



From: "Swain, Margaret A." <Margaret.Swain@dos.myflorida.com>
Date: Monday, April 27, 2020 at 12:34 PM
To: AO Records <records@americanoversight.org>
Subject: [Ext]Public Records Request Response 2

Dear American Oversight,

Please find enclosed the next batch of documents responsive to your September 25, 2019 public records request.

Please note that there is some information redacted. These redactions are made pursuant to section 97.0585, 282.318(4), Florida Statutes.

Respectfully,

Margaret Swain

Senior Management Analyst I

Office of the General Counsel

FLORIDA DEPARTMENT OF STATE

R.A. Gray Building, Suite 100

500 South Bronough Street

Tallahassee, Florida 32399-0250

(850)245-6507

(850)245-6127 Fax

Note: This response is provided for reference only and does not constitute a formal legal opinion or representation from the sender or the Department of State. Parties should refer to the Florida Statutes and applicable case law, and/or consult an attorney to represent their interests before relying upon the information provided.

In addition, Florida has a very broad public records law. Written communications to or from state officials regarding state business constitute public records. Public records are available to the public and media upon request, unless the information is subject to a specific statutory exemption. Therefore, any information that you send to this address, including your contact information, may be subject to public disclosure.

Swain, Margaret A.

From: BVRSHelp
Sent: Monday, July 30, 2018 4:49 PM
To: Elections@browardsoe.org
Cc: arguelles.elle@gmail.com
Subject: FW: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Attachments: SIGNED -Voter Registration.pdf

Supervisor of Elections,

Forwarded for your information and appropriate action. Please see attached PDF file from a voter trying to update their address and party affiliation.

Thank You,

JC Fishbough
Bureau of Voter Registration Services
Division of Elections
(866)308-6739 Voter Assistance Hotline
(877)868-3737 Voter Fraud Hotline
(850)245-6291 Fax
BVRSHelp@DOS.MyFlorida.com

This response is provided for reference only and does not constitute legal advice or representation. As applied to a particular set of facts or circumstances, interested parties should refer to the Florida Statutes and applicable case law, and/or consult a private attorney before drawing any legal conclusions or relying upon the information provided.

Please note: Florida has a broad public records law. Written communications to or from state officials regarding state business constitute public records and are available to the public and media upon request unless the information is subject to a specific statutory exemption. Therefore, your e-mail message may be subject to public disclosure.

From: Elle A [mailto:arguelles.elle@gmail.com]
Sent: Monday, July 30, 2018 4:13 PM
To: OVRSupport <OVRSupport@dos.myflorida.com>
Subject: PLEASE ACCEPT THIS AS SIGNED SUBMISSION OF VOTER REGISTRATION! THANK YOU! 7.30.18
Importance: High



Florida Voter Registration Application
Part 1 Instructions (DS-DE 39, R1S-2.040, F.A.C.) (eff. 10/2013)

Información en español: Sirvase llamar a la oficina del supervisor de elecciones de su condado si le interesa obtener este formulario en español.

To Register in Florida, you must be:

- a U.S. citizen,
- a Florida resident,
- at least 18 years old (you may pre-register at 16 or 17, but cannot vote until you are 18).

If you have been convicted of a felony, or if a court has found you to be mentally incapacitated as to your right to vote, you cannot register until your right to vote is restored.

If you do not meet any ONE of these requirements, you are not eligible to register

Questions?

Contact the Supervisor of Elections in your county:
dos.myflorida.com/elections/contacts/supervisor-of-elections/
Visit the Florida Division of Elections' website at:
dos.myflorida.com/elections/

CRIMINAL OFFENSE: It is a 3rd degree felony to submit false information. Maximum penalties are \$5,000 and/or 5 years in prison

PUBLIC RECORD: Once filed, all information including your phone number and email address as provided become public record except for the following which can only be used for voter registration purposes: your FL DL#, FL ID#, SSN, where you registered to vote, and whether you declined to register or to update your voter registration record at a voter registration agency. Your signature can be viewed but not copied. (Section 97.0585, Fla. Stat.)

Where to Register: You can register to vote by completing this application and delivering it in person or by mail to any supervisor of elections' office, office that issues driver's licenses, or voter registration agency (public assistance office, center for independent living, office serving persons with disabilities, public library, or armed forces recruitment office) or the Division of Elections. Mailing addresses are on page 2 of this form.

Deadline to Register: The deadline to register to vote is 29 days before any election. You can update your registration record at any time, but for a Primary Election, party changes must be completed 29 days before that election. You will be contacted if your new application is incomplete, denied or a duplicate of an existing registration. Your Voter Information Card will be mailed to you once you are registered.

Identification (ID) Requirements: New applicants must provide a current and valid Florida driver's license number (FL DL#) or Florida identification card number (FL ID#). If you do not have a FL DL# or FL ID#, then you must provide the last four digits of your Social Security number (SSN). If you do not have any of these numbers, check "None." If you leave the field and box blank, your new registration may be denied. See section 97.053(6), Fla.Stat.

Special ID requirements: If you are registering by mail, have never voted in Florida, and have never been issued one of the ID numbers above, include one of the following with your application, or at a later time before you vote: 1) A copy of an ID that shows your name and photo (acceptable IDs--U.S. Passport, debit or credit card, military ID, student ID, retirement center ID, neighborhood association ID, or public assistance ID); or 2) A copy of an ID that shows your name and current residence address (acceptable documents--utility bill, bank statement, government check, paycheck, or other government document).

The special ID is not required if you are 65 or older, have a temporary or permanent physical disability, are a member of the active uniformed services or merchant marine who is absent from the county for active duty, or a spouse or dependent thereof, or are currently living outside the U.S. but otherwise eligible to vote in Florida.

Political Party Affiliation: Florida is a closed primary election state. In primary elections, registered voters can only vote for their registered party's candidates in a partisan race on the ballot. In a primary election, all registered voters, regardless of party affiliation, can vote on any issue, nonpartisan race, and race where a candidate faces no opposition in the General Election. If you do not indicate your party affiliation, you will be registered with no party affiliation. For a list of political parties, visit the Division of Elections' website at: dos.myflorida.com/elections

Race/Ethnicity: It is optional to list your race or ethnicity.

Boxes: Please check boxes ☐ where applicable.

Numbered rows 1 through 7 and 12 must be completed for a new registration



Florida Voter Registration Application
Part 2 - Form DS-DE #39, R1S-2.040, F.A.C.) (eff. 10/2013)

This is: ☐ New Registration ☒ Record Update/Change (e.g., Address, Party Affiliation, Name, Signature) ☒ Request to Replace Voter Information Card

1	Are you a citizen of the United States of America? ☒ Yes ☐ No				OFFICIAL USE ONLY					
2	☒ I affirm that I am not a convicted felon, or if I am, my right to vote has been restored.									
3	☒ I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored.									
4	Date of Birth (MM-DD-YYYY)	1	1	2	8	1	9	8	4	OVR No: 334234 FVRS No:
5	Florida Driver License (FL DL) or Florida identification (FL ID) Card Number									
6	Last Name: Arguelles		First Name: Luanna		Middle Name:		Name Suffix:		If no FL DL or FL ID, then provide Last 4 digits of Social Security Number ☐ I have NONE of these numbers.	
7	Address Where You Live (legal residence-no P.O. Box) 301 SOUTHEAST 19TH STREET		Apt/Lot/Unit		City FT LAUDERDALE		County BROWARD			Zip Code 33316
8	Mailing Address (if different from above address)		Apt/Lot/Unit		City		State or Country		Zip Code	
9	Address Where You Were Last Registered to Vote		Apt/Lot/Unit		City		State		Zip Code	
10	Former Name (if name is changed)		Gender OM ☒ F		State or Country of Birth FL		Telephone No. (optional) (727) 698-8870			
11	☒ Email me SAMPLE BALLOTS if option is available in my county. (See Public Record Notice above) My email address is: arguelles.elle@gmail.com									
Party Affiliation (Check only one. If left blank, you will be registered without party affiliation) ☒ Florida Democratic Party ☐ Republican Party of Florida ☐ No party affiliation ☐ Minor party (print party name):			Race/Ethnicity (Check only one) ☐ American Indian/Alaskan Native ☐ Asian/Pacific Islander ☐ Black, not of Hispanic Origin ☒ Hispanic ☐ White, not of Hispanic Origin ☐ Multi racial ☐ Other:			(Check only one if applicable) ☐ I am an active duty Uniformed Services or Merchant Marine member ☐ I am a spouse or a dependent of an active duty uniformed services or merchant marine member ☐ I am a U.S. citizen residing outside the U.S.			☐ I will need assistance with voting. ☐ I am interested in becoming a poll worker.	

12 Oath: I do solemnly swear (or affirm) that I will protect and defend the Constitution of the United States and the Constitution of the State of Florida, that I am qualified to register as an elector under the Constitution and laws of the State of Florida, and that all information provided in this application is true.

Date: 7/30/2018

OVERSIGHT

FL-DOS-19-1211-B-000002

Swain, Margaret A.

From: Marconnet, Amber
Sent: Friday, July 27, 2018 12:50 PM
To: Modrow, Janet
Cc: WilliamsK@leoncountyfl.gov; Brown, Toshia
Subject: Leon

Janet,

I received a call from Barbara Peacock at HSMV on the following suspense records in Leon.

Both of these were test cases that HSMV must have sent through OVR in June. Someone at the Leon SOE office called Barbara today and asked that they be removed from their suspense.

VID [REDACTED] processed 06/25/2018
VID [REDACTED] processed 06/27/2018

What should be the process for that? Should the SOE just deny the records? Or is there a way we can remove them completely?

Thank you,

Amber Marconnet
Sr. Management Analyst Supervisor
Division of Elections, Bureau of Voter Registration Services
R.A. Gray Building, Room 316
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6224

Swain, Margaret A.

From: Brown, Toshia
Sent: Thursday, July 26, 2018 10:22 AM
To: McClain, Michelle (Elections)
Cc: Ramirez, Vanessa (Elections); Marconnet, Amber; Rivero, Angela (Elections)
Subject: RE: OVR

Thank you Michelle. Sorry we missed you.

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: McClain, Michelle (Elections) [mailto:Michelle.McClain@miamidade.gov]
Sent: Thursday, July 26, 2018 9:19 AM
To: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Cc: Ramirez, Vanessa (Elections) <Vanessa.Ramirez@miamidade.gov>; Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Rivero, Angela (Elections) <Angela.Rivero@miamidade.gov>
Subject: RE: OVR

Toshia,

I think the issue with the address feature on OVR has been resolved. I tested it this morning and it worked properly.

Thank you for calling me to discuss this issue.

Best regards,

Michelle G. McClain

Deputy Supervisor of Elections, Voter Services
Miami-Dade County Elections
2700 NW 87th Avenue, Miami, FL 33172
(305) 499-8302 Phone (305) 275-7760 Fax
www.miamidade.gov/elections

"Delivering Excellence Every Day"
"Con Excelencia, Día Tras Día"
"Livres Bon Kalite Sèvis Chak Jou"

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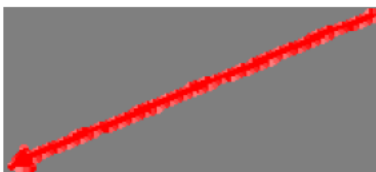
please do not print this e-mail unless absolutely necessary

From: McClain, Michelle (Elections)
Sent: Tuesday, July 24, 2018 11:50 AM
To: Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>
Cc: Ramirez, Vanessa (Elections) <Vanessa.Ramirez@miamidade.gov>; Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Rivero, Angela (Elections) <Angela.Rivero@miamidade.gov>
Subject: OVR

Toshia,

Can you have someone look at the "Find My Address" feature in OVR? We are receiving records from OVR in which the address is entered incorrectly. See a few samples below. I tried submitting an update. When I tried to enter my address the Street Name would not stick. Every time I clicked the Use This Address button the information would disappear. My only option was to click the I Can't Find My Address button, which allowed me to manually enter my address. This may be the reason why we are receiving so many records with the address entered incorrectly.

County	Parcel	Section	Subsection	Address	Unit	Side Street	Unit Type	Unit Address	City
MIAMI-DADE	940			Northeast		NE			Hom
MIAMI-DADE	62		SW	9951	Ave	SW	REAR	9951	Mian
MIAMI-DADE	20835	31	NE	20835 NE 31St Pl	Pl		FRNT	20835 NE 31	Avei
MIAMI-DADE	452		NE	Circle Terrace	Cir		APT	104-7A	Miam



Find My Address ×

You cannot copy and paste the address. It must be typed in the fields.

Zip Code * [Look Up a ZIP Code](#)

Street Number (Do not enter directional indicators such as E, SW, etc.)

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

HOMESTEAD - MIAMI-DADE ▼

Example Address: 101 East Main Street, 32303
Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main
In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

[Use This Address](#) [Cancel](#) [I Can't Find My Address](#)

Michelle G. McClain

Deputy Supervisor of Elections, Voter Services

Miami-Dade County Elections

2700 NW 87th Avenue, Miami, FL 33172

(305) 499-8302 Phone (305) 275-7760 Fax

www.miamidade.gov/elections

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"Con Excelencia, Día Tras Día"

"Livres Bon Kalite Sèvis Chak Jou"

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please do not print this e-mail unless absolutely necessary

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Please take our [Customer Satisfaction Survey](#).

Swain, Margaret A.

From: Brown, Toshia
Sent: Thursday, July 26, 2018 4:16 PM
To: James, Thomas "TJ"
Cc: Marconnet, Amber
Subject: RE: RE: online voter registration

TJ,

Thank you for notifying us. Please let us know immediately if you see the same thing happening today.

Thank you,

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: Thomas James [mailto:TJ@leoncountyfl.gov]
Sent: Tuesday, July 24, 2018 10:10 AM
To: Modrow, Janet <Janet.Modrow@DOS.MyFlorida.com>; Thompson, Leila M. <Leila.Thompson@dos.myflorida.com>; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Cc: James, Thomas "TJ" <tj@leoncountyfl.gov>; support@vrsystems.com
Subject: Fwd: RE: online voter registration

We are experiencing some issues with OVR and the address validation process.
See attached email with a screenshot

>>> Stephen Usztok 7/24/2018 9:34 AM >>>

TJ: the gentleman replied with a screen shot of the issue he's experiencing.

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 9:18 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

It's not my job to test your code.

The address form temporarily locks up when you put in the zip code.

After filling out this problematic form, it erases the street name entry when you try to click "use this address".

Find My Address

"You cannot copy and paste the address. It must be typed in the fields."

Zip Code * Look Up a ZIP Code

32317

Street Number (Do not enter directional indicators such as E, SW, etc.)

1501

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

TALLAHASSEE - LEON

Example Address: 101 East Main Street, 32303

Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main

In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Use This Address Cancel I Can't Find My Address

From: Stephen Usztok [<mailto:UsztokS@leoncountyfl.gov>]

Sent: Tuesday, July 24, 2018 9:08 AM

To: Walt Dobbins <Walt.Dobbins@myfuelmaster.com>

Cc: Karen Williams <WilliamsK@leoncountyfl.gov>

Subject: Re: online voter registration

Good morning,

Thank you for your email notifying our office of the error you encountered with the system. I will share it with our webmaster and tech team for trouble shooting.

If you can provide a more specific description of your error or screen shots, additional information may help them resolve the issue more quickly.

Please let me know if you have any questions, or if I can help further.

Respectfully,

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 8:37 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Your online voter registration doesn't work.

You can't put in the street address.

Don't you test your code before you deploy it?



Walt Dobbins

Firmware Engineer

800-888-9136 x 1432 | f 850-877-9327
100 Four Points Way | Tallahassee FL 32305

MYFUELMASTER.COM

Stephen Usztok
Voter Services Specialist II
Supervisor of Elections - Leon County

Physical Address: 2990-1 Apalachee Parkway, Tallahassee FL 32301

Mailing Address: PO Box 7357, Tallahassee FL 32314-7357

Phone: (850)606-8683

Fax: (850)606-8601

Email: vote@leoncountyfl.gov

Website: www.LeonVotes.org

Facebook: <https://www.facebook.com/LeonVotes/>

Twitter: <https://twitter.com/leonvotes>

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The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

Swain, Margaret A.

From: Brown, Toshia
Sent: Monday, July 30, 2018 11:18 AM
To: James, Thomas "TJ"; Marconnet, Amber
Subject: RE: Suspense Happenings/Issues

I am going to call you soon.

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: Thomas James <TJ@leoncountyfl.gov>
Sent: Monday, July 30, 2018 10:07 AM
To: Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: Re: Suspense Happenings/Issues

GM Toshia & Amber,

Are these 600 FVRA's we receive in our suspense queue from active users over the weekend or were some of them left overs from last week?

TJ

>>> Karen Williams 7/30/2018 8:14 AM >>>

Hundreds of Suspense Applications came in over the weekend. Most of them look to be OVR, have be heard of anymore issues happening with OVR or Suspense?

We had about 186 delivered at one time on Thursday and today when we got in there were 676....

Please advise if you have heard of anything or can find out what's happening.



Karen A. Williams, CERA

Voter Services Manager

Supervisor of Elections, Leon County

Physical Address:

2990-1 Apalachee Parkway

Tallahassee, FL 32301

Mailing Address:

P.O. Box 7357

Tallahassee, FL 32314-7357

Phone: (850) 606-VOTE(8683)

Fax: (850) 606-8601

Email: WilliamsK@leoncountyfl.gov

Site: www.LeonVotes.org

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Please take our [Customer Satisfaction Survey](#).

Swain, Margaret A.

From: Marconnet, Amber
Sent: Monday, July 30, 2018 11:23 PM
To: ahaynes@coj.net
Cc: Brown, Toshia; Matthews, Maria I.; Modrow, Janet
Subject: VID 109155533

Hi Arzada,

I left a voicemail for you on Friday, July 27th but wanted to follow-up with an email as well.

VID 109155533 was moved into DUV from DAD on 12/7/2016. There is no app image available for that move. Can you tell me what prompted the address change? Was it an NCOA?

There was an OVR transaction on 7/25/2018 that moved her back into DAD.

Please let me know if you have further questions.

Thank you,

Amber Marconnet

Sr. Management Analyst Supervisor
Division of Elections, Bureau of Voter Registration Services
R.A. Gray Building, Room 316
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6224

Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Friday, July 20, 2018 7:54 AM
To: Marconnet, Amber; Brown, Toshia; Matthews, Maria I.; Brown, George; Underwood, Wes H.
Cc: Lux, Paul; Modrow, Janet; Gill, Susan; Earley, Mark
Subject: RE: Problem with OVR

EMAIL RECEIVED FROM EXTERNAL SOURCE

Any word? I've since had a couple more, who have asked.

It appears that "something" is happening or not happening.

Regards,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

-----Original Message-----

From: Wesley Wilcox
Sent: Thursday, July 19, 2018 4:12 PM
To: Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>; Matthews, Maria I. (Maria.Matthews@DOS.MyFlorida.com) <Maria.Matthews@DOS.MyFlorida.com>
Cc: Paul Lux (plux@co.okaloosa.fl.us) <plux@co.okaloosa.fl.us>; Modrow, Janet <Janet.Modrow@DOS.MyFlorida.com>; 'Susan Gill' <Susan.Gill@votecitrus.com>
Subject: RE: Problem with OVR

This is the 2nd notification I have received that there may be something amiss.

Can you give us an update on the status of the system? Are there any known outages or issues?

Thanks,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida

PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

-----Original Message-----

From: Susan Gill [mailto:Susan.Gill@votecitrus.com]
Sent: Thursday, July 19, 2018 3:54 PM
To: Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>
Cc: Laura Zayas <Laura.Zayas@votecitrus.com>; Tim Gunsteens <tim.gunsteens@votecitrus.com>; Wesley Wilcox <WWilcox@VoteMarion.com>; Paul Lux (plux@co.okaloosa.fl.us) <plux@co.okaloosa.fl.us>
Subject: Problem with OVR

Amber & Toshia,

We are experiencing problems with OVR which is frustrating and aggravating our voters and potential voters.

The attachment shows the message the voter receives.

Here is the sequence of events.

- 1) Voter completes the information correctly (issue date)
- 2) Gets to the "I am not a robot" message and clicks.
- 3) None of the pictures appear.
- 4) Voter clicks on "Continue"
- 5) Voter receives Error Message.

I have personally tried to use the OVR, once on the office computer and once on my personal tablet. I received the same error message.

What is your assessment on what is happening? We are inputting the correct information.

I know staff has called about this problem. We need some direction on what might be causing the error. Are we the only ones reporting this issue?

Your prompt attention is much appreciated. We are concerned about what might happen on July 30th book closing if this problem persists.

Thank you!

Susan Gill

Susan Gill, CERA, MFCEP
Citrus County
Supervisor of Elections
120 N. Apopka Avenue

Inverness, Florida 34450

tele: (352) 341-6750

fax: (352) 341-6589

PLEASE NOTE NEW EMAIL ADDRESS

susan.gill@votecitrus.com

The Citrus County Supervisor of Elections Office is a public entity subject to Chapter 119 of the Florida Statutes concerning public records. E-mail messages are covered under such laws and thus subject to disclosure. Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

-----Original Message-----

From: SOE_Scanner@votecitrus.com [mailto:SOE_Scanner@votecitrus.com]

Sent: Thursday, July 19, 2018 3:36 PM

To: Susan Gill <Susan.Gill@votecitrus.com>

Subject: Citrus County SOE Scanned Document

The attached document was scanned and sent to you from the Citrus Co. SOE Main Office. Please do not reply to this message. This email address is not monitored so we are unable to respond to any messages sent to this address.

Attachment File Type: pdf, Multi-Page

Thank you.

Citrus Co. Supervisor of Elections

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Swain, Margaret A.

From: Dunn, Ashley L.
Sent: Tuesday, July 17, 2018 11:43 AM
To: Brown, Toshia; Matthews, Maria I.; Marconnet, Amber; Giles, Teri M.; Perkins, Mindy; Elias, Sue; Modrow, Janet; Wilcox, Wesley; Paul Stump; Fowler, Wren; Winchester, Jon; Vaughn, Martin L.; Quant, Vilma V.; Acharya, Lavanya B.; Schlorholtz, Erik; Darter, Jeff; Williams, Terry; Jremes@vrsystems.com
Subject: FVRS IT Support Call
Attachments: ITSupportMeeting20180711.docx

Good morning:

This is a reminder about the upcoming FVRS IT Support conference call, tomorrow at **2:30 PM, EST**.

Call number: 1.888.670.3525

Participant Code: **5838329163#**

Thank you,

Ashley Dunn

Executive Assistant
Florida Department of State
Division of Elections
Director's office
R.A. Gray Building, Room 316
500 S. Bronough Street
Tallahassee, Florida 32399

The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

FVRS IT Support Meeting (7/11/18 2:30 – 3:30 Pm)

AGENDA

1. Review Meeting Notes from 6/20/18. Meeting on 6/27 was cancelled.
2. Websphere replacement – V9 rollout to production completed.
3. Incomplete/Unverified application Removal Update
 - a. Vendor/County feedback on spreadsheets
 - b. Removal will occur during Maintenance windows 7/20
4. Scanned Applications (July 8th tentative push to Production)
 - a. HSMV test data update was pushed to pilot today 7/11
 - b. Processing Matrix
5. Pilot 2012 FTP server update
 - a. Get [REDACTED] server IP
 - b. Key Pairs
6. SSN9 update
7. Open Floor

Participants:

Dept. of State	Here	Supervisor's Office	Here	FVRS IT Support	Here
Maria Matthews		Sup. Wilcox (MRN)		Jon Winchester	
Janet Modrow		Sue Elias (ORA)		VR - Wren Fowler	
Toshia Brown		Terry Williams (SAR)		VR - Erik Schlorholtz	
Amber Marconnet		Jeff Darter (PAL)		VR – Paul Stump	
Ashley Dunn				VR – Jaime	
Teri Giles				VR – Patrick Tully	
Lavanya Acharya					
Martin Vaughn					
Vilma Quant					

Meeting Notes:

1. Meeting Notes – no changes requested.
2. Websphere replacement (V9) rollout
3. Incomplete/Unverified removal
 - a. VR found discrepancies with the lists. They will send findings to Janet.
 - b. Discussion held regarding updates to incomplete applications from another incomplete application but combined they make a whole (ie merging applications).
Questions: Is this allowed? What should the registration date be?
4. Scanned Applications
 - a. Filename format was shortened.
 - b. Some test data was pushed to Pilot for vendor testing.
 - c. Processing of the [REDACTED] transaction must include the [REDACTED] to acknowledge the notification and a [REDACTED] to acknowledge retrieval of the files. A [REDACTED] will retrieve the file information.
 - d. On 7/12 DOS requested HSMV to send more test records.
 - e. HSMV rollout to production scheduled for 7/26.

Pilot Test Data	Sue (ORA)	Jon (PAL/SAR)	VR (64 counties)
Scanned Applications (2/9/18)	WIP	WIP	WIP

1. Pilot 2012 FTP server

FVRS IT Support Meeting (7/11/18 2:30 – 3:30 Pm)

- a. 7/12 Update: DOS network team is creating a new URL [REDACTED] to point to the 2012 FTP server in [REDACTED]
 - b. Vendors believe a new key pair should work.
2. SSN9 update
 3. Open Floor

Action Item Log Pending:

Created	Action Detail	Status
10/16/17	Create a project plan / timeline for testing and implementing Websphere replacement and scanned application.	10/17 JM informed management of request.
12/13/17	Define procedural process for multiple application and out of sequence submittals	Started discussion; implementation pushed back to 2019;
2/7/18	County procedures for handling OVR applications missing data fields previously provided. Vendor automation of process?	
3/28/18	Vendor Modification Requests for management approval and prioritization: 1. Creating a new transaction to update the residential address and precinct fields. (3/28/18) 2. Compress the [REDACTED] files, (4/4/18)	
3/28/18	Removal of Incomplete Application and Unverified application – create schedule and process.	
4/18/18	Scanned application processing procedures – incorporated into rule?	

Action Item Log Completed:

Created	Action Detail	Status
2/21/18	What text coding is used to create the hash? [REDACTED]	Completed 2/28/18
2/7/18	Recommend mailing and former city in OVR be limited to 25 characters. This will prevent users from putting the city, state and zip in the field. This is critical for former address because the out of state notices are based on the state code.	Submitted to OVR change control 2/14/18
1/31/18	Vendors to look at field size in local database	Completed 2/7/18
1/24/18	Create process matrix for DMV scanned applications	1/31/18 completed
1/24/18	Create [REDACTED] transaction documentation	1/31/18 completed
1/24/18	Have test data in pilot by 2/9/18	Completed 2/9/18
11/15/17	[REDACTED] vs [REDACTED] usage by Vendors	Discussed 12/13
11/8/17	Check with Maria regarding reporting voter contact for VbM requests via the [REDACTED] transaction to update the last activity date.	- Completed 11/13 [REDACTED] is sufficient to record the last activity date to any type of voter contact.

FVRS IT Support Meeting (7/11/18 2:30 – 3:30 Pm)

10/30/17	Check with Maria regarding voter contact for VbM requests	- Completed 10/31 - Yes as a general type - Code: [REDACTED]
10/16/17	Set up meeting with HSMV to discuss having the opt-out applications culled out so the images are not sent but the information is put into the monthly declination file.	10/17 JM sent email to Desi at HSMV. 11/7 – Meeting set for 11/15 1:00 – 2:00 pm
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3/28/18	Provide voter ID's to vendors for Removed voters (due to list maintenance) with active applications	Completed 4/4/18

1. HSMV mail-in counts (Action Item from 10/9 meeting)

OfficeX06	Renewal
CY 2010	228,187
CY 2011	209,724
CY 2012	196,757
CY 2013	156,405
CY 2014	95,171
CY 2015	13,452
CY 2016	45,901
CY 20171015	101,988

2. Code Table Updates (established 1/31/18; update 4/21/18)

Code_Type	Code_Value	Description
NTC	[REDACTED]	Scanned Application Image Notification
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SAS	[REDACTED]	Image not clear – cannot process
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SAS	[REDACTED]	Incomplete with Address change – send verification letter
SAS	[REDACTED]	Subsequent application processed after postmark date

3. HSMV Returned mail-in applications (4/18/18)

2018	Renewals Returned	Voter Application	Percent
January	13,130	1,739	13.24%
February	10,484	1,279	12.20%
March	12,235	1,568	12.82%

FVRS IT Support Meeting (7/11/18 2:30 – 3:30 Pm)

Swain, Margaret A.

From: Dunn, Ashley L.
Sent: Wednesday, July 25, 2018 12:16 PM
To: Brown, Toshia; Matthews, Maria I.; Marconnet, Amber; Giles, Teri M.; Perkins, Mindy; Elias, Sue; Modrow, Janet; Wilcox, Wesley; Paul Stump; Fowler, Wren; Winchester, Jon; Vaughn, Martin L.; Quant, Vilma V.; Acharya, Lavanya B.; Schlorholtz, Erik; Darter, Jeff; Williams, Terry; Jremes@vrsystems.com
Subject: FVRS IT Support Call
Attachments: ITSupportMeeting20180711.docx; ITSupportMeeting20180725.docx

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Call number: 1.888.670.3525

Participant Code: **5838329163#**

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Ashley Dunn

Executive Assistant
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Maria Matthews		Sup. Wilcox (MRN)	Yes	Jon Winchester	
Janet Modrow	Yes	Sue Elias (ORA)		VR - Wren Fowler	Yes
Toshia Brown	Yes	Terry Williams (SAR)		VR - Erik Schlorholtz	Yes
Amber Marconnet		Jeff Darter (PAL)		VR – Paul Stump	
Ashley Dunn				VR – Jaime	
Teri Giles	Yes			VR – Patrick Tully	
Lavanya Acharya	Yes				
Martin Vaughn	Yes				
Vilma Quant	Yes				

Meeting Notes:

1. Meeting Notes – no changes requested.
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 - a. VR found discrepancies with the lists. They will send findings to Janet.
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Scanned Applications (2/9/18)	WIP	WIP	WIP

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Action Item Log Completed:

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Swain, Margaret A.

From: Thomas James <TJ@leoncountyfl.gov>
Sent: Tuesday, July 24, 2018 10:10 AM
To: Modrow, Janet; Thompson, Leila M.; Brown, Toshia
Cc: James, Thomas "TJ"; support@vrsystems.com
Subject: Fwd: RE: online voter registration
Attachments: IMAGE.jpeg

EMAIL RECEIVED FROM EXTERNAL SOURCE

We are experiencing some issues with OVR and the address validation process.

See attached email with a screenshot

>>> Stephen Usztok 7/24/2018 9:34 AM >>>

TJ: the gentleman replied with a screen shot of the issue he's experiencing.

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 9:18 AM >>>

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

It's not my job to test your code.

The address form temporarily locks up when you put in the zip code.

After filling out this problematic form, it erases the street name entry when you try to click "use this address".

Find My Address [X]

You cannot copy and paste the address. It must be typed in the fields.

Zip Code * Look Up a ZIP Code
32317

Street Number (Do not enter directional indicators such as E, SW, etc.)
1501

Street Name (Do not enter directional indicators such as E, SW, etc.)
[Empty field]

City - County *
TALLAHASSEE - LEON [v]

Example Address: 101 East Main Street, 32303
Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main
In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

[Use This Address] [Cancel] [I Can't Find My Address]

From: Stephen Usztok [mailto:UsztokS@leoncountyfl.gov]
Sent: Tuesday, July 24, 2018 9:08 AM
To: Walt Dobbins <Walt.Dobbins@myfuelmaster.com>
Cc: Karen Williams <WilliamsK@leoncountyfl.gov>
Subject: Re: online voter registration

Good morning,

Thank you for your email notifying our office of the error you encountered with the system. I will share it with our webmaster and tech team for trouble shooting.

If you can provide a more specific description of your error or screen shots, additional information may help them resolve the issue more quickly.

Please let me know if you have any questions, or if I can help further.

Respectfully,

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 8:37 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Your online voter registration doesn't work.
You can't put in the street address.
Don't you test your code before you deploy it?



Walt Dobbins
Firmware Engineer

800-888-9136 x 1432 | f 850-877-9327
100 Four Points Way | Tallahassee FL 32305

MYFUELMASTER.COM

Stephen Usztok
Voter Services Specialist II
Supervisor of Elections - Leon County

Physical Address: 2990-1 Apalachee Parkway, Tallahassee FL 32301
Mailing Address: PO Box 7357, Tallahassee FL 32314-7357
Phone: (850)606-8683
Fax: (850)606-8601
Email: vote@leoncountyfl.gov

Website: www.LeonVotes.org

Facebook: <https://www.facebook.com/LeonVotes/>

Twitter: <https://twitter.com/leonvotes>

CONFIDENTIALITY NOTICE: This message and any attachments are for the sole use of the intended recipient(s) and may contain confidential and privileged information that is exempt from public disclosure. Any unauthorized review, use, disclosure, or distribution is prohibited. If you have received this message in error please contact the sender (by phone or reply by electronic mail) and then destroy all copies of the original message.

Find My Address



You cannot copy and paste the address. It must be typed in the fields.

Zip Code * [Look Up a ZIP Code](#)

Street Number (Do not enter directional indicators such as E, SW, etc.)

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

Example Address: 101 East Main Street, 32303

Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main

In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Swain, Margaret A.

From: Marconnet, Amber
Sent: Friday, July 27, 2018 12:50 PM
To: Modrow, Janet
Cc: WilliamsK@leoncountyfl.gov; Brown, Toshia
Subject: Leon

Janet,

I received a call from Barbara Peacock at HSMV on the following suspense records in Leon.

Both of these were test cases that HSMV must have sent through OVR in June. Someone at the Leon SOE office called Barbara today and asked that they be removed from their suspense.

VID [REDACTED] processed 06/25/2018
VID [REDACTED] processed 06/27/2018

What should be the process for that? Should the SOE just deny the records? Or is there a way we can remove them completely?

Thank you,

Amber Marconnet

Sr. Management Analyst Supervisor
Division of Elections, Bureau of Voter Registration Services
R.A. Gray Building, Room 316
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6224

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Swain, Margaret A.

From: Modrow, Janet
Sent: Friday, July 27, 2018 1:10 PM
To: Marconnet, Amber
Cc: WilliamsK@leoncountyfl.gov; Brown, Toshia
Subject: RE: Leon

Good question. Should they be denied for administrative error?

Thanks,

Janet Modrow, PMP®

Data Processing Manager, Administrative Services
Florida Department of State
R. A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399-0250
(850)245-6232
janet.modrow@dos.myflorida.com

From: Marconnet, Amber
Sent: Friday, July 27, 2018 12:50 PM
To: Modrow, Janet <Janet.Modrow@DOS.MyFlorida.com>
Cc: WilliamsK@leoncountyfl.gov; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
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Swain, Margaret A.

From: Marconnet, Amber
Sent: Monday, July 30, 2018 11:23 PM
To: ahaynes@coj.net
Cc: Brown, Toshia; Matthews, Maria I.; Modrow, Janet
Subject: VID 109155533

Hi Arzada,

I left a voicemail for you on Friday, July 27th but wanted to follow-up with an email as well.

VID 109155533 was moved into DUV from DAD on 12/7/2016. There is no app image available for that move. Can you tell me what prompted the address change? Was it an NCOA?

There was an OVR transaction on 7/25/2018 that moved her back into DAD.

Please let me know if you have further questions.

Thank you,

Amber Marconnet

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500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6224

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Swain, Margaret A.

From: Mark Earley <earleym@leoncountyfl.gov>
Sent: Monday, July 23, 2018 2:18 PM
To: Matthews, Maria I.
Cc: Jamie.Ward@cisecurity.org; Christopher Moore; Holly Thompson; plux@myokaloosa.com; Wilcox, Wesley
Subject: Fwd: [REDACTED] - Next Steps / 3 Questions
Attachments: Receipt for Leon Albert Hardware.pdf; Receipt for Leon Albert Install and 9 Mos Monitoring.pdf

Director Matthews,

We spoke last Thursday about the [REDACTED] monitoring reimbursement grant.

Below is my understanding (outlined by Holly Thompson of my staff) of how to move forward.

As we discussed, both Marion County and Leon County Elections Offices were encouraged by the state to become early adopters to both troubleshoot the rollout process and show our fellow Supervisors of Elections the benefits of joining the program. We were assured that we would still qualify for reimbursement of the purchase, configuration, and installation of the system.

However, as you explained and the grant submission seemed to state, we cannot be reimbursed for those expenditures through the normal grant process since our system acquisition costs were incurred prior to the grant window opening.

Can you give me your thoughts on the process and questions outlined below, and give a more detailed description of the next steps Supervisor Wilcox and I will need to follow to be reimbursed for the Albert system purchase and setup?

Thank you,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

Did you know that Online Voter Registration (OVR) is now available in Florida? You can register to vote or update your voter registration information online at:
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Tallahassee FL 32301

earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

Facebook.com/LeonVotes
@LeonVotes - Twitter/Instagram

----- Forwarded message -----

From: Holly Thompson <ThompsonH@leoncountyfl.gov>
Date: Jul 23, 2018 1:26 PM
Subject: [REDACTED] - Next Steps / 3 Questions
To: Mark Earley <EarleyM@leoncountyfl.gov>
Cc:

Mark,

I've got our \$7,440 grant request for [REDACTED] funds loaded and ready for your approval.

QUESTION: For simplicity sake, I started the one-year monitoring period with April 1st even though the grant would allow a start date as early as March 16th. Does this line up with what you and Maria spoke about?

We are submitting a paid receipt for April-Sept 2018 (6 months) monitoring to be reimbursed to us. And a copy of our contract to request advanced funding for another 6 months (Oct 2018-March 2019). This will be submitted in the same grant application, but I do understand it's two different awards.

QUESTION: Do we know when the advance funds portion of the award will be released? There's a lot of coordination to be done to manage these funds since they require a separate physical bank account as well as accounting procedures. It also gets tricky due to the switch over in fiscal years. Any idea on timeline would be very helpful for planning.

I've listed the hardware and installation costs at \$0 each since you will be seeking reimbursement outside the grant program for that. For convenience, attached are the paid receipts for the server (\$5,112) and installation (\$900).

QUESTION: I'm specifying in the grant that any interest earned on the funds will be applied to APRIL 2019 monitoring services. This keeps us from having to cut a check back to the State for just a couple bucks. If that isn't allowable, perhaps the Division has a suggestion on the most efficient way to deal with interest earned?

Please let me know when you are ready for us to submit.

Thanks,
Holly

Holly Thompson

Administrative Services Director | Supervisor of Elections - Leon County

2990-1 Apalachee Parkway | Tallahassee, FL 32301-3678

Mailing Address: PO Box 7357 | Tallahassee, FL 32314-7357

(850) 606-VOTE (8683) | Fax (850) 606-8601

LeonVotes.org | ThompsonH@leoncountyfl.gov

INVOICE NUMBER	INVOICE DATE	GROSS AMOUNT	DISCOUNT	TAX	ADDITIONAL CHARGES	NET AMOUNT
OCT_2017	11/06/17	9,150.38	0.00	0.00	0.00	9,150.38 USD
PAYABLES ACCOUNT	TOTALS	9,150.38	0.00	0.00	0.00	9,150.38 USD



BOARD OF COUNTY COMMISSIONERS

PAYABLES ACCOUNT
LEON COUNTY, FLORIDA
TALLAHASSEE, FLORIDA 32302

DATE 11/08/17

CHECK NO. 00341888

WELLS FARGO
Tallahassee, Florida 32302

AMOUNT OF

Nine Thousand One Hundred Fifty & 38/100

PAY
TO THE
ORDER
OF

AMERICAN EXPRESS
PO BOX 650448
DALLAS TX 75265-0448

COPY

***** 9,150.38 USD

VOID AFTER 90 DAYS

John E. Daily
Dwight D. Jackson

**Business Platinum Card®**

LEON CO ELECTIONS

MARK S EARLEY

Closing Date 11/02/17

Next Closing Date 12/01/17

OPENSM

p. 1/5

Account Ending [REDACTED]

New Balance**\$9,150.38****Please Pay By****11/17/17[†]**

[†]Payment is due upon receipt. We suggest you pay by the Please Pay By date. You may have to pay a late fee if your payment is not received by the Next Closing Date.



See page 2 for important information about your account.



Effective November 9, 2017, Telecharge will no longer be part of the Pay with Points program. Card Members will not be able to redeem Membership Rewards points on **Telecharge.com** or over the phone directly with Telecharge.

Membership Rewards® Points

Available and Pending as of 09/30/17

129,244For up to date point balance and full program details, visit membershiprewards.com.**Account Summary**

Previous Balance	\$44,949.44
Payments/Credits	-\$46,100.57
New Charges	+\$10,301.51
Fees	+\$0.00

New Balance**\$9,150.38**

Days in Billing Period: 31

Customer Care**Pay by Computer**
open.com/pbc**Customer Care**
1-800-492-8468**Pay by Phone**
1-800-472-9297

See page 2 for additional information.

00005780

Approved By:

Supervisor of Elections

Date:

11/6/17

Staff Initials

MARK S EARLEY

Account Ending [REDACTED]

p. 4/5

Detail Continued

060-520-55200-513 \$133.71
060-520-55100-513 \$115

				Amount
10/25/17	AMAZON MKTPLACE PMTS BOOK STORES	AMZN.COM/BILL	WA	\$248.71 ✓
10/26/17	DELL MARKETING L.P. WWW.DELL.COM	ROUND ROCK	TX	\$5,111.55 ✓
10/30/17	AMAZON MKTPLACE PMTS BOOK STORES	AMZN.COM/BILL	WA	\$79.99 ✓



HOLLY M THOMPSON
Card Ending 6-32080

				Amount
10/04/17	DG MILLER & SON PLUMBI 0548 850-386-4238 Description HEATING/COOLER/PLUM	QUINCY	FL	\$2,760.00 ✓
10/04/17	BIG ASS FANS 000000001 8592331271 Description REFER TO RECEIPT	LEXINGTON	KY	\$1,120.00 ✓
10/09/17	MR ROOTER TALLAHASSEE 0643 850-224-7668 Description HEATING/COOLER/PLUM	TALLAHASSEE	FL	\$704.09 ✓

060-520-54600-513
already paid previously
060-520-54600-513
compt on
sales line same

Fees

	Amount
Total Fees for this Period	\$0.00

2017 Fees and Interest Totals Year-to-Date

	Amount
Total Fees in 2017	\$409.17
Total Interest in 2017	\$0.00

Holly Thompson - Dell Order Has Been Received for PO Number: 20171021

From: "Dell Inc." <dell_automated_email@dell.com>
To: <smithf@leoncountyfl.gov>
Date: 10/21/2017 9:54 PM
Subject: Dell Order Has Been Received for PO Number: 20171021



Thanks for your order!

We will review your order shortly and send a confirmation email with your delivery details. Thanks for shopping with Dell!

Order Summary

DPID: 2005762706437
Total: \$5,111.55

Order Date:
 Oct. 22, 2017

Company:
 LEON CO MGMT INFO
 SYSTEMS

Customer No.:
 6749367

Phone:
 (850) 566-6005

Ship to:
 Fred Smith
 LEON CO MGMT INFO
 SYSTEMS
 301 SOUTH MONROE ST
 COURTHOUSE P-3
 TALLAHASSEE, FL
 32301-1861
 (850) 488-6949 (work)

Bill to:
 301 SOUTH MONROE ST
 COURTHOUSE P-3
 TALLAHASSEE, FL
 32301-1861
 (850) 566-6005

[View Order Details](#)

*for Leon County
 Security on
 Election Network.
 Will seek reimbursement
 funds from FL Div of
 Elections*

*CIP Voting Equip
 305-096028-56400-513*

Your Products (1)

Item	QTY	Unit Price	Subtotal
PowerEdge R630	1	\$5,111.55	\$5,111.55

Estimated Delivery Date:

Nov. 01, 2017 - Nov. 06, 2017

Shipping:

Tax:

Total:

\$5,111.55

Payment Details

Method	Total
Pay with one credit/debit card online - AMEX	\$5,111.55

Need help?

Questions or problems related to your order? Visit us at dell.com/ordersupport. You can also manage returns, packing slips and invoices directly from your Purchase Details page.

Let's connect.



This is an automated email that cannot accept replies.

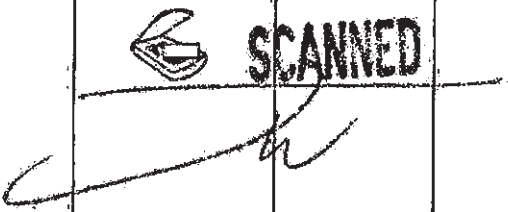
Legal Disclaimers: Please note that Dell cannot be responsible for pricing or other errors and reserves the right to cancel any orders arising from such errors. The amount of tax and shipping added to your order depends on where you have asked for the product to be shipped as well as on which products and/or services you've chosen to purchase. All tax quoted above is estimated; final taxes will be listed on the invoice.

Consumers: Your order is subject to Dell's Consumer Terms of Sale (the terms include a binding arbitration provision).

Other Customers: Unless you have a separate written agreement that specifically applies to this order, your order is subject to the following agreements, each of which is available in hardcopy from Dell at your request:

If this purchase is for your internal use only: Dell's Commercial Terms of Sale, which incorporate Dell's U.S. Return Policy and Warranty. If this purchase is intended for resale: Dell's Reseller Terms of Sale. If this purchase includes services: Dell's service contracts, in addition to Dell's Terms of Sale. If this purchase includes software: your use of the software is subject to the license terms accompanying the software (in absence of such terms, your use of Dell software is subject to Dell license agreements), in addition to Dell's Terms of Sale. You acknowledge having read and agree to be bound by the foregoing applicable terms. Any terms and conditions in your purchase order or any other correspondence that are in addition to, inconsistent or in conflict with, the foregoing applicable terms will be of no force or effect unless specifically agreed to in a writing signed by Dell that expressly references such terms. If you are a department, agency, division, or office of any district, state, county or municipal government within the United States, if any portion of the foregoing terms and conditions (or any terms referenced therein) is prohibited by applicable law, such portion shall not apply to you.



INVOICE NUMBER	INVOICE DATE	GROSS AMOUNT	DISCOUNT	TAX	ADD'L CHARGES	NET AMOUNT
2018	01/31/18	6,400.00	0.00	0.00	0.00	6,400.00 USD
						
PAYABLES ACCOUNT	TOTALS	6,400.00	0.00	0.00	0.00	6,400.00 USD



BOARD OF COUNTY COMMISSIONERS

PAYABLES ACCOUNT
LEON COUNTY, FLORIDA
TALLAHASSEE, FLORIDA 32302

DATE 02/05/18

CHECK NO. 00343447

WELLS FARGO
Tallahassee, Florida 32302

04-975

AMOUNT OR Six Thousand Four Hundred 00/100 *****

\$ ***** 6,400.00 USD

VOID AFTER 90 DAYS

PAY
TO THE
ORDER
OF

CENTER FOR INTERNET SECURITY
31 TECH VALLEY DRIVE
EAST GREENBUSH NY 12061

COPY

AMERICAN
OVERSIGHT

NON-NEGOTIABLE NON-NEGOTIABLE NON-NEGOTIABLE FL-DOS-19-1211-B-000047



INVOICE

31 Tech Valley Drive
East Greenbush, NY 12061
www.cisecurity.org
Federal Tax ID #52-2278213

I0591075

Account Name Leon County Supervisor of Elections Office
Bill To 2990-1 Apalachee Parkway
Tallahassee, Florida 32301
United States
Contact Name Thomas James

Date Sent 1/10/2018
Due Date 2/9/2018
CIS Number LCFLE 18-001-INV-00004460

Quantity	Product	Line Item Description	Sales Price	Total Price (USD)
1.00		Sensor On-Line 1/5/18. 27 Days/31 Days .87096 x \$620 = \$540.00 January Service 2018	\$540.00	\$540.00
8.00		February 2018 - September 2018 Service	\$620.00	\$4,960.00
1.00			\$900.00	\$900.00

Jan - Sept 2018

monitoring FY18
for 1st year (partial)

Grand Total \$6,400.00

Billing Period: 1/5/18 - 9/30/18

Prepared By Mark Perry
Email mark.perry@cisecurity.org

Phone 5182663476

Please refer any questions regarding this invoice to Accounts Receivable at 518-266-3460 or email accountsreceivable@cisecurity.org.

Please make checks payable to Center for Internet Security, 31 Tech Valley Drive, East Greenbush, NY 12061.

CIP Voting Equip

16784
0000000000
Approved By:
Supervisor of Elections
Date: 1/25/18
Staff Initials:

Swain, Margaret A.

From: Mark Earley <earleym@leoncountyfl.gov>
Sent: Monday, July 23, 2018 9:55 AM
To: Matthews, Maria I.
Cc: Underwood, Wes H.; Southerland, Dana; Latimer, Craig; plux@myokaloosa.com; Gill, Susan; Jones, Tammy; Wilcox, Wesley
Subject: OVR problems

Director Matthews,

As you likely know, over the weekend Politico published various comments from Sarah Revell that the state was getting reports of intermittent problems with OVR, which have hopefully been resolved with some clarifying language added to the OVR site.

The state needs to keep us in the loop on these reports, even if they are intermittent. Otherwise we are caught unaware when faced with media stories or political operatives asking pointed questions about a situation we have not been briefed on, as happened to me.

This brings to mind the concerns we all had in 2016 and 2017 when a lack of communication with the feds left us without answers or knowledge of problems that directly affected us and our voters.

At a minimum, I suggest that a communication be sent to the the FSASE Executive Committee and any Supervisors directly affected as part of the State's standard first tier response when reports of problems start coming in, or a problem is suspected.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

Mailing Address
PO Box 7357
Tallahassee FL 32314-7357

Leon County Election Center
2990-1 Apalachee Pkwy
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earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

Facebook.com/LeonVotes
@LeonVotes - Twitter/Instagram

Swain, Margaret A.

From: Mark Earley Supervisor Of Elections - Leon County <earleym@leoncountyfl.gov>
Sent: Thursday, July 19, 2018 3:45 PM
To: Holly Thompson
Cc: Mosca, Alexander N.; Matthews, Maria I.
Subject: RE: (Leon Security Grant) Fwd: DOS GRANTS NOTIFICATIONS: Action Required - 19.e.es.000.109

Thanks Alex!

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)
[@LeonVotes](#) - Twitter/Instagram

On Jul 19, 2018 3:06 PM, Holly Thompson <ThompsonH@leoncountyfl.gov> wrote:
Done and resubmitted. With today's date on the new MOA signature. Thanks!

>>> "Mosca, Alexander N." <Alexander.Mosca@DOS.MyFlorida.com> 7/19/2018 2:31 PM >>>
[Holly,](#)

[I spoke with Mark Earley about it on the phone a few minutes ago. It's been unlocked per his request so you can send a redone MOA.](#)

Alexander Mosca
Program Administrator

From: Holly Thompson [mailto:ThompsonH@leoncountyfl.gov]
Sent: Thursday, July 19, 2018 2:30 PM
To: Mosca, Alexander N. <Alexander.Mosca@DOS.MyFlorida.com>
Subject: (Leon Security Grant) Fwd: DOS GRANTS NOTIFICATIONS: Action Required - 19.e.es.000.109

Hi Alex,

Just got this notice but don't see any details in the portal regarding specific info requested.

I know we owe you a revised MOA without a strike though. What date do you prefer on that signature, btw - yesterday or today?

Will wait for further instruction.

Thanks,
Holly
850-606-8613

>>> <FLDOS.Grants@dos.myflorida.com> 7/19/2018 2:18 PM >>>

This notification is to inform you of a request for additional information for the application referenced above. Please log in to <https://www.dosgrants.com> to view details on your dashboard and take action to resolve the problem and submit the requested information as soon as possible.

{{OrganizationName}}

19.e.es.000.109

Elections – {{GrantProgram}}

Thank you,

Florida Department of State

If you have questions, you may reach us by phone or email with the contact information provided at <https://www.dosgrants.com/Home/Contact>.

PLEASE NOTE: This email is for notification purposes only. Please do not reply to this email.

The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Monday, July 23, 2018 4:37 PM
To: Underwood, Wes H.; Earley, Mark
Cc: plux@myokaloosa.com; Matthews, Maria I.
Subject: RE: [REDACTED] - Next Steps / 3 Questions

Deputy Secretary Underwood,

I am available tomorrow afternoon, from 1:00 – 4:30

Regards,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

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From: Underwood, Wes H. [mailto:Wes.Underwood@dos.myflorida.com]
Sent: Monday, July 23, 2018 4:29 PM
To: Wesley Wilcox <WWilcox@VoteMarion.com>; Earley, Mark <earleym@leoncountyfl.gov>
Cc: plux@myokaloosa.com; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>
Subject: RE: [REDACTED] - Next Steps / 3 Questions

Supervisors:

There seems to be some confusion on this. I am unsure of the issue with a reimbursement from April to September.

I would like an opportunity to review the paperwork submitted so we can ensure clarity on this questions asked.

Can we talk about this tomorrow via a phone call?

I would offer today, but we are dealing with another issue.

Wes Underwood, M.P.A., PMP®, CISA®
Deputy Secretary of State
Administrative Services, Corporations & Elections

Florida Department of State
Telephone: (850) 245-6599

From: Wesley Wilcox [<mailto:WWilcox@VoteMarion.com>]
Sent: Monday, July 23, 2018 3:51 PM
To: Earley, Mark <earleym@leoncountyfl.gov>; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Underwood, Wes H. <Wes.Underwood@dos.myflorida.com>
Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

Director Matthews,

Not attempting to be obtuse, but I'd like to clarify what I believe I am hearing from Supervisor Earley.

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If it is accurate, is there a proposed solution that allows Leon and Marion to participate in the reimbursement or some similar program?

I fully realize, that we are all extremely busy, and have multiple items that are needing our immediate attention, but I expect a response by close of business today.

Respectfully,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
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Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
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To: Maria.Matthews@DOS.MyFlorida.com
Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson

<ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com; Wesley Wilcox <WWilcox@VoteMarion.com>

Subject: Fwd: [REDACTED] - Next Steps / 3 Questions

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earleym@leoncountyfl.gov
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@LeonVotes - Twitter/Instagram

----- Forwarded message -----

From: Holly Thompson <ThompsonH@leoncountyfl.gov>

Date: Jul 23, 2018 1:26 PM

Subject: [REDACTED] - Next Steps / 3 Questions

To: Mark Earley <EarleyM@leoncountyfl.gov>

Cc:

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Holly

Holly Thompson

Administrative Services Director | Supervisor of Elections - Leon County

2990-1 Apalachee Parkway | Tallahassee, FL 32301-3678

Mailing Address: PO Box 7357 | Tallahassee, FL 32314-7357

(850) 606-VOTE (8683) | Fax (850) 606-8601

LeonVotes.org | ThompsonH@leoncountyfl.gov

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Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Monday, July 23, 2018 3:51 PM
To: Earley, Mark; Matthews, Maria I.; Underwood, Wes H.
Cc: Jamie.Ward@cisecurity.org; Christopher Moore; Holly Thompson; plux@myokaloosa.com
Subject: RE: [REDACTED] - Next Steps / 3 Questions

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Leon County, Florida

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Date: Jul 23, 2018 1:26 PM

Subject: [REDACTED] - Next Steps / 3 Questions

To: Mark Earley <EarleyM@leoncountyfl.gov>

Cc:

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Sent: Monday, July 23, 2018 4:36 PM
To: Underwood, Wes H.; Wilcox, Wesley
Cc: Matthews, Maria I.; Paul Lux
Subject: RE: [REDACTED] - Next Steps / 3 Questions

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From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Monday, July 23, 2018 4:44 PM
To: Underwood, Wes H.; Wilcox, Wesley
Cc: Matthews, Maria I.; Paul Lux
Subject: RE: [REDACTED] - Next Steps / 3 Questions

Dep Sec'y Underwood,

I think the key issue is that we purchased and deployed late 2017/early 2018. The grant states that it allows reimbursement only for funds disbursed after ~ March 16 2018. It would have been great if the wording could have grand-fathered in previous guarantees of reimbursement, but I cannot judge the legality of that within state law, so maybe that would have been impossible.

Nonetheless, here we are.

1 or 1:30 PM tomorrow works great, if that works for all. But I can make it work anytime after 11 AM.

Mark

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>>> Wesley Wilcox <WWilcox@VoteMarion.com> 7/23/2018 4:36 PM >>>

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Deputy Secretary Underwood,

I am available tomorrow afternoon, from 1:00 – 4:30

Regards,
Wesley

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From: Mark Earley <earleym@leoncountyfl.gov>
Sent: Saturday, July 28, 2018 9:49 AM
To: Hastings, Linda M.
Cc: Andersen, Mark; Snipes, Brenda C.; fbellis@browardsoe.org; aaron.wilson@clearballot.com; larry.moore@clearballot.com; McPherson, Angie; Cook, Catherine E.; Lipman, Eleonor G.; Mathes, Greg K.; Halter, Jim; Maddox, Kristy; Matthews, Maria I.; Rivera, Maribel; Wood, Zane D.; Horne, Elizabeth P.; Cannon, Vicki P.
Subject: Re: Clear Ballot ClearAudit 1.4.4 - Approval

Great news. I've been working on this for nearly 10 years. Very happy to see it is approved.

Mark S. Earley - CERA, MFCEP
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Leon County, Florida

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On Jul 27, 2018 6:50 PM, "Hastings, Linda M." <Linda.Hastings@DOS.MyFlorida.com> wrote:

Good evening Larry / Aaron –

ClearAudit 1.4.4 has been approved. The formal documents will be headed your way on Monday. In the meantime, the approved test report is attached. I believe I've copied the counties who've requested updates regarding the approval, but please feel free to share with your customers in case I've missed someone.

Best regards,

LINDA HASTINGS-ARD, CHIEF

BUREAU OF VOTING SYSTEMS CERTIFICATION

500 S. BRONOUGH STREET, SUITE 316

TALLAHASSEE, FLORIDA 32399

850.245.6220

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From: Mark Earley Mark S. Earley <earleym@leoncountyfl.gov>
Sent: Thursday, July 19, 2018 1:04 PM
To: Matthews, Maria I.
Cc: Holly Thompson
Subject: RE: ESF Qs

As we discussed about the [REDACTED] reimbursement, I do need clarification on that, yes.

But I was asking whether I need to resubmit the MOA for the HAVA Security funds without my edit of the Nov 30 date. And if so, how do I accomplish that? Just send an email with the new signed version, or amend via the grant portal?

Thank you.

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

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Sent: Thursday, July 19, 2018 12:38 PM
To: Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>
Cc: Holly Thompson <ThompsonH@leoncountyfl.gov>
Subject: Re: ESF Qs

Thanks for the clarification, Maria.

How should we proceed?

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December 15 deadline to submit unexpended funds.

If funds determined to be for unauthorized or expended not in accordance with agreement, funds must be returned within 30 days of notice.

Respectfully,

Maria Matthews, Esq.
Division of Elections, Director
Florida Department of State
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6520

Maria.matthews@dos.myflorida.com

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Swain, Margaret A.

From: Matthews, Maria I.
Sent: Thursday, July 19, 2018 1:06 PM
To: Mark Earley Mark S. Earley
Cc: Holly Thompson
Subject: RE: ESF Qs

Wait until we review your plan as there may be other points and you can do an update at that time.

From: Mark Earley Mark S. Earley [mailto:earleym@leoncountyfl.gov]
Sent: Thursday, July 19, 2018 1:04 PM
To: Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>
Cc: Holly Thompson <ThompsonH@leoncountyfl.gov>
Subject: RE: ESF Qs

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Swain, Margaret A.

From: Mark Earley <earleym@leoncountyfl.gov>
Sent: Monday, July 23, 2018 2:22 PM
To: Matthews, Maria I.; Gill, Susan
Cc: plux@myokaloosa.com; Wilcox, Wesley
Subject: Re: FW: OVR Problems

This is the environment that begins to form without open communication.

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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On Jul 23, 2018 1:25 PM, Susan Gill <Susan.Gill@votecitrus.com> wrote:

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

See below...evidently the problem still exists.

Susan Gill

Susan Gill, CERA, MFCEP

Citrus County

Supervisor of Elections

120 N. Apopka Avenue

Inverness, Florida 34450

tele: (352) 341-6750

fax: (352) 341-6589

PLEASE NOTE NEW EMAIL ADDRESS

susan.gill@votecitrus.com

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From: Laura Zayas
Sent: Monday, July 23, 2018 1:01 PM
To: Susan Gill <Susan.Gill@votecitrus.com>
Subject: RE: OVR Problems

There were 2 voters who are now saying voter suppression because they are receiving the error message again. I spoke to a grandmother whose granddaughter and her friend were trying to register for the first time and they were very frustrated because the error message was popping up again. I am concerned as to why some are able to get the process completed and some aren't. this is worrying me now.

Your Choice Your Voice Your Vote!

Laura Zayas

Voter Registration Administrator, MFCEP

Citrus County, Supervisor of Elections

(352) 341-7038

laura.zayas@votecitrus.com

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Swain, Margaret A.

From: Paul Lux <plux@myokaloosa.com>
Sent: Monday, July 23, 2018 10:53 AM
To: Earley, Mark; Matthews, Maria I.
Cc: Underwood, Wes H.; Southerland, Dana; Latimer, Craig; Gill, Susan; Jones, Tammy; Wilcox, Wesley
Subject: RE: OVR problems

Director Matthews,

I couldn't agree more!

In this politically-charged environment—compounded by the hyper-awareness of cybersecurity concerns—we absolutely must have the most current information possible. Even if the problems are intermittent, when I hear from SOEs who themselves were assisting voters to no avail that tells me the problems ran slightly deeper than the instructions not being clear.

We can't keep hearing the mantra of "cooperation" and "working together" on the public face while the action behind the scenes completely belies that.

Paul Lux, CERA
Supervisor of Elections



Okaloosa County Supervisor of Elections
Election Headquarters (Crestview): 850.689.5600
Branch Office (Fort Walton Beach): 850.651.7272
Email: plux@myokaloosa.com
Visit us online at www.govote-okaloosa.com

From: Mark Earley [<mailto:earleym@leoncountyfl.gov>]
Sent: Monday, July 23, 2018 8:55 AM
To: Maria.Matthews@DOS.MyFlorida.com
Cc: Wes.Underwood@DOS.MyFlorida.com; taylor-elections@gtcom.net; clatimer@hcsoc.org; Paul Lux; Susan.Gill@votecitrus.com; tammy@votelevy.com; WWilcox@votemarion.com
Subject: OVR problems

Director Matthews,

As you likely know, over the weekend Politico published various comments from Sarah Revell that the state was getting reports of intermittent problems with OVR, which have hopefully been resolved with some clarifying language added to the OVR site.

The state needs to keep us in the loop on these reports, even if they are intermittent. Otherwise we are caught unaware when faced with media stories or political operatives asking pointed questions about a situation we have not been briefed on, as happened to me.

This brings to mind the concerns we all had in 2016 and 2017 when a lack of communication with the feds left us without answers or knowledge of problems that directly affected us and our voters.

At a minimum, I suggest that a communication be sent to the the FSASE Executive Committee and any Supervisors directly affected as part of the State's standard first tier response when reports of problems start coming in, or a problem is suspected.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

Mailing Address
PO Box 7357
Tallahassee FL 32314-7357

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Swain, Margaret A.

From: Matthews, Maria I.
Sent: Monday, July 23, 2018 2:47 PM
To: Earley, Mark; plux@myokaloosa.com; Gill, Susan; Wilcox, Wesley
Subject: Re: OVR Problems

I have asked Ms. Zayas for the names of these individuals and whether they can be specific about the error message. The system is operational. That being said, the system does contain error messages as you may recall during user testing- for example, if field is not entered correctly or if certain information can't be validated against DHSMV. It is a part of the system. Therefore it is important to know the nature of the error message.

Once I have more specific information, we will be able to research better. Thanks.

Sent from my iPhone

On Jul 23, 2018, at 2:21 PM, Mark Earley <earleym@leoncountyfl.gov> wrote:

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Mark S. Earley - CERA, MFCEP
Supervisor of Elections
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Swain, Margaret A.

From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Wednesday, July 18, 2018 5:22 PM
To: Matthews, Maria I.
Subject: Re: Reminder: Election Security Grant
Attachments: Leon Security Grant July 2018.pdf

Director Matthews,

Thanks for the heads up.

We submitted it just before the buzzer. We had some late reshuffling due to a quote we were holding out for.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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>>> "Matthews, Maria I." <Maria.Matthews@DOS.MyFlorida.com> 7/18/2018 5:13 PM >>>

Dear Supervisor Earley,

Our records indicate that you have not yet submitted your initial application for the elections security grant. This is a reminder that the initial application is due today. If you have already have or just submitted an initial application, please disregard this email.

Respectfully,

Maria Matthews, Esq.
Division of Elections, Director
Florida Department of State
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6520

Maria.matthews@dos.myflorida.com

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From: Mosca, Alexander N.

Sent: Friday, July 13, 2018 4:48 PM

To: SOEList <FVRSSOE@dos.myflorida.com>

Cc: Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Underwood, Wes H. <Wes.Underwood@dos.myflorida.com>

Subject: Election Security Grant FAQ

Dear Supervisors of Elections:

The Division of Elections has prepared a FAQ for the Election Security Grant, as well as a file listing examples of allowable costs. At this time, these files can be downloaded from the File Transfer Utility on the SOE Portal. We have also uploaded a file containing contact information for each county's designated Department of Homeland Security advisor. Please pay attention to any public records disclaimers on the documents.

Respectfully,

Alexander Mosca
Program Administrator
Florida Department of State, Division of Elections
850-245-6292

The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

Leon County Supervisor of Elections

Project Title: Elections Security Grant

Grant Number: 19.e.es.000.109

Date Submitted: Wednesday, July 18, 2018

A. Federal Elections Activities Page 1 of 4

Applicant Information

- a. **Organization Name:** Leon County Supervisor of Elections 
- b. **FEID:** 59-6000708
- c. **Phone number:** 850.606.8683
- d. **Principal Address:** 2990-1 Apalachee Parkway Tallahassee, 32301
- e. **Mailing Address:** P O Box 7357 Tallahassee, 32314-8601
- f. **Website:** <http://www.LeonVotes.org>
- g. **Organization Type:** County Government
- h. **Organization Category:** Government: Supervisor of Elections
- i. **County:** Leon
- j. **DUNS number:**

1. Federal Elections Activities

Select all activities for which funds will be used.

- ☒ Strengthen the implementation of cybersecurity for election systems
- ☒ Enhance election technology
- ☒ Facilitate cybersecurity training for local election officials
- ☒ Implement established cybersecurity best practices for election systems
- ☐ Continue election administration activities including, but not limited to, voter education, poll worker training, and standardizing elections results reporting

2. Use of Funds

For the activity areas selected above, provide a performance goal, performance measure, timeline, and budget for the funds requested under this agreement.

Performance Goals - (Maximum characters 2000)

Nine individual security projects are described below each with sub-elements listed individually in the 2.4 Budget section for further detail. If any sub-elements within one of the nine projects come in under budget and others in the same project come in over budget (or if vendors are unable to complete a sub-element within the timeline), we will realign grant funds within that project's total cost.

STRENGTHEN

Security Monitoring Improvements Enhance ability to control and monitor physical access throughout the SOE Office and EV sites during routine and emergency operations. Total grant funds of \$98,366 to be applied.

Fortify Physical Plant Eliminate physical vulnerabilities for intrusion, tampering, or sabotage throughout the SOE Office. Total grant funds of \$53,975 to be applied.

Ballot Transfer Cases Assure secure chain of custody for ballots. Total grant funds of \$1,600 to be applied.

ENHANCE

Network and Server Upgrade Enhance continuity of operations and protect data. Total grant funds of \$28,576 to be applied.

IT Staff Workstations Provide IT staff the resources necessary to implement and monitor best security practices. Total grant funds of \$3,500 to be applied.

Post-Election Audit System Upgrade Upgrade audit server to current required version and expand hardware capabilities to improve high-volume election processing. Total grant funds of \$36,846 to be applied.

FACILITATE

Cybersecurity Training Tool [REDACTED]
[REDACTED]

IMPLEMENT

[REDACTED]

[REDACTED]

Performance Measures - (Maximum characters 2000)

STRENGTHEN

Security Monitoring Improvements [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Fortify Physical Plant [REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

ENHANCE

[REDACTED]
[REDACTED]

[REDACTED]

Post-Election Audit System Upgrade [REDACTED]
[REDACTED]
[REDACTED]

FACILITATE

Cybersecurity Training Tool [REDACTED]

IMPLEMENT

[REDACTED]
[REDACTED]

[REDACTED]

Timeline - (Maximum characters 1000)

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

Post-Election Audit System configured prior to Aug 8, 2018 if timing of funding approval permits. Additional hardware purchased and operational before Nov 2018 election.

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

Budget

#	Description	Amount
1	[REDACTED]	\$49,172

#	Description	Amount
2	[REDACTED]	\$13,533
3	[REDACTED] [REDACTED]	\$1,530
4	[REDACTED]	\$17,880
5	[REDACTED]	\$16,251
6	[REDACTED]	\$4,946
7	[REDACTED]	\$3,969
8	[REDACTED]	\$6,600
9	[REDACTED]	\$2,900
10	[REDACTED]	\$2,000
11	[REDACTED]	\$3,810
12	[REDACTED]	\$8,000
13	[REDACTED]	\$21,750
14	[REDACTED]	\$1,600
15	[REDACTED]	\$7,276
16	[REDACTED]	\$15,000
17	[REDACTED]	\$6,300
18	[REDACTED]	\$3,500
19	[REDACTED]	\$4,500
20	[REDACTED]	\$9,000
21	[REDACTED]	\$20,946
22	[REDACTED]	\$2,400
23	[REDACTED]	\$2,884
24	[REDACTED]	\$2,930

#	Description	Amount	
25	[REDACTED]	\$1,840	
26	[REDACTED]	\$595	
Totals:		\$231,112	\$231,112

B. Voting Systems Assistance Page 2 of 4

1. Voting Systems Assistance

Select all activities for which funds will be used.

☐ Upgrade election-related computer systems to address cyber vulnerabilities

2. Use of Funds

For the activity areas selected above, provide a performance goal, performance measure, timeline, and budget for the funds requested under this agreement.

Performance Goals - (Maximum characters 2000)

Performance Measures - (Maximum characters 2000)

Timeline - (Maximum characters 1000)

C. Attachments Page 3 of 4

1. Add Attachments*

All files being uploaded must be either "PDF" or "Word" format.

Download and complete the Memorandum of Agreement, then upload it below. *

File Name	File Size	Uploaded On	View (opens in new window)
Security MOA for Leon.pdf	2508 [KB]	7/18/2018 4:49:20 PM	View file

Download the Funds Per County document.

Download and complete the Debarment and Suspension document, then upload it below. *

File Name	File Size	Uploaded On	View (opens in new window)
Security Debarment for Leon.pdf	277 [KB]	7/13/2018 12:53:26 PM	View file

Download the Certificate of Equipment Document, then, if applicable, complete and upload it below.

File Name	File Size	Uploaded On	View (opens in new window)
Security Certif of Equip for Leon.pdf	255 [KB]	7/13/2018 12:54:27 PM	View file

Download the Single Audit Act Requirements document.

D. Review and Submit Page 4 of 4

1. Review and Submit

☒ I hereby certify that I am authorized to submit this application on behalf of Leon County Supervisor of Elections and that all information indicated is true and accurate. I acknowledge that my electronic signature below shall have the same legal effect as my written signature. I am aware that making a false statement or representation to the Department of State constitutes a third degree felony as provided for in s. 817.155, F.S., punishable as provided for by ss. 775.082, 775.083, and 775.084, F.S.

Signature (Enter first and last name)

Holly Thompson

Swain, Margaret A.

From: Matthews, Maria I.
Sent: Monday, July 23, 2018 11:59 AM
To: Earley, Mark; Andersen, Mark; Cannon, Vicki P.; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal)
Cc: Hastings, Linda M.
Subject: Re: STATUS OF CLEAR AUDIT

I emphasize with your sense of urgency. The report recommending certification is in upper management hands. Please note delay was occasioned by ClearAudit's request for supplemental testing to address issue arising in original testing which in turn necessitated a revision to the recommendation and the report.

Sent from my iPhone

On Jul 23, 2018, at 11:45 AM, Mark Earley <EarleyM@leoncountyfl.gov> wrote:

I need this information ASAP also. We keep hearing that this is forthcoming.

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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earleym@leoncountyfl.gov
<http://www.leonvotes.org/>
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[@LeonVotes](#) - Twitter/Instagram

>>> Vicki Cannon <vcannon@votenassau.com> 7/23/2018 11:03 AM >>>

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Vicki P. Cannon

Supervisor of Elections of Nassau County

96135 Nassau Place, Suite 3, Yulee, Florida 32097

Direct: 904.491.7500 | Toll Free: 1.866.260.4301 | Fax: 904.432.1400

vcannon@votenassau.com | www.votenassau.com | [Facebook](#) | [Twitter](#) | [Newsletter Sign Up](#)

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Swain, Margaret A.

From: Mark Andersen <baysuper@bayvotes.org>
Sent: Monday, July 23, 2018 12:13 PM
To: Cannon, Vicki P.; Matthews, Maria I.; Earley, Mark; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal)
Cc: Hastings, Linda M.
Subject: RE: STATUS OF CLEAR AUDIT

Very well said, let's go we are on the same team!!! Make it a priority please...

Thank you!

Mark A. Andersen

FL. Cert, CERA, MFCEP, Supervisor of Elections, Bay County
ISO 9001: 2015 Quality Assurance Certified NSF # C0028358-IS4
Personal ISO 9001: 2008 Lead Auditor Certification
Office (850) 784-6100 **Fax** (850) 784-6141 **Web** www.bayvotes.org

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From: Vicki Cannon [mailto:vcannon@votenassau.com]
Sent: Monday, July 23, 2018 11:06 AM
To: Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Earley, Mark <earleym@leoncountyfl.gov>; Mark Andersen <baysuper@bayvotes.org>; Horne, Elizabeth P. <election@votecolumbia.com>; Overturf, Charles <charles.overturf@putnam-fl.com>; Walker, Gertrude (personal) <gertrude@slcelections.com>
Cc: Hastings, Linda M. <Linda.Hastings@DOS.MyFlorida.com>; Vicki Cannon <vcannon@votenassau.com>
Subject: RE: STATUS OF CLEAR AUDIT

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Thank you so much and have a wonderful day!

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Sent: Monday, July 23, 2018 12:06 PM
To: Matthews, Maria I.; Earley, Mark; Andersen, Mark; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal)
Cc: Hastings, Linda M.; Cannon, Vicki P.
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Sent: Monday, July 23, 2018 11:45 AM
To: Hastings, Linda M.; Matthews, Maria I.; Cannon, Vicki P.
Cc: Andersen, Mark; Overturf, Charles; Walker, Gertrude (personal); Horne, Elizabeth P.
Subject: Re: STATUS OF CLEAR AUDIT

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From: Matthews, Maria I.
Sent: Monday, July 23, 2018 12:11 PM
To: Cannon, Vicki P.
Cc: Earley, Mark; Andersen, Mark; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal); Hastings, Linda M.
Subject: Re: STATUS OF CLEAR AUDIT

They know but I will certainly reiterate your point.

Sent from my iPhone

On Jul 23, 2018, at 12:07 PM, Vicki Cannon <vcannon@votenassau.com> wrote:

Thank you for responding so quickly Maria. Our county is used to conducting a 100% post-election audit and I really don't want to go backwards. Is there anyone we can speak to in upper management to let them know of the urgency? Almost every recommendation I have seen as it relates to cyber security recommends a more in-depth post-election audit. In fact, by testing it in the L&A we can confirm that our tabulation equipment is tabulating the ballots correctly before we even deploy our equipment. Anything you can do to assist us would be greatly appreciated.

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Sent: Monday, July 23, 2018 11:59 AM

To: Earley, Mark; Andersen, Mark; Vicki Cannon; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal)

Cc: Hastings, Linda M.

Subject: Re: STATUS OF CLEAR AUDIT

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Swain, Margaret A.

From: Tomi Brown At Columbia Elections Office <election@votecolumbia.com>
Sent: Monday, July 23, 2018 2:37 PM
To: Andersen, Mark; Cannon, Vicki P.; Matthews, Maria I.; Earley, Mark; Overturf, Charles; Walker, Gertrude (personal)
Cc: Hastings, Linda M.
Subject: RE: STATUS OF CLEAR AUDIT

Columbia County is also preparing for our L&A and would like to include our post-election audit as well, We are running out of time, Please make this a priority!

Thank You!

Tomi Brown, MFCEP
Deputy Supervisor of Elections
Columbia County Elections Office
971 W. Duval Street Ste.102
Lake City, Florida
election@votecolumbia.com
386.758.1026 Ext. 3114

From: Mark Andersen [<mailto:baysuper@bayvotes.org>]
Sent: Monday, July 23, 2018 12:13 PM
To: Vicki Cannon; Matthews, Maria I.; Earley, Mark; Horne, Elizabeth P.; Overturf, Charles; Walker, Gertrude (personal)
Cc: Hastings, Linda M.
Subject: RE: STATUS OF CLEAR AUDIT

Very well said, let's go we are on the same team!!! Make it a priority please...

Thank you!

Mark A. Andersen

FL. Cert, CERA, MFCEP, Supervisor of Elections, Bay County
ISO 9001: 2015 Quality Assurance Certified NSF # C0028358-IS4
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Sent: Monday, July 23, 2018 11:06 AM

To: Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Earley, Mark <earleym@leoncountyfl.gov>; Mark Andersen <baysuper@bayvotes.org>; Horne, Elizabeth P. <election@votecolumbia.com>; Overturf, Charles <charles.overturf@putnam-fl.com>; Walker, Gertrude (personal) <gertrude@slcelections.com>

Cc: Hastings, Linda M. <Linda.Hastings@DOS.MyFlorida.com>; Vicki Cannon <vcannon@votenassau.com>

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Cc: Hastings, Linda M.

Subject: Re: STATUS OF CLEAR AUDIT

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Swain, Margaret A.

From: Gerri Kramer <gkramer@hcsoe.org>
Sent: Monday, July 23, 2018 8:43 AM
To: Revell, Sarah W.
Cc: Matthew McHugh
Subject: OVR complaints

We've gotten a number of complaints about OVR being down, and of course we have been actively promoting OVR. You told me on Friday there were intermittent problems. Can you give me a better sense of the scope of the problem? Do you have a way of seeing how many attempts received error messages, as well as how many new and updated voter registration applications were received successfully? Is there anything else you can tell me about why people are getting errors or what's being done?

Gerri Kramer

Director of Communications
Representing Craig Latimer, Hillsborough County Supervisor of Elections
Governor's Sterling Award Recipient
Our Vision: To be the best place in America to vote!

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Please note: Florida has a very broad public records law. Written communications to or from the Supervisor of Elections regarding business constitute public records and are available to the public and media upon request unless the information is subject to a specific statutory exemption. Therefore, your e-mail address and message may be subject to public disclosure.

Swain, Margaret A.

From: DOS Press Office
Sent: Wednesday, July 18, 2018 10:19 AM
Subject: Press Release: Secretary Detzner Announces Upcoming July 30 Voter Registration Deadline for Florida's Primary Election

FOR IMMEDIATE RELEASE:
Wednesday, July 18, 2018

CONTACT:
Sarah Revell
850.245.6522
Sarah.Revell@dos.myflorida.com

Secretary Detzner Announces Upcoming July 30



FLORIDA DEPARTMENT *of* STATE

Voter Registration Deadline for Florida's Primary Election

TALLAHASSEE, Fla.— Secretary of State Ken Detzner reminds voters that the deadline for registering to vote in Florida's Primary Election is July 30.

"The July 30 deadline to register to vote or update your party affiliation to be in effect for the Primary Election is just around the corner. I encourage all eligible voters to check their voter registration status and ensure they are registered and that their information is up-to-date," said Secretary Detzner. **"The Department's new voter registration website RegisterToVoteFlorida.gov makes it convenient, easy and secure to register to vote or update your registration information online."**

Individuals not registered to vote in the State of Florida must submit a completed voter registration application by Monday, July 30 in order to participate in Florida's Primary Election. Voters who are already registered but want to update their political party affiliation must update their voter registration information by Monday, July 30 in order to have the change in effect for the Primary Election.

Floridians can check their current voter registration status, register to vote or update their existing registration through the Department's new online voter registration website RegisterToVoteFlorida.gov.

An update to a voter's signature for provisional and vote-by-mail ballot verification purposes for the Primary Election must be submitted no later than the start of the canvassing of vote-by-mail ballots, which may start as early as August 13.

As a reminder, Florida is a closed primary state which means that only voters who are registered members of political parties may vote for their respective party candidates for an office in a primary election. However, if the winner of the primary race would face no opposition in the general election, then all voters, regardless of party affiliation, may vote in that race in the primary election.

For more information, please visit the Division of Elections' website at dos.myflorida.com/elections.

#

About the Division of Elections

The Florida Department of State's Division of Elections supports the Secretary of State, Florida's chief election officer, in ensuring that Florida has fair and accurate elections. The Division's three bureaus: Bureau of Election Records, Bureau of Voter Registration Services, and Bureau of Voting Systems Certification, have several responsibilities in the areas of legal compliance and elections administration to ensure that Florida's election laws are uniformly interpreted and implemented. The Division also assists local Supervisors of Elections in their duties, and promotes enhanced public awareness and participation in the electoral process. For more information about Florida's elections, visit dos.myflorida.com/elections.

The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

Swain, Margaret A.

From: DOS Press Office
Sent: Friday, July 27, 2018 9:28 AM
Subject: Press Release: Secretary Detzner Reminds Voters of July 30 Voter Registration Deadline for Florida's Primary Election



FLORIDA DEPARTMENT *of* STATE

FOR IMMEDIATE RELEASE:

Friday, July 27, 2018

CONTACT:

Sarah Revell
850.245.6522
Sarah.Revell@dos.myflorida.com

Secretary Detzner Reminds Voters of July 30 Voter Registration Deadline for Florida's Primary Election

~Extended hours for the Voter Assistance Hotline available leading up to deadline~

TALLAHASSEE, Fla.— Secretary of State Ken Detzner reminds voters that the deadline for registering to vote in Florida's Primary Election is this Monday, July 30.

"Voters only have a few days left to register to vote or update their party affiliation to be in effect for the Primary Election. I encourage all eligible voters to check their voter registration status and make sure that their information is up-to-date," said Secretary Detzner. **"In order to ensure we are providing any needed assistance to Florida voters, the Department is extending the hours of operation of the Voter Assistance Hotline leading up to the registration deadline."**

The Voter Assistance Hotline will be available from 8 a.m. to 6 p.m. EDT on Friday, July 27 to Sunday, July 29 and from 8 a.m. to midnight EDT on Monday, July 30. Voters who have questions about how to register or who need assistance using the online voter registration website RegisterToVoteFlorida.gov can contact the Voter Assistance Hotline at 1-866-308-6739 or OVRsupport@dos.myflorida.com.

Florida residents can check their current registration status, register to vote or update their existing registration through the Department's online voter registration website RegisterToVoteFlorida.gov. Users will need their Florida driver license or Florida identification card and the last four digits of their social security number. In order to verify a user's identity, the information typed into the online voter

registration website must exactly match the information that appears on their most recent Florida driver license or state identification card.

Florida residents also have the option to use the website to complete, print and sign a paper application that can be mailed or hand-delivered to their local Supervisor of Elections. To find your local Supervisor of Elections, please click [here](#).

The deadline to update a voter's signature, which may be needed to verify a voter's provisional or vote-by-mail ballot cast during the Primary Election, is no later than the start of the canvassing of vote-by-mail ballots which in some counties may start as early as August 13. For more information, please [contact](#) your local Supervisor of Elections.

Florida is a closed primary state which means that only voters who are registered members of political parties may vote for their respective party candidates for an office in a primary election. However, all qualified voters regardless of party affiliation or no party affiliation can vote in the following races appearing on a primary election ballot:

- All candidates in the same race who have the same party affiliation and the winner will have no opposition in the general election;
- Nonpartisan judicial and school board offices;
- Nonpartisan special districts and other local offices; and
- Local referendum questions.

For more information, please visit the Division of Elections' website at dos.myflorida.com/elections.

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Swain, Margaret A.

From: Gerri Kramer <gkramer@hcsoe.org>
Sent: Monday, July 23, 2018 9:17 AM
To: Revell, Sarah W.
Cc: Matthew McHugh
Subject: RE: OVR complaints

Thanks, Sarah.

From: Revell, Sarah W. [mailto:Sarah.Revell@dos.myflorida.com]
Sent: Monday, July 23, 2018 9:09 AM
To: Gerri Kramer <gkramer@hcsoe.org>
Cc: Matthew McHugh <mmchugh@hcsoe.org>
Subject: RE: OVR complaints

EXTERNAL EMAIL: Exercise Caution with links or attachments.

We addressed the issue and the website should be fully operational at this time. If people are not entering their information exactly as it appears on their driver's license, they will get an error message.

Please let me know when you received the complaints. I just had an individual who was experiencing problems on Friday email me to say he was able to use the site without any problems this morning. So I know it is working for people.

If anyone is having trouble using the site please direct them to the Division of Elections' Voter Assistance Hotline at 1-866-308-6739 or OVRsupport@dos.myflorida.com.

From: Gerri Kramer [<mailto:gkramer@hcsoe.org>]
Sent: Monday, July 23, 2018 8:43 AM
To: Revell, Sarah W. <Sarah.Revell@dos.myflorida.com>
Cc: Matthew McHugh <mmchugh@hcsoe.org>
Subject: OVR complaints

We've gotten a number of complaints about OVR being down, and of course we have been actively promoting OVR. You told me on Friday there were intermittent problems. Can you give me a better sense of the scope of the problem? Do you have a way of seeing how many attempts received error messages, as well as how many new and updated voter registration applications were received successfully? Is there anything else you can tell me about why people are getting errors or what's being done?

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From: Gerri Kramer [mailto:gkramer@hcsoc.org]
Sent: Monday, July 23, 2018 8:43 AM
To: Revell, Sarah W. <Sarah.Revell@dos.myflorida.com>
Cc: Matthew McHugh <mmchugh@hcsoc.org>
Subject: OVR complaints

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Swain, Margaret A.

From: Thomas James <TJ@leoncountyfl.gov>
Sent: Tuesday, July 24, 2018 10:10 AM
To: Modrow, Janet; Thompson, Leila M.; Brown, Toshia
Cc: James, Thomas "TJ"; support@vrsystems.com
Subject: Fwd: RE: online voter registration
Attachments: IMAGE.jpeg

We are experiencing some issues with OVR and the address validation process.
See attached email with a screenshot

>>> Stephen Usztok 7/24/2018 9:34 AM >>>

TJ: the gentleman replied with a screen shot of the issue he's experiencing.

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 9:18 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

It's not my job to test your code.

The address form temporarily locks up when you put in the zip code.

After filling out this problematic form, it erases the street name entry when you try to click "use this address".

Find My Address ✕

"You cannot copy and paste the address. It must be typed in the fields."

Zip Code * Look Up a ZIP Code

32317

Street Number (Do not enter directional indicators such as E, SW, etc.)

1501

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

TALLAHASSEE - LEON ▼

Example Address: 101 East Main Street, 32303

Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main

In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Use This Address Cancel I Can't Find My Address

From: Stephen Usztok [mailto:UsztokS@leoncountyfl.gov]

Sent: Tuesday, July 24, 2018 9:08 AM

To: Walt Dobbins <Walt.Dobbins@myfuelmaster.com>

Cc: Karen Williams <WilliamsK@leoncountyfl.gov>

Subject: Re: online voter registration

Good morning,

Thank you for your email notifying our office of the error you encountered with the system. I will share it with our webmaster and tech team for trouble shooting.

If you can provide a more specific description of your error or screen shots, additional information may help them resolve the issue more quickly.

Please let me know if you have any questions, or if I can help further.

Respectfully,

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 8:37 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Your online voter registration doesn't work.

You can't put in the street address.

Don't you test your code before you deploy it?



Walt Dobbins

Firmware Engineer

800-888-9136 x 1432 | f 850-877-9327

100 Four Points Way | Tallahassee FL 32305

MYFUELMASTER.COM

Stephen Usztok

Voter Services Specialist II

Supervisor of Elections - Leon County

Physical Address: 2990-1 Apalachee Parkway, Tallahassee FL 32301

Mailing Address: PO Box 7357, Tallahassee FL 32314-7357

Phone: (850)606-8683

Fax: (850)606-8601

Email: vote@leoncountyfl.gov

Website: www.LeonVotes.org

Facebook: <https://www.facebook.com/LeonVotes/>

Twitter: <https://twitter.com/leonvotes>

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Find My Address



You cannot copy and paste the address. It must be typed in the fields.

Zip Code * [Look Up a ZIP Code](#)

Street Number (Do not enter directional indicators such as E, SW, etc.)

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

Example Address: 101 East Main Street, 32303

Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main

In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Swain, Margaret A.

From: McClain, Michelle (Elections) <Michelle.McClain@miamidade.gov>
Sent: Tuesday, July 24, 2018 11:50 AM
To: Brown, Toshia
Cc: Ramirez, Vanessa (Elections); Marconnet, Amber; Rivero, Angela (Elections)
Subject: OVR

Toshia,

Can you have someone look at the “Find My Address” feature in OVR? We are receiving records from OVR in which the address is entered incorrectly. See a few samples below. I tried submitting an update. When I tried to enter my address the Street Name would not stick. Every time I clicked the Use This Address button the information would disappear. My only option was to click the I Can’t Find My Address button, which allowed me to manually enter my address. This may be the reason why we are receiving so many records with the address entered incorrectly.

County	Parcel	Section	Sub-section	Address	Street	Side	Frontage	Area	City
MIAMI-DADE	940			Northeast		NE			Hom
MIAMI-DADE	62		SW	9951	Ave	SW	REAR	9951	Mian
MIAMI-DADE	20835	31	NE	20835 NE 31St Pl	Pl		FRNT	20835 NE 31	Aver
MIAMI-DADE	452		NE	Circle Terrace	Cir		APT	104-7A	Miam

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Zip Code * [Look Up a ZIP Code](#)

Street Number (Do not enter directional indicators such as E, SW, etc.)

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

HOMESTEAD - MIAMI-DADE

Example Address: 101 East Main Street, 32303
Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main
In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Use This Address

Cancel

I Can't Find My Address

Michelle G. McClain

Deputy Supervisor of Elections, Voter Services

Miami-Dade County Elections

2700 NW 87th Avenue, Miami, FL 33172

(305) 499-8302 Phone (305) 275-7760 Fax

www.miamidade.gov/elections

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"Livres Bon Kalite Sèvis Chak Jou"

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please do not print this e-mail unless absolutely necessary

Swain, Margaret A.

From: McClain, Michelle (Elections) <Michelle.McClain@miamidade.gov>
Sent: Thursday, July 26, 2018 9:19 AM
To: Brown, Toshia
Cc: Ramirez, Vanessa (Elections); Marconnet, Amber; Rivero, Angela (Elections)
Subject: RE: OVR

Toshia,

I think the issue with the address feature on OVR has been resolved. I tested it this morning and it worked properly.

Thank you for calling me to discuss this issue.

Best regards,

Michelle G. McClain

Deputy Supervisor of Elections, Voter Services

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From: McClain, Michelle (Elections)
Sent: Tuesday, July 24, 2018 11:50 AM
To: Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>
Cc: Ramirez, Vanessa (Elections) <Vanessa.Ramirez@miamidade.gov>; Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Rivero, Angela (Elections) <Angela.Rivero@miamidade.gov>
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Toshia,

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MIAMI-DADE	452	NE	Circle Terrace	Cir		APT	104-7A	Miam

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HOMESTEAD - MIAMI-DADE ▼

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Use This Address

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I Can't Find My Address

Michelle G. McClain

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Swain, Margaret A.

From: Brown, Toshia
Sent: Thursday, July 26, 2018 10:22 AM
To: McClain, Michelle (Elections)
Cc: Ramirez, Vanessa (Elections); Marconnet, Amber; Rivero, Angela (Elections)
Subject: RE: OVR

Thank you Michelle. Sorry we missed you.

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: McClain, Michelle (Elections) [mailto:Michelle.McClain@miamidade.gov]
Sent: Thursday, July 26, 2018 9:19 AM
To: Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Cc: Ramirez, Vanessa (Elections) <Vanessa.Ramirez@miamidade.gov>; Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Rivero, Angela (Elections) <Angela.Rivero@miamidade.gov>
Subject: RE: OVR

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Cc: Ramirez, Vanessa (Elections) <Vanessa.Ramirez@miamidade.gov>; Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Rivero, Angela (Elections) <Angela.Rivero@miamidade.gov>
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MIAMI-DADE	20835	31	NE	20835 NE 31St Pl	Pl		FRNT	20835 NE 31	Avei
MIAMI-DADE	452		NE	Circle Terrace	Cir		APT	104-7A	Miam

Find My Address

You cannot copy and paste the address. It must be typed in the fields.

Zip Code * [Look Up a ZIP Code](#)

33033

Street Number (Do not enter directional indicators such as E, SW, etc.)

1855

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

HOMESTEAD - MIAMI-DADE

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Use This Address Cancel I Can't Find My Address

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please do not print this e-mail unless absolutely necessary

Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Friday, July 20, 2018 7:54 AM
To: Marconnet, Amber; Brown, Toshia; Matthews, Maria I.; Brown, George; Underwood, Wes H.
Cc: Lux, Paul; Modrow, Janet; Gill, Susan; Earley, Mark
Subject: RE: Problem with OVR

Any word? I've since had a couple more, who have asked.

It appears that "something" is happening or not happening.

Regards,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

-----Original Message-----

From: Wesley Wilcox
Sent: Thursday, July 19, 2018 4:12 PM
To: Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>; Matthews, Maria I. (Maria.Matthews@DOS.MyFlorida.com) <Maria.Matthews@DOS.MyFlorida.com>
Cc: Paul Lux (plux@co.okaloosa.fl.us) <plux@co.okaloosa.fl.us>; Modrow, Janet <Janet.Modrow@DOS.MyFlorida.com>; 'Susan Gill' <Susan.Gill@votecitrus.com>
Subject: RE: Problem with OVR

This is the 2nd notification I have received that there may be something amiss.

Can you give us an update on the status of the system? Are there any known outages or issues?

Thanks,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289

Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

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-----Original Message-----

From: Susan Gill [mailto:Susan.Gill@votecitrus.com]

Sent: Thursday, July 19, 2018 3:54 PM

To: Marconnet, Amber (Amber.Marconnet@DOS.MyFlorida.com) <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia (Toshia.Brown@DOS.MyFlorida.com) <Toshia.Brown@DOS.MyFlorida.com>

Cc: Laura Zayas <Laura.Zayas@votecitrus.com>; Tim Gunsteens <tim.gunsteens@votecitrus.com>; Wesley Wilcox <WWilcox@VoteMarion.com>; Paul Lux (plux@co.okaloosa.fl.us) <plux@co.okaloosa.fl.us>

Subject: Problem with OVR

Amber & Toshia,

We are experiencing problems with OVR which is frustrating and aggravating our voters and potential voters.

The attachment shows the message the voter receives.

Here is the sequence of events.

- 1) Voter completes the information correctly (issue date)
- 2) Gets to the "I am not a robot" message and clicks.
- 3) None of the pictures appear.
- 4) Voter clicks on "Continue"
- 5) Voter receives Error Message.

I have personally tried to use the OVR, once on the office computer and once on my personal tablet. I received the same error message.

What is your assessment on what is happening? We are inputting the correct information.

I know staff has called about this problem. We need some direction on what might be causing the error. Are we the only ones reporting this issue?

Your prompt attention is much appreciated. We are concerned about what might happen on July 30th book closing if this problem persists.

Thank you!

Susan Gill

Susan Gill, CERA, MFCEP
Citrus County
Supervisor of Elections
120 N. Apopka Avenue
Inverness, Florida 34450
tele: (352) 341-6750

fax: (352) 341-6589

PLEASE NOTE NEW EMAIL ADDRESS
susan.gill@votecitrus.com

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-----Original Message-----

From: SOE_Scanner@votecitrus.com [mailto:SOE_Scanner@votecitrus.com]
Sent: Thursday, July 19, 2018 3:36 PM
To: Susan Gill <Susan.Gill@votecitrus.com>
Subject: Citrus County SOE Scanned Document

The attached document was scanned and sent to you from the Citrus Co. SOE Main Office. Please do not reply to this message. This email address is not monitored so we are unable to respond to any messages sent to this address.

Attachment File Type: pdf, Multi-Page

Thank you.

Citrus Co. Supervisor of Elections

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Swain, Margaret A.

From: Brown, Toshia
Sent: Thursday, July 26, 2018 4:16 PM
To: Thomas James
Cc: Marconnet, Amber
Subject: RE: RE: online voter registration

TJ,

Thank you for notifying us. Please let us know immediately if you see the same thing happening today.

Thank you,

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: Thomas James [mailto:TJ@leoncountyfl.gov]
Sent: Tuesday, July 24, 2018 10:10 AM
To: Modrow, Janet <Janet.Modrow@DOS.MyFlorida.com>; Thompson, Leila M. <Leila.Thompson@dos.myflorida.com>; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Cc: James, Thomas "TJ" <tj@leoncountyfl.gov>; support@vrsystems.com
Subject: Fwd: RE: online voter registration

We are experiencing some issues with OVR and the address validation process.
See attached email with a screenshot

>>> Stephen Usztok 7/24/2018 9:34 AM >>>

TJ: the gentleman replied with a screen shot of the issue he's experiencing.

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 9:18 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

It's not my job to test your code.

The address form temporarily locks up when you put in the zip code.

After filling out this problematic form, it erases the street name entry when you try to click "use this address".

Find My Address

"You cannot copy and paste the address. It must be typed in the fields."

Zip Code * [Look Up a ZIP Code](#)

32317

Street Number (Do not enter directional indicators such as E, SW, etc.)

1501

Street Name (Do not enter directional indicators such as E, SW, etc.)

City - County *

TALLAHASSEE - LEON

Example Address: 101 East Main Street, 32303

Type in: Zip Code = 32303, Street Number = 101 and Street Name = Main

In this example, east is a directional indicator. Do not enter a directional indicator for street number and/or street name.

Use This Address Cancel I Can't Find My Address

From: Stephen Usztok [<mailto:UsztokS@leoncountyfl.gov>]

Sent: Tuesday, July 24, 2018 9:08 AM

To: Walt Dobbins <Walt.Dobbins@myfuelmaster.com>

Cc: Karen Williams <WilliamsK@leoncountyfl.gov>

Subject: Re: online voter registration

Good morning,

Thank you for your email notifying our office of the error you encountered with the system. I will share it with our webmaster and tech team for trouble shooting.

If you can provide a more specific description of your error or screen shots, additional information may help them resolve the issue more quickly.

Please let me know if you have any questions, or if I can help further.

Respectfully,

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 8:37 AM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Your online voter registration doesn't work.

You can't put in the street address.

Don't you test your code before you deploy it?



Walt Dobbins

Firmware Engineer

800-888-9136 x 1432 | f 850-877-9327
100 Four Points Way | Tallahassee FL 32305

MYFUELMASTER.COM

Stephen Usztok

Voter Services Specialist II

Supervisor of Elections - Leon County

Physical Address: 2990-1 Apalachee Parkway, Tallahassee FL 32301

Mailing Address: PO Box 7357, Tallahassee FL 32314-7357

Phone: (850)606-8683

Fax: (850)606-8601

Email: vote@leoncountyfl.gov

Website: www.LeonVotes.org

Facebook: <https://www.facebook.com/LeonVotes/>

Twitter: <https://twitter.com/leonvotes>

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Swain, Margaret A.

From: Thomas James <TJ@leoncountyfl.gov>
Sent: Monday, July 30, 2018 10:07 AM
To: Marconnet, Amber; Brown, Toshia
Subject: Re: Suspense Happenings/Issues

GM Toshia & Amber,

Are these 600 FVRA's we receive in our suspense queue from active users over the weekend or were some of them left overs from last week?

TJ

>>> Karen Williams 7/30/2018 8:14 AM >>>

Hundreds of Suspense Applications came in over the weekend. Most of them look to be OVR, have be heard of anymore issues happening with OVR or Suspense?

We had about 186 delivered at one time on Thursday and today when we got in there were 676....

Please advise if you have heard of anything or can find out what's happening.



[Karen A. Williams, CERA](#)

Voter Services Manager

Supervisor of Elections, Leon County

Physical Address:

2990-1 Apalachee Parkway

Tallahassee, FL 32301

Mailing Address:

P.O. Box 7357

Tallahassee, FL 32314-7357

Phone: (850) 606-VOTE(8683)

Fax: (850) 606-8601

Email: WilliamsK@leoncountyfl.gov

Site: www.LeonVotes.org

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Swain, Margaret A.

From: Brown, Toshia
Sent: Monday, July 30, 2018 11:18 AM
To: Thomas James; Marconnet, Amber
Subject: RE: Suspense Happenings/Issues

I am going to call you soon.

Toshia H. Brown

Chief, Bureau of Voter Registration Services
Division of Elections
Florida Department of State
R.A. Gray Building
500 S. Bronough Street
Tallahassee, Florida 32399
850.245.6225 (office)
850.245.6291 (fax)

From: Thomas James <TJ@leoncountyfl.gov>
Sent: Monday, July 30, 2018 10:07 AM
To: Marconnet, Amber <Amber.Marconnet@DOS.MyFlorida.com>; Brown, Toshia <Toshia.Brown@DOS.MyFlorida.com>
Subject: Re: Suspense Happenings/Issues

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Karen A. Williams, CERA

Voter Services Manager

Supervisor of Elections, Leon County

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2990-1 Apalachee Parkway

Tallahassee, FL 32301

Mailing Address:

P.O. Box 7357

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Swain, Margaret A.

From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Tuesday, July 24, 2018 2:18 PM
To: Underwood, Wes H.
Cc: Paul Lux; Wilcox, Wesley
Subject: Fwd: Re: online voter registration

EMAIL RECEIVED FROM EXTERNAL SOURCE

The email thread below originates from a voter who is a firmware engineer who encountered problems with OVR.

My staff has tried to handle this and has done some good troubleshooting, confirming on their own that the main issue is lag/delay at the address lookup.

My point in forwarding this is to add to the knowledge that with book closing approaching, the problem is building.

It appears to me that we need more capacity for address lookup server processing, or at a minimum, we need a message detailing the potential for delays at the address lookup section, and instructing users how best to manage the lag.

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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www.LeonVotes.org/OVR

Mailing Address

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Tallahassee FL 32314-7357

Leon County Election Center

2990-1 Apalachee Pkwy
Tallahassee FL 32301

earleym@leoncountyfl.gov
<http://www.leonvotes.org/>
[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)

>>> Thomas James 7/24/2018 1:17 PM >>>
The state is looking into the issue to get it resolved
>>> Karen Williams 7/24/2018 1:10 PM >>>
Thank you for looking into this Stephen.



Karen A. Williams, CERA
Voter Services Manager
Supervisor of Elections, Leon County

Physical Address:
2990-1 Apalachee Parkway
Tallahassee, FL 32301

Mailing Address:
P.O. Box 7357
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>>> Stephen Usztok 7/24/2018 9:30 AM >>>
So I checked the system myself after we got the email, and before we lost our internet connection, and I'm having trouble with the address validation as well.

Looks like the system is lagging A LOT. It would give the appearance that you can't type anything into the fields, because the screen seems completely unresponsive to clicking or key entry. It does slowly work, eventually, kind of, but in two minutes of waiting I couldn't get it to validate my address at all. I recorded a video of it, but it's not much to see, two minutes of me trying to type information into fields but not being able to.

Video attached.

Stephen Usztok
Voter Services Specialist II
Supervisor of Elections - Leon County

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Mailing Address: PO Box 7357, Tallahassee FL 32314-7357

Phone: (850)606-8683

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>>> Stephen Usztok 7/24/2018 9:08 AM >>>

Good morning,

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If you can provide a more specific description of your error or screen shots, additional information may help them resolve the issue more quickly.

Please let me know if you have any questions, or if I can help further.

Respectfully,

>>> Walt Dobbins <Walt.Dobbins@myfuelmaster.com> 7/24/2018 8:37 AM >>>

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Your online voter registration doesn't work.

You can't put in the street address.

Don't you test your code before you deploy it?



Walt Dobbins

Firmware Engineer

800-888-9136 x 1432 | f 850-877-9327

100 Four Points Way | Tallahassee FL 32305

AMERICAN
OVERSIGHT

Stephen Usztok
Voter Services Specialist II
Supervisor of Elections - Leon County

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Swain, Margaret A.

From: Mark Earley <earleym@leoncountyfl.gov>
Sent: Monday, July 23, 2018 9:55 AM
To: Matthews, Maria I.
Cc: Underwood, Wes H.; Southerland, Dana; Latimer, Craig; plux@myokaloosa.com; Gill, Susan; Jones, Tammy; Wilcox, Wesley
Subject: OVR problems

EMAIL RECEIVED FROM EXTERNAL SOURCE

Director Matthews,

As you likely know, over the weekend Politico published various comments from Sarah Revell that the state was getting reports of intermittent problems with OVR, which have hopefully been resolved with some clarifying language added to the OVR site.

The state needs to keep us in the loop on these reports, even if they are intermittent. Otherwise we are caught unaware when faced with media stories or political operatives asking pointed questions about a situation we have not been briefed on, as happened to me.

This brings to mind the concerns we all had in 2016 and 2017 when a lack of communication with the feds left us without answers or knowledge of problems that directly affected us and our voters.

At a minimum, I suggest that a communication be sent to the the FSASE Executive Committee and any Supervisors directly affected as part of the State's standard first tier response when reports of problems start coming in, or a problem is suspected.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

Mailing Address
PO Box 7357
Tallahassee FL 32314-7357

Leon County Election Center
2990-1 Apalachee Pkwy
Tallahassee FL 32301

earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

Facebook.com/LeonVotes
@LeonVotes - Twitter/Instagram

Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Monday, July 23, 2018 4:37 PM
To: Underwood, Wes H.; Earley, Mark
Cc: plux@myokaloosa.com; Matthews, Maria I.
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

Deputy Secretary Underwood,

I am available tomorrow afternoon, from 1:00 – 4:30

Regards,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

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From: Underwood, Wes H. [mailto:Wes.Underwood@dos.myflorida.com]
Sent: Monday, July 23, 2018 4:29 PM
To: Wesley Wilcox <WWilcox@VoteMarion.com>; Earley, Mark <earleym@leoncountyfl.gov>
Cc: plux@myokaloosa.com; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>
Subject: RE: [REDACTED] - Next Steps / 3 Questions

Supervisors:

There seems to be some confusion on this. I am unsure of the issue with a reimbursement from April to September.

I would like an opportunity to review the paperwork submitted so we can ensure clarity on this questions asked.

Can we talk about this tomorrow via a phone call?

I would offer today, but we are dealing with another issue.

Wes Underwood, M.P.A., PMP®, CISA®

Deputy Secretary of State
Administrative Services, Corporations & Elections
Florida Department of State
Telephone: (850) 245-6599

From: Wesley Wilcox [<mailto:WWilcox@VoteMarion.com>]
Sent: Monday, July 23, 2018 3:51 PM
To: Earley, Mark <earleym@leoncountyfl.gov>; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Underwood, Wes H. <Wes.Underwood@dos.myflorida.com>
Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

Director Matthews,

Not attempting to be obtuse, but I'd like to clarify what I believe I am hearing from Supervisor Earley.

Because Leon and Marion Counties were early installers of the [REDACTED] at the urging of multiple agencies, including the Department of State, we implemented too early to be eligible for the grant reimbursement?

Is this an accurate summary?

If it is accurate, is there a proposed solution that allows Leon and Marion to participate in the reimbursement or some similar program?

I fully realize, that we are all extremely busy, and have multiple items that are needing our immediate attention, but I expect a response by close of business today.

Respectfully,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286
Web: www.VoteMarion.com

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From: Mark Earley [<mailto:earleym@leoncountyfl.gov>]
Sent: Monday, July 23, 2018 2:18 PM
To: Maria.Matthews@DOS.MyFlorida.com

Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com; Wesley Wilcox <WWilcox@VoteMarion.com>
Subject: Fwd: [REDACTED] - Next Steps / 3 Questions

Director Matthews,

We spoke last Thursday about the [REDACTED] monitoring reimbursement grant.

Below is my understanding (outlined by Holly Thompson of my staff) of how to move forward.

As we discussed, both Marion County and Leon County Elections Offices were encouraged by the state to become early adopters to both troubleshoot the rollout process and show our fellow Supervisors of Elections the benefits of joining the program. We were assured that we would still qualify for reimbursement of the purchase, configuration, and installation of the system.

However, as you explained and the grant submission seemed to state, we cannot be reimbursed for those expenditures through the normal grant process since our system acquisition costs were incurred prior to the grant window opening.

Can you give me your thoughts on the process and questions outlined below, and give a more detailed description of the next steps Supervisor Wilcox and I will need to follow to be reimbursed for the [REDACTED] system purchase and setup?

Thank you,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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Leon County Election Center
2990-1 Apalachee Pkwy
Tallahassee FL 32301

earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

----- Forwarded message -----

From: Holly Thompson <ThompsonH@leoncountyfl.gov>

Date: Jul 23, 2018 1:26 PM

Subject: [REDACTED] - Next Steps / 3 Questions

To: Mark Earley <EarleyM@leoncountyfl.gov>

Cc:

Mark,

I've got our \$7,440 grant request for [REDACTED] funds loaded and ready for your approval.

QUESTION: For simplicity sake, I started the one-year monitoring period with April 1st even though the grant would allow a start date as early as March 16th. Does this line up with what you and Maria spoke about?

We are submitting a paid receipt for April-Sept 2018 (6 months) monitoring to be reimbursed to us. And a copy of our contract to request advanced funding for another 6 months (Oct 2018-March 2019). This will be submitted in the same grant application, but I do understand it's two different awards.

QUESTION: Do we know when the advance funds portion of the award will be released? There's a lot of coordination to be done to manage these funds since they require a separate physical bank account as well as accounting procedures. It also gets tricky due to the switch over in fiscal years. Any idea on timeline would be very helpful for planning.

I've listed the hardware and installation costs at \$0 each since you will be seeking reimbursement outside the grant program for that. For convenience, attached are the paid receipts for the server (\$5,112) and installation (\$900).

QUESTION: I'm specifying in the grant that any interest earned on the funds will be applied to APRIL 2019 monitoring services. This keeps us from having to cut a check back to the State for just a couple bucks. If that isn't allowable, perhaps the Division has a suggestion on the most efficient way to deal with interest earned?

Please let me know when you are ready for us to submit.

Thanks,
Holly

Holly Thompson

Administrative Services Director | Supervisor of Elections - Leon County

2990-1 Apalachee Parkway | Tallahassee, FL 32301-3678

Mailing Address: PO Box 7357 | Tallahassee, FL 32314-7357

(850) 606-VOTE (8683) | Fax (850) 606-8601

LeonVotes.org | ThompsonH@leoncountyfl.gov

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The Department of State is committed to excellence.
Please take our [Customer Satisfaction Survey](#).

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Swain, Margaret A.

From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Monday, July 23, 2018 4:36 PM
To: Underwood, Wes H.; Wilcox, Wesley
Cc: Matthews, Maria I.; Paul Lux
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

I can make time anytime tomorrow after 11 AM.

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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earleym@leoncountyfl.gov

<http://www.leonvotes.org/>

[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)

[@LeonVotes](#) - Twitter/Instagram

>>> "Underwood, Wes H." <Wes.Underwood@dos.myflorida.com> 7/23/2018 4:29 PM >>>

Supervisors:

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I would like an opportunity to review the paperwork submitted so we can ensure clarity on this questions asked.

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I would offer today, but we are dealing with another issue.

Wes Underwood, M.P.A., PMP®, CISA®
Deputy Secretary of State
Administrative Services, Corporations & Elections
Florida Department of State
Telephone: (850) 245-6599

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Sent: Monday, July 23, 2018 3:51 PM
To: Earley, Mark <earleym@leoncountyfl.gov>; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>; Underwood, Wes H. <Wes.Underwood@dos.myflorida.com>
Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com
Subject: RE: [REDACTED] - Next Steps / 3 Questions

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Director Matthews,

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Respectfully,
Wesley

WESLEY WILCOX, CERA
SUPERVISOR OF ELECTIONS
Marion County, Florida
PO Box 289
Ocala, Florida 34478-0289
Phone: 352.620.3290
Fax: 352.620.3286

Web: www.VoteMarion.com

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

From: Mark Earley [<mailto:earleym@leoncountyfl.gov>]
Sent: Monday, July 23, 2018 2:18 PM
To: Maria.Matthews@DOS.MyFlorida.com
Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com; Wesley Wilcox <WWilcox@VoteMarion.com>
Subject: Fwd: [REDACTED] - Next Steps / 3 Questions

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We spoke last Thursday about the [REDACTED] monitoring reimbursement grant.

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Thank you,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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earleym@leoncountyfl.gov
<http://www.leonvotes.org/>

Facebook.com/LeonVotes
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From: Holly Thompson <ThompsonH@leoncountyfl.gov>
Date: Jul 23, 2018 1:26 PM
Subject: [REDACTED] - Next Steps / 3 Questions
To: Mark Earley <EarleyM@leoncountyfl.gov>
Cc:

Mark,

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Please let me know when you are ready for us to submit.

Thanks,
Holly

Holly Thompson

Administrative Services Director | Supervisor of Elections - Leon County

2990-1 Apalachee Parkway | Tallahassee, FL 32301-3678

Mailing Address: PO Box 7357 | Tallahassee, FL 32314-7357

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Swain, Margaret A.

From: Wesley Wilcox <WWilcox@VoteMarion.com>
Sent: Monday, July 23, 2018 3:51 PM
To: Earley, Mark; Matthews, Maria I.; Underwood, Wes H.
Cc: Jamie.Ward@cisecurity.org; Christopher Moore; Holly Thompson; plux@myokaloosa.com
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

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Supervisor of Elections
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Swain, Margaret A.

From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Monday, July 23, 2018 4:44 PM
To: Underwood, Wes H.; Wilcox, Wesley
Cc: Matthews, Maria I.; Paul Lux
Subject: RE: [REDACTED] - Next Steps / 3 Questions

EMAIL RECEIVED FROM EXTERNAL SOURCE

Dep Sec'y Underwood,

I think the key issue is that we purchased and deployed late 2017/early 2018. The grant states that it allows reimbursement only for funds disbursed after ~ March 16 2018. It would have been great if the wording could have grand-fathered in previous guarantees of reimbursement, but I cannot judge the legality of that within state law, so maybe that would have been impossible.

Nonetheless, here we are.

1 or 1:30 PM tomorrow works great, if that works for all. But I can make it work anytime after 11 AM.

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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>>> Wesley Wilcox <WWilcox@VoteMarion.com> 7/23/2018 4:36 PM >>>

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Deputy Secretary Underwood,

I am available tomorrow afternoon, from 1:00 – 4:30

Regards,
Wesley

WESLEY WILCOX, CERA
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From: Underwood, Wes H. [mailto:Wes.Underwood@dos.myflorida.com]
Sent: Monday, July 23, 2018 4:29 PM
To: Wesley Wilcox <WWilcox@VoteMarion.com>; Earley, Mark <earleym@leoncountyfl.gov>
Cc: plux@myokaloosa.com; Matthews, Maria I. <Maria.Matthews@DOS.MyFlorida.com>
Subject: RE: [REDACTED] - Next Steps / 3 Questions

Supervisors:

There seems to be some confusion on this. I am unsure of the issue with a reimbursement from April to September.

I would like an opportunity to review the paperwork submitted so we can ensure clarity on this questions asked.

Can we talk about this tomorrow via a phone call?

I would offer today, but we are dealing with another issue.

Wes Underwood, M.P.A., PMP®, CISA®
Deputy Secretary of State
Administrative Services, Corporations & Elections
Florida Department of State
Telephone: (850) 245-6599

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Cc: Jamie.Ward@cisecurity.org; Christopher Moore <MooreChr@leoncountyfl.gov>; Holly Thompson <ThompsonH@leoncountyfl.gov>; plux@myokaloosa.com
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From: Holly Thompson <ThompsonH@leoncountyfl.gov>

Date: Jul 23, 2018 1:26 PM

Subject: [REDACTED] - Next Steps / 3 Questions

To: Mark Earley <EarleyM@leoncountyfl.gov>

Cc:

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Swain, Margaret A.

From: MS-ISAC SOC <SOC@msisac.org>
Sent: Tuesday, July 24, 2018 1:07 PM
To: Earley, Mark; James, Thomas "TJ"; MS-ISAC SOC
Cc: Underwood, Wes H.; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

EMAIL RECEIVED FROM EXTERNAL SOURCE

Hi Mark, thank you for reporting this to us. This definitely looks like a case of attempted spearphishing. Spearphishing is a fairly common occurrence with upper level management and with people in important positions. It is usually easy to get information about that person through platforms like LinkedIn where your job history is posted, or by googling the area they are targeting.

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<https://www.fireeye.com/current-threats/best-defense-against-spear-phishing-attacks.html>

<https://blog.mozilla.org/internetcitizen/2017/08/01/spear-phishing/>

<https://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/best-practices-identifying-and-mitigating-phishing-attacks>

If you have any further questions please do not hesitate to contact us.

Marisa Atkinson – Security+
Security Operations Center Analyst
Multi-State Information Sharing and Analysis Center (MS-ISAC)
Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)
31 Tech Valley Drive
East Greenbush, NY 12061

24x7 Security Operations Center
SOC@cisecurity.org - 1-866-787-4722



From: Mark Earley
Sent: Tuesday, July 24, 2018 12:35 PM
To: Thomas James; MS-ISAC SOC
Cc: Wes Underwood; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764
Importance: High

I have received another similar email from a different email address purported to be from Supervisor Lux. I am attaching the latest email, but it is from a different account, still with Paul's name.

This definitely appears to be a repeat SPEARPHISHING attempt to get me to perform an action that would then compromise our operations, either Leon Elections, Okaloosa Elections, FSASE, or FL elections in general - basically a foot in the door.

It appears the person doing this knows I am a Treasurer of some organization headed by Supervisor Lux.

Please look into this.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
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@LeonVotes - Twitter/Instagram

>>> MS-ISAC SOC <SOC@msisac.org> 7/9/2018 11:11 PM >>>

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Thomas,

Thanks for reporting this incident to us. Ticket 900764 has been created for tracking purposes.

The attacker in this case is hoping for Mark to respond saying that he can do the payment, at which point they'll send him account information to wire the money to. It is best to delete and ignore these emails, and block the sender.

Please do not hesitate to contact us if you have any additional questions.

Thanks,

Alex LeFebvre

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

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24x7 Security Operations Center

SOC@cisecurity.org - 1-866-787-4722



From: Thomas James

Sent: Monday, July 09, 2018 10:56 PM

To: Email Scan

Cc: MS-ISAC SOC

Subject: Fwd: EXPENSE

Is this any sign of testing the waters for something to come? There is no link to click on but it appears to be coming from chairman of FSASE to Mark Early (chairman of cyber security for the state). Both gentlemen are part of the cyber security team for the Supervisor of Elections.

What do you think?



Thomas "TJ" James, CERA
IT Director
Supervisor of Elections Office

Physical Address:
2990-1 Apalachee Pkwy
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tj@leoncountyfl.gov

.....

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Cc: Underwood, Wes H.; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

EMAIL RECEIVED FROM EXTERNAL SOURCE

Thank you for responding.

I am a little concerned in that this is the second attempt to spear me in a very similar manner.

The links you sent tell me how to try and avoid being "speared" and some hints that more can be done through setting up better filters, but these emails have come from different sources so I do not know what to filter out.

As the Fireeye site says:

"

If you do not recognize a spear-phishing attack, you may not realize you are losing data until it's too late. By focusing on a particular person, cyber attackers can eventually gain direct or indirect access to critical data, including bank accounts, computer system passwords, work credentials and security clearances. Spear phishing is a precursor to a far more dangerous advanced attack.

"

So the attackers goal is to "eventually gain access to critical data" and "spear phishing is a precursor to a more dangerous attack." I know that and that is why I am asking for help.

What I would like to hear is that with the resources available to SOC and FDLE, research is being done to track down who might have set up those accounts, sent the emails, etc.

Perhaps then I can be given information about the sources of the emails that would allow my IT team to set up better filters or deny access based on specific IP addresses or some such that can be gleaned from the metadata of the emails I have forwarded.

Is any of this being looked possible?

Regards,

Mark

Mark S. Earley - CERA, MFCEP
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<https://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/best-practices-identifying-and-mitigating-phishing-attacks>

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SOC@cisecurity.org - 1-866-787-4722



From: Mark Earley
Sent: Tuesday, July 24, 2018 12:35 PM
To: Thomas James; MS-ISAC SOC
Cc: Wes Underwood; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764
Importance: High

I have received another similar email from a different email address purported to be from Supervisor Lux. I am attaching the latest email, but it is from a different account, still with Paul's name.

This definitely appears to be a repeat SPEARPHISHING attempt to get me to perform an action that would then compromise our operations, either Leon Elections, Okaloosa Elections, FSASE, or FL elections in general - basically a foot in the door.

It appears the person doing this knows I am a Treasurer of some organization headed by Supervisor Lux.

Please look into this.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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Tallahassee FL 32314-7357

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earleym@leoncountyfl.gov

<http://www.leonvotes.org/>

[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)

@LeonVotes - Twitter/Instagram

>>> MS-ISAC SOC <SOC@msisac.org> 7/9/2018 11:11 PM >>>

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Thomas,

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Thanks,

Alex LeFebvre

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

31 Tech Valley Drive

East Greenbush, NY 12061

24x7 Security Operations Center

SOC@cisecurity.org - 1-866-787-4722



From: Thomas James

Sent: Monday, July 09, 2018 10:56 PM

To: Email Scan

Cc: MS-ISAC SOC

Subject: Fwd: EXPENSE

Is this any sign of testing the waters for something to come? There is no link to click on but it appears to be coming from chairman of FSASE to Mark Early (chairman of cyber security for the state). Both gentlemen are part of the cyber security team for the Supervisor of Elections.

What do you think?



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Swain, Margaret A.

From: Mark Earley <EarleyM@leoncountyfl.gov>
Sent: Tuesday, July 24, 2018 12:35 PM
To: James, Thomas "TJ"; MS-ISAC SOC
Cc: Underwood, Wes H.; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764
Attachments: Hello Mark

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Swain, Margaret A.

From: Paul Lux <p32595@aol.com>
Sent: Tuesday, July 24, 2018 11:31 AM
To: Earley, Mark
Subject: Hello Mark

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

I need you to process an outgoing payment, can we process via wire transfer or check today? Let me know the details you need.

Thanks,
Paul

Swain, Margaret A.

From: Mark Earley Supervisor Of Elections - Leon County <earleym@leoncountyfl.gov>
Sent: Wednesday, July 25, 2018 2:14 PM
To: SOC@msisac.org
Cc: Underwood, Wes H.; JasenWells@fdle.state.fl.us; James, Thomas "TJ"; plux@myokaloosa.com
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

EMAIL RECEIVED FROM EXTERNAL SOURCE

Thank you Mr. Wu.

This highlights the need for good training and constant vigilance.

Mark S. Earley - CERA, MFCEP
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[@LeonVotes](#) - Twitter/Instagram

On Jul 24, 2018 5:39 PM, MS-ISAC SOC <SOC@msisac.org> wrote:

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Mark,

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source IP address indicated it came from a Yahoo/AOL webmail server, so for this particular instance may be difficult to enforce a block on that IP because it's a webmail IP.

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Thanks,

Jackson Yu

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

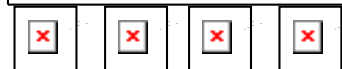
Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

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From: Wells, Jasen [mailto:JasenWells@fdle.state.fl.us]

Sent: Tuesday, July 24, 2018 4:56 PM

To: Mark Earley; Thomas James; MS-ISAC SOC

Cc: Wes Underwood; Paul Lux

Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

Supervisor Earley,

I am in the process of researching the email now. I will contact you tomorrow when I have additional information. If you would like me to come to your office tomorrow to discuss mitigation strategy with you and TJ, I would be happy to.

Thanks,

Jasen

From: Mark Earley [mailto:EarleyM@leoncountyfl.gov]

Sent: Tuesday, July 24, 2018 4:15 PM

To: Thomas James; MS-ISAC SOC

Cc: Wes H.Underwood; Wells, Jasen; Paul Lux

Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

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The links you sent tell me how to try and avoid being "speared" and some hints that more can be done through setting up better filters, but these emails have come from different sources so I do not know what to filter out.

As the Fireeye site says:

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So the attackers goal is to "eventually gain access to critical data" and "spear phishing is a precursor to a more dangerous attack." I know that and that is why I am asking for help.

What I would like to hear is that with the resources available to SOC and FDLE, research is being done to track down who might have set up those accounts, sent the emails, etc.

Perhaps then I can be given information about the sources of the emails that would allow my IT team to set up better filters or deny access based on specific IP addresses or some such that can be gleaned from the metadata of the emails I have forwarded.

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<https://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/best-practices-identifying-and-mitigating-phishing-attacks>

If you have any further questions please do not hesitate to contact us.

Marisa Atkinson – Security+

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

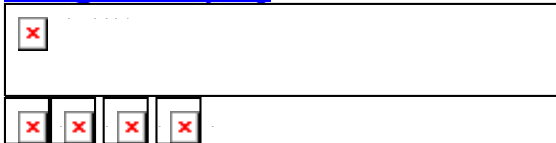
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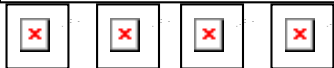
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EMAIL RECEIVED FROM EXTERNAL SOURCE

Supervisor Earley,

I am in the process of researching the email now. I will contact you tomorrow when I have additional information. If you would like me to come to your office tomorrow to discuss mitigation strategy with you and TJ, I would be happy to.

Thanks,
Jasen

From: Mark Earley [mailto:EarleyM@leoncountyfl.gov]
Sent: Tuesday, July 24, 2018 4:15 PM
To: Thomas James; MS-ISAC SOC
Cc: Wes H.Underwood; Wells, Jasen; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764

Thank you for responding.

I am a little concerned in that this is the second attempt to spear me in a very similar manner.

The links you sent tell me how to try and avoid being "speared" and some hints that more can be done through setting up better filters, but these emails have come from different sources so I do not know what to filter out.

As the Fireeye site says:

"

If you do not recognize a spear-phishing attack, you may not realize you are losing data until it's too late. By focusing on a particular person, cyber attackers can eventually gain direct or indirect access to critical data, including bank accounts, computer system passwords, work credentials and security clearances. Spear phishing is a precursor to a far more dangerous advanced attack.

"

So the attackers goal is to "eventually gain access to critical data" and "spear phishing is a precursor to a more dangerous attack." I know that and that is why I am asking for help.

What I would like to hear is that with the resources available to SOC and FDLE, research is being done to track down who might have set up those accounts, sent the emails, etc.

Perhaps then I can be given information about the sources of the emails that would allow my IT team to set up better filters or deny access based on specific IP addresses or some such that can be gleaned from the metadata of the emails I have forwarded.

Is any of this being looked possible?

Regards,

Mark

Mark S. Earley - CERA, MFCEP

Supervisor of Elections

Leon County, Florida

850.606.8683

Did you know that Online Voter Registration (OVR) is now available in Florida? You can register to vote or update your voter registration information online at:

www.LeonVotes.org/OVR

Mailing Address

PO Box 7357

Tallahassee FL 32314-7357

Leon County Election Center

2990-1 Apalachee Pkwy

Tallahassee FL 32301

earleym@leoncountyfl.gov

<http://www.leonvotes.org/>

[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)

@LeonVotes - Twitter/Instagram

>>> MS-ISAC SOC <SOC@msisac.org> 7/24/2018 1:07 PM >>>

[Caution: This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Hi Mark, thank you for reporting this to us. This definitely looks like a case of attempted spearphishing. Spearphishing is a fairly common occurrence with upper level management and with people in important positions. It is usually easy to get information about that person through platforms like LinkedIn where your job history is posted, or by googling the area they are targeting.

There are measures that can be taken to prevent phishing emails from even getting to your inbox such as setting blocks and tightening your spam filter. It is also good to exercise caution with any suspicious emails, or any emails that require urgency, credentials, or money transfers. Another way to mitigate spearphishing threats are to decrease your online presence. I have included a few links below that talk about this:

<https://www.fireeye.com/current-threats/best-defense-against-spear-phishing-attacks.html>

<https://blog.mozilla.org/internetcitizen/2017/08/01/spear-phishing/>
<https://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/best-practices-identifying-and-mitigating-phishing-attacks>

If you have any further questions please do not hesitate to contact us.

Marisa Atkinson – Security+
Security Operations Center Analyst
Multi-State Information Sharing and Analysis Center (MS-ISAC)
Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)
31 Tech Valley Drive
East Greenbush, NY 12061

24x7 Security Operations Center
SOC@cisecurity.org - 1-866-787-4722



From: Mark Earley
Sent: Tuesday, July 24, 2018 12:35 PM
To: Thomas James; MS-ISAC SOC
Cc: Wes Underwood; Jasen Wells; Paul Lux
Subject: RE: EXPENSE - MS-ISAC SOC Ticket 900764
Importance: High

I have received another similar email from a different email address purported to be from Supervisor Lux. I am attaching the latest email, but it is from a different account, still with Paul's name.

This definitely appears to be a repeat SPEARPHISHING attempt to get me to perform an action that would then compromise our operations, either Leon Elections, Okaloosa Elections, FSASE, or FL elections in general - basically a foot in the door.

It appears the person doing this knows I am a Treasurer of some organization headed by Supervisor Lux.

Please look into this.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

850.606.8683

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earleym@leoncountyfl.gov
<http://www.leonvotes.org/>
[Facebook.com/LeonVotes](https://www.facebook.com/LeonVotes)
[@LeonVotes](#) - Twitter/Instagram

>>> MS-ISAC SOC <SOC@msisac.org> 7/9/2018 11:11 PM >>>

[**Caution:** This email originates outside the Leon County network. Do not click links or open attachments unless you were expecting the email. If unsure, contact your supervisor.]

Thomas,

Thanks for reporting this incident to us. Ticket 900764 has been created for tracking purposes.

The attacker in this case is hoping for Mark to respond saying that he can do the payment, at which point they'll send him account information to wire the money to. It is best to delete and ignore these emails, and block the sender.

Please do not hesitate to contact us if you have any additional questions.

Thanks,

Alex LeFebvre
Security Operations Center Analyst
Multi-State Information Sharing and Analysis Center (MS-ISAC)
Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)
31 Tech Valley Drive
East Greenbush, NY 12061

24x7 Security Operations Center
SOC@cisecurity.org - 1-866-787-4722



From: Thomas James
Sent: Monday, July 09, 2018 10:56 PM
To: Email Scan
Cc: MS-ISAC SOC
Subject: Fwd: EXPENSE

Is this any sign of testing the waters for something to come? There is no link to click on but it appears to be coming from chairman of FSASE to Mark Early (chairman of cyber security for the state). Both gentlemen are part of the cyber security team for the Supervisor of Elections.

What do you think?



Thomas "TJ" James, CERA
IT Director
Supervisor of Elections Office

Physical Address:
2990-1 Apalachee Pkwy
Tallahassee FL 32301
Voice (850) 606-VOTE (8683)
Main Office Fax Line (850) 606-8601

www.LeonVotes.org
tj@leoncountyfl.gov

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This message and attachments may contain confidential information. If it appears that this message was sent to you by mistake, any retention, dissemination, distribution or copying of this message and attachments is strictly prohibited. Please notify the sender immediately and permanently delete the message and any attachments.

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.....

Swain, Margaret A.

From: Paul Lux <plux@myokaloosa.com>
Sent: Monday, July 23, 2018 10:53 AM
To: Earley, Mark; Matthews, Maria I.
Cc: Underwood, Wes H.; Southerland, Dana; Latimer, Craig; Gill, Susan; Jones, Tammy; Wilcox, Wesley
Subject: RE: OVR problems

EMAIL RECEIVED FROM EXTERNAL SOURCE

Director Matthews,

I couldn't agree more!

In this politically-charged environment—compounded by the hyper-awareness of cybersecurity concerns—we absolutely must have the most current information possible. Even if the problems are intermittent, when I hear from SOEs who themselves were assisting voters to no avail that tells me the problems ran slightly deeper than the instructions not being clear.

We can't keep hearing the mantra of "cooperation" and "working together" on the public face while the action behind the scenes completely belies that.

Paul Lux, CERA
Supervisor of Elections



Okaloosa County Supervisor of Elections
Election Headquarters (Crestview): 850.689.5600
Branch Office (Fort Walton Beach): 850.651.7272
Email: plux@myokaloosa.com
Visit us online at www.govote-okaloosa.com

From: Mark Earley [<mailto:earleym@leoncountyfl.gov>]
Sent: Monday, July 23, 2018 8:55 AM
To: Maria.Matthews@DOS.MyFlorida.com
Cc: Wes.Underwood@DOS.MyFlorida.com; taylor-elections@gtcom.net; clatimer@hcsoc.org; Paul Lux; Susan.Gill@votecitrus.com; tammy@votelevy.com; WWilcox@votemarion.com
Subject: OVR problems

Director Matthews,

As you likely know, over the weekend Politico published various comments from Sarah Revell that the state was getting reports of intermittent problems with OVR, which have hopefully been resolved with some clarifying language added to the OVR site.

The state needs to keep us in the loop on these reports, even if they are intermittent. Otherwise we are caught unaware when faced with media stories or political operatives asking pointed questions about a situation we have not been briefed on, as happened to me.

This brings to mind the concerns we all had in 2016 and 2017 when a lack of communication with the feds left us without answers or knowledge of problems that directly affected us and our voters.

At a minimum, I suggest that a communication be sent to the the FSASE Executive Committee and any Supervisors directly affected as part of the State's standard first tier response when reports of problems start coming in, or a problem is suspected.

Regards,

Mark

Mark S. Earley - CERA, MFCEP
Supervisor of Elections
Leon County, Florida

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