



From: Swain, Margaret A. <Margaret.Swain@dos.myflorida.com>
Sent: Wednesday, June 3, 2020 1:56 PM
To: AO Records <records@americanoversight.org>
Subject: Public Records Request Response

EXTERNAL SENDER

Dear American Oversight,

Please find enclosed the next batch of documents responsive to your September 25, 2019 public records request.

Please note that there is some information redacted. These redactions are made pursuant to section 282.318.(4) and 97.0585, Florida Statutes.

Respectfully,

Margaret Swain

Senior Management Analyst I

Office of the General Counsel

FLORIDA DEPARTMENT OF STATE

R.A. Gray Building, Suite 100

500 South Bronough Street

Tallahassee, Florida 32399-0250

(850)245-6507

(850)245-6127 Fax

Note: This response is provided for reference only and does not constitute a formal legal opinion or representation from the sender or the Department of State. Parties should refer to the Florida Statutes and applicable case law, and/or consult an attorney to represent their interests before relying upon the information provided.

In addition, Florida has a very broad public records law. Written communications to or from state officials regarding state business constitute public records. Public records are available to the public and media upon request, unless the information is

6/8/2020

subject to a specific statutory exemption. Therefore, any information that you send to this address, including your contact information, may be subject to public disclosure.

From: Elle A <arguelles.elle@gmail.com>
Sent time: 07/30/2018 04:13:18 PM
To: OVRSupport
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Attachments: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18

EMAIL RECEIVED FROM EXTERNAL SOURCE

From: Elle A <arguelles elle@gmail.com>
Sent time: 07/30/2018 04:13:18 PM
To: OVRSupport
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Attachments: SIGNED -Voter Registration.pdf



Florida Voter Registration Application

Part 1 – Instructions (DS-DE 39, R1S-2.040, F.A.C.)(eff. 10/2013)

Información en español: Sirvase llamar a la oficina del supervisor de elecciones de su condado si le interesa obtener este formulario en español.

To Register in Florida, you must be:

- a U.S. citizen,
- a Florida resident,
- at least 18 years old (you may pre-register at 16 or 17, but cannot vote until you are 18).

If you have been convicted of a felony, or if a court has found you to be mentally incapacitated as to your right to vote, you cannot register until your right to vote is restored.

If you do not meet any ONE of these requirements, you are not eligible to register

Questions?

Contact the Supervisor of Elections in your county:
dos.myflorida.com/elections/contacts/supervisor-of-elections/
Visit the Florida Division of Elections' website at:
dos.myflorida.com/elections/

CRIMINAL OFFENSE: It is a 3rd degree felony to submit false information. Maximum penalties are \$5,000 and/or 5 years in prison

PUBLIC RECORD: Once filed, all information including your phone number and email address as provided become public record except for the following which can only be used for voter registration purposes: your FL DL#, FL ID#, SSN, where you registered to vote, and whether you declined to register or to update your voter registration record at a voter registration agency. Your signature can be viewed but not copied. (Section 97.0585, Fla. Stat.)

Where to Register: You can register to vote by completing this application and delivering it in person or by mail to any supervisor of elections' office, office that issues driver's licenses, or voter registration agency (public assistance office, center for independent living, office serving persons with disabilities, public library, or armed forces recruitment office) or the Division of Elections. Mailing addresses are on page 2 of this form.

Deadline to Register: The deadline to register to vote is 29 days before any election. You can update your registration record at any time, but for a Primary Election, party changes must be completed 29 days before that election. You will be contacted if your new application is incomplete, denied or a duplicate of an existing registration. Your Voter Information Card will be mailed to you once you are registered.

Identification (ID) Requirements: New applicants must provide a current and valid Florida driver's license number (FL DL#) or Florida identification card number (FL ID#). If you do not have a FL DL# or FL ID#, then you must provide the last four digits of your Social Security number (SSN). If you do not have any of these numbers, check "None." If you leave the field and box blank, your new registration may be denied. See section 97.053(6), Fla. Stat.

Special ID requirements: If you are registering by mail, have never voted in Florida, and have never been issued one of the ID numbers above, include one of the following with your application, or at a later time before you vote: 1) A copy of an ID that shows your name and photo (acceptable IDs—U.S. Passport, debit or credit card, military ID, student ID, retirement center ID, neighborhood association ID, or public assistance ID); or 2) A copy of an ID that shows your name and current residence address (acceptable documents—utility bill, bank statement, government check, paycheck, or other government document).

The special ID is not required if you are 65 or older, have a temporary or permanent physical disability, are a member of the active uniformed services or merchant marine who is absent from the county for active duty, or a spouse or dependent thereof, or are currently living outside the U.S. but otherwise eligible to vote in Florida.

Political Party Affiliation: Florida is a closed primary election state. In primary elections, registered voters can only vote for their registered party's candidates in a partisan race on the ballot. In a primary election, all registered voters, regardless of party affiliation, can vote on any issue, nonpartisan race, and race where a candidate faces no opposition in the General Election. If you do not indicate your party affiliation, you will be registered with no party affiliation. For a list of political parties, visit the Division of Elections' website at: dos.myflorida.com/elections

Race/Ethnicity: It is optional to list your race or ethnicity.

Boxes: Please check boxes ☐ where applicable.

Numbered rows 1 through 7 and 12 must be completed for a new registration



Florida Voter Registration Application

Part 2 – Form DS-DE #39, R1S-2.040, F.A.C.)(eff. 10/2013)

This is: ☐ New Registration ☒ Record Update/Change (e.g., Address, Party Affiliation, Name, Signature) ☒ Request to Replace Voter Information Card

1	Are you a citizen of the United States of America? ☒ Yes ☐ No				OFFICIAL USE ONLY	
2	☒ I affirm that I am not a convicted felon, or if I am, my right to vote has been restored.					
3	☒ I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored.					
4	Date of Birth (MM-DD-YYYY)					OVR No: 334234 FVRS No:
5	Florida Driver License (FL DL) or Florida identification (FL ID) Card Number				If no FL DL or FL ID, then provide	Last 4 digits of Social Security Number
6	Last Name : Arguelles		First Name : Luanna		Middle Name :	Name Suffix :
7	Address Where You Live (legal residence-no P.O. Box) 301 SOUTHEAST 19TH STREET		Apt/Lot/Unit	City FT LAUDERDALE	County BROWARD	Zip Code 33316
8	Mailing Address (if different from above address)		Apt/Lot/Unit	City	State or Country	Zip Code
9	Address Where You Were Last Registered to Vote		Apt/Lot/Unit	City	State	Zip Code
10	Former Name (if name is changed)		Gender ☐ M ☒ F	State or Country of Birth FL		Telephone No. (optional) (727) 698-8870
11	☒ Email me SAMPLE BALLOTS if option is available in my county. (See Public Record Notice above) My email address is: arguelles.elle@gmail.com					
Party Affiliation (Check only one. If left blank, you will be registered without party affiliation) ☒ Florida Democratic Party ☐ Republican Party of Florida ☐ No party affiliation ☐ Minor party (print party name):		Race/Ethnicity (Check only one) ☐ American Indian/Alaskan Native ☐ Asian/Pacific Islander ☐ Black, not of Hispanic Origin ☒ Hispanic ☐ White, not of Hispanic Origin ☐ Multi-racial ☐ Other :		(Check only one if applicable) ☐ I am an active duty Uniformed Services or Merchant Marine member ☐ I am a spouse or a dependent of an active duty uniformed services or merchant marine member ☐ I am a U.S. citizen residing outside the U.S.		☐ I will need assistance with voting. ☐ I am interested in becoming a poll worker.
12	Oath: I do solemnly swear (or affirm) that I will protect and defend the Constitution of the United States and the Constitution of the State of Florida, that I am qualified to register as an elector under the Constitution and laws of the State of Florida, and that all information provided in this application is true.					Date: 7/30/2018

From: Debbie Karasek <dkarasek@nextscience.com>
Sent time: 07/30/2018 01:39:11 PM
To: OVRSupport
Subject: I have a voter registration card for Florida - and I vote every election... do I need to register if I have no changes to make?

EMAIL RECEIVED FROM EXTERNAL SOURCE

NEXT SCIENCE™

A Different Approach, Superior Results

Debbie Karasek Accounting & HR Senior Manager ?

office 855.564.2762 | mobile 843-810-6644 | NextScience.com

10550 Deerwood Park Blvd, Ste 300 Jacksonville FL 32256

From: Sandra Frens <SFrens@PBCTAX.COM>
Sent time: 07/30/2018 01:15:05 PM
To: OVRSupport
Subject: How long will the site be up?

EMAIL RECEIVED FROM EXTERNAL SOURCE

Hello OVR Support Team,

Can you tell me how long the URL RegistertoVoteFlorida.gov will be active?
Is this a permanent site or will it be going away after the elections?

Thank you,
Sandra F.

Sandra Frens
Int Comms Specialist | Communications & New Media
Constitutional Tax Collector, Serving Palm Beach County
301 North Olive Avenue 3rd Floor, West Palm Beach, FL 33401
Direct (561) 355-6654 | Fax (561) 355-4123

[e-Newsletter Sign-Up](#) | www.pbctax.com



This email and any/all attachments transmitted with it are intended for the use of the addressee(s). If you receive this message in error, please notify the sender immediately. Please be advised that Florida has a broad public records law, and all correspondence to me via email, inclusive of your email address, may be subject to disclosure.

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/29/2018 03:53:15 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed successfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/28/2018 03:54:04 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed successfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: Jim Filgut <jfilgut@sbcglobal.net>
Sent time: 07/27/2018 03:04:29 PM
To: OVRSupport
Subject: Website problem

EMAIL RECEIVED FROM EXTERNAL SOURCE

Please disregard my previous email. My driver's license ends in a zero and not an 'O'.

From: Jim Filgut <jfilgut@sbcglobal.net>
Sent time: 07/27/2018 03:01:25 PM
To: OVRSupport
Subject: Website

EMAIL RECEIVED FROM EXTERNAL SOURCE

Your website won't let me enter my driver's license number in the format specified. It stops taking entered data before I can key the last letter. I've tried keying it several times - with and without the hyphens. (I'd like to think that I'm not an idiot as I was a computer programmer/analyst for about 30 years.)
Can you help?

From: D Chakim <davidchakim@gmail.com>
Sent time: 07/26/2018 09:41:05 PM
To: OVRSupport
Subject: Voter Info Update

EMAIL RECEIVED FROM EXTERNAL SOURCE

Hello,

I updated my voter information (party and new address) about a few weeks ago but when I search up my name in the voter database the old information still shows up. What should I do?

My name is David Cha-Kim and I was born 08/07/1999.

From: Dell Mitchell <edmitchell715@gmail.com>
Sent time: 07/26/2018 03:21:15 PM
To: OVRSupport
Subject: Voter registration "invalid" zipcode

EMAIL RECEIVED FROM EXTERNAL SOURCE

Good afternoon,

Im trying to register to vote but the website says that my zip code is not valid. My zip code is 32313 in Tallahassee and I live on the Florida State campus in Cawthon Hall.

Thank you,

Emma Dell Mitchell

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/26/2018 03:54:50 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed successfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/25/2018 03:53:45 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: Sharod Bines <sharodb@gmail.com>
Sent time: 07/24/2018 12:03:22 PM
To: OVRSupport
Subject: Website Issue

EMAIL RECEIVED FROM EXTERNAL SOURCE

Can't get passed Step 2 of the online voter registration process. The "ENTER ADDRESS HERE" section will not allow me to put in my street name.. My address is below and I've tried entering it numerous times, with and without the "Dr". Every time I enter the street name and click away it removes the name..

Sharod Lee Bines
1707 Monticello Dr
Tallahassee, FL 32303

Thanks,
Sharod

From: James Brown <reddogtogo21@hotmail.com>
Sent time: 07/24/2018 11:26:28 AM
To: OVRSupport
Subject: Problems with Find My Address

EMAIL RECEIVED FROM EXTERNAL SOURCE

<https://registertovoteflorida.gov/en/Registration/RegistrationDetails>

When I click on the blue "Enter Address Here" button

I enter my
zip 33511
street number 1743
street name kirtley dr "system will not keep street name try just kirtley as well"

is this a bug on your web page

Sent from [Mail](#) for Windows 10

From: Sharod Bines <sharodb@gmail.com>
Sent time: 07/24/2018 12:03:22 PM
To: OVRSupport
Subject: Website Issue

EMAIL RECEIVED FROM EXTERNAL SOURCE

Can't get passed Step 2 of the online voter registration process. The "ENTER ADDRESS HERE" section will not allow me to put in my street name.. My address is below and I've tried entering it numerous times, with and without the "Dr". Every time I enter the street name and click away it removes the name..

Sharod Lee Bines
1707 Monticello Dr
Tallahassee, FL 32303

Thanks,
Sharod

From: Pat Scanlon <patscanlon1@gmail.com>
Sent time: 07/24/2018 11:08:17 AM
To: OVRSupport
Subject: Can't Find Address Not working

EMAIL RECEIVED FROM EXTERNAL SOURCE

Please tell me how to resolve the address fields. The system does not recognize my address and 'I can't find my address' does not respond.

--

Pat Scanlon

From: James Brown <reddogtogo21@hotmail.com>
Sent time: 07/24/2018 11:26:28 AM
To: OVRSupport
Subject: Problems with Find My Address

EMAIL RECEIVED FROM EXTERNAL SOURCE

<https://registertovoteflorida.gov/en/Registration/RegistrationDetails>

When I click on the blue "Enter Address Here" button

I enter my
zip 33511
street number 1743
street name kirtley dr "system will not keep street name try just kirtley as well"

is this a bug on your web page

Sent from [Mail](#) for Windows 10

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/23/2018 03:47:29 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed successfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: Calah Duryea <calah.duryea@gmail.com>
Sent time: 07/24/2018 09:14:02 AM
To: OVRSupport
Subject: Updating Voter Information

EMAIL RECEIVED FROM EXTERNAL SOURCE

Hello,

I am trying to update my voter registration and once I get to the section where it requires you to enter your address that pop up is freezing. I've done it twice and both times it freezes and I have to close the entire page.

Thank you,
Calah Duryea

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/21/2018 03:47:48 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/20/2018 03:47:34 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

EMAIL RECEIVED FROM EXTERNAL SOURCE

OVR - Street Segment Refresh Completed successfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: Marconnet, Amber
Sent time: 07/18/2018 09:34:28 AM
To: Fishbough, John C ; Madrigal, Virgie; Talabi, Steve
Cc: Brown, Toshia; BVRSHelp
Subject: RE: Error message

Hi JC,

Yes, I was curious if you had responded to her with what was required in order to submit an application online since the information has to be entered exactly as it is on the DL/ID card to be verified and continue with the online process. Of if it is not verified through HSMV then the individual would continue through OVR but have to do the paper print option.

Thanks,

Amber Marconnet

Sr. Management Analyst Supervisor
 Division of Elections, Bureau of Voter Registration Services
 R A. Gray Building, Room 316
 500 S. Bronough Street
 Tallahassee, Florida 32399
 850.245.6224

From: Fishbough, John C.
Sent: Wednesday, July 18, 2018 9:30 AM
To: Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>; BVRSHelp <BVRSHelp@DOS.MyFlorida.com>
Subject: RE: Error message

Ok, thank you Amber. I thought you were asking if I responded with the information prior to your question. I'll send her a reply.

Thank you,

JC

From: Marconnet, Amber
Sent: Wednesday, July 18, 2018 9:25 AM
To: Fishbough, John C. <JC.Fishbough@DOS.MyFlorida.com>; Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: RE: Error message

Yes, that is correct. It would continue with the paper application that's why I stated, "To just do a paper application then no you would not have to include middle etc."

That's why we need further information from her so Steve can research exactly what step caused that error message.

Amber Marconnet

Sr. Management Analyst Supervisor
 Division of Elections, Bureau of Voter Registration Services
 R A. Gray Building, Room 316
 500 S. Bronough Street
 Tallahassee, Florida 32399
 850.245.6224

From: Fishbough, John C.
Sent: Wednesday, July 18, 2018 9:22 AM
To: Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: RE: Error message

I will respond with that information. However, I thought if the voter information entered did not match DAVID it would continue and print a paper application, not show the error page below.

Thank you,

JC

From: Marconnet, Amber
Sent: Wednesday, July 18, 2018 9:19 AM
To: Fishbough, John C. <JC.Fishbough@DOS.MyFlorida.com>; Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: RE: Error message

Thank you JC!

Can you respond and let her know what is needed to the HSMV verification to work properly?

Also – can you find out exactly what she was doing to receive the error screenshot she provided below? That should include the name/dob of the individual she was trying to assist with so Steve can do further research.

Thank you,

Amber Marconnet

Sr. Management Analyst Supervisor
 Division of Elections, Bureau of Voter Registration Services
 R A. Gray Building, Room 316
 500 S. Bronough Street
 Tallahassee, Florida 32399
 850.245.6224

From: Fishbough, John C.
Sent: Wednesday, July 18, 2018 9:15 AM
To: Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: RE: Error message

Amber,

I have not responded to her email.

Thank you,

JC

From: Marconnet, Amber
Sent: Wednesday, July 18, 2018 9:11 AM
To: Madrigal, Virgie <Virgie.Madrigal@DOS.MyFlorida.com>; Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Fishbough, John C. <JC.Fishbough@DOS.MyFlorida.com>; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: RE: Error message

The issue with Kaiti's statement below is the first name and middle name is required to do the HSMV verification if the first and last name is on the DL.

JC – did you respond to her with that info?

The information has to be entered exactly as it is on the DL/ID card to be verified and continue with the online process.

To just do a paper application then no you would not have to include middle etc.

Thanks,

Amber Marconnet
 Sr. Management Analyst Supervisor
 Division of Elections, Bureau of Voter Registration Services
 R A. Gray Building, Room 316
 500 S. Bronough Street
 Tallahassee, Florida 32399
 850.245.6224

From: Madrigal, Virgie
Sent: Wednesday, July 18, 2018 9:07 AM
To: Talabi, Steve <Steve.Talabi@dos.myflorida.com>
Cc: Fishbough, John C. <JC.Fishbough@DOS.MyFlorida.com>; Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>
Subject: Fwd: Error message

Steve:

Please see below.

Sent from iPhone

From: BVRSHelp <bvrshelp@dos.myflorida.com>
Sent: Wednesday, July 18, 2018 8:47 AM
To: Madrigal, Virgie
Subject: FW: Error message

Please see below from Flagler SOE.

Thank you,

JC

From: Kaiti Lenhart [<mailto:klenhart@flaglerelections.com>]
Sent: Wednesday, July 18, 2018 8:43 AM
To: OVRSupport <OVRSupport@dos.myflorida.com>
Subject: Error message

Support team:

I was troubleshooting an address issue for a voter here in Flagler County and it took me several attempts to successfully move through the process of OVR. I've used OVR many times before and did not have this issue. Unfortunately, the error message is not descriptive. I happened several times until I put in my entire first name and middle name. Those fields are not required. I've included a snippet below:

Secure | <https://registertovoteflorida.gov/en/Registration/Eligibility>

Gov SOE County Party Candidates Retention Research Benefits Vendors Mail Web Dev Local DSC Intranet BM Buffer

FLORIDA DEPARTMENT OF STATE Florida Online Voter Registration Website Help FAQ Quick Facts

Register to Vote Florida.gov

Error

We are unable to process your request.

[Return to Homepage](#)

 **Rick Scott, Governor**
Ken Detzner, Secretary of State

[Privacy Policy](#) | [Accessibility](#) | [Site Map](#)

Questions or Comments Contact the Department of State or take our Survey

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

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 **FLORIDA**
DIVISION OF
ELECTIONS

[Communications](#) | [Connect](#)

Florida Department of State
Phone: 1.866.308.6739

R.A. Gray Building
500 South Bronough Street
Tallahassee, Florida 32399-0250

Sincerely,

Kaiti Lenhart, MFCEP

SUPERVISOR OF ELECTIONS

FSASE Board of Directors, District 5



Flagler County Elections Office

1769 E. Moody Boulevard, Building 2, Suite 101
PO Box 901 • Bunnell, FL 32110
Phone: (386) 313-4170 • Fax: (386) 313-4171
Online: <http://www.flaglerelections.com>

For what avail the plough or sail, or land or life, if freedom fail? ~Ralph Waldo Emerson

Florida has a very broad public records law. Written communications to or from county officials constitute public records and are available to the public and media upon request, unless the information is subject to a specific statutory exemption. Therefore, this email and any that you sent that generated this response may be subject to public disclosure.



Please consider the environment before printing this email.

The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

From: Maynor, Walter S. "Scott"
Sent time: 07/30/2018 04:17:10 PM
To: Durden, Garry N.; Hendershot, Jerry L.
Cc: OVRSupport
Subject: FW: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Attachments: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18

Do Not open this email.

Garry/Jerry please confirm this as a valid email.

Scott Maynor, PMP®, FCCM
Deputy Chief Information Officer - Administrative Services
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott.maynor@dos.myflorida.com

-----Original Message-----

From: Elle A <arguelles.elle@gmail.com>
Sent: Monday, July 30, 2018 4:13 PM
To: OVRSupport <OVRSupport@dos.myflorida.com>
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Importance: High

EMAIL RECEIVED FROM EXTERNAL SOURCE

From: Elle A <arguelles elle@gmail.com>
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dos.myflorida.com/elections/contacts/supervisor-of-elections/
Visit the Florida Division of Elections' website at:
dos.myflorida.com/elections/

CRIMINAL OFFENSE: It is a 3rd degree felony to submit false information. Maximum penalties are \$5,000 and/or 5 years in prison

PUBLIC RECORD: Once filed, all information including your phone number and email address as provided become public record except for the following which can only be used for voter registration purposes: your FL DL#, FL ID#, SSN, where you registered to vote, and whether you declined to register or to update your voter registration record at a voter registration agency. Your signature can be viewed but not copied. (Section 97.0585, Fla. Stat.)

Where to Register: You can register to vote by completing this application and delivering it in person or by mail to any supervisor of elections' office, office that issues driver's licenses, or voter registration agency (public assistance office, center for independent living, office serving persons with disabilities, public library, or armed forces recruitment office) or the Division of Elections. Mailing addresses are on page 2 of this form.

Deadline to Register: The deadline to register to vote is 29 days before any election. You can update your registration record at any time, but for a Primary Election, party changes must be completed 29 days before that election. You will be contacted if your new application is incomplete, denied or a duplicate of an existing registration. Your Voter Information Card will be mailed to you once you are registered.

Identification (ID) Requirements: New applicants must provide a current and valid Florida driver's license number (FL DL#) or Florida identification card number (FL ID#). If you do not have a FL DL# or FL ID#, then you must provide the last four digits of your Social Security number (SSN). If you do not have any of these numbers, check "None." If you leave the field and box blank, your new registration may be denied. See section 97.053(6), Fla.Stat.

Special ID requirements: If you are registering by mail, have never voted in Florida, and have never been issued one of the ID numbers above, include one of the following with your application, or at a later time before you vote: 1) A copy of an ID that shows your name and photo (acceptable IDs—U.S. Passport, debit or credit card, military ID, student ID, retirement center ID, neighborhood association ID, or public assistance ID); or 2) A copy of an ID that shows your name and current residence address (acceptable documents—utility bill, bank statement, government check, paycheck, or other government document).

The special ID is not required if you are 65 or older, have a temporary or permanent physical disability, are a member of the active uniformed services or merchant marine who is absent from the county for active duty, or a spouse or dependent thereof, or are currently living outside the U.S. but otherwise eligible to vote in Florida.

Political Party Affiliation: Florida is a closed primary election state. In primary elections, registered voters can only vote for their registered party's candidates in a partisan race on the ballot. In a primary election, all registered voters, regardless of party affiliation, can vote on any issue, nonpartisan race, and race where a candidate faces no opposition in the General Election. If you do not indicate your party affiliation, you will be registered with no party affiliation. For a list of political parties, visit the Division of Elections' website at: dos.myflorida.com/elections

Race/Ethnicity: It is optional to list your race or ethnicity.

Boxes: Please check boxes ☐ where applicable.

Numbered rows 1 through 7 and 12 must be completed for a new registration



Florida Voter Registration Application

Part 2 – Form DS-DE #39, R1S-2.040, F.A.C.)(eff. 10/2013)

This is: ☐ New Registration ☒ Record Update/Change (e.g., Address, Party Affiliation, Name, Signature) ☒ Request to Replace Voter Information Card

1	Are you a citizen of the United States of America? ☒ Yes ☐ No				OFFICIAL USE ONLY	
2	☒ I affirm that I am not a convicted felon, or if I am, my right to vote has been restored.					
3	☒ I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored.					
4	Date of Birth (MM-DD-YYYY)					OVR No: 334234 FVRS No:
5	Florida Driver License (FL DL) or Florida identification (FL ID) Card Number				If no FL DL or FL ID, then provide	Last 4 digits of Social Security Number
6	Last Name : Arguelles		First Name : Luanna		Middle Name :	Name Suffix :
7	Address Where You Live (legal residence-no P.O. Box) 301 SOUTHEAST 19TH STREET		Apt/Lot/Unit	City FT LAUDERDALE	County BROWARD	Zip Code 33316
8	Mailing Address (if different from above address)		Apt/Lot/Unit	City	State or Country	Zip Code
9	Address Where You Were Last Registered to Vote		Apt/Lot/Unit	City	State	Zip Code
10	Former Name (if name is changed)		Gender ☐ M ☒ F	State or Country of Birth FL		Telephone No. (optional) (727) 698-8870
11	☒ Email me SAMPLE BALLOTS if option is available in my county. (See Public Record Notice above) My email address is: arguelles.elle@gmail.com					
Party Affiliation (Check only one. If left blank, you will be registered without party affiliation) ☒ Florida Democratic Party ☐ Republican Party of Florida ☐ No party affiliation ☐ Minor party (print party name):		Race/Ethnicity (Check only one) ☐ American Indian/Alaskan Native ☐ Asian/Pacific Islander ☐ Black, not of Hispanic Origin ☒ Hispanic ☐ White, not of Hispanic Origin ☐ Multi-racial ☐ Other :		(Check only one if applicable) ☐ I am an active duty Uniformed Services or Merchant Marine member ☐ I am a spouse or a dependent of an active duty uniformed services or merchant marine member ☐ I am a U.S. citizen residing outside the U.S.		☐ I will need assistance with voting. ☐ I am interested in becoming a poll worker.
12	Oath: I do solemnly swear (or affirm) that I will protect and defend the Constitution of the United States and the Constitution of the State of Florida, that I am qualified to register as an elector under the Constitution and laws of the State of Florida, and that all information provided in this application is true.					Date: 7/30/2018

From: Maynor, Walter S. "Scott"
Sent time: 07/31/2018 10:40:55 AM
To: Brown, George
Subject: Fw: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Attachments: 20180731_141227_userId-118658-sandbox.pdf

Here is the report.

Scott Maynor, PMP®, FCCM
Deputy Chief Information Officer - Administrative Services
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott.maynor@dos.myflorida.com

From: Hendershot, Jerry L.
Sent: Tuesday, July 31, 2018 10:37:01 AM
To: Maynor, Walter S. "Scott"; Durden, Garry N.
Subject: Re: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18

Here is the report of the suspicious email.

Thanks

-257 ?On 7/30/18, 4:17 PM, "Maynor, Walter S. "Scott"" <scott.maynor@dos.myflorida.com> wrote:

Do Not open this email.

Garry/Jerry please confirm this as a valid email.

Scott Maynor, PMP®, FCCM
Deputy Chief Information Officer - Administrative Services
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott maynor@dos myflorida.com

-----Original Message-----

From: Elle A <arguelles.elle@gmail.com>
Sent: Monday, July 30, 2018 4:13 PM
To: OVRSupport <OVRSupport@dos myflorida.com>
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Importance: High

EMAIL RECEIVED FROM EXTERNAL SOURCE

The Department of State is committed to excellence.

Please take our Customer Satisfaction Survey<<http://survey.dos.state.fl.us/index.aspx?email=Scott.Maynor@dos myflorida.com>>.

From: Maynor, Walter S. "Scott"
Sent time: 07/31/2018 01:09:15 PM
To: JasenWells@FDLE.state.fl.us
Cc: Brown, George
Subject: Suspicious email report from DOS
Attachments: 20180731_141227_userId-118658-sandbox.pdf

Jasen,

Here is the Anomoli report generated on the email received 7/30/2018.

Thanks sir.

Scott Maynor, PMP®, FCCM
Deputy Chief Information Officer - Administrative Services
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott.maynor@dos.myflorida.com

From: Maynor, Walter S. "Scott"
Sent: Tuesday, July 31, 2018 10:40:55 AM
To: Brown, George
Subject: Fw: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18

Here is the report.

Scott Maynor, PMP®, FCCM
Deputy Chief Information Officer - Administrative Services
Florida Department of State
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500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott.maynor@dos.myflorida.com

From: Hendershot, Jerry L.
Sent: Tuesday, July 31, 2018 10:37:01 AM
To: Maynor, Walter S. "Scott"; Durden, Garry N.
Subject: Re: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18

Here is the report of the suspicious email.

Thanks

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Do Not open this email.

Garry/Jerry please confirm this as a valid email.

R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6135
Email: scott.maynor@dos.myflorida.com

-----Original Message-----

From: Elle A <arguelles.elle@gmail.com>
Sent: Monday, July 30, 2018 4:13 PM
To: OVRSupport <OVRSupport@dos.myflorida.com>
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Importance: High

EMAIL RECEIVED FROM EXTERNAL SOURCE

The Department of State is committed to excellence.

Please take our Customer Satisfaction Survey <<http://survey.dos.state.fl.us/index.aspx?email=Scott.Maynor@dos.myflorida.com>>.

From: Mary lou <mlou09@yahoo.com>
Sent time: 07/31/2018 09:42:42 AM
To: OVRSupport
Subject: Loop

I am trying to update my registration information. I have tried twice, but each time, I have to fill out all the info, then go through the CAPTHACA (twice) only to be directed back to the original page. The website needs to be fixed. I now have to waste both my time and one of your peoples time on the phone to do what should easily be done online.

From: Snowden, Mike
Sent time: 07/19/2018 10:28:16 AM
To: Talabi, Steve
Cc: Turaka, Sri; Pitts, Charles L.; Maynor, Walter S. "Scott"
Subject: RE: OVR Production Support - Sri Turaka

Complete. Sri – Please test that you have [REDACTED] access.

Thanks,

Mike Snowden

Systems Programmer – FVRS – Bureau of Departmental Information Systems
Florida Department of State
R. A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399-0250
Telephone: (850) 245-6181
Cell: (850) 868-1174
E-mail: Mike.Snowden@dos.myflorida.com

From: Talabi, Steve
Sent: Thursday, July 19, 2018 9:33 AM
To: Snowden, Mike <Mike.Snowden@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>; Pitts, Charles L. <Charles.Pitts@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

Mike,

Kindly assist with the following tasks;

- Add Sri Turaka to the OVRSupportProd@dos.myflorida.com email group
- Allow Sri Turaka read-only access to the [REDACTED]

Please let me know if you have any questions.

-Steve

From: Pitts, Charles L.
Sent: Wednesday, July 18, 2018 2:48 PM
To: Talabi, Steve <Steve.Talabi@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

Approved.

Charles Pitts, CSM

Applications Development Manager – Division of Administrative Services
Florida Department of State
R. A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6167
Email: Charles.pitts@dos.myflorida.com

From: Talabi, Steve
Sent: Wednesday, July 18, 2018 2:48 PM
To: Pitts, Charles L. <Charles.Pitts@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

FL-DOS-19-1211-F-000144

Scott/Charles,

As discussed, please see the request for Sri;

- Sri is added to the OVRSupportProd@dos.myflorida.com email group. This will keep her updated on the issues reported by the users.
- Sri is granted access to the [REDACTED] to aid troubleshooting when required.

Regards

Steve Talabi, PMP®
Application Systems Programmer III
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Phone: (850) 245-6188
Email: steve.talabi@dos.myflorida.com

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From: Talabi, Steve
Sent time: 07/19/2018 09:33:25 AM
To: Snowden, Mike
Cc: Turaka, Sri; Pitts, Charles L.; Maynor, Walter S. "Scott"
Subject: RE: OVR Production Support - Sri Turaka

Mike,

Kindly assist with the following tasks;

- Add Sri Turaka to the OVRSupportProd@dos.myflorida.com email group
- Allow Sri Turaka read-only access to the [REDACTED]

Please let me know if you have any questions.

-Steve

From: Pitts, Charles L.
Sent: Wednesday, July 18, 2018 2:48 PM
To: Talabi, Steve <Steve.Talabi@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

Approved.

Charles Pitts, CSM

Applications Development Manager – Division of Administrative Services
Florida Department of State
R. A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6167
Email: Charles.pitts@dos.myflorida.com

From: Talabi, Steve
Sent: Wednesday, July 18, 2018 2:48 PM
To: Pitts, Charles L. <Charles.Pitts@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

Scott/Charles,

As discussed, please see the request for Sri;

- Sri is added to the OVRSupportProd@dos.myflorida.com email group. This will keep her updated on the issues reported by the users.
- Sri is granted access to the [REDACTED] to aid troubleshooting when required.

Regards

Steve Talabi, PMP®
Application Systems Programmer III
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Phone: (850) 245-6188
Email: steve.talabi@dos.myflorida.com

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From: Pitts, Charles L.
Sent time: 07/18/2018 02:48:15 PM
To: Talabi, Steve; Maynor, Walter S. "Scott"
Cc: Turaka, Sri
Subject: RE: OVR Production Support - Sri Turaka

Approved.

Charles Pitts, CSM

Applications Development Manager – Division of Administrative Services
Florida Department of State
R. A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Telephone: (850) 245-6167
Email: Charles.pitts@dos.myflorida.com

From: Talabi, Steve
Sent: Wednesday, July 18, 2018 2:48 PM
To: Pitts, Charles L. <Charles.Pitts@dos.myflorida.com>; Maynor, Walter S. "Scott" <scott.maynor@dos.myflorida.com>
Cc: Turaka, Sri <Sri.Turaka@dos.myflorida.com>
Subject: RE: OVR Production Support - Sri Turaka

Scott/Charles,

As discussed, please see the request for Sri;

- Sri is added to the OVRSupportProd@dos.myflorida.com email group. This will keep her updated on the issues reported by the users.
- Sri is granted access to the [REDACTED] to aid troubleshooting when required.

Regards

Steve Talabi, PMP®
Application Systems Programmer III
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Phone: (850) 245-6188
Email: steve.talabi@dos.myflorida.com

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Please take our [Customer Satisfaction Survey](#).

From: Talabi, Steve
Sent time: 07/18/2018 02:47:45 PM
To: Pitts, Charles L.; Maynor, Walter S. "Scott"
Cc: Turaka, Sri
Subject: RE: OVR Production Support - Sri Turaka

Scott/Charles,

As discussed, please see the request for Sri;

- Sri is added to the OVRSupportProd@dos.myflorida.com email group. This will keep her updated on the issues reported by the users.
- Sri is granted access to the [REDACTED] to aid troubleshooting when required.

Regards

Steve Talabi, PMP®
Application Systems Programmer III
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, FL 32399-0250
Phone: (850) 245-6188
Email: steve.talabi@dos.myflorida.com

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From: OVRSupportProd@dos.myflorida.com
Sent time: 07/31/2018 03:53:35 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/29/2018 03:53:15 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/26/2018 03:54:50 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/30/2018 03:54:08 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/22/2018 03:47:25 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/23/2018 03:47:29 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/20/2018 03:47:34 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: Pauline Desrosiers <outlook_D7D133771FE66F23@outlook.com>
Sent time: 07/31/2018 07:00:15 AM
To: OVRSupport
Subject: Unable to Print confirmation sheet

Yesterday I changed my party affiliation to Florida Democratic Party . When I selected Print option, it did not print. I did not record my confirmation # before I selected the Print option. Can you advise if my change of party has in fact been done and whether I can get a duplicate of my confirmation sent to my email address?

Thank you,
Pauline M Desrosiers
5450 Yarmouth Lane
Sarasota, FL 34233

Sent from [Mail](#) for Windows 10

From: Lisa Mitchell <mitchelloke@gmail.com>
Sent time: 07/30/2018 08:04:43 PM
To: stuart.mitchell@health-first.org; OVRSupport
Subject: Updating party affiliation

My husband and I want to update our party affiliation via the website RegistertoVoteFlorida.gov and we weren't successful using our Florida driver's licence.

I was unable to because your records incorrectly show our zip code in Satellite Beach as 32907 NOT the CORRECT zip code of 32937.

This error would not allow me to complete the online registration on this date, Monday, July 30, 2018 at 8:00 p.m.

Please call me or share directions via email so we may update our party affiliations and do so prior to the upcoming primary in August.

Thank you,
Lisa C. Mitchell
901)246.9900
Satellite Beach, FL 32937
Sent from Mail for Windows 10

From: Aaron Sabin <sabinaaronb@gmail.com>
Sent time: 07/31/2018 11:48:57 AM
To: OVRSupport
Subject: Status Update

Hello,

I want to see how long it might take to have my registration approved. 336906 is my reference number.

Thank you

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/28/2018 03:54:04 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/25/2018 03:53:45 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/24/2018 03:47:29 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]

From: OVRSupportProd@dos.myflorida.com
Sent time: 07/27/2018 03:52:59 AM
To: OVRSupportProd
Subject: Success: OVR - Street Segment Refresh Completed

OVR - Street Segment Refresh Completed sucessfully

Table Refreshed: [REDACTED]

Record Count: [REDACTED]

System Refreshed : [REDACTED]