

Subject: [Records Center] Public Access Public Records Request :: R009204-030821

Date: Friday, February 25, 2022 at 3:34:02 PM Eastern Standard Time

From: ADOC Public Access Center

To: AO Records

EXTERNAL SENDER

--- Please respond above this line ---

[Public Access Public Records Request - R009204-030821](#)

Good afternoon,

The responsive records to your request have been uploaded to your ADCRR public records portal using the link above. Please log in to your account using the link at the top of this email to retrieve the records. They will be viewable for the next 30 days. We recommend downloading them or printing them within this timeframe. This completes your request.

One or more records have been withheld from productions for security reasons.

Sincerely,

Public Access



To monitor the progress or update this request please log into the [Arizona Department of Corrections, Rehabilitation](#).

GovQA logo

From: [Sarah Potts \(via Google Docs\)](#) on behalf of [Sarah Potts \(via Google Docs\) <drive-shares-noreply@google.com>](#)
To: dshinn@azadc.gov
Subject: Governor Ducey - SB1310 - Invitation to edit
Date: Thursday, March 4, 2021 2:31:55 PM

spotts@azadc.gov has invited you to edit the following document:

 [Governor Ducey - SB1310](#)

 Here is the document sir.

[Open in Docs](#)

Google Docs: Create and edit documents online.

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA

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From: [Joseph Profiri](#) on behalf of [Joseph Profiri <jprofiri@azadc.gov>](#)
To: [Holly Greene](#); [Rusty Johnson](#)
Subject: Fwd: Governor Ducey - SB1310 - Invitation to edit
Date: Wednesday, March 3, 2021 11:08:08 AM

----- Forwarded message -----

From: Sarah Potts (via Google Docs) <drive-shares-noreply@google.com>
Date: Wed, Mar 3, 2021 at 10:27 AM
Subject: Governor Ducey - SB1310 - Invitation to edit
To: <jprofiri@azadc.gov>
Cc: <glauchner@azadc.gov>

spotts@azadc.gov has invited you to edit the following document:

 [Governor Ducey - SB1310](#)



Per Director Shinn, you were given access.

Thank you,

Sarah

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From: [Karen Hellman](#) on behalf of [Karen Hellman <khellman@azadc.gov>](#)
To: [David Shinn](#)
Cc: [Frank Strada](#); [Olga Kline](#); [Sarah Potts](#)
Subject: Fwd: Governor Ducey - SB1310 - Invitation to edit
Date: Tuesday, March 2, 2021 9:02:10 AM

Director Shinn-

I have provided suggested answers for questions 1-4 on the attached Google document.

Please let me know if you require anything further from my area.

<https://docs.google.com/document/d/1mqOdz2ycZ0leP6vGtcnkSho9CaO29AV3suSOK86n7-4/edit?usp=sharing>

Regards-

Karen Hellman, Assistant Director

Inmate Programs and Reentry

Arizona Department of Corrections, Rehabilitation & Reentry

1601 W Jefferson, MC320

Phoenix, AZ 85007

Office: 602.542.5155

Fax: 602-364-0550

khellman@azadc.gov

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From: **Frank Strada (via Google Docs)** <drive-shares-noreply@google.com>

Date: Mon, Mar 1, 2021 at 3:27 PM

Subject: Governor Ducey - SB1310 - Invitation to edit

To: <khellman@azadc.gov>

fstrada@azadc.gov has invited you to edit the following document:

 [Governor Ducey - SB1310](#)



Can you prepare answers for questions 1 thru 4

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From: [David Shinn](#) on behalf of [David Shinn <dshinn@azadc.gov>](#)
To: [Daniel Ruiz](#)
Bcc: [David Shinn](#)
Subject: Fwd: Letter to Governor Doug Ducey
Date: Monday, March 1, 2021 3:15:34 PM
Attachments: [pastedImagebase640.png](#)
[Outlook-styxq5qx.png](#)
[Outlook-4y0a2kxt.png](#)
[Governor Ducey - SB1310.pdf](#)
[Outlook-bbqq25zv.png](#)

Daniel,

We just received this and will begin assembling a response to this inquiry. As we have previously discussed, I double checked again and we have had zero untimely releases as a result of our eligibility determination and sentence calculation for SB1310.

Dave

----- Forwarded message -----

From: **Diego Rodriguez** <DRodriguez@azleg.gov>
Date: Mon, Mar 1, 2021 at 1:32 PM
Subject: Letter to Governor Doug Ducey
To: dducey@az.gov <dducey@az.gov>
Cc: Katie Fischer <kfischer@az.gov>, dscarpinato@az.gov <dscarpinato@az.gov>, Joseph Grossman <jgrossman@azadc.gov>, DShinn@azadc.gov <DShinn@azadc.gov>, Jane Ahern <JAhern@azleg.gov>, Robbie Sherwood <rsherwood@azleg.gov>

Good Afternoon,

Please see the attached letter to Governor Doug Ducey regarding the Department of Corrections and SB1310.

Regards,

Diego Rodriguez

Ranking Member House Criminal Justice Reform Committee

Member House Judiciary Committee

Member Land, Agriculture and Rural Affairs Committee

State Representative Legislative District 27-Laveen, south Phoenix and
Guadalupe





Arizona State Legislature

1700 West Washington Street
Phoenix, Arizona 85007

March 1, 2021

Governor Doug Ducey
Arizona State Capitol
1700 W Washington St., 9th Floor
Phoenix, AZ 85007

Dear Governor Ducey,

We are alarmed by recent reports that hundreds of inmates eligible for release under the provisions of SB1310 (a bill that you signed in to law in 2019), remain incarcerated due to a software bug that the Department of Corrections has had notice of, and failed to address, for nearly a year now.

[The report](#) contains allegations which have been echoed in emails we have received from stakeholders and constituents: that inmates, who have fulfilled the conditions of S.B. 1310, who have completed the requisite programming, nonetheless remain incarcerated past their release date due to a glitch in the software programming that the Department has, allegedly, spent more than \$24 million in contracting to build and maintain.

In the context of a global pandemic – where incarcerated individuals are especially vulnerable; where inmates are confined in close quarters with hundreds of other people, where it is difficult if not impossible to social distance or reliably obtain PPE - inmates are trapped in facilities that they should by law be released from, due negligence and willful disregard of a glaring and fixable issue. We have called repeatedly for the Department to be more transparent and more accountable for the inmates that it has the duty to take care of – and once again, the Department has failed in its obligations to incarcerated individuals, and to the public.

In the context of a pandemic, this level of negligence can have severe consequences for incarcerated individuals. The Department must be held accountable for its failure to demonstrate even minimal administrative competence over its operations.

We believe at this point it is necessary for you to use your executive authority to implement more stringent oversight of the Department and take swift action to investigate software failure and ensure the release of eligible inmates as quickly as possible.

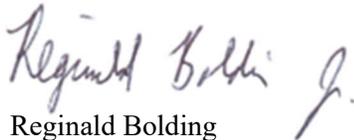
We also would like to know the following:

1. How many inmates are currently eligible for release under the provisions of SB1310?
2. Of those eligible inmates, how many are still incarcerated; and, why?
3. How are eligible inmates currently being identified?
 - a. Are these inmates being identified by ACIS software, or by employees who must manually calculate release dates?
4. Are eligible inmates notified, or is it incumbent on the inmate to advocate for themselves?
5. How long would it take to update the software so that it can accurately account for the current criminal code?

6. Why was the decision made to change from the AIMS to the ACIS system?
7. What information was lost in the migration between system?
8. What is the cost thus far of implementing the ACIS system?
9. What is the anticipated cost to fix the system?
10. How does this communicate with other systems? Could it affect probation or community supervision of inmates?

We look forward to your reply.

Regards,



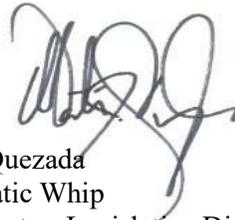
Reginald Bolding
Democratic Leader
State Representative, Legislative District 27



Lupe Contreras
Assistant Democratic Leader
State Senator, Legislative District 19



Diego Rodriguez
Ranking Member, Criminal Justice Reform
State Representative, Legislative District 27



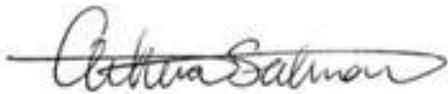
Martin Quezada
Democratic Whip
State Senator, Legislative District 29



Jennifer Longdon
Assistant Democratic Leader
State Representative, Legislative District 26



Kirsten Engel
State Senator, Legislative District 10



Athena Salman
State Representative, Legislative District 26



Walter Blackman
Chairman, Criminal Justice Reform
State Representative, Legislative District 30



Melody Hernandez
State Representative, Legislative District 26



Raquel Terán
State Representative, Legislative District 30

CC: Director Shinn, Arizona Department of Corrections

Arizona Department of Corrections Rehabilitation & Reentry



1601 WEST JEFFERSON
PHOENIX, ARIZONA 85007
(602) 542-5497
www.azcorrections.gov



DAVID SHINN
DIRECTOR

DOUGLAS A. DUCEY
GOVERNOR

February 28, 2020

VIA EMAIL

Pierrelouis.Biaggi@orange.com

Jerome.deLattre@orange.com

Benjamin.Bussenault@bndna.com

Pierre-louis Biaggi, CEO, Business Decision Group
Jerome de Lattre, CFO, Business Decision Group
Mr. Benjamin Bussenault, Head of Services, Business Development
Orange Business Services
c/o Business & Decisions North America, (PA), Inc.
8414 North 90th Street, Suite 101
Scottsdale, Arizona 85258

Re: Contract No. ADOC14-00003350/ADCRR14-025-23 Response to your email dated 02/27/2020

Dear Mr. Biaggi, Mr. Lattre, and Mr. Bussenault:

ADCRR cannot formally accept the system at this time as formal acceptance is conditioned on contractual criteria being met, including the non-existence of critical or high bugs and the development of a Post-Implementation Operational Monitoring Report. As of today, there are 22 high bugs in the system and Post-Implementation Operational Monitoring Report has not been finalized. The parties are still working to reach an agreement on SLAs, Corrective Action Plans, and system performance. Therefore, while we had hoped to move to the M&O phase 90 days after Go-Live, the conditions for doing so have not been met.

We appreciate the recent dialogue with B&D regarding system performance and acceptance, as well as B&D's suggestions for how to move forward in dealing with several outstanding issues, such as medium and low bug fixes and parking lot items. ADCRR also appreciates the recognition and understanding B&D has recently expressed regarding ADCRR's need to have a system that meets the technical and functional needs of ADCRR's users. With that in mind, we ask that you allow us time to consider your suggestions for moving forward and to open discussions next week.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kenneth P. Sanchez".

Kenneth P. Sanchez
Chief Procurement Officer

cc: David Shinn, Director, ADCRR; Joseph Profiri, Deputy Director ADCRR; Frank Strada, Deputy Director, ADCRR; Ed Jimenez, State Procurement Administrator, ADOA; JR Sloan, State Chief Information Officer, ADOA; Michael Kearns, Division Director, ADCRR; Dwight Cloud, Chief Information Officer, ADCRR

From: [Holly Greene](#) on behalf of [Holly Greene <hgreene@azadc.gov>](#)
To: [Karen Hellman](#)
Subject: Re: Time Sensitive Request: Number of Prisoners Freed Under Senate Bill 1310
Date: Saturday, December 28, 2019 4:43:15 PM
Attachments: [image.png](#)

Thank you kindly for sharing.

Respectfully,

Holly Greene

Deputy CIO

Sr. Apps, Data, Web Manager | ITIL V4 Certified

Arizona Department of Corrections
Administrative Services Division, Information Technology
1645 W. Jefferson St, Suite 2112 | Phoenix AZ 85007

Office: 602.364.0569 | Fax: 602.542.5036 | hgreene@azadc.gov

IT Service Desk: 602.542.AZDC | ITTECHSUPPORT@azcorrections.gov

On Fri, Dec 27, 2019 at 5:00 PM Karen Hellman <khellman@azadc.gov> wrote:
Just an FYI since Research now falls under your purview.

Karen Hellman, Division Director

Inmate Programs and Reentry
Arizona Department of Corrections
1601 W Jefferson, MC320
Phoenix, AZ 85007
Office: 602.542.5155
Fax: 602-364-0550
khellman@azadc.gov

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From: **Karen Hellman** <khellman@azadc.gov>

Date: Fri, Dec 27, 2019 at 4:42 PM

Subject: Re: Time Sensitive Request: Number of Prisoners Freed Under Senate Bill 1310

To: Richard Evitch <revitch1@azadc.gov>

Cc: Stacey Crabtree <scrabtre@azadc.gov>, Herb Haley <hhaley@azadc.gov>

This whole fire drill did remind me that there was a required report attached to this legislation. One that only Dr. D's shop is capable of producing. That is if it is even doable in ACIS.

On Fri, Dec 27, 2019, 4:35 PM Richard Evitch <revitch1@azadc.gov> wrote:
good sleuthing, thank you

On Fri, Dec 27, 2019 at 4:29 PM Karen Hellman <khellman@azadc.gov> wrote:
The key to the numbers cited in this letter is as we discussed on the phone:

In answer to your inquiry regarding those inmates who may become eligible in the future, ADC's high-level review of the current confined population indicates that there are 2449 inmates that may be eligible for release under SB1310, and another 4918 inmates who may become eligible if they complete a major program, for a total of 7367 inmates who may be eligible for an early release under SB1310. It is important to remember that potential projected release dates for these inmates span over decades and do not represent immediate releases. Consequently, as stated above, it is not possible for ADC to determine future release dates and locations of release for such inmates.

Karen Hellman, Division Director

Inmate Programs and Reentry
Arizona Department of Corrections
1601 W Jefferson, MC320
Phoenix, AZ 85007
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Fax: 602-364-0550
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On Fri, Dec 27, 2019 at 4:10 PM Richard Evitch <revitch1@azadc.gov> wrote:
Please see the attached. This may help. I'll keep looking.

On Fri, Dec 27, 2019 at 3:59 PM ADC MEDIA <MEDIA@azadc.gov> wrote:
Hi Richard,

Are you able to review this and confirm numbers for us? I have a question about the origin of the number highlighted below. Any info or background would be appreciated.

Thanks,

Bill

----- Forwarded message -----

From: **Hannah Critchfield** <hannah.critchfield@newtimes.com>

Date: Fri, Dec 27, 2019 at 1:45 PM

Subject: Time Sensitive Request: Number of Prisoners Freed Under Senate Bill 1310

To: ADC MEDIA <MEDIA@azadc.gov>

Dear Bill and the ADC Media team,

I'm reaching out to request **the number of prisoners who have been freed under Senate Bill 1310.**

For context, in June, Ducey signed Senate Bill 1310, which allows people convicted of solely of drug offenses to be released after serving 70 percent of their sentence, instead of the 85 percent mandated under its Truth In Sentencing Laws.

An Arizona Department of Corrections review found that **7,367** people could be released early under SB1310 -- but I'm reaching out to determine the number who have actually been released so far.

My deadline is ideally COB today, or as soon as possible.

Thank you,
Hannah

--

Hannah Critchfield

Phoenix New Times

O: (602) 229-8417

C/WhatsApp/Signal: (309) 826-3537

hannah.critchfield@newtimes.com

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