STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

October 30, 2020

Austin Evers, Executive Director
American Oversight
1030 15th Street, NW - Suite B255,
Washington, DC 20005
records@americanoversight.org

Re: Inspection of Public Records Request

Mr. Evers:

On October 1, 2020, our office received your request to inspect the following records:

"All email communications (including emails, complete email chains, email attachments, calendar invitations, and attachments thereto) sent by (a) Secretary of State, Maggie Toulouse Oliver, or anyone communicating on her behalf, such as a scheduler or assistant, or Elections Director, Mandy Vigil, or anyone communicating on her behalf, such as a scheduler or assistant, to (b) anyone with an email address ending in @usps.com or @usps.gov.

Please provide all responsive records from June 1, 2020, to the date the search is conducted.

*American Oversight has limited its request to **sent** messages to reduce the volume of potentially responsive records. American Oversight still requests complete email chains. So, for example, if a government official sent a response to an incoming message from one of the email domains listed above, the email chain containing the initially received message and the response is responsive to this request."*

We previously provided you with fifty-nine (59) pages of records responsive to your request. Enclosed, for your review, are an additional seven (7) pages of records responsive to your request, in the form of one (1) pdf attachment.

We need additional time to continue our search for records. As such, your request remains excessively burdensome and broad pursuant to NMSA 1978, Section 14-2-10. We will provide a further response on or before November 13, 2020.

Should you have additional questions or concerns, please do not hesitate to contact our office at 505-827-3600 or by email at sos.elections@state.nm.us.

Respectfully,

Reyna Trujillo
Records Custodian

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Trujillo, Reyna A., SOS

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 7:18 PM
To: ToulouseOliver, Maggie, SOS; Pino, Sharon, SOS; Lange, Dylan, SOS; Romero, Alicia, SOS; Curtas, Alex, SOS
Subject: FW: [EXTERNAL] RE: USPS Update

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 2, 2020 7:17 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Subject: [EXT] RE: [EXTERNAL] RE: USPS Update

I will have an update shortly

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Vigil, Mandy, SOS" <Mandy.Vigil@state.nm.us>
Date: 6/2/20 7:02 PM (GMT-07:00)
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>, SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>, "ToulouseOliver, Maggie, SOS" <Maggie.TOliver@state.nm.us>, "Pino, Sharon, SOS" <Sharon.Pino@state.nm.us>, "Varghese, Blezoo, SOS" <blezoo.varghese@state.nm.us>, "Pfaff Jr, Ross A - Phoenix, AZ" <ross.a.pfaff.jr@usps.gov>, "Martinez, Christine M - Albuquerque, NM" <christine.m.martinez@usps.gov>, "Giannantonio, Gail - Tucson, AZ" <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] RE: USPS Update

CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.
To clarify. This is a total of ballots remaining in the field. This is not accounting for any ballots that may have been received in the incorrect county.

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

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Almost there! As promised here is the current report from the USPS. There are a total of 13 ballots statewide that have been identified as received today and will not be delivered to their destination by 7pm today. I have included the breakdown by county below. I will provide additional updates as they become available.

San Juan = 10 ballots
Curry = 1 ballot
Socorro = 1 ballot
Valencia = 1 ballot

[Logo for Email Signature_Resized 500px]
Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us<mailto:mandy.vigil@state.nm.us>

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Twitter<https://twitter.com/NMSecOfState>

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Trujillo, Reyna A., SOS

From: Vigil, Mandy, SOS
Sent: Wednesday, June 3, 2020 3:32 PM
To: ToulouseOliver, Maggie, SOS; Pino, Sharon, SOS; Lange, Dylan, SOS; Romero, Alicia, SOS; Curtas, Alex, SOS
Subject: Fwd: [EXT] RE: USPS Update

FYI

Sent from my iPhone

Begin forwarded message:

> **From:** "Pfaff Jr, Ross A - Phoenix, AZ" <ross.a.pfaff.jr@usps.gov>
> **Date:** June 3, 2020 at 3:00:27 PM MDT
> **To:** "Vigil, Mandy, SOS" <Mandy.Vigil@state.nm.us>
> **Cc:** "Martinez, Christine M - Albuquerque, NM" <christine.m.martinez@usps.gov>, "Giannantonio, Gail - Tucson, AZ" <gail.giannantonio@usps.gov>, "Duran, Onofre A - Phoenix, AZ" <Onofre.A.Duran@usps.gov>
> **Subject: [EXT] RE: USPS Update**
>
> As promised, here is the updated data based on my emails from yesterday and today.
>
> Though we no longer offer same-day service, the recovered pieces below represent those ballots in which we were able to provide same-day service for yesterday. After updating all available information, we were able to get 97% same-day service for voters' ballots that we had in our system throughout the state, including the Albuquerque, Lubbock and El Paso mail processing facilities. The 125 that we couldn't provide same-day service to were received too late to drive them to their final destination.
>
> The 568 that we received today are mostly trickling in from out of state. The oldest out of state postmark date I observed was 6/1/20 and that number has been increasing throughout the day as the Albuquerque plant is receiving mail and identifying the Campaign and Election mail.
>
> I look forward to our first ZOOM meeting, which based on some feedback (with the heavier than normal mail in workload) will now be the third week of June. I plan on monthly meetings through the end of September at which time we will increase to once a week meetings. The goal is to maintain increased communications and to have a forum to express concerns or present ideas to

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make the general election the best we have ever had. Thank you for working together with us to deliver on the highest customer experience possible.

State / County	Name of Post Office	Zip Code	Recovered**	Unrecovered	Received day after
Bernalillo County	Albuquerque	87102	1643	7	369
Catron County	Reserve	87830		3	
Chaves County	Roswell	88203			
Cibola County	Grants	87020			
Colfax County	Raton	87740	10		2
Curry County	Clovis	88101	4	2	
De Baca County	Fort Sumner	88119			
Dona Ana County	Las Cruces	88007	155	3	56
Eddy County	Carlsbad	88220			
Grant County	Silver City	88061		1	5
Guadalupe County	Santa Rosa	88435		2	
Harding County	Mosquero	87733	3	2	
Hidalgo County	Lordsburg	88045			
Lea County	Lovington	88260	162		
Lincoln County	Carrizozo	88301	87	1	7
Los Alamos County	Los Alamos	87544	1193	2	
Luna County	Deming	88030		1	1
McKinley County	Gallup	87301	130	4	1
Mora County	Mora	87732		1	
Otero County	Alamogordo	88310	21		23
Quay County	Tucumcari	88401	6	1	
Rio Arriba County	Tierra Amarilla	87575		1	2
Roosevelt County	Portales	88130			
San Juan County	Aztec	87410	4	27	8
San Miguel County	Las Vegas	87701	77	2	
Sandoval County	Bernalillo	87004	182	26	2
Santa Fe County	Santa Fe	87501	448	9	82
Sierra County	Truth or Consequences	87901			
Socorro County	Socorro	87801		1	
Taos County	Taos	87571		1	4
Torrance County	Estancia	87016		4	6
Union County	Clayton	88415		5	
Valencia County	Los Lunas	87031		19	
	Totals:		4,125	125	568

Recovered & Unrecovered pieces: 99% with 6/2/20 signature 1% with 6/1/20 signature

All postmarked 6/2/20

** Recovered refers to ballots that are given same-day service

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Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 2, 2020 7:40 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] RE: USPS Update

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You all did an excellent job! Have a great night!

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 2, 2020 8:09 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Cc: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXT] RE: USPS Update

Thank you. We logged a lot of miles all over the state today and we saved 95% of all the mail in our possession. My team and I are just getting ready to head home and though we didn't get all of them I am very proud of what our team accomplished today.

Those that couldn't be saved were dropped in the mail today and in locations that we couldn't get to by 7:00 P.M. All of the ones we could not recover today will be in their respective delivery offices tomorrow.

State / County	Name of Post Office	Zip Code	Recovered	Unrecovered
Bernalillo County	Albuquerque	87102	1643	7
Catron County	Reserve	87830		
Chaves County	Roswell	88203		
Cibola County	Grants	87020		
Colfax County	Raton	87740		
Curry County	Clovis	88101		2
De Baca County	Fort Sumner	88119		
Dona Ana County	Las Cruces	88007	155	3
Eddy County	Carlsbad	88220		
Grant County	Silver City	88061		1

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Guadalupe County	Santa Rosa	88435		2
Harding County	Mosquero	87733		2
Hidalgo County	Lordsburg	88045		
Lea County	Lovington	88260	162	
Lincoln County	Carrizozo	88301		1
Los Alamos County	Los Alamos	87544		
Luna County	Deming	88030		1
McKinley County	Gallup	87301		4
Mora County	Mora	87732		1
Otero County	Alamogordo	88310		
Quay County	Tucumcari	88401		1
Rio Arriba County	Tierra Amarilla	87575		1
Roosevelt County	Portales	88130		
San Juan County	Aztec	87410		27
San Miguel County	Las Vegas	87701		2
Sandoval County	Bernalillo	87004	182	26
Santa Fe County	Santa Fe	87501		9
Sierra County	Truth or Consequences	87901		
Socorro County	Socorro	87801		1
Taos County	Taos	87571		1
Torrance County	Estancia	87016		4
Union County	Clayton	88415		
Valencia County	Los Lunas	87031		19
	Not yet Classified		30	8

Totals:		2,172	123

Recovered & Unrecovered pieces: 99% with 6/2/20 signature 1% with 6/1/20 signature

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 2, 2020 5:59 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] FW: USPS Update

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Hi all,

Thank you so much for your partnership! Please let me know if there are any additional reports on ballot delivery. I would like to put out a statement as to the final status of mail delivery.

Thanks,
Mandy

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
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MAGGIE TOULOUSE OLIVER
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