STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

November 13, 2020

Austin Evers, Executive Director
American Oversight
1030 15th Street, NW - Suite B255,
Washington, DC 20005
records@americanoversight.org

Re: Inspection of Public Records Request

Mr. Evers:

On October 1, 2020, our office received your request to inspect the following records:

"All email communications (including emails, complete email chains, email attachments, calendar invitations, and attachments thereto) sent by (a) Secretary of State, Maggie Toulouse Oliver, or anyone communicating on her behalf, such as a scheduler or assistant, or Elections Director, Mandy Vigil, or anyone communicating on her behalf, such as a scheduler or assistant, to (b) anyone with an email address ending in @usps.com or @usps.gov.

Please provide all responsive records from June 1, 2020, to the date the search is conducted.

*American Oversight has limited its request to **sent** messages to reduce the volume of potentially responsive records. American Oversight still requests complete email chains. So, for example, if a government official sent a response to an incoming message from one of the email domains listed above, the email chain containing the initially received message and the response is responsive to this request."*

We previously provided you with sixty-six (66) pages of records responsive to your request. Enclosed, for your review, are an additional twenty-five (25) pages of records responsive to your request, in the form of one (1) pdf attachment. We have no further records to provide.

By disclosing this information the Secretary of State has complied with the Inspection of Public Records Act and now considers your request fulfilled.

Should you have additional questions or concerns, please do not hesitate to contact our office at 505-827-3600 or by email at sos.elections@state.nm.us.

Respectfully,

Reyna Trujillo
Records Custodian

AMERICAN OVERSIGHT

From:	Vigil, Mandy, SOS on behalf of Lamb, Samantha E - Florence, AZ
To:	Ortiz, Rosangela, SOS; David Davoust; Vigil, Mandy, SOS; Rockstroh, Gregory, SOS; Romero, Alicia, SOS; Jones, StephenRay - St Petersburg, FL; Chinana, Charlotte, SOS; Patel, Himesh A - Merrifield, VA; Ernie Marquez; Duran, Onofre A - Phoenix, AZ; Enrique Baca; Martinez, Christine M - Albuquerque, NM; John Bylsma; chetan.c.patel@accenturefederal.com; Aaron Davis, Robis; Grafenreed, Michael - Memphis, TN - Contractor; Hursh, Suzanne, SOS; Pfaff Jr, Ross A - Phoenix, AZ; Levy, Alexis, SOS; Crawford, Joshua A - Portland, ME; rjenkins@robis.net; McInturf, Michael - Carol Stream, IL; Randy Haaland; Stoops, Debra S - Denver, CO
Subject:	FW: New Mexico Secretary of State and USPS Informed Visibility Team Meeting
Attachments:	ATT08043 1.jpg

Please forward to your team as you see necessary. Thanks.

-----Original Appointment-----
From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Wednesday, August 19, 2020 3:36 PM
To: Lamb, Samantha E - Florence, AZ; Vigil, Mandy, SOS; Rockstroh, Gregory, SOS; Jones, StephenRay - St Petersburg, FL; Patel, Himesh A - Merrifield, VA; Duran, Onofre A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; chetan.c.patel@accenturefederal.com; Grafenreed, Michael - Memphis, TN - Contractor; Pfaff Jr, Ross A - Phoenix, AZ; Crawford, Joshua A - Portland, ME; McInturf, Michael - Carol Stream, IL; Stoops, Debra S - Denver, CO
Subject: [EXT] New Mexico Secretary of State and USPS Informed Visibility Team Meeting
When: Friday, August 21, 2020 1:30 PM-2:30 PM (UTC-07:00) Arizona.
Where: https://protect-us.mimecast.com/s/FmVmCYEnLkipjp49iMgzzp?domain=usps.zoomgov.com

Meeting to go over Informed Visibility with New Mexico Secretary of State's Office.

<https://protect-us.mimecast.com/s/EFqzCVOkG8HkzkRZHznpjp?domain=zoom.us/>
Privacy Act Statement: Your information will be used to enable access to the Zoom meeting and video web conferencing application, to enable participation in USPS and related events conducted via Zoom meeting and video web conferencing, and to enhance your online meeting experience by utilizing enhanced features and functionality that facilitate information sharing and cross-functional participation. Facilitation of information sharing, and cross-functional participation may include voluntary polling to gather responses from attendees to generate reports or utilization of the chat feature, along with sharing of your personal image via your device camera, to enable virtual face-to-face conversations, if you chose to do so. Collection is authorized by 39 U.S.C. 401, 403, and 404, as applicable. Supplying your information is voluntary, but if not provided, you will not be able to access the web conferencing application or participate in events or meetings using all of the features and functionality available through Zoom
For all users and participants, we do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agents or contractors when necessary to fulfill a business function; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to proceedings involving the Postal Service, and to government agencies in connection with decisions as necessary.
For USPS employees and contractors, records may be disclosed to the Equal Employment Opportunity Commission (EEOC) when requested in connection with the investigation of a formal complaint and to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation.
For USPS customers, records may be disclosed to agencies and entities for financial matters and for customer service purposes. For more information on our privacy policies visit www.usps.com/privacypolicy. <https://protect-us.mimecast.com/s/tfv7CXD0KjIDkDz9CkhuUl?domain=about.usps.com>
Hi there,
Samantha Lamb is inviting you to a scheduled ZoomGov meeting.
Please note, you do NOT need a Zoom account to join the meeting.
Join Zoom Meeting <https://protect-us.mimecast.com/s/FmVmCYEnLkipjp49iMgzzp?domain=usps.zoomgov.com>
Phone one-tap: US: +15033361236,,1617144283# <tel:+15033361236,,1617144283> or +1952-229-5070,,1617144283# <tel:+1952-229-5070,,1617144283>
Meeting URL: https://usps.zoomgov.com/j/1617144283?pwd=bmxSeVlaaTNCRGdTMlR1TENjS3NzZz09 <https://protect-us.mimecast.com/s/FmVmCYEnLkipjp49iMgzzp?domain=usps.zoomgov.com>
Meeting ID: 161 714 4283
Password: 717566
Join by Telephone
For higher quality, dial a number based on your current location.
Dial:
US: +1 503 336 1236 or +1 952-229-5070 or +1 678 317 3330
Meeting ID: 161 714 4283
Password: 717566
International numbers <https://protect-us.mimecast.com/s/I0TiCZ6oMlT8X8pjiPbRVK?domain=usps.zoomgov.com>
Join from an H.323/SIP room system
H.323: sip.zoomgov.com <https://protect-us.mimecast.com/s/yk0jC1wnZmFBLB9Zuy_mZI?domain=sip.zoomgov.com>
Meeting ID: 161 714 4283
Password: 717566
SIP: 1617144283@sip.zoomgov.com <mailto:1617144283@sip.zoomgov.com>
Password: 717566

AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Pfaff Jr, Ross A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; Giannantonio, Gail - Tucson, AZ
Subject: FW: USPS Update
Date: Tuesday, June 2, 2020 6:59:00 PM

Hi all,

Thank you so much for your partnership! Please let me know if there are any additional reports on ballot delivery. I would like to put out a statement as to the final status of mail delivery.

Thanks,
Mandy

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

Almost there! As promised here is the current report from the USPS. There are a total of 13 ballots statewide that have been identified as received today and will not be delivered to their destination by 7pm today. I have included the breakdown by county below. I will provide additional updates as they become available.

San Juan = 10 ballots
Curry = 1 ballot
Socorro = 1 ballot
Valencia = 1 ballot

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Martinez, Christine M - Albuquerque, NM
Cc: Pfaff Jr, Ross A - Phoenix, AZ; Lange, Dylan, SOS; Pino, Sharon, SOS; Lamb, Samantha E - Florence, AZ
Subject: Re: [EXT] RE: Town of Edgewood Special Election
Date: Thursday, August 6, 2020 3:34:08 PM

Thank you!

Sent from my iPhone

On Aug 6, 2020, at 11:53 AM, Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov> wrote:

> Hello Mandy,
>
> AES brought in 3,636 ballots on 7/28/20 at 3:51 pm for Santa Fe County (Edgewood).
>
> Please include Samantha Lamb with any inquiries she is our Political/Election Coordinator.
>
> Thank You,
>
> *Christine M. Martinez*
> *Supervisor BMEU*
> *Albuquerque, NM 87101-9651*
> *505-346-8113*
>
> christine.m.martinez@usps.gov

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Thursday, August 06, 2020 11:23 AM
To: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Lange, Dylan, SOS <Dylan.Lange@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>
Subject: [EXTERNAL] Town of Edgewood Special Election

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

AMERICAN OVERSIGHT

Hi Christine,

The Town of Edgewood is having a special election that is being conducted by the Santa Fe County Clerk's Office. The election is August 25 and ballots should have been sent beginning July 29. Can you please provide us with a status report of the ballots mailed for this election? Let me know if you need any additional information.

Thanks!

Mandy

<image001.jpg>
Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Pfaff Jr, Ross A - Phoenix, AZ
Cc: ToulouseOliver, Maggie, SOS
Subject: Re: [EXT] RE: Visiting Santa Fe
Date: Friday, June 26, 2020 10:20:15 AM

Hi Ross,

My apologies. I unfortunately have a booked schedule. If you would like to get something on the books for a future date we can.

Thanks!

Sent from my iPhone

> On Jun 26, 2020, at 8:30 AM, Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov> wrote:
>
> I wanted to follow up and see if you have time to meet with me.
>
> ***Ross A. Pfaff Jr.***
> Marketing Manager, District
> AZ/NM District
> Office: 602-225-3101
> Cell: 480-322-3425
> Fax: 651-994-3446
>
> ---
>
> **From:** Pfaff Jr, Ross A - Phoenix, AZ
> **Sent:** Tuesday, June 23, 2020 2:21 PM
> **To:** Vigil, Mandy, NM SOS <Mandy.Vigil@state.nm.us>; Maggie ToulouseOliver NM SOS <Maggie.TOliver@state.nm.us>
> **Subject:** Visiting Santa Fe
>
> As fate would have it, I am coming back to Santa Fe on business tomorrow afternoon and will be there through Wednesday 7/1. If you are available, I would like to re-schedule our planned meeting from the days after the Primary Election.
>
> Please let me know if such a meeting can be arranged.
>
> ***Ross A. Pfaff Jr.***
> Marketing Manager, District

AMERICAN OVERSIGHT

AZ/NM District
4949 E Van Buren St
Phoenix, AZ 85026-9332
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

AMERICAN OVERSIGHT

From:	Vigil, Mandy, SOS
To:	Pfaff Jr, Ross A - Phoenix, AZ
Cc:	ToulouseOliver, Maggie, SOS; Varghese, Blezoo, SOS
Subject:	RE: [EXT] RE: Visiting Santa Fe
Date:	Tuesday, June 30, 2020 11:15:00 AM

Thank you Ross!

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 30, 2020 11:15 AM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: RE: [EXT] RE: Visiting Santa Fe

We are working on getting all parties available already. We are working for Thursday 7/9/2020 at 1:00/2:00 MST as you requested. I am going to create a ZOOM meeting that my team will share with the experts who will be presenting.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 30, 2020 9:16 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: [EXTERNAL] RE: [EXT] RE: Visiting Santa Fe

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

That would be excellent. I feel like next week would be a great opportunity to move on to the next phase of this project. Let me know what their availability is July 7-9. Thank you!

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Monday, June 29, 2020 8:23 AM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: RE: [EXT] RE: Visiting Santa Fe

AMERICAN OVERSIGHT

Understood. Have you digested the info provided on our last telemeeting? I can arrange to have our top experts from USPS HQ in BRM, barcoding, Customer Gateway, etc. for your team to engage in discussions for your next steps.

Let me know if you are interested in having that level of expertise at your fingertips.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Friday, June 26, 2020 9:20 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>
Subject: [EXTERNAL] Re: [EXT] RE: Visiting Santa Fe

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Ross,

My apologies. I unfortunately have a booked schedule. If you would like to get something on the books for a future date we can.

Thanks!

Sent from my iPhone

> On Jun 26, 2020, at 8:30 AM, Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov> wrote:
>
> I wanted to follow up and see if you have time to meet with me.
>
> ***Ross A. Pfaff Jr.***
> Marketing Manager, District
> AZ/NM District
> Office: 602-225-3101
> Cell: 480-322-3425

AMERICAN OVERSIGHT

Fax: 651-994-3446

From: Pfaff Jr, Ross A - Phoenix, AZ
Sent: Tuesday, June 23, 2020 2:21 PM
To: Vigil, Mandy, NM SOS <Mandy.Vigil@state.nm.us>; Maggie ToulouseOliver NM SOS <Maggie.TOliver@state.nm.us>
Subject: Visiting Santa Fe

As fate would have it, I am coming back to Santa Fe on business tomorrow afternoon and will be there through Wednesday 7/1. If you are available, I would like to re-schedule our planned meeting from the days after the Primary Election.

Please let me know if such a meeting can be arranged.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
4949 E Van Buren St
Phoenix, AZ 85026-9332
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

AMERICAN OVERSIGHT

From:	Vigil, Mandy, SOS
To:	Pfaff Jr, Ross A - Phoenix, AZ
Cc:	Varghese, Blezoo, SOS; Pino, Sharon, SOS
Subject:	RE: Ballot Tracking
Date:	Tuesday, June 16, 2020 1:09:00 PM

That works but we will only have 30 mins. If possible, can we plan for 9am MST?

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 16, 2020 1:04 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>
Subject: [EXT] RE: Ballot Tracking

Would tomorrow morning at 08:30 PST/09:30 MST work for you?

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 16, 2020 12:00 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>
Subject: [EXTERNAL] Ballot Tracking

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Ross,

Do you have some time to chat with our team on intelligent barcodes and tracking today or early tomorrow? We are need some information on how we may be able to implement a system for November ahead of our legislative session this week.

Thanks,
Mandy

AMERICAN OVERSIGHT

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Martinez, Christine M - Albuquerque, NM; Lamb, Samantha E - Florence, AZ
Cc: Albin, Veronica, SOS; Romero, Alicia, SOS; Chinana, Charlotte, SOS
Subject: RE: Confirmation Mailings
Date: Thursday, September 10, 2020 1:57:00 PM
Attachments: image001.png

The county needs to provide a notice to each voter in the precincts listed below. It is a one page document and my understanding is that some county post masters have advised that there is an option to send a confirmation mailing. It will provide the clerk with a record that the mail was sent but not necessarily each voter. I am looking for more information on this option.

From: Martinez, Christine M - Albuquerque, NM [mailto:christine.m.martinez@usps.gov]
Sent: Thursday, September 10, 2020 1:34 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Cc: Albin, Veronica, SOS <Veronica.Albin@state.nm.us>; Romero, Alicia, SOS <Alicia.Romero2@state.nm.us>; Chinana, Charlotte, SOS <Charlotte.Chinana@state.nm.us>
Subject: [EXT] RE: Confirmation Mailings

Mandy

You have to send 6,631 pieces to the voter?

Christine M. Martinez
Supervisor BMEU
Albuquerque, NM 87101-9651
505-346-8113

christine.m.martinez@usps.gov

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Thursday, September 10, 2020 1:27 PM
To: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Albin, Veronica, SOS <Veronica.Albin@state.nm.us>; Romero, Alicia, SOS <Alicia.Romero2@state.nm.us>; Chinana, Charlotte, SOS <Charlotte.Chinana@state.nm.us>
Subject: [EXTERNAL] RE: Confirmation Mailings

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

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County	# of PCTs	Total # of Voters Per County
Catron	1	76
Chaves	2	122
Cibola	3	574
Grant	5	364
Harding	1	33
Hidalgo	1	202
Mora	3	527
Otero	2	67
Quay	1	93
Rio Arriba	7	1,275
San Miguel	8	3,257
Socorro	2	41
		6,631

From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Thursday, September 10, 2020 1:25 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Albin, Veronica, SOS <Veronica.Albin@state.nm.us>; Romero, Alicia, SOS <Alicia.Romero2@state.nm.us>; Chinana, Charlotte, SOS <Charlotte.Chinana@state.nm.us>
Subject: [EXT] RE: Confirmation Mailings

How many mail pieces will this involve, approximately?



From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Thursday, September 10, 2020 9:48 AM
To: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Cc: Albin, Veronica, SOS <Veronica.Albin@state.nm.us>; Romero, Alicia, SOS <Alicia.Romero2@state.nm.us>; Chinana, Charlotte, SOS <Charlotte.Chinana@state.nm.us>
Subject: [EXTERNAL] Confirmation Mailings

AMERICAN OVERSIGHT

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Hi Christine and Samantha,

We have a requirement in our state law that requires county clerks to mail out a notice with 'delivery confirmation'. I would like to provide guidance on the most economical option. It does not need to be certified mail. Can you provide some additional information on this? We will also need a cost associated with the 'confirmation mailing'.

Thanks,
Mandy

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us
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AMERICAN OVERSIGHT

From:	Vigil, Mandy, SOS
To:	Pfaff Jr, Ross A - Phoenix, AZ
Subject:	RE: Contact for Town of Edgewood
Date:	Tuesday, August 4, 2020 9:41:00 AM

Thank you Ross. I appreciate your assistance.

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, August 4, 2020 9:00 AM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: Lange, Dylan, SOS <Dylan.Lange@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Spurgeon, Rod - Phoenix, AZ <Rod.J.Spurgeon@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Rexroad, Jennifer R - Phoenix, AZ <Jennifer.R.Rexroad@usps.gov>
Subject: [EXT] RE: Contact for Town of Edgewood

As discussed on the phone, I am turning your inquiry over to Rod Spurgeon, USPS Corporate Communications. He will receive your questions and prepare a response for anything related to the Edgewood Post Office or its employees.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, August 4, 2020 7:01 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Lange, Dylan, SOS <Dylan.Lange@state.nm.us>
Subject: [EXTERNAL] Contact for Town of Edgewood

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Good morning,

Will you please provide contact information for the Post Master in Edgewood NM?

Thank you,
Mandy

AMERICAN OVERSIGHT

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Lamb, Samantha E - Florence, AZ
Cc: Martinez, Christine M - Albuquerque, NM; Albin, Veronica, SOS
Subject: RE: EPS Account
Date: Sunday, August 16, 2020 6:40:00 PM
Attachments: image001.png

Hi Samantha,

I have not had an opportunity to complete the EPS account. I have copied Veronica Albin, our CFO. I have time tomorrow afternoon to discuss, any time after 1pm will work for me.

Thanks,
Mandy

From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Friday, August 14, 2020 2:19 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Subject: [EXT] EPS Account

Mandy,

Have you had a chance to work with Christine yet to finish setting up your EPS account?
Is there anything I can do to help facilitate this?

Thank you,

Samantha E Lamb
AZ/NM Political Mail Coordinator (A)
480-223-7258
samantha.e.lamb@usps.gov

AMERICAN OVERSIGHT

From: Vigil, Mandy, SOS
To: Pfaff Jr, Ross A - Phoenix, AZ
Cc: Romero, Theresa, SOS
Subject: RE: New Mexico SOS - USPS Election Mail Meeting
Date: Wednesday, July 1, 2020 5:55:00 PM

Hi Ross,

We are only available for one hour. Will that still work? Just to clarify, we would like to meet for one hour 1pm – 2pm MST.

Thanks,

Mandy

-----Original Appointment-----
From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 30, 2020 11:24 AM
To: Pfaff Jr, Ross A - Phoenix, AZ; Vigil, Mandy, SOS; ToulouseOliver, Maggie, SOS; Varghese, Blezoo, SOS; Duran, Onofre A - Phoenix, AZ; Lamb, Samantha E - Florence, AZ; Stoops, Debra S - Denver, CO; Fry, Betty G - Phoenix, AZ
Cc: Martinez, Christine M - Albuquerque, NM; Paradowski, Rosie C - Tucson, AZ
Subject: [EXT] New Mexico SOS - USPS Election Mail Meeting
When: Thursday, July 9, 2020 12:00 PM-2:00 PM (UTC-07:00) Arizona.
Where: https://protect-us.mimecast.com/s/9WwhC5yrZqi6WK1zuxIu9b?domain=usps.zoomgov.com

The meeting is to further discuss the benefits of Intelligent Mail Barcodes iMB, consolidated mailing permits (using a mailer ID to define Counties), consolidated Business Reply Mail permits and the Business Customer Gateway tools. Based on the State needs, we will schedule additional follow-up meetings for the Subject Matter Experts (SME) to accomplish the desired goals.

HQ Expert Presenters TBD.

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For USPS employees and contractors, records may be disclosed to the Equal Employment Opportunity Commission (EEOC) when requested in connection with the investigation of a formal complaint and to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation.
For USPS customers, records may be disclosed to agencies and entities for financial matters and for customer service purposes. For more information on our privacy policies visit www.usps.com/privacypolicy.

Hi there,

Ross Pfaff is inviting you to a scheduled ZoomGov meeting.

Please note, you do NOT need a Zoom account to join the meeting.

Join Zoom Meeting

Phone one-tap: US: +16783173330,,1603340587# or +16692161583,,1603340587#

Meeting URL: https://usps.zoomgov.com/j/1603340587?pwd=RGZOK2pYYjRvdmtsMS9pT2NnbGJVUT09

Meeting ID: 160 334 0587

Password: 597214

Join by Telephone

For higher quality, dial a number based on your current location.

Dial:
US: +1 678 317 3330 or +1 669 216 1583

Meeting ID: 160 334 0587

Password: 597214

International numbers

Join from an H.323/SIP room system

H.323: sip.zoomgov.com

Meeting ID: 160 334 0587

Password: 597214

SIP: 1603340587@sip.zoomgov.com

Password: 597214

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From: Vigil, Mandy, SOS
To: Lamb, Samantha E - Florence, AZ
Cc: Romero, Alicia, SOS; Rockstroh, Gregory, SOS; Levy, Alexis, SOS
Subject: RE: USPS Contact
Date: Friday, August 7, 2020 12:04:00 PM
Attachments: image003.png

Hi Samantha,

Thank you for reaching out. We need to schedule a follow up meeting to move the IMB project forward as well as our state permits and consolidation of BRM payments. Our team is available next Wednesday and would like to include our vendors. Can you please assist from the USPS side to get the subject matter experts on the line? I have copied Alexis from our office, she will help with the coordination.

Thanks,
Mandy

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Friday, August 7, 2020 11:44 AM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Subject: [EXT] USPS Contact

Mandy,

Thank you for being so accommodating with Danny presenting for New Mexico.
The Primary Election in Arizona is over and I am available at any time to assist your office and all of the County Recorders with any issues or questions that come up.

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I am reachable via email or phone.

I have the questions that Danny was able to gather from Tuesday. I will get the information requested to the County that requested it.

Please let me know if there is anything I can do to help you.



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From:	Vigil, Mandy, SOS
To:	SOS-33 County Clerks; SOS-County Clerks Group
Cc:	SOS-Bureau of Elections; ToulouseOliver, Maggie, SOS; Pino, Sharon, SOS; Varghese, Blezoo, SOS; Pfaff Jr, Ross A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; Giannantonio, Gail - Tucson, AZ
Subject:	RE: USPS Update
Date:	Tuesday, June 2, 2020 7:01:00 PM

To clarify. This is a total of ballots remaining in the field. This is not accounting for any ballots that may have been received in the incorrect county.

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

Almost there! As promised here is the current report from the USPS. There are a total of 13 ballots statewide that have been identified as received today and will not be delivered to their destination by 7pm today. I have included the breakdown by county below. I will provide additional updates as they become available.

San Juan = 10 ballots
Curry = 1 ballot
Socorro = 1 ballot
Valencia = 1 ballot

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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From: Vigil, Mandy, SOS
To: Pfaff Jr, Ross A - Phoenix, AZ
Cc: Martinez, Christine M - Albuquerque, NM; Giannantonio, Gail - Tucson, AZ
Subject: RE: USPS Update
Date: Tuesday, June 2, 2020 8:39:00 PM

You all did an excellent job! Have a great night!

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 2, 2020 8:09 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXT] RE: USPS Update

Thank you. We logged a lot of miles all over the state today and we saved 95% of all the mail in our possession. My team and I are just getting ready to head home and though we didn't get all of them I am very proud of what our team accomplished today.

Those that couldn't be saved were dropped in the mail today and in locations that we couldn't get to by 7:00 P.M. All of the ones we could not recover today will be in their respective delivery offices tomorrow.

State / County	Name of Post Office	Zip Code	Recovered	Unrecovered
Bernalillo County	Albuquerque	87102	1643	7
Catron County	Reserve	87830		
Chaves County	Roswell	88203		
Cibola County	Grants	87020		
Colfax County	Raton	87740		
Curry County	Clovis	88101		2
De Baca County	Fort Sumner	88119		
Dona Ana County	Las Cruces	88007	155	3
Eddy County	Carlsbad	88220		
Grant County	Silver City	88061		1
Guadalupe County	Santa Rosa	88435		2
Harding County	Mosquero	87733		2
Hidalgo County	Lordsburg	88045		
Lea County	Lovington	88260	162	
Lincoln County	Carrizozo	88301		1
Los Alamos County	Los Alamos	87544		
Luna County	Deming	88030		1
McKinley County	Gallup	87301		4
Mora County	Mora	87732		1

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Otero County	Alamogordo	88310		
Quay County	Tucumcari	88401		1
Rio Arriba County	Tierra Amarilla	87575		1
Roosevelt County	Portales	88130		
San Juan County	Aztec	87410		27
San Miguel County	Las Vegas	87701		2
Sandoval County	Bernalillo	87004	182	26
Santa Fe County	Santa Fe	87501		9
Sierra County	Truth or Consequences	87901		
Socorro County	Socorro	87801		1
Taos County	Taos	87571		1
Torrance County	Estancia	87016		4
Union County	Clayton	88415		
Valencia County	Los Lunas	87031		19
	Not yet Classified		30	8

Totals:		2,172	123

Recovered & Unrecovered pieces: 99% with 6/2/20 signature 1% with 6/1/20 signature

Ross A. Pfaff Jr.

Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 2, 2020 5:59 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] FW: USPS Update

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi all,

Thank you so much for your partnership! Please let me know if there are any additional reports on ballot delivery. I would like to put out a statement as to the final status of mail delivery.

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Thanks,
Mandy

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

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