STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

October 16, 2020

Austin Evers, Executive Director
American Oversight
1030 15th Street, NW - Suite B255,
Washington, DC 20005
records@americanoversight.org

Re: Inspection of Public Records Request

Mr. Evers:

On October 1, 2020, our office received your request to inspect the following records:

"All email communications (including emails, complete email chains, email attachments, calendar invitations, and attachments thereto) sent by (a) Secretary of State, Maggie Toulouse Oliver, or anyone communicating on her behalf, such as a scheduler or assistant, or Elections Director, Mandy Vigil, or anyone communicating on her behalf, such as a scheduler or assistant, to (b) anyone with an email address ending in @usps.com or @usps.gov.

Please provide all responsive records from June 1, 2020, to the date the search is conducted.

*American Oversight has limited its request to **sent** messages to reduce the volume of potentially responsive records. American Oversight still requests complete email chains. So, for example, if a government official sent a response to an incoming message from one of the email domains listed above, the email chain containing the initially received message and the response is responsive to this request."*

Enclosed, for your review, are fifty-nine (59) pages of records responsive to your request, in the form of one (1) pdf attachment.

We need additional time to continue our search for records. As such, we have determined that the request is excessively burdensome and broad pursuant to NMSA 1978, Section 14-2-10. We will provide a further response on or before October 30, 2020.

Should you have additional questions or concerns, please do not hesitate to contact our office at 505-827-3600 or by email at sos.elections@state.nm.us.

Respectfully,

Reyna Trujillo
Records Custodian

325 DON GASPAR, SUITE 300 | SANTA FE, NEW MEXICO 87501
PHONE: (505) 827-3600 or (800) 477-3632 | FAX: (505) 827-8081
WWW.SOS.STATE.NM.US

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS on behalf of ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 8:40 AM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: Declined: [EXT] New Mexico SOS - USPS Election Mail Meeting

Hi Ross, the secretary would like to attend this, but unfortunately she is not available at this time. May I propose a few dates to you of her availability?

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

Subject:	[EXT] NM SOS and USPS SME Follow up IMB and BRM/QBRM
Location:	https://protect-us.mimecast.com/s/33JSCjRkrGIRV0MlH1Rqat?domain=usps.zoomgov.com
Start:	Wed 7/22/2020 9:30 AM
End:	Wed 7/22/2020 10:30 AM
Recurrence:	(none)
Meeting Status:	Accepted
Organizer:	Lamb, Samantha E - Florence, AZ

Follow up Meeting with New Mexico Secretary of State personnel and Postal Service Subject Matter Experts in IMb and BRM / QBRM.

Privacy Act Statement: Your information will be used to enable access to the Zoom meeting and video web conferencing application, to enable participation in USPS and related events conducted via Zoom meeting and video web conferencing, and to enhance your online meeting experience
by utilizing enhanced features and functionality that facilitate information sharing and cross-functional participation. Facilitation of information sharing, and cross-functional participation may include voluntary polling to gather responses from attendees to generate reports or utilization of
the chat feature, along with sharing of your personal image via your device camera, to enable virtual face-to-face conversations, if you chose to do so. Collection is authorized by 39 U.S.C. 401, 403, and 404, as applicable. Supplying your information is voluntary, but if not provided, you will not be able to access the web conferencing application or participate in events or meetings using all of the features and functionality available through Zoom
For all users and participants, we do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agents or contractors
when necessary to fulfill a business function; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to proceedings involving the Postal Service, and to government agencies in connection with decisions as necessary.
For USPS employees and contractors, records may be disclosed to the Equal Employment Opportunity Commission (EEOC) when requested in connection with the investigation of a formal complaint and to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation.
For USPS customers, records may be disclosed to agencies and entities for financial matters and for customer service purposes. For more information on our privacy policies visit www.usps.com/privacypolicy.

Hi there,
Samantha Lamb is inviting you to a scheduled ZoomGov meeting.
Please note, you do NOT need a Zoom account to join the meeting.

Join Zoom Meeting
Phone one-tap: US: +16783173330,,1613390857# or +16692161583,,1613390857#
Meeting URL: https://usps.zoomgov.com/j/1613390857?pwd=MVM1YzZSeHo1bGR5d3pERlZRUVZxdz09
Meeting ID: 161 339 0857
Password: 855417
Join by Telephone
For higher quality, dial a number based on your current location.
Dial:
US: +1 678 317 3330 or +1 669 216 1583
Meeting ID: 161 339 0857
Password: 855417
International numbers
Join from an H.323/SIP room system
H.323: sip.zoomgov.com
Meeting ID: 161 339 0857

AMERICAN OVERSIGHT

Password: 855417
SIP: 1613390857@sip.zoomgov.com
Password: 855417

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS on behalf of ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 11:20 AM
To: Romero, Theresa, SOS
Subject: FW: [EXT] New Mexico SOS - USPS Election Mail Meeting

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Wednesday, July 1, 2020 8:45 AM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>
Subject: RE: [EXT] New Mexico SOS - USPS Election Mail Meeting

Absolutely. We are holding this meeting just for the SOS and her team.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

-----Original Appointment-----
From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us] **On Behalf Of** ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 7:40 AM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: [EXTERNAL] Declined: [EXT] New Mexico SOS - USPS Election Mail Meeting
When: Thursday, July 9, 2020 1:00 PM-3:00 PM (UTC-07:00) Arizona.
Where: https://usps.zoomgov.com/j/1603340587?pwd=RGZOK2pYYjRvdmtsMS9pT2NnbGJVUT09

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Hi Ross, the secretary would like to attend this, but unfortunately she is not available at this time. May I propose a few dates to you of her availability?

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us
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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Thursday, August 20, 2020 1:56 PM
To: Romero, Theresa, SOS
Subject: FW: Invitation to Speak from NM SOS

Confirm with mv and mto if we are doing weekly calls or if we are doing bi weekly and then mv is doing a weekly call with a smaller group?

If weekly calls closer to election then should that be October?

From: ToulouseOliver, Maggie, SOS
Sent: Thursday, August 20, 2020 11:15 AM
To: 'Pfaff Jr, Ross A - Phoenix, AZ' <ross.a.pfaff.jr@usps.gov>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Cynthia J - Westfield, MA <Cynthia.J.Stoops@usps.gov>
Cc: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: RE: Invitation to Speak from NM SOS

Hi Ross –

Thank you for the outreach! Yes, we very much appreciate the wonderful working relationship we've established with you all and based on the information we are regularly receiving from you all do have a tremendous amount of confidence. I am certain that the good and continued communication we have with you all is key to that.

I think having you on our weekly calls makes a lot of sense. We are actually going to go with a bi-weekly meeting for the next few weeks, moving to a weekly meeting.

I'm cc'ing my exec assistant, Theresa Romero, who handles scheduling all of this to bring her into the loop!

All my best,

Maggie

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Thursday, August 20, 2020 9:14 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Cynthia J - Westfield, MA <Cynthia.J.Stoops@usps.gov>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] RE: Invitation to Speak from NM SOS

First and foremost, I and the entire AZ/NM postal team appreciate the implied and direct support of our efforts on the news stories done across the street from the Albuquerque Main office on Tuesday. I was really excited to hear that Bernalillo County has complete faith in us. We are determined to keep earning that trust and faith in our ability to master our part of the election process. Thank you all.

AMERICAN OVERSIGHT

Samantha is my "eyes and ears" for all political matters, both campaign and election. Sam has been mapping out her calendar for our weekly outreach which would begin the third week of September. Since we were intending to have separate calls for New Mexico and Arizona, *why don't we coordinate our efforts and be on one of your calls each week through the election?* We will log that in as our outreach and as needed, will have a short but pointed presentations addressing any issues of concerns we have, while responding to any of the SOS or County Clerk concerns.

If that is acceptable, let me know. If so, then please coordinate with Sam and include Christine and I on the invites as well. Christine has been and will continue to be the go-to person for any emergent situations in New Mexico. I will attend as much as my schedule permits.

I look forward to your response and our continued combined efforts to bind the nation through the mail and support the election process.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Wednesday, August 19, 2020 1:58 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Cc: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXTERNAL] Invitation to Speak from NM SOS

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Hi Ross,

It's me again with another request....We are starting up our bi weekly calls with the clerks and their staff leading up to the General Election. Basically what we do is give brief updates from our office, invite speakers to present on hot topics and the open it up for discussion and Q&A.

Our first meeting is Thursday, August 27 @ 2 pm. I know you are out next week and so graciously agreed to meet with us Wednesday anyway, but is there anyone else on your team that may be able to participate? We are thinking the clerks are going to have some questions regarding absentee ballot delivery, etc. I think we will cover some of what can be discussed with them on the Wednesday call. What do you think?

Thank you in advance for considering our request.

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

AMERICAN OVERSIGHT

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Tuesday, July 7, 2020 4:04 PM
To: Vigil, Mandy, SOS; Pino, Sharon, SOS
Subject: FW: Meeting on Thursday

Importance: High

fyi

From: Duran, Onofre A - Phoenix, AZ [mailto:Onofre.A.Duran@usps.gov]
Sent: Tuesday, July 7, 2020 4:01 PM
To: Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Cc: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Subject: [EXT] RE: Meeting on Thursday
Importance: High

Blezoo,

Below are 2 links that I have found for you. You may wish to review these before our meeting on Thursday.

The first one is more of an introduction into Informed Visibility and the second one is the Informed Visibility Users Guide.

https://postalpro.usps.com/InformedVisibility/ApplyForAccess

https://postalpro.usps.com/informedvisibility/MTRUserGuide

V/r

Onofre "Ono" Duran

BMEU Manager-AZ/NM District
4949 E Van Buren Road
Room 59A
Phoenix, AZ 85026-9167

Office: 602-225-3148 / FAX 602-225-3944

AMERICAN OVERSIGHT

Have Questions About Mailing Requirements, Preparations and Solutions?

Our Mailing Solutions and Shipping Help Desk Is Available.

Our Number	Our Hours
877-672-0007	7:00am – 7:00pm Central Time

NEW !! Mailing Shipping Solutions Center LIVE April 26th, 2019

The services from the Mailing Requirements staff will be changing over to a new format, via the Mailing Shipping Solutions Center (MSSC). This will pool resources from across the nation, as well as increase access and availability. The format will provide expert assistance via intelligent call routing, connecting business customers to an available expert throughout the country. In addition, it will provide expanded hours of assistance for our customers.The Phoenix, Albuquerque, & Tucson phone numbers for Mailing Requirements will be deactivated and switched to the new centralized number 1-877-672-0007.

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Tuesday, July 7, 2020 13:36
To: Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>
Subject: [EXTERNAL] FW: Meeting on Thursday

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Good afternoon Ono,

If you haven't already, will you forward the document to Blezoo that we talked about this morning?

Thank you,

Theresa

From: Varghese, Blezoo, SOS
Sent: Tuesday, July 7, 2020 1:51 PM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>
Subject: RE: Meeting on Thursday

Hi T
I don't remember seeing an email.

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Blezoo Varghese | Chief Information Officer
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501

AMERICAN OVERSIGHT

Cell: (505) 920-8393 | Desk: (505) 827-5510
blezoo.varghese@state.nm.us

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From: Romero, Theresa, SOS
Sent: Tuesday, July 7, 2020 1:49 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>
Subject: FW: Meeting on Thursday

Hi there,

Just wanted to let you know that Ono called me since Ross is out of the office. He confirmed that the meeting is scheduled for 1 hour. He said that they will share the time with the informed visibility team to get us what we need. And if there needs to be a follow up meeting, they are willing to do that as well.

Blezoo, Ono mentioned that he would be sending you a document on the Intelligent Barcodes for review prior to the meeting. Please let me know if you did not get it. In addition, he asked if we could come prepared with questions since we have limited time.

Theresa

From: Romero, Theresa, SOS
Sent: Tuesday, July 7, 2020 8:42 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: Meeting on Thursday

Hi Mr. Pfaff,

I just wanted to confirm with you that the meeting on Thursday is from 1 pm to 2 pm MST. Our team only has an hour available to them.

Please let me know that you received this or kindly update the invite.

Best,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

Subject:	FW: New Mexico SOS - USPS Election Mail Meeting
Location:	https://protect-us.mimecast.com/s/xfn6C31p8oF2RMvKiQTdhW?domain=usps.zoomgov.com
Start:	Thu 7/9/2020 1:00 PM
End:	Thu 7/9/2020 3:00 PM
Show Time As:	Tentative
Recurrence:	(none)
Meeting Status:	Not yet responded
Organizer:	Pfaff Jr, Ross A - Phoenix, AZ

Hi there,

MTO will not be able to join this call, can you participate on her behalf? The meeting is scheduled for 2 hours, but I let Mr. Pfaff know that we are only available from 1-2. Thank you.

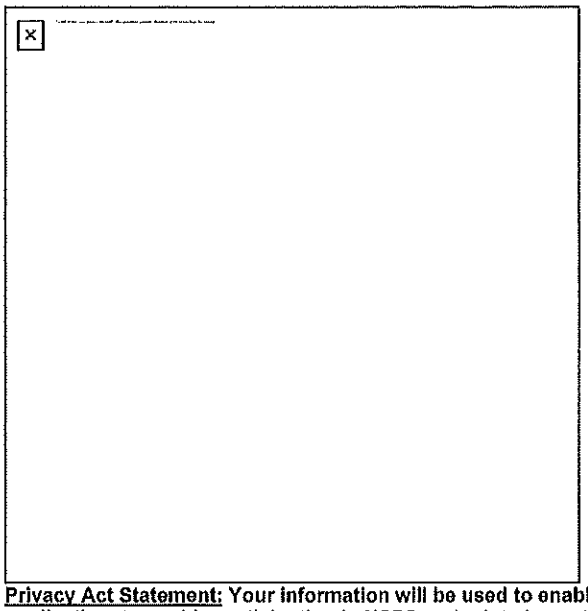
Theresa

-----Original Appointment-----
From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Wednesday, July 1, 2020 2:54 PM
To: Pfaff Jr, Ross A - Phoenix, AZ; Vigil, Mandy, SOS; ToulouseOliver, Maggie, SOS; Varghese, Blezoo, SOS; Duran, Onofre A - Phoenix, AZ; Lamb, Samantha E - Florence, AZ; Stoops, Debra S - Denver, CO; Fry, Betty G - Phoenix, AZ
Cc: Martinez, Christine M - Albuquerque, NM; Paradowski, Rosie C - Tucson, AZ
Subject: [EXT] New Mexico SOS - USPS Election Mail Meeting
When: Thursday, July 9, 2020 12:00 PM-2:00 PM (UTC-07:00) Arizona.
Where: https://protect-us.mimecast.com/s/xfn6C31p8oF2RMvKiQTdhW?domain=usps.zoomgov.com

The meeting is to further discuss the benefits of Intelligent Mail Barcodes iMB, consolidated mailing permits (using a mailer ID to define Counties), consolidated Business Reply Mail permits and the Business Customer Gateway tools. Based on the State needs, we will schedule additional follow-up meetings for the Subject Matter Experts (SME) to accomplish the desired goals.

HQ Expert Presenters TBD.

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by utilizing enhanced features and functionality that facilitate information sharing and cross-functional participation. Facilitation of information sharing, and cross-functional participation may include voluntary polling to gather responses from attendees to generate reports or utilization of
the chat feature, along with sharing of your personal image via your device camera, to enable virtual face-to-face conversations, if you chose to do so. Collection is authorized by 39 U.S.C. 401, 403, and 404, as applicable. Supplying your information is voluntary, but if not provided,
you will not be able to access the web conferencing application or participate in events or meetings using all of the features and functionality available through Zoom
For all users and participants, we do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agents or contractors
when necessary to fulfill a business function; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to proceedings involving the Postal Service, and to government agencies in connection with decisions as necessary.
For USPS employees and contractors, records may be disclosed to the Equal Employment Opportunity Commission (EEOC) when requested in connection with the investigation of a formal complaint and to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation.
For USPS customers, records may be disclosed to agencies and entities for financial matters and for customer service purposes. For more information on our privacy policies visit www.usps.com/privacypolicy.

Hi there,

Ross Pfaff is inviting you to a scheduled ZoomGov meeting.

Please note, you do NOT need a Zoom account to join the meeting.

Join Zoom Meeting

Phone one-tap:	US: +16783173330,,1603340587# or +16692161583,,1603340587#
Meeting URL:	https://usps.zoomgov.com/j/1603340587?pwd=RGZOK2pYYjRvdmtsMS9pT2NnbGJVUT09
Meeting ID:	160 334 0587
Password:	597214

Join by Telephone

For higher quality, dial a number based on your current location.

Dial:	US: +1 678 317 3330 or +1 669 216 1583
Meeting ID:	160 334 0587
Password:	597214

International numbers

Join from an H.323/SIP room system

H.323:	sip.zoomgov.com
Meeting ID:	160 334 0587
Password:	597214
SIP:	1603340587@sip.zoomgov.com
Password:	597214

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Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Tuesday, August 18, 2020 2:31 PM
To: ToulouseOliver, Maggie, SOS; Pino, Sharon, SOS; Vigil, Mandy, SOS; Curtas, Alex, SOS
Subject: FW: Request for Meeting w/NM SOS
Attachments: NEWSBREAK -- Statement from the PMG on election mail.pdf

FYI – just received this from Ross.

T

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, August 18, 2020 2:20 PM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Subject: [EXT] RE: Request for Meeting w/NM SOS

This is a statement released from the Postmaster General earlier today.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Tuesday, August 18, 2020 8:26 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Subject: [EXTERNAL] RE: Request for Meeting w/NM SOS

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Thank you for the quick response sir, it is much appreciated! And no need to apologize, I totally understand. I'd like to skip this year entirely. I will get that invite out shortly.

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, August 18, 2020 8:58 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Subject: [EXT] RE: Request for Meeting w/NM SOS

AMERICAN OVERSIGHT

I will be on leave next week, but can attend the meeting Wednesday 8/26 at 11:00 MST. I apologize for having my weeks mixed up.

If you would like to schedule the meeting via your scheduling app, please also include Sam.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Tuesday, August 18, 2020 7:50 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXTERNAL] RE: Request for Meeting w/NM SOS

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Thank you sir. She would like to meet next week either Tuesday or Wednesday, see times below. Please let me know which day works best as soon as possible. And we have faith in you and your staff!

Theresa

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, August 18, 2020 8:28 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Cc: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] RE: Request for Meeting w/NM SOS

I can say with confidence that we have everything on track to perform at the same or higher level as the recent primary. I will have a senior leader from my Political Mail Team in New Mexico to oversee the return, processing and delivery of the ballots in the week leading up to and days after the election.

I am not available today and have a conflict for tomorrow, but will attempt to reschedule that meeting to accommodate the SOS if she needs to speak more. In addition, she is always welcome to call me directly.

Let me know if the team would still like to talk tomorrow.

Ross A. Pfaff Jr.

AMERICAN OVERSIGHT

Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Monday, August 17, 2020 2:57 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXTERNAL] Request for Meeting w/NM SOS
Importance: High

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hello Ross and Christine,

I hope this email finds you well. The Secretary and her staff would like to check in on any USPS issues regarding funding/process changes that may impact the general election. We would like to meet for one hour. I've proposed a few times below. Please let me know at your earliest convenience if any of these work for your team and if they do not, send a few options and I will do my best to accommodate.

Tuesday, August 25 @ 3:30 pm
Wednesday, August 26 @ 11 am

Sincerely,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

UNITED STATES POSTAL SERVICE®

USPSNEWSBREAK

Aug. 18, 2020

Statement from the Postmaster General

USPS plays critical role this year in delivering election mail

Postmaster General Louis DeJoy issued the following statement on Aug. 18:

The U.S. Postal Service will play a critical role this year in delivering election mail for millions of voters across the country. There has been a lot of discussion recently about whether the Postal Service is ready, willing and able to meet this challenge.

I want to make a few things clear:

The Postal Service is ready today to handle whatever volume of election mail it receives this fall. Even with the challenges of keeping our employees and customers safe and healthy as they operate amid a pandemic, we will deliver the nation's election mail on time and within our well-established service standards. The American public should know that this is our No. 1 priority between now and Election Day. The 630,000 dedicated women and men of the Postal Service are committed, ready and proud to meet this sacred duty.

I am announcing today the expansion of our current leadership task force on election mail to enhance our ongoing work and partnership with state and local election officials in jurisdictions throughout the country. Leaders of our postal unions and management associations have committed to joining this task force to ensure strong coordination throughout our organization. Because of the unprecedented demands of the 2020 election, this task force will help ensure that election officials and voters are well informed and fully supported by the Postal Service.

I came to the Postal Service to make changes to secure the success of this organization and its long-term sustainability. I believe significant reforms are essential to that objective, and work toward those reforms will commence after the election. In the meantime, there are some longstanding operational initiatives — efforts that predate my arrival at the Postal Service — that have been raised as areas of concern as the nation prepares to hold an election in the midst of a devastating pandemic. To avoid even the appearance of any impact on election mail, I am suspending these initiatives until after the election is concluded.

(continued on next page)

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I want to assure all Americans of the following:

• Retail hours at Post Offices will not change.

• Mail processing equipment and blue collection boxes will remain where they are.

• No mail processing facilities will be closed.

• And we reassert that overtime has, and will continue to be, approved as needed.

In addition, effective Oct. 1, we will engage standby resources in all areas of our operations, including transportation, to satisfy any unforeseen demand.

I am grateful for the commitment and dedication of all the men and women of the Postal Service, and the trust they earn from the American public every day, especially as we continue to contend with the impacts of COVID-19. As we move forward, they will have the full support of our organization throughout the election.

# # #

For more Postal Service news and information, go to link.usps.com.

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Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS on behalf of ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 2:42 PM
To: Maggie Toulouse Oliver for Senate
Subject: FW: USPS Update

Importance: High

Here is the data from usps

From: Pino, Sharon, SOS
Sent: Thursday, June 25, 2020 11:26 AM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>
Cc: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Lange, Dylan, SOS <Dylan.Lange@state.nm.us>; Romero, Alicia, SOS <Alicia.Romero2@state.nm.us>
Subject: FW: USPS Update
Importance: High

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Sharon L. Pino| Deputy Secretary of State and Chief of Staff
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Phone: (505) 827-3636
sharon.pino@state.nm.us

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From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 9, 2020 10:13 AM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; DiPeri, John J - Phoenix, AZ <john.j.diperi@usps.gov>; Fry, Betty G - Phoenix, AZ <betty.g.fry@usps.gov>
Subject: [EXT] RE: USPS Update
Importance: High

Good morning all.

AMERICAN OVERSIGHT

This will be the final report for the NM Primary election cycle. Watch you emails for our reach out sessions beginning next week. The AZ/NM Political Mail team and I look forward to working with you through the General Election in November.

Here is the data for Tuesday June 9, 2020:

NM County	Name of Post Office	Zip Code	Recovered**	Unrecovered	Received June 3	Received June 4	Received June 5
Bernalillo County	Albuquerque	87102	1643	7	369	615	199
Catron County	Reserve	87830		3		1	
Chaves County	Roswell	88203				72	
Cibola County	Grants	87020					
Colfax County	Raton	87740	10		2		
Curry County	Clovis	88101	4	2			
De Baca County	Fort Sumner	88119					
Dona Ana County	Las Cruces	88007	155	3	56	237	34
Eddy County	Carlsbad	88220					
Grant County	Silver City	88061		1	5	6	5
Guadalupe County	Santa Rosa	88435		2			
Harding County	Mosquero	87733	3	2			
Hidalgo County	Lordsburg	88045					
Lea County	Lovington	88260	162			1	
Lincoln County	Carrizozo	88301	87	1	4	3	3
Los Alamos County	Los Alamos	87544	1193	2			
Luna County	Deming	88030		1	1	11	
McKinley County	Gallup	87301	130	4	1		
Mora County	Mora	87732		1			
Otero County	Alamogordo	88310	21		23	25	7
Quay County	Tucumcari	88401	6	1			
Rio Arriba County	Tierra Amarilla	87575		1	2		
Roosevelt County	Portales	88130					
San Juan County	Aztec	87410	4	27	8		
San Miguel County	Las Vegas	87701	77	2			
Sandoval County	Bernalillo	87004	182	26	2		
Santa Fe County	Santa Fe	87501	448	9	82	194	57
Sierra County	Truth or Consequences	87901					
Socorro County	Socorro	87801		1			
Taos County	Taos	87571		1	4		
Torrance County	Estancia	87016		4	6		
Union County	Clayton	88415		5			
Valencia County	Los Lunas	87031		19			
	Totals:		**4,125**	**125**	**565**	**1,165**	**305**

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Recovered & Unrecovered pieces: 99% with 6/2/20 postmark 1% with 6/1/20 postmark

All postmarked 6/2/20	All postmarked 6/3/20	Out of state postmarks from 6/3

** Recovered refers to ballots that are given same-day service

97%	Election Day Same-day effectiveness

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 2, 2020 6:02 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; Toulouse Oliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] RE: USPS Update

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

To clarify. This is a total of ballots remaining in the field. This is not accounting for any ballots that may have been received in the incorrect county.

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; Toulouse Oliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

Almost there! As promised here is the current report from the USPS. There are a total of 13 ballots statewide that have been identified as received today and will not be delivered to their destination by 7pm today. I have included the breakdown by county below. I will provide additional updates as they become available.

San Juan = 10 ballots
Curry = 1 ballot
Socorro = 1 ballot

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Valencia = 1 ballot

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Wednesday, August 19, 2020 2:58 PM
To: Pfaff Jr, Ross A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; Lamb, Samantha E - Florence, AZ
Cc: Romero, Theresa, SOS
Subject: Invitation to Speak from NM SOS

Hi Ross,

It's me again with another request....We are starting up our bi weekly calls with the clerks and their staff leading up to the General Election. Basically what we do is give brief updates from our office, invite speakers to present on hot topics and the open it up for discussion and Q&A.

Our first meeting is Thursday, August 27 @ 2 pm. I know you are out next week and so graciously agreed to meet with us Wednesday anyway, but is there anyone else on your team that may be able to participate? We are thinking the clerks are going to have some questions regarding absentee ballot delivery, etc. I think we will cover some of what can be discussed with them on the Wednesday call. What do you think?

Thank you in advance for considering our request.

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Tuesday, July 7, 2020 8:42 AM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: Meeting on Thursday

Hi Mr. Pfaff,

I just wanted to confirm with you that the meeting on Thursday is from 1 pm to 2 pm MST. Our team only has an hour available to them.

Please let me know that you received this or kindly update the invite.

Best,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS on behalf of ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 2:55 PM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: New Time Proposed: [EXT] New Mexico SOS - USPS Election Mail Meeting

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS on behalf of ToulouseOliver, Maggie, SOS
Sent: Wednesday, July 1, 2020 2:55 PM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: New Time Proposed: [EXT] New Mexico SOS - USPS Election Mail Meeting

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: ToulouseOliver, Maggie, SOS
Sent: Monday, June 1, 2020 9:08 AM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: RE: Ballot Information

Dear Mr. Pfaff –

Thank you for the information sent on Friday. As we discussed during the call with the county clerks, out statutes in NM require that we do mail these out up until the Friday before Election Day. It does sound as though the best practices of the post office and NM state law are misaligned and it is something we should take a look at.

I appreciate the hard work of everyone involved to get these ballots to their intended recipients as expediently as possible.

Thank you,

Maggie

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Friday, May 29, 2020 4:15 PM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>
Cc: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] Ballot Information

As information, we have accepted 7 ballot mailings today for a total of 26,628 pieces and the day is not done. Because of the late entry, since last week each mailer dropping these is required to sign an acknowledgement that we are accepting outside of our required time frames and they are not assured delivery in time for the election. There have been a total of 81,917 pieces dropped at the Albuquerque Business Mail Entry Unit (BMEU) from Tuesday – Friday so far.

Because we have not talked before, I am not sure if you and the County Clerks are familiar with our requirements for timely political (campaign and election) mail delivery. I am having Gail setup a ZOOM meeting the second week of June and will ensure you and the clerks get the invite. We will have monthly meetings from June through August, then weekly meetings until the general election in November.

All of the above notwithstanding, you can rest assured that these mailings accepted today will be processed this evening and on their way out for delivery by morning. In the two-day areas, they will be delivered by Monday. The press release below is intended to let the voters know that at this late date, they need to get their completed ballots to the county clerk or their polling station on Tuesday to ensure they get counted. I believe that our messaging is in line with your messaging.

AMERICAN OVERSIGHT

This is the standard form from www.usps.com that the mailers are required to sign to acknowledge the late entry and our disclaimer for delivery by the election:

OFFICIAL ELECTION MAIL

POLITICAL MAIL
MAILER LATE ENTRY WAIVER

(Filled out by customer)

BMEU Acceptance Date:		
Full Name of Candidate or Organization:		
Class of Mail: (Circle One)	**First Class**	**Marketing Mail**
Mailer or Agent:		
Total Pieces:		**Permit Number:**
Total Postage:		

The (Enter BMEU Site) Business Mail Entry Unit has notified me due to the late drop-off date of my political mailing(s) as described below, it may not reach it's destination in time for the election. I have also been notified that it would be to my benefit to send the mailing First-Class to expedite delivery.

Customer Signature_____

Date_____

Owner of mail or Mailing Agent Management_____

Political / Election Mail Final Drop Dates
Primary Election June 2, 2020

Marketing Mail	First Class Mail
May 19, 2020	May 28, 2020

To ensure best possible service, please barcode, and tab/seal all letter size mail pieces.

USPS: Attach photocopy of mail piece to this form.

This is the press release that was issued today:

AMERICAN OVERSIGHT

UNITED STATES POSTAL SERVICE

POSTAL NEWS

FOR IMMEDIATE RELEASE
May 29, 2020

Contact: David Rupert
303-313-5130
David.a.rupert@usps.gov
usps.com/news

Postal Service Urges New Mexico residents to drop off ballots

SANTA FE — The state primary election is under way and for thousands of New Mexico residents, the United States Postal Service has been a convenient and easy way to return a ballot.

The Postal Service has recommended that voters mail their ballots at least one week before the due date to allow for transit times and local election handling. Since that deadline has passed, voters should contact local election officials for information about the specific deadlines and options for ballot returns.

According to New Mexico State law, a Postmark does not count and the ballot must be in election officials hands before 7 PM on June 2.

Throughout the month and into this week, ballots have been sent out by election authorities to voters.

Postal Service District Manager John DiPeri, who oversees all mail operations for the state, says New Mexico postal employees have been efficiently and securely handling the ballot delivery and completed ballot returns.

"The Postal Service has seen a large influx of ballots to voters and completed ballots this week and we are doing our part to help the process," said DiPeri. "We have the staffing and processes to make sure every ballot in our possessions gets to the election authorities.

"The Postal Service is proud of its role as an important component of the nation's democratic process," said DiPeri. "We remain committed to providing the resources needed to implement a successful election season."

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

# # #

Please Note: For broadcast quality video and audio, photo stills and other media resources, visit the USPS Newsroom. Reporters interested in speaking with regional Postal Service public relations professionals should visit this link. Follow us on twitter.com/USPS and like us at facebook.com/usps. For more information about the Postal Service, visit usps.com and about.usps.com/postalfacts.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Monday, July 20, 2020 8:49 AM
To: Lamb, Samantha E - Florence, AZ
Subject: RE: Follow up meetings

Very much appreciated! Have a great day.

From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Monday, July 20, 2020 8:25 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXT] RE: Follow up meetings

I will adjust the meeting time.

Thank you,



From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Monday, July 20, 2020 7:17 AM
To: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Subject: [EXTERNAL] FW: Follow up meetings

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Samantha, I apologize for having to do this but our elections director has a dentist appointment. Is there any way we can move this to 9:30, if not she said she could make it work.

From: Romero, Theresa, SOS
Sent: Friday, July 17, 2020 5:32 PM
To: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Rockstroh, Gregory, SOS <Gregory.Rockstroh@state.nm.us>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: RE: Follow up meetings

Good evening all,

AMERICAN OVERSIGHT

My apologies for the delay in response. It seems that Tuesday or Wednesday between 8 – 10 am is open for Mandy and Greg. I understand that Mandy would like to schedule this meeting asap; therefore if either of those days do not work, please let me know what will the week of 7/27.

Thank you.

Theresa

From: Romero, Theresa, SOS
Sent: Wednesday, July 15, 2020 4:00 PM
To: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Rockstroh, Gregory, SOS <Gregory.Rockstroh@state.nm.us>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: RE: Follow up meetings

Hi Samantha,

Let me coordinate the calendars on this side and provide you with a few options. How much time is needed, 1 hour?

I'm not certain the Secretary will need to join, I will wait until Mandy returns to determine that, but the some of the options I provide will include her and some will not. In the event it needs to occur sooner rather than later.

Theresa

From: Lamb, Samantha E - Florence, AZ [mailto:Samantha.E.Lamb@usps.gov]
Sent: Wednesday, July 15, 2020 2:30 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>
Subject: [EXT] FW: Follow up meetings

Mandy,

Are there any dates that would work for your team to follow up meetings with USPS Subject Matter Experts for Intelligent Mail Barcodes, Business Reply Mail, and Quality Business Reply Mail?

Thank you,



Samantha E Lamb
AZ/NM Political Mail Coordinator
480-223-7258

From: Lamb, Samantha E - Florence, AZ
Sent: Tuesday, July 14, 2020 12:29 PM
To: mandy.vigil@state.nm.us; blezoo.varghese@state.nm.us
Cc: maggie.toliver@state.nm.us; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Debra S -

AMERICAN OVERSIGHT

Denver, CO <Debra.S.Stoops@usps.gov>
Subject: FW: Follow up meetings

Mandy,

Would you please send me some dates and times that you and/or your team are available for follow up meetings with USPS Subject Matter Experts for Intelligent Mail Barcodes, Business Reply Mail, and Quality Business Reply Mail?
I will send those dates to the SMEs and get back with you on when the follow meetings up are scheduled.

Thank you,

Samantha E Lamb
AZ/NM Political Mail Coordinator (A)
480-223-7258
samantha.e.lamb@usps.gov

From: Lamb, Samantha E - Florence, AZ
Sent: Monday, July 13, 2020 8:12 AM
To: 'mandy.vigil@state.nm.us' <mandy.vigil@state.nm.us>; 'blezoo.varghese@state.nm.us' <blezoo.varghese@state.nm.us>
Cc: 'maggie.toliver@state.nm.us' <maggie.toliver@state.nm.us>
Subject: Follow up meetings

Mandy,

Would you please send me some dates and times that you and/or your team are available for follow up meetings with USPS Subject Matter Experts for Intelligent Mail Barcodes, Business Reply Mail, and Quality Business Reply Mail?
I will send those dates to the SMEs and get back with you on when the follow meetings up are scheduled.

Thank you,

Samantha E Lamb
AZ/NM Political Mail Coordinator (A)
480-223-7258
samantha.e.lamb@usps.gov

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: ToulouseOliver, Maggie, SOS
Sent: Friday, October 16, 2020 10:00 AM
To: Salazar, Geraldine; Pfaff Jr, Ross A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; Giannantonio, Gail - Tucson, AZ
Cc: Fresquez, Steve; Atencio, Theresa; Vigil, Mandy, SOS
Subject: RE: GS Follow-Up Request for Assistance RE: USPS Update . . .

Importance: High

Looping in Mandy in our office.

From: Geraldine Salazar [mailto:gsalazar@santafecountynm.gov]
Sent: Thursday, October 15, 2020 5:57 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Fresquez, Steve <sfresquez@santafecountynm.gov>; Atencio, Theresa <tatencio@santafecountynm.gov>
Subject: [EXT] GS Follow-Up Request for Assistance RE: USPS Update . . .

"**From:** Theresa Atencio
Sent: Thursday, October 15, 2020 12:21 PM
To: christine.m.martinez@usps.gov
Cc: Geraldine Salazar <gsalazar@santafecountynm.gov>; Steve A. Fresquez <sfresquez@santafecountynm.gov>
Subject: Military Ballots returned

Hi Christine,

Attached are the copies of the military ballots that are being sent back to our office.

These ballots must be mailed to the military voters and don't understand why we keep getting them back.

We will take them to the Post Office this afternoon.

If you have any questions, please feel free to give me a call.

Theresa Atencio
Elections Administration Supervisor
Santa Fe County Clerk - Bureau of Elections
100 Catron Street (New Building)
Santa Fe, NM 87501
(505) 986-6387"

Hello USPS Election Mail Partners,

I want to follow-up on Theresa Atencio's email from our office to ensure we can resolve the concerns she has noted above.

AMERICAN OVERSIGHT

We appreciate your assistance and continued support.

Thank you All.

Best,

Geraldine Salazar
Santa Fe County Clerk

Geraldine Salazar
Santa Fe County Clerk
Ex Officio Probate Clerk
Records Officer of Santa Fe County
Ex Officio Clerk of the Board of County Commissioners
Recording Officer of Santa Fe County
Election Officer of Santa Fe County
P. O. Box 1985
Santa Fe, NM 87504
505-986-6280
gsalazar@santafecountynm.gov

From: Geraldine Salazar [mailto:gsalazar@santafecountynm.gov]
Sent: Wednesday, June 3, 2020 2:38 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXT] RE: USPS Update

Warning:

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Thank you Mr. Pfaff.

AMERICAN OVERSIGHT

Best,

Geraldine Salazar
Santa Fe County Clerk

Geraldine Salazar
Santa Fe County Clerk
Ex Officio Probate Clerk
Records Officer of Santa Fe County
Ex Officio Clerk of the Board of County Commissioners
Recording Officer of Santa Fe County
Election Officer of Santa Fe County
P. O. Box 1985
Santa Fe, NM 87504
505-986-6280
gsalazar@santafecountynm.gov

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 2, 2020 7:54 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXT] RE: USPS Update

Warning:

EXTERNAL EMAIL: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I have more emails to go through, but this is what we could recover and get to counties by 19:00 versus what we could not:

State / County	Name of Post Office	Zip Code	Recovered	Unrecovered
Bernalillo County	Albuquerque	87102	1643	7
Catron County	Reserve	87830		

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Chaves County	Roswell	88203		
Cibola County	Grants	87020		
Colfax County	Raton	87740		
Curry County	Clovis	88101		2
De Baca County	Fort Sumner	88119		
Dona Ana County	Las Cruces	88007	155	3
Eddy County	Carlsbad	88220		
Grant County	Silver City	88061		1
Guadalupe County	Santa Rosa	88435		2
Harding County	Mosquero	87733		2
Hidalgo County	Lordsburg	88045		
Lea County	Lovington	88260	162	
Lincoln County	Carrizozo	88301		1
Los Alamos County	Los Alamos	87544		
Luna County	Deming	88030		1
McKinley County	Gallup	87301		4
Mora County	Mora	87732		1
Otero County	Alamogordo	88310		
Quay County	Tucumcari	88401		1
Rio Arriba County	Tierra Amarilla	87575		1
Roosevelt County	Portales	88130		
San Juan County	Aztec	87410		27
San Miguel County	Las Vegas	87701		2
Sandoval County	Bernalillo	87004	182	26
Santa Fe County	Santa Fe	87501		9
Sierra County	Truth or Consequences	87901		
Socorro County	Socorro	87801		1
Taos County	Taos	87571		1
Torrance County	Estancia	87016		4
Union County	Clayton	88415		
Valencia County	Los Lunas	87031		19
	Not yet Classified		30	8
	Totals:		2,172	123

Recovered & Unrecovered pieces: 99% with 6/2/20 signature 1% with 6/1/20 signature

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Vigil, Mandy, SOS [mailto:Mandy.Vigil@state.nm.us]
Sent: Tuesday, June 2, 2020 6:02 PM

AMERICAN OVERSIGHT

To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Giannantonio, Gail - Tucson, AZ <gail.giannantonio@usps.gov>
Subject: [EXTERNAL] RE: USPS Update

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

To clarify. This is a total of ballots remaining in the field. This is not accounting for any ballots that may have been received in the incorrect county.

From: Vigil, Mandy, SOS
Sent: Tuesday, June 2, 2020 6:18 PM
To: SOS-33 County Clerks <SOS-33CountyClerks@state.nm.us>; SOS-County Clerks Group <SOS-CountyClerksGroup@state.nm.us>
Cc: SOS-Bureau of Elections <SOS-BureauofElections@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pino, Sharon, SOS <Sharon.Pino@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Subject: USPS Update

Almost there! As promised here is the current report from the USPS. There are a total of 13 ballots statewide that have been identified as received today and will not be delivered to their destination by 7pm today. I have included the breakdown by county below. I will provide additional updates as they become available.

San Juan = 10 ballots
Curry = 1 ballot
Socorro = 1 ballot
Valencia = 1 ballot

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Mandy Vigil | Election Director
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501
Desk: 505.827.3617 | Cell: 505.660.4045
mandy.vigil@state.nm.us

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Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Friday, August 21, 2020 2:57 PM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: RE: Invitation to Speak from NM SOS

No sir, we are all set. I just need to clarify with our team when the weekly calls will start and then send an invite for that. Have a great weekend!

Theresa

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Friday, August 21, 2020 2:38 PM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXT] RE: Invitation to Speak from NM SOS

Do I have any outstanding replies I owe you? Things are quite busy with the congressional and protest incidents. I thought there was one last request, but I am not finding it.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Thursday, August 20, 2020 12:55 PM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Cynthia J - Westfield, MA <Cynthia.J.Stoops@usps.gov>
Cc: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>
Subject: [EXTERNAL] RE: Invitation to Speak from NM SOS

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Good afternoon Ross,

Thank you for always willing to work with us, we are fortunate to have such a great working relationship with you all. I've added you to our bi-weekly call with the clerks.

Sincerely,

Theresa

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From: ToulouseOliver, Maggie, SOS
Sent: Thursday, August 20, 2020 11:15 AM
To: 'Pfaff Jr, Ross A - Phoenix, AZ' <ross.a.pfaff.jr@usps.gov>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Cynthia J - Westfield, MA <Cynthia.J.Stoops@usps.gov>
Cc: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: RE: Invitation to Speak from NM SOS

Hi Ross –

Thank you for the outreach! Yes, we very much appreciate the wonderful working relationship we've established with you all and based on the information we are regularly receiving from you all do have a tremendous amount of confidence. I am certain that the good and continued communication we have with you all is key to that.

I think having you on our weekly calls makes a lot of sense. We are actually going to go with a bi-weekly meeting for the next few weeks, moving to a weekly meeting.

I'm cc'ing my exec assistant, Theresa Romero, who handles scheduling all of this to bring her into the loop!

All my best,

Maggie

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Thursday, August 20, 2020 9:14 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Stoops, Cynthia J - Westfield, MA <Cynthia.J.Stoops@usps.gov>
Cc: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] RE: Invitation to Speak from NM SOS

First and foremost, I and the entire AZ/NM postal team appreciate the implied and direct support of our efforts on the news stories done across the street from the Albuquerque Main office on Tuesday. I was really excited to hear that Bernalillo County has complete faith in us. We are determined to keep earning that trust and faith in our ability to master our part of the election process. Thank you all.

Samantha is my "eyes and ears" for all political matters, both campaign and election. Sam has been mapping out her calendar for our weekly outreach which would begin the third week of September. Since we were intending to have separate calls for New Mexico and Arizona, *why don't we coordinate our efforts and be on one of your calls each week through the election?* We will log that in as our outreach and as needed, will have a short but pointed presentations addressing any issues of concerns we have, while responding to any of the SOS or County Clerk concerns.

If that is acceptable, let me know. If so, then please coordinate with Sam and include Christine and I on the invites as well. Christine has been and will continue to be the go-to person for any emergent situations in New Mexico. I will attend as much as my schedule permits.

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I look forward to your response and our continued combined efforts to bind the nation through the mail and support the election process.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Wednesday, August 19, 2020 1:58 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>
Cc: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXTERNAL] Invitation to Speak from NM SOS

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Hi Ross,

It's me again with another request….We are starting up our bi weekly calls with the clerks and their staff leading up to the General Election. Basically what we do is give brief updates from our office, invite speakers to present on hot topics and the open it up for discussion and Q&A.

Our first meeting is Thursday, August 27 @ 2 pm. I know you are out next week and so graciously agreed to meet with us Wednesday anyway, but is there anyone else on your team that may be able to participate? We are thinking the clerks are going to have some questions regarding absentee ballot delivery, etc. I think we will cover some of what can be discussed with them on the Wednesday call. What do you think?

Thank you in advance for considering our request.

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Thursday, July 9, 2020 8:50 AM
To: Pfaff Jr, Ross A - Phoenix, AZ
Subject: RE: Meeting on Thursday

Yes sir, we are all set. I worked it out with Ono. Have a great day.

Theresa

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Wednesday, July 8, 2020 4:50 PM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: [EXT] RE: Meeting on Thursday

Is everything set for tomorrow? I apologize for not verifying your question personally, but I have been secluded in training all week.

Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Tuesday, July 7, 2020 7:42 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXTERNAL] Meeting on Thursday

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Hi Mr. Pfaff,

I just wanted to confirm with you that the meeting on Thursday is from 1 pm to 2 pm MST. Our team only has an hour available to them.

Please let me know that you received this or kindly update the invite.

Best,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver

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New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us

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Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Wednesday, July 1, 2020 1:49 PM
To: Martinez, Christine M - Albuquerque, NM
Cc: Lamb, Samantha E - Florence, AZ; Duran, Onofre A - Phoenix, AZ; Pfaff Jr, Ross A - Phoenix, AZ
Subject: RE: Meeting with HQ Informed Visibiliy

Thank you for working with us.

We want to move forward with the 9th, but can it take place from 1-2 pm? I was not in the original email exchanges on the time frame, but Mandy mentioned that she understood it was supposed to occur at 1 pm. So in short keep the meeting back to 7/9 @ 1 pm. If that is doable, please resend the invite.

Theresa

From: Martinez, Christine M - Albuquerque, NM [mailto:christine.m.martinez@usps.gov]
Sent: Wednesday, July 1, 2020 1:13 PM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] RE: Meeting with HQ Informed Visibiliy

Teresa

I just got an email from the IV Team that they also have a slot available on Friday, July 10, 2020 anytime after 9 am our time which is pretty much open for the afternoon as well. Is that an option before I get with them to schedule if the PM slot on Thursday, July 9, 2020 is available for the HQ IV Team.

Thanks

Christine M. Martinez
Supervisor BMEU
Albuquerque, NM 87101-9651
505-346-8113

christine.m.martinez@usps.gov

From: Romero, Theresa, SOS [mailto:Theresa.Romero@state.nm.us]
Sent: Wednesday, July 01, 2020 12:03 PM
To: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXTERNAL] RE: Meeting with HQ Informed Visibiliy

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Hi Christine,

Thank you for this. I need to check with Mandy and Blezoo on the am slot on the 9th. Can you keep the pm slot on the 9th available in the event that we cannot make the am work. The secretary wants to be a part of this, but because our office wants to get moving on this asap and trying to schedule meetings in July has become harder due to time off, we may have to keep the pm slot on the 9th. I will let you know by the end of day what works.

If it is decided that this can wait, what does the week of the 20th look like for you all?

Theresa

From: Martinez, Christine M - Albuquerque, NM [mailto:christine.m.martinez@usps.gov]
Sent: Wednesday, July 1, 2020 10:53 AM
To: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Subject: [EXT] Meeting with HQ Informed Visibiliy

Hi Teresa,

Ross asked me to reach out to you to see what dates will work for the Secretary. It looks like our HQ Informed Visibility Team has several windows open to have a meeting next week.

The windows they have available are: Tuesday, July 7. 2020, Wednesday, July 8, 2020, and Thursday, July 9, 2020 all from 12-1 ET. Which would be 10-11 MTS our time.

Please let me know what will work for your team and if you can provide a list of questions that the Secretary and her team has so I can submit it to the HQ Visibility Team.

Thank You,

Christine M. Martinez
Supervisor BMEU
Albuquerque, NM 87101-9651
505-346-8113

christine.m.martinez@usps.gov

From: Pfaff Jr, Ross A - Phoenix, AZ
Sent: Wednesday, July 01, 2020 10:38 AM
To: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>
Subject: RE: Question about MID on BRM for Ballot Mail

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Call the SOS EA and find a date that works for her.

Romero, Theresa, SOS <Theresa.Romero@state.nm.us> on

[EXTERNAL] Declined: [EXT] New Mexico SOS - USPS Election Mail Meeting

When Thursday, July 9, 2020 1:00 PM-3:00 PM (UTC-07:00) Arizona.

Location https://usps.zoomgov.com/j/1603340587?pwd=RGZOK2pYYjRvdmtsMS9pT2NnbGJVUT09

Romero, Theresa, SOS has declined this meeting on behalf of ToulouseOliver, Maggie, SOS.

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Hi Ross, the secretary would like to attend this, but unfortunately she is not available at t her availability?

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Theresa Chávez-Romero | Executive Assistant to SOS Toulouse Oliver
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe NM 87501
Cell: (505) 490-2599 | Desk: (505) 827-3628
theresa.romero@state.nm.us
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Ross A. Pfaff Jr.
Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

From: Martinez, Christine M - Albuquerque, NM
Sent: Wednesday, July 1, 2020 9:02 AM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>
Subject: RE: Question about MID on BRM for Ballot Mail

AMERICAN OVERSIGHT

Ross

I emailed the IV team to set up a meeting with SOS. It looks like they have a window Tuesday, Wednesday, or Thursday from 12-1 ET. I know you got a meeting set up for Thursday at 2:00 pm however, do you want to reach out to Mandy to see what day will work for her and her team. Ono, Sam, and I had a meeting yesterday to decide if we should include their MSP's. We decided that it would be best if SOS meets with IV first so they can ask them questions of what they want and what they will need. From there we can determine what we will do next with the MSP's since she has two and ultimately it is up to SOS to decide.

Christine M. Martinez
Supervisor BMEU
Albuquerque, NM 87101-9651
505-346-8113

christine.m.martinez@usps.gov

From: Informed Visibility Customer HelpDesk
Sent: Wednesday, July 01, 2020 9:49 AM
To: Martinez, Christine M - Albuquerque, NM <christine.m.martinez@usps.gov>
Cc: Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>
Subject: RE: Question about MID on BRM for Ballot Mail

Christine,

It appears that we have a window open for next Tuesday, Wednesday or Thursday from 12-1 ET.

Please let us know if you'll be available and provide us with a listing of attendees. If possible, please provide us with a list of questions or concerns from the mailers.

Regards,

Cheryl Y. Arnold
IV Solutions Center®
United States Postal Service
Phone | 1-800-238-3150, Opt 2
Fax | 901-681-4521
InformedVisibility@usps.gov

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AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: Romero, Theresa, SOS
Sent: Wednesday, July 1, 2020 8:51 PM
To: Vigil, Mandy, SOS
Subject: RE: New Mexico SOS - USPS Election Mail Meeting

I told him the same thing. Maybe he really needs 2 hours.

From: Vigil, Mandy, SOS
Sent: Wednesday, July 1, 2020 5:55 PM
To: Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>
Cc: Romero, Theresa, SOS <Theresa.Romero@state.nm.us>
Subject: RE: New Mexico SOS - USPS Election Mail Meeting

Hi Ross,

We are only available for one hour. Will that still work? Just to clarify, we would like to meet for one hour 1pm – 2pm MST.

Thanks,
Mandy

-----Original Appointment-----
From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Tuesday, June 30, 2020 11:24 AM
To: Pfaff Jr, Ross A - Phoenix, AZ; Vigil, Mandy, SOS; ToulouseOliver, Maggie, SOS; Varghese, Blezoo, SOS; Duran, Onofre A - Phoenix, AZ; Lamb, Samantha E - Florence, AZ; Stoops, Debra S - Denver, CO; Fry, Betty G - Phoenix, AZ
Cc: Martinez, Christine M - Albuquerque, NM; Paradowski, Rosie C - Tucson, AZ
Subject: [EXT] New Mexico SOS - USPS Election Mail Meeting
When: Thursday, July 9, 2020 12:00 PM-2:00 PM (UTC-07:00) Arizona.
Where: https://protect-us.mimecast.com/s/9WwhC5yrZqi6WK1zuxlu9b?domain=usps.zoomgov.com

The meeting is to further discuss the benefits of Intelligent Mail Barcodes iMB, consolidated mailing permits (using a mailer ID to define Counties), consolidated Business Reply Mail permits and the Business Customer Gateway tools. Based on the State needs, we will schedule additional follow-up meetings for the Subject Matter Experts (SME) to accomplish the desired goals.

HQ Expert Presenters TBD.

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the chat feature, along with sharing of your personal image via your device camera, to enable virtual face-to-face conversations, if you chose

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For all users and participants, we do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agents or contractors
when necessary to fulfill a business function; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to proceedings involving the Postal Service, and to government agencies in connection with decisions as necessary.
For USPS employees and contractors, records may be disclosed to the Equal Employment Opportunity Commission (EEOC) when requested in connection with the investigation of a formal complaint and to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation.
For USPS customers, records may be disclosed to agencies and entities for financial matters and for customer service purposes. For more information on our privacy policies visit www.usps.com/privacypolicy.

Hi there,

Ross Pfaff is inviting you to a scheduled ZoomGov meeting.

Please note, you do NOT need a Zoom account to join the meeting.

Join Zoom Meeting

Phone one-tap: US: +16783173330,,1603340587# or +16692161583,,1603340587#
Meeting URL: https://usps.zoomgov.com/j/1603340587?pwd=RGZOK2pYYjRvdmtsMS9pT2NnbGJVUT09
Meeting ID: 160 334 0587
Password: 597214

Join by Telephone

For higher quality, dial a number based on your current location.
Dial:
US: +1 678 317 3330 or +1 669 216 1583
Meeting ID: 160 334 0587
Password: 597214
International numbers

Join from an H.323/SIP room system

H.323: sip.zoomgov.com
Meeting ID: 160 334 0587
Password: 597214
SIP: 1603340587@sip.zoomgov.com
Password: 597214

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: ToulouseOliver, Maggie, SOS
Sent: Thursday, July 16, 2020 2:48 PM
To: 'McInturf, Michael - Carol Stream, IL'; Vigil, Mandy, SOS; Varghese, Blezoo, SOS
Cc: Stoops, Debra S - Denver, CO; Pfaff Jr, Ross A - Phoenix, AZ; Lamb, Samantha E - Florence, AZ; Duran, Onofre A - Phoenix, AZ
Subject: RE: Thank You - Election Mail Meeting with New Mexico Election Board and USPS

Mr. MacInturf, though I wasn't able to participate on the call, I greatly appreciate this comprehensive summary of the discussion and the planned next steps to ensure a successful election in November. Let me extend my Office's sincere appreciation to you and your colleagues at the USPS as well.

All my best,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Maggie Toulouse Oliver | Secretary of State
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501

Follow us on Facebook + Twitter

From: McInturf, Michael - Carol Stream, IL [mailto:michael.mcinturf@usps.gov]
Sent: Thursday, July 16, 2020 2:12 PM
To: Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>; ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Varghese, Blezoo, SOS <blezoo.varghese@state.nm.us>
Cc: Stoops, Debra S - Denver, CO <Debra.S.Stoops@usps.gov>; Pfaff Jr, Ross A - Phoenix, AZ <ross.a.pfaff.jr@usps.gov>; Lamb, Samantha E - Florence, AZ <Samantha.E.Lamb@usps.gov>; Duran, Onofre A - Phoenix, AZ <Onofre.A.Duran@usps.gov>; McInturf, Michael - Carol Stream, IL <michael.mcinturf@usps.gov>
Subject: [EXT] Thank You - Election Mail Meeting with New Mexico Election Board and USPS

It was a pleasure to speak with you as we all work to plan for absentee ballots and other election related items that will be sent through the mail for the upcoming election. I wanted to take a moment to thank you for your time and partnership. We covered a lot of information regarding election related communications (including ballots sent and received through the mail) for the upcoming General Election and thought it would be helpful to provide a written recap of the key points and bullet points discussed.

We appreciated the opportunity to review the timelines and other statutes associated with absentee ballots sent and received through the mail. Additionally, we discussed items that support our collaborative efforts to ensure awareness of other components that play an important role for ballots that are sent and received through the mail. Some of the key items include:

- Mailpiece Design – The design of ballot envelopes (outgoing and return) is a crucial component. We are working with all election officials to obtain samples of the ballot envelopes

AMERICAN OVERSIGHT

NM-SOS-20-2425-A-000049

for review by our Mailpiece Design experts. Recommendations will be provided should there be any design elements that could cause potential issues with processing on our automated equipment. We encourage adjustments to the design of envelopes based on any recommendations to ensure there are no unexpected delays.

- Service Standards – Our service standards are mandated by regulation.
  - First Class Mail Service Standards: 2-5 days (determined by the origin and destination of the piece of mail)
  - Marketing Mail Service Standards: 3-10 days (determined by the origin and destination of the piece of mail)
- Visibility Tools
  - Intelligent Mail Barcodes – Use of Intelligent Mail Barcodes on each piece of mail provide visibility as it moves from origin to the delivery destination
  - Election Mail Logo – Encourage the use of the Election Mail Logo on all election related items sent through the mail
  - Tag 191 - Encourage the use of Tag 191 on any election mail present in containers to identify the contents of the container as "Election Mail"
  - Induction using Service Type Identifier to indicate Election Mail
- Miscellaneous Items discussed
  - No postmark requirement on absentee ballot
  - Absentee Ballot Deadline – Must be received by close of polls on Election Day (military and overseas ballots)
  - Absentee Ballot Requests – Deadline for a voter to request an absentee ballot is October 20, 2020 through the county clerk and until 5:00 p.m. through the SOS website on October 22, 2020
  - Business Reply Mail and Quality Business Reply Mail
  - Absentee ballot will be prepaid at the county level. The counties are then reimbursed by the state.
  - Ballot Envelope Design – AES is involved with design of ballot envelopes
  - 6 of 33 counties use Robis or AES to assist with mailing ballots
  - Planned Mass Mailings:
    - Postcards to be sent out in August for anyone who may need to update address or other information per Federal requirements
    - Absentee ballots – exact date not set yet
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- Follow-up Items

  - USPS would set up a meeting to discuss use of BRM and QBRM (Samantha Lamb, District Election Mail Lead, will coordinate)
  - USPS would set up a meeting to discuss use of STID and IMb (Samantha Lamb, District Election Mail Lead, will coordinate)
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We value our partnership and collective efforts for the upcoming election and ballots that will be sent through the mail. As discussed, the United States Postal Service has a team of subject matter experts that are available to support the Election Officials at the state and local levels. The Area and

AMERICAN OVERSIGHT

District Election Mail leads will be coordinating follow-up for the remaining items above as well as establishing regular touchpoints to ensure we keep the dialogue open through Election Day. If you should have any questions or need assistance in the meantime, please do not hesitate to reach out to Samantha Lamb in the Arizona District.

TITLE	NAME	PHONE	EMAIL
Area Election Mail Program Manager	Mike McInturf	O: 630.539.5888 C: 317.694.2181	michael.mcinturf@usps.gov
Area Election Mail Lead	Debra Stoops	O: 303.313.5438 C: 814.449.4579	debra.s.stoops@usps.gov
District Election Mail Lead	Samantha Lamb	O: 480.223.7258 C:	samantha.e.lamb@usps.gov
District Marketing Manager	Ross Pfaff Jr.	O: 602.225.3101 C: 480.322.3425	ross.a.pfaff.jr@usps.gov
District Business Mail Entry Manager	Onofre "Ono" Duran	O: 602.225.3148 C: 480.536.5635	onofre.a.duran@usps.gov
Mailpiece Design		O: 877.672.0007	mda@usps.gov

Thank you,

Michael J. McInturf | Area Election Mail Program Manager | Great Lakes and Western Areas | U.S. Postal Service
Office 630.539.5888 | Cell 317.694.2181 | michael.mcinturf@usps.gov

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

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To: 'McInturf, Michael - Carol Stream, IL'; Vigil, Mandy, SOS; Varghese, Blezoo, SOS
Cc: Stoops, Debra S - Denver, CO; Pfaff Jr, Ross A - Phoenix, AZ; Lamb, Samantha E - Florence, AZ; Duran, Onofre A - Phoenix, AZ
Subject: RE: Thank You - Election Mail Meeting with New Mexico Election Board and USPS

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All my best,

STATE OF NEW MEXICO
MAGGIE TOULOUSE OLIVER
SECRETARY OF STATE

Maggie Toulouse Oliver | Secretary of State
New Mexico Office of the Secretary of State
325 Don Gaspar, Ste. 300 | Santa Fe, NM 87501

Follow us on Facebook + Twitter

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AMERICAN OVERSIGHT

NM-SOS-20-2425-A-000052

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AMERICAN OVERSIGHT

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Area Election Mail Lead	Debra Stoops	O: 303.313.5438 C: 814.449.4579	debra.s.stoops@usps.gov
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District Business Mail Entry Manager	Onofre "Ono" Duran	O: 602.225.3148 C: 480.536.5635	onofre.a.duran@usps.gov
Mailpiece Design		O: 877.672.0007	mda@usps.gov

Thank you,

Michael J. McInturf | Area Election Mail Program Manager | Great Lakes and Western Areas | U.S. Postal Service
Office 630.539.5888 | Cell 317.694.2181 | michael.mcinturf@usps.gov

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

From: ToulouseOliver, Maggie, SOS
Sent: Thursday, June 4, 2020 1:12 PM
To: Pfaff Jr, Ross A - Phoenix, AZ; Vigil, Mandy, SOS
Subject: RE: Update

Thank you for continuing to keep us updated, Mr. Pfaff!

From: Pfaff Jr, Ross A - Phoenix, AZ [mailto:ross.a.pfaff.jr@usps.gov]
Sent: Thursday, June 4, 2020 8:49 AM
To: ToulouseOliver, Maggie, SOS <Maggie.TOliver@state.nm.us>; Vigil, Mandy, SOS <Mandy.Vigil@state.nm.us>
Subject: [EXT] Update

Incoming volumes today:

State / County	Name of Post Office	Zip Code	Recovered**	Unrecovered	Received June 3	Received June 4
Bernalillo County	Albuquerque	87102	1643	7	369	615
Catron County	Reserve	87830		3		1
Chaves County	Roswell	88203				
Cibola County	Grants	87020				
Colfax County	Raton	87740	10		2	
Curry County	Clovis	88101	4	2		
De Baca County	Fort Sumner	88119				
Dona Ana County	Las Cruces	88007	155	3	56	478
Eddy County	Carlsbad	88220				
Grant County	Silver City	88061		1	5	6
Guadalupe County	Santa Rosa	88435		2		
Harding County	Mosquero	87733	3	2		
Hidalgo County	Lordsburg	88045				
Lea County	Lovington	88260	162			1
Lincoln County	Carrizozo	88301	87	1	7	3
Los Alamos County	Los Alamos	87544	1193	2		
Luna County	Deming	88030		1	1	7
McKinley County	Gallup	87301	130	4	1	
Mora County	Mora	87732		1		
Otero County	Alamogordo	88310	21		23	25
Quay County	Tucumcari	88401	6	1		
Rio Arriba County	Tierra Amarilla	87575		1	2	
Roosevelt County	Portales	88130				
San Juan County	Aztec	87410	4	27	8	
San Miguel County	Las Vegas	87701	77	2		
Sandoval County	Bernalillo	87004	182	26	2	
Santa Fe County	Santa Fe	87501	448	9	82	194
Sierra County	Truth or Consequences	87901				

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Socorro County	Socorro	87801		1		
Taos County	Taos	87571		1	4	
Torrance County	Estancia	87016		4	6	
Union County	Clayton	88415		5		
Valencia County	Los Lunas	87031		19		
	Totals:		**4,125**	**125**	**568**	**1,330**

Recovered & Unrecovered pieces: 99% with 6/2/20 signature 1% with 6/1/20 signature

All postmarked 6/2/20

All postmark 6/3/20

Ross A. Pfaff Jr.

Marketing Manager, District
AZ/NM District
Office: 602-225-3101
Cell: 480-322-3425
Fax: 651-994-3446

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

Subject:	SOS & Clerk Bi-Weekly Open Discussion re GE2020
Location:	Zoom
Start:	Thu 8/27/2020 2:00 PM
End:	Thu 8/27/2020 3:00 PM
Show Time As:	Tentative
Recurrence:	Weekly
Recurrence Pattern:	every Thursday from 2:00 PM to 3:00 PM
Meeting Status:	Not yet responded
Organizer:	ToulouseOliver, Maggie, SOS
Required Attendees:	Vigil, Mandy, SOS; Pino, Sharon, SOS; Romero, Alicia, SOS; Curtas, Alex, SOS; Hursh, Suzanne, SOS; Chinana, Charlotte, SOS; Rockstroh, Gregory, SOS; Ortiz, Rosangela, SOS; SOS-33 County Clerks; Lamb, Samantha E - Florence, AZ; Martinez, Christine M - Albuquerque, NM; 'Pfaff Jr, Ross A - Phoenix, AZ'
Optional Attendees:	Bachman, Lindsey; Riddle, Keith M.; Lopez Askin, Amanda; Stover, Linda; Garbagni, Eileen M.; Trujillo, Rayetta; Chavez, Bernice; ortiz, At; Salazar, Geraldine; Van Natta, Robin; Maestas, Naomi; Melissa Romero; Francisco Padilla; emarquez@electionpeople.com; Enrique Baca; ddavoust@robis.net; Aaron Davis, Robis; Giron, Janice; Perez, Andy; Sandoval, Carrie; Jessie Hunt; Levy, Alexis, SOS; Saavedra, Betty; Guerra, Denise Y.; Diaz, Jaime; Paz, Michelle; Union County EMAIL ONLY - Marylou Union County EMAIL ONLY; Lange, Dylan, SOS; Fresquez, Kari, SOS

We are starting up the information sharing meetings again prior to the election. As before, the SOS and staff will provide updates, invite guests to speak on pertinent topics and then open it up for discussion and questions.

Maggie Toulouse Oliver is inviting you to a scheduled Zoom meeting.

Topic: SOS & Clerk Bi-Weekly Open Discussion re GE2020
Time: Aug 27, 2020 02:00 PM Mountain Time (US and Canada)
Every 2 weeks on Thu, until Nov 5, 2020, 6 occurrence(s)
Aug 27, 2020 02:00 PM
Sep 10, 2020 02:00 PM
Sep 24, 2020 02:00 PM
Oct 8, 2020 02:00 PM
Oct 22, 2020 02:00 PM
Nov 5, 2020 02:00 PM
Please download and import the following iCalendar (.ics) files to your calendar system.
Weekly:
https://us02web.zoom.us/meeting/tZIudu6pqzstH9wSF612HSZsYQIyWFpfsAnM/ics?icsToken=98tyKuGurTotG9GVtxyPRpwAA4j4KOvwmGJagvpKrzmzUnJ7UTnlD9NrK4VZAN7D

Join Zoom Meeting
https://us02web.zoom.us/j/86317150758?pwd=VXloYjdlOXp0QUhGVjlZbjdhanEzUT09

Meeting ID: 863 1715 0758
Passcode: 185982

AMERICAN OVERSIGHT

One tap mobile
+12532158782,,86317150758#,,,,,,0#,,185982# US (Tacoma)
+13462487799,,86317150758#,,,,,,0#,,185982# US (Houston)

Dial by your location
+1 253 215 8782 US (Tacoma)
+1 346 248 7799 US (Houston)
+1 669 900 6833 US (San Jose)
+1 301 715 8592 US (Germantown)
+1 312 626 6799 US (Chicago)
+1 929 205 6099 US (New York)
Meeting ID: 863 1715 0758
Passcode: 185982
Find your local number: https://us02web.zoom.us/u/kcvodDVq5g

AMERICAN OVERSIGHT

Trujillo, Reyna A., SOS

Subject:	USPS to Discuss Funding/Process Changes Affecting GE
Location:	zoom
Start:	Wed 8/26/2020 11:00 AM
End:	Wed 8/26/2020 12:00 PM
Show Time As:	Tentative
Recurrence:	(none)
Meeting Status:	Not yet responded
Organizer:	ToulouseOliver, Maggie, SOS
Required Attendees:	Vigil, Mandy, SOS; Pino, Sharon, SOS; Romero, Alicia, SOS; Rockstroh, Gregory, SOS; Pfaff Jr, Ross A - Phoenix, AZ; Martinez, Christine M - Albuquerque, NM; Lamb, Samantha E - Florence, AZ

Maggie Toulouse Oliver is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

https://us02web.zoom.us/j/85919847108?pwd=eHhZYm1xVFlSMTBLTnF5RmJtNW9YZz09

Meeting ID: 859 1984 7108
Passcode: 378255
One tap mobile
+12532158782,,85919847108#,,,,,,0#,,378255# US (Tacoma)
+13462487799,,85919847108#,,,,,,0#,,378255# US (Houston)

Dial by your location

+1 253 215 8782 US (Tacoma)
+1 346 248 7799 US (Houston)
+1 669 900 6833 US (San Jose)
+1 301 715 8592 US (Germantown)
+1 312 626 6799 US (Chicago)
+1 929 205 6099 US (New York)

Meeting ID: 859 1984 7108
Passcode: 378255
Find your local number: https://us02web.zoom.us/u/kqAAoEns5

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