Idaho. Catholic Charities USA, the national office for the local Catholic Charities agencies across the United States has worked with mRelief for the past several years. Several of our sub grantees use mRelief and have been very happy with the increased outreach support the software provides, particularly in rural communities.

Chair of the Board
Michael D. Connelly

President & CEO
Sr. Donna Markham OP, PhD

Episcopal Liaison
The Most Reverend
Frank J. Dewane
Bishop of Venice, FL

We continue to work with mRelief because of our shared desire to reach those impacted by the digital divide. The mRelief software has helped to facilitate access to SNAP benefits in communities with limited broadband internet. Catholic Charities agencies that are currently working with mRelief have reported that the software enhances SNAP customer service and client communication

mRelief has demonstrated their success and commitment to transforming access to public benefits delivery, while ensuring that Federal and state policies and processes are met, in a way that is compliant and responsive to key stakeholders. They are currently working with our agency in Kentucky (Department for Community Based Services) and soon to roll out in Rhode Island (Department of Human Services-July).

mRelief has experience in working in partnership with other like-entities to make public benefits outreach, information and the application process accessible to all communities.

Sincerely,

Jane Stenson
Vice President, Food and Nutrition/Poverty Reduction Strategies
(submitted electronically)



Member of

Caritas
Internationalis

2050 Ballenger Avenue, Suite 400, Alexandria, VA 22314 | Phone: 703-549-1390 | Fax: 703-549-1656
www.CatholicCharitiesUSA.org

AMERICAN
OVERSIGHT

ID-DHW-22-0915-A-000046

CCUSA Letter of Support to the State of Idaho for mRelief.docx

From: Jeppesen, Dave
Sent time: 05/03/2022 09:38:08 AM
To: Russell Barron <Russell.Barron@dopl.idaho.gov>; Alex J. Adams <Alex.Adams@dfm.idaho.gov>
Cc: Sara.Stover@gov.idaho.gov; Krissy M. Veseth <kmveseth@dfm.idaho.gov>
Subject: FW: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Alex and Russ,

I wanted to reach out and confirm that with the end of the Idaho emergency declaration on April 15th, that the waiver for telehealth with out of state providers who are not licensed in Idaho has also ended.

The email chain below is from a constituent around this issue.

Thanks for your help.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: [REDACTED]
Sent: Tuesday, May 3, 2022 9:20 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Hello Dave,

I am sorry to bother you, but I don't know who else I can contact regarding telehealth appointments with my Doctors in Washington, who I have been seeing for several years.

I was to have a telehealth visit this afternoon by a zoom like program on my computer, but I just received a phone call from their office stating that Idaho no longer will allow these telehealth visits, due to the State changing laws. I am not mad at you, so please don't take this email as such. I must say, I'm totally distressed to hear this and I am beyond angry at the governor not caring about the citizens in this state, as it appears, the only concerned is to get reelected and go with the few that are being belligerent jerks about Covid and verbally abusing people like me that do not have an immune system. For years (nothing to do with Covid until now) I've had to be extremely careful when I have been out in public and stay at home during flu/cold season. I've had 4 Covid vaccines and did not develop any antibodies and have been advised by all of my doctors to keep quarantining as I would not survive it. I do not force my opinions on these people that refuse vaccines, masks etc... but it is most distressing they don't care if they expose me to illness.

It does anger me that the state I was born in and live in have put politics and self serving laws into place, when I'm not asking for anything other than to be able to keep safe, which actually saves the state of Idaho money. I'm not reckless going out and about then wanting care for being selfish.

I was under the impression from Medicare & health insurance companies that telehealth visits will be the norm from now on, so this comes at a total blow to my health and safety. I just checked as I have another appointment with my doctor at Arthritis NW and she also confirmed that Idaho will not allow them to do telehealth any longer. As you know Covid has NOT gone away.

So, that said, I very much appreciate your time, is there or will there be any way around this?
Again, Thank you Dave, for listening.

[REDACTED]

From: [Jeppesen, Dave](#)
Sent: Wednesday, October 7, 2020 2:02 PM
To: [Senator David Nelson](#)
Cc: [REDACTED]
Subject: RE: Telehealth Issue with a Latah County resident [External Email]

ID-DHW-22-0915-A-000047

Senator Nelson,

I have had a chance to look into this. Governor Little's most current version of the emergency declaration just signed on Monday this week continues to include the waiver of certain items to allow for telehealth access during the pandemic. I just looked at the declaration and it continues includes a waiver for Title 54 chapter 57 of Idaho Code around telehealth services. It goes on to describe that "The portions of 54-5703(4) and 54-5712 that require out-of-state providers an Idaho license" are waived. However "out-of-state providers must be licensed and in good standing in their state of residence, practice in good faith, and exercise reasonable care".

Here is a link to the most recent emergency declaration: https://coronavirus.idaho.gov/wp-content/uploads/2020/10/proclamation_emergency-declaration_100520.pdf

That means that from the State of Idaho's perspective, [REDACTED] Washington State based healthcare provider does not need to be licensed in Idaho to provide telehealth services to Idaho residents as long as that healthcare provider is licensed and in good standing in the State of Washington and the governors emergency order is in place.

Let me know if you have any further questions.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Senator David Nelson <DNelson@senate.idaho.gov>
Sent: Wednesday, October 7, 2020 10:52 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Cc: [REDACTED]
Subject: Telehealth Issue with a Latah County resident [External Email]

Director Jeppesen,

I had a call today from a very concerned resident about her health care. I will give you the info here and I hope we can help her.

[REDACTED]

- She has some underlying medical conditions and has had a continued referral to specialists in Spokane WA (cardiologist and an endocrinologist) and has been using telehealth since COVID started. The specialists are not licensed in Idaho
- She is not able to go to Spokane for an in person appointment because of her health concerns.
- The Spokane specialists just told her they no longer allowed to do Telehealth in Idaho as of September 6th

Have we changed some emergency rules on Telehealth that no prohibits this? What can be done to get her access to these specialists in Spokane.

Thanks for your help.

David Nelson
Idaho State Senator, District 5

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From: Jeppesen, Dave
Sent time: 05/03/2022 07:47:23 AM
To: Palagi, Jennifer - CO 10th
Subject: FW: Transitions [EXTERNAL EMAIL]

FYI

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Pat Kelly <Pat.Kelly@yourhealthidaho.org>
Sent: Tuesday, May 3, 2022 4:24 AM
To: 'Stephen Weeg' <stephenweeg@gmail.com>; 'Janice Fulkerson' <jfunifyconsulting@outlook.com>; 'Senator Jim Rice' <jrice@senate.idaho.gov>; jim@larsenrice.com; 'Hyatt Erstad' <hyatt@erstadandcompany.com>; Trent.Nate@selecthealth.org; 'Kevin Settles' <kcs@bardenay.com>; Margaret Henbest' <mhenbest@gmail.com>; 'IdahoHIX' <idahohix@hawleytroxell.com>; 'Greg Donaca' <GDonaca@deltadentalid.com>; 'Dean L. Cameron' <Dean.Cameron@doi.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Carolyn Lodge <Carolyn@daviesmoore.com>; hhart@trhs.org; dnelson@senate.idaho.gov; karantucker@gmail.com; Brett Thomas <brett@magicvalleyinsurance.com>; Tara Malek <tarajmalek@gmail.com>; Cynthia Fairfax <cfaxrun@gmail.com>; Peter Sorensen <Peter.Sorensen@bcidaho.com>; RFurniss@house.idaho.gov
Cc: 'Mike Stoddard' <mikemstoddard@gmail.com>; Pamela Murray <Pamela.Murray@doi.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>; Amy Walker <Amy.Walker@selecthealth.org>; Alanee Thomas, SHRM-CP <alanee.thomas@yourhealthidaho.org>; Shankar Srinivasan (shankar@getinsured.com) <shankar@getinsured.com>; Tresa Ball <tbball@hrprecision.com>; Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>; Kevin M. Reddish <kevin.reddish@yourhealthidaho.org>; Chini Krishnan <chini@getinsured.com>; 'Jeremy Pisca' <jpisca@rischpisca.com>; Dina Mohr <Dmohr@deltadentalid.com>; Frances Nagashima <Frances.Nagashima@yourhealthidaho.org>; Meghan McMartin <Meghan.McMartin@yourhealthidaho.org>; Sara Stover <Sara.Stover@gov.idaho.gov>; Robert Anderst <randerst@rischpisca.com>; Julie Sparks <Julie.Sparks@yourhealthidaho.org>; Kilee Lane <Kilee.Lane@yourhealthidaho.org>
Subject: Transitions [EXTERNAL EMAIL]

Good Morning Board Members,

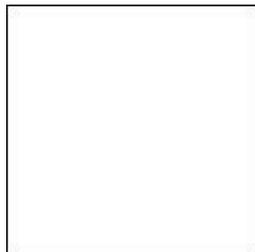
Yesterday, Meghan McMartin, Director of Marketing, Communications and Outreach tendered her resignation. Meghan's last day with Your Health Idaho will be Friday, May 20.

Meghan has been instrumental in YHI's growth and maturation, and I am personally thankful for all she has done for me and the organization.

As with every departure, we have reviewed the position and conducted a SWOT analysis. The position will be posted soon, and we hope to begin the candidate search as quickly as possible. I will work closely with Meghan and her team to ensure a smooth transition.

If you have questions, please reach out to me directly.

Pat



Pat Kelly
Executive Director | [Your Health Idaho](#)
208.991.4911 | pat.kelly@yourhealthidaho.org

From: Jeppesen, Dave
Sent time: 05/03/2022 04:50:45 PM
To: Unsworth, Miren M. - CO 5th (UnswortM@dhw.idaho.gov)
Subject: GAIN vs. CDA

Miren,

When I was talking with Laura Kiehl today, she indicated that there is a desire for the courts to discuss the GAIN, which is what the courts and DBH use for a SUD assessment, and the CDA, which is what Medicaid uses for SUD assessment.

The concern is that a justice involved individual will take the GAIN, but if they then are on Medicaid, they will also have to take the CDA in order to receive Medicaid funded services. Sounds like they would like to talk through using just one assessment tool. Laura is going to reach work through Adam to get the right folks from DBH and Medicaid together to discuss, so I don't think there is an action item for you. Just wanted to make you aware.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 04:37:56 PM
To: Unsworth, Miren M. - CO 5th (UnswortM@dhw.idaho.gov)
Subject: IBHC and DHW interaction

Miren,

In my weekly check in with Laura Kiehl today, I asked her how things were going with her engagement with DHW. Sounds like things have improved. However, she had a follow up request, which was to get better clarity of Adams role as things shift more to him. I also would like to remind Adam to overcommunicate with Laura.

I have asked Laura to take those requests directly to Adam and that she set up a regular communication with him.

I wanted to reach out to Adam to thank him and to ask him to continue to increase communications with Laura. But, I thought better of that and instead wanted to make you aware of the follow up / continued request that I am interested passing along to Adam and see how you thought that communication should happen.

Let me know what you think.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 09:48:29 AM
To: Brack, Kathie; Forbing-Orr, Niki; Young, Monica
Subject: Question FW: Service Milestone

Niki,

I think we published an answer to this ask the big boss, but I wasn't able to find it. Can you find that and share that with this group.

Monica,

I will take your advice on this one. If we have already answered the question in "ask the big boss", then I think we have answered the question. From my perspective, this would require legislation and DHW does not plan to run legislation on this. If there were to be legislation, in my view, that would need to come from DHR. So I think the options are to respond to Alise with the same answer that we gave to "ask the big boss" or just not respond. Let me know what you think.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Eastman, Alise <Alise.Eastman@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 9:19 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Service Milestone

Director Jeppesen,

I appreciate your well wishes.

Respectfully, I'm still wondering about this issue that I brought up at the town hall meeting in June 2021, and also submitted to "Ask the big boss" on January 7th, 2022.

Currently at retirement DHW employees can only convert half (1/2) of their unused sick leave to pay insurance premiums, while educators can convert all of their sick leave (up to the 600-hour limit). What has to happen for DHW employees to be able to convert their unused sick leave at the same rate that educators can in Idaho Code 67-5333 (2)(b)(v)?

Pursuant to Idaho Code §§ 67-5333 upon separation from state employment by retirement.....a sum equal to one-half (1/2), or the maximum allowedshall be used to pay their health insurance premiums.

In (2) (b)(v) For any employees of a state educational agencysection (2)(b)(i) through (iv) of this section does not apply, but the maximum unused sick leave which may be considered shall be six hundred (600) hours.

While I realize that legislation must transpire, how can this be accomplished for DHW employees. I believe that this is important for retirees.

Thank you,

Alise Eastman, Idaho Medicaid Bureau of Financial Operations
(208) 287-1152 desk; (208) 334-6515 fax Alise.Eastman@dhw.idaho.gov

Questions, Concerns? Please feel free to contact my supervisor, KayLee Leavitt at (208) 287-1175
Kaylee.Leavitt@dhw.idaho.gov

From: Jeppesen, Dave
Sent: Tuesday, May 3, 2022 9:07 AM
To: Eastman, Alise <Alise.Eastman@dhw.idaho.gov>
Subject: Service Milestone

Alise,

I understand you have reached a service milestone of 30 years! Congratulations and thank you for your service to the people of Idaho.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Jeppesen, Dave
Sent time: 05/03/2022 08:57:51 AM
To: Brack, Kathie
Subject: RE: 0726022 Agenda
Attachments: 0726022 Agenda V2.docx

Kathie,

I took a run at modifying the agenda. Basically, I think we should explore the six policy areas from shared hope and then prioritize which one we will focus on.

Take a look at the attached and let me know what you think.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Sent: Thursday, April 28, 2022 12:39 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: 0726022 Agenda

Dave,

Attached is a first stab at an agenda for July 27, HT Sub-Committee.

Kathie L. Brack
Special Assistant
Office of the Director
Idaho Department of Health & Welfare
208.334.5502
Please note my new email: Kathie.Brack@dhw.idaho.gov



Idaho Criminal Justice Commission – Human Trafficking Sub-Committee
Quarterly Meeting – July 27, 2022
3:00-4:00 p.m.

Webex: Meeting number –
Meeting password -

In-Person Location:

Idaho Department of Health & Welfare
450 W State Street, 10th Floor
Boise, Idaho

AGENDA

- 2:00 pm **Call to Order** – Chair Dave Jeppesen
- 2:05 pm **Introduction of New Members and discussion of adding new members**
- 2:10 pm **Approval of April 26, 2019, Sub-Committee Minutes**
- 2:15 pm **Discussion**
- Idaho of 2021 Report Card on Child & Youth Sex Trafficking – review the 6 policy areas – will need to figure out who will lead this –
<https://reportcards.sharedhope.org/>
 - [Criminal Provisions](#)
 - [Identification of and response to victims](#)
 - [Continuum of care](#)
 - [Access to justice for trafficking survivors](#)
 - [Tools for a victim-centered criminal justice response](#)
 - [Prevention & training](#)
- 2:40 pm **Discussion**
- **prioritization of the six policy areas**
- 2:55 pm **Identify Topics for October Meeting & next steps**
- 3:00 pm **Adjourn**

From: Jeppesen, Dave
Sent time: 05/03/2022 05:23:38 PM
To: Stahl, Greg - CO 10th; Shaw-Tulloch, Elke D.; Palagi, Jennifer - CO 10th
Cc: Forbing-Orr, Niki
Subject: RE: Abortion media inquiry--and discussion about abortion-related messaging

Thanks Greg. This statement looks good to me. Glad to hear that Emily also approved.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Stahl, Greg - CO 10th <Greg.Stahl@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 4:25 PM
To: Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Cc: Forbing-Orr, Niki <Niki.Forbing-Orr@dhw.idaho.gov>
Subject: RE: Abortion media inquiry--and discussion about abortion-related messaging

Hello again everyone,

Niki, Dave and I had an impromptu discussion about this, and came up with the following statement, which we also cleared with Emily at the Governor's office.

Thanks for your questions, but the Idaho Department of Health and Welfare doesn't enforce policy related to abortions. It's outside the scope of our authority. The enforcement of abortion laws is a criminal issue, and the department doesn't do any criminal enforcement. The department does track abortion statistics in an annual report, and you can view those going back to 2014 here: <https://publicdocuments.dhw.idaho.gov/WebLink/Browse.aspx?id=11599&dbid=0&repo=PUBLIC-DOCUMENTS>

We're going to decline Melissa's invitation, but relay that there will be a corresponding increase in the need for social services for unplanned pregnancies/babies.

Greg Stahl
Public Information Officer
Idaho Department of Health and Welfare
208-334-0668 (media line)
208-334-0766 (office)
208-215-6991 (cell)
Greg.Stahl@dhw.idaho.gov

From: Stahl, Greg - CO 10th
Sent: Tuesday, May 3, 2022 1:13 PM
To: Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Cc: Forbing-Orr, Niki <Niki.Forbing-Orr@dhw.idaho.gov>
Subject: Abortion media inquiry--and discussion about abortion-related messaging

Hello Elke, Dave and Jen,

We have another abortion-related media request from Idaho Reports. It's pasted below, but before I get to that I want to ask a broader question.

This could be the beginning of a series of abortion-related questions we're going to get from media in the coming days, weeks and months. The answer we sent to the reporter from Insider read like this: "Thanks for your questions, but the Idaho Department of health and Welfare doesn't enforce policy related to abortions. It's outside the scope of our authority."

While this may be the case, it automatically prompts follow-up questions like:

ID-DHW-22-0915-A-000057

- Why not?
- Who does?
- Is it a police matter in Idaho? An AG issue? A legislative issue?
- Who should I call for information about abortions or abortion enforcement in Idaho?

The Insider reporter immediately hit me back with questions along these lines, and I suspect more reporters are going to turn to us with similar questions. If there's a way to sharpen our message while answering some of the questions about why, I think we'll get some mileage out of that work in the weeks ahead.

With that said, here's the inquiry from Melissa at IPTV. Elke, please delegate as you deem appropriate, or let me know if we'd like to decline.

Melissa Davlin, IPTV, Melissa.Davlin@idahoptv.org

For this week's Idaho Reports, we're having a discussion about what a post-Roe Idaho might look like. (Not a political conversation about whether the pending SCOTUS ruling is good or bad – just what, realistically, will change in Idaho.) One of the things we want to touch on is whether there's been any discussion about increased support (in the form of WIC or other services) for low income families who may be facing unplanned pregnancies in the future, or whether there has been any conversation about preventing unplanned pregnancies in the first place. Is there anyone at your department who might be willing to have that conversation with us?

Greg Stahl
Public Information Officer
Idaho Department of Health and Welfare
208-334-0668 (media line)
208-334-0766 (office)
208-215-6991 (cell)
Greg.Stahl@dhw.idaho.gov

From: Jeppesen, Dave
Sent time: 05/03/2022 02:31:09 PM
To: Senator Melissa Wintrow <mwintrow@senate.idaho.gov>
Subject: RE: Child Protection Check in [EXTERNAL EMAIL]

Senator,

I wanted to send you a short note as a follow up with our conversation with Bob today.

Thank you for facilitating connecting Bob with me. I really appreciated it.

We had a great conversation and I really appreciated Bob's commitment to the children of Idaho and his desire to help them.

Coming out of that conversation Bob had two specific requests for the department. One around ensuring supervisor oversight for case workers, especially difficult cases. And the other on filing court reports on time. I have already talked to the team about those. The team has indicated that this has been a focus for the past months and will continue to be so.

And Bob had a policy request, which is that legislation be passed to create an Ombudsman function for Child Welfare. I redirected Bob to you on that particular request.

Thanks for all you do for Idaho.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Senator Melissa Wintrow <mwintrow@senate.idaho.gov>
Sent: Wednesday, April 27, 2022 2:26 PM
To: bob fritsch <runnerbob1942@hotmail.com>
Cc: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Re: Child Protection Check in [EXTERNAL EMAIL]

How about Tuesday at 11am?

Senator Melissa Wintrow
Boise, District 19

On Apr 26, 2022, at 6:47 PM, bob fritsch <runnerbob1942@hotmail.com> wrote:

Your choice. 😊

From: Senator Melissa Wintrow <mwintrow@senate.idaho.gov>
Sent: Tuesday, April 26, 2022 6:32 PM
To: bob fritsch <runnerbob1942@hotmail.com>
Cc: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Child Protection Check in

Bob,

I spoke with Director Jeppesen and he is happy to meet with us. We are consulting with legal minds to be sure we follow the law and court directives as they relate to your position and privacy of kids.

can meet next Monday or Tuesday at the following times:

Monday:

1:30 to 3

4 to 5

Tuesday:

11 to noon

1 to 2

Let me know if any of these works for you. I'm also trying to finalize some things on my schedule, so wanted to at least reach out to see if these work for you.

Thank you so much.

Melisa

From: Jeppesen, Dave
Sent time: 05/03/2022 03:52:16 PM
To: Broadsword, Joyce - Reg1; Unsworth, Miren M. - CO 5th (UnswortM@dhw.idaho.gov)
Subject: RE: Concern from NP Tribe

Joyce,

Thanks for the information.

I have also copied in Miren to see if FACS has a solution for quickly testing for Fentanyl with kids involved in the Child Welfare program.

Miren,

Let us know.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 11:39 AM
To: Bobbi-Jo Meuleman <Bobbi-Jo.Meuleman@gov.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Concern from NP Tribe

Good morning,

I am on a call with Northwest Portland Area Indian Health Board and Dr. Hartwig from Nimiipuu Health Clinic asked about finding fentanyl test strips. They had a 4 yr. old brought into the clinic from Head Start with drug related symptoms. They don't have a test sensitive to fentanyl and without a positive test the tribal court can't remove the child. Evidently several children in the home were affected and hair follicle tests were positive. She is looking for some type of FDA approved test to use so they have immediate results rather than waiting for days for a hair follicle test. I know Governor Little is very concerned about fentanyl and wanted to bring this to your attention. I have also reached out to the state lab, Dr. Hahn and Elke Shaw-Tullock.

Joyce
Joyce Broadsword
Regional Director
Tribal Programs Manager
Idaho Department of Health and Welfare

From: Jeppesen, Dave
Sent time: 06/24/2022 08:16:28 PM
To: Unsworth, Miren M. - CO 10th
Subject: RE: DisAbility Rights Idaho [EXTERNAL EMAIL]

Thanks for sharing. This is a great report.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Sent: Friday, June 24, 2022 2:11 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: FW: DisAbility Rights Idaho [EXTERNAL EMAIL]

FYI.

From: Gilliland, Cameron - CO 5th <Cameron.Gilliland@dhw.idaho.gov>
Sent: Thursday, June 23, 2022 4:02 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Subject: FW: DisAbility Rights Idaho [EXTERNAL EMAIL]

DRI report on SWITC regarding their recent visit. This is a pretty positive report.

-Cam

From: Newton, Jamie L. - SWITC <Jamie.Newton@dhw.idaho.gov>
Sent: Thursday, June 23, 2022 3:32 PM
To: Garrett, KayT - CO 10th <KayT.Garrett@dhw.idaho.gov>; Cardwell, Chad - CO 5th <Chad.Cardwell@dhw.idaho.gov>; Gilliland, Cameron - CO 5th <Cameron.Gilliland@dhw.idaho.gov>
Subject: Fwd: DisAbility Rights Idaho [EXTERNAL EMAIL]

FYI

Jamie L. Newton
Administrative Director
Southwest Idaho Treatment Center

From: Danielle Cutler <danielle@disabilityrightsidaho.org>
Sent: Thursday, June 23, 2022 3:24:14 PM
To: Newton, Jamie L. - SWITC <Jamie.Newton@dhw.idaho.gov>
Subject: DisAbility Rights Idaho [EXTERNAL EMAIL]

Dear Ms. Newton,

Please see the attached letter and DRI's General Brochure attachment from Kathryn Durrant, Attorney, Adult Unit. If you have any questions, Ms. Durrant can be reached at our office at 208-336-5353 x125.

Sincerely,

Danielle Cutler
Administrative Support
DisAbility Rights Idaho
4477 Emerald St
Suite B-100
Boise, Idaho 83706
Phone 208-336-5353 x110
Fax 208-336-5396
danielle@disabilityrightsidaho.org
pronouns: she/her/hers



DisAbility Rights Idaho staff are working but our physical office space is not open to the public. We are responding to email and voicemail. We are not accepting walk-in appointments, so please do not come to the office. To reach us, please call 208-336-5353, or send an email to info@disabilityrightsidaho.org, or contact your DRI attorney or staff contact directly.

We would like to hear from you. Please tell us where you would like DRI to focus its work by completing the survey found at: <https://forms.gle/DC45H7hYRr4t4CubA>. If you would like a hard copy of this survey, please call our office at (208) 336-5353, and request a survey be mailed to you. We appreciate your time and effort to help us achieve our mission.

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From: Jeppesen, Dave
Sent time: 05/03/2022 09:44:01 AM
To: Sara Stover <sara.stover@gov.idaho.gov>
Subject: RE: Dr. Peterman letter [EXTERNAL EMAIL]
Attachments: 2022 Retirement Letter - Dr Peterman Primary Health DJJ edit.docx

Sara,

I made one edit in the attached. Dr. Peterman often mentions to me that Governor Little gets the critical role that primary care plays overall and especially during the pandemic. So I made a reference to that.

Otherwise, looks good to me.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Sara Stover <sara.stover@gov.idaho.gov>
Sent: Tuesday, May 3, 2022 9:16 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: FW: Dr. Peterman letter [EXTERNAL EMAIL]

Any additions you think need added to this? Were you invited to his retirement party and if so, are you attending?

Sara Stover
Senior Policy Advisor | Governor Brad Little
phone: 208-854-3031
email: sara.stover@gov.idaho.gov
[Facebook](#) | [Twitter](#) | [Instagram](#)

From: Emily Callihan <Emily.Callihan@gov.idaho.gov>
Sent: Tuesday, May 3, 2022 9:14 AM
To: Sara Stover <sara.stover@gov.idaho.gov>
Subject: RE: Dr. Peterman letter

Sara, how is this? If you are OK with it, I can print and have the Governor sign and return to you.

Emily Callihan
Communications Director | Idaho Governor Brad Little
208-854-3032 desk
208-559-3920 mobile
Emily.Callihan@gov.idaho.gov

[Web](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)
[Sign up to receive news from Governor Little](#)

From: Sara Stover <sara.stover@gov.idaho.gov>
Sent: Monday, May 2, 2022 3:39 PM
To: Emily Callihan <Emily.Callihan@gov.idaho.gov>
Subject: Dr. Peterman letter

Hi Emily,

Here are a few blurbs that might help for a letter.

- Dr. Peterman has been a part of Primary Health Medical Group for 28 years
- PHMG is the largest independent medical group in the state
- It was under his leadership that the company really evolved into what it is today:
 - Grew from 10 clinics to 22 clinics

- Grew from a \$6 million company to a \$100 million company

I would also just highlight what appreciation the Governor has for his leadership, counsel, and partnership he provided during the pandemic. Dr. Peterman met with the Governor during the pandemic to provide insight what he was seeing and provided his counsel and recommendations. PHMG stepped-up time after time to be a leader in covid testing and vaccine administration. I think it would be good to note the Governor's appreciation for Dr. Peterman's continued support (he was soooo supportive of the Governor) and you could note his appreciation of his humor. The Governor always gets a good laugh out of his discussions with Dr. Peterman.

Hope this is useful. Let me know if I need to take the lead on this or get you different information.

Thank you!

-SS

Sara Stover

Senior Policy Advisor | Governor Brad Little

phone: 208-854-3031

email: sara.stover@gov.idaho.gov

[Facebook](#) | [Twitter](#) | [Instagram](#)

May 3, 2022

David Peterman, M.D.
Primary Health Medical Group
10482 W. Carlton Bay Drive
Garden City, Idaho 83714

Dear Dr. Peterman,

Please accept my heartfelt congratulations on your retirement. I deeply appreciate your leadership, counsel, and partnership over the years, especially during the COVID-19 pandemic. The insight and recommendations you provided as a leader in primary care in Idaho were pivotal as we worked to navigate the once-in-a-generation pandemic. Primary Health Medical Group stepped up time after time to lead the state in COVID-19 testing and vaccine administration, truly saving lives.

Primary Health Medical Group transformed under your leadership for 28 years, more than doubling the number of clinics available to serve Idahoans and growing into an efficient and accessible provider of healthcare. Thank you – to you and your many employees – for the care and quality service you provide to the people of our state.

David, I genuinely thank you for your support over the years. I always enjoy our conversations and especially your humor. I wish you well in your well-deserved retirement, my friend.

Sincerely,

Brad Little
Governor of Idaho

From: Jeppesen, Dave
Sent time: 06/24/2022 08:02:26 PM
To: Unsworth, Miren M. - CO 10th
Subject: RE: Hello & Follow-Up!!

Miren,

Thanks for sharing. I think there is more to discuss here. I think there are two questions.

1. Does the participant know about and have access to all the services that they qualify for?
2. Are the services available for this type of participant enough to meet the needs?

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Sent: Friday, June 24, 2022 12:07 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: FW: Hello & Follow-Up!!

FYI. I do think there is more discussion to be had regarding the types of services available to folks.

From: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>
Sent: Wednesday, June 22, 2022 8:23 AM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Subject: FW: Hello & Follow-Up!!

Miren-

Please see below from our team regarding the participant the Director met in SE Idaho. Please let me know if you have any questions.

Thanks,
Juliet

From: Fernandez, Alexandra <Alexandra.Fernandez@dhw.idaho.gov>
Sent: Wednesday, June 22, 2022 7:45 AM
To: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Barrott, Chris A. - Reg5 <Chris.Barrott@dhw.idaho.gov>
Subject: RE: Hello & Follow-Up!!

Hi Juliet – Just to close the loop on this one, BCI responded yesterday afternoon that they had their care coordination team look into this member’s records and they did not identify any unmet needs on her assessment that were not authorized services being actively billed. When they conduct their next regular outreach to the household they will probe further to see if they can address potential concerns from the CFH provider.

Thanks, Ali

From: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>
Sent: Wednesday, June 15, 2022 9:06 PM
To: Fernandez, Alexandra <Alexandra.Fernandez@dhw.idaho.gov>; Barrott, Chris A. - Reg5 <Chris.Barrott@dhw.idaho.gov>
Subject: FW: Hello & Follow-Up!!

Ali/Chris-

The Director visited some of our Department staff, participants, and providers last week in SE Idaho. He met with Geneva from the Department and the participant referenced below. There are some concerns about whether she (MWH-22-015-40006) all necessary services that may be on her plan to meet her needs. While there wasn’t a specific ask from her or her daughter for

follow up, we wanted to check in to ensure she is receiving all services based on her assessed needs. Can your team please look into her plan and authorized services and let me know what you find out? Let me know if you have any questions or if a quick call would be helpful.

Thanks,
Juliet

From: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Sent: Wednesday, June 15, 2022 2:55 PM
To: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>
Subject: FW: Hello & Follow-Up!!

Here is the info regarding the participant we discussed this morning.

From: Johnson, Geneva - Reg6 <Geneva.Johnson@dhw.idaho.gov>
Sent: Wednesday, June 15, 2022 2:51 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Subject: RE: Hello & Follow-Up!!

Hello Miren!

I and my clan are well thanks! I hope you and your family are well! I had a great time with the Director and was very grateful he met a couple of my families. I'd love to share with you. The participant is Nan Harris DOB 05/19/1944. Her CFH provider is her daughter, Michelle Land. Let me know if there is anything else I can do to help.

Thank you for looking into this and for any help that may come from your efforts. I hope you and your family have a wonderful summer! 😊

Geneva Johnson
Certified Family Home
Medical Program Specialist
208-239-6261

From: Jeppesen, Dave
Sent time: 05/03/2022 05:40:36 PM
To: Broadsword, Joyce - Reg1
Subject: RE: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Joyce,

I checked on the Pullman flights and unfortunately, the flights are limited and departure times don't work. So I am going to keep the Spokane to Boise flight.

I have asked Lynn to cancel the rental car and will plan to use the state car. Thanks for your help.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 4:43 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Watkins, Brianne M. - Reg1 <Brianne.Watkins@dhw.idaho.gov>
Cc: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>; Young, Monica <Monica.Young@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>
Subject: Re: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

I guess I am confused. If you are getting a rental car, you will not need me to pick you up at the airport. Are you planning for me to meet you at the various locations or for us to go together?
Joyce is

Joyce Broadsword
Regional Director
Tribal Programs Manager
Idaho Department of Health and Welfare

From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 2:50:03 PM
To: Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>; Watkins, Brianne M. - Reg1 <Brianne.Watkins@dhw.idaho.gov>
Cc: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>; Young, Monica <Monica.Young@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>
Subject: FW: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Joyce,

I wanted to share with you my itinerary for my trip up to N. Idaho next week. If you are open to it, I would like for you to be my host for this trip, similar to what you did for me the last time I was out visiting employees back in 2019.

Attached is the itinerary.

My main objective for this trip is to get a better feel for the jobs that employees do and spend time with some employees. Which is different than my last trip where I was trying to visit every facility and meet as many employees as I could. With this more focused objective, I don't plan to visit every facility, but do plan to visit some facilities to meet staff, join working meetings and job shadow.

With that in mind, like last time it will be great to have you join me for any meetings, building tours, and meeting staff. However, when I am doing job shadowing, I would like that to be just me and the employee I am job shadowing. I want to keep it just me so I minimize the intrusion on the employee that I am job shadowing with.

On the logistics front, I am not planning anything for the evenings, as I plan to use that time to catch up on emails and work from the day. I also don't want to tie up your evenings, so no need for you to feel like you need to plan for events after the end of the work day.

I am looking forward to spending time with you next week and getting out to spend time with the employees.

Let me know if you have any questions or concerns.

Thanks!

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>

Sent: Tuesday, May 3, 2022 1:10 PM

To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>

Subject: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Dave,

I wanted all of your travel details for next week in one document. I don't think this is missing anything. Let me know if you need anything else.

Kathie L. Brack

Special Assistant

Office of the Director

Idaho Department of Health & Welfare

208.334.5502

Please note my new email: Kathie.Brack@dhw.idaho.gov

From: Jeppesen, Dave
Sent time: 05/03/2022 05:38:58 PM
To: Brack, Kathie
Subject: RE: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Kathie,

Thanks to Lynn and you for pulling this together. This looks great.

After talking with Joyce this evening, I would like to cancel the rental car and just use a department car. I think this will save money and be a little logistically easier for Joyce and I.

Otherwise, this looks good.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:10 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Itinerary with Schedule 5-10_5-13 Dave N. Idaho (002)

Dave,

I wanted all of your travel details for next week in one document. I don't think this is missing anything. Let me know if you need anything else.

Kathie L. Brack
Special Assistant
Office of the Director
Idaho Department of Health & Welfare
208.334.5502
Please note my new email: Kathie.Brack@dhw.idaho.gov

From: Jeppesen, Dave
Sent time: 06/24/2022 08:47:36 AM
To: Middlebrook, Trinette
Cc: Powell, Frank; Brack, Kathie
Subject: RE: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

Trinette,

Happy to help out.

I will not be on email for most, if not all of the day today. I will be at SHN and then driving back to Boise. So if something comes up, please text me at 208-863-0295.

I appreciate all Frank and you do.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:45 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Cc: Powell, Frank <Frank.Powell@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Subject: RE: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

Thank you – I must have sent this before my first sip of coffee!

Only one outstanding approval (not yours 😊) and then we have these all good to go to DFM. Thank you for hanging in there with us. I know that we sent you a lot this past week!

Have a wonderful day!

Trinette
Rules Unit
208-334-0440

From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:42 AM
To: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>
Cc: Powell, Frank <Frank.Powell@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Subject: RE: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

Trinette,

I couldn't find the voting button on this one, so I am replying directly to let you know that I approve.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500

From: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>

Sent: Friday, June 24, 2022 7:50 AM

To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>

Cc: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>; Powell, Frank <Frank.Powell@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>

Subject: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

*Hi Dave - Please have your formal review of the attached new version that KayT modified to include the actual change of language sent back yesterday and complete **immediately**. Thank you!*

Please review the attachment and then use the voting buttons above for the approval of the [Legislative Idea](#) with changes needed for **BH – Cleanup of S1258 (2022) – Version 2**.

Thank you,

Trinette Middlebrook

Administrative Rules Specialist | Idaho Dept. of Health & Welfare
trinette.middlebrook@dhw.idaho.gov
208-334-0440

From: Jeppesen, Dave
Sent time: 06/24/2022 08:42:04 AM
To: Middlebrook, Trinette
Cc: Powell, Frank; Brack, Kathie
Subject: RE: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

Trinette,

I couldn't find the voting button on this one, so I am replying directly to let you know that I approve.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>
Sent: Friday, June 24, 2022 7:50 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Cc: Middlebrook, Trinette <Trinette.Middlebrook@dhw.idaho.gov>; Powell, Frank <Frank.Powell@dhw.idaho.gov>; Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Subject: Legislative IDEA - RED FOLDER - BH - Cleanup of S1258 (2022)

*Hi Dave - Please have your formal review of the attached new version that KayT modified to include the actual change of language sent back yesterday and complete **immediately**. Thank you!*

Please review the attachment and then use the voting buttons above for the approval of the [Legislative Idea](#) with changes needed for **BH – Cleanup of S1258 (2022) – Version 2**.

Thank you,

Trinette Middlebrook
Administrative Rules Specialist | Idaho Dept. of Health & Welfare
trinette.middlebrook@dhw.idaho.gov
208-334-0440

From: Jeppesen, Dave
Sent time: 06/24/2022 08:45:37 PM
To: Unsworth, Miren M. - CO 10th
Subject: RE: Meeting Request [EXTERNAL EMAIL]

Miren,

I am not surprised by plaintiffs counsel sending letters directly to CMS. But have to admit I am surprised that Christine sent this directly to CMS, rather than reach out to Medicaid first or at least copy Medicaid on the letter.

Let me know if and how you may need me to engage on this.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Sent: Friday, June 24, 2022 6:48 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Fwd: Meeting Request [EXTERNAL EMAIL]

FYI.

Get [Outlook for iOS](#)

From: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>
Sent: Friday, June 24, 2022 6:10 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Stretch, Kimberli - CO 10th <Kimberli.Stretch@dhw.idaho.gov>
Subject: FW: Meeting Request [EXTERNAL EMAIL]

Sharing this letter from the DD Council. I had not seen this one until Christine sent and CMS has not brought this up with us directly.

From: Christine Pisani <Christine.Pisani@icdd.idaho.gov>
Sent: Thursday, June 23, 2022 12:31 PM
To: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Case, Michael A. - Medicaid <Michael.Case@dhw.idaho.gov>
Subject: RE: Meeting Request [EXTERNAL EMAIL]

Juliet and Michael:

Thank you, Juliet. I look forward to meeting with you and Michael. I have availability Monday, July 11th until 2:30 pm, Tuesday, July 12th after 9:30 am, and Wednesday, July 13th after 12:30. Let me know if something works within those timeframes.

My apologies Juliet. I have been under the assumption that CMS had forwarded the attached letter the Council sent to CMS on March 21, 2022. Please let me know if you have any questions.

Christine

Christine Pisani – Executive Director
Idaho Council on Developmental Disabilities
(208) 334-2178 Toll Free: (800) 544-2433

From: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>
Sent: Tuesday, June 21, 2022 6:06 PM
To: Christine Pisani <Christine.Pisani@icdd.idaho.gov>; Case, Michael A. - Medicaid <Michael.Case@dhw.idaho.gov>
Subject: RE: Meeting Request [EXTERNAL EMAIL]

Hi Christine-

Happy to find a time to meet soon- I'm looking at the week of July 11th as Michael is out and then I'm out of the office over the next couple of weeks. Our apologies but could you please clarify the letter sent to CMS from the Council?

Thank you,
Juliet

From: Christine Pisani <Christine.Pisani@icdd.idaho.gov>
Sent: Tuesday, June 21, 2022 1:17 PM
To: Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Case, Michael A. - Medicaid <Michael.Case@dhw.idaho.gov>
Subject: Meeting Request [EXTERNAL EMAIL]

Juliet and Michael:

I would like to request a meeting with the two of you as soon as we can get it scheduled. I know you are aware of the Council's letter to CMS regarding our concerns related to the adult DD service system. I would like to have an opportunity to be clear with both of you about what the Council has prioritized as important components of the adult DD service system. If there are additional ways, we can collaborate on solutions to meet the needs of adults accessing this service system I would like to know what those may be.

Thank you for considering this request. I look forward to hearing from you.

Christine



Christine Pisani – Executive Director
Idaho Council on Developmental Disabilities
(208) 334-2178 Toll Free: (800) 544-2433
icdd.idaho.gov | [Facebook](https://www.facebook.com/icddidaho) | [YouTube](https://www.youtube.com/channel/UCv8v8v8v8v8v8v8v8v8v8v8)

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From: Jeppesen, Dave
Sent time: 05/03/2022 03:50:45 PM
To: Brack, Kathie; Hettinger, Lisa; Unsworth, Miren M. - CO 10th; Palagi, Jennifer - CO 10th; Charron, Juliet - Medicaid; Edmunds, Ross D.; Shaw-Tulloch, Elke D.; Broadsword, Joyce - Reg1; Leach, Shane P. - CO 2nd
Subject: RE: Meetings w/ Ingrid Ulrey

Yes, thank you Kathie! I appreciate all the work that you put into this.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:13 PM
To: Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>; Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>; Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Edmunds, Ross D. <Ross.Edmunds@dhw.idaho.gov>; Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>; Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>
Cc: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Meetings w/ Ingrid Ulrey

You are welcome. I hope this will be useful for everyone!

Kathie L. Brack
Special Assistant
Office of the Director
Idaho Department of Health & Welfare
208.334.5502
Please note my new email: Kathie.Brack@dhw.idaho.gov

From: Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:01 PM
To: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>; Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>; Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Edmunds, Ross D. <Ross.Edmunds@dhw.idaho.gov>; Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>; Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>
Cc: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Meetings w/ Ingrid Ulrey

Thank you so much for all the work it took to cobble this together for us!

~Lisa

From: Brack, Kathie <Kathie.Brack@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 10:04 AM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>; Charron, Juliet - Medicaid <Juliet.Charron@dhw.idaho.gov>; Edmunds, Ross D. <Ross.Edmunds@dhw.idaho.gov>; Shaw-Tulloch, Elke D. <Elke.Shaw-Tulloch@dhw.idaho.gov>; Broadsword, Joyce - Reg1 <Joyce.Broadsword@dhw.idaho.gov>; Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>
Cc: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Meetings w/ Ingrid Ulrey

All,

I struggled around with all of your hugely compressed calendars to schedule 1 hour meetings with HHS Region 10 Regional Director Ingrid Ulrey who is visiting Boise May 31 – June 2. If anyone has objections to any of the times I have scheduled let me know and I'll hunt for other slots. I have set all meetings for in-person in 10A as well as Webex to allow for anyone else who is short on travel time or working remotely.

Kathie L. Brack
Special Assistant
Office of the Director
Idaho Department of Health & Welfare
208.334.5502
Please note my new email: Kathie.Brack@dhw.idaho.gov

From: Jeppesen, Dave
Sent time: 06/24/2022 08:40:21 AM
To: Young, Monica; Kidney, Chelsea
Subject: RE: Possible ADT

Monica,

I think your note was extremely well written. And I stand 100% behind the decision made yesterday with evacuating employees and alternate work locations for them today.

Let me know how this unfolds.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Young, Monica <Monica.Young@dhw.idaho.gov>
Sent: Thursday, June 23, 2022 11:29 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Kidney, Chelsea <Chelsea.Kidney@dhw.idaho.gov>
Subject: FW: Possible ADT

FYI that this could become an issue. DHR's guidance is that agencies must first obtain their approval to close an office. And, Rule actually specifies that we need Lori's approval to grant ADT due to an office closure. The ADT is minimum since it's only for today and likely less than an hour for each worker, so I'm hoping that won't be a burr. But I anticipate Lori will hate that our Ponderay office is closed to walk-in traffic tomorrow and that we did not get her approval first. I still think it was the right call for a zillion reasons – our employees were (understandably) freaking out; we need a moment to figure out our communication plan; we had no idea when we'd get connected directly to law enforcement and get details and recommendations; perhaps having no one present tomorrow will incentivize our visitor to go elsewhere; etc.

Also, FYI that after I sent my earlier E-mail about this to executives, I received texts that employees are adamant that Good Citizen had an AR15 on his person when they saw him...not just a holstered handgun. Not that I think that would have mattered to law enforcement – doesn't the guy at our Westgate office each month carry an AR15 too? Anyway, I think it's relevant because it helps inform why our employees were so upset, particularly in light of all the recent active shooters in the news.

From: Young, Monica
Sent: Thursday, June 23, 2022 11:14 PM
To: Janelle McDonald <janelle.mcdonald@dhr.idaho.gov>
Subject: Possible ADT

Hey Janelle,

First, I need to volunteer that this is backwards and I know it. Normally, when we have a need for ADT due to an office closure or similar, I reach out first to DHR to get approval. But today we had an urgent, hectic situation and needed to act quickly while law enforcement was on site to help. Here's the skinny...

I happen to be in Coeur d'Alene this week teaching class. Late this afternoon, we received information that our employees had locked the Ponderay office doors, were hiding under desks in the building, many crying and shaking, because a man had been observed outside the building walking around and taking pictures while wearing a mask and carrying an AR15. Employees contacted law enforcement and their managers, some of whom happened to be in my class. Law enforcement arrived on scene and originally believed there was an active shooter, but quickly determined that was not the case. They spoke with the man, then told our employees that he was doing nothing illegal and they could not arrest or detain him. They further told our employees that they (law enforcement) could not remain on site (presumably because they didn't want to harass or provoke the man...I don't know.) It was after 4:15 p.m., and as I was with managers at this time, who were on the phone with their workers, I told them to direct their employees to leave now, while law enforcement was on site and available to escort employees to their cars. Moments afterwards, law enforcement recommended that we evacuate the office.

So, we might need to pay some ADT to employees for the balance of their workday today...should be less than an hour for most if not all of the employees who were on site. I don't know exactly how many employees were there...perhaps up to 15.

FYI for tomorrow: we made arrangements for our employees to telework or work in an alternate office or they could use leave to take the day off. We did this to allow us the evening to speak with law enforcement and learn more about this situation, the man, his intentions, etc. Given what we now know, I anticipate that our Ponderay office will be open on Monday as usual.

I wanted to let you know because of the ADT today and closure tomorrow. However, I also wanted to give you a heads-up in case you want to alert any other state agencies in the area. According to law enforcement, this is a constitutionalist who goes by the name Good Citizen who travels around the states visiting and filming government locations, potentially in an effort to provoke a confrontation. Law enforcement speculated that he may visit other government locations while he is in the area.

I'm sorry I didn't call ahead and get DHR approval. There didn't seem to be time, and that seemed validated when law enforcement recommended evacuation in order to avoid any conflict or escalation. But I do know obtaining advance approval is the appropriate protocol, and definitely obtain that advance approval when the situations are not so urgent.

Thanks,
Monica

From: Jeppesen, Dave
Sent time: 06/24/2022 08:29:14 PM
To: Young, Monica
Subject: RE: Possible ADT

And I cannot tell you how much appreciate you making sure that I am aware for these types of things.

Thank You!

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Young, Monica <Monica.Young@dhw.idaho.gov>
Sent: Friday, June 24, 2022 4:45 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Possible ADT

Thanks. I know it was the right decision and you support me. I appreciate that. But when I'm doing things or making decisions that might negatively impact DHW or upset DHR, I want you to be aware.

From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Friday, June 24, 2022 8:40 AM
To: Young, Monica <Monica.Young@dhw.idaho.gov>; Kidney, Chelsea <Chelsea.Kidney@dhw.idaho.gov>
Subject: RE: Possible ADT

Monica,

I think your note was extremely well written. And I stand 100% behind the decision made yesterday with evacuating employees and alternate work locations for them today.

Let me know how this unfolds.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Young, Monica <Monica.Young@dhw.idaho.gov>
Sent: Thursday, June 23, 2022 11:29 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Kidney, Chelsea <Chelsea.Kidney@dhw.idaho.gov>
Subject: FW: Possible ADT

FYI that this could become an issue. DHR's guidance is that agencies must first obtain their approval to close an office. And, Rule actually specifies that we need Lori's approval to grant ADT due to an office closure. The ADT is minimum since it's only for today and likely less than an hour for each worker, so I'm hoping that won't be a burr. But I anticipate Lori will hate that our Ponderay office is closed to walk-in traffic tomorrow and that we did not get her approval first. I still think it was the right call for a zillion reasons – our employees were (understandably) freaking out; we need a moment to figure out our communication plan; we had no idea when we'd get connected directly to law enforcement and get details and recommendations; perhaps having no one present tomorrow will incentivize our visitor to go elsewhere; etc.

ID-DHW-22-0915-A-000081

Also, FYI that after I sent my earlier E-mail about this to executives, I received texts that employees are adamant that Good Citizen had an AR15 on his person when they saw him...not just a holstered handgun. Not that I think that would have mattered to law enforcement – doesn't the guy at our Westgate office each month carry an AR15 too? Anyway, I think it's relevant because it helps inform why our employees were so upset, particularly in light of all the recent active shooters in the news.

From: Young, Monica
Sent: Thursday, June 23, 2022 11:14 PM
To: Janelle McDonald <janelle.mcdonald@dhr.idaho.gov>
Subject: Possible ADT

Hey Janelle,

First, I need to volunteer that this is backwards and I know it. Normally, when we have a need for ADT due to an office closure or similar, I reach out first to DHR to get approval. But today we had an urgent, hectic situation and needed to act quickly while law enforcement was on site to help. Here's the skinny...

I happen to be in Coeur d'Alene this week teaching class. Late this afternoon, we received information that our employees had locked the Ponderay office doors, were hiding under desks in the building, many crying and shaking, because a man had been observed outside the building walking around and taking pictures while wearing a mask and carrying an AR15. Employees contacted law enforcement and their managers, some of whom happened to be in my class. Law enforcement arrived on scene and originally believed there was an active shooter, but quickly determined that was not the case. They spoke with the man, then told our employees that he was doing nothing illegal and they could not arrest or detain him. They further told our employees that they (law enforcement) could not remain on site (presumably because they didn't want to harass or provoke the man...I don't know.) It was after 4:15 p.m., and as I was with managers at this time, who were on the phone with their workers, I told them to direct their employees to leave now, while law enforcement was on site and available to escort employees to their cars. Moments afterwards, law enforcement recommended that we evacuate the office.

So, we might need to pay some ADT to employees for the balance of their workday today...should be less than an hour for most if not all of the employees who were on site. I don't know exactly how many employees were there...perhaps up to 15.

FYI for tomorrow: we made arrangements for our employees to telework or work in an alternate office or they could use leave to take the day off. We did this to allow us the evening to speak with law enforcement and learn more about this situation, the man, his intentions, etc. Given what we now know, I anticipate that our Ponderay office will be open on Monday as usual.

I wanted to let you know because of the ADT today and closure tomorrow. However, I also wanted to give you a heads-up in case you want to alert any other state agencies in the area. According to law enforcement, this is a constitutionalist who goes by the name Good Citizen who travels around the states visiting and filming government locations, potentially in an effort to provoke a confrontation. Law enforcement speculated that he may visit other government locations while he is in the area.

I'm sorry I didn't call ahead and get DHR approval. There didn't seem to be time, and that seemed validated when law enforcement recommended evacuation in order to avoid any conflict or escalation. But I do know obtaining advance approval is the appropriate protocol, and definitely obtain that advance approval when the situations are not so urgent.

Thanks,
Monica

From: Jeppesen, Dave
Sent time: 05/03/2022 01:51:46 PM
To: Palagi, Jennifer - CO 10th; Unsworth, Miren M. - CO 10th; Hettinger, Lisa
Subject: RE: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Thanks everyone. I will let Nikki know.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 1:45 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>
Subject: FW: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Sounds like a good group below. Next steps?

Jennifer Palagi, DNP, MPH, RN, CIC
Deputy Director
Idaho Department of Health and Welfare
Desk: 208-334-0679
Cell: 208-602-9502
Jennifer.Palagi@dhw.idaho.gov
www.healthandwelfare.idaho.gov



From: Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 12:55 PM
To: Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Subject: FW: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

I am thinking the following three would be a great group to include as part of this activity.

Tonya Standerfer our Deputy Administrator over operations and policy,
Miren Vicandi our Bureau Chief over field operations, and possibly
Kristin Mathews our Bureau Chief over SNAP and Medicaid policy.

From: Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Sent: Monday, May 2, 2022 4:04 PM
To: Leach, Shane P. - CO 2nd <Shane.Leach@dhw.idaho.gov>
Subject: FW: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Hey Shane – can help identify 1 or 2 people who could help with this?
See below!

Jennifer Palagi, DNP, MPH, RN, CIC
Deputy Director
Idaho Department of Health and Welfare
Desk: 208-334-0679
Cell: 208-602-9502
Jennifer.Palagi@dhw.idaho.gov
www.healthandwelfare.idaho.gov



From: Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Sent: Friday, April 29, 2022 7:00 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>
Subject: RE: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Yes- Shane can help decide if you want me to reach out.

Jennifer Palagi, DNP, MPH, RN, CIC
Deputy Director
Idaho Department of Health and Welfare
Desk: 208-334-0679
Cell: 208-602-9502
Jennifer.Palagi@dhw.idaho.gov
www.healthandwelfare.idaho.gov



From: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>
Sent: Friday, April 29, 2022 2:48 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Subject: RE: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Shane and/or one of his deputies and maybe someone from Medicaid?

From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Wednesday, April 27, 2022 5:30 PM
To: Unsworth, Miren M. - CO 10th <Miren.Unsworth@dhw.idaho.gov>; Hettinger, Lisa <Lisa.Hettinger@dhw.idaho.gov>; Palagi, Jennifer - CO 10th <Jennifer.Palagi@dhw.idaho.gov>
Subject: FW: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Miren, Lisa and Jenn,

I would like to support Nikki in this request. Can you take a look at the email below and respond with to this group with your thoughts on who you think would be a good person (or persons) to participate?

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Hatch, Nikki (ACF) <Nikki.Hatch@acf.hhs.gov>
Sent: Wednesday, April 27, 2022 4:58 PM
To: Crum, Adam R (HSS) <adam.crum@alaska.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Meneses, Jilma (DSHS/OOS) <jilma.meneses@dshs.wa.gov>; Ross Hunter <ross.hunter@dcyf.wa.gov> <ross.hunter@dcyf.wa.gov>; PAKSERESHT Fariborz <FARIBORZ.PAKSERESHT@dshsoha.state.or.us>; CHATTERJEE Alyssa * ELD <Alyssa.Chatterjee@ode.state.or.us>; caseycameron@utah.gov; Tracy S. Gruber <tracygruber@utah.gov> <tracygruber@utah.gov>; Michael Cooke <m.michael.cooke@state.co.us> <m.michael.cooke@state.co.us>; michelle.barnes@state.co.us; 'cdjones (<cdjones@nd.gov>)' <cdjones@nd.gov>; Gill, Laurie <Laurie.Gill@state.sd.us>; Korin Schmidt <korin.schmidt1@wyo.gov> <korin.schmidt1@wyo.gov>; Adam Meier <Adam.Meier@mt.gov> <adam.meier@mt.gov>

Subject: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Colleagues,

I'm writing to ask for your quick help:

I'm part of a pilot project team here at ACF that is looking at ways to **better elevate state innovations related to improving access to benefits**. (Some possible innovations might include cutting red tape, family engagement processes, streamlining applications, categorical eligibility, using web-based tools, data integration, navigators, targeted outreach activities, among *many* other efforts.) We're using Human Centered Design principles on this team, and looking to hear directly from state folks who can share insights. Some questions might include:

What is a time you learned about a good approach from another state and brought it to yours? What made that easier or harder to do?

What stands in the way of learning about and replicating ideas that work in other places?

What supports do you have (or wish you had) to learn about and bring good ideas on benefits access to your state?

I would love for R8 and R10 states to be well represented in our learning efforts, and **so I'm asking if you could tell me 1-3 (more if you want!) people from your team who would be well able to speak to these dynamics**. They could be from any program or level within your organization, or perhaps be in a non-program position (some of you have Innovation Leaders, for example). We will be planning **virtual focus groups and interviews**, and will work hard to accommodate a variety of schedules.

Could you please send me the names of folks from your team you'd like us to invite into a conversation? I promise we'll make good use of their time, and I'll share what we learn across the whole project with you!

Shoot me any questions, and thank you!

Nikki Hatch

(she/her/hers)

Regional Administrator
Administration for Children and Families
Region 8 (CO, MT, ND, SD, UT, WY)
Acting RA for Region 10 (AK, ID, OR, WA)

O: (303) 844-1211

C: (202) 868-0063

From: Jeppesen, Dave
Sent time: 05/03/2022 01:51:34 PM
To: Hatch, Nikki (ACF) <Nikki.Hatch@acf.hhs.gov>; Leach, Shane P. - CO 2nd; Palagi, Jennifer - CO 10th
Subject: RE: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Nikki,

Thanks for bringing this to my attention. We would really like to participate. In talking to Jennifer Palagi, Deputy Director and Shane Leach, Division Administrator for Welfare, they have identified 3 people to participate in this.

Shane,

Can you respond with the names of the three people and their contact information?

Thanks

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Hatch, Nikki (ACF) <Nikki.Hatch@acf.hhs.gov>
Sent: Wednesday, April 27, 2022 4:58 PM
To: Crum, Adam R (HSS) <adam.crum@alaska.gov>; Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Meneses, Jilma (DSHS/OOS) <jilma.meneses@dshs.wa.gov>; Ross Hunter (ross.hunter@dcyf.wa.gov) <ross.hunter@dcyf.wa.gov>; PAKSERESHT Fariborz <FARIBORZ.PAKSERESHT@dshsoa.state.or.us>; CHATTERJEE Alyssa * ELD <Alyssa.Chatterjee@ode.state.or.us>; caseycameron@utah.gov; Tracy S. Gruber (tracygruber@utah.gov) <tracygruber@utah.gov>; Michael Cooke (m.michael.cooke@state.co.us) <m.michael.cooke@state.co.us>; michelle.barnes@state.co.us; 'cdjones (cdjones@nd.gov)' <cdjones@nd.gov>; Gill, Laurie <Laurie.Gill@state.sd.us>; Korin Schmidt <korin.schmidt1@wyo.gov>; Adam Meier (Adam.Meier@mt.gov) <adam.meier@mt.gov>
Subject: Request: focus group participants from R8 and R10 [EXTERNAL EMAIL]

Colleagues,

I'm writing to ask for your quick help:

I'm part of a pilot project team here at ACF that is looking at ways to **better elevate state innovations related to improving access to benefits**. (Some possible innovations might include cutting red tape, family engagement processes, streamlining applications, categorical eligibility, using web-based tools, data integration, navigators, targeted outreach activities, among *many* other efforts.) We're using Human Centered Design principles on this team, and looking to hear directly from state folks who can share insights. Some questions might include:

What is a time you learned about a good approach from another state and brought it to yours? What made that easier or harder to do?

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I would love for R8 and R10 states to be well represented in our learning efforts, and **so I'm asking if you could tell me 1-3 (more if you want!) people from your team who would be well able to speak to these dynamics**. They could be from any program or level within your organization, or perhaps be in a non-program position (some of you have Innovation Leaders, for example). We will be planning **virtual focus groups and interviews**, and will work hard to accommodate a variety of schedules.

Could you please send me the names of folks from your team you'd like us to invite into a conversation? I promise we'll make good use of their time, and I'll share what we learn across the whole project with you!

Shoot me any questions, and thank you!

(she/her/hers)

Regional Administrator
Administration for Children and Families
Region 8 (CO, MT, ND, SD, UT, WY)
Acting RA for Region 10 (AK, ID, OR, WA)

O: (303) 844-1211

C: (202) 868-0063

From: Jeppesen, Dave
Sent time: 05/03/2022 05:53:17 PM
To: Forbing-Orr, Niki
Subject: RE: Strategic Goal 4.4

Niki,

This is headed a great direction. I made a small edit to the problem statement, which may need to be cleaned up.

And the task are looking much better. Good work on that.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Forbing-Orr, Niki <Niki.Forbing-Orr@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 3:34 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Strategic Goal 4.4

Dave,

We've edited the objective, written a new problem statement, and reduced our tasks to 6 in this version. I think we're getting closer, but let me know what you think. I've included the marked-up version as well as a clean version (with comments still).

Thanks,

Niki

Niki Forbing-Orr, CPM
Public Information Manager
Idaho Department of Health & Welfare
Media line: 208-334-0668
Cell: 208-514-5848
Desk: 208-334-0618
www.healthandwelfare.idaho.gov



From: Jeppesen, Dave
Sent time: 05/03/2022 02:25:18 PM
To: [REDACTED]
Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

It is good to hear from you. Although I am sorry to hear about your challenges with out-of-state telehealth.

And speaking of that, I wanted to clarify that the Idaho waiver of the requirement to be licensed by Idaho to perform telework from another state will remain in effect until July 1, 2022. So that means that your doctors in Washington can still provide you services via telehealth even if they are not licensed in Idaho as long as they are licensed and in good standing in Washington.

Here is a link that explains that this waiver is still in place until July 1, 2022. Please feel free to share it with your doctors so they know that, for now, they can still provide you services via telehealth. <https://dopl.idaho.gov/wp-content/uploads/2022/03/DOPL-Telehealth-Access-Act-Guidance-3.15.22.pdf>

Please let me know if you have any questions.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: [REDACTED]
Sent: Tuesday, May 3, 2022 9:20 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Hello Dave,

I am sorry to bother you, but I don't know who else I can contact regarding telehealth appointments with my Doctors in Washington, who I have been seeing for several years.

I was to have a telehealth visit this afternoon by a zoom like program on my computer, but I just received a phone call from their office stating that Idaho no longer will allow these telehealth visits, due to the State changing laws. I am not mad at you, so please don't take this email as such. I must say, I'm totally distressed to hear this and I am beyond angry at the governor not caring about the citizens in this state, as it appears, the only concerned is to get reelected and go with the few that are being belligerent jerks about Covid and verbally abusing people like me that do not have an immune system. For years (nothing to do with Covid until now) I've had to be extremely careful when I have been out in public and stay at home during flu/cold season. I've had 4 Covid vaccines and did not develop any antibodies and have been advised by all of my doctors to keep quarantining as I would not survive it. I do not force my opinions on these people that refuse vaccines, masks etc... but it is most distressing they don't care if they expose me to illness.

It does anger me that the state I was born in and live in have put politics and self serving laws into place, when I'm not asking for anything other than to be able to keep safe, which actually saves the state of Idaho money. I'm not reckless going out and about then wanting care for being selfish.

I was under the impression from Medicare & health insurance companies that telehealth visits will be the norm from now on, so this comes at a total blow to my health and safety. I just checked as I have another appointment with my doctor at Arthritis NW and she also confirmed that Idaho will not allow them to do telehealth any longer. As you know Covid has NOT gone away.

So, that said, I very much appreciate your time, is there or will there be any way around this?

Again, Thank you Dave, for listening.

[REDACTED]

Sent: Wednesday, October 7, 2020 2:02 PM

To: [Senator David Nelson](#)

Cc: [REDACTED]

Subject: RE: Telehealth Issue with a Latah County resident [External Email]

Senator Nelson,

I have had a chance to look into this. Governor Little's most current version of the emergency declaration just signed on Monday this week continues to include the waiver of certain items to allow for telehealth access during the pandemic. I just looked at the declaration and it continues includes a waiver for Title 54 chapter 57 of Idaho Code around telehealth services. It goes on to describe that "The portions of 54-5703(4) and 54-5712 that require out-of-state providers an Idaho license" are waived. However "out-of-state providers must be licensed and in good standing in their state of residence, practice in good faith, and exercise reasonable care".

Here is a link to the most recent emergency declaration: https://coronavirus.idaho.gov/wp-content/uploads/2020/10/proclamation_emergency-declaration_100520.pdf

That means that from the State of Idaho's perspective, [REDACTED] Washington State based healthcare provider does not need to be licensed in Idaho to provide telehealth services to Idaho residents as long as that healthcare provider is licensed and in good standing in the State of Washington and the governors emergency order is in place.

Let me know if you have any further questions.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: Senator David Nelson <DNelson@senate.idaho.gov>

Sent: Wednesday, October 7, 2020 10:52 AM

To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>

Cc: [REDACTED]

Subject: Telehealth Issue with a Latah County resident [External Email]

Director Jeppesen,

I had a call today from a very concerned resident about her health care. I will give you the info here and I hope we can help her.

[REDACTED]

- She has some underlying medical conditions and has had a continued referral to specialists in Spokane WA (cardiologist and an endocrinologist) and has been using telehealth since COVID started. The specialists are not licensed in Idaho
- She is not able to go to Spokane for an in person appointment because of her health concerns.
- The Spokane specialists just told her they no longer allowed to do Telehealth in Idaho as of September 6th

Have we changed some emergency rules on Telehealth that no prohibits this? What can be done to get her access to these specialists in Spokane.

Thanks for your help.

David Nelson

Idaho State Senator, District 5

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From: Jeppesen, Dave
Sent time: 05/03/2022 02:19:57 PM
To: Russell Barron <Russell.Barron@dopl.idaho.gov>; Alex J. Adams
Cc: Sara Stover; Krissy M. Veseth <kmveseth@dfm.idaho.gov>; Nicki Chopski <Nicki.Chopski@dopl.idaho.gov>; Tim Frost <Tim.Frost@dopl.idaho.gov>
Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Thanks Russ. This gets me what I need to respond to this constituent.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Russell Barron <Russell.Barron@dopl.idaho.gov>
Sent: Tuesday, May 3, 2022 2:06 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>; Alex J. Adams <alex.adams@dfm.idaho.gov>
Cc: Sara Stover <Sara.Stover@gov.idaho.gov>; Krissy M. Veseth <kmveseth@dfm.idaho.gov>; Nicki Chopski <Nicki.Chopski@dopl.idaho.gov>; Tim Frost <Tim.Frost@dopl.idaho.gov>
Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Dave,

We are phasing this out July 1st so this individual should still be able to access telehealth services until then. There is a document on all DOPL Board websites that explains this information. This document can be accessed at <https://dopl.idaho.gov/wp-content/uploads/2022/03/DOPL-Telehealth-Access-Act-Guidance-3.15.22.pdf> and it explains that it goes through July 1st in the last paragraph.

Let me know if you need anything else.

Thanks,
Russ

RUSS BARRON
MBA, CPM
Administrator, Idaho Division of Occupational and Professional Licenses,
NLC Commissioner
Phone: 208.577.2482
11351 W Chinden Blvd,
Building 6
Boise, ID 83714

From: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 9:38 AM
To: Russell Barron <Russell.Barron@dopl.idaho.gov>; Alex J. Adams <Alex.Adams@dfm.idaho.gov>
Cc: Sara Stover <sara.stover@gov.idaho.gov>; Krissy M. Veseth <kmveseth@dfm.idaho.gov>
Subject: FW: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Alex and Russ,

I wanted to reach out and confirm that with the end of the Idaho emergency declaration on April 15th, that the waiver for telehealth with out of state providers who are not licensed in Idaho has also ended.

The email chain below is from a constituent around this issue.

Thanks for your help.

Dave

Dave Jeppesen

Director

Idaho Department of Health & Welfare

208-334-5500



From: [REDACTED] >

Sent: Tuesday, May 3, 2022 9:20 AM

To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>

Subject: RE: Telehealth Issue with a Latah County resident [External Email] [EXTERNAL EMAIL]

Hello Dave,

I am sorry to bother you, but I don't know who else I can contact regarding telehealth appointments with my Doctors in Washington, who I have been seeing for several years.

I was to have a telehealth visit this afternoon by a zoom like program on my computer, but I just received a phone call from their office stating that Idaho no longer will allow these telehealth visits, due to the State changing laws. I am not mad at you, so please don't take this email as such. I must say, I'm totally distressed to hear this and I am beyond angry at the governor not caring about the citizens in this state, as it appears, the only concerned is to get reelected and go with the few that are being belligerent jerks about Covid and verbally abusing people like me that do not have an immune system. For years (nothing to do with Covid until now) I've had to be extremely careful when I have been out in public and stay at home during flu/cold season. I've had 4 Covid vaccines and did not develop any antibodies and have been advised by all of my doctors to keep quarantining as I would not survive it. I do not force my opinions on these people that refuse vaccines, masks etc... but it is most distressing they don't care if they expose me to illness.

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So, that said, I very much appreciate your time, is there or will there be any way around this?

Again, Thank you Dave, for listening.

[REDACTED]

From: [Jeppesen, Dave](#)

Sent: Wednesday, October 7, 2020 2:02 PM

To: [Senator David Nelson](#)

Cc: [REDACTED]

Subject: RE: Telehealth Issue with a Latah County resident [External Email]

Senator Nelson,

I have had a chance to look into this. Governor Little's most current version of the emergency declaration just signed on Monday this week continues to include the waiver of certain items to allow for telehealth access during the pandemic. I just looked at the declaration and it continues includes a waiver for Title 54 chapter 57 of Idaho Code around telehealth services. It goes on to describe that "The portions of 54-5703(4) and 54-5712 that require out-of-state providers an Idaho license" are waived. However "out-of-state providers must be licensed and in good standing in their state of residence, practice in good faith, and exercise reasonable care".

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That means that from the State of Idaho's perspective, [REDACTED] Washington State based healthcare provider does not need to be licensed in Idaho to provide telehealth services to Idaho residents as long as that healthcare provider is licensed and in good standing in the State of Washington and the governors emergency order is in place.

Let me know if you have any further questions.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Senator David Nelson <DNelson@senate.idaho.gov>
Sent: Wednesday, October 7, 2020 10:52 AM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Cc: [REDACTED]
Subject: Telehealth Issue with a Latah County resident [External Email]

Director Jeppesen,

I had a call today from a very concerned resident about her health care. I will give you the info here and I hope we can help her.

[REDACTED]

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David Nelson
Idaho State Senator, District 5

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From: Jeppesen, Dave
Sent time: 05/03/2022 03:58:51 PM
To: Young, Monica
Subject: RE: Update

Thanks for the update. I think engaging your ELT team is a good thing to do. And in that vein, I would encourage you to also update Kathie.

I am out the last part of this week, but would be happy to connect via phone if needed. Otherwise, I will plan to follow up with you and the deputies early next week to discuss potential roles. Are you OK if we do that as a group with you there?

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: Young, Monica <Monica.Young@dhw.idaho.gov>
Sent: Tuesday, May 3, 2022 3:55 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: Update

FYI that I spoke with Miren today to let her know that I will be leaving my current role. I told her that you and I had discussed this, and that we'd like to see if there's a role in the Department that we need and that I may be a good fit for, but if not, that is perfectly okay and I will look outside. There should be no pressure to create a position for me - I definitely do not want us to create a job that we don't really need. She's thinking over where she thinks I may be of value and be successful. I let her know that I will meet with Lisa and Jen later this week, and that I presumed that you all would be discussing this more.

I scheduled time for Lisa tomorrow afternoon and Jen on Thursday afternoon. I should probably catch Kathie too, so I will do that unless you would prefer I wait.

From: Jeppesen, Dave
Sent time: 05/03/2022 02:26:29 PM
To: bob fritsch <runnerbob1942@hotmail.com>
Subject: RE: [EXTERNAL EMAIL]

Bob,

It was great to meet you. Thanks for taking the time to share your experience and perspectives. It was very helpful to me.

For now, the large amount of information you provided us gets us what we need. But will let you know if we need more information.

Thanks for what you are doing to help the children of Idaho.

Dave

Dave Jeppesen
Director
Idaho Department of Health & Welfare
208-334-5500



From: bob fritsch <runnerbob1942@hotmail.com>
Sent: Tuesday, May 3, 2022 2:24 PM
To: Jeppesen, Dave <Dave.Jeppesen@dhw.idaho.gov>
Subject: [EXTERNAL EMAIL]

Thanks for my time with you. If you need more information just let me know.