Georgia Department of Driver Services

2206 East View Parkway • Conyers, Georgia 30013 • 678.413.8650

Brian P. Kemp
Governor

Spencer R. Moore
Commissioner

October 16, 2019

American Oversight
Attn: Austin Evers and Khahilia Shaw
1030 15th Street NW
Suite B255
Washington, DC 20005

Re: Open Records Request\Puerto Rican Driver Licenses

Dear Mr. Evers and Ms. Shaw:

As promised, on the enclosed USB flash drive, you will find the records provided to the Atlanta Journal Constitution in response to their Open Records Act request we received on July 5, 2019. As a courtesy, we have provided you with them at no charge.

Please do not hesitate to let me know if you have any questions.

Very truly yours,

ASHLEY POWELL
Assistant General Counsel
ashley.powell@dds.ga.gov

cc: Angelique McClendon, General Counsel
Crandall Heard, Deputy General Counsel

Enclosure

AMERICAN OVERSIGHT

Danny Smith

AMERICAN OVERSIGHT

Smith, Danny

From: Taylor, Lance
Sent: Friday, November 17, 2017 6:07 PM
To: Miller, Rick
Cc: Smith, Danny; Smith, Jared; Dial, Greg; Courtois, Charles
Subject: Weekly Update REVISED
Attachments: Update Week of 11-13-17.docx

Importance: High

Guys, sorry, I forgot something on the first one. Please delete the other one and use this one. Thanks, Lance

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

AMERICAN OVERSIGHT

Monday—11/13:

--Support Services Manager C. Courtois attends DE refresher training

Tuesday—11/14:

--Investigative Assistant S. Grant assists GA Dept of Revenue, Alcohold and Tobbaco Division in identifying a subject

--OIS issues 8 UC DLs

--OIS conducts Firearms Training (Rifle)

--Support Services Manager C. Courtois attends DE refresher training

--Investigator L. Davis and Investigator III D. Smith conduct interviews and investigative research on IA case involving possible employee misconduct (Tue, Wed, and Thu)

Wednesday—11/15:

-- Director Miller and Support Services Manager C Courtois meet with Deputy Commissioner R. Rich and representative of Numerica to explore data search solutions.

--Deputy Director L. Taylor, Inv. Asst. K. Bryson and Inv. S. Moore participate as judges for the SCCP Chili Cook Off

--OIS sponsors cupcake sale, raffle for a grill and sale of casual coupons to raise money for SCCP. $244 was raised. Jana Drinkard won the grill!!

--OIS Inv. Asst. S. Grant assists Norcross PD in identifying ID Fraud perpetrator.

--OIS announces JANA DRINKARD as the winner of the gas grill for SCCP

--Inv. Woo obtains two arrest warrants in Liberty County for Kenneth Caban-Gonzalez on the charges of Giving False Statements and Writings and Forgery 1st Degree. It is a PRBC case and documents are fraudulent. Gonzalez was arrested at the CSC, along with [redacted] whom Inv. Woo had previously taken arrest warrants on for the same thing.

--OIS issues 1 UC DL

--OIS conducts Firearms Training (Rifle)

Thursday—11/16:

-- Director Miller, along with DDS Executive Team, attends meeting with VIP Delegation from China

--OIS conducts Firearms Training (Rifle)

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Kira Romero [redacted]
Sent: Tuesday, June 12, 2018 1:54 PM
To: Harrell, Tona
Cc: Mcclendon, Angelique
Subject: RE: Release and request for assistance K Caban and [redacted]

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon, Ms. Harrell.

I never did receive a call from Mr. Taylor.

Would you please share his telephone number with me?

Thank you.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

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-----Original Message-----
From: Kira Romero
Sent: Friday, June 08, 2018 12:02 PM
To: Harrell, Ton[redacted]
Cc: Mcclendon, Angelique[redacted]
Subject: Re: Release and request for assistance K Caban and [redacted]

Good afternoon, Ms. Harrell.

Was Mr. Taylor calling today? Although I am out of office I may be reached via my mobile phone.

AMERICAN OVERSIGHT

Thank you so much.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:24 PM, Harrell, Tona [redacted] wrote:
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> If there are any issues, please feel free to email or call me. I will be back in the office Monday.
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> Thank you,
>
> Tona
[redacted]
>
> -----Original Message-----
> From: Kira Romero [redacted]
> Sent: Thursday, June 07, 2018 4:22 PM
> To: Harrell, Tona [redacted]
> Cc: Mcclendon, Angelique [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]
[redacted]
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>>
>> Thank you,
>>
>> Tona Harrell
>>
>> -----Original Message-----
>> From: Kira Romero [mailto:[redacted]
>> Sent: Thursday, June 07, 2018 2:50 PM
>> To: Harrell, Tona [redacted]

AMERICAN OVERSIGHT

>> Subject: Re: Release and request for assistance K Caban and [redacted]
>> [redacted]
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>> Thank you so much, Ms. Harrell. I look toward to hearing from you.
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>>> Ms. Craft,
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>>> Thanks/Tona
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>>> [redacted]
>>> Importance: High
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>>> Dear Ms. Harrell,
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>>> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>>>
>>> Please feel free to contact me at any time via mobile at [redacted]
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>>> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
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>>> LatinoJustice PRLDEF
>>> Committed to Justice and Leadership since 1972
>>> 523 West Colonial Drive
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>> [redacted]
>>
>>> [cid:image001.png@01CE41BF.AD663A40]<https://na01.safelinks.protecti

AMERICAN OVERSIGHT

>>> on.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protecti&data=02%7C
>>> 01%7Cangelique.mcclendon%40dds.ga.gov%7C4e0cfa4a6373406696bb08d5d08d
>>> 82cb%7C512da10d071b4b948abc9ec4044d1516%7C0%7C1%7C636644228569858472
>>> &sdata=JMKwS6nVxATrVNK7hRSFKRSAoPOhQlYsfZZb0VQbZhw%3D&reserved=0
>>> o
>>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7
>>> C
>>> 01%7CTHarrell%40dds.ga.gov%7Cd93b2e7c663046dd08e808d5ccb45c44%7C512d
>>> a
>>> 10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997388800984&sdata=pFrm%
>>> 2
>>> FuDLzQXswbSQQguEUJPBJMxVyBcvIfi3bmVcAc8%3D&reserved=0
>>> .outlook.com/?url=http%3A%2F%2Fwww.latinojustice.org%2F&data=02%7C01
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>>> 0
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>>> 1b4b948abc9ec4044d1516%7C0%7C1%7C636639891292313065&sdata=8vqo79IlTc
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>>> %3A%2F%2Fwww.facebook.com%2Flatinojustice&data=02%7C01%7Ctharrell%40
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>>> s.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9e
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>>> [cid:image003.png@01CE41BF.AD663A40]
>>> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
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>>> 1
>>> 66907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec4044d1516%7C0%
>>> 7
>>> C
>>> 0%7C636639891292313065&sdata=Y9Dy8zS1uEchJDbnN8dQq%2BzVvZJxj9%2BW8f%
>>> 2
>>> B
>>> a8M4IL3k%3D&reserved=0>
>>>

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>>>
>>> <image001.png>
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>>> < [redacted] DDS release.jpg>
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>>> <Kenneth Caban Birth Cert..pdf>
>>> <Kenneth Caban ID and SSN.pdf>
>>> <Kenneth Caban Warrant.pdf>
>>> < [redacted] e Birth Cetificate.pdf> <Warrant [redacted]
>>> [redacted] [redacted] pdf>
>> <image001.png>
>> <image002.png>
>> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Taylor, Lance
Sent: Thursday, June 07, 2018 6:35 PM
To: Mcclendon, Angelique
Subject: RE: Release and request for assistance K Caban and [redacted]

Hey....left you a vm. You can reach me on my cell at [redacted].....thanks, LT

-----Original Message-----
From: Mcclendon, Angelique
Sent: Thursday, June 7, 2018 5:47 PM
To: Taylor, Lance [redacted]
Subject: FW: Release and request for assistance K Caban and [redacted]

Lance,

Can you call me about these? [redacted]

-----Original Message-----
From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 4:29 PM
To: Harrell, Tona [redacted]
Cc: Mcclendon, Angelique [redacted]
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Absolutely and we are very grateful for your assistance.

Have a wonderful weekend.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:24 PM, Harrell, Tona [redacted]
>
> If there are any issues, please feel free to email or call me. I will be back in the office Monday.
>
> Thank you,
>
> Tona
[redacted]
>
> -----Original Message-----
> From: Kira Romero [redacted]

AMERICAN OVERSIGHT

> Sent: Thursday, June 07, 2018 4:22 PM
> To: Harrell, Tona [redacted]
> Cc: Mcclendon, Angelique [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]
> [redacted]
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> Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.
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> Best regards,
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>> I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.
>>
>> Thank you,
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>> Tona Harrell
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>> -----Original Message-----
>> From: Kira Romero [redacted]
>> Sent: Thursday, June 07, 2018 2:50 PM
>> To: Harrell, Tona [redacted]
>> Subject: Re: Release and request for assistance K Caban and [redacted]
>> [redacted]
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AMERICAN OVERSIGHT

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>>> Sent: Thursday, June 07, 2018 1:24 PM
>>> To: Harrell, Tona [redacted]
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>>> [redacted]
>>> Importance: High
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>>> Please feel free to contact me at any time via mobile at [redacted]
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>>> rved=0
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>>> 01%7CLTaylor%40dds.ga.gov%7C13944e13d43647c8578508d5ccc03863%7C512da
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>>> DDhNSJQJSrKAeW0EpyOYom3Hufbal9rDq%2FKLk4%3D&reserved=0
>>> on.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protectio&data=02%7
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>>> C
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>>> 10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997388800984&sdata=pFrm%
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AMERICAN OVERSIGHT

>>> FuDLzQXswbSQQguEUJPBJMxVyBcvIfi3bmVcAc8%3D&reserved=0
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>>> 7
>>> Ctharrell%40dds.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d
>>> 0
>>> 7
>>> 1b4b948abc9ec4044d1516%7C0%7C1%7C636639891292313065&sdata=8vqo79IlTc
>>> p
>>> X
>>> NqAzI8WAA8QjO%2FQzRw7YSpVdcWM4VGM%3D&reserved=0>[cid:image002.png@01
>>> C
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>>> 41BF.AD663A40]<https://na01.safelinks.protection.outlook.com/?url=ht
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>>> p
>>> %3A%2F%2Fwww.facebook.com%2Flatinojustice&data=02%7C01%7Ctharrell%40
>>> d
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>>> s.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9e
>>> c
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>>> R
>>> y
>>> dH8M6RqqZsMmQEbntys%3D&reserved=0>
>>> [cid:image003.png@01CE41BF.AD663A40]
>>> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
>>> t
>>> witter.com%2Flatinojustice&data=02%7C01%7Ctharrell%40dds.ga.gov%7C1a
>>> c
>>> 1
>>> 66907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec4044d1516%7C0%
>>> 7
>>> C
>>> 0%7C636639891292313065&sdata=Y9Dy8zS1uEchJDbnN8dQq%2BzVvZJxj9%2BW8f%
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AMERICAN OVERSIGHT

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AMERICAN OVERSIGHT

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>>> C01%7Cangelique.mcclendon%40dds.ga.gov%7C8cf269a6fe8949fa493608d5cd5
>>> 9253e%7C512da10d071b4b948abc9ec4044d1516%7C0%7C1%7C63664070513218530
>>> 8&sdata=W3cOvqvA7rmK%2B3ZZYhW%2FgqBEfoQl1UfIeewl5yrwFt0%3D&reserved=
>>> 0
>>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7
>>> C
>>> 01%7CTHarrell%40dds.ga.gov%7Cd93b2e7c663046dd08e808d5ccb45c44%7C512d
>>> a
>>> 10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997388800984&sdata=pFrm%
>>> 2
>>> FuDLzQXswbSQQguEUJPBJMxVyBcvIfi3bmVcAc8%3D&reserved=0
>>> .outlook.com/?url=http%3A%2F%2Fwww.latinojustice.org%2F&data=02%7C01
>>> %
>>> 7
>>> Ctharrell%40dds.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d
>>> 0
>>> 7
>>> 1b4b948abc9ec4044d1516%7C0%7C1%7C636639891292313065&sdata=8vqo79IlTc
>>> p
>>> X
>>> NqAzI8WAA8QjO%2FQzRw7YSpVdcWM4VGM%3D&reserved=0>[cid:image002.png@01
>>> C
>>> E
>>> 41BF.AD663A40]<https://na01.safelinks.protection.outlook.com/?url=ht
>>> t
>>> p
>>> %3A%2F%2Fwww.facebook.com%2Flatinojustice&data=02%7C01%7Ctharrell%40
>>> d
>>> d
>>> s.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9e
>>> c
>>> 4
>>> 044d1516%7C0%7C0%7C636639891292313065&sdata=Y9j%2FRytxv8OQy7cFLfwNXG
>>> R

AMERICAN OVERSIGHT

>>> y
>>> dH8M6RqqZsMmQEbntys%3D&reserved=0>
>>> [cid:image003.png@01CE41BF.AD663A40]
>>> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
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>>> witter.com%2Flatinojustice&data=02%7C01%7Ctharrell%40dds.ga.gov%7C1a
>>> c
>>> 1
>>> 66907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec4044d1516%7C0%
>>> 7
>>> C
>>> 0%7C636639891292313065&sdata=Y9Dy8zS1uEchJDbnN8dQq%2BzVvZJxj9%2BW8f%
>>> 2
>>> B
>>> a8M4IL3k%3D&reserved=0>
>>>
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>>>
>>> <image001.png>
>>> <image002.png>
>>> <image003.png>
>>> [redacted] DDS release.jpg>
>>> <Kenneth Caban DDS release.pdf>
>>> <Kenneth Caban Birth Cert..pdf>
>>> <Kenneth Caban ID and SSN.pdf>
>>> <Kenneth Caban Warrant.pdf>
>>> [redacted] Birth Cetificate.pdf> <Warrant [redacted]
>>> [redacted] [redacted].pdf>
>> <image001.png>
>> <image002.png>
>> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Tuesday, June 12, 2018 12:43 PM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: FW: Release and request for assistance K Caban and [redacted]

Importance: High

Do you know if Lance reached out to her?

-----Original Message-----
From: Kira Romero [redacted]
Sent: Friday, June 08, 2018 12:02 PM
To: Harrell, Tona [redacted]
Cc: Mcclendon, Angelique [redacted]>
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon, Ms. Harrell.

Was Mr. Taylor calling today? Although I am out of office I may be reached via my mobile phone.

Thank you so much.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:24 PM, Harrell, Tona <[redacted] wrote:
>
> If there are any issues, please feel free to email or call me. I will be back in the office Monday.
>
> Thank you,
>
> Tona
[redacted]
>
> -----Original Message-----
> From: Kira Romero [redacted]
> Sent: Thursday, June 07, 2018 4:22 PM
> To: Harrell, Ton[redacted]
> Cc: Mcclendon, Angelique [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]
>[redacted]

AMERICAN OVERSIGHT

>
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>
>
> Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.
>
> Best regards,
> Kira
>
> Sent from my iPhone
>
>> On Jun 7, 2018, at 4:00 PM, Harrell, Tona [redacted] wrote:
>>
>> Good afternoon,
>>
>> I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.
>>
>> Thank you,
>>
>> Tona Harrell
>>
>> -----Original Message-----
>> From: Kira Romero [redacted]
>> Sent: Thursday, June 07, 2018 2:50 PM
>> To: Harrell, Tona [redacted]
>> Subject: Re: Release and request for assistance K Caban and [redacted]
[redacted]
>>
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>>
>>
>> Thank you so much, Ms. Harrell. I look toward to hearing from you.
>>
>> Sent from my iPhone
>>
>>> On Jun 7, 2018, at 2:37 PM, Harrell, Tona [redacted] wrote:
>>>
>>> Ms. Craft,
>>>
>>> I am making headway. Am waiting for one of our Head Investigators to get back from meeting.
>>>
>>> Thanks/Tona
>>>
>>> From: Kira Romero [mailto[redacted]
>>> Sent: Thursday, June 07, 2018 1:24 PM
>>> To: Harrell, Tona <[redacted]
>>> Subject: Release and request for assistance K Caban and [redacted]
[redacted]

AMERICAN OVERSIGHT

>>> Importance: High
>>>
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>>>
>>> Dear Ms. Harrell,
>>>
>>> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>>>
>>> Please feel free to contact me at any time via mobile at [redacted]
>>>
>>> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
>>>
>>> Best regards,
>>>
>>> Kira Romero-Craft
>>> Managing Attorney
>>> LatinoJustice PRLDEF
>>> Committed to Justice and Leadership since 1972
>>> 523 West Colonial Drive
>>> Orlando, Florida 32804
>[redacted]
>[redacted]
>>> [cid:image001.png@01CE41BF.AD663A40]<https://na01.safelinks.protecti
>>> on.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protecti&data=02%7C
>>> 01%7Cangelique.mcclendon%40dds.ga.gov%7C5557860f3dd54a2206f408d5d083
>>> 83d0%7C512da10d071b4b948abc9ec4044d1516%7C0%7C0%7C636644185616404206
>>> &sdata=jvZ3%2BoU1gdivomVYgkx7IpsUm%2FNPYYISlUHq680M07s%3D&reserved=0
>>> on.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protectio&data=02%7
>>> C01%7CTHarrell%40dds.ga.gov%7C8cf269a6fe8949fa493608d5cd59253e%7C512
>>> da10d071b4b948abc9ec4044d1516%7C0%7C1%7C636640705131524838&sdata=Hmx
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>>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7
>>> C
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>>> 10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997388800984&sdata=pFrm%
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>>> X

AMERICAN OVERSIGHT

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>>> s.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9e
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>>> R
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>>> c
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>>> 7
>>> C
>>> 0%7C636639891292313065&sdata=Y9Dy8zS1uEchJDbnN8dQq%2BzVvZJxj9%2BW8f%
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>>> [redacted] [redacted]pdf>
>> <image001.png>
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>> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 5:47 PM
To: Taylor, Lance
Subject: FW: Release and request for assistance K Caban and [redacted]

Lance,

Can you call me about these? [redacted]

-----Original Message-----
From: Kira Romero [mailto:[redacted]
Sent: Thursday, June 07, 2018 4:29 PM
To: Harrell, Tona [redacted]
Cc: Mcclendon, Angelique [redacted]
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Absolutely and we are very grateful for your assistance.

Have a wonderful weekend.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:24 PM, Harrell, Tona [redacted] wrote:
>
> If there are any issues, please feel free to email or call me. I will be back in the office Monday.
>
> Thank you,
>
> Tona
> [redacted]
>
> -----Original Message-----
> From: Kira Romero [mailto [redacted]
> Sent: Thursday, June 07, 2018 4:22 PM
> To: Harrell, Tona [redacted]
> Cc: Mcclendon, Angelique [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]
> [redacted]
>
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AMERICAN OVERSIGHT

>
>
> Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.
>
> Best regards,
> Kira
>
> Sent from my iPhone
>
>> On Jun 7, 2018, at 4:00 PM, Harrell, Tona [redacted] wrote:
>>
>> Good afternoon,
>>
>> I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.
>>
>> Thank you,
>>
>> Tona Harrell
>>
>> -----Original Message-----
>> From: Kira Romero [mailto[redacted]]
>> Sent: Thursday, June 07, 2018 2:50 PM
>> To: Harrell, Tona [redacted]
>> Subject: Re: Release and request for assistance K Caban and [redacted]
>> [redacted]
>>
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>>
>>
>> Thank you so much, Ms. Harrell. I look toward to hearing from you.
>>
>> Sent from my iPhone
>>
>>> On Jun 7, 2018, at 2:37 PM, Harrell, Tona [redacted] wrote:
>>>
>>> Ms. Craft,
>>>
>>> I am making headway. Am waiting for one of our Head Investigators to get back from meeting.
>>>
>>> Thanks/Tona
>>>
>>> From: Kira Romero [mailto[redacted]
>>> Sent: Thursday, June 07, 2018 1:24 PM
>>> To: Harrell, Tona [redacted]
>>> Subject: Release and request for assistance K Caban and [redacted]
>>> [redacted]
>>> Importance: High
>>>

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>>>
>>> Dear Ms. Harrell,
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>>> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>>>
>>> Please feel free to contact me at any time via mobile at [redacted]
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>>> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
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>>> C01%7Cangelique.mcclendon%40dds.ga.gov%7C70511233091746513a6e08d5ccb
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>>> 4&sdata=qkADsUQ%2FSJvNOTZOTxhk69f5TJLNksSUsOKjsLxlqVc%3D&reserved=0
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>>> C
>>> 01%7CTHarrell%40dds.ga.gov%7Cd93b2e7c663046dd08e808d5ccb45c44%7C512d
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>>> 10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997388800984&sdata=pFrm%
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>>> 1
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>>> C
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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 4:22 PM
To: Harrell, Tona
Cc: Mcclendon, Angelique
Subject: Re: Release and request for assistance K Caban and [redacted]

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Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.

Best regards,
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Sent from my iPhone

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> Tona Harrell
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> Sent: Thursday, June 07, 2018 2:50 PM
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>> Ms. Craft,
>>

AMERICAN OVERSIGHT

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>> Sent: Thursday, June 07, 2018 1:24 PM
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>> Subject: Release and request for assistance K Caban and [redacted]
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>> c44%7C512da10d071b4b948abc9ec4044d1516%7C0%7C1%7C636639997389425994&s
>> data=%2BXyV5T%2BPDyGF87gtsuZw0ZJTzXnKvWLdpMyv6A7Lovw%3D&reserved=0
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AMERICAN OVERSIGHT

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>> 1
>> 66907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec4044d1516%7C0%7
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>> <Kenneth Caban Birth Cert..pdf>
>> <Kenneth Caban ID and SSN.pdf>
>> <Kenneth Caban Warrant.pdf>
>> <[redacted] Birth Cetificate.pdf> <Warrant [redacted]
>> [redacted]pdf>
> <image001.png>
> <image002.png>
> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Thursday, June 07, 2018 4:25 PM
To: Kira Romero
Cc: Mcclendon, Angelique
Subject: RE: Release and request for assistance K Caban and [redacted]

If there are any issues, please feel free to email or call me. I will be back in the office Monday.

Thank you,

Tona
[redacted]

-----Original Message-----
From: Kira Romero[redacted]
Sent: Thursday, June 07, 2018 4:22 PM
To: Harrell, Tona[redacted]
Cc: Mcclendon, Angelique[redacted]
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:00 PM, Harrell, Tona[redacted] wrote:
>
> Good afternoon,
>
> I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.
>
> Thank you,
>
> Tona Harrell
>
> -----Original Message-----
> From: Kira Romero [redacted]
> Sent: Thursday, June 07, 2018 2:50 PM
> To: Harrell, Tona [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]

AMERICAN OVERSIGHT

>[redacted]
>
> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
>
> Thank you so much, Ms. Harrell. I look toward to hearing from you.
>
> Sent from my iPhone
>
>> On Jun 7, 2018, at 2:37 PM, Harrell, Tona <[redacted] wrote:
>>
>> Ms. Craft,
>>
>> I am making headway. Am waiting for one of our Head Investigators to get back from meeting.
>>
>> Thanks/Tona
>>
>> From: Kira Romero[redacted]
>> Sent: Thursday, June 07, 2018 1:24 PM
>> To: Harrell, Tona[redacted]
>> Subject: Release and request for assistance K Caban and [redacted]
>> [redacted]
>> Importance: High
>>
>> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>>
>> Dear Ms. Harrell,
>>
>> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>>
>> Please feel free to contact me at any time via mobile a[redacted].
>>
>> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
>>
>> Best regards,
>>
>> Kira Romero-Craft
>> Managing Attorney
>> LatinoJustice PRLDEF
>> Committed to Justice and Leadership since 1972
>> 523 West Colonial Drive
>> Orlando, Florida 32804
>>[redacted]
>>[redacted]
>> [cid:image001.png@01CE41BF.AD663A40]<https://na01.safelinks.protectio
>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protectio&data=02%7C0

AMERICAN OVERSIGHT

>> 1%7Cangelique.mcclendon%40dds.ga.gov%7Ce20ecd49d1c94e5d51f108d5ccb4ac
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>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7C
>> 01%7CTHarrell%40dds.ga.gov%7Cd93b2e7c663046dd08e808d5ccb45c44%7C512da
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>> .outlook.com/?url=http%3A%2F%2Fwww.latinojustice.org%2F&data=02%7C01%
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>> 1b4b948abc9ec4044d1516%7C0%7C1%7C636639891292313065&sdata=8vqo79IlTcp
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>> NqAzI8WAA8QjO%2FQzRw7YSpVdcWM4VGM%3D&reserved=0>[cid:image002.png@01C
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>> p
>> %3A%2F%2Fwww.facebook.com%2Flatinojustice&data=02%7C01%7Ctharrell%40d
>> d
>> s.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec
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>> 044d1516%7C0%7C0%7C636639891292313065&sdata=Y9j%2FRytxv8OQy7cFLfwNXGR
>> y
>> dH8M6RqqZsMmQEbntys%3D&reserved=0>
>> [cid:image003.png@01CE41BF.AD663A40]
>> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
>> t
>> witter.com%2Flatinojustice&data=02%7C01%7Ctharrell%40dds.ga.gov%7C1ac
>> 1
>> 66907a0d4b55926008d5cc9b8562%7C512da10d071b4b948abc9ec4044d1516%7C0%7
>> C
>> 0%7C636639891292313065&sdata=Y9Dy8zS1uEchJDbnN8dQq%2BzVvZJxj9%2BW8f%2
>> B
>> a8M4IL3k%3D&reserved=0>
>>
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>>
>> <image001.png>
>> <image002.png>
>> <image003.png>
>> [redacted] DDS release.jpg>
>> <Kenneth Caban DDS release.pdf>
>> <Kenneth Caban Birth Cert..pdf>
>> <Kenneth Caban ID and SSN.pdf>
>> <Kenneth Caban Warrant.pdf>
>> <[redacted] Birth Cetificate.pdf> <Warrant [redacted]
>> [redacted].pdf>
> <image001.png>

AMERICAN OVERSIGHT

> <image002.png>
> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 4:29 PM
To: Harrell, Tona
Cc: Mcclendon, Angelique
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Absolutely and we are very grateful for your assistance.

Have a wonderful weekend.

Best regards,
Kira

Sent from my iPhone

> On Jun 7, 2018, at 4:24 PM, Harrell, Tona <[redacted]> wrote:
>
> If there are any issues, please feel free to email or call me. I will be back in the office Monday.
>
> Thank you,
>
> Tona
> [redacted]
>
> -----Original Message-----
> From: Kira Romero [redacted]
> Sent: Thursday, June 07, 2018 4:22 PM
> To: Harrell, Tona [redacted]
> Cc: Mcclendon, Angelique [redacted]
> Subject: Re: Release and request for assistance K Caban and [redacted]
> [redacted]
>
> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
>
> Thank you so much, Ms. Harrell. I look forward to speaking with Mr. Taylor tomorrow.
>
> Best regards,
> Kira
>
> Sent from my iPhone
>
>> On Jun 7, 2018, at 4:00 PM, Harrell, Tona <[redacted]wrote:

AMERICAN OVERSIGHT

>>
>> Good afternoon,
>>
>> I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.
>>
>> Thank you,
>>
>> Tona Harrell
>>
>> -----Original Message-----
>> From: Kira Romero [redacted]
>> Sent: Thursday, June 07, 2018 2:50 PM
>> To: Harrell, Tona [redacted]
>> Subject: Re: Release and request for assistance K Caban and [redacted]
>> [redacted]
>>
>> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>>
>>
>> Thank you so much, Ms. Harrell. I look toward to hearing from you.
>>
>> Sent from my iPhone
>>
>>> On Jun 7, 2018, at 2:37 PM, Harrell, Tona [redacted] wrote:
>>>
>>> Ms. Craft,
>>>
>>> I am making headway. Am waiting for one of our Head Investigators to get back from meeting.
>>>
>>> Thanks/Tona
>>>
>>> From: Kira Romero [redacted]
>>> Sent: Thursday, June 07, 2018 1:24 PM
>>> To: Harrell, Tona [redacted]
>>> Subject: Release and request for assistance K Caban and [redacted]
>>> [redacted]
>>> Importance: High
>>>
>>> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>>>
>>> Dear Ms. Harrell,
>>>
>>> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>>>
>>> Please feel free to contact me at any time via mobile at [redacted]
>>>

AMERICAN OVERSIGHT

>>> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
>>>
>>> Best regards,
>>>
>>> Kira Romero-Craft
>>> Managing Attorney
>>> LatinoJustice PRLDEF
>>> Committed to Justice and Leadership since 1972
>>> 523 West Colonial Drive
>>> Orlando, Florida 32804
>>> T: 321.418.6354 T: 800.328.2322
>>> kromero@latinojustice.org<mailto:kromero@latinojustice.org>
>>> [cid:image001.png@01CE41BF.AD663A40]<https://na01.safelinks.protecti
>>> on.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protectio&data=02%7
>>> C01%7Cangelique.mcclendon%40dds.ga.gov%7C70511233091746513a6e08d5ccb
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>>> n.outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7
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>>> NqAzl8WAA8QjO%2FQzRw7YSpVdcWM4VGM%3D&reserved=0>[cid:image002.png@01
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>>> c
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>>> 044d1516%7C0%7C0%7C636639891292313065&sdata=Y9j%2FRytxv8OQy7cFLfwNXG
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>>> y
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AMERICAN OVERSIGHT

>>> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
>>> t
>>> witter.com%2Flatinojustice&data=02%7C01%7Ctharrell%40dds.ga.gov%7C1a
>>> c
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>>> B
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>>>
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>>>
>>> <image001.png>
>>> <image002.png>
>>> <image003.png>
>>> [redacted] DDS release.jpg>
>>> <Kenneth Caban DDS release.pdf>
>>> <Kenneth Caban Birth Cert..pdf>
>>> <Kenneth Caban ID and SSN.pdf>
>>> <Kenneth Caban Warrant.pdf>
>>> <[redacted] Birth Cetificate.pdf> <Warrant [redacted]
>>> [redacted].pdf>
>> <image001.png>
>> <image002.png>
>> <image003.png>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Thursday, June 07, 2018 4:00 PM
To: [redacted]
Cc: Harrell, Tona; Mcclendon, Angelique
Subject: FW: Release and request for assistance K Caban and [redacted]
Attachments: image001.png; image002.png; image003.png

Importance: High

Good afternoon,

I have spoken to Mr. Lance Taylor, Deputy Director-Investigative Services regarding the cases for Mr. K. Caban and [redacted]. Mr. Taylor is in possession of the documents your provided me and will be reaching out to your tomorrow regarding your request.

Thank you,

Tona Harrell

-----Original Message-----
From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 2:50 PM
To: Harrell, Tona [redacted]
Subject: Re: Release and request for assistance K Caban and [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you so much, Ms. Harrell. I look toward to hearing from you.

Sent from my iPhone

> On Jun 7, 2018, at 2:37 PM, Harrell, Tona <[redacted] wrote:
>
> Ms. Craft,
>
> I am making headway. Am waiting for one of our Head Investigators to get back from meeting.
>
> Thanks/Tona
>
> From: Kira Romero [redacted]
> Sent: Thursday, June 07, 2018 1:24 PM
> To: Harrell, Tona <[redacted]
> Subject: Release and request for assistance K Caban and [redacted]
> [redacted]
> Importance: High
>

AMERICAN OVERSIGHT

> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
> Dear Ms. Harrell,
>
> Thank you so much for calling me today regarding these cases. I've attached the documents for your review and hopefully find these young men's cases and advise on next steps. Both men have pending felony cases in Liberty County, GA.
>
> Please feel free to contact me at any time via mobile at [redacted]
>
> I cannot express strongly enough how much we appreciate any assistance you may be able to provide. It is quite urgent as these young men, U.S. Citiizens, are being deprived of their identity documents and desperately need them returned to them.
>
> Best regards,
>
> Kira Romero-Craft
> Managing Attorney
> LatinoJustice PRLDEF
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> 523 West Colonial Drive
> Orlando, Florida 32804
[redacted]
> [cid:image001.png@01CE41BF.AD663A40]<https://na01.safelinks.protection
> .outlook.com/?url=https%3A%2F%2Fna01.safelinks.protection&data=02%7C01
> %7Cangelique.mcclendon%40dds.ga.gov%7Ce9c8771b981f4ad917e508d5ccb14636
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> .outlook.com/?url=http%3A%2F%2Fwww.latinojustice.org%2F&data=02%7C01%7
> Ctharrell%40dds.ga.gov%7C1ac166907a0d4b55926008d5cc9b8562%7C512da10d07
> 1b4b948abc9ec4044d1516%7C0%7C1%7C636639891292313065&sdata=8vqo79IlTcpX
> NqAzI8WAA8QjO%2FQzRw7YSpVdcWM4VGM%3D&reserved=0>[cid:image002.png@01CE
> 41BF.AD663A40]<https://na01.safelinks.protection.outlook.com/?url=http
> %3A%2F%2Fwww.facebook.com%2Flatinojustice&data=02%7C01%7Ctharrell%40dd
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> [cid:image003.png@01CE41BF.AD663A40]
> <https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.t
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> a8M4IL3k%3D&reserved=0>
>
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AMERICAN OVERSIGHT

> <image001.png>
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> <[redacted] DDS release.jpg>
> <Kenneth Caban DDS release.pdf>
> <Kenneth Caban Birth Cert..pdf>
> <Kenneth Caban ID and SSN.pdf>
> <Kenneth Caban Warrant.pdf>
> <[redacted] Birth Cetificate.pdf> <Warrant [redacted]mes
> [redacted] Bogdanich.pdf>

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:26 PM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: RE: URGENT: Puerto Rican Identity Documents

Update #2:

Found a record for [redacted] and it is also marked "FRAUD". I waiting for Lance or Rick to get here.

Thanks/Tona

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:22 PM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona [redacted]
Subject: RE: URGENT: Puerto Rican Identity Documents

Update:

I have found a d/l record for Kenneth Caban Gonzalez and it is marked "FRAUD". I am still looking for a record on [redacted].

IS said I had to talk with Lance or Rick.

Thanks/Tona

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 11:30 AM
To: Harrell, Tona [redacted]
Subject: Re: URGENT: Puerto Rican Identity Documents

Thanks. OIS couldn't locate the records. I will call her when I get back. They say OIS has their client's documents and they want an estimate on when they will be returned.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 7, 2018, at 11:06 AM, Harrell, Tona <[redacted]> wrote:

> Working with attorney. Unable to locate a Georgia record, so she is sending me copies of docs so I can research.
>
> Thanks/Tona

AMERICAN OVERSIGHT

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 10:31 AM
To: Harrell, Tona [redacted]
Subject: Fwd: URGENT: Puerto Rican Identity Documents

Can you reach out to the people from Latino justice to get the information for the people they are referencing?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

Begin forwarded message:

> **From:** "Rich, Ricky' [redacted]
> **Date:** June 7, 2018 at 9:54:08 AM EDT
> **To:** "Mcclendon, Angelique" [redacted]
> **Cc:** "Miles, Pierre" [redacted] "Moore, Spencer" [redacted]
> **Subject: FW: URGENT: Puerto Rican Identity Documents**
>
> Angelique,
>
> Please contact this attorney today to find out what her issues are.
>
> Thanks
>
> **Ricky H. Rich**
> **Deputy Commissioner**
> **GA Department of Driver Services**
> [redacted]
>
> **From:** Kira Romero [redacted]
> **Sent:** Thursday, June 07, 2018 9:46 AM
> **To:** Rich, Ricky [redacted]; Miles, Pierre [redacted]
> **Subject:** URGENT: Puerto Rican Identity Documents
> **Importance:** High
>
> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
> Good morning.
>
> I hope you are doing well.
>
> We have still not received any response to our inquiry.
>
> Deputy Commissioner Rich, would you have some time to discuss these cases with me today? It is quite urgent.

AMERICAN OVERSIGHT

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]
<image001.png><image002.png> <image003.png>

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From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
Subject: RE: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

Thank you so much for returning my call yesterday.

As we discussed, these two American Citizens are in desperate need of their documents. I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.

Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.

I look forward to hearing from you soon.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]
<image001.png><image002.png> <image003.png>

AMERICAN OVERSIGHT

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From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM
To: [redacted]
Subject: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

I hope you are doing well.

I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted]. Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.

I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]

I appreciate any assistance you may be able to provide.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Rich, Ricky
Sent: Thursday, June 07, 2018 1:05 PM
To: Mcclendon, Angelique
Subject: RE: URGENT: Puerto Rican Identity Documents

Great. Thanks!

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 11:28 AM
To: Rich, Ricky [redacted]
Subject: Re: URGENT: Puerto Rican Identity Documents

I have asked Tona to reach out while I am away from the office to get more info to get us started.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 7, 2018, at 10:44 AM, Rich, Ricky [redacted] wrote:

> Ok. It would be good for her to get a call from you to determine what she needs. She ask me to call her, but i cant help her without you. I let her know that you have been tied up on other projects and are in a meeting today. If you could possible give her a call this afternoon, it would be great. Let me know what her issue is after you talk to her.
>
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AMERICAN OVERSIGHT

Angelique,

Please contact this attorney today to find out what her issues are.

Thanks

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 9:46 AM
To: Rich, Ricky [redacted] Miles, Pierre
[redacted]
Subject: URGENT: Puerto Rican Identity Documents
Importance: High

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AMERICAN OVERSIGHT

From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
Subject: RE: Puerto Rican Identity Documents
Importance: High

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As we discussed, these two American Citizens are in desperate need of their documents. I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.

Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.

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From: Kira Romero
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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:22 PM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: RE: URGENT: Puerto Rican Identity Documents

Update:

I have found a d/l record for Kenneth Caban Gonzalez and it is marked "FRAUD". I am still looking for a record on [redacted].

IS said I had to talk with Lance or Rick.

Thanks/Tona

From: Mcclendon, Angelique
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Subject: Re: URGENT: Puerto Rican Identity Documents

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Georgia Department of Driver Services

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Begin forwarded message:

From: "Rich, Ricky" [redacted]
Date: June 7, 2018 at 9:54:08 AM EDT
To: "Mcclendon, Angelique" [redacted]
Cc: "Miles, Pierre" [redacted], "Moore, Spencer" [redacted]
Subject: FW: URGENT: Puerto Rican Identity Documents

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Please contact this attorney today to find out what her issues are.

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Deputy Commissioner
GA Department of Driver Services
[redacted]

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Subject: RE: Puerto Rican Identity Documents
Importance: High

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To: [redacted]

AMERICAN OVERSIGHT

Subject: Puerto Rican Identity Documents
Importance: High

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:35 PM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: FW: URGENT: Puerto Rican Identity Documents

Importance: High

Update #3.

Jacqueline from I/S found records. Looks like the docs were sent to Homeland Security to be verified. I could not get a copy of the case without getting permission from either Woo or Rick/Lance.

I have to reach out to the Attorney. What do you want to me to say?

Tona

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:26 PM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona [redacted]
Subject: RE: URGENT: Puerto Rican Identity Documents

Update #2:

Found a record for [redacted] and it is also marked "FRAUD". I waiting for Lance or Rick to get here.

Thanks/Tona

From: Harrell, Tona
Sent: Thursday, June 07, 2018 2:22 PM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona [redacted]
Subject: RE: URGENT: Puerto Rican Identity Documents

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Sent: Thursday, June 07, 2018 11:30 AM

AMERICAN OVERSIGHT

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Subject: Re: URGENT: Puerto Rican Identity Documents

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> > **From:** "Rich, Ricky" [redacted]
> > **Date:** June 7, 2018 at 9:54:08 AM EDT
> > **To:** "Mcclendon, Angelique" [redacted]
> > **Cc:** "Miles, Pierre" [redacted] "Moore, Spencer" [redacted]
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> >
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> >
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> >
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> > **Deputy Commissioner**
> > **GA Department of Driver Services**
> > [redacted]

AMERICAN OVERSIGHT

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Sent: Thursday, June 07, 2018 9:46 AM
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Subject: URGENT: Puerto Rican Identity Documents
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Subject: Re: URGENT: Puerto Rican Identity Documents

I have asked Tona to reach out while I am away from the office to get more info to get us started.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 7, 2018, at 10:44 AM, Rich, Ricky <[redacted] wrote:

> Ok. It would be good for her to get a call from you to determine what she needs. She ask me to call her, but i cant help her without you. I let her know that you have been tied up on other projects and are in a meeting today. If you could possible give her a call this afternoon, it would be great. Let me know what her issue is after you talk to her.
>
> Thanks
>
> Sent from my iPad
>
> On Jun 7, 2018, at 10:30 AM, Mcclendon, Angelique <[redacted] wrote:
>
> > OK. We are off site until after 3 today. OIS was unable to locate any information for these people.
> >
> > Angelique B. McClendon
> > General Counsel
> > Georgia Department of Driver Services
> >
> > On Jun 7, 2018, at 9:54 AM, Rich, Ricky [redacted] wrote:
> >
> > > Angelique,
> > > Please contact this attorney today to find out what her issues are.
> > > Thanks
> > > **Ricky H. Rich**
> > > **Deputy Commissioner**
> > > **GA Department of Driver Services**
> > > [redacted]
> > >
> > > **From:** Kira Romero [[redacted]
> > > **Sent:** Thursday, June 07, 2018 9:46 AM
> > > **To:** Rich, Ricky <[redacted] Miles, Pierre
> > > [redacted]
> > > **Subject:** URGENT: Puerto Rican Identity Documents
> > > **Importance:** High

AMERICAN OVERSIGHT

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Good morning.
I hope you are doing well.
We have still not received any response to our inquiry.
Deputy Commissioner Rich, would you have some time to discuss these cases with me today? It is quite urgent.
Best regards,
Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]
<image001.png><image002.png> <image003.png>
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From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
Subject: RE: Puerto Rican Identity Documents
Importance: High
Dear Mr. Miles,
Thank you so much for returning my call yesterday.
As we discussed, these two American Citizens are in desperate need of their documents. I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.
Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.
I look forward to hearing from you soon.
Best regards,
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From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM
To [redacted]
Subject: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

I hope you are doing well.

I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted]. Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.

I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]

I appreciate any assistance you may be able to provide.

Best regards,

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 11:30 AM
To: Harrell, Tona
Subject: Re: URGENT: Puerto Rican Identity Documents

Thanks. OIS couldn't locate the records. I will call her when I get back. They say OIS has their client's documents and they want an estimate on when they will be returned.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 7, 2018, at 11:06 AM, Harrell, Tona [redacted] wrote:

> Working with attorney. Unable to locate a Georgia record, so she is sending me copies of docs so I can research.
> Thanks/Tona
>
> **From:** Mcclendon, Angelique
> **Sent:** Thursday, June 07, 2018 10:31 AM
> **To:** Harrell, Tona <[redacted]
> **Subject:** Fwd: URGENT: Puerto Rican Identity Documents
> Can you reach out to the people from Latino justice to get the information for the people they are referencing?
>
> Angelique B. McClendon
> General Counsel
> Georgia Department of Driver Services
>
> Begin forwarded message:
>
> > **From:** "Rich, Ricky" [redacted]
> > **Date:** June 7, 2018 at 9:54:08 AM EDT
> > **To:** "Mcclendon, Angelique" [redacted]
> > **Cc:** "Miles, Pierre" [redacted], "Moore, Spencer" [redacted]
> > **Subject: FW: URGENT: Puerto Rican Identity Documents**
> >
> > Angelique,
> > Please contact this attorney today to find out what her issues are.
> > Thanks
> > **Ricky H. Rich**
> > **Deputy Commissioner**
> > **GA Department of Driver Services**
> > [redacted]
> >
> > **From:** Kira Romero [redacted]
> > **Sent:** Thursday, June 07, 2018 9:46 AM
> > **To:** Rich, Ricky <[redacted]>; Miles, Pierre [redacted]

AMERICAN OVERSIGHT

Subject: URGENT: Puerto Rican Identity Documents
Importance: High

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Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
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Importance: High
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I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.
Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.
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From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM
To: [redacted]
Subject: Puerto Rican Identity Documents
Importance: High

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I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]

I appreciate any assistance you may be able to provide.

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 10:30 AM
To: Rich, Ricky
Subject: Re: URGENT: Puerto Rican Identity Documents

OK. We are off site until after 3 today. OIS was unable to locate any information for these people.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 7, 2018, at 9:54 AM, Rich, Ricky [redacted] wrote:

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Please contact this attorney today to find out what her issues are.
Thanks
Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]
From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 9:46 AM
To: Rich, Ricky [redacted] Miles, Pierre [redacted]
Subject: URGENT: Puerto Rican Identity Documents
Importance: High

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Monday, June 04, 2018 4:10 PM
To: Miller, Rick
Cc: Hill, Wendy; Courtois, Charles; Taylor, Lance; Miles, Pierre
Subject: Re: Kenneth Caban Gonzalez and [redacted]

I do not have any additional information. I can check with field ops.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 4, 2018, at 3:39 PM, Miller, Rick <[redacted]> wrote:

> Wendy
> I am not sure if there is additional info. I will check with legal.
> Angelique ??? Any additional info ??
>
> **From:** Hill, Wendy
> **Sent:** Monday, June 04, 2018 9:42 AM
> **To:** Miller, Rick [redacted]; Courtois, Charles [redacted]
> **Subject:** RE: Kenneth Caban Gonzalez and [redacted]
> Rick-
> I'm not finding them in Spillman or GoMain?? Do we have a OLN or SSN on them?
> **Wendy Hill**
> **Investigative Assistant**
> GA Department of Driver Services
> Office of Investigative Services
> 2201 East View Pkwy
> Conyers, GA 30013
> [redacted]
>
> **From:** Miller, Rick
> **Sent:** Monday, June 04, 2018 9:38 AM
> **To:** Courtois, Charles <[redacted] Hill, Wendy [redacted]
> **Subject:** FW: Kenneth Caban Gonzalez and [redacted]
> Can you check Spillman and give a quick brief on these two individuals, please.
> Thx
> RM
>
> **From:** Mcclendon, Angelique
> **Sent:** Monday, June 04, 2018 7:58 AM
> **To:** Miller, Rick [redacted]; Taylor, Lance [redacted]
> **Subject:** Kenneth Caban Gonzalez and [redacted]

AMERICAN OVERSIGHT

Hey guys,
We have been contacted by a Florida Attorney seeking an update regarding the return of identity documents to Kenneth Caban Gonzalez and [redacted]. Do these customers have open cases with OIS?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services
[redacted]

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Thursday, June 07, 2018 10:31 AM
To: Harrell, Tona
Subject: Fwd: URGENT: Puerto Rican Identity Documents

Can you reach out to the people from Latino justice to get the information for the people they are referencing?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

Begin forwarded message:

From: "Rich, Ricky" [redacted]
Date: June 7, 2018 at 9:54:08 AM EDT
To: "Mcclendon, Angelique" [redacted]
Cc: "Miles, Pierre" [redacted] Moore, Spencer" [redacted]
Subject: FW: URGENT: Puerto Rican Identity Documents

Angelique,
Please contact this attorney today to find out what her issues are.
Thanks
Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 9:46 AM
To: Rich, Ricky <[redacted]>; Miles, Pierre [redacted]
Subject: URGENT: Puerto Rican Identity Documents
Importance: High

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From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
Subject: RE: Puerto Rican Identity Documents
Importance: High

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Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.

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From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM
To: [redacted]
Subject: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

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Kira Romero-Craft
Managing Attorney

AMERICAN OVERSIGHT

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[redacted]

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Sent: Thursday, June 07, 2018 9:54 AM
To: Mcclendon, Angelique
Cc: Miles, Pierre; Moore, Spencer
Subject: FW: URGENT: Puerto Rican Identity Documents

Importance: High

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Thanks

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Kira Romero [mailto:kromero@latinojustice.org]
Sent: Thursday, June 07, 2018 9:46 AM
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Importance: High

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From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: 'ricky.rich@dds.ga.gov' [redacted] 'PMiles@dds.ga.gov' <[redacted]>
Subject: RE: Puerto Rican Identity Documents
Importance: High

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Miller, Rick
Sent: Monday, June 04, 2018 3:39 PM
To: Hill, Wendy; Courtois, Charles; Mcclendon, Angelique
Cc: Taylor, Lance
Subject: RE: Kenneth Caban Gonzalez and [redacted]

Wendy
I am not sure if there is additional info. I will check with legal.

Angelique ??? Any additional info ??

From: Hill, Wendy
Sent: Monday, June 04, 2018 9:42 AM
To: Miller, Rick [redacted] Courtois, Charles [redacted]
Subject: RE: Kenneth Caban Gonzalez and [redacted]

Rick-

I'm not finding them in Spillman or GoMain?? Do we have a OLN or SSN on them?

Wendy Hill
Investigative Assistant
GA Department of Driver Services
Office of Investigative Services
2201 East View Pkwy
Conyers, GA 30013
[redacted]

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Sent: Monday, June 04, 2018 9:38 AM
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Georgia Department of Driver Services
[redacted]

This message is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Monday, June 04, 2018 7:58 AM
To: Miller, Rick; Taylor, Lance
Subject: Kenneth Caban Gonzalez and [redacted]

Hey guys,

We have been contacted by a Florida Attorney seeking an update regarding the return of identity documents to Kenneth Caban Gonzalez and [redacted]. Do these customers have open cases with OIS?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services
[redacted]

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Miles, Pierre
Sent: Thursday, May 31, 2018 4:30 PM
To: Mcclendon, Angelique
Cc: Rich, Ricky; Bivins, Kecia
Subject: Fwd: Puerto Rican Identity Documents

Hey Angelique,

This is the attorney who called Ricky and myself.

Sent from my iPhone

Begin forwarded message:

From: Kira Romero [redacted]
Date: May 31, 2018 at 16:24:47 EDT
To: [redacted]
Subject: RE: Puerto Rican Identity Documents

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr. Miles,
Thank you so much for returning my call yesterday.
As we discussed, these two American Citizens are in desperate need of their documents. I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.
Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.
I look forward to hearing from you soon.
Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

This transmittal is intended for a particular addressee. It may be a PRIVATE and CONFIDENTIAL attorney-client communication. If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify LatinoJustice PRLDEF immediately by email replying to the sender and delete the transmittal and any attachments.

From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM

AMERICAN OVERSIGHT

To: [redacted]
Subject: Puerto Rican Identity Documents
Importance: High
Dear Mr. Miles,
I hope you are doing well.
I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted] Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.
I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]
I appreciate any assistance you may be able to provide.
Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Mcclendon, Angelique
Sent: Monday, June 04, 2018 7:58 AM
To: Rich, Ricky
Subject: FW: Puerto Rican Identity Documents

I can go ahead and check with OIS. I will contact the attorney, but I want to know what's going on first.

From: Miles, Pierre
Sent: Wednesday, May 30, 2018 3:14 PM
To: Mcclendon, Angelique [redacted]
Cc: Rich, Ricky [redacted] Bivins, Kecia <[redacted]>
Subject: Fwd: Puerto Rican Identity Documents

Sent from my iPhone

Begin forwarded message:

From: Kira Romero <[redacted]>
Date: May 30, 2018 at 13:40:03 EDT
To: [redacted] <[redacted], [redacted]" <[redacted]>
Subject: Puerto Rican Identity Documents

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Dear Mr. Miles,

I hope you are doing well.

I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted] Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.

I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]

I appreciate any assistance you may be able to provide.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
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523 West Colonial Drive
Orlando, Florida 32804

AMERICAN OVERSIGHT

[redacted]

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AMERICAN OVERSIGHT

Mcclendon, Angelique

From: Miles, Pierre
Sent: Wednesday, May 30, 2018 3:14 PM
To: Mcclendon, Angelique
Cc: Rich, Ricky; Bivins, Kecia
Subject: Fwd: Puerto Rican Identity Documents

Sent from my iPhone

Begin forwarded message:

From: Kira Romero <[redacted]
Date: May 30, 2018 at 13:40:03 EDT
To: [redacted]
Subject: Puerto Rican Identity Documents

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr. Miles,
I hope you are doing well.
I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted] Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.
I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]
I appreciate any assistance you may be able to provide.
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AMERICAN OVERSIGHT

Kenneth Caban-Gonzalez 17-006293

List of Involved Persons and Contact Information

Name	Contact Information
Kenneth Caban Gonzalez	[redacted]
Investigator James Woo	[redacted]
Greg Dial-Newton Co Sheriff Office	[redacted]
Investigator Tony Knotts	[redacted]
Deputy Director Lance Taylor	[redacted]
Main Number DDS Investigations	[redacted]

AMERICAN OVERSIGHT

DDS Office of Investigative Services
Face Sheet

Date Opened:	Investigator:	Case #:	Case type (IA/Fraud/Other):
10-31-2017	Woo	17-006293	Fraud

Complainant Name:	Agency:	Complainant's Phone No.:
State of Georgia	DDS	[redacted]

CSC# and Name:	Complainant Address:
CSC 11 Hinesville	2201 Eastview Parkway Conyers GA 31322

SUSPECT/PERSON OF INTEREST INFORMATION

Name:	OLN:	State:
Kenneth Caban Gonzales	[redacted]	GA
Race and Sex:	**DOB:**	**SS#:**
HM	[redacted]	[redacted]

Current Address	
217 Bradwell St Apt D1 Hinesville GA	
Phone No.	**Work Address:**
[redacted]	

FRAUDULENT INFORMATION (IF APPLICABLE)

Name:	OLN:	State:
Address:		

VICTIM INFORMATION (IF APPLICABLE)

Name:	OLN:	State:
State of GA		
Race and Sex:	**DOB:**	**SS#:**
Current Address:		**Phone Number:**

CLOSURE INFORMATION

Date Closed:	Disposition:	Closure Notes:
10-31-17	Arrest	

For IA Cases Only: ☐ **Sustained** ☐ **Not Sustained** ☐ **Exonerated** ☐ **Unfounded**

REMARKS

Approvals:

Investigator _____ **Investigator III** _____ **Deputy Director** _____

Date 07/10/19 Date _____ Date 07/10/19

AMERICAN OVERSIGHT

Exhibit List
Case # 17-006293

1. Investigative Report.
2. Supplemental Report
3. Application-DDS 23 in the name of Kenneth Caban Gonzalez
4. Kenneth Caban Gonzalez Photo
5. Kenneth Caban Gonzalez Information and Documents
6. HSI Report
7. Evidence Sheet
8. Arrest Warrants

COPY

Case # 17-006293

AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 1

Investigative Report

AMERICAN OVERSIGHT

Incident Number: 17-006293
Nature: Fraud Case Numbers:

Addr: CSC 11 Area:
City: Hinesville St: GA Zip: 31313 Contact:

Complainant: 96377 Alert Codes:

Lst: Patterson Fst: Selma Mid:
DOB: **/**/** SSN: - - Adr: CSC 11
Rac: Sx: Tel: ( ) - Cty: Hinesville St: GA Zip: 31313

Reported:
Observed:
Offense
Codes: FPRC Forgery Puerto Rican BC
FRFD Forgery, First Degree
FSWR False Swearing

Circumstances:

Responding Officers: S Grant
Rspnsbl Officer: J Woo Agency: GDDS
Received By: L Davis Last RadLog: **:**:** **/**/**
How Received: E E-mail Clearance:

When Reported: 13:28:42 10/31/17 Disposition: CAA Disp Date: 11/15/17

Occurrd between: 13:28:42 10/31/17 Judicial Sts:
and: 13:28:42 10/31/17 Misc Entry: 011

Modus Operandi:

Factor	Description	Method

INVOLVEMENTS:

Date	Description	Relationship
11/16/17	False Statements & Writings	Originated by
11/15/17	Forgery First Degree	Warrant
11/15/17	False Statements & Writings	Warrant
10/31/17	Patterson, Selma	Complainant
10/31/17	Caban-Gonzalez, Kenneth	Subject
11/02/17	Drivers License Puerto Rico 0	Property
11/02/17	Soc Sec Card 0	Property
11/02/17	Birth Certifica Puerto Rico 0	Property

AMERICAN OVERSIGHT

Narrative Section

Georgia DDS - Office of Investigative Services
Investigation Narrative

On October 31 2017, a Hispanic Male who presented himself as Kenneth Caban Gonzalez, entered CSC 11 Hinesville in an attempt to gain an official Georgia Driver License.

CSC Examiner Selma Patterson called and spoke to Inv. Davis since Gonzalez was a Puerto Rican First Issuance.

Patterson advised Inv. Davis that Caban did not speak English. Patterson was advised to retain all documents and forward them to OIS and process Caban under GA OLN [redacted] but not to give him an issuance.

Inv. Woo called and spoke to Caban on November 2, 2017. An interview was set for November 8th at 10:00am.

Caban did not come in for the scheduled interview.

Inv. Woo examined the documents and determined them to be fraudulent. The placement of the characters in the Puerto Rican Birth Certificate were incorrectly typed on the document. There is no double space line after the "Name of Registrant" before the next line. All the other lines on the page are single spaced. "Registration Date" is not aligned properly. The first number is printed under the letter "S" and the last number is printed under the "(" in Registration Date. There is no double space in the words "La" and Madre" in the mother's name field. The row of stars at the bottom does not align under the first number in the year. The letters "EMT" do not align vertically between the words; Fathers name, mothers name, mothers birthplace.

Caban lives at the same address as [redacted] (17-005716, [redacted], who is being being charged as well. Bogdanich also came into CSC 11 and attempted to obtain a Georgia Issuance using a fraudulent Puerto Rican Birth Certificate.

Inv. Woo will place a Type 94 cancellation on the record and warrants will be obtained for Caban.

The facts of the case are as follows:

Caban on October 31 2017, did commit the offense of Forgery 1st Degree 16-9-1(a) when with intent to defraud he knowingly makes, alters, or possesses any writing in a fictitious name or in such manner that the writing as made or altered purports to have been made by another person, at another time, with different provisions,or by authority of one who did not give such authority and utters or delivers such writing, to wit: a fraudulent Puerto Rican Birth Certificate, a fraudulent Social Security Card and fraudulent Puerto Rican Driver License.

Caban on October 31 2017, did commit the offense of Giving False Statements and Writings in Matters of State 16-10-20 by knowingly and willfully falsify, conceal, or covers up by any trick, scheme, or device a material fact; makes a false, fictitious, or fraudulent statement or representation; or makes or uses any false writing or document to wit: a fraudulent Puerto Rican Birth Certificate, fraudulent social security card and a fraudulent Puerto Rican

AMERICAN OVERSIGHT

driver license, knowing the same to contain any false, fictitious, or fraudulent statement or entry, in any matter within the jurisdiction of the Georgia Department of Driver Services.

Woo#10 Tue Nov 14 11:22:15 EST 2017

On 11-15-2017, the warrants were executed on Caban at CSC 42 with the assistance of SCMPD. Caban and [redacted] were transported to CCSO and then the Liberty County SO.

On Approximately 12-1-2017, Inv. Woo received information from Tony Knotts who is the DDS OIS Investigator attached to the Department of Homeland Security, that the before-mentioned letter aligned security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

On 12-11-2017, Inv. Woo sent Caban a text message requesting he come in for an interview pertaining to his Puerto Rican documents. Inv. Woo did not receive a response.

Inv. Woo contacted a Ms. Talavera pertaining to another case. Upon speaking to Talavera, she advised she had spoken to Caban about my text message. Talavera indicated that Caban would not be coming into the center for the appointment.

On 12-28-2017, the Puerto Rican documents were sent to Department of Homeland Security Document Lab to be authenticated.

On 1-2-2018, Inv. Woo received Notice of Representation from Glenna Smith and they were loaded into the Spillman file.

Attorney Ely contacted Inv. Woo on 1-2-2018 and advised he was representing [redacted] and would have Attorney Alisa Schlundt contact me concerning Caban and the possibility of an interview.
Woo#10 Fri Jan 05 13:02:24 EST 2018

On 1-9-2018, Inv. Woo called Caban's Attorney; Alisha Schlundt, in reference to setting a meeting up with Caban and herself. Inv. Woo left a message on her voicemail.

AMERICAN OVERSIGHT

Property Section

Property Number: 22067
Item: Drivers License Owner Applied Nmbr:
Brand: Puerto Rico
Model: Yr: 0 Quantity: 1 Meas:
Serial Nmbr: 6751296 Total Value: $0.00
Color: / UCR:

Owner: 139638 Caban-Gonzalez ,Kenneth
Agency: GDDS GA Dept of Driver Services Accum Amt Recov: $0.00
Officer: J Woo Storage Location:
UCR Status: Tag Number:
Local Status: SFK Safekeeping Crime Lab Number:
Status Date: **/**/** Date Released: 11/02/17
Date Recov/Rcvd: 11/01/17 Released By: D Harris
Amt Recovered: $0.00 Released To: Evidence Tech
Custody: **:**:** **/**/** Reason:
Comments: Received original Puerto DL from CSC-11.

INVOLVEMENTS:

Date	Description	Relationship
11/02/17	Caban-Gonzalez, Kenneth	Owner
11/02/17	Fraud 17-006293	Property

Property Number: 22068
Item: Soc Sec Card Owner Applied Nmbr:
Brand:
Model: Yr: 0 Quantity: 1 Meas:
Serial Nmbr: [redacted] Total Value: $0.00
Color: / UCR:

Owner: 139638 Caban-Gonzalez ,Kenneth
Agency: GDDS GA Dept of Driver Services Accum Amt Recov: $0.00
Officer: J Woo Storage Location:
UCR Status: Tag Number:
Local Status: SFK Safekeeping Crime Lab Number:
Status Date: **/**/** Date Released: 11/02/17
Date Recov/Rcvd: 11/01/17 Released By: D Harris
Amt Recovered: $0.00 Released To: Evidence Tech
Custody: **:**:** **/**/** Reason:
Comments: Received original SS Card from CSC-11.

INVOLVEMENTS:

Date	Description	Relationship
11/02/17	Caban-Gonzalez, Kenneth	Owner
11/02/17	Fraud 17-006293	Property

Property Number: 22069
Item: Birth Certifica Owner Applied Nmbr:
Brand: Puerto Rico

AMERICAN OVERSIGHT

Model: Yr: 0 Quantity: 1 Meas:
Serial Nmbr: D5829560 Total Value: $0.00
Color: / UCR:

Owner: 139638 Caban-Gonzalez ,Kenneth
Agency: GDDS GA Dept of Driver Services Accum Amt Recov: $0.00
Officer: J Woo Storage Location:
UCR Status: Tag Number:
Local Status: SFK Safekeeping Crime Lab Number:
Status Date: **/**/** Date Released: 11/02/17
Date Recov/Rcvd: 11/01/17 Released By: D Harris
Amt Recovered: $0.00 Released To: Evidence Tech
Custody: **:**:** **/**/** Reason:
Comments: Received original Puerto Rico birth certificate from CSC-11.

INVOLVEMENTS:

Date	Description	Relationship
11/02/17	Caban-Gonzalez, Kenneth	Owner
11/02/17	Fraud 17-006293	Property

AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 2

Supplemental Report

AMERICAN OVERSIGHT

Tue Oct 31 13:38:31 EDT 2017

On the above date, Inv. L. Davis received a call from Ex. Selma Patterson, Hinesville CSC 11, in reference to a first time Puerto Rico issuance for Kenneth Caban Gonzalez. Ex. Patterson processed Caban Gonzalez under GA DL 060782151 but did not give an issuance.

Caban Gonzalez does not speak English. Ex. Patterson took documents presented by Caban Gonzalez consisting of Puerto Rico License, Social Security Card, and PR Birth Certificate, and will send to OIS.

Inv. L. Davis placed a fraud alert on the record of Caban Gonzalez.

Investigator Linda R. Davis #018

AMERICAN OVERSIGHT

On November 2, 2017, Inv. Woo called and spoke to Kenneth Caban Gonzalez. An interview was scheduled for November 10, 2017 at 11:00am.

AMERICAN OVERSIGHT

Received original PR-birth certificate, original SS Card, original PR-DL from CSC-11 Hinesville.. attached to files in Property.. Track#1Z5R9E760394785908..

IA- D HARRIS

Thu Nov 02 15:13:42 EDT 2017

AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 3

Application- Kenneth Caban Gonzalez

AMERICAN OVERSIGHT

GEORGIA DEPARTMENT OF DRIVER SERVICES
FORM FOR LICENSE/ID/PERMIT

SECTION A : FORM INFORMATION

Do you now have or have you ever had a Georgia Driver's License, Identification Card or Permit? ☐Yes ☐No

GEORGIA DRIVER'S LICENSE/ID/PERMIT#: [redacted]	SOCIAL SECURITY #: [redacted]
LEGAL FIRST NAME: Kenneth	MIDDLE OR MAIDEN NAME:
LEGAL LAST NAME: Cohen	SUFFIX: ☐ Jr. ☐ Sr. ☐ II ☐ III ☐ IV

MAILING ADDRESS (STREET ADDRESS OR PO BOX, APT #, CITY, STATE, ZIP CODE): [redacted]

RESIDENTIAL ADDRESS - If different from MAILING ADDRESS above (STREET ADDRESS, APT #, CITY, STATE, ZIP CODE): It's same

PHONE #: [redacted]	Alt. Phone #:	EMAIL:		
BIRTH DATE: [redacted]	GENDER: ☑M ☐F	HEIGHT: 5 Feet 10 Inches	WEIGHT: 165	EYE COLOR: Brown

SECTION B : LEGAL STATUS

By completing this form and signing the back, I swear that one of the following is true and accurate pursuant to *O.C.G.A. §50-36-1.*

☑ I am a United States citizen, **OR**

☐ I am a legal permanent resident, **OR**

☐ I am a qualified alien or non-immigrant under the Federal Immigration and Nationality Act and lawfully present in the United States.
Alien Registration number **OR** I-94 number for non-citizens: _____

SECTION C: ANSWER EACH QUESTION

1	**What can we help you with today?** ☑License/Permit ☐ Identification Card ☐ Reinstatement	
2	**Have you ever had a GA, Out-of-State or Foreign Driver's License, Identification Card or Permit?** If Yes, please list (a)State or Country, (b)Name on Card, (c)Card Number and (d)Expiration Date: 1. (a) Puerto Rico (b) Kenneth (c) [redacted] (d) ___/___/___ 2. (a) _____ (b) _____ (c) _____ (d) ___/___/___	☐Yes ☐No
3	**Is your Driver's License, Permit or privilege to drive currently revoked, suspended, cancelled or denied?** **If Yes**, list most recent: **State:** _____ **Action:** _____ **Date of Action:** ___/___/___	☐Yes ☐No
4	**Did you bring your GA, Out-of-State or Foreign Driver's License, Identification Card or Permit with you today?** **If No**, why?: ☐ A Law Enforcement/Official has it; ☐ It is damaged, lost or stolen; ☐ New Customer	☐Yes ☐No
5	**Do you wear prescription glasses or contact lenses for driving?**	☐Yes ☑No
6	**Have you ever suffered with:** Seizures, Fainting or Other Loss of Consciousness? **If Yes**, please list Date of Last Episode: ___/___/___	☐Yes ☑No
7	**Were you born on the same date (month/day/year) as any of your brothers and/or sisters AND/OR do you have any identical siblings?** **If Yes**, please list their full name(s): _____	☐Yes ☑No
8	**Would you like to have "Organ Donor" displayed on your license or ID?**	☐Yes ☑No
9	**Would you like to donate $1 to the Georgia Drive for Sight Program for the prevention of blindness?**	☐Yes ☑No
10	**Would you like to donate to the Georgia Student Finance Authority for educational aid to children whose parents are/were public safety employees and were disabled or killed in the line of duty?** ☐ $1 ☐ $5 ☐ $10	☐Yes ☑No
11	**Are you a male U.S citizen or immigrant under age 26?** **If Yes**, have you registered with the Selective Service System?	☐Yes ☑No ☐Yes ☑No

The Georgia Department of Driver Services (DDS) is required to ask all male U.S. citizens and immigrants, 18 – 25 years old, if they are registered with the U.S. Selective Service System (SSS). The DDS will report all responses to the SSS. You may be contacted by that agency as a result of your response. If you are not registered with the SSS, your signature constitutes consent to be registered. Please contact the SSS to verify registration. O.C.G.A. §40-5-8.

OVERSIGHT

SECTION D: VOTER REGISTRATION

The office where the registration application was submitted and any failure to register will remain confidential and will be used for voter registration purposes only.

1	**NOTE:** All information provided on this form will be used for voter registration purposes, unless you opt-out.	☑ Opt-Out
2	**RACE:** ☐ American Indian ☐ Asian/Pacific Islander ☐ Black ☑ Hispanic/Latino ☐ Multiracial ☐ White ☐ Other ☐ Refuse	

Your signature in this section serves as an attestation under penalty of perjury that all of the following requirements have been met:

- ✓ I am a citizen of the United States.
- ✓ I am at least 17 ½ years of age.
- ✓ I reside at the address listed on this form.
- ✓ I am eligible to vote in Georgia.
- ✓ I am not serving a sentence for conviction of a felony involving moral turpitude. (You are serving a sentence if you are on probation or parole from your conviction of a felony involving moral turpitude.)
- ✓ I have not been judicially declared mentally incompetent, or if such declaration has been made, the disability has been removed.

WARNING: Any person who registers to vote knowing that such person does not possess the qualifications required by law, who registers under any name other than such person's own legal name or who knowingly gives false information in registering, shall be guilty of a felony. The penalties for false registration are up to ten years in prison and up to a $100,000.00 fine pursuant to O.C.G.A. § 21-2-561.

STOP **DO NOT SIGN UNTIL INSTRUCTED BY A DDS TEAM MEMBER.**

Customer's Signature X Kenneth Cabrera **Date** Feb (mm) 28 (dd) 1997 (yyyy)

SECTION E: OTHER (Optional Information)

1	**EMERGENCY CONTACT** Name: Kervin Cabral **Phone Number:** 334-447-1253	
2	**Do you want your blood type displayed on your card?** If **Yes**, please check blood type: ☐ A+ ☐ A- ☐ B+ ☐ B- ☐ AB+ ☐ AB- ☐ O+ ☐ O- **NOTE:** This information is voluntary and may be used to assist medical personnel. You agree to hold DDS harmless for any/all injuries that may occur from using this information.	☐ Yes ☑ No

SECTION F: REQUIRED SIGNATURE

This form can be notarized at the Customer Service Center for free.

Under penalty of law, I swear or affirm that I am a resident of the State of Georgia, and that any and all information provided on this form is true and correct. I understand that it is illegal to make false, fictitious, or fraudulent statements on this form. I grant permission to the Department of Driver Services to verify information furnished to the Department through the release of any and all customer information to third parties which shall include, but not be limited to the U.S. Department of Homeland Security or other public or private entities wherein such disclosure of the information by the Department is not prohibited by law.

STOP **DO NOT SIGN UNTIL INSTRUCTED BY A DDS TEAM MEMBER.**

Customer's Signature X Kenneth Cabrera **Date** 10 (mm) 31 (dd) 17 (yyyy)

Examiner's Signature _____ **Date** 10 (mm) 31 (dd) 17 (yyyy)

NOTARY PUBLIC LIBERTY COUNTY, GA EXP. AUG 27 2018 SELMA LYNETTE [illegible]

SECTION G: ADDITIONAL SIGNATURE REQUIRED FOR CUSTOMER UNDER 18 YEARS OF AGE

I, _____, hereby certify that I am the parent, guardian, or responsible adult approving the issuance of this driver's license or instructional permit. I further certify that I have reviewed the information contained in this form, and that the information provided here is true and correct.

STOP **DO NOT SIGN UNTIL INSTRUCTED BY A DDS TEAM MEMBER.**

Parent, Guardian, or Responsible Adult Signature X _____ **Date** 11 (mm) 25 (dd) 1995 (yyyy)

Birth Date ____/____/____ (mm/dd/yyyy) **Driver's License/Identification/Social Security #** _____

E62900-L1.#7550

AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 4

Kenneth Caban Gonzalez Photo

AMERICAN OVERSIGHT

STATE OF GEORGIA

Department of Driver Services

Kenneth Caban

Last Name:	CABAN GONZALEZ	Card #:	[redacted]
Middle Name:		Exp. Date:	
First Name:	KENNETH	Card Type:	IDENT
Date of Birth:	[redacted]	Class:	
Weight:	0165	Endorsements:	
Height:	5-10	Restrictions:	
Hair:		Mailing Address:	[redacted]
Eyes:	BRO		[redacted]
Sex:	Male		[redacted]
Motor Voter:		Folio Id:	32491257063001
SOS FTP Date:		Document Discriminator:	

AMERICAN OVERSIGHT

Copyright © 2005-2009 L-1 Identity Solutions, Inc. Exported By: SOG\jwoo

7/10/2019 6:00 PM

STATE OF GEORGIA

Department of Driver Services

Kenneth Caban

Last Name:	CABAN GONZALEZ	Card #:	[redacted]
Middle Name:		Exp. Date:	
First Name:	KENNETH	Card Type:	IDENT
Date of Birth:	[redacted]	Class:	
Weight:	0165	Endorsements:	
Height:	5-10	Restrictions:	
Hair:		Mailing Address:	[redacted]
Eyes:	BRO		[redacted]
Sex:	Male		[redacted]
Motor Voter:		Folio Id:	32491257063001
SOS FTP Date:		Document Discriminator:	

AMERICAN OVERSIGHT

Copyright © 2005-2009 L-1 Identity Solutions, Inc. Exported By: SOG\jwoo

7/10/2019 6:00 PM

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 5

Kenneth Caban Gonzalez/Info Docs

AMERICAN OVERSIGHT

Skip a Trip! Send your documents On-Line, Fax or Mail. Find out more at www.dds.georgia.gov

KENNETH CABAN GONZALEZ,
DOB [redacted]
Gender M
Class

Submit documents below no later than 20 days before the expiration date to ensure your license or ID does not expire and become invalid:

Required Documents:

_____ Proof of Residency - current date within 6 months (Excludes envelopes, magazine subscriptions or junk mail)
_____ Proof of SSN Documentation

Important - Proof of identity documents (Birth Certifications, Passports & Marriage Certifications) must only be submitted in person at the Customer Service Center.

You can submit a copy of this cover page with copies of your required Secure ID documents to DDS by accessing your Online Services account at www.dds.georgia.gov and clicking the link SecureID: Submit proof of residency or social security.

Or Fax to (770)918-6279

Or Mail to Department of Driver Services, RIM-SID, P.O. Box 80447, Conyers, Georgia 30013

Or Come in person, Visit the DDS Website at **www.dds.georgia.gov** to find a Customer Service Center that is convenient to you.

Please provide your contact information in case we have any questions
Customer Contact Information

Phone Number: _____
Best Time to Call: _____
Email Address: _____

AMERICAN OVERSIGHT

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ESTADO LIBRE ASOCIADO DE PUERTO RICO
COMMONWEALTH OF PUERTO RICO

DEPARTAMENTO DE SALUD - REGISTRO DEMOGRAFICO
(DEPARTMENT OF HEALTH - DEMOGRAPHIC REGISTRY)

CERTIFICADO DE NACIMIENTO
(CERTIFICATE OF BIRTH)

NUMERO DE CERTIFICADO (CERTIFICATE NUMBER)
152-1997-00291-009973-012182-04981087

NOMBRE DEL INSCRITO (NAME OF REGISTRANT)
KENNETH CABAN GONZALEZ

DOMICILIO (DWELLING HOUSE)
MOCA, PUERTO RICO

FECHA NACIMIENTO (BIRTHDATE)
[redacted]

FECHA INSCRIPCION (REGISTRATION DATE)
06 MAR 1997

LUGAR NACIMIENTO (BIRTHPLACE)
AGUADILLA, PUERTO RICO

SEXO (SEX)
M

NOMBRE DEL PADRE (FATHER'S NAME)
KERVIN CABAN

EDAD (AGE)
21

LUGAR NACIMIENTO DEL PADRE (FATHER'S BIRTHPLACE)
AGUADILLA, PUERTO RICO

NOMBRE DE LA MADRE (MOTHER'S NAME)
ELIZABETH GONZALEZ

EDAD (AGE)
18

LUGAR NACIMIENTO DE LA MADRE (MOTHER'S BIRTHPLACE)
AGUADILLA, PUERTO RICO

FECHA EXPEDICION (DATE ISSUED)
7 APR 2014

****

ESTE ES UN ABSTRACTO DEL CERTIFICADO DE NACIMIENTO OFICIALMENTE INSCRITO EN EL REGISTRO DEMOGRAFICO DE PUERTO RICO BAJO LA AUTORIDAD CONFERIDA POR LA LEY 24-DEL 22 DE ABRIL DE 1931

SECRETARIO DE SALUD
(SECRETARY OF HEALTH)

DIRECTOR REGISTRO DEMOGRAFICO
(STATE REGISTRAR)

THIS IS AN ABSTRACT OF THE BIRTH CERTIFICATE FILED WITH THE DEMOGRAPHIC REGISTRY OF PUERTO RICO ISSUED UNDER THE AUTHORITY OF LAW 24, APRIL 22, 1931

DEPARTAMENTO DE SALUD

DEPART... REGIS... DISTRITO ... 2014
cash
MOCA col moca
5120
03/19/2014
$5.00
Sello Rentas Internas
53059-2014-0319-59247131

NUMERO D 50 24560

ADVERTENCIA/WARNING: No es válido sin la presencia de la Marca de Agua
Not valid without seen Watermark
Cualquier alteración o borradura cancela esta Certificación
Void if altered or Erased

Rev. 3/13

SOLICITE CERTIFICADO CON MARCA DE AGUA

NO ES VÁLIDO SI SE ALTERA
VOID IF ALTERED

000112

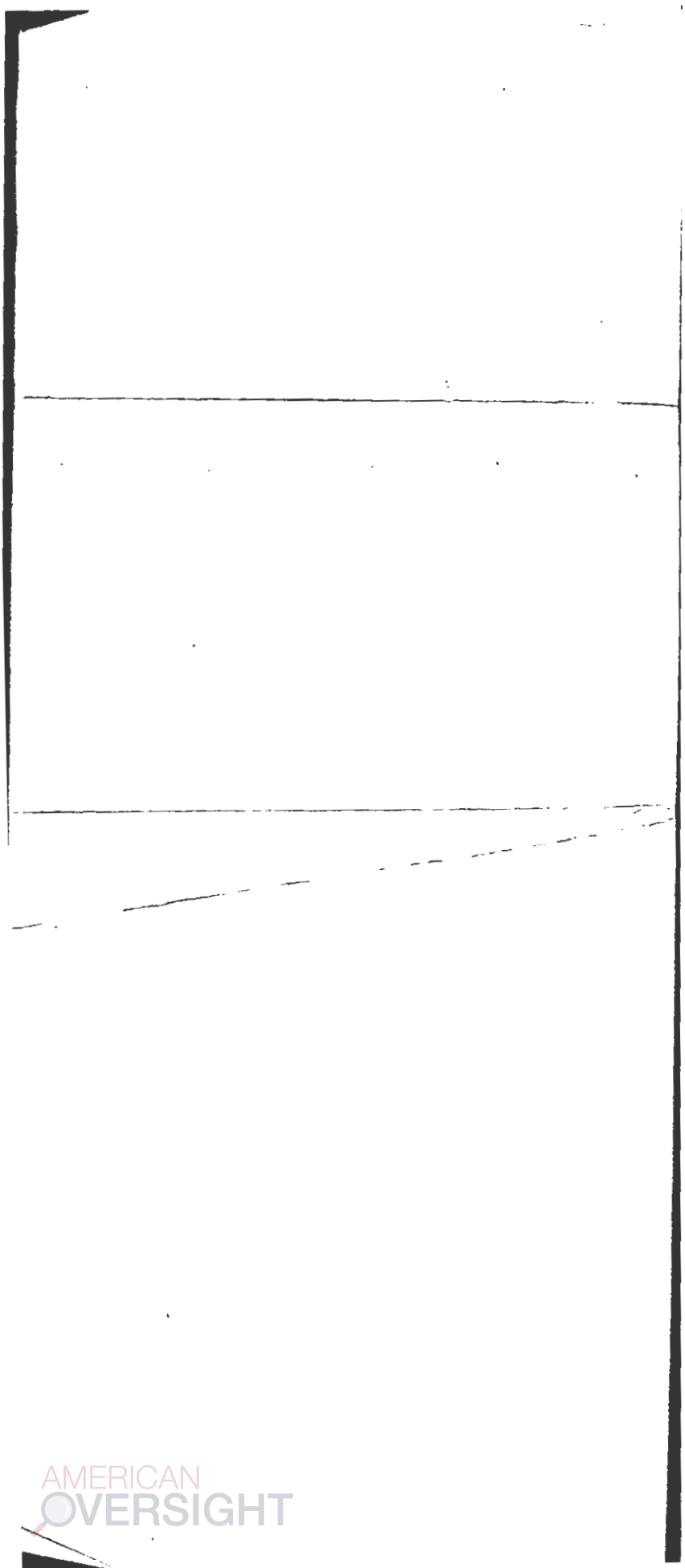
Efectivo el 1 de enero de 2010, la Ley 191 de 2009, prohíbe a toda entidad pública o privada, que no sea la parte interesada según definida en el Artículo 2(d) el retener, mantener, archivar o tener bajo su custodia copia certificada del certificado de nacimiento expedida por el Registro Demográfico, que haya sido requerida presentar a cualquier persona como trámite ante dicha entidad.

Effective January 1, 2010 Law 191 of 2009, prohibits any public or private entity, unless they are the interested party, as defined in Article 2(d) of said law to retain, maintain, file or keep under its custody a certified copy of the birth certificate issued by the Demographic Registry which has been required to be submitted by anyone as part of the proceeding before such entity.

REGISTRO DEMOGRAFICO DE PUERTO RICO • DEPARTAMENTO DE SALUD •

PRINTED REPRESENTATION OF WATERMARK. FOR VERIFICATION OF DOCUMENT AUTHENTICITY. HOLD UP TO LIGHT AND COMPARE WATERMARK.

AMERICAN OVERSIGHT



AMERICAN OVERSIGHT

StaffWorx Solutions

0139

Kenneth Gonzalez
[redacted]
[redacted]
GA, 31316

StaffWorx Solutions, INC
7306 GA HWY 21 SUITE
101-202
Port wentworth
GA, 31407

Pay Period
10/02/2017 - 10/08/2017

Pay Date
10/13/2017

MEMO:

PAY	Hours	Rate	Current	YTD
Regular Pay	15.55	10.00	155.50	1,412.20

OTHER PAY	Current	YTD

BENEFITS	Used	Available

TAXES	Current	YTD
Federal Income Tax	0.00	7.05
Social Security	9.64	87.56
Medicare	2.26	20.48
GA Income Tax	1.20	30.78

DEDUCTIONS	Current	YTD
Transportation	22.50	135.00

SUMMARY	Current	YTD
Total Pay	$155.50	$1,412.20
Taxes	$13.10	$145.87
Deductions	$22.50	$135.00

NET PAY: $119.90

AMERICAN OVERSIGHT

AMERICAN OVERSIGHT

Estado Libre Asociado de Puerto Rico
Commonwealth of Puerto Rico

Licencia de Conducir
Driver's License

Operador/Conductor

ISS EM 06oct2015 EXP EXP 28feb2021

NUMERO NUMBER [redacted]

°KENNETH°CABAN°GONZALEZ°

BO PUEBLO

CARR 110 [redacted] HM 0 DER INT

MOCA PR 00676

SEX SEX HGT EST [illegible] WGT EST [illegible] EYES OJOS BRO

DOB NAC [redacted]

CITIZEN-CIUDADANO

[illegible] MENOR 21

[illegible] HASTA 28feb2018

Kenneth Cabán

Miguel A. Torres Diaz

AMERICAN OVERSIGHT

This card is the official verification of your Social Security number. Please sign it right away. Keep it in a safe place.

Improper use of this card or number by anyone is punishable by fine, imprisonment or both.

This card belongs to the Social Security Administration and you must return it if we ask for it.

If you find a card that isn't yours, please return it to:

Social Security Administration
P.O. Box 33008, Baltimore, MD 21290-3008

For any other Social Security business/information, contact your local Social Security office. If you write to the above address for any business other than returning a found card, it will take longer for us to answer your letter.

Social Security Administration
Form SSA–3000 (6-99)

E23568393

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AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 6

HSI Report

AMERICAN OVERSIGHT

July 16, 2018

Laboratory Report

HSI-FL 18-02670
Page 1 of 2

Task Force Officer Anthony Knotts
U.S. Immigration and Customs Enforcement
1100 Centre Parkway
Atlanta, GA 30344
[redacted]

REF: 17-006293

EXHIBIT(S):

1.1 Puerto Rico Birth Certificate no. D5829560 in the name Kenneth Caban GONZALEZ

1.2 Puerto Rico Driver's License no. [redacted] in the name Kenneth Caban GONZALEZ

1.3 United States Social Security Card no. E23568693 bearing SSN [redacted] in the name Kenneth Caban GONZALEZ

FINDING(S):

Physical, microscopic, instrumental, and comparative examinations resulted in the following finding:

Exhibits 1.1 through 1.3 are genuine. This finding is supported by the fact that the exhibits conform to genuine standards on file in the laboratory's reference library, contain genuine security features and were produced using correct production methods. No physical evidence of alteration was noted. Exhibit 1.2 contains a 2D barcode which when decoded contains data that corresponds to the data personalized on Exhibit 1.2.

REMARK(S):

The above finding is only concerned with the physical properties of the evidence and does not address the integrity of the issuance process, the veracity of the information within the documents, or the identity of the bearer.

For Homeland Security Investigations, the Forensic Laboratory requires that Project Code 0E6 for Forensic Examination be entered into Case Management by the assigned case agent.

If testimony in support of the above findings is required, the laboratory should receive at least a ten day notice along with the return of the evidence and a subpoena.

The above referenced evidence was delivered to the laboratory on July 5, 2018 and will be returned by official courier.

This report may only be reproduced in its entirety.

AMERICAN OVERSIGHT

Conclusions, opinions, and interpretations contained in the finding(s) section of this report are based upon the examination(s) of the evidence conducted by the undersigned examiner as specified.

Hillary M. Hoover
Forensic Document Examiner

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AMERICAN OVERSIGHT

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 7

Evidence Sheet

AMERICAN OVERSIGHT

GEORGIA DEPARTMENT OF DRIVER SERVICES

002948

RECEIPT FOR PROPERTY

CASE NO. 17-006293

NAME OF PERSON FROM WHOM PROPERTY WAS OBTAINED — OWNER ☒ OTHER ☐ NONE ☐ Kenneth Cabon

ADDRESS [redacted]

LOCATION WHERE PROPERTY WAS OBTAINED 1117 Eisenhower Dr Savannah GA

DATE

TIME AM PM

ITEM NO.	QUANTITY	FILE NO.	DESCRIPTION OF PROPERTY (Include model, serial number, identifying marks, condition, and value, when appropriate.)
1	1		Puerto Rico 6751296
2	1		Social Security Card [redacted]
3	1		Puerto Rican Birth Certificate.

Lost Ends

NAME AND BADGE NUMBER OF INVESTIGATOR OBTAINING PROPERTY: J. Woo #10

CASE INVESTIGATOR J. Woo

CHAIN OF CUSTODY

ITEM NO.	DATE	RELINQUISHED BY	RECEIVED BY	PURPOSE OF CHANGE OF CUSTODY (INCLUDE LAB CASE #)
3	12/[illegible]/17	J. Woo	AM Krotte 4	Transfer for Analysis
3	7/17/18	[illegible]		Transfer back from HSI-FL
3	11/28/18	AM Krotte	Inv. Woo	Return to Agent
3	7-10-19	J. Woo	Locker 6	Safekeeping

AMERICAN OVERSIGHT

White Copy-Keep With Evidence
Yellow Copy-Case File
Green Copy-Evidence Room
Pink Copy-Owner/Other

IR-07670

Georgia Department of Driver Services

Office of Investigative Services

Case Number-17-006293

Exhibit 8

Arrest Report

AMERICAN OVERSIGHT

****

Georgia, Liberty County

COPY
ORIGINAL

ORDER

Witnesses

After hearing the evidence in the above case, it is ordered that said defendant be bound in a bond of $_____ Dollars Cash or $_____ Dollars Property for his/her appearance on the first day at the next term or session next after this day of the SUPERIOR/STATE Court of Liberty County to be held in and for said county to answer the charge of

FORGERY 1ST DEGREE

In default thereof that he/she be committed to the common jail of said County, there to be safely kept until thence delivered by due course of law.

Given under my hand and seal , this ____ day of _____, 20____.

_____ _____
Judge

Warrant#: W17-1639C
Case#: 2017-971WF
FELONY

CRIMINAL WARRANT

THE STATE OF GEORGIA
VS
LNU, FNU
AKA; KENNETH CABAN-GONZALEZ
[redacted]

[redacted]

Age: 20 DOB: [redacted]
Race: HISPANIC Sex: Male
Order that bond be set at:
Bond: $ _____ CASH
Bond: $ _____ PROPERTY

Judge: _____

CHARGED WITH:
FORGERY 1ST DEGREE

_____
Violation of Ga. Code O.C.G.A. § 16-9-1,
Incident Report No: 17-006293,

PROSECUTOR:
JAMES WOO, GA DEPT OF DR SER #10
1117 EISENHOWER DRIVE, SAVANNAH GA. 31406

The above named defendant arrested this
____day of _____, 20___.
At _____o'clock _____m.

GA-DDS-19-1100-A-000126
Arresting Officer

AMERICAN OVERSIGHT

****

Georgia, Liberty County

COPY
ORIGINAL

ORDER

Witnesses

After hearing the evidence in the above case, it is ordered that said defendant be bound in a bond of $_____ Dollars Cash or $_____ Dollars Property for his/her appearance on the first day at the next term or session next after this day of the SUPERIOR/STATE Court of Liberty County to be held in and for said county to answer the charge of

FORGERY 1ST DEGREE

In default thereof that he/she be committed to the common jail of said County, there to be safely kept until thenee delivered by due course of law.

Given under my hand and seal , this ____ day of _____, 20____.

_____
Judge

Warrant#: W17-1639C
Case#: 2017-971WF
FELONY

CRIMINAL WARRANT

THE STATE OF GEORGIA
VS
LNU, FNU
AKA; KENNETH CABAN-GONZALEZ
[redacted]

[redacted]

Age: 20 DOB: [redacted]
Race: HISPANIC Sex: Male
Order that bond be set at:
Bond: $ _____ CASH
Bond: $ _____ PROPERTY

Judge: _____

CHARGED WITH:
FORGERY 1ST DEGREE

_____
Violation of Ga. Code O.C.G.A. § 16-9-1,
Incident Report No: 17-006293,

PROSECUTOR:
JAMES WOO, GA DEPT OF DR SER #10
1117 EISENHOWER DRIVE, SAVANNAH GA. 31406

The above named defendant arrested this _____day of _____, 20___.
At _____o'clock _____m.

GA-DDS-19-1100-A-000127
Arresting Officer

AMERICAN OVERSIGHT

Jared Smith

AMERICAN OVERSIGHT

Smith, Jared

From: Woo, James C.
Sent: Thursday, January 17, 2019 3:49 PM
To: Taylor, Lance; Smith, Jared
Subject: Fwd: Kenneth Gonzalez

Hey I was just forward this from Hinesville CSC. He is the other half of the PBRC case which was issued. How should I advise them to proceed??

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

---------- Forwarded message ----------
From: Jones, Marquita T. [redacted]
Date: Jan 17, 2019, 3:40 PM -0500
To: Woo, James C. [redacted]
Cc: Baum, Laura [redacted]
Subject: Kenneth Gonzalez

Hello Mr. Woo,

This is Marquita Jones from the Hinesville CSC. We have a customer name Kenneth Gonzalez that came in 10/2017 and at the time we were instructed to mail off all documents if a customer came from Puerto Rico. According to Investigative Services everything was turned over to you and that there was nothing they could do and we would have to contact you. We have tried to contact you a few times and we left a message on each number we have on file. On 1/17/2018, Mr. Gonzalez came into the office and stated that he still hasn't received his documents back, but he needed to get an I/D so that he can get his newborn from the hospital, he can not take the baby home without any I/D but we haven't issued anything because he has none of his originals, just the copies we made of them and the investigative services office in Atlanta said we have to get in touch we to see you what's our next step since he doesn't have any originals in his possession. Are we allow to give him an I/D from the originals that were downloaded on the on base. You can contact me or Laura to let us now what the next step is.

Thanks

Marquita

[redacted]

AMERICAN OVERSIGHT

Jimmy Woo

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 8, 2017 4:22 PM
To: Snipes, Harley
Subject: RE: Cases
Attachments: Scan_0005.pdf

Here is the subject who currently has warrants for his arrest [redacted]. [redacted]; Caban-Gonzalez, I will be getting his case file together next week. I'm currently wanting on the other case file for [redacted]. As soon as I receive it, I'll send it to you. [redacted] is currently being held at Effingham County Jail on an ICE hold.

From: Snipes, Harley [redacted]v]
Sent: Wednesday, November 08, 2017 10:51 AM
To: Woo, James C. [redacted]
Subject: RE: Cases

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

10-4.

Sent with BlackBerry Work
(www.blackberry.com)

From: Woo, James C. [redacted]
Date: Wednesday, Nov 08, 2017, 10:45 AM
To: Snipes, Harley [redacted]
Subject: Cases

Thanks for returning my call, it was great hearing back from you. I'm having my case files scanned and emailed me to now. As soon as I get them, I'll be sure to forward them to you. Thanks!

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]
[redacted]
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, November 14, 2017 5:38 PM
To: Dial, Greg
Subject: Cases

Greg, can you assign cases 17-006495 and 17-006625 to me? 6495 was the one where the Aunt kept calling etc and wanting to speak to someone. The suspect came into today but her documents hadn't been received by OIS so I didn't feel comfortable with doing the interview and issuing the license without looking at the docs first.

The second case was the PR 1st. Like I mentioned, upon closer examination, the DOBs did not match up on the PRBC or the PR Driver License. Also, the DOB on the medical form was wrong, multiple misspelled words, and like you mentioned, it was in English. It just didn't feel right. The docs are on the way to OIS and I created the case and uploaded the medical docs to Spillman.

I completed the online warrants for Kenneth Caban Gonzalez 17-006293 and will be going to Hinesville tomorrow morning to get the judge to sign them.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 15, 2017 11:37 AM
To: Miller, Rick; Taylor, Lance; Dial, Greg
Subject: Warrants

I just secured two warrants for Kenneth Caban-Gonzalez 17-006293; Giving False Statements and Writings and Forgery 1st Degree. The warrants are in Hinesville, Liberty County. Caban-Gonzalez lives at the same location as [redacted] (whom I also have warrants for).

Caban-Gonzalez came into CSC 11 Hinesville as a PR 1st Issuance and was unable to answer any questions. I set up an interview for him and he never showed up. His documents are fraudulent.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Grant, Shawndocee L.
Sent: Wednesday, November 15, 2017 11:38 AM
To: Woo, James C.
Subject: RE: Warrants 17-006293

You're welcome! -SG

From: Woo, James C.
Sent: Wednesday, November 15, 2017 11:38 AM
To: Grant, Shawndocee L. [redacted]
Subject: RE: Warrants 17-006293

Thanks

From: Grant, Shawndocee L.
Sent: Wednesday, November 15, 2017 11:31 AM
To: Woo, James C. [redacted]>
Subject: RE: Warrants 17-006293

Got it-SG

From: Woo, James C.
Sent: Wednesday, November 1S, 2017 11:27 AM
To: Grant, Shawndocee L. <[redacted]>
Subject: Warrants 17-006293

Can you scan these warrants into Spillman? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 15, 2017 4:13 PM
To: Miller, Rick; Taylor, Lance; Dial, Greg
Subject: Suspects arrested

Suspects [redacted] and Kenneth Caban-Gonzalez (17-006293) were both served arrest warrants this afternoon in CSC 42 when they came to retrieve their Puerto Rican documents. The suspects were transported to CCSO by Savannah/Chatham Metro Officers.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Friday, November 17, 20173:50 PM
To: Dial, Greg
Subject: RE: cASE 17-006189 AND 17-006293

Done, sorry about that

From: Dial, Greg
Sent: Friday, November 17, 2017 3:20 PM
To: Woo, James C. [redacted]
Subject: cASE 17-006189 AND 17-006293

Jimmy,

Just looked at your reports

Please go into case 17-006189 and enter more detail, for example, in what city is the street address you reference, and exactly who is [redacted].

Also go into case 17-006293 and add the details of how you know the documents were fraudulent, also might want to reference the room-mate and his similar transaction referencing that case number.

More detail please.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Dial, Greg
Sent: Tuesday, November 21, 2017 9:16 AM
To: Woo, James C.
Subject: Case # 17-006293

Jimmy,

On this case, when I said you needed more detail, what I meant is: you need to spell out, specifically what was wrong with the PRBC.

Be specific about what the documents looks like versus what it is supposed to look like.

Remember, the DA does not know what the document should look like and they will need to understand exactly what you saw and why you charged him.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, November 21, 2017 9:17 AM
To: Dial, Greg
Subject: Re: Case # 17-006293

Gotcha 10-4. I'll change it tomorrow when I'm back in the office

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

On Nov 21, 2017, 9:15 AM -0500, Dial, Greg [redacted]>, wrote:

> Jimmy,
>
> On this case, when I said you needed more detail, what I meant is: you need to spell out, specifically what was wrong with the PRBC.
>
> Be specific about what the documents looks like versus what it is supposed to look like.
>
> Remember, the DA does not know what the document should look like and they will need to understand exactly what you saw and why you charged him.
>
> Greg Dial
>
> Investigator III
>
> Georgia Department of Driver Services
>
> Office of Investigative Services
>
> 2206 East View Pkwy
>
> Conyers, GA 30013
>
> [redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 22, 2017 9:02 AM
To: Dial, Greg
Subject: RE: Case # 17-006293

Done. Sorry, but I wasn't sure how specific I needed to be with those things in my report. Thanks

From: Dial, Greg
Sent: Tuesday, November 21, 2017 9:16 AM
To: Woo, James C. [redacted]
Subject: Case # 17-006293

Jimmy,

On this case, when I said you needed more detail, what I meant is: you need to spell out, specifically what was wrong with the PRBC.

Be specific about what the documents looks like versus what it is supposed to look like.

Remember, the DA does not know what the document should look like and they will need to understand exactly what you saw and why you charged him.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: cristina talavera [redacted]
Sent: Thursday, December 14, 2017 11:03 AM
To: Woo, James C.
Subject: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Inv. Woo,

As requested by you, I contacted [redacted] and told him about his documents, he stated he is afraid to go to Savannah and then end up arrested. He told me to ask you to please mail his documents to the address provided to the DMV office in Hinesville the day his documents were taken. (If you need the address please let me know so I can requested from him). He also stated he doesn't have transportation to Savannah.

I also contacted the father of Mr. Caban per your request and he told me to ask you if the interview could be done over the phone and if it could be done with a translator provided by your department?

Sincerely,

Cristina Talavera

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Thursday, December 14, 2017 1:13 PM
To: cristina talavera
Subject: RE: [redacted] and Mr. Caban

That's fine about the request to Caban. When will he be free for the interview so I can set that up. I will check on mailing the documents back to him. What's the address where he wants the docs mailed back?

From: cristina talavera [redacted]
Sent: Thursday, December 14, 2017 11:03 AM
To: Woo, James C. [redacted]
Subject: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Inv. Woo,

As requested by you, I contacted [redacted] and told him about his documents, he stated he is afraid to go to Savannah and then end up arrested. He told me to ask you to please mail his documents to the address provided to the DMV office in Hinesville the day his documents were taken. (If you need the address please let me know so I can requested from him). He also stated he doesn't have transportation to Savannah.

I also contacted the father of Mr. Caban per your request and he told me to ask you if the interview could be done over the phone and if it could be done with a translator provided by your department?

Sincerely,

Cristina Talavera

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Thursday, December 14, 2017 1:46 PM
To: Taylor, Lance
Subject: RE: Talavera

No just wanted to advise and keep y'all in the loop.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

On Dec 14, 2017, 1:43 PM -0500, Taylor, Lance [redacted], wrote:

> Ok....any concerns with either of those situations?
>
> **Lance Taylor**
>
> Deputy Director of Investigations
>
> Office of Investigative Services
>
> GA Department of Driver Services
>
> [redacted]
>
> **From:** Woo, James C.
> **Sent:** Thursday, December 14, 2017 1:15 PM
> **To:** Dial, Greg [redacted]
> **Cc:** Taylor, Lance [redacted]
> **Subject:** Talavera
>
> Just heard from back from Talavera. She wants me to mail those Puerto Rican docs back to [redacted]
> Also Caban has agreed to the interview but wants it done over the phone.
>
> *James Woo*
>
> **Criminal Investigator**
>
> **GA. Department of Driver Services**

AMERICAN OVERSIGHT

Office of Investigative Services

1117 Eisenhower Dr.

Savannah, GA. 31406

[redacted]

[redacted]

[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Friday, December 15, 2017 11:59 AM
To: Taylor, Lance; Dial, Greg
Subject: FW: [redacted] and Mr. Caban

I mailed back [redacted] documents this morning to the address provided per Talavera's request.

From: cristina talavera [redacted]
Sent: Friday, December 15, 2017 10:55 AM
To: Woo, James C. [redacted]
Subject: Re: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

[redacted] mailing address is [redacted] Mr. Caban is waiting to received his work schedule to see which day of the week he will be off, once he does he will be letting me know.

Sincerely,

Cristina Talavera

On Thu, Dec 14, 2017 at 1:13 PM, Woo, James C. [redacted] wrote:

That's fine about the request to Caban. When will he be free for the interview so I can set that up. I will check on mailing the documents back to him. What's the address where he wants the docs mailed back?

From: cristina talavera [redacted]
Sent: Thursday, December 14, 2017 11:03 AM
To: Woo, James C. [redacted]
Subject: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

AMERICAN OVERSIGHT

Good morning Inv. Woo,

As requested by you, I contacted [redacted] and told him about his documents, he stated he is afraid to go to Savannah and then end up arrested. He told me to ask you to please mail his documents to the address provided to the DMV office in Hinesville the day his documents were taken. (If you need the address please let me know so I can requested from him). He also stated he doesn't have transportation to Savannah.

I also contacted the father of Mr. Caban per your request and he told me to ask you if the interview could be done over the phone and if it could be done with a translator provided by your department?

Sincerely,

Cristina Talavera

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--
Sincerely,

AMERICAN OVERSIGHT

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Friday, December 22, 2017 8:31 AM
To: Miller, Rick; Taylor, Lance; Dial, Greg
Subject: Phone call

I just called the number Talavera provided for the attorneys listed for [redacted] and Caban. No one picked up the phone and there was no voicemail option. It was the same number for both attorneys. I tried googling both attorneys online for a law office number and nothing came up. I'll try again later this morning.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Miller, Rick
Sent: Friday, December 22, 2017 8:32 AM
To: Woo, James C.
Subject: Re: Phone call

10-4

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 12/22/17 8:30 AM (GMT-05:00)
To: "Miller, Rick" [redacted], "Taylor, Lance" [redacted]>, "Dial, Greg" [redacted]
Subject: Phone call

I just called the number Talavera provided for the attorneys listed for [redacted] and Caban. No one picked up the phone and there was no voicemail option. It was the same number for both attorneys. I tried googling both attorneys online for a law office number and nothing came up. I'll try again later this morning.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Friday, December 22, 2017 9:46 AM
To: [redacted]
Subject: Letter of Representation

Greetings Ms. Smith,

My name is Investigator Woo with the Georgia Department of Driver Services. Per our discussion earlier, I am requesting a letter of representation from the public defenders office advising which attorneys are representing [redacted] and Kenneth Caban.

Thank you for your help and Happy Holidays to you.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Glenna Smith [redacted]>
Sent: Tuesday, January 2, 2018 3:38 PM
To: Woo, James C.
Subject: Re[2]: Letter of Representation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

If you would, please call the office. FYI we will be closed tomorrow because of the weather.

Glenna Smith
Administrative Assistant
201 S. Main St., Suite 2400
Hinesville, GA 31313
[redacted]

-----Original Message-----
From: "Woo, James C." [redacted]
To: "Glenna Smith" [redacted]
Date: 01/02/18 03:01 PM
Subject: RE: Letter of Representation

Thank you. Can I have their email addresses so I can communicate with them directly? Thank you

From: Glenna Smith [redacted]
Sent: Tuesday, January 02, 2018 12:55 PM
To: Woo, James C. [redacted]
Subject: Re: Letter of Representation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr. Woo,
Here is the information that you requested:
[redacted]
Kenneth Caban 17-PR-543-GC Ms. Alicia Schlundt is representing.
If you have any questions, please call the office at [redacted] and we will transfer you to the attorney's voicemail.
Sincerely,

Glenna Smith
Administrative Assistant
201 S. Main St., Suite 2400
Hinesville, GA 31313
[redacted]

-----Original Message-----
From: "Woo, James C." [redacted]>
To: [redacted]
Date: 12/22/17 09:46 AM
Subject: Letter of Representation

AMERICAN OVERSIGHT

Greetings Ms. Smith,
My name is Investigator Woo with the Georgia Department of Driver Services. Per our discussion earlier, I am requesting a letter of representation from the public defenders office advising which attorneys are representing [redacted] and Kenneth Caban.
Thank you for your help and Happy Holidays to you.
James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Glenna Smith <[redacted]>
Sent: Tuesday, January 2, 2018 12:55 PM
To: Woo, James C.
Subject: Re: Letter of Representation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr. Woo,

Here is the information that you requested:

[redacted]

Kenneth Caban 17-PR-543-GC Ms. Alicia Schlundt is representing.

If you have any questions, please call the office at [redacted], and we will transfer you to the attorney's voicemail.

Sincerely,

Glenna Smith
Administrative Assistant
201 S. Main St., Suite 2400
Hinesville, GA 31313
[redacted]

-----Original Message-----
From: "Woo, James C." <[redacted]
To: [redacted]
Date: 12/22/17 09:46 AM
Subject: Letter of Representation

Greetings Ms. Smith,

My name is Investigator Woo with the Georgia Department of Driver Services. Per our discussion earlier, I am requesting a letter of representation from the public defenders office advising which attorneys are representing [redacted] and Kenneth Caban.

Thank you for your help and Happy Holidays to you.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, January 2, 2018 4:10 PM
To: Dial, Greg; Miller, Rick; Taylor, Lance
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Taylor, Lance
Sent: Tuesday, January 2, 2018 4:12 PM
To: Woo, James C.
Subject: RE: Caban

They don't want to give you their email addresses?? They're probably on the Public Defender's web page. That's strange.....

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg [redacted]>; Miller, Rick [redacted]>; Taylor, Lance [redacted]>
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, January 2, 2018 4:14 PM
To: Taylor, Lance
Subject: RE: Caban

Nope, not on their website, I already checked

From: Taylor, Lance
Sent: Tuesday, January 02, 2018 4:12 PM
To: Woo, James C. [redacted]
Subject: RE: Caban

They don't want to give you their email addresses?? They're probably on the Public Defender's web page. That's strange.....

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg [redacted]>; Miller, Rick [redacted]; Taylor, Lance [redacted]
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Glenna Smith [redacted]
Sent: Tuesday, January 2, 2018 4:16 PM
To: Woo, James C.
Subject: Re[2]: Letter of Representation
Attachments: k. caban.pdf; m. lassalle.pdf

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Per your request here are the NOAs.

Glenna Smith
Administrative Assistant
201 S. Main St., Suite 2400
Hinesville, GA 31313
[redacted]

-----Original Message-----
From: "Woo, James C." [redacted]
To: "Glenna Smith" <[redacted]
Date: 01/02/18 03:01 PM
Subject: RE: Letter of Representation

Thank you. Can I have their email addresses so I can communicate with them directly? Thank you

From: Glenna Smith [mailto:[redacted]]
Sent: Tuesday, January 02, 2018 12:55 PM
To: Woo, James C. <[redacted]>
Subject: Re: Letter of Representation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr. Woo,
Here is the information that you requested:
[redacted]
Kenneth Caban 17-PR-543-GC Ms. Alicia Schlundt is representing.
If you have any questions, please call the office at [redacted], and we will transfer you to the attorney's voicemail.
Sincerely,

Glenna Smith
Administrative Assistant
201 S. Main St., Suite 2400
Hinesville, GA 31313
[redacted]

-----Original Message-----
From: "Woo, James C." [redacted]>
To: [redacted]

AMERICAN OVERSIGHT

Date: 12/22/17 09:46 AM
Subject: Letter of Representation

Greetings Ms. Smith,
My name is Investigator Woo with the Georgia Department of Driver Services. Per our discussion earlier, I am requesting a letter of representation from the public defenders office advising which attorneys are representing [redacted] and Kenneth Caban.
Thank you for your help and Happy Holidays to you.
James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Taylor, Lance
Sent: Tuesday, January 2, 2018 4:27 PM
To: Woo, James C.
Subject: RE: Caban

Still weird.....

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:14 PM
To: Taylor, Lance [redacted]
Subject: RE: Caban

Nope, not on their website, I already checked

From: Taylor, Lance
Sent: Tuesday, January 02, 2018 4:12 PM
To: Woo, James C. [redacted]
Subject: RE: Caban

They don't want to give you their email addresses?? They're probably on the Public Defender's web page. That's strange.....

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg [redacted]>; Miller, Rick [redacted]>; Taylor, Lance [redacted]>
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo

AMERICAN OVERSIGHT

Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]
[redacted]
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, January 2, 2018 4:28 PM
To: Taylor, Lance
Subject: RE: Caban

Yup, agreed. I'm watching the title 6 training now

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

On Jan 2, 2018, 4:26 PM -0500, Taylor, Lance [redacted] wrote:

> Still weird.....
>
> **Lance Taylor**
>
> Deputy Director of Investigations
>
> Office of Investigative Services
>
> GA Department of Driver Services
>
> [redacted]
>
> **From:** Woo, James C.
> **Sent:** Tuesday, January 02, 2018 4:14 PM
> **To:** Taylor, Lance [redacted]
> **Subject:** RE: Caban
>
> Nope, not on their website, I already checked
>
> **From:** Taylor, Lance
> **Sent:** Tuesday, January 02, 2018 4:12 PM
> **To:** Woo, James C. [redacted]>
> **Subject:** RE: Caban
>
> They don't want to give you their email addresses?? They're probably on the Public Defender's web page. That's strange.....

AMERICAN OVERSIGHT

Lance Taylor

Deputy Director of Investigations

Office of Investigative Services

GA Department of Driver Services

[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg [redacted]>; Miller, Rick [redacted]>; Taylor, Lance [redacted]
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo

Criminal Investigator

GA. Department of Driver Services

Office of Investigative Services

1117 Eisenhower Dr.

Savannah, GA. 31406

[redacted]

[redacted]

[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Dial, Greg
Sent: Wednesday, January 3, 2018 9:27 AM
To: Woo, James C.
Subject: RE: Caban

Good job.

Keep us informed.

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg [redacted]; Miller, Rick <[redacted]>; Taylor, Lance [redacted]
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Friday, January 5, 2018 1:19 PM
To: Dial, Greg
Subject: 17-006293

Hey Greg, just a question and it's not a huge deal but with my case on Caban that seems to be on-going, is there a way to not have it on an active status so it doesn't hurt my case closure percentage?

I was just wondering about this since it's going to be on-going and was assigned to me in November. Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Dial, Greg
Sent: Friday, January 5, 2018 1:44 PM
To: Woo, James C.
Subject: RE: 17-006293

Jimmy,

Since you took warrants on him, go ahead and close it CAA.

That will stop the clock.

Go ahead and do your narrative, as far as you can, and you can update it later as the case is resolved.

From: Woo, James C.
Sent: Friday, January 05, 2018 1:19 PM
To: Dial, Greg [redacted]
Subject: 17-006293

Hey Greg, just a question and it's not a huge deal but with my case on Caban that seems to be on-going, is there a way to not have it on an active status so it doesn't hurt my case closure percentage?

I was just wondering about this since it's going to be on-going and was assigned to me in November. Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]
[redacted]
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Friday, January 5, 2018 1:47 PM
To: Dial, Greg
Subject: RE: 17-006293

10-4, I just updated it today. Thanks!

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

On Jan 5, 2018, 1:44 PM -0500, Dial, Greg [redacted]>, wrote:

> Jimmy,
>
> Since you took warrants on him, go ahead and close it CAA.
>
> That will stop the clock.
>
> Go ahead and do your narrative, as far as you can, and you can update it later as the case is resolved.
>
> **From:** Woo, James C.
> **Sent:** Friday, January 05, 2018 1:19 PM
> **To:** Dial, Greg [redacted]
> **Subject:** 17-006293
>
> Hey Greg, just a question and it's not a huge deal but with my case on Caban that seems to be on-going, is there a way to not have it on an active status so it doesn't hurt my case closure percentage?
>
> I was just wondering about this since it's going to be on-going and was assigned to me in November. Thanks
>
> *James Woo*
>
> **Criminal Investigator**
>
> **GA. Department of Driver Services**
>
> **Office of Investigative Services**

AMERICAN OVERSIGHT

1117 Eisenhower Dr.

Savannah, GA. 31406

[redacted]

[redacted]

[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Dial, Greg
Sent: Tuesday, January 9, 2018 8:58 AM
To: Woo, James C.
Subject: Case # 17-006293 Caban

Jimmy,

Go back into the case file and update the narrative explaining when and how you learned that the PRBC security features that you used to determine fraud were no longer valid, and that the docs were sent to the DHS Forensic Document Lab in order to attempt to verify authenticity.

Do the same with the room-mate's case.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, January 9, 2018 9:00 AM
To: Dial, Greg
Subject: RE: Case # 17-006293 Caban

10-4

From: Dial, Greg
Sent: Tuesday, January 09, 2018 8:58 AM
To: Woo, James C. [redacted]
Subject: Case # 17-006293 Caban

Jimmy,

Go back into the case file and update the narrative explaining when and how you learned that the PRBC security features that you used to determine fraud were no longer valid, and that the docs were sent to the DHS Forensic Document Lab in order to attempt to verify authenticity.

Do the same with the room-mate's case.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Tuesday, January 9, 2018 9:22 AM
To: Dial, Greg
Subject: RE: Case # 17-006293 Caban

Greg, do you remember the date or email you got from Tony about the security features on those docs? I don't remember getting an email, just something verbal from you. Thanks

From: Dial, Greg
Sent: Tuesday, January 09, 2018 8:58 AM
To: Woo, James C. [redacted]
Subject: Case # 17-006293 Caban

Jimmy,

Go back into the case file and update the narrative explaining when and how you learned that the PRBC security features that you used to determine fraud were no longer valid, and that the docs were sent to the DHS Forensic Document Lab in order to attempt to verify authenticity.

Do the same with the room-mate's case.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Dial, Greg
Sent: Tuesday, January 9, 2018 9:27 AM
To: Woo, James C.
Subject: RE: Case # 17-006293 Caban

I don't remember the exact date, could not find any notes.

Just list it as being late October 2017.

From: Woo, James C.
Sent: Tuesday, January 09, 2018 9:22 AM
To: Dial, Greg [redacted]
Subject: RE: Case # 17-006293 Caban

Greg, do you remember the date or email you got from Tony about the security features on those docs? I don't remember getting an email, just something verbal from you. Thanks

From: Dial, Greg
Sent: Tuesday, January 09, 2018 8:58 AM
To: Woo, James C. [redacted]
Subject: Case # 17-006293 Caban

Jimmy,

Go back into the case file and update the narrative explaining when and how you learned that the PRBC security features that you used to determine fraud were no longer valid, and that the docs were sent to the DHS Forensic Document Lab in order to attempt to verify authenticity.

Do the same with the room-mate's case.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Dial, Greg
Sent: Tuesday, January 9, 2018 10:08 AM
To: Woo, James C.
Subject: Caban

Jimmy,

What is the other case number for the guy in the same situation as Caban, the other warrant that you took.

Greg Dial
Investigator III
Georgia Department of Driver Services
Office of Investigative Services
2206 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Thursday, February 1, 2018 3:15 PM
To: Knotts, Anthony
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Courtois, Charles

From: Thompson, Ouida [redacted]
Sent: Friday, June 8, 2018 11:30 AM
To: Woo, James C.
Subject: [redacted] & [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Per our conversation.

Ouida P. Thompson
Legal Secretary / Liberty County
Office of the District Attorney
Atlantic Judicial Circuit
945 E.G. Miles Parkway
Hinesville, GA 31313
[redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Knotts, Anthony
Sent: Friday, August 10, 2018 4:09 PM
To: Woo, James C.
Subject: RE: Status

Sounds good. If I get down your way sooner, I'll hit you up.

From: Woo, James C.
Sent: Friday, August 10, 2018 2:29 PM
To: Knotts, Anthony [redacted]
Subject: Re: Status

Gotcha. I'll be on the desk the end of this month starting on 28th. I can get with u then.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

On Aug 10, 2018, 2:26 PM -0400, Knotts, Anthony [redacted], wrote:

> Yes, they're at the office. I've been meaning to get when you... been in training and was out all night last night. What does your schedule look like next week? Are you on Duty or would meeting you in Macon be an option? Docs came back authentic, one of DLs could not be verified. I have a trial starting Monday ave Tuesday. [redacted]on 15th in Clayton at 1030.
>
> Tony
>
> Sent from my Verizon, Samsung Galaxy smartphone
>
> -------- Original message --------
> From: "Woo, James C." [redacted]
> Date: 8/10/18 2:14 PM (GMT-05:00)
> To: "Knotts, Anthony" [redacted]>
> Subject: Status
>
> Hey Tony, any update PBRCs? Thanks!

AMERICAN OVERSIGHT

James Woo

Criminal Investigator

GA. Department of Driver Services

Office of Investigative Services

2201 Eastview Parkway

Conyers, GA 30013

[redacted]

[redacted]

[redacted]

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AMERICAN OVERSIGHT

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To: Knotts, Anthony [redacted]
Subject: Re: Status

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James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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> Tony
>
> Sent from my Verizon, Samsung Galaxy smartphone
>
> -------- Original message --------
> From: "Woo, James C." [redacted]
> Date: 8/10/18 2:14 PM (GMT-05:00)
> To: "Knotts, Anthony" [redacted]
> Subject: Status
>
> Hey Tony, any update PBRCs? Thanks!

AMERICAN OVERSIGHT

James Woo

Criminal Investigator

GA. Department of Driver Services

Office of Investigative Services

2201 Eastview Parkway

Conyers, GA 30013

[redacted]

[redacted]

[redacted]

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AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 21, 2018 1:51 PM
To: Taylor, Lance
Subject: Blast from the past....

So question.....an assist from the DA office in Hinesville called about those PBRCs from last year that turned out to be valid which Tony verified. We are going to withdraw those charges correct? Just wanted to double check

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, November 21, 2018 2:05 PM
To: Taylor, Lance
Subject: RE: Blast from the past....

10-4 Thanks!

From: Taylor, Lance
Sent: Wednesday, November 21, 2018 2:04 PM
To: Woo, James C. [redacted]
Subject: Re: Blast from the past....

Ok...we will discuss it. Thanks

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 11/21/18 2:03 PM (GMT-05:00)
To: "Taylor, Lance" [redacted]
Subject: RE: Blast from the past....

No, I advised I would call them back. She just called to ask me for an update on the case.

From: Taylor, Lance
Sent: Wednesday, November 21, 2018 2:02 PM
To: Woo, James C. [redacted]
Subject: Re: Blast from the past....

Did you tell them that?

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]>
Date: 11/21/18 1:51 PM (GMT-05:00)
To: "Taylor, Lance" [redacted]
Subject: Blast from the past....

So question.....an assist from the DA office in Hinesville called about those PBRCs from last year that turned out to be valid which Tony verified. We are going to withdraw those charges correct? Just wanted to double check

AMERICAN OVERSIGHT

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Thursday, December 13, 2018 11:39 AM
To: [redacted]
Subject: Fraud Investigation

Supervisor Santos,

My name is Investigator James Woo with the Georgia Department of Driver Services, Office of Investigative Services. I received your contact information through Paul Steier; AAMVA Law Enforcement Program Manager, in hopes you could provide me with information for a criminal investigation I am conducting.

I am attempting to verify someone's identity who is claiming they are from Puerto Rico. I am hoping you can provide me with some Driver License information such as photos and driver history, so I may see if they match the person I have here in Georgia.

The information is as follows as and I would greatly appreciate any help you could provide! TIA!

[redacted]
Kenneth Caban-Gonzalez[redacted]

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Courtois, Charles

From: Woo, James C.
Sent: Wednesday, December 5, 2018 11:25 AM
To: Taylor, Lance
Subject: ICE docs
Attachments: Lassale Caban ICE docs.pdf

Here are those PBRC docs from Tony.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

July 16, 2018

Laboratory Report
HSI-FL 18-02670

Task Force Officer Anthony Knotts
U.S. Immigration and Customs Enforcement
1100 Centre Parkway
Atlanta, GA 30344
[redacted]

REF: 17-006293

EXHIBIT(S):

1.1 Puerto Rico Birth Certificate no [redacted] in the name Kenneth Caban GONZALEZ
1.2 Puerto Rico Driver's License no. [redacted] in the name Kenneth Caban GONZALEZ
1.3 United States Social Security Card no [redacted] bearing SSN [redacted] in the name Kenneth Caban GONZALEZ

FINDING(S):

Physical, microscopic, instrumental, and comparative examinations resulted in the following finding:

Exhibits 1.1 through 1.3 are genuine. This finding is supported by the fact that the exhibits conform to genuine standards on file in the laboratory's reference library, contain genuine security features and were produced using correct production methods. No physical evidence of alteration was noted. Exhibit 1.2 contains a 2D barcode which when decoded contains data that corresponds to the data personalized on Exhibit 1.2.

REMARK(S):

The above finding is only concerned with the physical properties of the evidence and does not address the integrity of the issuance process, the veracity of the information within the documents, or the identity of the bearer.

For Homeland Security Investigations, the Forensic Laboratory requires that Project Code 0E6 for Forensic Examination be entered into Case Management by the assigned case agent.

If testimony in support of the above findings is required, the laboratory should receive at least a ten day notice along with the return of the evidence and a subpoena.

The above referenced evidence was delivered to the laboratory on July 5, 2018 and will be returned by official courier.

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AMERICAN OVERSIGHT

U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Homeland Security Investigations
Forensic Laboratory

July 23, 2018

Laboratory Report

HSI-FL 18-02669

Task Force Officer Anthony Knotts
U.S. Immigration and Customs Enforcement
1100 Centre Parkway
Atlanta, GA 30344
[redacted]

REF: 17-005716

EXHIBIT(S):

1.1 Puerto Rico Birth Certificate [redacted] in the name [redacted]

1.2 Puerto Rico Identification Card No. [redacted] in the name [redacted]

1.3 U.S. Social Security Card [redacted] in the name [redacted]

FINDING(S):

Physical, microscopic, instrumental, and comparative examinations resulted in the following finding(s):

The Exhibit 1.1 Puerto Rico Birth Certificate is genuine. The exhibit conforms to comparable genuine standards and reference material on file in the laboratory's reference library. This finding is supported by the fact that the document contains genuine security features and was produced using correct production methods. No physical evidence of data entry alteration was noted.

Due to the lack of a comparable genuine Puerto Rica Identification Card standard and reference material on file in the laboratory's reference library, Exhibit 1.2 could not be authenticated by a comparative examination. Exhibit 1.2 contains several sophisticated security features (i.e. ultraviolet fluorescent images, optically variable device, etc.) incorporated into the production of the document. Exhibit 1.2 contains a 2-D barcode which when decoded contains data that corresponds to the data personalized on Exhibit 1.2. No physical evidence of data entry alteration or photograph substitution was noted.

The Exhibit 1.3 U.S. Social Security Card is genuine. The exhibit conforms to comparable genuine standards and reference material on file in the laboratory's reference library. This finding is supported by the fact that the document contains genuine security features and was produced using correct production methods. Although the document is in poor physical condition, there is no physical evidence of data entry alteration.

REMARK(S):

For Homeland Security Investigations, the laboratory requires that Project Code 0E6 for Forensic Examination be entered into Case Management by the assigned case agent.

If testimony in support of the aforementioned findings is necessary, the laboratory should receive a subpoena along with the return of the evidence at least ten working days in advance of the scheduled trial. The

AN ASCLD/LAB-*International* ACCREDITED TESTING LABORATORY SINCE FEBRUARY 7, 2012
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AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Wednesday, December 12, 2018 5:44 PM
To: Taylor, Lance
Subject: Re: PRBC Case

10-4

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

On Dec 12, 2018, 5:42 PM -0500, Taylor, Lance [redacted] wrote:

> After you review your info, call me before you contact the DA's Office. Thanks, LT
>
> **Lance Taylor**
>
> Deputy Director of Investigations
>
> Georgia Department of Driver Services

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Thursday, December 13, 2018 10:35 AM
To: Taylor, Lance
Subject: RE: contact info

10-4 Got it

From: Taylor, Lance
Sent: Thursday, December 13, 2018 10:34 AM
To: Woo, James C. [redacted]
Subject: FW: contact info

Woo, contact the below contact person in PR and see if they have any PR DL photos of the suspects in your case.

From: Steier, Paul [redacted]
Sent: Thursday, December 13, 2018 10:30 AM
To: Miller, Rick [redacted]
Cc: Taylor, Lance [redacted] Smith, Jared [redacted]; Woo, James C. [redacted]
Subject: RE: contact info

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Hi Rick,
Try the contact I listed below. Alejita has helped other fraud investigators.

Alejita Santos
Supervisor
Research & Prevention of Fraud
PO Box 11854 San Juan PR 00910
[redacted]
[redacted]

Paul Steier | Law Enforcement Program Manager| AAMVA | [redacted] **|** [redacted] **|** www.aamva.org

Be part of the solution.
Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System

From: Miller, Rick [redacted]
Sent: Wednesday, December 12, 2018 4:42 PM
To: Steier, Paul [redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Woo, James C.
Sent: Thursday, January 17, 2019 4:11 PM
To: Jones, Marquita T.
Cc: Baum, Laura
Subject: Re: Kenneth Gonzalez

Per our phone conversation, Deputy Director Taylor will call you and advise on the Kenneth Gonzalez issuance. Thank you!

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

On Jan 17, 2019, 3:40 PM -0500, Jones, Marquita T.[redacted] wrote:

> Hello Mr. Woo,
>
> This is Marquita Jones from the Hinesville CSC. We have a customer name Kenneth Gonzalez that came in 10/2017 and at the time we were instructed to mail off all documents if a customer came from Puerto Rico. According to Investigative Services everything was turned over to you and that there was nothing they could do and we would have to contact you. We have tried to contact you a few times and we left a message on each number we have on file. On 1/17/2018, Mr. Gonzalez came into the office and stated that he still hasn't received his documents back, but he needed to get an I/D so that he can get his newborn from the hospital, he can not take the baby home without any I/D but we haven't issued anything because he has none of his originals, just the copies we made of them and the investigative services office in Atlanta said we have to get in touch we to see you what's our next step since he doesn't have any originals in his possession. Are we allow to give him an I/D from the originals that were downloaded on the on base. You can contact me or Laura to let us now what the next step is.
>
> Thanks
>
> Marquita
>
> [redacted]

AMERICAN OVERSIGHT

Woo, James C.

From: Taylor, Lance
Sent: Thursday, January 17, 2019 4:13 PM
To: Jones, Marquita T.
Cc: Woo, James C.
Subject: Kenneth Gonzalez

Marquita, please go ahead and issue Mr. Gonzalez based on the original documents which are in On-Base. If you have any concerns or problems with this issuance, please contact me at [redacted]. I will be here until 6:30PM. Thanks, LT

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Lance Taylor

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Wednesday, November 15, 2017 11:37 AM
To: Miller, Rick; Taylor, Lance; Dial, Greg
Subject: Warrants

I just secured two warrants for Kenneth Caban-Gonzalez 17-006293; Giving False Statements and Writings and Forgery 1st Degree. The warrants are in Hinesville, Liberty County. Caban-Gonzalez lives at the same location as [redacted] (whom I also have warrants for).

Caban-Gonzalez came into CSC 11 Hinesville as a PR 1st Issuance and was unable to answer any questions. I set up an interview for him and he never showed up. His documents are fraudulent.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Wednesday, November 15, 2017 4:13 PM
To: Miller, Rick; Taylor, Lance; Dial, Greg
Subject: Suspects arrested

Suspects [redacted] and Kenneth Caban-Gonzalez (17-006293) were both served arrest warrants this afternoon in CSC 42 when they came to retrieve their Puerto Rican documents. The suspects were transported to CCSO by Savannah/Chatham Metro Officers.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Friday, November 17, 2017 5:58 PM
To: [redacted]
Cc: [redacted]; Greg Dial [redacted]; Smith, Jared
Subject: Weekly Update
Attachments: Update Week of 11-13-17.docx

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

AMERICAN OVERSIGHT

Monday—11/13:

--Support Services Manager C. Courtois attends DE refresher training

Tuesday—11/14:

--Investigative Assistant S. Grant assists GA Dept of Revenue, Alcohold and Tobbaco Division in identifying a subject

--OIS issues 8 UC DLs

--OIS conducts Firearms Training (Rifle)

--Support Services Manager C. Courtois attends DE refresher training

--Investigator L. Davis and Investigator III D. Smith conduct interviews and investigative research on IA case involving possible employee misconduct (Tue, Wed, and Thu)

Wednesday—11/15:

-- Director Miller and Support Services Manager C Courtois meet with Deputy Commissioner R. Rich and representative of Numerica to explore data search solutions.

--Deputy Director L. Taylor, Inv. Asst. K. Bryson and Inv. S. Moore participate as judges for the SCCP Chili Cook Off

--OIS sponsors cupcake sale, raffle for a grill and sale of casual coupons to raise money for SCCP. $244 was raised. Jana Drinkard won the grill!!

--OIS Inv. Asst. S. Grant assists Norcross PD in identifying ID Fraud perpetrator.

--OIS announces JANA DRINKARD as the winner of the gas grill for SCCP

--Inv. Woo obtains two arrest warrants in Liberty County for Kenneth Caban-Gonzalez on the charges of Giving False Statements and Writings and Forgery 1st Degree. It is a PRBC case and documents are fraudulent. Gonzalez was arrested at the CSC, along with [redacted] whom Inv. Woo had previously taken arrest warrants on for the same thing.

--OIS issues 1 UC DL

--OIS conducts Firearms Training (Rifle)

Thursday—11/16:

-- Director Miller, along with DDS Executive Team, attends meeting with VIP Delegation from China

--OIS conducts Firearms Training (Rifle)

AMERICAN OVERSIGHT

Friday—11/17:

--Investigator Woo attends two First Appearance Hearings on two separate cases, both in Hinesville. These hearings are on the subjects arrested on (11/14). Both cases bound over. Subjects received $5000 bond each.

--Investigator G. Dial attends Grand Jury in Fulton County on Defendant [redacted] was charged with Identity Fraud. [redacted] obtained a DL in the name of Tae Park.

-- OIS issues 1 UC DL

-- **Saturday—11/18:**

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Friday, November 17, 2017 6:07 PM
To: [redacted]
Cc: [redacted] Smith, Jared; Greg Dial [redacted]; Courtois, Charles
Subject: Weekly Update REVISED
Attachments: Update Week of 11-13-17.docx

Importance: High

Guys, sorry, I forgot something on the first one. Please delete the other one and use this one. Thanks, Lance

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

AMERICAN OVERSIGHT

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--OIS issues 1 UC DL

--OIS conducts Firearms Training (Rifle)

Thursday—11/16:

-- Director Miller, along with DDS Executive Team, attends meeting with VIP Delegation from China

--OIS conducts Firearms Training (Rifle)

AMERICAN OVERSIGHT

Friday—11/17:

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--Investigator G. Dial attends Grand Jury in Fulton County on Defendant [redacted] was charged with Identity Fraud [redacted] obtained a DL in the name of Tae Park.

-- OIS issues 1 UC DL

--OIS opens IA case on complaint from customer that he is the victim of ID Fraud after visiting a CSC and having his license renewed. Case opened. Sent for assignment.

-- **Saturday—11/18:**

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:13 AM
To: Mitchell, Michael
Subject: RE: Hinesville

Of course...give me a minute and I'll get back to you

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: 678-413-8781

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]>; Taylor, Lance [redacted]>
Cc: Rich, Ricky [redacted]>; Miles, Pierre <[redacted]>; Moore, Spencer <[redacted]v>
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?

Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud [redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]

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Mike,

Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.

Kenneth Caban – has been charged with forgery first degree along with other charges
[redacted]

The others apparently don't want me know their names or are afraid to try to get a license.

AMERICAN OVERSIGHT

****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

Congressman
BUDDY CARTER
Georgia's First District

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:23 AM
To: Mitchell, Michael
Subject: RE: Hinesville

Mike, I am not finding any cases on either of those names (at least not from the area you are interested in). Nothing on Kenneth Caban and a couple of cases on [redacted] but those cases are from metro ATL and I don't think they're recent. I did send an email to my team to see if they are working on something and just don't have it in the system yet, so, I'll let you know if I get anything. But, that's where I'm at right now. Thanks, LT

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted] Taylor, Lance <[redacted]>
Cc: Rich, Ricky <[redacted]>; Miles, Pierre <[redacted]>; Moore, Spencer <[redacted]>
Subject: Fwd: Hinesville

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Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <[redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael <[redacted]>

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Mike,

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Kenneth Caban – has been charged with forgery first degree along with other charges
[redacted]

AMERICAN OVERSIGHT

The others apparently don't want me know their names or are afraid to try to get a license.

****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]
Congressman
BUDDY CARTER
Georgia's First District

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:46 AM
To: Mitchell, Michael
Subject: RE: Hinesville

Hey Mike...we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]; Taylor, Lance [redacted]
Cc: Rich, Ricky [redacted]; Miles, Pierre [redacted] Moore, Spencer [redacted]
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?

Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud [redacted]
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael <[redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mike,

Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.

Kenneth Caban – has been charged with forgery first degree along with other charges
[redacted]

The others apparently don't want me know their names or are afraid to try to get a license.

AMERICAN OVERSIGHT

****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]
Congressman
BUDDY CARTER
Georgia's First District

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Thursday, December 14, 2017 1:46 PM
To: Taylor, Lance
Subject: RE: Talavera

No just wanted to advise and keep y'all in the loop.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
Main: [redacted]
Fax: [redacted]
[redacted]

On Dec 14, 2017, 1:43 PM -0500, Taylor, Lance [redacted], wrote:

> Ok....any concerns with either of those situations?
>
> **Lance Taylor**
>
> Deputy Director of Investigations
>
> Office of Investigative Services
>
> GA Department of Driver Services
>
> [redacted]
>
> **From:** Woo, James C.
> **Sent:** Thursday, December 14, 2017 1:15 PM
> **To:** Dial, Greg [redacted]
> **Cc:** Taylor, Lance <[redacted]
> **Subject:** Talavera
>
> Just heard from back from Talavera. She wants me to mail those Puerto Rican docs back to [redacted] Also Caban has agreed to the interview but wants it done over the phone.

AMERICAN OVERSIGHT

James Woo

Criminal Investigator

GA. Department of Driver Services

Office of Investigative Services

1117 Eisenhower Dr.

Savannah, GA. 31406

[redacted]

[redacted]

[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Friday, December 15, 2017 11:59 AM
To: Taylor, Lance; Dial, Greg
Subject: FW: [redacted] and Mr. Caban

I mailed back [redacted] documents this morning to the address provided per Talavera's request.

From: cristina talavera [redacted]
Sent: Friday, December 15, 2017 10:55 AM
To: Woo, James C. [redacted]
Subject: Re: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

[redacted] mailing address is [redacted]. Mr. Caban is waiting to received his work schedule to see which day of the week he will be off, once he does he will be letting me know.

Sincerely,

Cristina Talavera

On Thu, Dec 14, 2017 at 1:13 PM, Woo, James C. [redacted] > wrote:

That's fine about the request to Caban. When will he be free for the interview so I can set that up. I will check on mailing the documents back to him. What's the address where he wants the docs mailed back?

From: cristina talavera [mailto:[redacted]
Sent: Thursday, December 14, 2017 11:03 AM
To: Woo, James C. <[redacted]>
Subject: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

AMERICAN OVERSIGHT

Good morning Inv. Woo,

As requested by you, I contacted [redacted] and told him about his documents, he stated he is afraid to go to Savannah and then end up arrested. He told me to ask you to please mail his documents to the address provided to the DMV office in Hinesville the day his documents were taken. (If you need the address please let me know so I can requested from him). He also stated he doesn't have transportation to Savannah.

I also contacted the father of Mr. Caban per your request and he told me to ask you if the interview could be done over the phone and if it could be done with a translator provided by your department?

Sincerely,

Cristina Talavera

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--

Sincerely,

AMERICAN OVERSIGHT

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Thursday, December 21, 2017 1:36 PM
To: Taylor, Lance; Dial, Greg; Miller, Rick
Subject: Fwd: Re: [redacted] and Mr. Caban

I had to take a late lunch today and missed her call.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

---------- Forwarded message ----------
From: cristina talavera [redacted]
Date: Dec 21, 2017, 1:33 PM -0500
To: Woo, James C. [redacted]
Subject: Re: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

I am currently with Mr. Caban and [redacted] we called your office per Mr. Taylor and yourself requested last night and we weren't able to contact you, I left you a voicemail.

As of today please feel free to contact Mr. Caban attorney's Alisa Schlundt at [redacted] and [redacted]. [redacted] attorney's [redacted] at [redacted] In regards of the interview you want to do to Mr. Caban as stated by you and your supervisor Lance Taylor to prove they are puertoricans, it is Mr. Caban and Mr. [redacted] best interest to receive their original documents that have been held by your office since oct. 4, 2017 and oct. 31, 2017. This is a friendly reminder that a translator it is need it since they do not speak or understand English.

On Fri, Dec 15, 2017 at 11:55 AM Woo, James C. [redacted]> wrote:

That's fine. I've dropped [redacted] documents in the mail so he should receive them next week. Thanks

AMERICAN OVERSIGHT

From: cristina talavera [mailto[redacted]]

Sent: Friday, December 15, 2017 10:55 AM

To: Woo, James C. <[redacted]>

Subject: Re: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

[redacted] mailing address is [redacted] Mr. Caban is waiting to received his work schedule to see which day of the week he will be off, once he does he will be letting me know.

Sincerely,

Cristina Talavera

On Thu, Dec 14, 2017 at 1:13 PM, Woo, James C. <[redacted]> wrote:

That's fine about the request to Caban. When will he be free for the interview so I can set that up. I will check on mailing the documents back to him. What's the address where he wants the docs mailed back?

AMERICAN OVERSIGHT

From: cristina talavera [mailto:[redacted]]
Sent: Thursday, December 14, 2017 11:03 AM
To: Woo, James C. <[redacted]
Subject: [redacted] and Mr. Caban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Inv. Woo,

As requested by you, I contacted [redacted] and told him about his documents, he stated he is afraid to go to Savannah and then end up arrested. He told me to ask you to please mail his documents to the address provided to the DMV office in Hinesville the day his documents were taken. (If you need the address please let me know so I can requested from him). He also stated he doesn't have transportation to Savannah.

I also contacted the father of Mr. Caban per your request and he told me to ask you if the interview could be done over the phone and if it could be done with a translator provided by your department?

Sincerely,

Cristina Talavera

--

Sincerely,

Cristina C. Talavera-Abreu

AMERICAN OVERSIGHT

[redacted]

[redacted]

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Tuesday, January 2, 2018 4:14 PM
To: Taylor, Lance
Subject: RE: Caban

Nope, not on their website, I already checked

From: Taylor, Lance
Sent: Tuesday, January 02, 2018 4:12 PM
To: Woo, James C. [redacted]
Subject: RE: Caban

They don't want to give you their email addresses?? They're probably on the Public Defender's web page. That's strange.....

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

From: Woo, James C.
Sent: Tuesday, January 02, 2018 4:10 PM
To: Dial, Greg <[redacted]>; Miller, Rick <[redacted]>; Taylor, Lance <[redacted]>
Subject: Caban

I heard back from the public defender's office today about Kenneth Caban. They are going to send me the notice they filed with Mag Court to represent the defendants. I also asked for their email addresses so we could communicate and they don't want to do that. The admin assistant advised she was told when I call, to just transfer the call to them. As soon as I get the notice to represent, I'll load it into Spillman.

The attorney for [redacted] just called me back. He's going to pass a message to Caban's attorney about interviewing him.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr.
Savannah, GA. 31406
[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Mcclendon, Angelique
Sent: Monday, June 4, 2018 4:10 PM
To: Miller, Rick
Cc: Hill, Wendy; Courtois, Charles; Taylor, Lance; Miles, Pierre
Subject: Re: Kenneth Caban Gonzalez and [redacted]

I do not have any additional information. I can check with field ops.

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services

On Jun 4, 2018, at 3:39 PM, Miller, Rick <[redacted] wrote:

> Wendy
> I am not sure if there is additional info. I will check with legal.
>
> Angelique ??? Any additional info ??
>
> **From:** Hill, Wendy
> **Sent:** Monday, June 04, 2018 9:42 AM
> **To:** Miller, Rick <[redacted]>; Courtois, Charles <[redacted]>
> **Subject:** RE: Kenneth Caban Gonzalez and[redacted]
>
> Rick-
>
> I'm not finding them in Spillman or GoMain?? Do we have a OLN or SSN on them?

Wendy Hill
Investigative Assistant
GA Department of Driver Services
Office of Investigative Services
2201 East View Pkwy
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

From: Miller, Rick
Sent: Monday, June 04, 2018 9:38 AM
To: Courtois, Charles <[redacted]>; Hill, Wendy <[redacted]
Subject: FW: Kenneth Caban Gonzalez and [redacted]

Can you check Spillman and give a quick brief on these two individuals, please.

Thx
RM

From: Mcclendon, Angelique
Sent: Monday, June 04, 2018 7:58 AM
To: Miller, Rick[redacted]; Taylor, Lance <[redacted]v>
Subject: Kenneth Caban Gonzalez and [redacted]

Hey guys,

We have been contacted by a Florida Attorney seeking an update regarding the return of identity documents to Kenneth Caban Gonzalez and [redacted]. Do these customers have open cases with OIS?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services
[redacted]

This message is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

AMERICAN OVERSIGHT

Taylor, Lance

From: Knotts, Anthony
Sent: Friday, June 8, 2018 9:01 AM
To: Taylor, Lance
Subject: Re: Documents at ICE Forensic Lab

I'll check and let you know.

Tony

-------- Original message --------
From: "Taylor, Lance" [redacted]>
Date: 6/8/18 8:52 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]>
Subject: Documents at ICE Forensic Lab

Tony....is there any word on these documents? If not, can we possibly get some idea what the timeline might be from this point? The defendants attorneys are requesting the return of their documents. Thanks, LT

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Mcclendon, Angelique
Sent: Tuesday, June 12, 2018 5:22 PM
To: Taylor, Lance
Cc: Miller, Rick
Subject: Kenneth Caban Gonzalez and [redacted]

Lance,

I spoke with Ms. Kira Romero-Craft, Managing Attorney from LatinoJustice re: these cases. She asked for updates. She was told that we are not currently in possession of the documents they presented. Can you reach out to the DA's office and the feds for status updates so I can communicate those to the attorney?

Angelique B. McClendon
General Counsel
Georgia Department of Driver Services
[redacted]

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AMERICAN OVERSIGHT

Taylor, Lance

From: Harrell, Tona
Sent: Tuesday, December 4, 2018 2:41 PM
To: Miller, Rick; Taylor, Lance
Cc: Harrell, Tona; Mcclendon, Angelique; Park, Mindy H.
Subject: FW: Release of DDS Records for KCG
Attachments: DDS Request for KCG File.pdf; Kenneth Caban DDS release.pdf

Rick/Lance,

The attached request has a Fraud alert. I can produce the application if it is ok, but they may also be requesting any investigation documents. There is a notepad on the record, that references another d/l #.

Thanks/Tona

From: Mcclendon, Angelique
Sent: Friday, November 30, 2018 4:11 PM
To: Harrell, Tona [redacted]
Subject: FW: Release of DDS Records for KCG

Tona,

Please see below.

From: Francisca Fajana <[redacted]>
Sent: Friday, November 30, 2018 3:55 PM
To: Legal, Dds [redacted]>; Mcclendon, Angelique <[redacted]
Cc: Jorge Vasquez [redacted] Kira Romero <[redacted]>
Subject: Release of DDS Records for KCG

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Dear Legal Department:

I understand that Attorney McClendon is out of the office. Attached, please find a letter and written consent for release of records. Thank you for your attention in this regard.

By a separate email, I have forwarded a request for another client's DDS records.

Francisca D. Fajana
Senior Counsel
latinojustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

AMERICAN OVERSIGHT

*Admitted to New York and Massachusetts Bar

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AMERICAN OVERSIGHT

latinoJustice PRLDEF
99 Hudson Street 14th Floor | New York, NY 10013
T: 800.328.2322

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
Email: [redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

Justice
PELDEF

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted] any information related to my biographical information including but not limited to my birth certificate and registry of birth infomation and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed Full Name: Kenneth Cabrera Gonzalez

Date of birth: [redacted]

Signature: Kenneth Cabrera Date: 4-Feb-18

AMERICAN OVERSIGHT

Taylor, Lance

From: Legal, Dds
Sent: Tuesday, December 11, 2018 3:08 PM
To: Francisca Fajana
Cc: Legal, Dds; Mcclendon, Angelique
Subject: FW: Release of DDS Records for KCG - Kenneth Caban
Attachments: DDS Request for KCG File.pdf; Kenneth Caban DDS release.pdf

Ms. Fajana,

Your request for documents on Mr. Caban has been forward to the appropriate department for processing. Once received you will be provided an update.

Thank you,

Tona Harrell

From: Francisca Fajana [redacted]>
Sent: Friday, November 30, 2018 3:55 PM
To: Legal, Dds [redacted]>; Mcclendon, Angelique <[redacted]>
Cc: Jorge Vasquez <[redacted]>; Kira Romero <[redacted]>
Subject: Release of DDS Records for KCG

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Dear Legal Department:

I understand that Attorney McClendon is out of the office. Attached, please find a letter and written consent for release of records. Thank you for your attention in this regard.

By a separate email, I have forwarded a request for another client's DDS records.

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

AMERICAN OVERSIGHT

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AMERICAN OVERSIGHT

LatinoJustice PRLDEF
99 Hudson Street 14th Floor | New York, NY 10013
T: 800.328.2322

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
Email: [redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

justice

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I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed Full Name: Kenneth Cabán Gonzalez

Date of birth: [redacted]

Signature: Kenneth Cabán Date: 4-Feb-18

AMERICAN OVERSIGHT

Taylor, Lance

From: Legal, Dds
Sent: Tuesday, December 18, 2018 3:57 PM
To: Taylor, Lance
Cc: Legal, Dds
Subject: FW: Release of DDS Records for KCG
Attachments: DDS Request for KCG File.pdf; Kenneth Caban DDS release.pdf

Per our conversation, I am releasing documents for Kenneth Caban.

Thanks/Tona

From: Harrell, Tona [redacted]
Sent: Monday, December 10, 2018 1:51 PM
To: Miller, Rick <[redacted]; Taylor, Lance <[redacted]>
Cc: Legal, Dds <[redacted]; Mcclendon, Angelique <[redacted]>
Subject: FW: Release of DDS Records for KCG

Good afternoon,

Just a reminder that I need to respond the this attorney.

Thank you,

Tona

From: Harrell, Tona
Sent: Tuesday, December 4, 2018 2:41 PM
To: Miller, Rick <[redacted]>; Taylor, Lance [redacted]>
Cc: Harrell, Tona <[redacted]; Mcclendon, Angelique ([redacted]; Park, Mindy H. <[redacted]>
Subject: FW: Release of DDS Records for KCG

Rick/Lance,

The attached request has a Fraud alert. I can produce the application if it is ok, but they may also be requesting any investigation documents. There is a notepad on the record, that references another d/l #.

Thanks/Tona

From: Mcclendon, Angelique
Sent: Friday, November 30, 2018 4:11 PM
To: Harrell, Tona [redacted]>
Subject: FW: Release of DDS Records for KCG

Tona,

Please see below.

AMERICAN OVERSIGHT

From: Francisca Fajana <[redacted]
Sent: Friday, November 30, 2018 3:55 PM
To: Legal, Dds [redacted]>; Mcclendon, Angelique [redacted]
Cc: Jorge Vasquez [redacted]; Kira Romero [redacted]
Subject: Release of DDS Records for KCG

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By a separate email, I have forwarded a request for another client's DDS records.

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Senior Counsel
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[redacted]

*Admitted to New York and Massachusetts Bar

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AMERICAN OVERSIGHT

latinoJustice PRLDEF
99 Hudson Street 14th Floor | New York, NY 10013
T: 800.328.2322

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
[redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

justice
PR.DEP

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted], any information related to my biographical information including but not limited to my birth certificate and registry of birth information and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed Full Name: Kenneth Cabán Gonzalez

Date of birth: [redacted]

Signature: Kenneth Cabán Date: 4-Feb-18

AMERICAN OVERSIGHT

Taylor, Lance

From: Woo, James C.
Sent: Thursday, January 17, 2019 3:49 PM
To: Taylor, Lance; Smith, Jared
Subject: Fwd: Kenneth Gonzalez

Hey I was just forward this from Hinesville CSC. He is the other half of the PBRC case which was issued. How should I advise them to proceed??

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

From: Jones, Marquita T. <[redacted]>
Date: Jan 17, 2019, 3:40 PM -0500
To: Woo, James C. <[redacted]>
Cc: Baum, Laura <[redacted]>
Subject: Kenneth Gonzalez

Hello Mr. Woo,

This is Marquita Jones from the Hinesville CSC. We have a customer name Kenneth Gonzalez that came in 10/2017 and at the time we were instructed to mail off all documents if a customer came from Puerto Rico. According to Investigative Services everything was turned over to you and that there was nothing they could do and we would have to contact you. We have tried to contact you a few times and we left a message on each number we have on file. On 1/17/2018, Mr. Gonzalez came into the office and stated that he still hasn't received his documents back, but he needed to get an I/D so that he can get his newborn from the hospital, he can not take the baby home without any I/D but we haven't issued anything because he has none of his originals, just the copies we made of them and the investigative services office in Atlanta said we have to get in touch we to see you what's our next step since he doesn't have any originals in his possession. Are we allow to give him an I/D from the originals that were downloaded on the on base. You can contact me or Laura to let us now what the next step is.

Thanks

Marquita

[redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Mcclendon, Angelique
Sent: Tuesday, February 19, 2019 4:27 PM
To: Taylor, Lance
Cc: Heard, Crandall
Subject: FW: Release of Information
Attachments: Kenneth Caban DDS release.pdf; DDS 2nd Request for KCG File.pdf

Lance,

Can you talk to us about this case tomorrow?

From: Francisca Fajana [redacted]
Sent: Friday, February 15, 2019 11:09 AM
To: Mcclendon, Angelique [redacted]
Subject: FW: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Francisca D. Fajana
Senior Counsel
latinojustice
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

This transmittal is intended for a particular addressee(s). It may constitute a PRIVATE and CONFIDENTIAL attorney-client communication. If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify LatinoJustice PRLDEF immediately by email replying to the sender and delete the transmittal and any attachments.

From: Francisca Fajana
Sent: Friday, February 15, 2019 11:04 AM
[redacted]

Hi Tona,

Attached, please find a request for release of records for my client, Kenneth Caban Gonzalez, and his signed release.

AMERICAN OVERSIGHT

Thank you for your attention in this regard.

P/s—you previously sent me Mr. Caban Gonzalez' 2017 application for a driver's license. You don't need to re-send those unless there are additional documents relevant to that application which were not sent. Thanks.

Francisca D. Fajana
Senior Counsel
LatinoJustice
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

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AMERICAN OVERSIGHT

LATINO justice PRLDEF

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted], any information related to my biographical information including but not limited to my birth certificate and registry of birth infomation and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed Full Name: Kenneth Cabán Gonzalez

Date of birth: [redacted]

Signature: Kenneth Cabán Date: 4-Feb-18

AMERICAN OVERSIGHT

LatinoJustice PRLDEF
99 Hudson Street 14th Floor | New York, NY 10013
T: 800.328.2322

VIA EMAIL ONLY

February 15, 2019

Ms. Tona Harrell
Legal Department
Georgia Department of Driver Services
2206 East View Parkway, NE
Conyers, GA 30013
Email [redacted]

Re: DDS Record of Kenneth Caban Gonzalez
DOB: [redacted]

Dear Ms. Harrell:

I write to request release of all records, including application(s) for a George identification card and copy of any identification card or license issued, for Kenneth Caban Gonzalez in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzalez.

Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Tuesday, February 19, 2019 7:34 PM
To: Mcclendon, Angelique
Subject: Re: Release of Information

Yes...tomorrow afternoon around 330 or 4 is best for me...

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Mcclendon, Angelique" [redacted]
Date: 2/19/19 4:27 PM (GMT-05:00)
To: "Taylor, Lance" [redacted]
Cc: "Heard, Crandall" [redacted]
Subject: FW: Release of Information

Lance,

Can you talk to us about this case tomorrow?

From: Francisca Fajana [redacted]>
Sent: Friday, February 15, 2019 11:09 AM
To: Mcclendon, Angelique [redacted]>
Subject: FW: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Francisca D. Fajana
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AMERICAN OVERSIGHT

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From: Francisca Fajana
Sent: Friday, February 15, 2019 11:04 AM
[redacted]
Subject: Release of Information

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AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Wednesday, February 20, 2019 6:00 PM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: Kenneth Caban-Gonzalez

Angelique, a check of the GO system shows that Mr. Caban-Gonzalez was issued an ID Card on January 18, 2019. There are no documents on file from this issuance (no application, no identity documents, etc...). Thanks, LT

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Harrell, Tona
Sent: Wednesday, February 20, 2019 6:00 PM
To: Taylor, Lance
Subject: Automatic reply: Kenneth Caban-Gonzalez

Update: Effective 2/18/19 I will be working part time until 03/20/19. I will respond back to any email as quickly as possible.

Currently, my work schedule is Monday thru Thursday. Any emails received on Friday will be addressed on the following Monday. If you need immediate attention, you may call [redacted]

AMERICAN OVERSIGHT

Taylor, Lance

From: Miller, Rick
Sent: Wednesday, February 20, 2019 6:41 PM
To: Smith, Jeff; Taylor, Lance
Cc: Mcclendon, Angelique; Harrell, Tona
Subject: Re: Kenneth Caban-Gonzalez

Hinesville !!

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Smith, Jeff" [redacted]
Date: 2/20/19 6:39 PM (GMT-05:00)
To: "Taylor, Lance" [redacted]
Cc: "Mcclendon, Angelique" [redacted]>, "Harrell, Tona" <[redacted], "Miller, Rick" <[redacted]>
Subject: RE: Kenneth Caban-Gonzalez

Which site?

Jeff Smith
Chief Information Officer
Georgia Department of Driver Services
[redacted]

Georgia Department Of DRIVER SERVICES

From: Taylor, Lance [redacted]
Sent: Wednesday, February 20, 2019 6:04 PM
To: Smith, Jeff [redacted]>
Cc: Mcclendon, Angelique [redacted]>; Harrell, Tona [redacted] Miller, Rick [redacted]
Subject: Kenneth Caban-Gonzalez
Importance: High

Jeff, in response to an Open Records Request related to a fraud case on the above listed subject, I was looking in On-Base for records associated with a January 18, 2019 issuance of an ID card to him. No records exist in On-Base for this issuance. There are some records from a previous issuance, but nothing from January 18, 2019. Is there a way you can

AMERICAN OVERSIGHT

check to see if something was scanned and for some reason just did not attach to the record? Thank you……Lance……..Mr Caban-Gonzalez's OLN is [redacted].

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Smith, Jeff
Sent: Wednesday, February 20, 2019 6:40 PM
To: Taylor, Lance
Cc: Mcclendon, Angelique; Harrell, Tona; Miller, Rick
Subject: RE: Kenneth Caban-Gonzalez

Which site?

Jeff Smith
Chief Information Officer
Georgia Department of Driver Services
[redacted]

Georgia Department Of
DRIVER SERVICES

From: Taylor, Lance [redacted]
Sent: Wednesday, February 20, 2019 6:04 PM
To: Smith, Jeff [redacted]
Cc: Mcclendon, Angelique [redacted]; Harrell, Tona [redacted]; Miller, Rick [redacted]
Subject: Kenneth Caban-Gonzalez
Importance: High

Jeff, in response to an Open Records Request related to a fraud case on the above listed subject, I was looking in On-Base for records associated with a January 18, 2019 issuance of an ID card to him. No records exist in On-Base for this issuance. There are some records from a previous issuance, but nothing from January 18, 2019. Is there a way you can check to see if something was scanned and for some reason just did not attach to the record? Thank you……Lance…….Mr Caban-Gonzalez's OLN is [redacted]1.

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Wednesday, February 20, 2019 6:04 PM
To: Smith, Jeff
Cc: Mcclendon, Angelique; Harrell, Tona; [redacted]v
Subject: Kenneth Caban-Gonzalez

Importance: High

Jeff, in response to an Open Records Request related to a fraud case on the above listed subject, I was looking in On-Base for records associated with a January 18, 2019 issuance of an ID card to him. No records exist in On-Base for this issuance. There are some records from a previous issuance, but nothing from January 18, 2019. Is there a way you can check to see if something was scanned and for some reason just did not attach to the record? Thank you.....Lance.....Mr Caban-Gonzalez's OLN is [redacted]

Lance Taylor
Deputy Director of Investigations
Georgia Department of Driver Services

AMERICAN OVERSIGHT

Taylor, Lance

From: Smith, Jeff
Sent: Wednesday, February 20, 2019 7:41 PM
To: Taylor, Lance; Miller, Rick
Subject: Fwd: Kenneth Caban-Gonzalez

Jeff Smith
Department of Driver Services

Begin forwarded message:

From: "Mohammed, Mushtaq" [redacted]
Date: February 20, 2019 at 7:39:21 PM EST
To: "Smith, Jeff" [redacted], "Kossonou, Kouakou" [redacted]
Cc: "Courchaine, Joe" [redacted]>
Subject: RE: Kenneth Caban-Gonzalez

Sir,
Based on my list, I have the following workstations at Hinesville CSC.
10.172.85.27 → Turned off
10.53.8.180 → Could not find any driver images belonging to this driver
10.53.8.181 → Could not find any driver images belonging to this driver

So, I looked for any License application documents scanned at CSC -011(Hinesville) on 01/18/2019 with First name='KENNETH'
I found that record in DB and did the same search in onbase and found him.
When I looked at the keywords, the drivers license number was just "1" after which I corrected it to the correct value.
Now, this document can be pulled by license number.

I thought of searching this way just today. I will run the same query tomorrow for the other two drivers you gave me yesterday.
I don't have other driver details. Will get them from mainframe team tomorrow and will get back to you.

1) Screen shot displaying the SQL query and results.

AMERICAN OVERSIGHT

Hope this helps...

Thanks and Regards

Sincerely,
Mushtaq Siddique Mohammed
Georgia Department Of Driver Services
Desk : [redacted] |Cell: [redacted]
Email: [redacted]

From: Mohammed, Mushtaq
Sent: Wednesday, February 20, 2019 6:57 PM
To: Smith, Jeff [redacted]>; Kossonou, Kouakou <[redacted]
Subject: Re: Kenneth Caban-Gonzalez

Yes sir
Will get back to you soon

Get Outlook for iOS

From: Smith, Jeff <[redacted]>
Sent: Wednesday, February 20, 2019 6:51 PM
To: Kossonou, Kouakou; Mohammed, Mushtaq
Subject: Fwd: Kenneth Caban-Gonzalez

This happened in Hinesville.

Can one of you look and see if there are any documents that did not get uploaded.

Jeff Smith
Department of Driver Services

Begin forwarded message:

> **From:** "Taylor, Lance" <[redacted]>
> **Date:** February 20, 2019 at 6:03:57 PM EST
> **To:** "Smith, Jeff" <[redacted]
> **Cc:** "Mcclendon, Angelique" <[redacted]>, "Harrell, Tona" <[redacted], "Miller, Rick" [redacted]
> **Subject: Kenneth Caban-Gonzalez**
>
> Jeff, in response to an Open Records Request related to a fraud case on the above listed subject, I was looking in On-Base for records associated with a January 18, 2019 issuance of an ID card to him. No records exist in On-Base for this issuance. There are some records from a previous issuance, but nothing from January 18, 2019. Is there a way you can check to see if something was scanned and for some reason just did not attach to the record? Thank you.....Lance.....Mr Caban-Gonzalez's OLN is [redacted]
>
> **Lance Taylor**
> Deputy Director of Investigations

AMERICAN OVERSIGHT

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Wednesday, February 20, 2019 8:14 PM
To: Mcclendon, Angelique; Harrell, Tona
Subject: Fwd: Kenneth Caban-Gonzalez

Angelique/Tona...IT located the application. I will forward to you tomorrow...LT

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Miller, Rick" <[redacted]>
Date: 2/20/19 7:45 PM (GMT-05:00)
To: "Smith, Jeff" <[redacted] "Taylor, Lance" [redacted], "Bryson, Korey" [redacted]
Subject: Re: Kenneth Caban-Gonzalez

Thanks Jeff !!
RM

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Smith, Jeff" <[redacted]
Date: 2/20/19 7:40 PM (GMT-05:00)
To: "Taylor, Lance" [redacted], "Miller, Rick" [redacted]
Subject: Fwd: Kenneth Caban-Gonzalez

Jeff Smith
Department of Driver Services

Begin forwarded message:

> **From:** "Mohammed, Mushtaq" <[redacted]>
> **Date:** February 20, 2019 at 7:39:21 PM EST
> **To:** "Smith, Jeff" [redacted]>, "Kossonou, Kouakou" <[redacted]
> **Cc:** "Courchaine, Joe" <[redacted]>
> **Subject: RE: Kenneth Caban-Gonzalez**
>
> Sir,
> Based on my list, I have the following workstations at Hinesville CSC.
> 10.172.85.27 → Turned off

AMERICAN OVERSIGHT

10.53.8.180 → Could not find any driver images belonging to this driver
10.53.8.181 → Could not find any driver images belonging to this driver

So, I looked for any License application documents scanned at CSC -011(Hinesville) on 01/18/2019 with First name='KENNETH'
I found that record in DB and did the same search in onbase and found him.
When I looked at the keywords, the drivers license number was just "1" after which I corrected it to the correct value.
Now, this document can be pulled by license number.

I thought of searching this way just today. I will run the same query tomorrow for the other two drivers you gave me yesterday.
I don't have other driver details. Will get them from mainframe team tomorrow and will get back to you.

1. Screen shot displaying the SQL query and results.

```
1  select * from onbase.hsi.itemdata d
2  inner join  onbase.hsi.keyitem103 R ON
3  d.itemnum=R.itemnum
4  INNER join onbase.hsi.keyitem108 F ON
5  d.itemnum=F.itemnum INNER JOIN Onbase.hsi.keyitem114 C
6  on d.itemnum=C.itemnum
7  WHERE d.itemtypenum=129
8  and cast(R.keyvaluedate as DATE)='01/18/2019'
9  and F.keyvaluechar='KENNETH'
10 and C.keyvaluechar=011
```

)0 %

Results | Messages

	itemnum	itemname	batchnum	status	itemtypegroupnum
1	67935529	DMS - License Application - 1/18/2019 - CABAN GONZALEZ, KENNETH	28940008	0	101
2	67942669	DMS - License Application - 01/18/2019 - [redacted]	28943604	0	101
3	67923736	DMS - License Application - 1/18/2019 - [redacted]	28933297	0	101

2. Screen shot on how the keywords were before change.

AMERICAN OVERSIGHT

Hope this helps...

Thanks and Regards

Sincerely,
Mushtaq Siddique Mohammed
Georgia Department Of Driver Services
Desk : [redacted] Cell: [redacted]
Email: [redacted]

From: Mohammed, Mushtaq
Sent: Wednesday, February 20, 2019 6:57 PM
To: Smith, Jeff [redacted]; Kossonou, Kouakou <[redacted]
Subject: Re: Kenneth Caban-Gonzalez

Yes sir
Will get back to you soon

Get Outlook for iOS

From: Smith, Jeff <[redacted]
Sent: Wednesday, February 20, 2019 6:51 PM
To: Kossonou, Kouakou; Mohammed, Mushtaq
Subject: Fwd: Kenneth Caban-Gonzalez

This happened in Hinesville.

Can one of you look and see if there are any documents that did not get uploaded.

Jeff Smith
Department of Driver Services

Begin forwarded message:

> **From:** "Taylor, Lance" [redacted]
> **Date:** February 20, 2019 at 6:03:57 PM EST
> **To:** "Smith, Jeff" [redacted]
> **Cc:** "Mcclendon, Angelique" <[redacted], "Harrell, Tona" [redacted], "Miller, Rick" [redacted]
> **Subject: Kenneth Caban-Gonzalez**
>
> Jeff, in response to an Open Records Request related to a fraud case on the above listed subject, I was looking in On-Base for records associated with a January 18, 2019 issuance of an ID card to him. No records exist in On-Base for this issuance. There are some records from a previous issuance, but nothing from January 18, 2019. Is there a way you can check to see if something was scanned and for some reason just did not attach to the record? Thank you.....Lance.....Mr Caban-Gonzalez's OLN is [redacted]
>
> **Lance Taylor**
> Deputy Director of Investigations

AMERICAN OVERSIGHT

AMERICAN OVERSIGHT

Taylor, Lance

From: Bryson, Korey
Sent: Thursday, February 21, 2019 9:25 AM
To: Miller, Rick; Taylor, Lance
Subject: RE: Kenneth Caban-Gonzalez
Attachments: DMS - License Application - 1-18-2019 - CABAN GONZALEZ, KENNETH.pdf

Lance & Rick

Here are his docs from 1/18/19

Korey Bryson
Investigative Assistant
Georgia Department of Driver Services
[redacted]

From: Miller, Rick [redacted]
Sent: Wednesday, February 20, 2019 7:45 PM
To: Smith, Jeff [redacted]; Taylor, Lance <[redacted]>; Bryson, Korey
[redacted]
Subject: Re: Kenneth Caban-Gonzalez

Thanks Jeff !!
RM

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Smith, Jeff" [redacted]
Date: 2/20/19 7:40 PM (GMT-05:00)
To: "Taylor, Lance" [redacted], "Miller, Rick" [redacted]
Subject: Fwd: Kenneth Caban-Gonzalez

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Department of Driver Services

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> **To:** "Smith, Jeff" [redacted]>, '[redacted]JCourchaine@dds.ga.gov>
> **Subject: RE: Kenneth Caban-Gonzalez**

AMERICAN OVERSIGHT

Taylor, Lance

From: Taylor, Lance
Sent: Thursday, February 21, 2019 9:56 AM
To: Mcclendon, Angelique; Harrell, Tona
Subject: Fwd: Kenneth Caban-Gonzalez
Attachments: DMS - License Application - 1-18-2019 - CABAN GONZALEZ, KENNETH.pdf

See attached

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Bryson, Korey" <[redacted]
Date: 2/21/19 9:26 AM (GMT-05:00)
To: "Miller, Rick" [redacted], "Taylor, Lance" [redacted]
Subject: RE: Kenneth Caban-Gonzalez

Lance & Rick

Here are his docs from 1/18/19

Korey Bryson
Investigative Assistant
Georgia Department of Driver Services
[redacted]

From: Miller, Rick [redacted]>
Sent: Wednesday, February 20, 2019 7:45 PM
To: Smith, Jeff <[redacted]>; Taylor, Lance [redacted]>; Bryson, Korey
[redacted]
Subject: Re: Kenneth Caban-Gonzalez

Thanks Jeff !!
RM

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From: "Smith, Jeff" [redacted]
Date: 2/20/19 7:40 PM (GMT-05:00)
To: "Taylor, Lance" <[redacted]>, "Miller, Rick" <[redacted]>
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AMERICAN OVERSIGHT

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Department of Driver Services

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> **Cc:** "Mcclendon, Angelique" "Harrell, Tona" >, "Miller, Rick"
> **Subject: Kenneth Caban-Gonzalez**
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>
> **Lance Taylor**
> Deputy Director of Investigations

AMERICAN OVERSIGHT

New Procedure for acceptance of Puerto Rican Birth Certificate.

This procedure supersedes all previous procedures related to the acceptance of the Puerto Rican birth certificate.

First Contact Report procedure.

A new form, the First Contact Report, is being introduced and replaces any existing form that accompanies retained documents. Follow these steps when the procedure calls for retaining documents:

1. TM must complete the First Contact Report form. Do not give a copy to the applicant.
2. Contact the Office of Investigative Services (OIS) for guidelines and to obtain a case number.
3. Give the applicant the Customer Referral form so that they may follow up with OIS on the status of their documents.
4. Scan the forms and all documents into the applicant record in OnBase.
5. Send the First Contact Report form and all original documents to the OIS
    a. Put the form and all documents into a separate envelope with the Case number on the outside of the envelope.
    b. Send the envelope via Overnight mail to the Office of Investigative Services:

        DDS Investigative Services
        2201 East View Parkway
        Conyers, GA 30013
6. It is very important that these documents be expedited so they must be sent in the next overnight delivery pick up.

Note: You may include more than one envelope but each must have a case number on it and contain only the documents for that applicant.

The new procedure is outlined below.

We cannot accept any Puerto Rican birth certificates issued prior to July 1, 2010.

The following procedure relates to acceptance and issuance instructions for any applicant presenting a Puerto Rican birth certificate dated on or after July 1, 2010.

- Out of State Transfer: If an applicant presents a current DL/ID from one of the other 49 US states (US territories are excluded) AND a Puerto Rican birth certificate:
    - Issue the DL/ID.
    - **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Out of State Transfer (Minor Under 18)**:**

If an applicant presents a current DL/ID from one of the other 49 US states (US territories are excluded) AND a Puerto Rican birth certificate.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

If the applicant does not have a valid DL/ID from one of the other 49 states (US territories are excluded) AND presents a Puerto Rican birth certificate make sure the parent, guardian or responsible adult has a **valid GA DL/ID**.

- Proceed to issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

AMERICAN OVERSIGHT

- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

- First Issue – GA: If an applicant is applying for a DL/ID in GA for the first time and presents a Puerto Rican birth certificate:
  - **Process the issuance transaction and RETAIN all original documents and follow the procedures outlined above for the First Contact Report.**
  - Make sure a photo is captured.
  - Using the drop down menu in the Codex field, select fraud.
  - Call OIS at 678.413.8766 for immediate direction and to obtain a case number.
  - Give the applicant the completed Customer Referral form with the case number and advise them to contact the Office of Investigative Services office at 678.413.8766 after 10 business days.
- First Issue – GA (Minor Under 18):

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult has a valid GA DL/ID.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult DOES NOT has a valid GA DL/ID the applicant may not proceed. The parent, guardian or responsible adult must apply and receive a valid GA DL/ID, first.

Contact representatives with the Office of Investigative Services for directions and assistance by calling:

- Monday - 8:00 am to 5:00 pm call 678.413.8766
- Tuesday – Friday – 8:00 am to 6:30 pm call 678.413.8766.
- After hours or weekends call IS pager 678.582.4580

AMERICAN OVERSIGHT

Georgia Department Of
DRIVER SERVICES
Office of Investigative Services

First Contact Report

Incident Date:	Time: ☐ AM ☐ PM	Inv Services Case #: -	Inv Services Staff:
Reporting DDS Examiner:	CSC	Examiners Involved:	

Applicant Information

Name (LAST , First Middle): ,	DOB:	License/ID Number:	State:
Address:			
Phone:	Email:		

Translator/ 3rd Party (If Applicable) ** Optional

Name (LAST , First Middle): ,	DOB:	License/ID Number:	State:
Address:			
Phone:	Email:		

List Documents Mailed to Investigative Services:	Documents Retained by: Date retained: Mailed By: Date Mailed:
Description of Events Including Each Examiners' Participation:	
Remarks:	

AMERICAN OVERSIGHT

Georgia Department of Driver Services

2206 East View Parkway • Conyers, Georgia 30013 • [redacted]

Nathan Deal
Governor

Gregory C. Dozier
Commissioner

We apologize for any inconvenience due to the retention of your documents. These documents will be sent via overnight delivery service to the Office of Investigative Services. Please allow at least 10 business days before contacting them to determine the status of the documents.

The case number below will be required when contacting the Office of Investigative Services.

Case#_____

Telephone #: [redacted]

Monday: 8:00 am to 4:30 pm

Tuesday – Friday: 8:00 am to 6:30 pm

General Council Division
Office of Investigative Services
2201 East View Parkway
Conyers, GA 30013
[redacted]
Fax: [redacted]

AMERICAN OVERSIGHT

Customer Service Licensing & Records Manager's Bulletin

For April 17, 2012 ***#041712-01***

EMPLOYEE ACTION

After you read this bulletin, place your initials below and pass it to another employee. The last employee to read this bulletin should return it to their supervisor or manager.

CSC Manager Action Required

1) Provide all team members with copies of this bulletin and the attachment.

2) Ensure that all team members understand this important customer service information.

New Procedure for handling Puerto Rican Birth Certificates

Effective immediately, revised procedures have been implemented when issuing licenses/IDs to those presenting a Puerto Rican birth certificate. This new procedure must be covered with all employees. Employees must acknowledge receipt of the instructions and understand how to proceed.

The new procedure is attached and supersedes all previous procedures related to acceptance of the Puerto Rican birth certificates.

A Customer Referral Form (attached) must be given to any applicant where the procedure calls for retaining the original documents.

The First Contact Form (attached) will be used in those instances where the procedure calls for retaining the original documents that must be sent to Investigative Services. The First Contact Form and all original documents must be sent as quickly as possible via overnight delivery to:

DDS Investigative Services
2201 East View Parkway
Conyers, GA 30013

PRBC Revised0403.doc

First_Contact_Report 03.doc

Customer Refer Form.doc

If you have any questions contact Cindy Bailey at [redacted]

Contact Us If We Can Help

Business Analyst	Bob Nakai	[redacted]	[redacted]
Business Standards Mgr	Rose Frenelle	[redacted]	[redacted]

AMERICAN OVERSIGHT

DDS
GEORGIA DEPARTMENT OF DRIVER SERVICES

Field Operations Manager's Bulletin

Puerto Rican Birth Certificates *#122117-02*

EMPLOYEE ACTION for December 21, 2017

After you read this bulletin, place your initials below and pass it to another employee. The last employee to read this bulletin should return it to their supervisor or manager.

CSC Manager Action Required

1) Review and discuss with Team Members.
2) Ensure that all Team Members are following the same guidelines and procedures.
3) **DO NOT** give copies of any Bulletin to customers.

Remember!

1) This bulletin may not cover every situation that may arise.
2) Before any customer is denied service, please refer customer to a Manager.
3) **DO NOT** give Legal telephone number to customers.
4) **DO NOT** give legal advice to customers!

Overview

Effective immediately, **any Puerto Rican birth certificates issued before July 1, 2010 will not be accepted**.

Please continue to accept Puerto Rican birth certificates issued on or after July 1, 2010 **REGARDLESS** if customers are new to Georgia or currently hold a Georgia license, permit or identification card.

Do not forward Puerto Rican birth certificates to the Office of Investigative Services (OIS) unless fraud is suspected.

Customers with Puerto Rican licenses **must** present all required documents to be Secure ID compliant and **must** successfully pass the knowledge and road exams before a Georgia license can be issued.

Contact Us If We Can Help (FOR INTERNAL USE ONLY)

Business Support Analyst III — Zelian Stewart — [redacted] — [redacted]
BSU Manager — Darrell Harrison — [redacted] — [redacted]

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Taylor, Lance
Subject: Re: Hinesville
Date: Friday, December 8, 2017 11:47:57 AM

Thx!

Mike Mitchell
GA Dept of Driver Services

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:45:46 AM
To: Mitchell, Michael
Subject: RE: Hinesville

Hey Mike…we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]; Taylor, Lance [redacted]
Cc: Rich, Ricky [redacted]; Miles, Pierre [redacted]>; Moore, Spencer [redacted]
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?
Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud [redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mike,
Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card,

AMERICAN OVERSIGHT

PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.
Kenneth Caban – [redacted]
[redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Moore, Spencer; Rich, Ricky; Miles, Pierre
Subject: Fwd: Hinesville
Date: Friday, December 8, 2017 11:47:24 AM

Fyi. This explains why we do what we do. Lol.

Mike Mitchell
GA Dept of Driver Services

From: Taylor, Lance [redacted]
Sent: Friday, December 8, 2017 11:45 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]

Hey Mike…we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]>; Taylor, Lance [redacted]
Cc: Rich, Ricky [redacted]; Miles, Pierre [redacted]; Moore, Spencer [redacted]
Subject: Fwd: Hinesville

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Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <j[redacted]
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]

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Mike,

AMERICAN OVERSIGHT

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Kenneth Caban – [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Taylor, Lance
Subject: Re: Hinesville
Date: Friday, December 8, 2017 11:46:27 AM

Thx sir!

Mike Mitchell
GA Dept of Driver Services

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:45:46 AM
To: Mitchell, Michael
Subject: RE: Hinesville

Hey Mike…we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]; Taylor, Lance [redacted]
Cc: Rich, Ricky [redacted]>; Miles, Pierre [redacted]>; Moore, Spencer [redacted]>
Subject: Fwd: Hinesville

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Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <[redacted]
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael <[redacted]>

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AMERICAN OVERSIGHT

PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.
Kenneth Caban – [redacted]
[redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto[redacted]]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Taylor, Lance
To: Mitchell, Michael
Subject: RE: Hinesville
Date: Friday, December 8, 2017 11:45:48 AM

Hey Mike…we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick [redacted]>; Taylor, Lance [redacted]>
Cc: Rich, Ricky <[redacted]>; Miles, Pierre <[redacted]>; Moore, Spencer <S[redacted]>
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?
Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <[redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael <[redacted]>

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Mike,
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Kenneth Caban [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520

AMERICAN OVERSIGHT

[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:mbmitchell@dds.ga.gov]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Taylor, Lance
To: Mitchell, Michael
Subject: RE: Hinesville
Date: Friday, December 8, 2017 11:23:14 AM

Mike, I am not finding any cases on either of those names (at least not from the area you are interested in). Nothing on Kenneth Caban and a couple of cases on [redacted] but those cases are from metro ATL and I don't think they're recent. I did send an email to my team to see if they are working on something and just don't have it in the system yet, so, I'll let you know if I get anything. But, that's where I'm at right now. Thanks, LT

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick <[redacted]>; Taylor, Lance <[redacted]>
Cc: Rich, Ricky <r[redacted]>; Miles, Pierre <P[redacted]>; Moore, Spencer <S[redacted]>
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?
Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <[redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]>

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Mike,
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Kenneth Caban – [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****
Jud Seymour, District Director

AMERICAN OVERSIGHT

1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Seymour, Jud
Subject: Re: Hinesville
Date: Friday, December 8, 2017 11:13:42 AM

Interesting. We'll cross reference these two names.

Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <J[redacted]>
Sent: Friday, December 8, 2017 10:58:58 AM
To: Mitchell, Michael
Subject: RE: Hinesville

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Mike,
Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.
Kenneth Caban [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Taylor, Lance
To: Mitchell, Michael
Subject: RE: Hinesville
Date: Friday, December 8, 2017 11:12:36 AM

Of course…give me a minute and I'll get back to you

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
Office: [redacted]

From: Mitchell, Michael
Sent: Friday, December 08, 2017 11:10 AM
To: Miller, Rick <[redacted]>; Taylor, Lance <[redacted]>
Cc: Rich, Ricky <[redacted]>; Miles, Pierre <P[redacted]>; Moore, Spencer <[redacted]>
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?
Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud <[redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]>

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Kenneth Caban [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****
Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]

AMERICAN OVERSIGHT

Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Miller, Rick; Taylor, Lance
Cc: Rich, Ricky; Miles, Pierre; Moore, Spencer
Subject: Fwd: Hinesville
Date: Friday, December 8, 2017 11:10:21 AM

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?

Mike Mitchell
GA Dept of Driver Services

_____
From: Seymour, Jud <[redacted]>
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael <[redacted]>

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Mike,
Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.
Kenneth Caban [redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****
Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]
Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville
Jud-pls forward names of effected customers. Thx.

AMERICAN OVERSIGHT

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Seymour, Jud
To: Mitchell, Michael
Subject: RE: Hinesville
Date: Friday, December 8, 2017 10:59:03 AM

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Mike,
Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.
Kenneth Caban [redacted]
[redacted]
The others apparently don't want me know their names or are afraid to try to get a license.
****
Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]
Carter Logo [Recovered]-08

From: Mitchell, Michael [mailto:[redacted]]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville
Jud-pls forward names of effected customers. Thx.
Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

From: Mitchell, Michael
To: Seymour, Jud
Subject: Hinesville
Date: Friday, December 8, 2017 10:41:16 AM

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Harrell, Tona

From: DDSopenrecords
Sent: Monday, July 8, 2019 9:59 AM
To: Mcclendon, Angelique; Heard, Crandall; Harrell, Tona; DDSopenrecords
Subject: FW: AJC records request
Attachments: 7-2-19 appendix.pdf

From: Sports, Susan
Sent: Friday, July 5, 2019 1:14 PM
To: DDSopenrecords <DDSopenrecords@dds.ga.gov>
Subject: FW: AJC records request

From: Wickert, David (CMG-Atlanta) <David.Wickert@ajc.com>
Sent: Friday, July 5, 2019 12:53 PM
To: Sports, Susan <SSports@dds.ga.gov>
Subject: AJC records request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Susan,

This is a request for public records under the Georgia Open Records Act.

I'd like copies of any and all correspondence related to two Department of Driver Services documents (see attached):

- "Field Operations Manager's Bulletin #122177-02 Puerto Rican Birth Certificates" dated Dec. 21, 2017.
- The undated "DDS Puerto Rican Interview Guide."

The correspondence may include – but is not limited to – e-mail, memos, draft documents and other correspondence. I would like the correspondence in electronic form. Please provide the documents as available, rather than waiting to provide them all at once.

As you know, the Act does not require an agency to impose fees for providing access to public records, but if your agency intends to do so, we ask that they comply with the terms of the Act. Under the law, "an agency shall utilize the most economical means reasonably calculated to identify and produce responsive, nonexcluded documents. .... [T]he charge for the search, retrieval, or redaction of records shall not exceed the prorated hourly salary of the lowest paid full-time employee who, in the reasonable discretion of the custodian of the records, has the necessary skill and training to perform the request; provided, however, that no charge shall be made for the first quarter hour." O.C.G.A. § 50-18-71(c)(1). In addition, according to O.C.G.A. § 50-18-71(c)(2), copying charges are not to exceed $0.10 per page or the actual cost of the cd, dvd or other media if electronic records are produced.

I am prepared to pay reasonable search and retrieval fees. However, if costs are estimated to exceed $25, your agency is required to notify me within three business days. O.C.G.A. §50-18-71(d). As you know, advance payment is not required unless costs will exceed $500. See O.C.G.A. § 50-18-71(d).

If my request is denied in whole or in part, the law requires your agency to justify all redactions by reference to the exemptions in the Act, specifying code section, subsection and paragraph. O.C.G.A. § 50-18-71(d). The law also requires you to release all other portions of a record that contains exempt material. O.C.G.A. § 50-18-72(b).

AMERICAN OVERSIGHT

The Georgia Open Records Act sets criminal and civil penalties of $1000 for any person or entity that fails to comply with the terms of the Act. O.C.G.A. § 50-18-74. Therefore, I will expect your agency to produce the requested records within the three-day limit or give written reasons why the records are unavailable in this time period and a timetable for their prompt production. O.C.G.A. § 50-18-71(b)(1)(A).

Thank you for your assistance. Should you have any questions, please do not hesitate to contact me at 770-263-3062 or email me at dwickert@ajc.com.

Sincerely,

David Wickert
Atlanta Journal-Constitution
770-263-3062
Follow me on Twitter @dwickert
Follow me on Facebook https://www.facebook.com/journalistdavidwickert/

AMERICAN OVERSIGHT

IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF GEORGIA
ATLANTA DIVISION

KENNETH CABAN GONZALEZ, on behalf of himself and others similarly situated,

Plaintiff,

v.

SPENCER R. MOORE, *et al.*,

Defendants.

CIVIL ACTION

NO. 1:19-cv-3035-TWT

PLAINTIFF'S NOTICE OF FILING

Plaintiff Caban Gonzalez respectfully gives notice that he is filing the attached appendices to the Complaint (Doc. 1).

/s/ Francisca D. Fajana
Francisca D. Fajana (NY # 5475405)*
Jorge Vasquez (NY # 5346416)*
LATINOJUSTICE PRLDEF

475 Riverside Drive, Suite 1901
New York, NY 10115
Tel: 212-219-3360
Fax: 212-739-7576
FFajana@latinojustice.org
JVasquez@latinojustice.org

/s/ Atteeyah Hollie
Atteeyah Hollie (GA # 411415)
Gerald Weber (GA # 744878)
SOUTHERN CENTER FOR HUMAN RIGHTS
83 Poplar Street, NW
Atlanta, GA 30303
Tel: 404-688-1202
Fax: 404-688-9440
ahollie@schr.org
gweber@schr.org

AMERICAN OVERSIGHT

Kira Romero-Craft (FL # 49927)*
523 West Colonial Drive
Orlando, FL 32804
Tel: 321-250-2853
KRomero@latinojustice.org

Counsel for Plaintiff

July 3, 2019

AMERICAN OVERSIGHT

GA-DDS-19-1100-A-000280

CERTIFICATE OF COMPLIANCE

I certify that this document has been prepared in compliance with Local Rule 5.1C using 14-point Times New Roman font.

s/Atteeyah Hollie

July 3, 2019

AMERICAN OVERSIGHT

CERTIFICATE OF SERVICE

I certify that I electronically filed the foregoing using the CM/ECF system, which will send notification of filing to all counsel of record.

s/Atteeyah Hollie

July 3, 2019

AMERICAN OVERSIGHT

APPENDIX A

AMERICAN OVERSIGHT

DDS
GEORGIA DEPARTMENT OF DRIVER SERVICES

Field Operations Manager's Bulletin

Puerto Rican Birth Certificates #122117-02

EMPLOYEE ACTION for December 21, 20[illegible]

After you read this bulletin, place your initials below and pass it to another employee. The last employee to read this bulletin should return it to their supervisor or manager.

CSC Manager Action Required

1) Review and discuss with Team Members.
2) Ensure that all Team Members are following the same guidelines and procedures.
3) DO NOT give copies of any Bulletin to customers.

Remember!

1) This bulletin may not cover every situation that may arise.
2) Before any customer is denied service, please refer customer to a Manager.
3) DO NOT give Legal telephone number to customers.
4) DO NOT give legal advice to customers!

Overview

Effective immediately, any Puerto Rican birth certificates issued before July 1, 2010 will not be accepted.

Please continue to accept Puerto Rican birth certificates issued on or after July 1, 2010 **REGARDLESS** if customers are new to Georgia or currently hold a Georgia license, permit or identification card.

Do not forward Puerto Rican birth certificates to the Office of Investigative Services (OIS) unless fraud is suspected.

Customers with Puerto Rican licenses **must** present all required documents to be Secure ID compliant and **must** successfully pass the knowledge and road exams before a Georgia license can be issued.

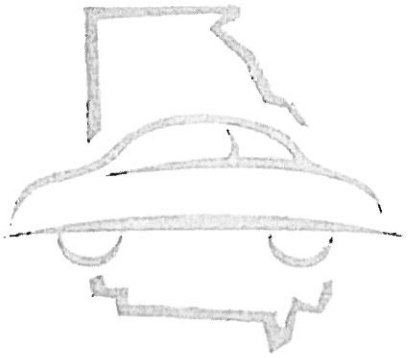
Contact Us If We Can Help (FOR INTERNAL USE ONLY)

Business Support Analyst III	Zelian Stewart	zstewart@dds.ga.gov	770.918.5859
BSU Manager	Darrell Harrison	dharrison@dds.ga.gov	678.413.4120

AMERICAN OVERSIGHT

APPENDIX B

AMERICAN OVERSIGHT



DDS

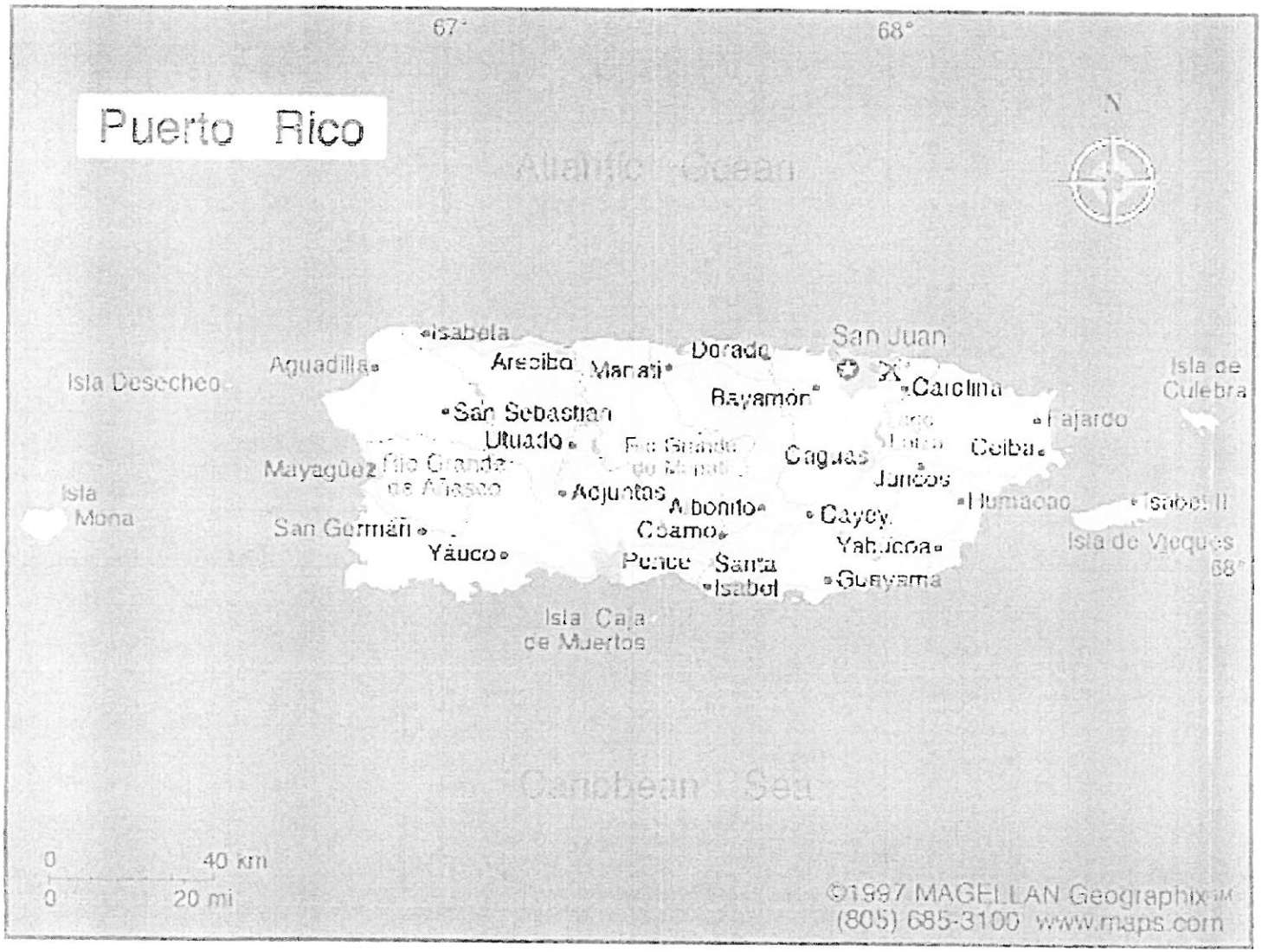
Puerto Rican Interview Guide

Material taken from Diplomatic Security Service PR Interview Guide

AMERICAN OVERSIGHT

AMERICAN OVERSIGHT

DDS PUERTO RICAN INTERVIEW GUIDE



GA-DDS-19-1100-A-000287

DDS PUERTO RICAN INTERVIEW GUIDE

5. Name the principle PR newspapers. El Nuevo Dia, El Vocero, and The San Juan Star English
6. What towns are close to your hometown? See map (Should be able to name at least two)
7. Where is the Caguas Beach? Caguas is the largest inland city and has no beach
8. What and where is El Yunque? Mountaintop rain forest in eastern PR near Fajardo/Luquillo/Rio Grande
9. Where is the main airport of PR located and who is it named for? Eastern San Juan, Isla Verde, or Carolina, Luis Munoz Marin
10. How long is the San Juan-Fajardo train ride? There is no train

EASTERN ISLAND

11. What is Luguillo noted for? Beaches and a large strip of bars/restaurants on the main highway.
12. What PR islands are located between Fajardo and the U.S. Virgin Islands? Culebra and Vieques.
13. Who/what owns most of Vieques? U.S. Navy.
14. What is the El Conquistador, near Fajardo? A resort on a hill overlooking Fajardo (previously a religious commune).

WESTERN ISLAND

15. What is the name of the airport in Aguadilla and what did it use to be? Ramey. It was a U.S. Air Force base
16. Punta Higuero, near Rincon, has what two well known landmarks? The lighthouse and the unfinished/abandoned nuclear energy plant.
17. What company is the largest employer in Mayaguez (on Mayaguez Bay)? Starkist Tuna
18. Name the island close to Mayaguez. Isla de Mona, between the DR and PR

SOUTHERN ISLAND

19. La Parquera, in southwest PR, is known for what unique body of water? The Phosphorescent or Bio-luminescent Bay

AMERICAN OVERSIGHT

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FAMOUS REOPLE QUESTIONS

1. Who is Luis Muñoz Marin? P.D.P. political leader and PR governor from 1948-1964
2. Who is Luis Ferre? N.P.P. rival of Munoz Marin and governor from 1968-1972
3. Who is Roberto Clemente? Carolina born baseball player who was killed in a plane crash while aiding Nicaraguan earthquake victims.
4. Who is Ruth Fernandez? A famous PR singer.
5. Who is Rafael Hernandez? A famous PR singer and composer. Composed the song "El Jibarito."

POLITICAL QUESTIONS

1. Name the principle political parties:
   a. N.P.P. - New Progressive Party (pro-statehood)
   b. P.I.P. - PR Independence Party (pro-independence)
   c. P.D.P. - Popular Democratic Party (pro-commonwealth)
2. Who is the current governor of PR? Pedro Rosello
3. PR is divided into 78 political districts, each with their own mayor called? municipios (municipalities)

SPORTS QUESTIONS

The principle baseball stadium in San Juan is named after? (Coliseo) Roberto Clemente (Next door to Estadio Hiram Bithorn)

MISCELLANEOUS GENERAL QUESTIONS

1. What is the name of the frog native only to PR? Coqui
2. What is a "jibaro"? A small farmer, a PR equivalent of a hillbilly
3. What is a "pava"? A straw hat worn by jibaros and the symbol of the "populares."
4. What is "alcapūrria"? A meat filled plantain fritter.
5. What is "bacalaito"? A cod fish batter fritter.
6. What is "Pegao"? The crispy rice left on the bottom of the pot.
7. What is "jugo de china"? Orange juice.

AMERICAN OVERSIGHT

DDS PUERTO RICAN INTERVIEW GUIDE

This interview guide is prepared to assist Special Agents and Fraud Prevention Coordinators investigate the validity of claims to U.S. Citizenship by birth in Puerto Rico, While this guide can in no *way* positively determine if a person was born in or lived in Puerto Rico, it will help determine if the individual has a normal base of knowledge of their claimed birthplace. The majority of Puerto Ricans should be able to answer a large portion of these questions and identify words, the flag, home-town photos, and locations without hesitation.

QUESTION LIST

PR FLAG/NATIONALITY QUESTIONS

1. What are the colors of the PR flag? Red, white, and blue.
2. How many stars are in the flag? One, a large white star in a blue triangle.
3. What is the National Anthem of PR? La Borinqueña.
4. What is Borinquen? Borinquen is what the original inhabitants called PR and is also the nationalistic name used by some Puerto Ricans.
5. What date is PR Constitution Day? July 25.
6. How do you celebrate San Juan Day? Walk backwards from the beach into the ocean at midnight.
7. How do citizens of Puerto Rico vote for President of the U.S.? They cannot vote for the U.S. President.

GEOGRAPHY RELATED QUESTIONS

SAN JUAN/GENERAL

1. What is the capital of PR? San Juan.
2. What is the name of the PR Governor's home and where is it? La Fortaleza, in Old San Juan.
3. What is El Morro? A Spanish fort built in the 1600's in Old San Juan.
4. Where is the University of Puerto Rico located? UPR has campuses in Arecibo, Sayanon, Cayey, Humacao, Mayaguez, Ponce, and Rio Piedras.

AMERICAN OVERSIGHT

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8. Police in PR wear two basic uniforms. What are they?

   a. The island police wear blue.

   b. The municipal police wear green.

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COMMONLY USED VOCABULARY

ENGLISH	PUERTO RICO	
Airplane ticket	Pasaje(*) de boleto*	
B.A. ("Bachillerato")	University graduate	
Blue jeans	Mahones	
Cashew	Pagal	
Child	Nene/nena	
Conch	Carrucho	
Earring	Pendejas	
Frog	Sapo	
Gay	Puto	
Grade (year in school)	Grado	
Hang-up (a phone)	Enganchar	
Ice tray	Cubeta	
Immigration Officer	Oficial de Inmigracion	
Kite	Chiringa	
Mango	Mango	
Money	Dinero*/ mechado	
Moonshine	Pitorro	
Mop	Mapo	
Notebook	Libreta*	
Okra	Quimbombo	
Pen	Pluma (boligrafo)	
Penny	Chavo	
Persian blinds (venetian)	Persiana/Ventana	
Pumpkin	Calabaza*	
Rice & beans (together)	Arroz guisado	
Ride (hitchhike)	Pon	
Ring	Sortija	
Rocking chair	Silleta	
Room	Cuarto*	
Rubber bands	Gomitas	
Seamstress	Costurera	
Snowcone	Piraguas	
Squat/kneel	Encuclillarse	
To drive (a car)	Guiar	
To fingerprint	Tomar huellas	
To mop	Mapear	
To spoil (a child)	Consentir	
Trashcan	Safacon	
Washbasin (pan)	Palangana*	
Water faucet	Pluma de agua	

** Indicates a word commonly used throughout most of Latin America.*

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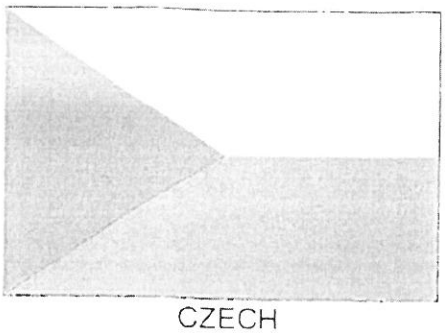
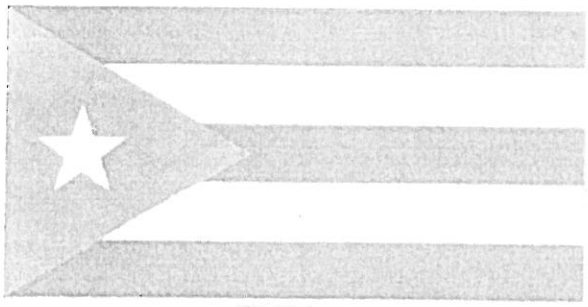
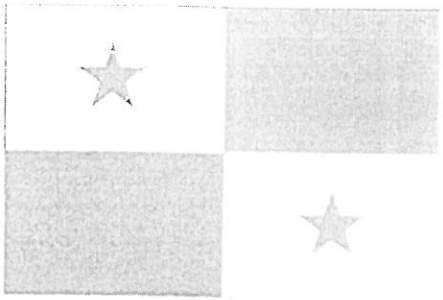
CHILE



CZECH

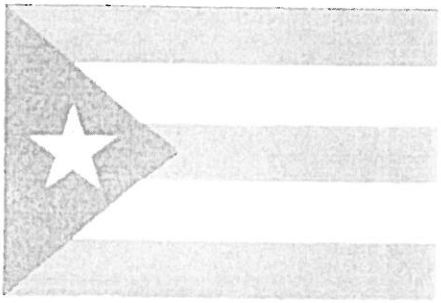


CUBA



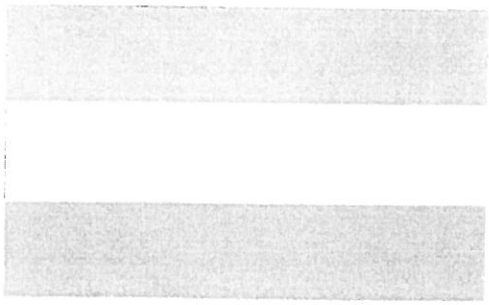
LUXEMBOURG

LIBERIA



PUERTO RICO

FRANCE



LUXEMBOURG

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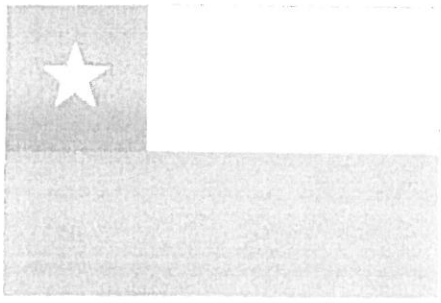

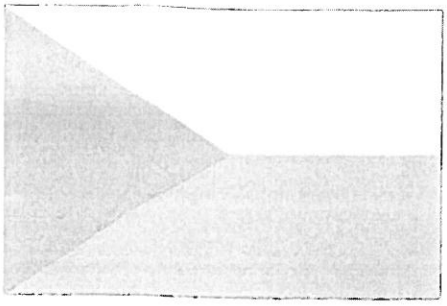

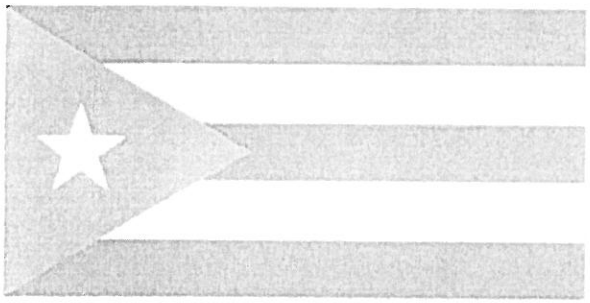

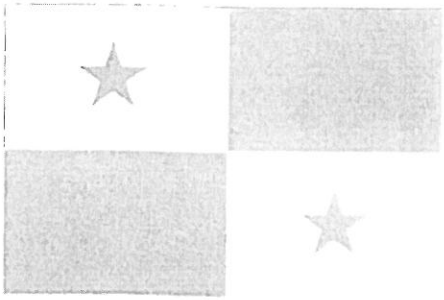

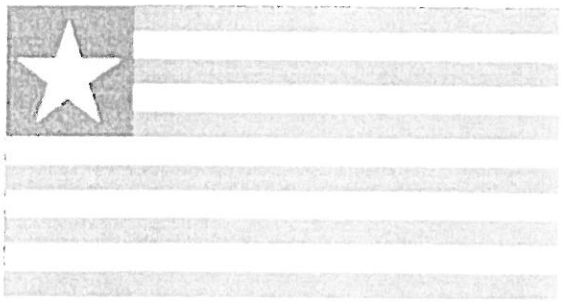

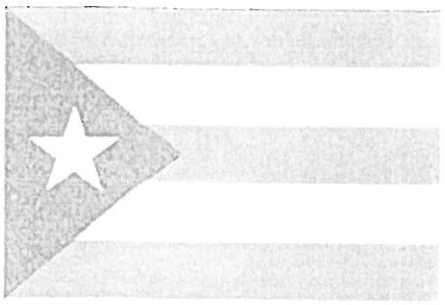

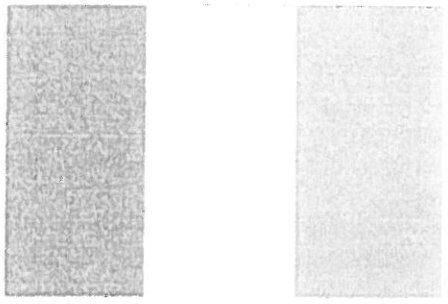

AMERICAN OVERSIGHT

Puerto Rican Questionnaire

1. What is your date of birth? _____
2. What is your father's name? _____
3. What is your mother's name? _____
4. What city where you born in? _____
5. Look at the sheet containing the map of Puerto Rico and identify the location of the city you were born in.
6. Name one of the main Puerto Rican newspapers? Primera Hora, El Nuevo Dia, El Vocero, and The San Juan Star English
7. What is the capitol of Puerto Rico? San Juan
8. What is the name of the frog native only to Puerto Rico? Coqui
9. What color uniform do the municipal police wear? Green
10. Look at the sheet containing the eight flags and identify the Puerto Rican flag by noting the correct corresponding number here: 6

AMERICAN OVERSIGHT

Puerto Rican Questionnaire

1. What is your date of birth? _____
2. What is your father's name? _____
3. What is your mother's name? _____
4. What city where you born in? _____
5. Look at the sheet containing the map of Puerto Rico and identify the location of the city you were born in.
6. Name one of the main Puerto Rican newspapers? _____
7. What is the capitol of Puerto Rico? _____
8. What is the name of the frog native only to Puerto Rico? _____
9. What color uniform do the municipal police wear? _____
10. Look at the sheet containing the eight flags and identify the Puerto Rican flag by noting the correct corresponding number here: _____

AMERICAN OVERSIGHT

375-3-1-.27 Proving Identity Using a Birth Certificate from Puerto Rico

(1) In accordance with Article 6 of Law 191 of 2009 (as amended by Law 68 of 2010), Puerto Rico Governor Luis G. Fortuño signed an executive order extending the validity of all Puerto Rico birth certificates issued before July 1, 2010 until October 30, 2010. According to the laws of Puerto Rico, only the new Puerto Rico birth certificates issued from July 1, 2010 onward will remain valid. Effective January 1, 2011, the Department shall not accept a birth certificate issued in Puerto Rico prior to July 1, 2010 as proof of a customer's identity for any purpose.

Authority: O.C.G.A. §40-5-4.

AMERICAN OVERSIGHT

Miles, Pierre

From: Moore, Spencer
Sent: Wednesday, December 27, 2017 9:26 AM
To: Miles, Pierre; Bivins, Kecia; Taylor, Lance; Miller, Rick; Mcclendon, Angelique
Cc: Rich, Ricky; Moore, Deborah
Subject: RE: Hinesville Meeting

Good Morning All,

Thanks Pierre for the documentation of the meeting with the below information.

Let's all look at the concerns stated and determine what additional resolutions we can make in our processes if necessary. I think we made a considerable resolution last week in clarifying the agency's policy regarding review of Puerto Rico Birth Certificates. I know that Ricky will be convening a meeting early in the new year to follow up on this topic. Please look at your respective division policies/practices that may need review to ensure we are reflecting the agency's current vision. I look forward to continued discussion in the new year.

Thanks, Spencer

From: Miles, Pierre
Sent: Friday, December 22, 2017 11:16 AM
To: Moore, Spencer [redacted]; Rich, Ricky [redacted]; Bivins, Kecia [redacted]v>
Subject: Hinesville Meeting

Good Morning,

Below are the minutes from the meeting held in the Old Courthouse in Hinesville, Ga on Dec 20, 2017.

Representative Al Williams opened the meeting at 6:15pm. Before he started to give an over view of why we were all there, he asked Pastor Mendez to come forward and give a prayer. After the prayer there were introductions of all members sitting on the panel and who were also present in the room. There were approximately 50 – 75 people in the room as part of the gallery, a good portion of the gallery were members of the military either active duty or Vets. The Panel members were as followed:

- State Representative – Al Williams
- Board of Commissioners Chairman – Donald Lovette
- County Manager – Joey Brown
- Former Mayor of Liberty County - James Thomas Jr

AMERICAN OVERSIGHT

- Hinesville Housing Authority – Gwendolyn Curry
- Liberty County Sheriff – Sheriff Steve Sykes
- Christina Talavera - Spokesperson for the community
- DDS Investigator – Deputy Director Lance Taylor
- DD5 Investigator – James Woo

After individual introductions were given by members of the panel, the meeting was opened up to the members of gallery to ask questions about the services that were being offered. A few questions were asked with regards to emergency funds from DFACS and Housing assistance for the customers who were displaced due to Hurricane Irma. After about 30 minutes all questions and concerns were then directed to DDS.

I started off by explaining the Real ID Act of 2005 and how Georgia started in 2012. Then I went into detail of what documents were required by all US citizens (Handouts were provided). Lastly, I briefly discussed how we verify documents received and some of the programs we use to ensure we are protecting our customers from identity theft. Lastly, I went into detail on how we are trying to improve customer service and how in some ways we are trying to emulate Chic-fil-A customer service process.

Since we have already discussed the screening process of the PR/BC I will not address it here. However, there were some questions and concerns raised on our products/processes/customer service:

- Concern: When we investigate a customer we are not able to speak to them in their language (Spanish at this time) so what are we doing to eliminate the language barrier?
- Concern: When the language line is used, the wait time is extremely long so the customers are getting frustrated and hang-up without receiving assistance
- Concern: The Knowledge Exam test, even though it's in Spanish, the dialect is tailored to the Mexican Spanish which is one reason why the failure rate is high
- Concern: It general, any customer who is of Hispanic persuasion is being addressed as a Non-US Citizen when they visit the Hinesville location and being asked for their Green Card
- Concern: Customers are being told they will be deported if they don't comply with DDS requirements when submitting documents
- Concern: Customer Service is extremely poor at the Hinesville location. This was echoed by the State Rep, Local Sheriff an others in the room. They went as far to say they refuse to visit the Hinesville office and rather drive to Brunswick or Savannah for service
- Concern: They are being told that a family member or friend can't translate for the primary customer when they visit the CSC

Between Lance & myself, we were at the podium for approximately 2 ½ hours fielding questions and complaints. Upon completion of the meeting State Representative Williams stated he was on the Ways and Means Committee and he knew our budget was small. However, he was going to ask for funds so that our examiners can be properly trained. He also stated he was going to request that an emergency agreement between Puerto Rico and Georgia be approved in which Reciprocity would allow all PR DLs to be transferred to GA without having the customer take the knowledge/RT.

Even though the meeting ended around 10:00, Lance & myself were pulled into several side-bar meetings. The majority of the people were appreciative that we were there to listen to their concerns, however, not matter who I spoke with the poor customer service received came up.

Respectfully,

AMERICAN OVERSIGHT

Deputy Director of Field Operations
Georgia Department of Driver Services
[redacted]
[redacted]

AMERICAN OVERSIGHT

Miles, Pierre

From: cristina talavera [redacted]
Sent: Thursday, December 28, 2017 9:56 PM
To: Miles, Pierre
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Miles, Pierre

From: cristina talavera [redacted]
Sent: Friday, January 5, 2018 12:22 PM
To: Miles, Pierre
Subject: Re: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for the update.

On Wed, Jan 3, 2018 at 7:48 AM Miles, Pierre [redacted] wrote:

Good Morning Ms. Talavera,

Thank you for your follow up email regarding the meeting conducted by Rep. Al Williams. Let me first state that we were very happy to attend and learn about the concerns expressed at the meeting. I immediately came back and provided our agency leadership, including our Commissioner, information about those concerns. Let me assure you that DDS does not tolerate intimidation, rudeness or racism. This is actually totally opposite of the agency's mission and core values. Nor do we promote lack of knowledge as it is our very role to provide knowledge to assist the more than 4 million customers we served face-to-face in 2017. We have a dedicated training unit to assist with providing all our team members with customer service training as this is the core of our business.

As a result of meeting with Rep Williams, the Commissioner made a policy update the next day to reiterate that no citizen (especially Puerto Rican citizens) should be singled out to provide documents not required by the Federal REAL ID Act or Georgia law. Additionally, a Managers Bulletin was sent out agency wide stipulating these requirements. Also, the Deputy Commissioner convened a meeting of the Field Operations leadership team, Legal team and Investigative Services leadership team to determine additional proactive strategies to avoid any future concerns like those expressed in the meeting. Please expect to hear from the agency about setting up a meeting soon to discuss the strategies developed from our internal meeting.

I can't thank you enough for letting us know of your concerns and giving us an opportunity to correct issues that do not reflect our agency. While we unfortunately can't provide every customer with a credential due to laws governing the issuance process, we will communicate respectfully as to that decision and work with customers to find ways toward resolution.

AMERICAN OVERSIGHT

Respectfully,

Pierre Miles

Deputy Director of Field Operations

Georgia Department of Driver Services

[redacted]

[redacted]

From: cristina talavera [redacted]
Sent: Thursday, December 28, 2017 9:56 PM
To: Miles, Pierre [redacted]
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist

AMERICAN OVERSIGHT

and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Miles, Pierre

From: cristina talavera [redacted]
Sent: Wednesday, February 21, 2018 9:33 AM
To: Miles, Pierre
Subject: Re: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Mr. Pierre,

Thank you for contacting me. Could you please list exactly who is expected to attend this meeting? Where and time of the meeting?

Sincerely,

Cristina Talavera

On Mon, Feb 12, 2018 at 1:41 PM, Miles, Pierre [redacted] wrote:

Good Afternoon Ms. Talavera,

If your schedule permits, we would like to meet with you on Feb 26, 2018. We are continuing to train our staff on Customer Service and would like to meet to get some feedback if you or anybody else have seen a difference. The meeting we initially had was very informative and our goal is to provide the best customer service possible.

Looking forward to meeting with you again, (if you schedule permits).

AMERICAN OVERSIGHT

Respectfully,

Deputy Director of Field Operations

Georgia Department of Driver Services

2206 East View Parkway

Conyers, Georgia 30013

[redacted]

[redacted]

#SuccessTogetherIn2018..

Mission Statement:

Our mission at DDS is to provide secure driver and identity credentials to our customers with excellence and respect.

From: Miles, Pierre
Sent: Wednesday, January 03, 2018 7:49 AM
To: 'cristina talavera' [redacted]
Subject: RE: Puerto Rico families

Good Morning Ms. Talavera,

AMERICAN OVERSIGHT

Thank you for your follow up email regarding the meeting conducted by Rep. Al Williams. Let me first state that we were very happy to attend and learn about the concerns expressed at the meeting. I immediately came back and provided our agency leadership, including our Commissioner, information about those concerns. Let me assure you that DDS does not tolerate intimidation, rudeness or racism. This is actually totally opposite of the agency's mission and core values. Nor do we promote lack of knowledge as it is our very role to provide knowledge to assist the more than 4 million customers we served face-to-face in 2017. We have a dedicated training unit to assist with providing all our team members with customer service training as this is the core of our business.

As a result of meeting with Rep Williams, the Commissioner made a policy update the next day to reiterate that no citizen (especially Puerto Rican citizens) should be singled out to provide documents not required by the Federal REAL ID Act or Georgia law. Additionally, a Managers Bulletin was sent out agency wide stipulating these requirements. Also, the Deputy Commissioner convened a meeting of the Field Operations leadership team, Legal team and Investigative Services leadership team to determine additional proactive strategies to avoid any future concerns like those expressed in the meeting. Please expect to hear from the agency about setting up a meeting soon to discuss the strategies developed from our internal meeting.

I can't thank you enough for letting us know of your concerns and giving us an opportunity to correct issues that do not reflect our agency. While we unfortunately can't provide every customer with a credential due to laws governing the issuance process, we will communicate respectfully as to that decision and work with customers to find ways toward resolution.

Respectfully,

Pierre Miles

Deputy Director of Field Operations

Georgia Department of Driver Services

[redacted]

[redacted]

AMERICAN OVERSIGHT

From: cristina talavera [redacted]
Sent: Thursday, December 28, 2017 9:56 PM
To: Miles, Pierre [redacted]
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

--

AMERICAN OVERSIGHT

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

AMERICAN OVERSIGHT

Miles, Pierre

From: cristina talavera [redacted]
Sent: Monday, February 26, 2018 1:40 PM
To: Miles, Pierre
Subject: Re: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

I won't be able to make it to the meeting this afternoon because of a personal matter that I have to attend. I apologize for any inconvenience this may cause you all.

Sincerely,

Cristina Talavera

On Thu, Feb 22, 2018 at 6:53 AM Miles, Pierre [redacted] wrote:

> Good Morning,
>
> We can meet at the Hinesville driver's office around 3:00pm. As stated below, we are asking for feedback on that location.
>
> *Respectfully,*

AMERICAN OVERSIGHT

Deputy Director of Field Operations

Georgia Department of Driver Services

2206 East View Parkway

Conyers, Georgia 30013

[redacted]

[redacted]

#SuccessTogetherIn2018..

Mission Statement:

Our mission at DDS is to provide secure driver and identity credentials to our customers with excellence and respect.

From: cristina talavera [redacted]
Sent: Wednesday, February 21, 2018 9:33 AM
To: Miles, Pierre [redacted]
Subject: Re: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

AMERICAN OVERSIGHT

Good morning Mr. Pierre,

Thank you for contacting me. Could you please list exactly who is expected to attend this meeting? Where and time of the meeting?

Sincerely,

Cristina Talavera

On Mon, Feb 12, 2018 at 1:41 PM, Miles, Pierre [redacted] wrote:

Good Afternoon Ms. Talavera,

If your schedule permits, we would like to meet with you on Feb 26, 2018. We are continuing to train our staff on Customer Service and would like to meet to get some feedback if you or anybody else have seen a difference. The meeting we initially had was very informative and our goal is to provide the best customer service possible.

Looking forward to meeting with you again, (if you schedule permits).

Respectfully,

AMERICAN OVERSIGHT

Deputy Director of Field Operations

Georgia Department of Driver Services

2206 East View Parkway

Conyers, Georgia 30013

[redacted]

[redacted]

#SuccessTogetherIn2018..

Mission Statement:

Our mission at DDS is to provide secure driver and identity credentials to our customers with excellence and respect.

From: Miles, Pierre
Sent: Wednesday, January 03, 2018 7:49 AM
To: 'cristina talavera'[redacted]
Subject: RE: Puerto Rico families

Good Morning Ms. Talavera,

AMERICAN OVERSIGHT

Thank you for your follow up email regarding the meeting conducted by Rep. Al Williams. Let me first state that we were very happy to attend and learn about the concerns expressed at the meeting. I immediately came back and provided our agency leadership, including our Commissioner, information about those concerns. Let me assure you that DDS does not tolerate intimidation, rudeness or racism. This is actually totally opposite of the agency's mission and core values. Nor do we promote lack of knowledge as it is our very role to provide knowledge to assist the more than 4 million customers we served face-to-face in 2017. We have a dedicated training unit to assist with providing all our team members with customer service training as this is the core of our business.

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I can't thank you enough for letting us know of your concerns and giving us an opportunity to correct issues that do not reflect our agency. While we unfortunately can't provide every customer with a credential due to laws governing the issuance process, we will communicate respectfully as to that decision and work with customers to find ways toward resolution.

Respectfully,

Pierre Miles

Deputy Director of Field Operations

Georgia Department of Driver Services

[redacted]

[redacted]

AMERICAN OVERSIGHT

From: cristina talavera [redacted]
Sent: Thursday, December 28, 2017 9:56 PM
To: Miles, Pierre [redacted]
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

--

Sincerely,

AMERICAN OVERSIGHT

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--

Sincerely,

Cristina C. Talavera-Abreu

[redacted]

[redacted]

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]

GA-DDS-19-1100-A-000316

AMERICAN OVERSIGHT

Moore, Spencer

From: Sneed, Cynthia
Sent: Friday, October 9, 2015 10:52 AM
To: Moore, Spencer
Subject: FW: Stolen Puerto Rican Birth Certificates
Attachments: ICE-SIP-SJU-00012-15 Intel Note Birth Certificates.docx.pdf

From: Taylor, Lance
Sent: Friday, October 09, 2015 10:32 AM
To: Group Investigative Services
Cc: Miller, Rick; Young, Brett; Sneed, Cynthia
Subject: FW: Stolen Puerto Rican Birth Certificates

Please see below as it concerns issuance involving PRBC's. Any PRBCs containing the below referenced numbers, we probably need to scrutinize very carefully and verify. Thanks, Lance

From: Fowler, Lawrence-II K [redacted]
Sent: Friday, October 09, 2015 10:10 AM
To: Thomas Flarity ([redacted]) [redacted]>; Glen Button ([redacted]) <[redacted]; Wartella, Michael ([redacted] <[redacted]>; [redacted]; [redacted] Bell, Stephen ([redacted] <[redacted]>; Steier, Paul [DOT] ([redacted] <[redacted]>; [redacted]; Shock Kenneth (DelDOT) [redacted]>; Lavoie, Sara (DOT) <[redacted]>; [redacted]; Johnson, Betty ([redacted]>; Blackwell, Lynn ([redacted]; Taylor, Lance <[redacted]v>; Eric Danz ([redacted] Hill, Joseph (DMV) ([redacted]>; Darren Hodson ([redacted]; Michael Hogan ([redacted] Roby, Deborah ([redacted]) <[redacted]>; Owen McShane ([redacted]
Subject: Stolen Puerto Rican Birth Certificates

All,

I wanted to send a brief note to alert you of something that may be of interest.

On September 15, 2015 there was a theft of 3,900 blank Puerto Rico birth certificates from the Puerto Rico Government Vital Statistics Office (VSO), in Fajardo, Puerto Rico. The compromised certificates serial numbers range from D6988901 through D6990400, and D7079201 through D7081600. The birth certificates stolen were blank and did not have the Registrar's signature or the Official Stamp.

I have received clearance to disseminate the attachment as I think it important you are aware of the theft and the potential likelihood that these documents may be presented during the course of a driver license application. If you have questions or need any additional information, please contact Sonia Ortiz. Her contact information is below.

AMERICAN OVERSIGHT

Sonia Ortiz
DHS/ICE/Homeland Security Investigations (HSI)
HSI SAC San Juan
San Patricio Intelligence Network (SPIN)
[redacted]

Best,

Keith

L. Keith Fowler II
Special Agent/National Program Manager
Identity and Benefit Fraud Unit
ICE HQ – Homeland Security Investigations
([redacted]

AMERICAN OVERSIGHT

U.S. Immigration and Customs Enforcement | Homeland Security Investigations Office of Intelligence

INTELLIGENCE NOTE

ICE-SIP-SJU-00012-15

(U//FOUO) Stolen Blank Puerto Rico's Birth Certificates

September 16, 2015

(U) Background

(U//FOUO) The Department of Homeland Security, Immigration and Customs Enforcement, Homeland Security Investigations (HSI) San Juan, San Patricio Intelligence Network (SPIN) Guaynabo, Puerto Rico, has generated the following report in regards to the latest incident that occurred in Puerto Rico regarding stolen birth certificates. The Puerto Rico birth certificates are often used by individuals attempting to hide their true identity and by illegal aliens as proof of false US citizenship.

(U//FOUO) On September 15th, 2015, a total of 3,900 blank Puerto Rico birth certificates were stolen from the Puerto Rico Government Vital Statistics Office (VSO), in Fajardo, Puerto Rico. HSI San Juan Human Exploitation and Immigration Enforcement Investigations Group, Puerto Rico Police Department (PRPD), Criminal Investigations Division, along with the US Department of State, Bureau of Diplomatic Security, San Juan Resident Office are conducting this investigation.

(U) Narrative

(U//FOUO) On September 15th, 2015, PRPD was notified that a box containing 3,900 blank sheets of Puerto Rico's birth certificates was stolen from the VSO in Fajardo, Puerto Rico. The compromised certificates serial numbers range from D6988901 through D6990400, and D7079201 through D7081600. No documents with personal information of citizens, was stolen during this incident.

(U) WARNING: The information contained herein remains under the control of the Department of Homeland Security (DHS), through U.S. Immigration and Customs Enforcement (ICE). It is being disseminated for authorized law enforcement purposes only. This report may contain proprietary or other sensitive trade information subject to dissemination restrictions under the Trade Secrets Act and Bank Secrecy Act and only those personnel with a need to know such information should be allowed access. This report may also contain information that is subject to specific dissemination restrictions under the asylum confidentiality provisions set forth at 8 C.F.R. § 208.6. Requests for use or further dissemination of any material contained herein should be directed to: HSI San Juan Intelligence Group, Chief Intelligence Officer, at 787-253-4658 or HSISanJuanintel@ice.dhs.gov

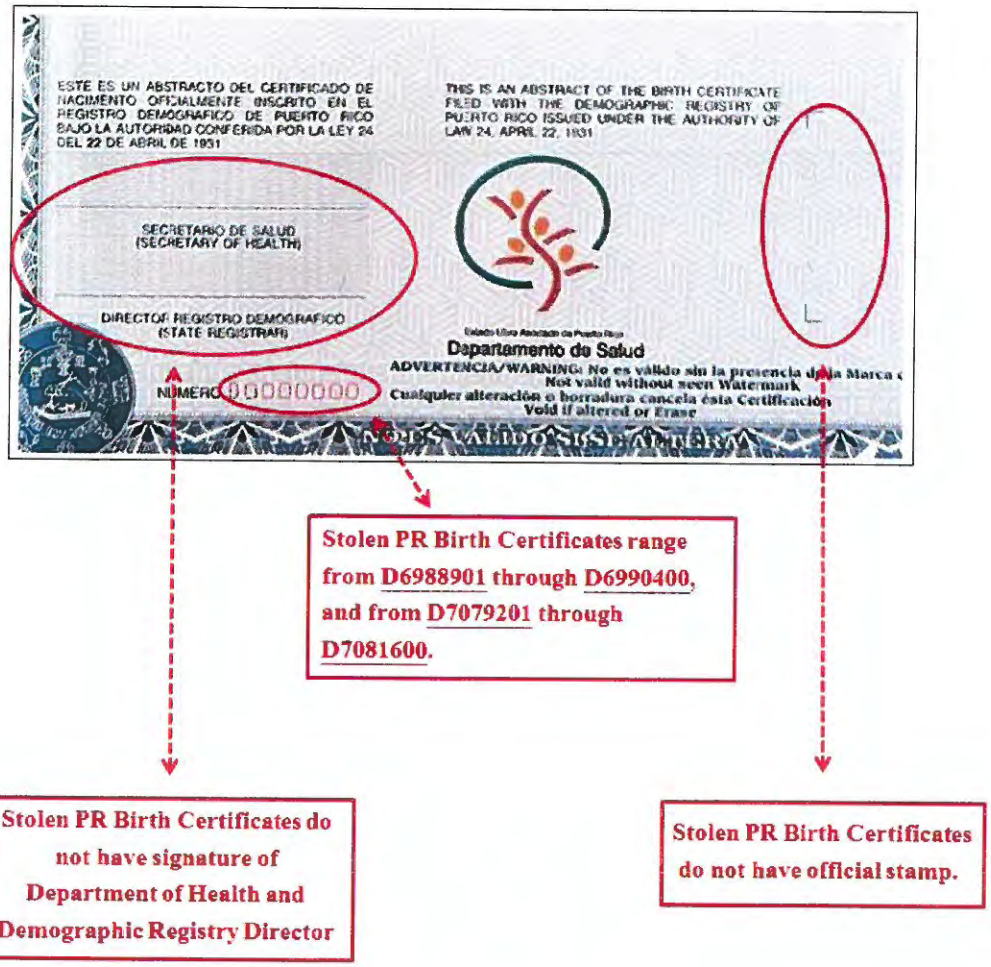
AMERICAN OVERSIGHT

GA-DDS-19-1100-A-000319

(U//LES) As reported by PRPD, an unknown individual broke the locks to the main door of the VSO Fajardo premises and gained access to the building. A box containing 3,900 blank sheets of Puerto Rico birth certificates was stolen; no documents with personal information of citizens were reported stolen. PRPD reported damage to other locks in adjacent premises but no additional documents have been reported missing at this time.

(U//LES) The 3,900 stolen Puerto Rico birth certificates do not have the required Puerto Rico Department of Health Secretary's signature, neither the required signature of the Puerto Rico Demographic Registry Director. Both signatures are now formatted and printed electronically at the moment of issuance by the VSO issuing the certificate, making it difficult for an individual to reproduce a genuinely issued vital record. The stolen documents could be detected by paying special attention to the lower left-hand corner of the document.

(U//LES) The following is a partial copy of a current Puerto Rico birth certificate identical as to the ones that were recently stolen from the VSO in Fajardo, Puerto Rico. Even though they do not have the required electronic signatures, these certificates are considered to have a high value in the black market as these documents are completely blank giving the advantage to the smuggler to write and complete information with the same type of letters and symbols.



AMERICAN OVERSIGHT

(U)Assessment

(U//FOUO) Based on the intelligence research and the information developed by SPIN to prepare this report there is a high probability that the stolen Puerto Rico's birth certificates was an act of internal conspiracy.

(U)Intelligence Gaps

(U//FOUO) To gather enough intelligence and evidence in order to confirm internal conspiracy on behalf of the agency employees and/or their associates.

(U//FOUO) The SPIN will continue to conduct additional research and monitoring to confirm or discard any internal conspiracy or possibly association with an organized criminal enterprise.

(U) This product responds to: NA

(U) Tracked by: ICE-SIP-SJU-00012-15

(U) Reporting Notice: This Homeland Security Intelligence Report was prepared by Homeland Security Investigations San Juan, San Patricio Intelligence Network. Comments and queries may be directed to SPIN Supervisor at 787-399-45982 or SPIN Group@ice.dhs.gov. Please include the serial number and subject when corresponding about this report.

(U) FEEDBACK: For general comments or questions related to the dissemination of this Document, please email the HSI San Juan SPIN inbox at SPIN Group @ice.dhs.gov

AMERICAN OVERSIGHT

U.S. Immigration and Customs Enforcement | *Homeland Security Investigations*
Office of Intelligence

CUSTOMER SURVEY

Product Title:

1. Please select the partner type that best describes your organization. Select One

2. Overall, how satisfied are you with the usefulness of this product?

○ Very Satisfied ○ Somewhat Satisfied ○ Neither Satisfied Nor Dissatisfied ○ Somewhat Dissatisfied ○ Very Dissatisfied

3. Overall, how relevant was the product to your mission?

○ Critical ○ Very Important ○ Somewhat Important ○ Not Important ○ N/A

4. Please rate your agreement with each of the following:

	Strongly Agree	Somewhat Agree	N/A	Somewhat Disagree	Strongly Disagree
Helped in deciding on a course of action in an operational mission or investigation	○	○	○	○	○
Timely to my intelligence needs	○	○	○	○	○
Influenced resource planning and/or allocation	○	○	○	○	○

5. Following dissemination guidance, how likely are you to share this product with a colleague or counterpart?

○ Shared Already ○ Likely to Share ○ N/A ○ Likely Not to Share ○ Will Not Share

6. How could this product or dissemination be improved to increase its value to your mission?

To help us understand more about your organization so we can better tailor future products, please provide:

Name: | Position:
Organization: | State: Select State or Territory
Contact Number: | E-mail:

Submit Feedback

AMERICAN OVERSIGHT

REV: 22 March 2012
GA-DDS-19-1100-A-000322

Moore, Spencer

From: Sports, Susan
Sent: Tuesday, March 1, 2016 10:45 AM
To: Miller, Rick
Cc: Moore, Spencer; Mitchell, Michael
Subject: Puerto Rican Birth Certificates and Representative Pete Marin

Rep Marin called me again yesterday saying he had been contacted by the U.S. Rep from Puerto Rico. Rep Marin is anxious to speak about the DDS process for instances when documents may have to be reviewed by IOS from customers from Puerto Rico. Mike suggested that Rick call Rep Marin and discuss the DDS process. Rep Marin's phone number is [redacted].

From: Sports, Susan
Sent: Monday, February 29, 2016 5:27 PM
To: Mitchell, Michael [redacted]
Subject: Puerto Rican Birth Certificates and Representative Pete Marin

Rep Marin texted me again saying that the U.S. Senator from Puerto Rico is calling him about this issue so he is anxious to meet. I told him I would pass on to you. Do you want Rick Miller to call him directly about our process? Sus

From: Sports, Susan
Sent: Wednesday, February 24, 2016 3:44 PM
To: Moore, Spencer <[redacted]>; Miller, Rick <[redacted]; Mitchell, Michael <[redacted]>
Cc: Sports, Susan <[redacted]
Subject: Puerto Rican Birth Certificates and Representative Pete Marin

Representative Marin would like to meet with you all to clarify the problem with Puerto Rican birth certificates, the process that involves "confiscating" documents from customers etc. This stems from a customer that had a Puerto Rican birth certificate birth certificate taken at a CSC. She called *Telemondo* TV and called the police, because we confiscated her documents. It was several weeks ago. I spoke with CBS46 Atlanta today about the process in general and the reporter also interviewed Rep Marin. The story will probably air tonight.

AMERICAN OVERSIGHT

Moore, Spencer

From: Miller, Rick
Sent: Tuesday, March 1, 2016 11:29 AM
To: Sports, Susan
Cc: Moore, Spencer; Mitchell, Michael
Subject: RE: Puerto Rican Birth Certificates and Representative Pete Marin

Will do. Mike can you call me before I make this call?

Rick Miller
Director / Investigative Services
Georgia Department of Driver Services
2206 Eastview Parkway
Conyers, GA 30013

[redacted]

From: Sports, Susan
Sent: Tuesday, March 01, 2016 10:45 AM
To: Miller, Rick [redacted]
Cc: Moore, Spencer <[redacted]>; Mitchell, Michael <[redacted]
Subject: Puerto Rican Birth Certificates and Representative Pete Marin

Rep Marin called me again yesterday saying he had been contacted by the U.S. Rep from Puerto Rico. Rep Marin is anxious to speak about the DDS process for instances when documents may have to be reviewed by IOS from customers from Puerto Rico. Mike suggested that Rick call Rep Marin and discuss the DDS process. Rep Marin's phone number is [redacted]

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AMERICAN OVERSIGHT

confiscated her documents. It was several weeks ago. I spoke with CBS46 Atlanta today about the process in general and the reporter also interviewed Rep Marin. The story will probably air tonight.

AMERICAN OVERSIGHT

Moore, Spencer

From: Mitchell, Michael
Sent: Friday, December 8, 2017 11:10 AM
To: Miller, Rick; Taylor, Lance
Cc: Rich, Ricky; Miles, Pierre; Moore, Spencer
Subject: Fwd: Hinesville

The congressman's office only gave me two names, which are in the email below. I was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?

Mike Mitchell
GA Dept of Driver Services

From: Seymour, Jud [redacted]
Sent: Friday, December 8, 2017 10:59 AM
Subject: RE: Hinesville
To: Mitchell, Michael [redacted]>

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mike,

Thanks for trying to get me more info on this. I was told DDS is confiscating all documents (SS Card, PR driver's license, birth certificate). Apparently all of the birth certificates are post 2010 reissued certificates. Please see only two names that I have been provided.

Kenneth Caban – has been charged with forgery first degree along with other charges
[redacted]

The others apparently don't want me know their names or are afraid to try to get a license.

****

Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

Congressman
BUDDY CARTER
Georgia's First District

AMERICAN OVERSIGHT

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Moore, Spencer

From: Miller, Rick
Sent: Friday, December 8, 2017 11:30 AM
To: Mitchell, Michael
Cc: Miles, Pierre; Moore, Spencer; Taylor, Lance; Rich, Ricky
Subject: Re: Fwd: Hinesville

Yes sir. We will check on them and get back to you.
On Dec 8, 2017 11:10 AM, "Mitchell, Michael" <mbmitchell@dds.ga.gov> wrote:
The congressman's office only gave me two names, which are in the email below. 1 was told at least 12 folks. The issue may not be as big as what they're trying to make it out to be. What it be possible to check these two names against any open cases?

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AMERICAN OVERSIGHT

From: Mitchell, Michael [redacted]
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Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell
GA Dept of Driver Services

AMERICAN OVERSIGHT

Moore, Spencer

From: Mitchell, Michael
Sent: Friday, December 8, 2017 11:52 AM
To: Moore, Spencer
Cc: Rich, Ricky; Miles, Pierre
Subject: Re: Hinesville

Kills me. lol.

Mike Mitchell
GA Dept of Driver Services

From: Moore, Spencer
Sent: Friday, December 8, 2017 11:50:23 AM
To: Mitchell, Michael
Cc: Rich, Ricky; Miles, Pierre
Subject: Re: Hinesville

Yep!

SRM

On Dec 8, 2017, at 11:47 AM, Mitchell, Michael [redacted]> wrote:

> Fyi. This explains why we do what we do. Lol.
>
> Mike Mitchell
> GA Dept of Driver Services
>
> ---
> From: Taylor, Lance [redacted]
> Sent: Friday, December 8, 2017 11:45 AM
> Subject: RE: Hinesville
> To: Mitchell, Michael [redacted]
>
> Hey Mike...we DO have a case on Kenneth Caban. Investigator Woo made charges against him due to his belief that the documents presented were counterfeit. Although the warrants have been taken, the case is still under investigation. We are currently checking with DHS on our concerns.
>
> **Lance Taylor**
> Deputy Director of Investigations
> Office of Investigative Services
> GA Department of Driver Services
> [redacted]
>
> **From:** Mitchell, Michael
> **Sent:** Friday, December 08, 2017 11:10 AM
> **To:** Miller, Rick [redacted]>; Taylor, Lance [redacted]>

AMERICAN OVERSIGHT

Cc: Rich, Ricky [redacted]; Miles, Pierre [redacted]; Moore, Spencer [redacted]
Subject: Fwd: Hinesville

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GA Dept of Driver Services

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To: Mitchell, Michael [redacted]

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Jud Seymour, District Director
1510 Newcastle St, Ste 200
Brunswick, Georgia 31520
[redacted]
[redacted]

<image001.png>
<image002.png> <image003.png> <image004.png> <image005.png> <image006.png>

From: Mitchell, Michael [redacted]
Sent: Friday, December 08, 2017 10:41 AM
To: Seymour, Jud
Subject: Hinesville

Jud-pls forward names of effected customers. Thx.

Mike Mitchell

AMERICAN OVERSIGHT

Moore, Spencer

From: Miles, Pierre
Sent: Thursday, December 21, 2017 2:25 PM
To: Moore, Spencer
Subject: Fwd: Puerto Rico B/C
Attachments: PR BC.doc; ATT00001.htm; PR BC1.doc; ATT00002.htm

Sent from my iPhone

Begin forwarded message:

From: "Miles, Pierre" [redacted]>
Date: December 19, 2017 at 15:20:17 EST
To: "Mcclendon, Angelique" [redacted]
Subject: Puerto Rico B/C

Hey Angelique,

I'm trying to get all of my ducks in a row for my meeting tomorrow. However, I have a few questions:

- We have a MB that tells us how to process our customers, but I'm looking for other information to assist me.

Rule 375-3-1-.27. Proving Identity Using a Birth Certificate from Puerto Rico

(1) In accordance with Article 6 of Law 191 of 2009 (as amended by Law 68 of 2010), Puerto Rico Governor Luis G. Fortu[illegible]igned an executive order extending the validity of all Puerto Rico birth certificates issued before July 1, 2010 until October 30, 2010. According to the laws of Puerto Rico, only the new Puerto Rico birth certificates issued from July 1, 2010 onward will remain valid. Effective January 1, 2011, the Department shall not accept a birth certificate issued in Puerto Rico prior to July 1, 2010 as proof of a customer's identity for any purpose.

Manager's Bulletin:

I see why we stopped accepting B/Cs after 2010 (See below)

Puerto Rico Birth Certificates Law 191 of 2009 (As Amended)
Fact Sheet
The government of Puerto Rico has enacted a new law (Law 191 of 2009, amended June 2010) to strengthen the issuance and usage of birth certificates, to combat fraud and to protect the identity and credit of all people born in Puerto Rico. The new law was based on collaboration with the U.S. Department of State (DOS) and the U.S. Department of Homeland Security (DHS) to address the fraudulent use of Puerto Rico-issued birth certificates to unlawfully obtain U.S. passports, Social Security benefits, and other federal services.
In the past, many common official and unofficial transactions in Puerto Rico *un*necessarily required the submission, retention, and storage of birth certificates. As a result, hundreds of thousands of original birth certificates were stored without adequate protection, making

AMERICAN OVERSIGHT

them easy targets for theft. Subsequently, many birth certificates have been stolen from schools and other institutions, sold on the black market for prices up to $10,000 each, and used to illegally obtain passports, licenses, and other government and private sector documentation and benefits. The common Hispanic names of most individuals born in Puerto Rico made the birth certificates highly desirable on the black market.
This left Puerto Rico-born citizens vulnerable to identity theft, ruined credit, stolen Social Security benefits, and increased "random" security checks at airports, among others.
Understanding the enormous risks to all individuals as well as the very significant homeland and national security concerns, the government of Puerto Rico took action to improve the security of all birth certificates and to better protect the public from fraud and identity theft.
Law 191 (as Amended) implements the following changes:
1) Starting July 1, 2010, the Puerto Rico Department of Health will begin issuing new, more secure birth certificates through the Vital Statistics Record Office.

2) On September 30, 2010, the law will invalidate all birth certificates issued before July 1, 2010. Until September 30, 2010, all birth certificates issued prior to July 1, 2010 will remain valid. The purpose of this three-month overlap in the validity of the old and the new birth certificates is to provide those Puerto Rico-born -- who may need a birth certificate for an upcoming transaction -- a three-month window to apply for and receive the new document during which time their current birth certificate will still be valid.

Thanks in advance,

V/r,

Special Assistant to the Director of Field Operations
Georgia Department of Driver Services
[redacted]
[redacted]

AMERICAN OVERSIGHT

New Procedure for acceptance of Puerto Rican Birth Certificate.

This procedure supersedes all previous procedures related to the acceptance of the Puerto Rican birth certificate.

First Contact Report procedure.

A new form, the First Contact Report, is being introduced and replaces any existing form that accompanies retained documents. Follow these steps when the procedure calls for retaining documents:

1. TM must complete the First Contact Report form. Do not give a copy to the applicant.
2. Contact the Office of Investigative Services (OIS) for guidelines and to obtain a case number.
3. Give the applicant the Customer Referral form so that they may follow up with OIS on the status of their documents.
4. Scan the forms and all documents into the applicant record in OnBase.
5. Send the First Contact Report form and all original documents to the OIS
    a. Put the form and all documents into a separate envelope with the Case number on the outside of the envelope.
    b. Send the envelope via Overnight mail to the Office of Investigative Services:
        DDS Investigative Services
        2201 East View Parkway
        Conyers, GA 30013
6. It is very important that these documents be expedited so they must be sent in the next overnight delivery pick up.

Note: You may include more than one envelope but each must have a case number on it and contain only the documents for that applicant.

The new procedure is outlined below.

We cannot accept any Puerto Rican birth certificates issued prior to July 1, 2010.

The following procedure relates to acceptance and issuance instructions for any applicant presenting a Puerto Rican birth certificate dated on or after July 1, 2010.

- Out of State Transfer: If an applicant presents a current DL/ID from one of the other 49 US states (US territories are excluded) AND a Puerto Rican birth certificate:
    - Issue the DL/ID.
    - **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Out of State Transfer (Minor Under 18):

If an applicant presents a current DL/ID from one of the other 49 US states (US territories are excluded) AND a Puerto Rican birth certificate.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

If the applicant does not have a valid DL/ID from one of the other 49 states (US territories are excluded) AND presents a Puerto Rican birth certificate make sure the parent, guardian or responsible adult has a **valid GA DL/ID**.

- Proceed to issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

AMERICAN OVERSIGHT

- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

- First Issue – GA: If an applicant is applying for a DL/ID in GA for the first time and presents a Puerto Rican birth certificate:
  - **Process the issuance transaction and RETAIN all original documents and follow the procedures outlined above for the First Contact Report.**
  - Make sure a photo is captured.
  - Using the drop down menu in the Codex field, select fraud.
  - Call OIS at [redacted] for immediate direction and to obtain a case number.
  - Give the applicant the completed Customer Referral form with the case number and advise them to contact the Office of Investigative Services office at [redacted] after 10 business days.
- First Issue – GA (Minor Under 18):

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult has a valid GA DL/ID.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult DOES NOT has a valid GA DL/ID the applicant may not proceed. The parent, guardian or responsible adult must apply and receive a valid GA DL/ID, first.

Contact representatives with the Office of Investigative Services for directions and assistance by calling:

- Monday - 8:00 am to 5:00 pm call [redacted]
- Tuesday – Friday – 8:00 am to 6:30 pm call [redacted]
- After hours or weekends call IS pager [redacted]

AMERICAN OVERSIGHT

Moore, Spencer

From: Bivins, Kecia
Sent: Thursday, December 21, 2017 3:42 PM
To: Moore, Spencer; Rich, Ricky; Miles, Pierre
Subject: Old Puerto Rico Birth Certificate MB
Attachments: image001.png; ATT00001.htm; Puerto Rican BC Procedures.doc; ATT00002.htm; Puerto Rican BC MB.doc; ATT00003.htm

All DMs have been notified of the change that's effective immediately and to be expecting a Manager's Bulletin soon.

The old MBs are attached.

Thanks,
Kecia

Sent from my iPhone

Begin forwarded message:

From: "Cain, Randall" [redacted]
Date: December 21, 2017 at 7:49:11 AM EST
[redacted]
Subject: Puerto Rico Birth Certificate

Please see attached. Thanks

R. Kyle Cain
Division Deputy Director
Regulatory Compliance Division

Georgia Department of Driver Services
2206 East View Parkway
Conyers, Georgia 30013
[redacted]

Mission Statement:
The Regulatory Compliance Division of the Department of Driver Services will positively impact the public's safety by facilitating the education of Georgia Drivers. The Division will provide regulatory and support services for all state-certified driver safety programs in a professional, customer-focused, and timely manner.

AMERICAN OVERSIGHT

Customer Service Licensing & Records Manager's Bulletin

For April 17, 2012 **#041712-01**

EMPLOYEE ACTION

After you read this bulletin, place your initials below and pass it to another employee. The last employee to read this bulletin should return it to their supervisor or manager.

CSC Manager Action Required

1) Provide all team members with copies of this bulletin and the attachment.

2) Ensure that all team members understand this important customer service information.

New Procedure for handling Puerto Rican Birth Certificates

Effective immediately, revised procedures have been implemented when issuing licenses/IDs to those presenting a Puerto Rican birth certificate. This new procedure must be covered with all employees. Employees must acknowledge receipt of the instructions and understand how to proceed.

The new procedure is attached and supersedes all previous procedures related to acceptance of the Puerto Rican birth certificates.

A Customer Referral Form (attached) must be given to any applicant where the procedure calls for retaining the original documents.

The First Contact Form (attached) will be used in those instances where the procedure calls for retaining the original documents that must be sent to Investigative Services. The First Contact Form and all original documents must be sent as quickly as possible via overnight delivery to:

DDS Investigative Services
2201 East View Parkway
Conyers, GA 30013

PRBC Revised0403.doc
First_Contact_Report 03.doc
Customer Refer Form.doc

If you have any questions contact Cindy Bailey at [redacted]

Contact Us If We Can Help

Business Analyst — Bob Nakai [redacted]
Business Standards Mgr — Rose Frenelle [redacted]

AMERICAN OVERSIGHT

New Procedure for acceptance of Puerto Rican Birth Certificate.

This procedure supersedes all previous procedures related to the acceptance of the Puerto Rican birth certificate.

First Contact Report procedure.

A new form, the First Contact Report, is being introduced and replaces any existing form that accompanies retained documents. Follow these steps when the procedure calls for retaining documents:

1. TM must complete the First Contact Report form. Do not give a copy to the applicant.
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4. Scan the forms and all documents into the applicant record in OnBase.
5. Send the First Contact Report form and all original documents to the OIS
    a. Put the form and all documents into a separate envelope with the Case number on the outside of the envelope.
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6. It is very important that these documents be expedited so they must be sent in the next overnight delivery pick up.

Note: You may include more than one envelope but each must have a case number on it and contain only the documents for that applicant.

The new procedure is outlined below.

We cannot accept any Puerto Rican birth certificates issued prior to July 1, 2010.

The following procedure relates to acceptance and issuance instructions for any applicant presenting a Puerto Rican birth certificate dated on or after July 1, 2010.

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    - Issue the DL/ID.
    - **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Out of State Transfer (Minor Under 18):

If an applicant presents a current DL/ID from one of the other 49 US states (US territories are excluded) AND a Puerto Rican birth certificate.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

If the applicant does not have a valid DL/ID from one of the other 49 states (US territories are excluded) AND presents a Puerto Rican birth certificate make sure the parent, guardian or responsible adult has a **valid GA DL/ID**.

- Proceed to issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**

AMERICAN OVERSIGHT

- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

- First Issue – GA: If an applicant is applying for a DL/ID in GA for the first time and presents a Puerto Rican birth certificate:
  - **Process the issuance transaction and RETAIN all original documents and follow the procedures outlined above for the First Contact Report.**
  - Make sure a photo is captured.
  - Using the drop down menu in the Codex field, select fraud.
  - Call OIS at [redacted] for immediate direction and to obtain a case number.
  - Give the applicant the completed Customer Referral form with the case number and advise them to contact the Office of Investigative Services office at [redacted] after 10 business days.
- First Issue – GA (Minor Under 18):

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult has a valid GA DL/ID.

- Issue the DL/ID.
- **Do not retain applicant documents but ensure all documents are scanned to the record according to procedure.**
- Require the parent, guardian or responsible adult to complete their part in Section (F) of the DDS-23.

If an applicant presents a Puerto Rican birth certificate and the parent, guardian or responsible adult DOES NOT has a valid GA DL/ID the applicant may not proceed. The parent, guardian or responsible adult must apply and receive a valid GA DL/ID, first.

Contact representatives with the Office of Investigative Services for directions and assistance by calling:

- Monday - 8:00 am to 5:00 pm call [redacted]
- Tuesday – Friday – 8:00 am to 6:30 pm call [redacted]
- After hours or weekends call IS pager [redacted]

AMERICAN OVERSIGHT

Moore, Spencer

From: Miles, Pierre
Sent: Friday, January 5, 2018 1:34 PM
To: Moore, Spencer; Rich, Ricky; Bivins, Kecia
Subject: RE: Puerto Rico families

Yes Sir,

Will do

Respectfully,

Deputy Director of Field Operations
Georgia Department of Driver Services
[redacted]

From: Moore, Spencer
Sent: Friday, January 05, 2018 1:04 PM
To: Miles, Pierre [redacted]>; Rich, Ricky <[redacted]>; Bivins, Kecia <[redacted]>
Subject: RE: Puerto Rico families

Thanks Pierre, that is at least acknowledgement. What I would like for you and Kecia to do is meet with her to discuss the strategies that you all developed in the meeting with Ricky. You do not need to provide her any additional documentation, just discussion. I like the ideas that you all came up with and I provided my few edits to Ricky. Let's deploy those strategies and follow-up on them to ensure what we intend to happen actually happens.

Thanks, SRM

From: Miles, Pierre
Sent: Friday, January 05, 2018 12:58 PM
To: Rich, Ricky <[redacted]>; Moore, Spencer <[redacted]>; Bivins, Kecia <[redacted]>
Subject: FW: Puerto Rico families

A one line response from the Community Rep from Hinesville.

Please see below,

Respectfully,

Deputy Director of Field Operations
Georgia Department of Driver Services
[redacted]

From: cristina talavera [[redacted]]
Sent: Friday, January 05, 2018 12:22 PM

AMERICAN OVERSIGHT

To: Miles, Pierre [redacted]
Subject: Re: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for the update.

On Wed, Jan 3, 2018 at 7:48 AM Miles, Pierre [redacted] wrote:

Good Morning Ms. Talavera,

Thank you for your follow up email regarding the meeting conducted by Rep. Al Williams. Let me first state that we were very happy to attend and learn about the concerns expressed at the meeting. I immediately came back and provided our agency leadership, including our Commissioner, information about those concerns. Let me assure you that DDS does not tolerate intimidation, rudeness or racism. This is actually totally opposite of the agency's mission and core values. Nor do we promote lack of knowledge as it is our very role to provide knowledge to assist the more than 4 million customers we served face-to-face in 2017. We have a dedicated training unit to assist with providing all our team members with customer service training as this is the core of our business.

As a result of meeting with Rep Williams, the Commissioner made a policy update the next day to reiterate that no citizen (especially Puerto Rican citizens) should be singled out to provide documents not required by the Federal REAL ID Act or Georgia law. Additionally, a Managers Bulletin was sent out agency wide stipulating these requirements. Also, the Deputy Commissioner convened a meeting of the Field Operations leadership team, Legal team and Investigative Services leadership team to determine additional proactive strategies to avoid any future concerns like those expressed in the meeting. Please expect to hear from the agency about setting up a meeting soon to discuss the strategies developed from our internal meeting.

I can't thank you enough for letting us know of your concerns and giving us an opportunity to correct issues that do not reflect our agency. While we unfortunately can't provide every customer with a credential due to laws governing the issuance process, we will communicate respectfully as to that decision and work with customers to find ways toward resolution.

Respectfully,

Pierre Miles

Deputy Director of Field Operations

Georgia Department of Driver Services

AMERICAN OVERSIGHT

[redacted]

[redacted]

From: cristina talavera [mailto[redacted]
Sent: Thursday, December 28, 2017 9:56 PM
To: Miles, Pierre [redacted]>
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

--

Sincerely,

Cristina C. Talavera-Abreu

AMERICAN OVERSIGHT

[redacted]

[redacted]

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Moore, Spencer

From: Moore, Spencer
Sent: Tuesday, January 2, 2018 4:48 PM
To: Ricky Rich [redacted]); Mcclendon, Angelique [redacted]; Miles, Pierre; Bivins, Kecia
Subject: email
Attachments: FW: Puerto Rico families; Hinesville response.docx

All,

Please see attached the email sent to Pierre regarding the issues expressed in Hinesville and my proposed response to that email. If you have any concerns, let me know. Otherwise, Pierre please respond to her with this information.

Thanks, Spencer

AMERICAN OVERSIGHT

Moore, Spencer

From: Rich, Ricky
Sent: Tuesday, January 2, 2018 3:39 PM
To: Moore, Spencer
Subject: FW: Puerto Rico families

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Miles, Pierre
Sent: Tuesday, January 02, 2018 11:27 AM
To: Rich, Ricky <[redacted]; Mcclendon, Angelique <[redacted]
Subject: Fwd: Puerto Rico families

Sent from my iPhone

Begin forwarded message:

From: cristina talavera [redacted]
Date: December 28, 2017 at 21:55:55 EST
To: [redacted]
Subject: Puerto Rico families

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening Mr. Miles,

This is Cristina Talavera, I wanted to touch bases with you and check if there has been any changes on the issues presented at the meeting with State Rep. Mr. Al Williams, has the issues been corrected? What changes have been implemented so that the families from Puerto Rico are not left undocumented and treated differently than any other US citizen? After the meeting families are continuing to have to head to florida due to the amount of intimidation, rudeness, racist and lack of knowledge of the investigators and the customer reps. at the DDS in the Hinesville office causing a bigger hardship than the one they are already facing as victims of two major natural disasters as it was Hurricane Irma and Hurricane Maria.

I look forward hearing from you.

Sincerely,

Cristina Talavera

AMERICAN OVERSIGHT

--
Sincerely,

Cristina C. Talavera-Abreu
[redacted]
[redacted]

AMERICAN OVERSIGHT

Good evening Ms. Talavera,

Thank you for your follow up email regarding the meeting conducted by Rep. Al Williams. Let me first state that we were very happy to attend and learn about the concerns expressed at the meeting. I immediately came back and provided our agency leadership, including our Commissioner, information about those concerns. Let me assure you that DDS does not tolerate intimidation, rudeness or racism. This is actually totally opposite of the agency's mission and core values. Nor do we promote lack of knowledge as it is our very role to provide knowledge to assist the more than 4 million customers we served face-to-face in 2017. We have a dedicated training unit to assist with providing all our team members with customer service training as this is the core of our business.

As a result of meeting with Rep Williams, the Commissioner made a policy update the next day to reiterate that no citizen (especially Puerto Rican citizens) should be signaled out to provide documents not required by the Federal REAL ID Act or Georgia law. Additionally, a Managers Bulletin was sent out agency wide stipulating these requirements. Also, the Deputy Commissioner convened a meeting of the Field Operations leadership team, Legal team and Investigative Services leadership team to determine additional proactive strategies to avoid any future concerns like those expressed in the meeting. Please expect to hear from the agency about setting up a meeting soon to discuss the strategies developed from our internal meeting.

I can't thank you enough for letting us know of your concerns and giving us an opportunity to correct issues that do not reflect our agency. While we unfortunately can't provide every customer with a credential due to laws governing the issuance process, we will communicate respectfully as to that decision and work with customers to find ways toward resolution.

AMERICAN OVERSIGHT

Moore, Spencer

From: Rich, Ricky
Sent: Thursday, June 7, 2018 9:54 AM
To: Mcclendon, Angelique
Cc: Miles, Pierre; Moore, Spencer
Subject: FW: URGENT: Puerto Rican Identity Documents

Importance: High

Angelique,

Please contact this attorney today to find out what her issues are.

Thanks

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

From: Kira Romero [redacted]
Sent: Thursday, June 07, 2018 9:46 AM
To: Rich, Ricky[redacted]; Miles, Pierre[redacted]
Subject: URGENT: Puerto Rican Identity Documents
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning.

I hope you are doing well.

We have still not received any response to our inquiry.

Deputy Commissioner Rich, would you have some time to discuss these cases with me today? It is quite urgent.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

AMERICAN OVERSIGHT

This transmittal is intended for a particular addressee. It may be a PRIVATE and CONFIDENTIAL attorney-client communication. If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify LatinoJustice PRLDEF immediately by email replying to the sender and delete the transmittal and any attachments.

From: Kira Romero
Sent: Thursday, May 31, 2018 4:25 PM
To: [redacted]
Subject: RE: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

Thank you so much for returning my call yesterday.

As we discussed, these two American Citizens are in desperate need of their documents. I understand that you were going to connect me with counsel for your DDS office and I look forward to hearing from him or her.

Also, it is a pleasure to e-meet you, Deputy Commissioner Rich. Sheriff Sikes recommended I reach out to you as well.

I look forward to hearing from you soon.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]2
kromero@latinojustice.org

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From: Kira Romero
Sent: Wednesday, May 30, 2018 1:40 PM
To: [redacted]
Subject: Puerto Rican Identity Documents
Importance: High

Dear Mr. Miles,

AMERICAN OVERSIGHT

I hope you are doing well.

I am reaching out to you in reference to the cases of Kenneth Caban Gonzalez and [redacted]. Both gentlemen are U.S. citizen and Puerto Rican nationals and are in desperate need of their identity documents.

I have left you voicemails regarding their pending criminal cases and am requesting a callback at your earliest convenience. My mobile number is [redacted]

I appreciate any assistance you may be able to provide.

Best regards,

Kira Romero-Craft
Managing Attorney
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
523 West Colonial Drive
Orlando, Florida 32804
[redacted]

This transmittal is intended for a particular addressee. It may be a PRIVATE and CONFIDENTIAL attorney-client communication. If it is not clear that you are the intended recipient, you are hereby notified that you have received this transmittal in error; any review, copying or distribution or dissemination is strictly prohibited. If you suspect that you have received this transmittal in error, please notify LatinoJustice PRLDEF immediately by email replying to the sender and delete the transmittal and any attachments.

AMERICAN OVERSIGHT

Moore, Spencer

From: Miller, Rick
Sent: Thursday, March 21, 2019 10:09 AM
To: Rich, Ricky; Moore, Spencer
Subject: Re: Louisiana

Clear. Thanks for the update !!

-------- Original message --------
From: "Rich, Ricky" [redacted]
Date: 3/21/19 9:26 AM (GMT-05:00)
To: "Moore, Spencer" <[redacted]>, "Miller, Rick" <[redacted]
Subject: RE: Louisiana

That is interesting. Good to know.

Ricky H. Rich
Deputy Commissioner
GA Department of Driver Services
[redacted]

-----Original Message-----
From: Moore, Spencer
Sent: Thursday, March 21, 2019 9:25 AM
To: Miller, Rick [redacted]
Cc: Rich, Ricky [redacted]
Subject: Louisiana

Hey Rick,

It was reported by Louisiana that there is an uptick of Mexican Nationals using vital records information from Puerto Rico. I just wanted to alert IS. It was reported they made 5 arrests last week.

SRM

AMERICAN OVERSIGHT

Harrell, Tona

From: Legal, Dds
Sent: Tuesday, December 18, 2018 3:57 PM
To: Taylor, Lance
Cc: Legal, Dds
Subject: FW: Release of DDS Records for KCG
Attachments: DDS Request for KCG File.pdf; Kenneth Caban DDS release.pdf

Per our conversation, I am releasing documents for Kenneth Caban.

Thanks/Tona

From: Harrell, Tona [redacted]
Sent: Monday, December 10, 2018 1:51 PM
To: Miller, Rick [redacted]; Taylor, Lance [redacted]>
Cc: Legal, Dds [redacted]>; Mcclendon, Angelique [redacted]>
Subject: FW: Release of DDS Records for KCG

Good afternoon,

Just a reminder that I need to respond the this attorney.

Thank you,

Tona

From: Harrell, Tona
Sent: Tuesday, December 4, 2018 2:41 PM
To: Miller, Rick [redacted]; Taylor, Lance [redacted]
Cc: Harrell, Tona [redacted] Mcclendon, Angelique [redacted] Park, Mindy H. [redacted]
Subject: FW: Release of DDS Records for KCG

Rick/Lance,

The attached request has a Fraud alert. I can produce the application if it is ok, but they may also be requesting any investigation documents. There is a notepad on the record, that references another d/l #.

Thanks/Tona

From: Mcclendon, Angelique
Sent: Friday, November 30, 2018 4:11 PM
To: Harrell, Tona <[redacted]
Subject: FW: Release of DDS Records for KCG

Tona,

Please see below.

AMERICAN OVERSIGHT

From: Francisca Fajana <[redacted]
Sent: Friday, November 30, 2018 3:55 PM
To: Legal, Dds [redacted]>; Mcclendon, Angelique <[redacted]>
Cc: Jorge Vasquez <[redacted] Kira Romero [redacted]
Subject: Release of DDS Records for KCG

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Legal Department:

I understand that Attorney McClendon is out of the office. Attached, please find a letter and written consent for release of records. Thank you for your attention in this regard.

By a separate email, I have forwarded a request for another client's DDS records.

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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AMERICAN OVERSIGHT

LatinoJustice PRLDEF
[redacted]

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
Email: [redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

Justice
PRLDEF

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted] any information related to my biographical information including but not limited to my birth certificate and registry of birth infomation and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed Full Name: Kenneth Cabán Gonzalez

Date of birth: [redacted]

Signature: Kenneth Cabán Date: 9- Feb- 18

AMERICAN OVERSIGHT

Harrell, Tona

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 2:37 PM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona
Subject: FW: Release of Information
Attachments: Kenneth Caban, Response & redacted documents.pdf; Request for Documents-Kenneth Caban, From Lation Justice.pdf

I need to call you from the house phone. Let me know when it is okay and what to call.

Tona

From: Mcclendon, Angelique <[redacted]
Sent: Tuesday, February 19, 2019 10:09 AM
To: Harrell, Tona [redacted]
Subject: RE: Release of Information

Thanks

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 10:06 AM
To: Mcclendon, Angelique <[redacted]
Cc: Harrell, Tona <[redacted]
Subject: FW: Release of Information

I'm sending you the emails between her and I.

From: Mcclendon, Angelique [redacted]
Sent: Tuesday, February 19, 2019 8:01 AM
To: Harrell, Tona [redacted]>
Subject: FW: Release of Information

Have you responded to her? If not, I will get Mary to pull the file.

From: Francisca Fajana [redacted]
Sent: Friday, February 15, 2019 11:09 AM
To: Mcclendon, Angelique [redacted]ov
Subject: FW: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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From: Francisca Fajana
Sent: Friday, February 15, 2019 11:04 AM
To: [redacted]
Subject: Release of Information

Hi Tona,

Attached, please find a request for release of records for my client, Kenneth Caban Gonzalez, and his signed release.

Thank you for your attention in this regard.

P/s—you previously sent me Mr. Caban Gonzalez' 2017 application for a driver's license. You don't need to re-send those unless there are additional documents relevant to that application which were not sent. Thanks.

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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AMERICAN OVERSIGHT

LatinoJustice PRLDEF

99 Hudson Street, 14th Floor, New York, NY 10013-2815
T: 212.739.7500

RECEIVED

Legal Department

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
[redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

JUSTICE

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted], any information related to my biographical information including but not limited to my birth certificate and registry of birth infomation and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original

Printed Full Name: Kenneth Calvin Crowder

Date of Birth: [redacted]

Signature: Kenneth Calvin Date: 4-Feb-18

RECEIVED

Legal Department

AMERICAN OVERSIGHT

latinojustice PRLDEF
99 HUDSON ST, 14TH FL
NEW YORK, NY 10013-2815

RECEIVED

Legal Department

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013

30013-575506

AMERICAN OVERSIGHT

Georgia Department of Driver Services

2206 East View Parkway • Conyers, Georgia 30013 • [redacted]

Nathan Deal
Governor

Spencer R. Moore
Commissioner

December 19, 2018

Latino Justice
Francisca D. Fajana, Esq.
99 Hudson Street
14th Floor
New York, NY 10013

RE: Kenneth Caban Gonzalez

Ms. Fajana:

This letter is being sent in response to your request dated November 30, 2018, for *"all records, including application(s) for driver's license"* for the individual(s) referenced above. Included with your request was a signed Authorization to Release Information.

Enclosed with this correspondence you will find the requested documents. These records are self-authenticating pursuant to O.C.G.A. § 24-3-17. Should you need additional assistance, you may contact our office at [redacted].

Respectfully,

Tona Harrell
Legal Department

Enclosure

AMERICAN OVERSIGHT

VIA EMAIL AND US MAIL

November 30, 2018

Angelique McClendon
General Counsel
Georgia Department of Driver Services
2206 Eastview Parkway, NE
Conyers, GA 30013
Email: [redacted]

Re: DDS Record of Kenneth Caban Gonzales
DOB: [redacted]

Dear Attorney McClendon:

I write to request release of all records, including application(s) for driver's license, for Kenneth Caban Gonzales in the custody and/or control of the Department of Driver Services. Attached, please find written consent for release of records signed by Mr. Caban Gonzales.

I would appreciate it if the records can be emailed to me at your earliest convenience. Please email or give me a call if you have any questions. Thank you for your attention in this regard.

Sincerely,

/s/ Francisca D. Fajana
Francisca D. Fajana
Senior Counsel
[redacted]

Attachment

Cc: Latoya Doucette, Assistant General Counsel, DDS

AMERICAN OVERSIGHT

JUSTICE
PRO DOC

I, the undersigned, hereby authorize the Georgia Department of Driver Services to release to my attorney, Kira Romero-Craft, located at 523 West Colonial Drive, Orlando, Florida 32804, telephone number [redacted], any information related to my biographical information including but not limited to my birth certificate and registry of birth infomation and nationality information. In addition, I authorize agents of the Registro Demografico to discuss any information related to my records and related procedures for updating or correcting my records as may be needed and as authorized by law. This includes requests from my attorney for information, clarification of information and/or submission of additional documentation on my behalf. NOTE: The reference to "my attorney" in this document includes not only the individual lawyer named above but also any other attorney, paralegal, co-worker, or employee whom she presently is professionally associated and who adequately establishes that association to el Registro Demografico.

I further release el Registro Demografico from any and all liability of any kind for releasing any and all information as described and agree to indemnify and hold the Registro Demografico harmless for any damages or inury which might result directly or indirectly from the release of same.

The foregoing authorization shall continue in full force and effect until revoked by in in writing. A photocopy of this authorization shall be considered the same as the original.

Printed full name: Kenneth Cabán González

Date of birth: [redacted]

Signature: Kenneth Cabán Date: 5th Feb-18

AMERICAN OVERSIGHT

Harrell, Tona

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 10:32 AM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: RE: Release of Information

I am going to have to log off and reboot. I can't get any files to come up. I have an appt and will see if I have access when I get back. I have also asked they help me get my printer hooked up. I don't have permission to install.

She was sent documents back in December. I got another request for the ID application in early January, but don't see a response to that email.. Let me try to figure out what is going on. I should have sent them all that was on the record, but let me check.

Tona

From: Mcclendon, Angelique [redacted]
Sent: Tuesday, February 19, 2019 10:09 AM
To: Harrell, Tona [redacted]
Subject: RE: Release of Information

Thanks

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 10:06 AM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona <[redacted]
Subject: FW: Release of Information

I'm sending you the emails between her and I.

From: Mcclendon, Angelique <[redacted]
Sent: Tuesday, February 19, 2019 8:01 AM
To: Harrell, Tona <[redacted]>
Subject: FW: Release of Information

Have you responded to her? If not, I will get Mary to pull the file.

From: Francisca Fajana [redacted]
Sent: Friday, February 15, 2019 11:09 AM
To: Mcclendon, Angelique <[redacted]
Subject: FW: Release of Information

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AMERICAN OVERSIGHT

Harrell, Tona

From: Francisca Fajana [redacted]
Sent: Friday, February 22, 2019 2:19 PM
To: Harrell, Tona
Subject: RE: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks very much, Tona. I'll let you know if there's anything else.

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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From: Harrell, Tona [redacted]
Sent: Friday, February 22, 2019 1:54 PM
To: Francisca Fajana [redacted]
Cc: Harrell, Tona [redacted]>
Subject: RE: Release of Information

Good afternoon,

Let me know if there is anything else.

Tona

From: Francisca Fajana <[redacted]
Sent: Friday, February 22, 2019 11:09 AM
To: Harrell, Tona <[redacted]
Subject: RE: Release of Information

AMERICAN OVERSIGHT

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning, Tona. Thanks very much. I know the documents are certified, but can you please scan and email them if possible on Monday? I know you don't work on Fridays.

Thanks again! Have a nice weekend.

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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From: Harrell, Tona <[redacted]
Sent: Friday, February 22, 2019 10:49 AM
To: Francisca Fajana [redacted]
Cc: Harrell, Tona [redacted]
Subject: RE: Release of Information

Good morning,

The certified documents should have gone out in the mail this morning. Let me know if you need additional information.

Tona

From: Francisca Fajana <[redacted]
Sent: Wednesday, February 20, 2019 6:00 PM
To: Harrell, Tona <[redacted]>
Subject: RE: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you, Tona.

Francisca D. Fajana

AMERICAN OVERSIGHT

Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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From: Harrell, Tona [redacted]
Sent: Wednesday, February 20, 2019 5:25 PM
To: Francisca Fajana [redacted]
Cc: Harrell, Tona [redacted]
Subject: FW: Release of Information

Ms. Fajana,

This is in response to your email dated 02/15/19.
You were send all documents scanned onto the driving record of Mr. Caban Gonzalez in the correspondence previously sent to you via US mail. Since then Mr. Caban Gonzalez made application and was issued an ID on 1/18/19. Copies of these documents will be certified and mailed to you attention.

If you require additional information and/or documents, please let me know.

Tona

From: Francisca Fajana [redacted]
Sent: Friday, February 15, 2019 11:04 AM
To: Harrell, Tona [redacted]
Subject: Release of Information

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tona,

Attached, please find a request for release of records for my client, Kenneth Caban Gonzalez, and his signed release.

Thank you for your attention in this regard.

P/s—you previously sent me Mr. Caban Gonzalez' 2017 application for a driver's license. You don't need to re-send those unless there are additional documents relevant to that application which were not sent. Thanks.

AMERICAN OVERSIGHT

Francisca D. Fajana
Senior Counsel
LatinoJustice PRLDEF
Committed to Justice and Leadership since 1972
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[redacted]

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AMERICAN OVERSIGHT

GA-DDS-19-1100-A-000368

Georgia Department of Driver Services

2206 East View Parkway • Conyers, Georgia 30013 • [redacted]

Nathan Deal
Governor

Spencer R. Moore
Commissioner

February 21, 2019

Latino Justice
Francisca D. Fajana, Esq.
99 Hudson Street
14th Floor
New York, NY 10013

RE: Kenneth Caban Gonzalez
January 18, 2019 Application

Ms. Fajana:

This letter is being sent in response to your request dated February 15, 2019, for *"application(s) for a Georgia identification card and copy of any identification card or license issued"* for the individual(s) referenced above. Included with your request was a signed Authorization to Release Information.

Enclosed with this correspondence you will find the requested documents. These records are self-authenticating pursuant to O.C.G.A. § 24-3-17. Should you need additional assistance, you may contact our office at 678-413-8765.

Respectfully,

Tona Harrell
Legal Department

Enclosure

AMERICAN OVERSIGHT

Harrell, Tona

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 10:32 AM
To: Mcclendon, Angelique
Cc: Harrell, Tona
Subject: RE: Release of Information

I am going to have to log off and reboot. I can't get any files to come up. I have an appt and will see if I have access when I get back. I have also asked they help me get my printer hooked up. I don't have permission to install.

She was sent documents back in December. I got another request for the ID application in early January, but don't see a response to that email.. Let me try to figure out what is going on. I should have sent them all that was on the record, but let me check.

Tona

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Sent: Tuesday, February 19, 2019 10:09 AM
To: Harrell, Tona [redacted]
Subject: RE: Release of Information

Thanks

From: Harrell, Tona
Sent: Tuesday, February 19, 2019 10:06 AM
To: Mcclendon, Angelique [redacted]
Cc: Harrell, Tona [redacted]
Subject: FW: Release of Information

I'm sending you the emails between her and I.

From: Mcclendon, Angelique <[redacted]
Sent: Tuesday, February 19, 2019 8:01 AM
To: Harrell, Tona [redacted]
Subject: FW: Release of Information

Have you responded to her? If not, I will get Mary to pull the file.

From: Francisca Fajana [redacted]
Sent: Friday, February 15, 2019 11:09 AM
To: Mcclendon, Angelique [redacted]
Subject: FW: Release of Information

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AMERICAN OVERSIGHT

Francisca D. Fajana
Senior Counsel
latinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

*Admitted to New York and Massachusetts Bar

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From: Francisca Fajana
Sent: Friday, February 15, 2019 11:04 AM
To: [redacted]
Subject: Release of Information

Hi Tona,

Attached, please find a request for release of records for my client, Kenneth Caban Gonzalez, and his signed release.

Thank you for your attention in this regard.

P/s—you previously sent me Mr. Caban Gonzalez' 2017 application for a driver's license. You don't need to re-send those unless there are additional documents relevant to that application which were not sent. Thanks.

Francisca D. Fajana
Senior Counsel
latinoJustice PRLDEF
Committed to Justice and Leadership since 1972
99 Hudson Street 14th Floor | New York, NY 10013
[redacted]

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AMERICAN OVERSIGHT

GA-DDS-19-1100-A-000371

Tony Knotts

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony [redacted]
Sent: Friday, September 21, 2018 1:28 PM
To: Knotts, Anthony
Subject: GO-BYES
Attachments: Collateral Case Requested for FDL Analysis - [redacted]; Collateral Case Requested for FDL Analysis - CABAN Gonzalez.rtf

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Tony Knotts,
Task Force Agent

U.S. Department of Homeland Security
Homeland Security Investigations
Document & Benefit Fraud Task Force
1100 Centre Pkwy, N.E.
Atlanta, GA 30344

[redacted]

AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 4, 2017, an individual claiming to be [redacted], came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On October 13, 2107 at 2:30pm, [redacted] came into the Savannah Office (CSC42) for an interview. Investigator Woo called the Language Line and had them translate the conversation.

Investigator Woo asked [redacted] a series of questions from the Puerto Rican Interview Guide Book. [redacted] answered 11 of 18 questions incorrectly. Investigator Woo ended the phone call with the Language Line.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that [redacted] presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 31, 2017, an individual claiming to be Kenneth CABAN Gonzalez, came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On November 2, 2017, an interview was scheduled with CABAN Gonzalez. CABAN Gonzalez failed to show and no further contact could be made.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that CABAN Gonzalez presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony <[redacted]
Sent: Thursday, October 11, 2018 4:22 PM
To: Knotts, Anthony
Subject: FW: ATS Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: Siegel, Brendan F
Sent: Friday, October 5, 2018 4:00 PM
To: Knotts, Anthony[redacted]
Subject: RE: ATS Request

Negative, across the board.

ASAC just cut the whole building loose.

Brendan

From: Knotts, Anthony
Sent: Friday, October 5, 2018 3:03 PM
To: Siegel, Brendan F[redacted]
Subject: ATS Request

Brendan,

Can you check ATS for the following passengers:

1. Kenneth CABAN-Gonzalez
   [redacted]
2. [redacted]

Thank you Sir!!!!

Tony

Tony Knotts,
Task Force Agent

U.S. Department of Homeland Security
Homeland Security Investigations
Document & Benefit Fraud Task Force

AMERICAN OVERSIGHT

1100 Centre Pkwy, N.E.
Atlanta, GA 30344

[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Taylor, Lance
Sent: Friday, December 8, 2017 11:20 AM
To: Dial, Greg; Woo, James C.; Heard, Calvin; Slater, Scott; Williams, Sandra; Keiser, John; Knotts, Anthony; Hill, Wendy; Bryson, Korey; Grant, Shawndocee L.; Ross, Jacqueline D.; Siren, Stephanie L.; Harris, Deionna L.; White, Roderick
Subject: Hector Caban----[redacted]

Importance: High

Has anyone been involved in a PRBC case involving either of the two names listed above today? If so, please let me know IMMEDIATELY...Thanks, Lance

Lance Taylor
Deputy Director of Investigations
Office of Investigative Services
GA Department of Driver Services
[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, February 1, 2018 3:15 PM
To: Knotts, Anthony
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted] Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, February 1, 2018 4:45 PM
To: Knotts, Anthony
Subject: Re: Puerto Rican docs

Nope, I've called and left a couple of messages but no return call or anything.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43:19 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

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Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
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Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

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James Woo
Criminal Investigator

AMERICAN OVERSIGHT

GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 5:00 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Cool

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 4:44 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Re: Puerto Rican docs

Nope, I've called and left a couple of messages but no return call or anything.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43:19 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted] Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony [redacted]
Sent: Friday, September 21, 2018 1:28 PM
To: Knotts, Anthony
Subject: GO-BYES
Attachments: Collateral Case Requested for FDL Analysis - [redacted]; Collateral Case Requested for FDL Analysis - CABAN Gonzalez.rtf

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Tony Knotts,
Task Force Agent

U.S. Department of Homeland Security
Homeland Security Investigations
Document & Benefit Fraud Task Force
1100 Centre Pkwy, N.E.
Atlanta, GA 30344

[redacted]

AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 31, 2017, an individual claiming to be Kenneth CABAN Gonzalez, came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On November 2, 2017, an interview was scheduled with CABAN Gonzalez. CABAN Gonzalez failed to show and no further contact could be made.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that CABAN Gonzalez presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 4, 2017, an individual claiming to be [redacted], came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On October 13, 2107 at 2:30pm, [redacted] came into the Savannah Office (CSC42) for an interview. Investigator Woo called the Language Line and had them translate the conversation.

Investigator Woo asked [redacted] a series of questions from the Puerto Rican Interview Guide Book. [redacted] answered 11 of 18 questions incorrectly. Investigator Woo ended the phone call with the Language Line.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that [redacted] presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony [redacted]
Sent: Thursday, October 11, 2018 4:22 PM
To: Knotts, Anthony
Subject: FW: ATS Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: Siegel, Brendan F
Sent: Friday, October 5, 2018 4:00 PM
To: Knotts, Anthony [redacted]
Subject: RE: ATS Request

Negative, across the board.

ASAC just cut the whole building loose.

Brendan

From: Knotts, Anthony
Sent: Friday, October 5, 2018 3:03 PM
To: Siegel, Brendan F [redacted]
Subject: ATS Request

Brendan,

Can you check ATS for the following passengers:

1. Kenneth CABAN-Gonzalez
   [redacted]
2. [redacted]
   [redacted]

Thank you Sir!!!!

Tony

Tony Knotts,
Task Force Agent

U.S. Department of Homeland Security
Homeland Security Investigations
Document & Benefit Fraud Task Force

AMERICAN OVERSIGHT

1100 Centre Pkwy, N.E.
Atlanta, GA 30344

[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony <[redacted]
Sent: Thursday, October 11, 2018 4:22 PM
To: Knotts, Anthony
Subject: FW: ATS Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: Siegel, Brendan F
Sent: Friday, October 5, 2018 4:00 PM
To: Knotts, Anthony[redacted]
Subject: RE: ATS Request

Negative, across the board.

ASAC just cut the whole building loose.

Brendan

From: Knotts, Anthony
Sent: Friday, October 5, 2018 3:03 PM
To: Siegel, Brendan F[redacted]
Subject: ATS Request

Brendan,

Can you check ATS for the following passengers:

1. Kenneth CABAN-Gonzalez
   [redacted]
2. [redacted]
   [redacted]

Thank you Sir!!!!

Tony

Tony Knotts,
Task Force Agent

U.S. Department of Homeland Security
Homeland Security Investigations
Document & Benefit Fraud Task Force

AMERICAN OVERSIGHT

1100 Centre Pkwy, N.E.
Atlanta, GA 30344

[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, February 1, 2018 3:15 PM
To: Knotts, Anthony
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted] Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]>
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, February 1, 2018 4:45 PM
To: Knotts, Anthony
Subject: Re: Puerto Rican docs

Nope, I've called and left a couple of messages but no return call or anything.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43:19 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James [redacted]
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator

AMERICAN OVERSIGHT

GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 5:00 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Cool

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 4:44 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Re: Puerto Rican docs

Nope, I've called and left a couple of messages but no return call or anything.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43:19 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 5:00 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Cool

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 4:44 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Re: Puerto Rican docs

Nope, I've called and left a couple of messages but no return call or anything.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Thursday, February 1, 2018 4:43:19 PM
To: Woo, James C.
Subject: Re: Puerto Rican docs

Nothing yet. I checked yesterday. Has their attorney reached out or have they.

TK

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 2/1/18 3:14 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Puerto Rican docs

Hey Tony, any word on the Puerto Rican docs we sent off for Caban and [redacted]? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, March 29, 2018 9:41 AM
To: Knotts, Anthony
Subject: Docs

Hey Tony, any updates on those Puerto Rican docs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, March 29, 2018 9:43 AM
To: Woo, James C.
Subject: Re: Docs

No sir. I will check when I get back next week from vacation. I'll be back on Wed. I heard last week there was a backlog. DHS has some docs waiting from Oct in our group.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James [redacted]
Date: 3/29/18 9:40 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Docs

Hey Tony, any updates on those Puerto Rican docs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, March 29, 2018 9:44 AM
To: Knotts, Anthony
Subject: RE: Docs

Crap, my bad bro. Didn't know you were on vaca, enjoy!!

From: Knotts, Anthony
Sent: Thursday, March 29, 2018 9:43 AM
To: Woo, James C. [redacted]
Subject: Re: Docs

No sir. I will check when I get back next week from vacation. I'll be back on Wed. I heard last week there was a backlog. DHS has some docs waiting from Oct in our group.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 3/29/18 9:40 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Docs

Hey Tony, any updates on those Puerto Rican docs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Wednesday, April 18, 2018 5:18 PM
To: Woo, James C.
Subject: RE: Phone

Just checked on PRBC status... Pending...

I'll keep you posted.

From: Woo, James C.
Sent: Wednesday, April 18, 2018 4:59 PM
To: Group Investigative Services [redacted]
Subject: Phone

My DDS cell phone seems to be down at the moment. If you need me, please contact me on my personal cell #: [redacted] Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Wednesday, April 18, 2018 5:19 PM
To: Knotts, Anthony
Subject: RE: Phone

Sounds good thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
1117 Eisenhower Dr
Savannah, GA 31406
[redacted]

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From: Knotts, Anthony
Sent: Wednesday, April 18, 2018 5:17:35 PM
To: Woo, James C.
Subject: RE: Phone

Just checked on PRBC status... Pending...

I'll keep you posted.

From: Woo, James C.
Sent: Wednesday, April 18, 2018 4:59 PM
To: Group Investigative Services [redacted]>
Subject: Phone

My DDS cell phone seems to be down at the moment. If you need me, please contact me on my personal cell #: [redacted]. Thanks

AMERICAN OVERSIGHT

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Thursday, May 31, 2018 7:37 AM
To: Knotts, Anthony
Subject: Docs

Hey Tony, anything on those PR docs? Thx

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, May 31, 2018 8:20 AM
To: Woo, James C.
Subject: Re: Docs

I'll check... out on surveillance right now.

TK

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James [redacted]
Date: 5/31/18 7:36 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Docs

Hey Tony, anything on those PR docs? Thx

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Friday, June 15, 2018 1:55 PM
To: Anthony Knotts
Attachments: Collateral Case Requested for FDL Analysis.rtf

Anthony (Tony) Knotts,
Criminal Investigator

Georgia Department of Driver Services
Office of Investigative Services
900 Dallis St., Ste. B
LaGrange, GA 30240

[redacted]

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AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 4, 2017, an individual claiming to be [redacted], came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On October 13, 2107 at 2:30pm, [redacted] came into the Savannah Office (CSC42) for an interview. Investigator Woo called the Language Line and had them translate the conversation.

Investigator Woo asked [redacted] a series of questions from the Puerto Rican Interview Guide Book. [redacted] answered 11 of 18 questions incorrectly. Investigator Woo ended the phone call with the Language Line.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that [redacted] presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Collateral Case Requested for FDL Analysis...

On October 4, 2017, an individual claiming to be [redacted], came into the Georgia Department of Driver Services, Hinesville Office (CSC11) and attempted to obtain a Georgia identification card and/or license using Puerto Rican documents.

Investigator James Woo examined the Puerto Rican Birth Certificate and I.D. and determined them to be fraudulent.

On October 13, 2107 at 2:30pm, [redacted] came into the Savannah Office (CSC42) for an interview. Investigator Woo called the Language Line and had them translate the conversation.

Investigator Woo asked [redacted] a series of questions from the Puerto Rican Interview Guide Book. [redacted] answered 11 of 18 questions incorrectly. Investigator Woo ended the phone call with the Language Line.

On 12-1-2017, Investigator Woo received information from Investigator Tony Knotts who is attached to the Department of Homeland Security, that the previous known security features on Puerto Rican Documents could no longer be used to authenticate Puerto Rican documents.

Due to the unknown authenticity of the documents that [redacted] presented, the Georgia Department of Driver Services, Office of Investigative Services is requesting Document Authentication Examination by the Homeland Security Investigations Forensic Laboratory to support the above suspect criminal Identity Theft case.

AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Wednesday, June 20, 2018 2:44 PM
To: Knotts, Anthony
Subject: PBRC

Hey Tony, any updates on those PRBCs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Wednesday, June 20, 2018 2:48 PM
To: Woo, James C.
Subject: RE: PBRC

Im in training and they will be here next week. LT and I talked about it last week. Ill update you upon hearing.

TK

From: Woo, James C.
Sent: Wednesday, June 20, 2018 2:44 PM
To: Knotts, Anthony [redacted]
Subject: PBRC

Hey Tony, any updates on those PRBCs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Wednesday, June 20, 2018 2:50 PM
To: Knotts, Anthony
Subject: RE: PBRC

Sounds good thx

From: Knotts, Anthony
Sent: Wednesday, June 20, 2018 2:48 PM
To: Woo, James C. [redacted]
Subject: RE: PBRC

Im in training and they will be here next week. LT and I talked about it last week. Ill update you upon hearing.

TK

From: Woo, James C.
Sent: Wednesday, June 20, 2018 2:44 PM
To: Knotts, Anthony [redacted]
Subject: PBRC

Hey Tony, any updates on those PRBCs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Friday, June 29, 2018 3:26 PM
To: Knotts, Anthony
Subject: Prbc

Hey Tony, anything on those PBRCs? Thanks

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Friday, June 29, 2018 3:33 PM
To: Woo, James C.
Subject: Re: Prbc

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crazy...

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Woo, James C." [redacted]
Date: 6/29/18 3:26 PM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: Prbc

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James Woo
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AMERICAN OVERSIGHT

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Feds...lol. Thx bro and have a good weekend!

James Woo
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GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

On Jun 29, 2018, 3:32 PM -0400, Knotts, Anthony <AKnotts@dds.ga.gov>, wrote:

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> **Criminal Investigator**
> GA. **Department of Driver Services**
> **Office of Investigative Services**
> 2201 Eastview Parkway
> Conyers, GA 30013
> [redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Tuesday, July 10, 2018 9:47 AM
To: Woo, James C.
Subject: RE: Prbc

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AMERICAN OVERSIGHT

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AMERICAN OVERSIGHT

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, July 19, 2018 11:25 AM
To: Woo, James C.
Subject: RE: Prbc

Someone with the fancy title of Unit Chief is working on it. I wonder if that would work at GADDS.

From: Woo, James C.
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AMERICAN OVERSIGHT

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From: Woo, James C.
Sent: Thursday, July 19, 2018 11:26 AM
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> **GA. Department of Driver Services**
> **Office of Investigative Services**
> 2201 Eastview Parkway
> Conyers, GA 30013
> [redacted]

AMERICAN OVERSIGHT

Fax: [redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, July 19, 2018 11:30 AM
To: Woo, James C.
Subject: RE: Prbc

You a riot!!!

From: Woo, James C.
Sent: Thursday, July 19, 2018 11:26 AM
To: Knotts, Anthony [redacted]
Subject: RE: Prbc

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AMERICAN OVERSIGHT

James Woo
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GA. Department of Driver Services
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Conyers, GA 30013
[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Friday, August 10, 2018 2:14 PM
To: Knotts, Anthony
Subject: Status

Hey Tony, any update PBRCs? Thanks!

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
2201 Eastview Parkway
Conyers, GA 30013
[redacted]

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Friday, August 10, 2018 2:27 PM
To: Woo, James C.
Subject: Re: Status

Yes, they're at the office. I've been meaning to get when you... been in training and was out all night last night. What does your schedule look like next week? Are you on Duty or would meeting you in Macon be an option? Docs came back authentic, one of DLs could not be verified. I have a trial starting Monday ave Tuesday. [redacted] on 15th in Clayton at 1030.

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Woo, James C.
Sent: Friday, August 10, 2018 2:29 PM
To: Knotts, Anthony
Subject: Re: Status

Gotcha. I'll be on the desk the end of this month starting on 28th. I can get with u then.

James Woo
Criminal Investigator
GA. Department of Driver Services
Office of Investigative Services
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> **Criminal Investigator**
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AMERICAN OVERSIGHT

Office of Investigative Services

2201 Eastview Parkway

Conyers, GA 30013

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AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Friday, August 10, 2018 4:11 PM
To: Woo, James C.
Subject: RE: Status

U2

From: Woo, James C.
Sent: Friday, August 10, 2018 4:11 PM
To: Knotts, Anthony [redacted]
Subject: RE: Status

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On Aug 10, 2018, 4:09 PM -0400, Knotts, Anthony [redacted], wrote:

AMERICAN OVERSIGHT

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To: Knotts, Anthony
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AMERICAN OVERSIGHT

GDial

AMERICAN OVERSIGHT

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Subject: RE: Status

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Sent: Friday, August 10, 2018 2:29 PM
To: Knotts, Anthony [redacted]
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Knotts, Anthony

From: Knotts, Anthony
Sent: Tuesday, November 21, 2017 2:47 PM
To: Greg Dial
Subject: FDL

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Tony

Anthony (Tony) Knotts,
Criminal Investigator

Georgia Department of Driver Services
Office of Investigative Services
900 Dallis St., Ste. B
LaGrange, GA 30240

[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Dial, Greg
Sent: Tuesday, November 21, 2017 4:59 PM
To: Knotts, Anthony
Subject: RE: FDL

Thanks

From: Knotts, Anthony
Sent: Tuesday, November 21, 2017 2:47 PM
To: Dial, Greg [redacted]
Subject: FDL

I just got a text and Carl would be in the office on tomorrow. I will let you know.

Tony

Anthony (Tony) Knotts,
Criminal Investigator

Georgia Department of Driver Services
Office of Investigative Services
900 Dallis St., Ste. B
LaGrange, GA 30240

[redacted]

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Tuesday, November 28, 2017 9:39 AM
To: Greg Dial
Subject: FW: PUERTO RICO Birth Certs

FYSA -

From: Lichvarcik, Carl A [redacted]]
Sent: Wednesday, November 22, 2017 1:51 PM
To: Knotts, Anthony [redacted]
Subject: RE: PUERTO RICO Birth Certs

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tony. Unfortunately we don't have a good handle on what has been coming out of Puerto Rico since the hurricanes. Even before the disaster, the whole situation regarding the issuing processes for their birth certificates was confusing. Puerto Rico went over to the new format in 2010 and invalidated all the previous versions, but they have made several tweaks to format of the new form.

They also went away from using the data layout that gave the alignment check features that you mentioned below. We don't have any similar quick check features for recognition of fraud in the more recent versions. We are trying to get more reliable information for release to the field, but right now it looks like the paper features and the features in the revenue stamps are probably the most consistent ones for examination.

I hope you have a good Thanksgiving!

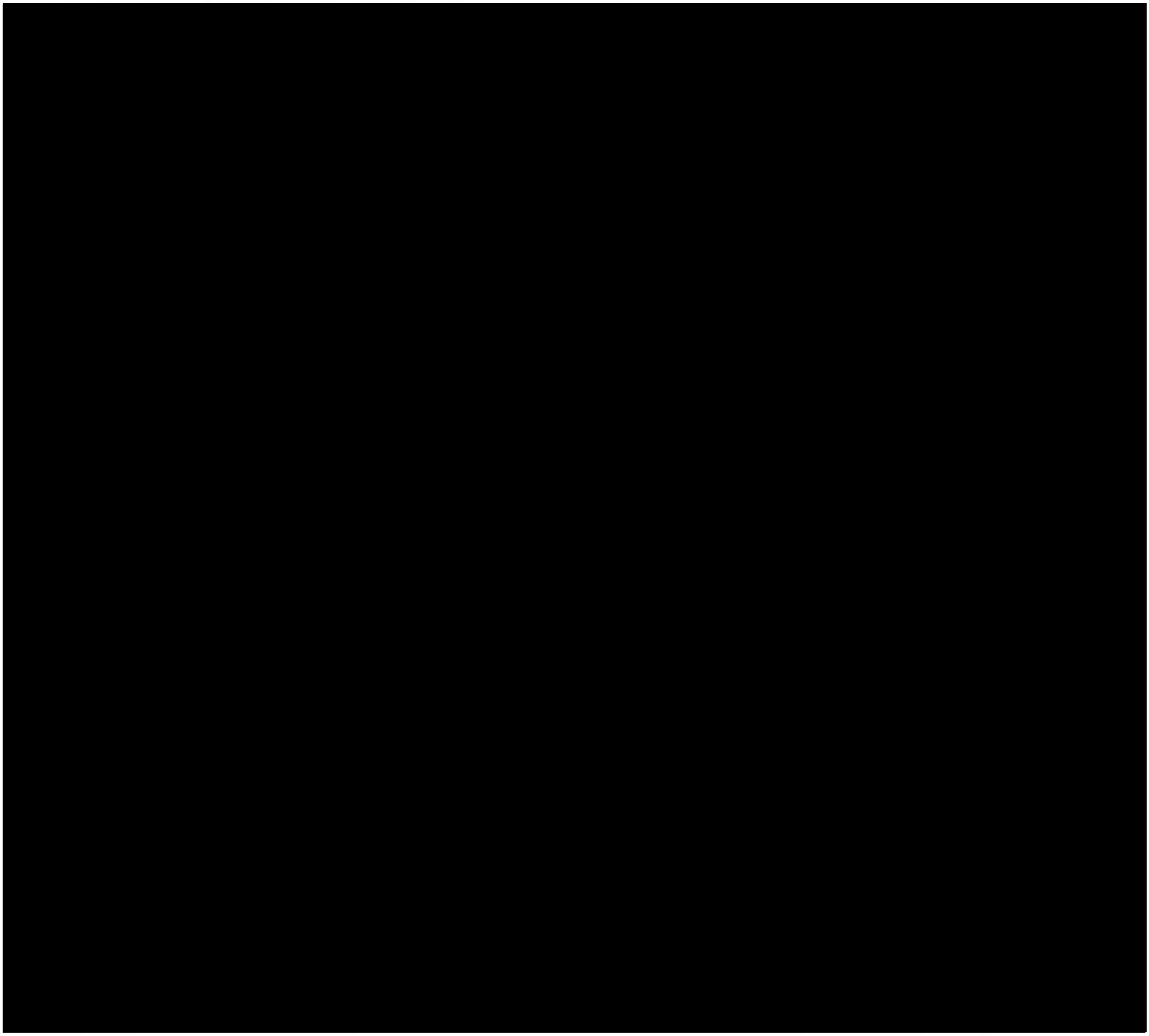
Carl A. Lichvarcik, Jr.
Operations Section Chief
Homeland Security Investigations Forensic Laboratory
U.S. Immigration and Customs Enforcement
[redacted]

From: Knotts, Anthony [redacted]
Sent: Monday, November 20, 2017 8:45 AM
To: Lichvarcik, Carl A
Cc: Knotts, Anthony
Subject: PUERTO RICO Birth Certs

Carl,

AMERICAN OVERSIGHT

Thanks again for coming down to GA DDS and SAC - ATL AOR and providing the training. The feedback from the local and state officers has been great. On another note, we are getting overwhelmed with Puerto Rico Birth Certificates, especially since the last two major hurricanes. We are seeing some counterfeit and some alterations. It looks like we are seeing new certificates with older formats. Question, is there a go-bye or bulletin that the FDL can provide so that I may pass onto our State Investigators (Only) for recognition. Also, back in the day we were told about some security features that don't seem to be standard today. Are there some other embedded cheats that you are aware and can help us easily decipher between good and bad.



Again any help is GREATLY appreciated.

Thanks and Happy Holidays,

Tony

AMERICAN OVERSIGHT

Anthony (Tony) Knotts,
Criminal Investigator

Georgia Department of Driver Services
Office of Investigative Services
900 Dallis St., Ste. B
LaGrange, GA 30240

AMERICAN OVERSIGHT

Knotts, Anthony

From: Dial, Greg
Sent: Monday, January 29, 2018 3:34 PM
To: Knotts, Anthony
Subject: PRBC

Tony,

Please send an email to your contact at the FDL and ask if they ever published a bulletin advising that post 2010 PRBC were not being produced with the same security features we were taught to look for in 287g or the earlier FDL training.

If they did, please get a date it was published and released.

Thanks

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

Knotts, Anthony

From: Dial, Greg
Sent: Thursday, February 1, 2018 10:23 AM
To: Knotts, Anthony
Subject: FDL

Any feedback from the FDL?

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

Knotts, Anthony

From: Knotts, Anthony
Sent: Thursday, February 1, 2018 10:36 AM
To: Dial, Greg
Subject: Re: FDL

Nothing yet

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Dial, Greg" [redacted]
Date: 2/1/18 10:23 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: FDL

Any feedback from the FDL?

Sent from my Verizon, Samsung Galaxy smartphone

AMERICAN OVERSIGHT

Knotts, Anthony

From: Dial, Greg
Sent: Thursday, February 1, 2018 10:42 AM
To: Knotts, Anthony
Subject: Re: FDL

Thanks

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Knotts, Anthony" [redacted]
Date: 2/1/18 10:35 AM (GMT-05:00)
To: "Dial, Greg" [redacted]
Subject: Re: FDL

Nothing yet

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: "Dial, Greg" [redacted]
Date: 2/1/18 10:23 AM (GMT-05:00)
To: "Knotts, Anthony" [redacted]
Subject: FDL

Any feedback from the FDL?

Sent from my Verizon, Samsung Galaxy smartphone

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