



ATTORNEY GENERAL OF MISSOURI

ERIC SCHMITT

April 18, 2022

Mehreen Rasheed  
records@americanoversight.org

RE: Sunshine Request – All email communications (including emails, email attachments, calendar invitations, and attachments thereto) between (a) Attorney General Eric Schmitt, or anyone communicating on his behalf (such as an assistant or scheduler), and (b) any representatives of the organizations listed below (including, but not limited to, anyone communicating from an email address ending with the listed domains), or any individual listed:  
External Entities: 1. Douglas Albrecht 2. Anheuser-Busch Co (@anheuser-busch.com), Michael Doukeris, Cesar Vargas, August Anheuser Busch III 3. Express Scripts (@express-scripts.com), Medco Health Solutions (@medco.com), Tim Wentworth, Amy Bricker 4. Lanthrop Gage Consulting (@lanthropgage.com, @lanthropegageconsult.com, @lgpmconsulting.com), Kim Akin, Jean Paul Bradshaw, Heath Clarkson, Doug Crews, Harry Gallagher, Doug Nelson, Kurt Schaefer, David Shorr 5. Rightchoice Managed Care (@anthem.com), Anthem Blue Cross Blue Shield, Anthem 6. Drury Development Corporation (@drurydevelopment.com, @druryhotels.com), Tim Drury, Cynthia Drury 7. Lodging Hospitality Management (@lhmc.com), Robert O'Loughlin 8. Burns & McDonnell (@burnsmcd.com), John Trottier, Mike Talboy 9. Roy Pfautch. Please provide all responsive records from September 1, 2020, to July 20, 2021.

Dear Ms. Rasheed:

In response to your above-referenced request that was received by our custodian of records, we are enclosing a 274-page PDF of responsive documents.

Sincerely,

  
MEGAN WERDEHAUSEN

Supreme Court Building  
207 W. High Street  
P.O. Box 899  
Jefferson City, MO 65102  
Phone: (573) 751-3321  
Fax: (573) 751-0774  
www.ago.mo.gov

Message

**From:** Turner, Jay [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=306806AC308A43729CC1352D8C700CA6-TURNER, JAY]  
**Sent:** 10/6/2020 10:01:11 AM  
**To:** Stevens, Cris [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=521151f1306d4ea2ae0c6fa08b7a6293-Stevens, Cris]  
**Subject:** FW: Drury Hotels Reservation Confirmation - 2002206072

Cris-

Here is your reservation for Drury Inn. It is direct-billed as requested.

Thanks,  
Jay

**From:** Drury Hotels  
**Sent:** Tuesday, October 6, 2020 10:00 AM  
**To:** Turner, Jay  
**Subject:** Drury Hotels Reservation Confirmation - 2002206072



We can't wait to have you as our guest at Drury Hotels, where the *Extras Aren't Extra!* **Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here](#) to view your account.

Quick reminder: Check-in time is 3:00 PM and check-out time is 11:00 AM. This is a smoke-free hotel.

**ENJOY YOUR STAY!**

Chuck Drury  
President & CEO

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

#### Hotel Information

Drury Inn & Suites Springfield, MO  
2715 N Glenstone Avenue  
Springfield, MO 65803  
417-863-8400  
Cross Streets: I-44 & Glenstone Avenue  
[Map & Directions](#)  
Please note:



Masks required in all public areas. Our pool and fitness center have limited capacity and may require reservations. Our business center is closed. Please review our [COVID-19 update](#)

**\*\*This reservation is guaranteed for late arrival\*\***

**Guarantee Policy:**

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

**Travel Information**

Arrival: Tuesday, October 6, 2020

Departure: Thursday, October 8, 2020

Number of Nights: 2

1 Room(s)

1 Adult(s) per room

**Room Information**

**Room 1 Confirmation Number: 2002206072 - Guest: cris stevens**

*2 Queen Beds Deluxe Non-Smoking (NQX):* This deluxe room features two queen beds and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

**Room 1 Rate Information**

\$96.00 per night plus taxes - Starting 10/06/20

**\$192.00 USD Total before Taxes\***

\*Local Taxes will apply.

**Additional Charges May Apply**

The following fees will be added to your total hotel bill if they apply to your stay.

**Pet Cleaning Fee: \$35.00 USD daily fee, per room.** Service animals are welcome free of charge.

**Cancellation Policy:**

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

**Guest Preferences**

Rate: STATE GOVERNMENT RATE - SGOV - Government ID and tax exempt info (if applicable) must be presented at check-in. This rate is only available for state government employees and the employee must be staying in the room.

No - Please do not send special offers, program news and account information via E-mail.

Not a part of Drury Rewards? It's free to join and members can earn a wide range of rewards just by staying at Drury Hotels! [Click here to sign up.](#)

### Special Request Information

Please note, comments will not be viewed by the hotel until day of arrival. We will do our best to accommodate, but special requests are subject to availability and cannot be guaranteed. Specific room requests cannot be reserved through Special Requests.

No Stayover Service

### Enterprise Rent-A-Car and Drury Hotels!

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

Guest Service Guidelines are in place to make sure every guest has a great stay while at the Hotel. Occupancy per guest room is: Maximum of five (5) people in a standard room or up to six (6) in a suite (not including child in a crib). Hotel amenities such as Hot Breakfast, 5:30 Kickback®, swimming pool, whirlpool, business center, and fitness center are for registered guests only. Non-registered guests may purchase food and non-alcoholic beverages. Registered guests may be asked to show proof of registration (including name, room key, or coupon) at any time. Shirt and shoes are required of all guests in public areas, except the pool area. Children must be accompanied by an adult when in Hotel's public spaces, including swimming pool, hallways, lobby and breakfast area. 10:00 p.m. is quiet time curfew in Hotel's public spaces and hallways. Person(s) registered to the room are responsible for all damages or costs sustained by Hotel, whether as a result of physical damage or if Hotel is compelled to fulfill its "Satisfaction Guarantee" policy due to such person's disruptive behavior. Person(s) not observing any of these guidelines may be asked to leave the Hotel with no refund.

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 11/18/2020 3:32:48 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Enter for your chance to win! AND save on your next stay.

To view this email as a web page, go [here](#).

## Enter for Your Chance to Win!

**Looking for a winter getaway? Enter for your chance to win AND save on your next stay!**

For the next three weeks, we're promoting a different city and partner attractions. [Enter for your chance to win](#) a getaway in San Antonio, Kansas City and St. Louis!

Don't forget you can save when you book online or on our mobile apps using promo code [JOYFUL](#). With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.





#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



### DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

Discount based off standard room rates. JOYFUL rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked November 4-30, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The JOYFUL rate is net, non-commissionable.



This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

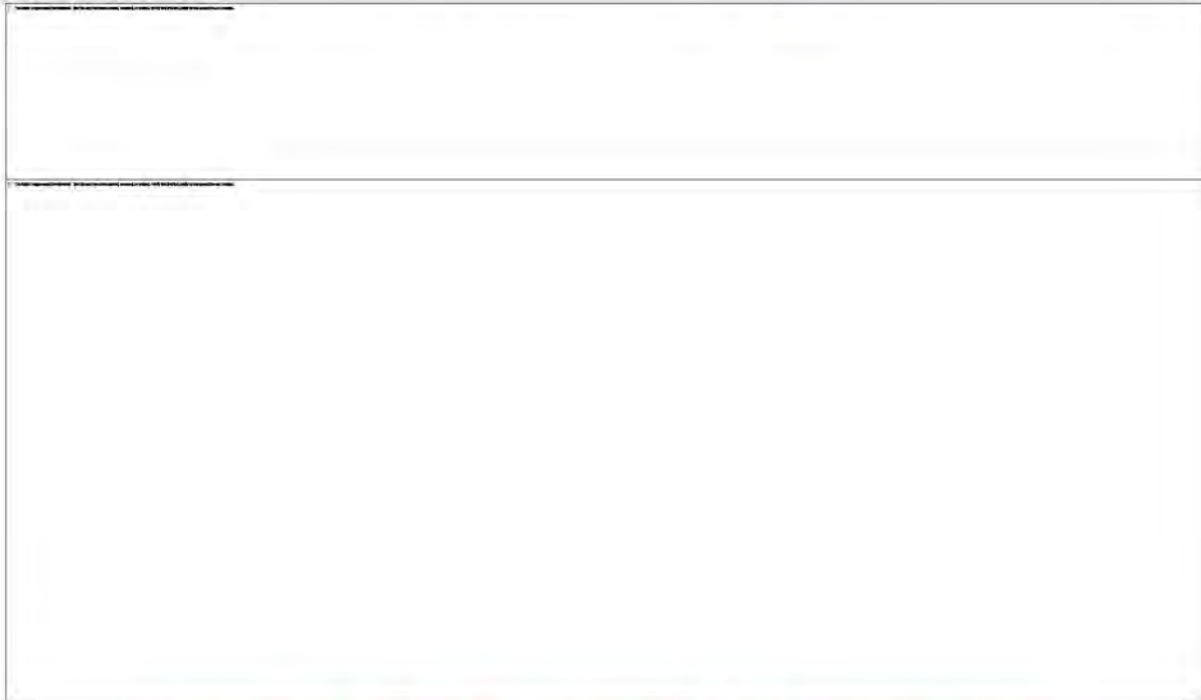
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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/30/2020 4:02:19 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Celebrate fall with SCARY good rates!

To view this email as a web page, go [here](#).

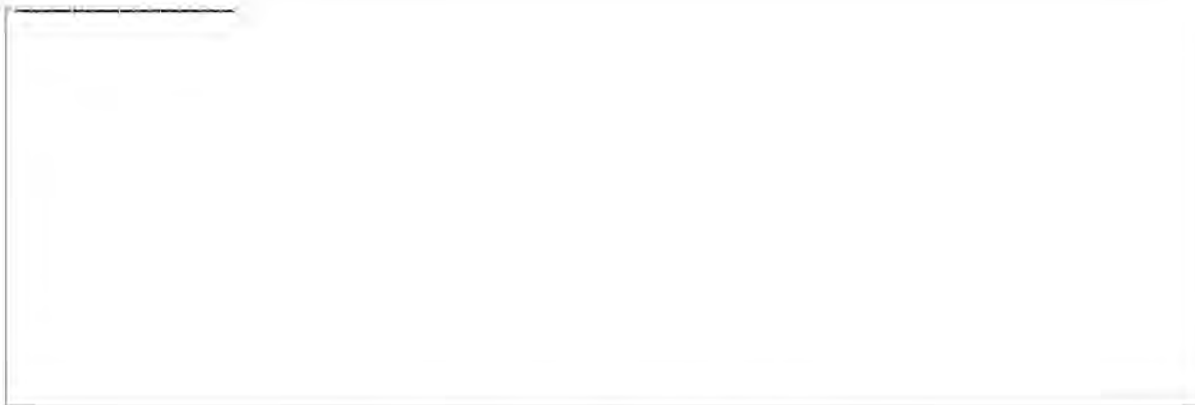


**Save up to 15% with SCARY good rates**

**Book by October 31 for any stay through December 30 and save!**

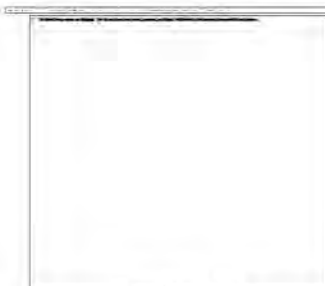
Make your next reservation online or on our mobile apps using promo code [SCARY](#).  
With our pools, free hot breakfast, 5:30 Kickback<sup>®</sup> and more, it's easy to Travel Happy<sup>®</sup>.  
Again with Drury Hotels.





## Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.



### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**



*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

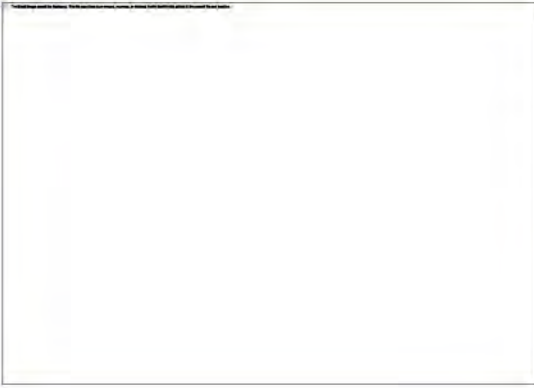
**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/21/2020 3:02:39 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Ready to Save Big AND See Some of the Best Fall Foliage? ☒

To view this email as a web page, go [here](#).

**Explore the great outdoors and save up to 15%** when you book online or on our mobile app by October 31 using promo code [SCARY](#) for stays through December 30, 2020.

Ready to see some [beautiful fall foliage](#)? We've suggested some scenic destinations below that fit perfectly with a stay at your favorite Drury Hotel! Our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools will help you Travel Happy® Again!





## Colorado

The aspens are bursting with color above Bear Lake in Rocky Mountain National Park, which is just 90 minutes from Denver.

- > [COLORADO SPRINGS HOTEL](#)
- > [DENVER HOTELS](#)

## Missouri

Fall is the most popular time of the year to visit Augusta's great wineries, located less than an hour from St. Louis.

- > [COLUMBIA HOTELS](#)
- > [KANSAS CITY HOTELS](#)
- > [ST. LOUIS HOTELS](#)

*\*Photo courtesy of Augusta Chamber of Commerce.*



## North Carolina

Crowders Mountain is just a 30 minute drive from Charlotte. Best spot to view color—on the Lake Trail near the dam, looking toward Kings Pinnacle.

- > [BURLINGTON HOTEL](#)
- > [CHARLOTTE HOTELS](#)
- > [GREENSBORO HOTEL](#)

## Ohio

Everett Covered Bridge in Cuyahoga Valley National Park was built in the late 1800s and is one of a few remaining covered bridges.

- > [CINCINNATI HOTELS](#)
- > [CLEVELAND HOTELS](#)
- > [COLUMBUS HOTELS](#)



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### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.

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*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

**Privacy Policy**

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 11/16/2020 9:03:21 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** It's Back! Only 15 Hours to Save up to 30%

To view this email as a web page, go [here](#).

## It's Back! Save up to 30% When You Book NOW!

*We're celebrating our 15th consecutive J.D. Power Award with a 15 hour flash sale.*

On November 16, take an extra 15% off our current sale for a total savings of up to 30%.

**Save up to 30%** when you book online or on our mobile app using promo code [THANKS](#) for most stays through November 30.

With our free hot breakfast, 5:30 Kickback® and pools, it's easy to Travel Happy® Again with Drury Hotels.



### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



### 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks with us!



### Swimming Pools

Take a dip in our pools! Most pools are open and have limited availability or require reservations to allow for social distancing.



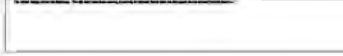
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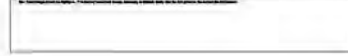
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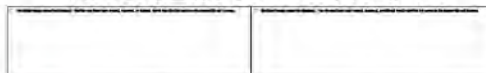


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*Discount based off standard room rates. THANKS rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked on November 16 for any stay through November 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The THANKS rate is net, non-commissionable and valid at select hotels.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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**From:** Stevens, Cris [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=521151F1306D4EA2AE0C6FA08B7A6293-STEVEN, CRIS]  
**Sent:** 10/6/2020 2:11:56 PM  
**To:** Turner, Jay [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=306806ac308a43729cc1352d8c700ca6-Turner, Jay]  
**Subject:** Re: Drury Hotels Reservation Confirmation - 2002206072

Thank you sir.

Sent from my iPhone

On Oct 6, 2020, at 10:01 AM, Turner, Jay wrote:

Cris-

Here is your reservation for Drury Inn. It is direct-billed as requested.

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**Sent:** Tuesday, October 6, 2020 10:00 AM

**To:** Turner, Jay

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Cross Streets: I-44 & Glenstone Avenue



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Departure: Thursday, October 8, 2020

Number of Nights: 2

1 Room(s)

1 Adult(s) per room

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\$96.00 per night plus taxes - Starting 10/06/20

**\$192.00 USD Total before Taxes\***

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If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)



---

No. 16-56666

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**In the United States Court of Appeals  
for the Ninth Circuit**

---

STEVE CHAMBERS, ET AL.,  
*Plaintiffs–Appellees,*

v.

CHRISTINE KNOTT,  
*Objector–Appellant,*

v.

WHIRLPOOL CORPORATION, ET AL.,  
*Defendants–Appellees.*

---

Appeal from the United States District Court for the Central District of  
California, No. 8:11-cv-01733-FMO-JCG

---

**BRIEF OF NINE STATE ATTORNEYS GENERAL AS  
*AMICI CURIAE* IN SUPPORT OF NO PARTY AND REMAND**

---

Mark Brnovich  
*Attorney General*  
Paul N. Watkins  
*Civil Litigation Division Chief*  
Oramel H. (O.H.) Skinner  
*Counsel of Record*  
Dana R. Vogel  
*Assistant Attorneys General*  
OFFICE OF THE ARIZONA  
ATTORNEY GENERAL  
1275 West Washington Street  
Phoenix, Arizona 85007  
(602) 542-5025  
o.h.skinner@azag.gov

September 13, 2017

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## STATEMENT OF *AMICI CURIAE*

The Attorneys General of Arizona, Idaho, Louisiana, Missouri, Nevada, North Dakota, Oklahoma, Oregon and Texas are their respective States' chief law enforcement officers. Their interest here arises from two responsibilities. *First*, the Attorneys General have an overarching responsibility to protect their States' consumers in their roles as chief law enforcement officers. *Second*, the undersigned have a responsibility to protect consumer class members under CAFA, which envisions a role for state Attorneys General in the class action settlement approval process. *See* 28 U.S.C. § 1715; *see also* S. Rep. No. 109-14, 2005 U.S.C.C.A.N. 3, 6 (requirement “that notice of class action settlements be sent to appropriate state and federal officials” exists “so that they may voice concerns if they believe that the class action settlement is not in the best interest of their citizens.”); *id.* at 34 (“notifying appropriate state and federal officials ... will provide a check against inequitable settlements”; “Notice will also deter collusion between class counsel and defendants to craft settlements that do not benefit the injured parties.”).



The Attorneys General make this submission to further these interests, speaking on behalf of consumers who will be harmed if CAFA's strictures under 28 U.S.C. § 1712 and *In re HP Inkjet Printer Litig.*, 716 F.3d 1173, 1178 (9th Cir. 2013), are not fully applied here.<sup>1</sup>

## SUMMARY OF ARGUMENT

The Attorneys General, in a bipartisan coalition, urge the Court to remand with instructions that to be fair, adequate, and reasonable pursuant to F.R.C.P. 23(e) the settlement must comply with the strictures of the Class Action Fairness Act of 2005, 28 U.S.C. § 1711 *et seq.* ("CAFA"), including Section 1712's coupon limits and this Court's prior panel opinion in *In re HP Inkjet*. Put simply, CAFA's coupon-settlement strictures apply here. And the failure to require full CAFA compliance, including with *In re HP Inkjet*, puts consumers at risk.

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<sup>1</sup> The Attorneys General submit this brief as *amici curiae* only as to the overarching issue of what strictures and precedent should apply. The Attorneys General take no position on the merits of the underlying claims or the ultimate proper division of money between Plaintiffs, Objectors, and Defendants. And this submission is without prejudice to any State's ability to enforce its consumer protection laws or otherwise investigate claims related to this dispute. The Attorneys General certify that no parties' counsel authored this brief, and no person or party other than named *amici* or their offices made a monetary contribution to the brief's preparation or submission. Counsel for all parties have consented to the filing of this brief.

## ARGUMENT

### I. THE DISTRICT COURT ERRED IN FAILING TO APPLY IN FULL CAFA AND *IN RE HP INKJET*

By failing to require full CAFA compliance, including with 28 U.S.C. § 1712's strictures and this Court's binding interpretation from *In re HP Inkjet*, the District Court failed to make a proper inquiry under Rule 23(e) and left class members with precisely the type of imbalanced settlement Congress sought to stamp out through CAFA.

#### A. The District Court Disregarded The Specific Limitations CAFA Imposes On Coupon-based Class Action Settlements

Section 1712 of CAFA codifies Congress's regulation of coupon settlements, setting a mandate of heightened scrutiny for such settlements as well as specific rules that must be satisfied prior to judicial approval of any proposed coupon settlement. *See* 28 U.S.C. § 1712; *In re HP Inkjet*, 716 F.3d at 1178.

First, CAFA directs courts to apply enhanced scrutiny to coupon settlements. *See* 28 U.S.C. § 1712(e); *see also In re HP Inkjet*, 716 F.3d at 1178. A court may approve a proposed coupon settlement only after conducting a hearing and issuing a written opinion concluding that the settlement is fair, adequate, and reasonable for class members



(including being proportionally fair when considering the difference between the class recovery and class counsel's fee award). *See* 28 U.S.C. § 1712(e).

Second, CAFA imposes a series of specific rules that govern proposed coupon settlements. *See* 28 U.S.C. § 1712(a)-(d); *see also In re HP Inkjet*, 716 F.3d at 1178. A touchstone of these rules is ensuring that class action settlements properly align the interests of class counsel and the absent class members, *i.e.* that class counsel do not negotiate a settlement that provides only illusory value to the class. Indeed, as this Court has explained, “if the legislative history of CAFA clarifies one thing, it is this: the attorneys’ fees provisions of § 1712 are intended to put an end to the ‘inequities’ that arise when class counsel receive attorneys’ fees that are grossly disproportionate to the actual value of the coupon relief obtained for the class.” *In re HP Inkjet*, 716 F.3d at 1179 (citing S. Rep. No. 109–14, at 29–32).

The District Court failed to properly apply CAFA’s mandates. The District Court avoided applying CAFA’s rules, stating that “the court is not convinced that CAFA governs attorney’s fees in this case” and relying on the erroneous legal conclusion that “[i]n diversity actions

such as this one, the Ninth Circuit applies state law to determine the right to fees and the method for calculating fees.” Dkt. 351 at 18. The District Court then went on to interpret CAFA’s mandates incorrectly, concluding that Section 1712 left the discretion to select a fee calculation method, notwithstanding that CAFA has precise methods for calculating fees in coupon settlements such as this one. *See id.* (“But even assuming CAFA did apply, the court would still have discretion in choosing the method of determining attorney’s fees.”).

Relying on this erroneous conclusion of law, the District Court decided that it was able to choose the lodestar method in calculating attorneys’ fees for the entirety of the settlement because the settlement includes coupons as well as a small portion of monetary relief. The court then assigned a lodestar of ~\$9M with a 1.68 multiplier, awarding attorneys’ fees of ~\$15M. *Id.* at 34. Put simply, the District Court refused to apply CAFA’s coupon mandates to a settlement composed almost entirely of coupon relief.

**B. *In re HP Inkjet* Squarely Rejected And Foreclosed The District Court’s Approach**

This Court in *In re HP Inkjet* thoroughly reviewed and unpacked Section 1712 and its fee calculation provisions, leaving no confusion as



to how attorneys' fees are to be calculated in this circuit. Per *In re HP Inkjet*, Section 1712(c) applies here, as this case involves a settlement that provides both coupon and equitable relief; as *In re HP Inkjet* explains, "[i]f a settlement gives coupon and equitable relief and the district court sets attorneys' fees based on the value of the entire settlement, and not solely on the basis of injunctive relief, then the district court must use the value of coupons redeemed when determining the value of the coupons part of the settlement." *In re HP Inkjet*, 716 F.3d at 1184.

The court in *In re HP Inkjet* considered and rejected the precise approach selected by the District Court. As the court explained in *In re HP Inkjet*, under Section 1712(c), the proper calculation in a case like this involves two separate calculations using Sections 1712(a) and (b). Under Section 1712(a) "the court must determine a reasonable contingency fee based on the actual redemption value of the coupons awarded." *Id.* Then, under Section 1712(b) "the court must determine a reasonable lodestar amount to compensate class counsel for any non-coupon relief obtained." *Id.* at 1185.



**C. The Court Should Remand With Instructions To Properly Apply *In Re HP Inkjet***

The District Court ignored *In re HP Inkjet*, and CAFA more generally, and this constitutes reversible error. The settlement here consists primarily of coupons: a rebate on a new dishwasher.<sup>2</sup> The other chief settlement component is reimbursement of costs spent on repairs, and \$200-300 in cash for class members who already replaced their dishwasher. Dkt. 351 at 4.<sup>3</sup> The District Court should have applied *In re HP Inkjet* and calculated the rebates redeemed (awarding fees as an appropriate percentage of that) and then separately calculated a reasonable lodestar for the monetary or reimbursement component of the settlement (and any value attributed to meaningful injunctive relief that would benefit the class). *See, e.g., Miranda B. v. Kitzhaber*, 328 F.3d 1181, 1186 (9th Cir. 2003) (“[W]here a panel confronts an issue germane to the eventual resolution of the case, and resolves it after reasoned consideration in a published opinion, that ruling becomes the

---

<sup>2</sup> As noted in the Final Approval Order, as of July 7, 2016, there were 133,040 claims—106,331 rebate, 15,963 rebate and reimbursement, and 10,417 reimbursement only. Dkt. 351 at 5.

<sup>3</sup> The settlement also contains a provision for enhanced safety warnings. Dkt. 351 at 4; Dkt. 254-2 at 1.

law of the circuit...” (quoting *United States v. Johnson*, 256 F.3d 895, 914 (9th Cir. 2001) (en banc))). The Court should remand to the District Court with instructions to properly apply and calculate fees within the strictures of *In re HP Inkjet* and CAFA.

## **II. NOT CORRECTING THE DISTRICT COURT’S ERROR WOULD THREATEN THE INTERESTS OF CONSUMERS, WHO ARE INHERENTLY DISADVANTAGED IN THE CLASS ACTION SETTLEMENT PROCESS**

### **A. The District Court’s Rejection Of *In Re HP Inkjet* And CAFA Puts Class Members In Jeopardy Because CAFA Is Specifically Designed To Address The Risks Class Members Face In The Class Action Settlement Process**

Should the erroneous holding below, which sidesteps the consumer protections set out in CAFA and *In re HP Inkjet*, be left to stand, future classes of consumers will be put in jeopardy. As this Court has noted, “Congress passed CAFA ‘primarily to curb perceived abuses of the class action device.’” *In re HP Inkjet*, 716 F.3d 1177 (quoting *Tanoh v. Dow Chem. Co.*, 561 F.3d 945, 952 (9th Cir. 2009)). And one of the key abuses CAFA targeted was “coupon settlement[s], where defendants pay aggrieved class members in coupons or vouchers but pay class counsel in cash.” *Id.*; Class Action Fairness Act of 2005, Pub. L. No. 109–2, February 18, 2005, 119 Stat. 4 (“Class members often receive little or no benefit from class actions, and are sometimes



harmed, such as where ... counsel are awarded large fees, while leaving class members with coupons or other awards of little or no value[.]”).

Coupon settlements present particularly severe risks to the class. As this Court has explained, “Congress was rightfully concerned with [coupon] settlements: by decoupling the interests of the class and its counsel, coupon settlements may incentivize lawyers to ‘negotiate settlements under which class members receive nothing but essentially valueless coupons, while the class counsel receive substantial attorney’s fees.’” *In re HP Inkjet*, 716 F.3d 1177–78 (quoting S. Rep. No. 109–14, at 29–30). “There are good reasons for imposing [] additional restrictions on coupon settlements.” *Tyler v. Michaels Stores, Inc.*, 150 F. Supp. 3d 53, 58 n.11 (D. Mass. 2015). And it is no surprise that “[b]oth the courts and Congress generally disfavor coupon settlements.” *Hofmann v. Dutch LLC*, 317 F.R.D. 566, 575 (S.D. Cal. 2016).

The District Court has robbed the class here of CAFA’s protections, putting their interests back into jeopardy. The District Court’s error has not gone unchallenged thanks to vigorous advocacy by Defendants and the lack of a clear sailing agreement. But that is not the standard case. And the District Court’s erroneous rationale



provides a path for future cases to circumvent CAFA and produce improperly outsized fee awards through the creation of coupon-dependent settlements that include other additional relief along the lines seen here. This would be tragic; outsized fee awards, like the one here, improperly divert money into the hands of class counsel that could and should be going to class members. *See, e.g., Johnston v. Comerica Mortg. Corp.*, 83 F.3d 241, 246 (8th Cir. 1996); *In re Sw. Airlines Voucher Litig.*, 799 F.3d 701, 712 (7th Cir. 2015); *see also* William D. Henderson, *Clear Sailing Agreements: A Special Form of Collusion in Class Action Settlements*, 77 Tul. L. Rev. 813, 820 (2003).

\* \* \*

The District Court's avoidance of CAFA's coupon strictures was error. *In re HP Inkjet* clearly holds that attorneys' fees in a coupon settlement must be based on coupons redeemed. The District Court failed to do so. This warrants remand.

## CONCLUSION

For the forgoing reasons, the undersigned Attorneys General, acting in a bipartisan coalition, request that this Court vacate the District Court's settlement approval and remand with instructions to

conduct a proper inquiry under CAFA, including applying the limits of Section 1712 and *In re HP Inkjet*.

September 13, 2017

Respectfully Submitted,

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## CERTIFICATE OF COMPLIANCE

Pursuant to Fed. R. App. P. 29(a)(4)(G) and Fed. R. App. P. 32(g)(1), the undersigned hereby certifies that this brief complies with the type-volume limitations of Fed. R. App. P. 32(a)(7)(B)(i) and Fed. R. App. P. 29(a)(5).

1. This brief is 2,074 words excluding the portions exempted by Fed. R. App. P. 32(f), if applicable.
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## **CERTIFICATE OF SERVICE**

I hereby certify that on this 13th day of September, 2017, I electronically filed the foregoing with the Clerk of the Court for the United States Court of Appeals for the Ninth Circuit using the appellate CM/ECF system. Counsel for all parties are registered CM/ECF users and will be served by the appellate CM/ECF system.

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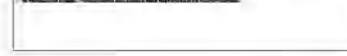
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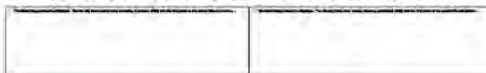


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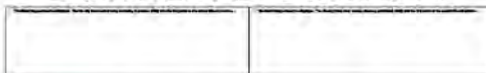


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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/22/2020 3:32:55 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Explore the Mighty Mississippi and Save!

To view this email as a web page, go [here](#).

## Explore the Mighty Mississippi

*And save up to 15% on your stay!*

Hit the road and discover the beauty of the Mississippi River this fall. Check out our [road trip itinerary](#) we put together for you and **save up to 15%** when you book online or on our mobile app using promo code [MIGHTY](#) at select hotels along the route. With our free hot breakfast, 5:30 Kickback<sup>®</sup> and pools, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.

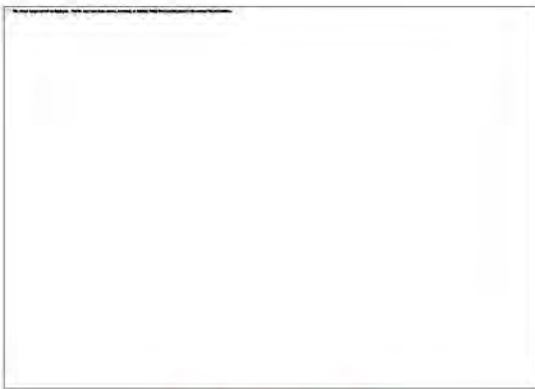
## Great Places to Stop!

We put together some of our favorite stops along the route for you — check it out and explore more this fall!



### St. Louis, MO

Explore St. Louis' river history at the confluence of the Mississippi and Missouri Rivers and don't miss its award-winning restaurants, music scene, and 60+ craft beer breweries.



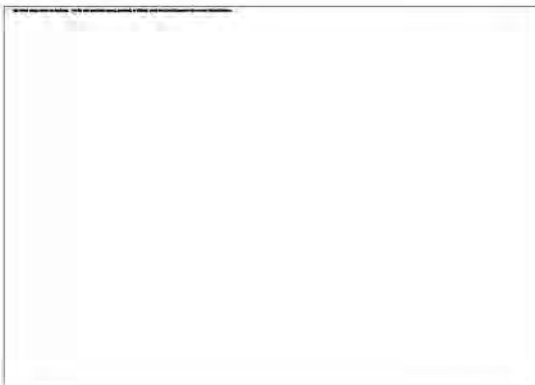
### Cape Girardeau, MO

Born on the Mississippi River more than 200 years ago, Cape Girardeau is a culturally rich community steeped with river heritage.



### Paducah, KY

Paducah is known as the City of Craft and Folk Art and is one of nine UNESCO Creative Cities in the U.S.



### Memphis, TN

Whether you're listening to legendary Blues or eating your way through the barbecue capital of the world, Mississippi River roots can be found in any Memphis attraction.





## Baton Rouge, LA

With Cajun roots and southern charm, you'll find a city on the banks of the Mississippi River that is uniquely Louisiana.

## New Orleans, LA

Whether you're watching the steamboats cruise in the French Quarter or picnicking on the levee Uptown, the Mississippi river is part of the New Orleans landscape.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.



### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



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Discount based off standard room rates. MIGHTY rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay through March 31, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The MIGHTY rate is net, non-commissionable and applies to certain hotels.

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**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/8/2020 3:02:38 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** It's the Most Wonderful Time of the Year ... For Savings!

To view this email as a web page, go [here](#).

## It's the Most Wonderful Time Of the Year ... for Savings!

We want to help you Travel Happy® Again this holiday season. That's why our **GIFT** to you is a promo code to help you save up to 15% on your next stay! Just book on our website or app from December 8-30 for a stay before February 28, and save with promo code **GIFT**. With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



#### Our Locations

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**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 11/10/2020 2:32:39 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Explore Route 66 & Save up to 15%

To view this email as a web page, go [here](#).

## Get Your Kicks ... on Route 66!

*And save up to 15% on your stay!*

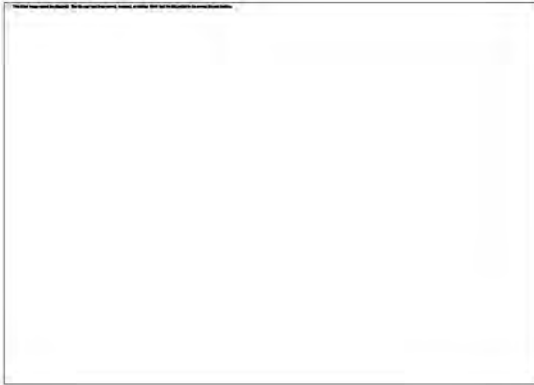
The open road is calling this fall. Take a trip along America's most iconic highway, Route 66. Check out our [road trip itinerary](#) we put together for you and **save up to 15%** when you book online using promo code [JOYFUL](#) along the route.

With our free hot breakfast, 5:30 Kickback<sup>®</sup> and pools, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.



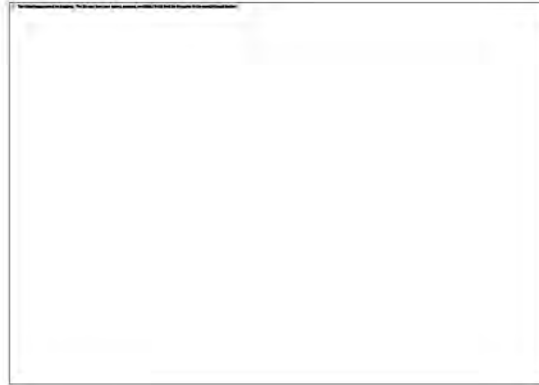
## Great Places to Stop!

We put together some of our favorite stops along the route for you — check it out and explore more this fall!



### Springfield, IL

Springfield embodies the small-town character of Route 66 communities in the middle of the last century.



### St. Louis, MO

St. Louis is the largest city on Route 66 between Los Angeles and Chicago and boasts a variety of Route 66 attractions.



### Springfield, MO

Springfield is officially recognized as the birthplace of what became known as the "Mother Road."



### Joplin, MO

The original Route 66 runs right through the heart of Joplin's downtown.





### Amarillo, TX

The U.S. Route 66–Sixth Street Historic District is the perfect mix of old and new with its art deco and Spanish Revival buildings.



### Santa Fe, NM

Santa Fe's downtown, made up of authentic adobe buildings, is one of the most charming along Route 66.



### Albuquerque, NM

The only place where the original Route 66 meets the new stretch is at Fourth and Central in Downtown Albuquerque.



### Flagstaff, AZ

In Flagstaff, cruise Route 66 through downtown and capture the feeling of an earlier time.



#### Ranked #1

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#### Family-Owned

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#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning

Midscale Hotel Chains" in its  
2020 North America Guest  
Satisfaction Index Study<sup>SM</sup>.

good night's sleep at an honest  
price. That promise still stands.

service. Our home is your home,  
even if only for a night or two.

## DOWNLOAD OUR APP!

**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

*Discount based off standard room rates. JOYFUL rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked November 4-30, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The JOYFUL rate is net, non-commissionable.*

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**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/17/2020 2:33:21 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Book now and save big on your holiday stay!

To view this email as a web page, go [here](#).

## Stay With Us When You Visit Family & Save up to 15%

When you visit family this holiday season, stay with our family! And, save up to 15% on your holiday stay when you book on our website or app before December 30 for your next stay before February 28 with promo code [GIFT](#)! With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!



We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



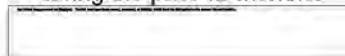
#### Ranked #1

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#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.

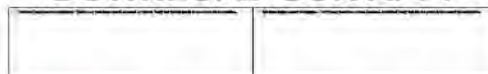


#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



### DOWNLOAD OUR APP!



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**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 11/4/2020 2:02:34 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Have you heard about our JOYFUL rates?

To view this email as a web page, go [here](#).

## Save up to 15% on your next stay!

**Book by November 30 for any stay through December 30 and save!**

We're hoping to help you add a little more joy to your fall season when you book online or on our mobile apps using promo code [JOYFUL](#).

With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!





### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



### 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks with us!



### Swimming Pools

Take a dip in our pools! Most pools are open and have limited availability or require reservations to allow for social distancing.



### Ranked #1

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**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/6/2020 11:33:09 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Save up to 15% when you take a walk in the parks with us!

To view this email as a web page, go [here](#).

**Explore the great outdoors and save up to 15%** when you book online or on our mobile app by October 31 using promo code [SCARY](#) for stays through December 30, 2020.

Enjoy a getaway to some great National Parks and pair your visit with a stay at one of our nearby hotels listed below. We make travel a walk in the park with our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, so you can Travel Happy<sup>®</sup> Again!



## Colorado

Explore the great outdoors in Colorado with National Parks like [Rocky Mountain](#), [Mesa Verde](#), [Great Sand Dunes](#) and [Black Canyon of the Gunnison](#). Our four Colorado hotels are just a short drive away.

- > [COLORADO SPRINGS HOTEL](#)
- > [DENVER HOTELS](#)

## Arizona

Arizona boasts great outdoor experiences, including the [Grand Canyon](#), [Petrified Forest](#) and [Saguaro National Park](#). Spend the day exploring and come back for dinnertime snacks and drinks at the 5:30 Kickback®!

- > [PHOENIX HOTELS](#)
- > [FLAGSTAFF HOTEL](#)

## Tennessee

Tennessee has so much to offer, and our favorite is the [Great Smoky Mountains National Park](#)! On the border between North Carolina and Tennessee, the park features abundant hiking trails with scenic views.

- > [KNOXVILLE HOTEL](#)

## Kentucky

[Mammoth Cave National Park](#), located in central Kentucky, is home to the longest known cave system. Take a cave tour, canoe through the rivers, bike the trails, explore up to 60 miles on horseback and more!

- > [BOWLING GREEN HOTEL](#)
- > [LOUISVILLE HOTELS](#)

## Ohio

Between Cleveland and Akron lies [Cuyahoga Valley National Park](#). Explore 125 miles of hiking trails, enjoy fishing in the Cuyahoga River or visit one of the renowned golf courses nearby!

- > [CLEVELAND HOTELS](#)
- > [COLUMBUS HOTELS](#)
- > [PITTSBURGH HOTELS](#)

## Virginia

Experience cascading waterfalls, amazing views and beautiful fields of wildflowers in [Shenandoah National Park](#). The park features more than 200,000 acres of outdoor fun including hiking, backcountry camping, fishing and biking.

- > [RICHMOND HOTEL](#)

## South Carolina

Located in central South Carolina, [Congaree National Park](#) offers hiking, canoeing, kayaking, fishing and camping. Explore one of the tallest and oldest forests east of the Mississippi. The park features boardwalk for walking and many miles of Cedar Creek for canoeing or kayaking.

- > [GREENVILLE HOTEL](#)

### Ranked #1

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### Travelers' Choice

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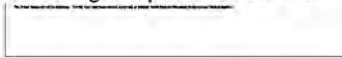
### Our Locations

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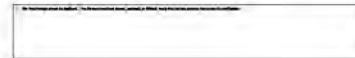
Midscale Hotel Chains" in its  
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service. Our home is your home,  
even if only for a night or two.



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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/9/2020 11:01:23 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Your Drury Rewards Statement & Important Program Information

To view this email as a web page, go [here](#).

## Justin Smith

Account number 56364366

**To help ensure you retain the points you've worked so hard for, we have paused the expiration of all accounts through December 30, 2020.** If you have any questions, our team at 1-800-325-0581 is ready to help.

If you're hitting the road this fall, you can save up to 15% when you book online or on our mobile apps by October 31 using promo code [SCARY](#)\* for stays through December 30, 2020. As a reminder, we offer the flexibility to cancel most reservations until 12 p.m. the day prior to arrival. And, our free hot breakfast and 5:30 Kickback® are still being offered. Even though travel might look a little different, you can still count on us to help you Travel Happy® Again.



### POINT BALANCE

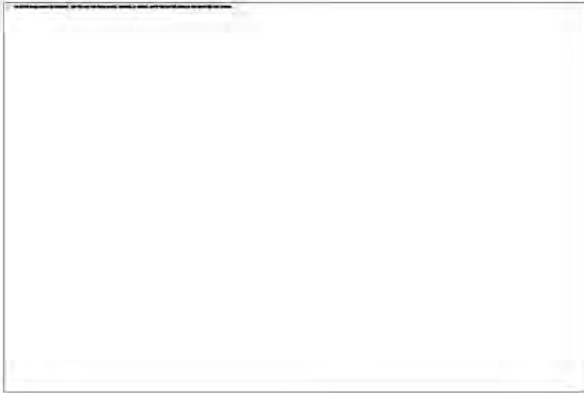
**2,700**

as of 10/7/2020



### LAST STAY

**January 21, 2020**



## Rack Up Points Even Faster

If you haven't already, apply for your Drury Rewards Credit Card today and enjoy 15,000 bonus points in your Drury Rewards account once you make \$500 in Purchases<sup>1</sup> on your new credit card. Enjoy so many benefits of being a Drury Rewards member!

[Learn more now](#)



We know travel has changed, but we want you to rest easy knowing we have never stopped offering our great amenities like our free hot breakfast and dinnertime snacks and drinks at our 5:30 Kickback.



### Ranked #1

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### Clean + Safe

Enhancements are being made to help ensure a clean, safe stay, so you can Travel Happy<sup>®</sup> again. As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency.

### Travelers' Choice

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**BOOK A ROOM | SIGN IN | TRAVEL HAPPY<sup>®</sup>**

*If member does not accrue or redeem points for a period of 545 consecutive days, the account will be placed on deactivated status and all points forfeited. This does not include the exception time period listed above.*

*\*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

*<sup>1</sup> Subject to credit approval. You will qualify for the 15,000 Drury Rewards Bonus Points if you use your new credit card account within 90 days of account opening to make any combination of Purchase transactions totaling at least \$500 excluding any transaction fees, returns and adjustments and excluding any type of Balance Transfer, Cash Advance, Cash Advance Transaction Fee or Cash Advance Interest Charges. By applying for the Drury Rewards credit card you are authorizing Commerce Bank to share information with Drury to fulfill the bonus points. Drury will be notified of your account opening, and when you qualify for the bonus points. Points required for free nights vary by hotel, room type and date selected. Drury is responsible for fulfillment. Please allow up to 30 business days to receive your bonus points. Offer subject to change without notice. Limit one (1) 15,000 Drury Rewards point bonus per membership account.*

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**Sent:** 10/27/2020 10:32:46 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group  
(FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** These SCARY Good Rates End This Week!

To view this email as a web page, go [here](#).

**Just a Few Days Left to Save up to 15%**

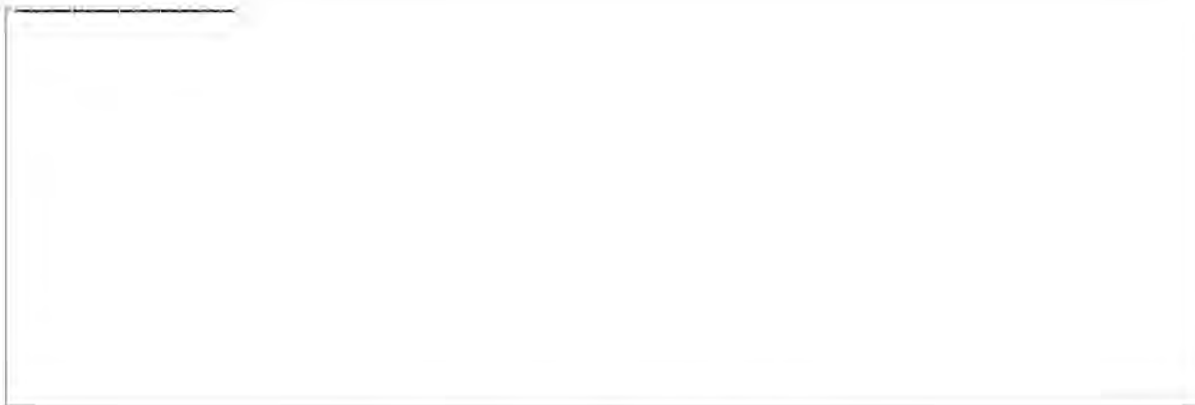
**Book by October 31 for any stay through December 30 and save!**

Our [SCARY](#) good rates end this week! Make your next reservation online or on our mobile apps using promo code [SCARY](#).

With our pools, free hot breakfast, 5:30 Kickback<sup>®</sup> and more, it's easy to Travel Happy<sup>®</sup>  
Again with Drury Hotels.

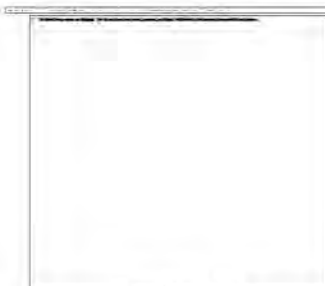






## Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



### Ranked #1

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### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/1/2021 11:02:48 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Start 2021 Off Right by Saving on Your Next Booking NOW!

To view this email as a web page, go [here](#).

## Start 2021 Off Right by Saving on Your Next Booking NOW!

Is your New Year's resolution to travel more? Have a trip already in the works? Whatever your plans are for 2021, add to the excitement and save up to 21% on your next stay with promo code [HI2021](#). Simply book on our website or app **before January 21** for your stay before June 30 to start saving.

With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!



We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study®.



#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



#### Our Locations

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[SIGN IN](#) | [BOOK A ROOM](#) | [TRAVEL HAPPY®](#)



*Discount based off standard room rates. HI2021 rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked between January 1, 2021 to January 21, 2021 for any stay through June 30, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The HI2021 rate is net, non-commissionable. Exclusions may apply.*

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Message

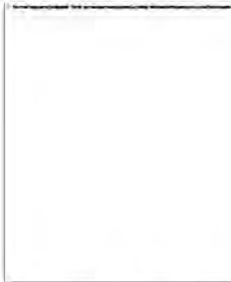
**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/28/2020 2:32:41 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Book Your New Year's Eve Stay NOW to Save!

To view this email as a web page, go [here](#).

## Book Your New Year's Eve Stay NOW to Save!

Welcome in a new year with us! Save up to 15% on your stay when you book on our website or app **before December 30** for your next stay before February 28 with promo code [GIFT](#)! With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



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*December 30, 2020, for any stay through February 28, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The GIFT rate is net, non-commissionable. Exclusions may apply.*

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Message

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**From:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**Sent:** 1/27/2021 3:13:47 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Credit Card Authorization

Dear Megan,

Thank you so much for allowing us to host a member of your team; we sincerely appreciate it! I have attached a link to our credit card authorization form. Please complete this and feel free to email it back to me. If you have any questions please don't hesitate to let us know.

<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



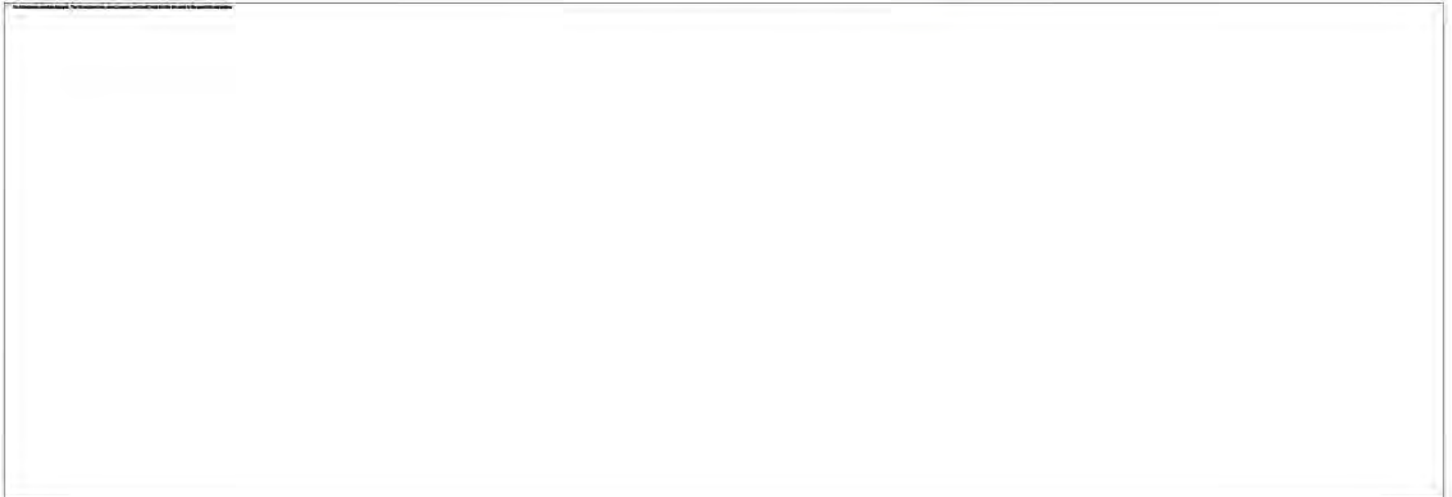
**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/7/2021 11:02:06 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Your Drury Rewards Statement & Important Program Information

To view this email as a web page, go [here](#).



## Justin Smith

Account number 56364366

**To help ensure you retain the points you've worked so hard for, we have paused the expiration of all accounts through June 30, 2021.** If you have any questions, our team at 1-800-325-0581 is ready to help.

If you're hitting the road this spring, you can save up to 21% when you book online or on our mobile apps by January 21 using promo code [HI2021](#)\* for stays through June 30, 2021. As a reminder, we offer the flexibility to cancel most reservations until 12 p.m. the day prior to arrival. And, our free hot breakfast and 5:30 Kickback® are still being offered. Even though travel might look a little different, you can still count on us to help you Travel Happy® Again.



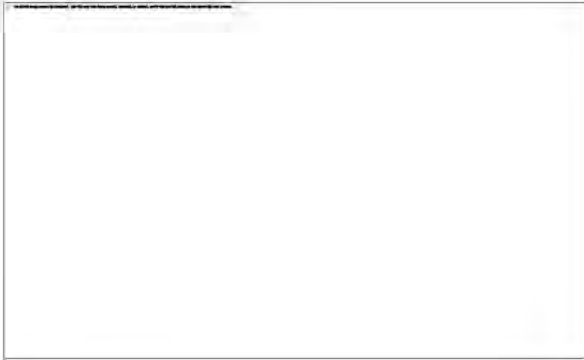
### POINT BALANCE

**2,700**  
as of 1/5/2021



### LAST STAY

**January 21, 2020**



## Rack Up Points Even Faster

If you haven't already, apply for your Drury Rewards Credit Card today and enjoy 15,000 bonus points in your Drury Rewards account once you make \$500 in Purchases<sup>1</sup> on your new credit card. Enjoy so many benefits of being a Drury Rewards member!

[Learn more now](#)



We know travel has changed, but we want you to rest easy knowing we have never stopped offering our great amenities like our free hot breakfast and dinnertime snacks and drinks at our 5:30 Kickback.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



### Clean + Safe

Enhancements are being made to help ensure a clean, safe stay, so you can Travel Happy<sup>®</sup> again. As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency.



### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



**BOOK A ROOM | SIGN IN | TRAVEL HAPPY<sup>®</sup>**

*If member does not accrue or redeem points for a period of 545 consecutive days, the account will be placed on deactivated status and all points forfeited. This does not include the exception time period listed above.*

*\*Discount based off standard room rates. HI2021 rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked January 1-21, 2021, for any stay through June 30, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The HI2021 rate is net, non-commissionable.*

*<sup>1</sup> Subject to credit approval. You will qualify for the 15,000 Drury Rewards Bonus Points if you use your new credit card account within 90 days of account opening to make any combination of Purchase transactions totaling at least \$500, excluding any transaction fees, returns and adjustments and excluding any type of Balance Transfer, Cash Advance, Cash Advance Transaction Fee or Cash Advance Interest Charges. By applying for the Drury Rewards credit card you are authorizing Commerce Bank to share information with Drury to fulfill the bonus points. Drury will be notified of your account opening, and when you qualify for the bonus points. Points required for free nights vary by hotel, room type and date selected. Drury is responsible for fulfillment. Please allow up to 30 business days to receive your bonus points. Offer subject to change without notice. Limit one (1) 15,000 Drury Rewards point bonus per membership account.*

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:24 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 117                                          | <b>Reservation confirmation</b><br>7NRB2NFNZ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:10 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658114



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
[St. Joseph](#) MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**

How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658114

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**





### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:07 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658112



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

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**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
[St. Joseph](#) MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**

How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658112

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

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Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:04 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658110



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---

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**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
[St. Joseph](#) MO 64506  
816-364-4700

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**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658110

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:08 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658113



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658113

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**





### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:55:09 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 321                                          | <b>Reservation confirmation</b><br>7NWRTFRZQ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

Drury Hotels Company, LLC • 200 South Farrar Drive, Cape Girardeau, MO 63701 • drury@druryhotels.com

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:22 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 116                                          | <b>Reservation confirmation</b><br>RHGCFXK8J | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

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Drury Hotels Company, LLC • 200 South Farrar Drive, Cape Girardeau, MO 63701 • drury@druryhotels.com

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:26 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 120                                          | <b>Reservation confirmation</b><br>RHS8ZJ7X4 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

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Drury Hotels Company, LLC • 200 South Farrar Drive, Cape Girardeau, MO 63701 • drury@druryhotels.com



# State of Missouri

## EXEMPTION FROM MISSOURI SALES AND USE TAX ON PURCHASES

Issued to:

ATTORNEY GENERAL'S OFFICE  
207 W HIGH SUPREME CT BLD  
JEFFERSON CITY MO 65101

Missouri Tax I.D.  
Number: 12455652

Effective Date:  
07/11/2002

Your application for sales/use tax exempt status has been approved pursuant to Section 144.030.1, RSMO. This letter is issued as documentation of your exempt status.

Purchases by your Agency are not subject to sales or use tax if within the conduct of your Agency's exempt functions and activities. When purchasing with this exemption, furnish all sellers or vendors a copy of this letter. This exemption may not be used by individuals making personal purchases.

Agents or contractors may not claim or benefit from your Agency's exempt status. Contractors paying for construction materials to fulfill a contract with your Agency must pay sales tax on all such materials. Only purchases of construction materials that are directly billed to your Agency may be purchased exempt from sales tax.

Sales by your Agency are subject to all applicable state and local sales taxes. If you engage in the business of selling tangible personal property or taxable services at retail, you must obtain a Missouri Retail Sales Tax License and collect and remit sales tax.

This is a continuing exemption subject to legislative changes and review by the Director of Revenue. If your Agency ceases to qualify as an exempt entity, this exemption will cease to be valid. This exemption is not assignable or transferable. It is an exemption from sales and use taxes only and is not an exemption from real or personal property tax.

Any alteration to this exemption letter renders it invalid.

If you have any questions regarding the use of this letter, please contact the Division of Taxation and Collection, P.O. Box 3300, Jefferson City, MO 65105-3300, Phone 573-751-2836.

Message

**From:** Werdehausen, Megan [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WERDEM]  
**Sent:** 1/27/2021 4:27:25 PM  
**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**CC:** Corder, Morgan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=978ca99d3c854ab9933a2ca099300a2f-Corder, Morgan]  
**Subject:** RE: Credit Card Authorization  
**Attachments:** Credit Card Auth.pdf; Sales Tax Exemption Ltr.pdf

Nicole-

The completed form is attached. We are also tax exempt, and I have attached that form as well.

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
Megan.Werdehausen@ago.mo.gov

---

**From:** dis.stj.24.gss  
**Sent:** Wednesday, January 27, 2021 3:14 PM  
**To:** Werdehausen, Megan  
**Subject:** Credit Card Authorization

Dear Megan,

Thank you so much for allowing us to host a member of your team; we sincerely appreciate it! I have attached a link to our credit card authorization form. Please complete this and feel free to email it back to me. If you have any questions please don't hesitate to let us know.

<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

This email message, including the attachments, is from the Missouri Attorney General's Office. It is for the sole use of the intended recipient(s) and may contain confidential and privileged information, including that covered by § 32.057, RSMo. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Thank you.



Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:06 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658111



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658111

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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### Hotel Policies

Cancellation Policy:

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Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:19 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 113                                          | <b>Reservation confirmation</b><br>RHMT7QWM8 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

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Drury Hotels Company, LLC • 200 South Farrar Drive, Cape Girardeau, MO 63701 • drury@druryhotels.com



# State of Missouri

## EXEMPTION FROM MISSOURI SALES AND USE TAX ON PURCHASES

Issued to:

ATTORNEY GENERAL'S OFFICE  
207 W HIGH SUPREME CT BLD  
JEFFERSON CITY MO 65101

Missouri Tax I.D.  
Number: 12455652

Effective Date:  
07/11/2002

Your application for sales/use tax exempt status has been approved pursuant to Section 144.030.1, RSMO. This letter is issued as documentation of your exempt status.

Purchases by your Agency are not subject to sales or use tax if within the conduct of your Agency's exempt functions and activities. When purchasing with this exemption, furnish all sellers or vendors a copy of this letter. This exemption may not be used by individuals making personal purchases.

Agents or contractors may not claim or benefit from your Agency's exempt status. Contractors paying for construction materials to fulfill a contract with your Agency must pay sales tax on all such materials. Only purchases of construction materials that are directly billed to your Agency may be purchased exempt from sales tax.

Sales by your Agency are subject to all applicable state and local sales taxes. If you engage in the business of selling tangible personal property or taxable services at retail, you must obtain a Missouri Retail Sales Tax License and collect and remit sales tax.

This is a continuing exemption subject to legislative changes and review by the Director of Revenue. If your Agency ceases to qualify as an exempt entity, this exemption will cease to be valid. This exemption is not assignable or transferable. It is an exemption from sales and use taxes only and is not an exemption from real or personal property tax.

Any alteration to this exemption letter renders it invalid.

If you have any questions regarding the use of this letter, please contact the Division of Taxation and Collection, P.O. Box 3300, Jefferson City, MO 65105-3300, Phone 573-751-2836.



Message

**From:** Werdehausen, Megan [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WERDEM]  
**Sent:** 1/27/2021 4:27:25 PM  
**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**CC:** Corder, Morgan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=978ca99d3c854ab9933a2ca099300a2f-Corder, Morgan]  
**Subject:** RE: Credit Card Authorization  
**Attachments:** Credit Card Auth.pdf; Sales Tax Exemption Ltr.pdf

Nicole-

The completed form is attached. We are also tax exempt, and I have attached that form as well.

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
Megan.Werdehausen@ago.mo.gov

---

**From:** dis.stj.24.gss  
**Sent:** Wednesday, January 27, 2021 3:14 PM  
**To:** Werdehausen, Megan  
**Subject:** Credit Card Authorization

Dear Megan,

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<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.

TRAVEL happy

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:19 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 116                                          | <b>Reservation confirmation</b><br>RHGCFXK8J | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:08 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 321                                          | <b>Reservation confirmation</b><br>7NWRTFRZQ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:54 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 113                                          | <b>Reservation confirmation</b><br>RHMT7QWM8 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | <b>Charges: \$96.00</b>     |
|             |                                                                           | <b>Taxes: \$5.76</b>        |
|             |                                                                           | <b>Total: \$101.76</b>      |
|             |                                                                           | <b>Payments: (\$101.76)</b> |
|             |                                                                           | <b>Balance: \$0.00</b>      |

## FOLIO 1

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | <b>Charges: \$0.00</b>  |
|      |             | <b>Taxes: \$0.00</b>    |
|      |             | <b>Total: \$0.00</b>    |
|      |             | <b>Payments: \$0.00</b> |
|      |             | <b>Balance: \$0.00</b>  |

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Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:43 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 120                                          | <b>Reservation confirmation</b><br>RHS8ZJ7X4 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## FOLIO 1

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:28 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 117                                          | <b>Reservation confirmation</b><br>7NRB2NFNZ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT            |
|-------------|---------------------------------------------------------------------------|-------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00           |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76            |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)        |
| Charges:    |                                                                           | <b>\$96.00</b>    |
| Taxes:      |                                                                           | <b>\$5.76</b>     |
| Total:      |                                                                           | <b>\$101.76</b>   |
| Payments:   |                                                                           | <b>(\$101.76)</b> |
| Balance:    |                                                                           | <b>\$0.00</b>     |

## FOLIO 1

| DATE      | DESCRIPTION | AMOUNT        |
|-----------|-------------|---------------|
| Charges:  |             | <b>\$0.00</b> |
| Taxes:    |             | <b>\$0.00</b> |
| Total:    |             | <b>\$0.00</b> |
| Payments: |             | <b>\$0.00</b> |
| Balance:  |             | <b>\$0.00</b> |

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Message

**From:** Werdehausen, Megan [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WERDEM]  
**Sent:** 3/29/2021 4:09:52 PM  
**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**Subject:** RE: Credit Card Authorization  
**Importance:** High

Hello-

Can you please send me the folios for the below confirmation numbers at your earliest convenience?

2002658110  
2002658111  
2002658112  
2002658113  
2002658114

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)

---

**From:** Werdehausen, Megan  
**Sent:** Wednesday, January 27, 2021 4:27 PM  
**To:** 'dis.stj.24.gss'  
**Cc:** Corder, Morgan  
**Subject:** RE: Credit Card Authorization

Nicole-

The completed form is attached. We are also tax exempt, and I have attached that form as well.

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)

---

**From:** dis.stj.24.gss <[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)>  
**Sent:** Wednesday, January 27, 2021 3:14 PM  
**To:** Werdehausen, Megan <[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)>  
**Subject:** Credit Card Authorization

Dear Megan,

Thank you so much for allowing us to host a member of your team; we sincerely appreciate it! I have attached a link to our credit card authorization form. Please complete this and feel free to email it back to me. If you have any questions please don't hesitate to let us know.

<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

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Thank you.

Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:10 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658114



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658114

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**





### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:04 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658110



Hello From Your Friends at Drury!

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Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

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---

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**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**

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### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658110

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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### Hotel Policies

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Check-in time: 3:00 PM

Check-out time: 11:00 AM

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Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**





### **Enterprise Rent-A-Car and Drury Hotels!**

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If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)



Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:07 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658112



Hello From Your Friends at Drury!

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---

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4213 Frederick Blvd  
[St. Joseph](#) MO 64506  
816-364-4700

Please note:

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**Directions**

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### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658112

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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### Hotel Policies

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Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)



Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:08 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658113



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Have a safe trip and we'll see you soon!

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---

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4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

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**Directions**



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### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658113

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

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### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:06 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658111



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658111

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

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Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

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Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:28 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 117                                          | <b>Reservation confirmation</b><br>7NRB2NFNZ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT            |
|-------------|---------------------------------------------------------------------------|-------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00           |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76            |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)        |
| Charges:    |                                                                           | <b>\$96.00</b>    |
| Taxes:      |                                                                           | <b>\$5.76</b>     |
| Total:      |                                                                           | <b>\$101.76</b>   |
| Payments:   |                                                                           | <b>(\$101.76)</b> |
| Balance:    |                                                                           | <b>\$0.00</b>     |

## FOLIO 1

| DATE      | DESCRIPTION | AMOUNT        |
|-----------|-------------|---------------|
| Charges:  |             | <b>\$0.00</b> |
| Taxes:    |             | <b>\$0.00</b> |
| Total:    |             | <b>\$0.00</b> |
| Payments: |             | <b>\$0.00</b> |
| Balance:  |             | <b>\$0.00</b> |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:19 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 116                                          | <b>Reservation confirmation</b><br>RHGCFXK8J | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:08 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



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 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 321                                          | <b>Reservation confirmation</b><br>7NWRTFRZQ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:54 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



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 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 113                                          | <b>Reservation confirmation</b><br>RHMT7QWM8 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT            |
|-------------|---------------------------------------------------------------------------|-------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00           |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76            |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)        |
| Charges:    |                                                                           | <b>\$96.00</b>    |
| Taxes:      |                                                                           | <b>\$5.76</b>     |
| Total:      |                                                                           | <b>\$101.76</b>   |
| Payments:   |                                                                           | <b>(\$101.76)</b> |
| Balance:    |                                                                           | <b>\$0.00</b>     |

## FOLIO 1

| DATE      | DESCRIPTION | AMOUNT        |
|-----------|-------------|---------------|
| Charges:  |             | <b>\$0.00</b> |
| Taxes:    |             | <b>\$0.00</b> |
| Total:    |             | <b>\$0.00</b> |
| Payments: |             | <b>\$0.00</b> |
| Balance:  |             | <b>\$0.00</b> |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:43 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



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 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 120                                          | <b>Reservation confirmation</b><br>RHS8ZJ7X4 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

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Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/15/2020 2:02:42 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Save up to 20% When You Hit the Road This Fall!

To view this email as a web page, go [here](#).

## Hit the Road & Travel Happy® Again

**Save up to 20%** when you book online or on our mobile app from September 15-29 using promo code [FALL](#) for stays through December 30, 2020. We've put some of our favorite destinations for you below, so you can Travel Happy® Again this fall with our free hot breakfast, dinnertime snacks and drinks, and our indoor/outdoor pools.







### San Antonio

San Antonio boasts attractions such as the San Antonio Riverwalk, San Antonio Missions National Historical Park and The Alamo.



### St. Louis

With 20 St. Louis area hotels, you will be near local attractions such as the Gateway Arch, Saint Louis Zoo, Forest Park and Missouri Botanical Garden.



### Phoenix

Just a short drive from downtown Phoenix, our four hotels offer close proximity to Chase Field, the airport and great shopping and dining.



### Denver

Explore the Mile-High City! With three Denver hotels, you'll be close to Denver attractions such as Mount Evans, Denver Botanic Gardens and more.



### Columbus

### Kansas City

With four area hotels, you will be close to the Columbus Zoo & Aquarium, COSI, Nationwide Arena, the Columbus Museum of Art, Ohio Stadium and more.

Our five hotels are close to attractions such as Arrowhead and Kauffman Stadium, downtown Kansas City and the Country Club Plaza.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



#### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.

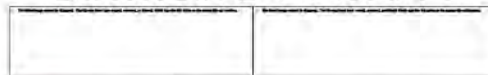


#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



### DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

*Discount based off standard room rates. FALL rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app from September 15-29 for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package and is available at select hotels. The FALL rate is net, non-commissionable.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/27/2020 10:32:46 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** These SCARY Good Rates End This Week!

To view this email as a web page, go [here](#).

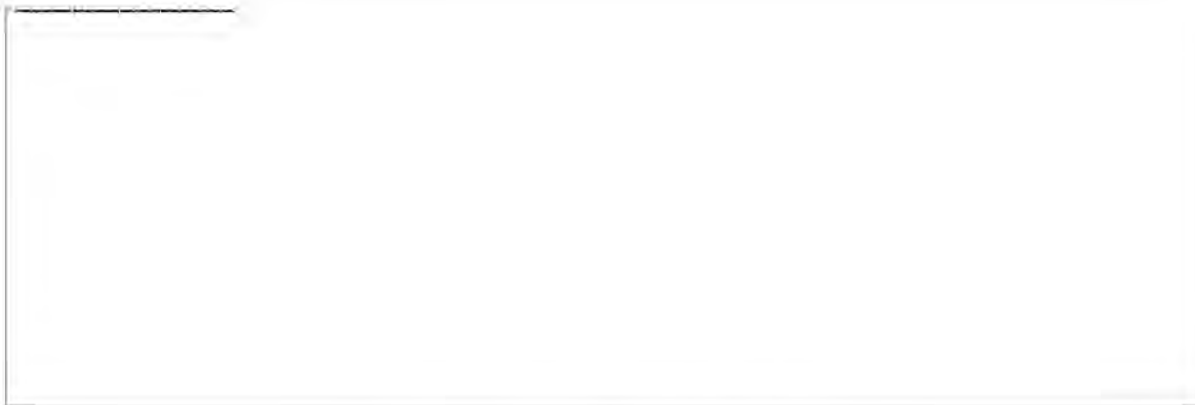
**Just a Few Days Left to Save up to 15%**

**Book by October 31 for any stay through December 30 and save!**

Our [SCARY](#) good rates end this week! Make your next reservation online or on our mobile apps using promo code [SCARY](#).

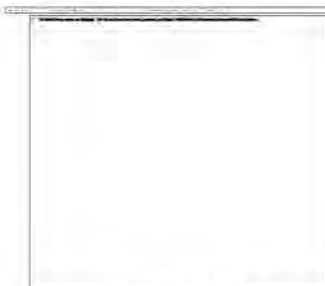
With our pools, free hot breakfast, 5:30 Kickback<sup>®</sup> and more, it's easy to Travel Happy<sup>®</sup>  
Again with Drury Hotels.





## Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



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In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.



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We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**



*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

**Privacy Policy**

**Update Profile Manage Subscriptions Unsubscribe**

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/22/2020 3:32:55 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Explore the Mighty Mississippi and Save!

To view this email as a web page, go [here](#).

## Explore the Mighty Mississippi

*And save up to 15% on your stay!*

Hit the road and discover the beauty of the Mississippi River this fall. Check out our [road trip itinerary](#) we put together for you and **save up to 15%** when you book online or on our mobile app using promo code **MIGHTY** at select hotels along the route. With our free hot breakfast, 5:30 Kickback<sup>®</sup> and pools, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.



## Great Places to Stop!

We put together some of our favorite stops along the route for you — check it out and explore more this fall!





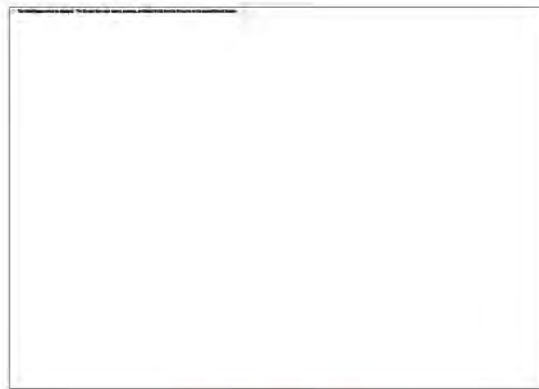
### St. Louis, MO

Explore St. Louis' river history at the confluence of the Mississippi and Missouri Rivers and don't miss its award-winning restaurants, music scene, and 60+ craft beer breweries.



### Cape Girardeau, MO

Born on the Mississippi River more than 200 years ago, Cape Girardeau is a culturally rich community steeped with river heritage.



### Paducah, KY

Paducah is known as the City of Craft and Folk Art and is one of nine UNESCO Creative Cities in the U.S.



### Memphis, TN

Whether you're listening to legendary Blues or eating your way through the barbecue capital of the world, Mississippi River roots can be found in any Memphis attraction.





### Baton Rouge, LA

With Cajun roots and southern charm, you'll find a city on the banks of the Mississippi River that is uniquely Louisiana.



### New Orleans, LA

Whether you're watching the steamboats cruise in the French Quarter or picnicking on the levee Uptown, the Mississippi river is part of the New Orleans landscape.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.

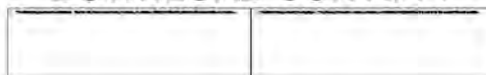


### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**





*Discount based off standard room rates. MIGHTY rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay through March 31, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The MIGHTY rate is net, non-commissionable and applies to certain hotels.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/27/2021 3:11:32 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Your reservation confirmation 2002658112 at Drury Inn & Suites St. Joseph

To view this email as a web page, go [here](#).

Morgan, you could be earning points toward your next stay!

**ENROLL NOW!**

Hi, Morgan, thanks for booking your stay with us at:

# Drury Inn & Suites St. Joseph

4213 Frederick Blvd St. Joseph, MO 64506

CONFIRMATION # 2002658112

ARRIVAL 02/05/2021

DEPARTURE 02/06/2021

For the safety of our guests and team, **FACE COVERINGS ARE REQUIRED** to enter the hotel & must be worn within the hotel's common areas.  
*Thank you for your cooperation and understanding.*

RESERVED FOR

Morgan Corder

YOUR ROOM

1 King Bed Deluxe Non-Smoking

**Total for stay, including tax:**

**\$109.87**

Please visit [our website](#) for information about payment methods.

## ADDITIONAL CHARGES AND TAXES MAY APPLY:

**PET FEE** \$35 daily fee, per room. Service animals are free of charge.  
**DAILY PARKING** \$0



[More Details](#)



[Hotel Information](#)



[Get Directions](#)



[Book Another Reservation](#)



Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)



### Happiness is Free

You have enough to worry about when you're traveling. Our best-in-class amenities are provided at no extra charge, so you can Travel Happy® and focus on the good stuff.

**Free Hot Breakfast**  
**Free 5:30 Kickback®**  
**Free Wi-Fi**



**Enterprise Rent-A-Car & Drury Hotels!**

*Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental.*

[Click here](#) to reserve your Enterprise rental car today!

**QUESTIONS ABOUT YOUR RESERVATION?**

Give us a call, we'll be happy to assist you.

**1-800-DRURYINN**

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**Cancellation Policy:** *If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.*

*Membership and government rates require valid ID upon check-in.*

This email was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US

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Message

---

**From:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**Sent:** 1/27/2021 3:13:47 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Credit Card Authorization

Dear Megan,

Thank you so much for allowing us to host a member of your team; we sincerely appreciate it! I have attached a link to our credit card authorization form. Please complete this and feel free to email it back to me. If you have any questions please don't hesitate to let us know.

<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/27/2021 3:11:32 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Your reservation confirmation 2002658111 at Drury Inn & Suites St. Joseph

To view this email as a web page, go [here](#).

Morgan, you could be earning points toward your next stay!

**ENROLL NOW!**

Hi, Morgan, thanks for booking your stay with us at:



# Drury Inn & Suites St. Joseph

4213 Frederick Blvd St. Joseph, MO 64506

CONFIRMATION # 2002658111

ARRIVAL 02/05/2021

DEPARTURE 02/06/2021

For the safety of our guests and team, **FACE COVERINGS ARE REQUIRED** to enter the hotel & must be worn within the hotel's common areas.  
*Thank you for your cooperation and understanding.*

RESERVED FOR

Morgan Corder

YOUR ROOM

1 King Bed Deluxe Non-Smoking

**Total for stay, including tax:**

**\$109.87**

Please visit [our website](#) for information about payment methods.

## ADDITIONAL CHARGES AND TAXES MAY APPLY:

PET FEE  
DAILY PARKING

\$35 daily fee, per room. Service animals are free of charge.  
\$0



[More Details](#)



[Hotel Information](#)



[Get Directions](#)



[Book Another Reservation](#)



Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)



**Happiness is Free**

You have enough to worry about when you're traveling. Our best-in-class amenities are provided at no extra charge, so you can Travel Happy® and focus on the good stuff.

**Free Hot Breakfast**  
**Free 5:30 Kickback®**  
**Free Wi-Fi**



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[Click here](#) to reserve your Enterprise rental car today!

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*Membership and government rates require valid ID upon check-in.*

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 11/16/2020 9:03:21 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** It's Back! Only 15 Hours to Save up to 30%

To view this email as a web page, go [here](#).

## It's Back! Save up to 30% When You Book NOW!

*We're celebrating our 15th consecutive J.D. Power Award with a 15 hour flash sale.*

On November 16, take an extra 15% off our current sale for a total savings of up to 30%.

**Save up to 30%** when you book online or on our mobile app using promo code [THANKS](#) for most stays through November 30.

With our free hot breakfast, 5:30 Kickback® and pools, it's easy to Travel Happy® Again with Drury Hotels.



### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



### 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks with us!



### Swimming Pools

Take a dip in our pools! Most pools are open and have limited availability or require reservations to allow for social distancing.



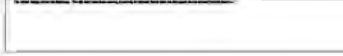
### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



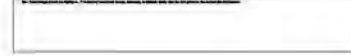
### Family-Owned

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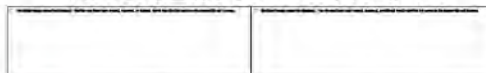


### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

*Discount based off standard room rates. THANKS rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked on November 16 for any stay through November 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The THANKS rate is net, non-commissionable and valid at select hotels.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/1/2020 11:21:06 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Huge Labor Day Savings!

To view this email as a web page, go [here](#).

## Labor Day Savings of up to 30%

**Save up to 30% when you book September 1-3, 2020 for stays through September 7, 2020!**

Book online or on our mobile apps (download the [iPhone app](#) or the [Android app](#) today) using promo code [RELAX](#). With our pools, our free hot breakfast, the 5:30 Kickback<sup>®</sup> and more, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.





# Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



## Ranked #1

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## Family-Owned

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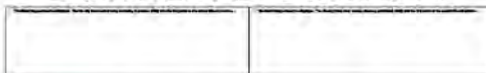


## Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

*Discount based off standard room rates. RELAX rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 1-3, 2020, for any stay through September 7, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The RELAX rate is net, non-commissionable, and available at select hotels.*

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/6/2020 11:33:09 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group  
(FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Save up to 15% when you take a walk in the parks with us!

To view this email as a web page, go [here](#).

**Explore the great outdoors and save up to 15%** when you book online or on our mobile app by October 31 using promo code [SCARY](#) for stays through December 30, 2020.

Enjoy a getaway to some great National Parks and pair your visit with a stay at one of our nearby hotels listed below. We make travel a walk in the park with our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, so you can Travel Happy<sup>®</sup> Again!



## Colorado

Explore the great outdoors in Colorado with National Parks like [Rocky Mountain](#), [Mesa Verde](#), [Great Sand Dunes](#) and [Black Canyon of the Gunnison](#). Our four Colorado hotels are just a short drive away.

- > [COLORADO SPRINGS HOTEL](#)
- > [DENVER HOTELS](#)

## Arizona

Arizona boasts great outdoor experiences, including the [Grand Canyon](#), [Petrified Forest](#) and [Saguaro National Park](#). Spend the day exploring and come back for dinnertime snacks and drinks at the 5:30 Kickback®!

- > [PHOENIX HOTELS](#)
- > [FLAGSTAFF HOTEL](#)

## Tennessee

Tennessee has so much to offer, and our favorite is the [Great Smoky Mountains National Park](#)! On the border between North Carolina and Tennessee, the park features abundant hiking trails with scenic views.

- > [KNOXVILLE HOTEL](#)

## Kentucky

[Mammoth Cave National Park](#), located in central Kentucky, is home to the longest known cave system. Take a cave tour, canoe through the rivers, bike the trails, explore up to 60 miles on horseback and more!

- > [BOWLING GREEN HOTEL](#)
- > [LOUISVILLE HOTELS](#)

## Ohio

Between Cleveland and Akron lies [Cuyahoga Valley National Park](#). Explore 125 miles of hiking trails, enjoy fishing in the Cuyahoga River or visit one of the renowned golf courses nearby!

- > [CLEVELAND HOTELS](#)
- > [COLUMBUS HOTELS](#)
- > [PITTSBURGH HOTELS](#)

## Virginia

Experience cascading waterfalls, amazing views and beautiful fields of wildflowers in [Shenandoah National Park](#). The park features more than 200,000 acres of outdoor fun including hiking, backcountry camping, fishing and biking.

- > [RICHMOND HOTEL](#)

## South Carolina

Located in central South Carolina, [Congaree National Park](#) offers hiking, canoeing, kayaking, fishing and camping. Explore one of the tallest and oldest forests east of the Mississippi. The park features boardwalk for walking and many miles of Cedar Creek for canoeing or kayaking.

- > [GREENVILLE HOTEL](#)

### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper

### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality

### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning



Midscale Hotel Chains" in its  
2020 North America Guest  
Satisfaction Index Study<sup>SM</sup>.

businesses that received  
consistent, frequent and positive  
guest reviews on Tripadvisor  
during the past 12 months.

service. Our home is your home,  
even if only for a night or two.

## DOWNLOAD OUR APP!

**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

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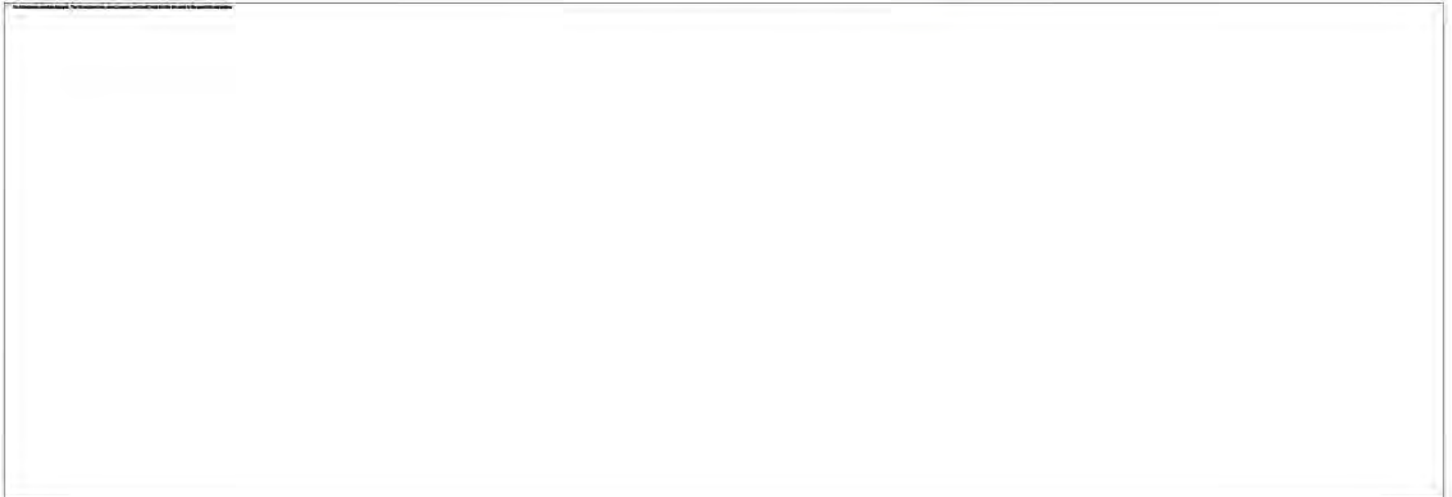
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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/9/2020 11:01:23 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Your Drury Rewards Statement & Important Program Information

To view this email as a web page, go [here](#).



## Justin Smith

Account number 56364366

**To help ensure you retain the points you've worked so hard for, we have paused the expiration of all accounts through December 30, 2020.** If you have any questions, our team at 1-800-325-0581 is ready to help.

If you're hitting the road this fall, you can save up to 15% when you book online or on our mobile apps by October 31 using promo code [SCARY](#)\* for stays through December 30, 2020. As a reminder, we offer the flexibility to cancel most reservations until 12 p.m. the day prior to arrival. And, our free hot breakfast and 5:30 Kickback® are still being offered. Even though travel might look a little different, you can still count on us to help you Travel Happy® Again.



### POINT BALANCE

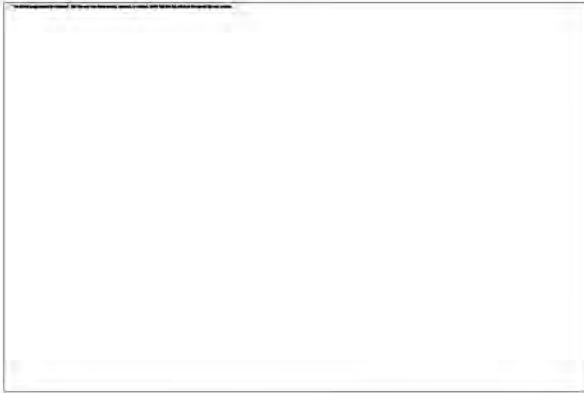
**2,700**

as of 10/7/2020



### LAST STAY

**January 21, 2020**



## Rack Up Points Even Faster

If you haven't already, apply for your Drury Rewards Credit Card today and enjoy 15,000 bonus points in your Drury Rewards account once you make \$500 in Purchases<sup>1</sup> on your new credit card. Enjoy so many benefits of being a Drury Rewards member!

[Learn more now](#)



We know travel has changed, but we want you to rest easy knowing we have never stopped offering our great amenities like our free hot breakfast and dinnertime snacks and drinks at our 5:30 Kickback.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study™.



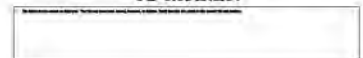
### Clean + Safe

Enhancements are being made to help ensure a clean, safe stay, so you can Travel Happy® again. As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency.



### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



**BOOK A ROOM | SIGN IN | TRAVEL HAPPY®**

*If member does not accrue or redeem points for a period of 545 consecutive days, the account will be placed on deactivated status and all points forfeited. This does not include the exception time period listed above.*

*\*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

*<sup>1</sup> Subject to credit approval. You will qualify for the 15,000 Drury Rewards Bonus Points if you use your new credit card account within 90 days of account opening to make any combination of Purchase transactions totaling at least \$500 excluding any transaction fees, returns and adjustments and excluding any type of Balance Transfer, Cash Advance, Cash Advance Transaction Fee or Cash Advance Interest Charges. By applying for the Drury Rewards credit card you are authorizing Commerce Bank to share information with Drury to fulfill the bonus points. Drury will be notified of your account opening, and when you qualify for the bonus points. Points required for free nights vary by hotel, room type and date selected. Drury is responsible for fulfillment. Please allow up to 30 business days to receive your bonus points. Offer subject to change without notice. Limit one (1) 15,000 Drury Rewards point bonus per membership account.*

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/8/2020 3:02:38 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** It's the Most Wonderful Time of the Year ... For Savings!

To view this email as a web page, go [here](#).

## It's the Most Wonderful Time Of the Year ... for Savings!

We want to help you Travel Happy<sup>®</sup> Again this holiday season. That's why our **GIFT** to you is a promo code to help you save up to 15% on your next stay! Just book on our website or app from December 8-30 for a stay before February 28, and save with promo code **GIFT**. With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/3/2020 2:02:47 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** 2020's Must-See Holiday Light Displays

To view this email as a web page, go [here](#).

## 2020's Must-See Holiday Light Displays

Holiday lights make the best memories, so make a weekend of it and plan a visit to these Drury cities that boast some of the season's most remarkable sights! Check out our [list of the best light displays](#) and save when you book online or on our mobile app using our [Drury Rewards](#) rates.

With our free hot breakfast, 5:30 Kickback® and pools, it's easy to Travel Happy® Again with Drury Hotels.



## Great Places to Stop!

We put together some of our favorite holiday light displays for you — check it out and explore more this season!





### Cleveland, OH

Take a guided tour of the trendy Tremont neighborhood or visit one of the three other holiday light displays that Cleveland offers.



### Columbus, OH

From the Columbus Zoo and Aquarium to the Easton open air shopping mall, Columbus offers four amazing holiday light displays.



### Nashville, TN

Marvel at Tennessee's largest synchronized light and music show or explore the lights and sights of the season in Downtown Nashville.



### New Orleans, LA

Visit New Orleans to experience the drive-thru option at the Celebration in the Oaks light display this year or visit one of the other holiday light displays.



### Phoenix, AZ

Experience the largest animated light show in the world or visit the 16 blocks of lights in downtown Glendale.



### Pittsburgh, PA

Enjoy one of the holiday light displays or lace up your skates and enjoy the Ice Rink at PPG Place.



### San Antonio, TX

Stroll along the famous River Walk and experience it as you never have before - with a dazzling display of holiday lights!



### St. Louis, MO

From the Wild Lights at the Zoo to the Winter Wonderland in Tilles Park, St. Louis has four holiday light displays that will certainly bring holiday cheer.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper



#### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a



#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning

Midscale Hotel Chains" in its  
2020 North America Guest  
Satisfaction Index Study<sup>SM</sup>.

good night's sleep at an honest  
price. That promise still stands.

service. Our home is your home,  
even if only for a night or two.

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This email advertisement was sent by: Drury Hotels Company, LLC  
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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:06 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658111



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658111

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:07 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658112



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### Weather

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### Stay Information

Confirmation Number: 2002658112

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

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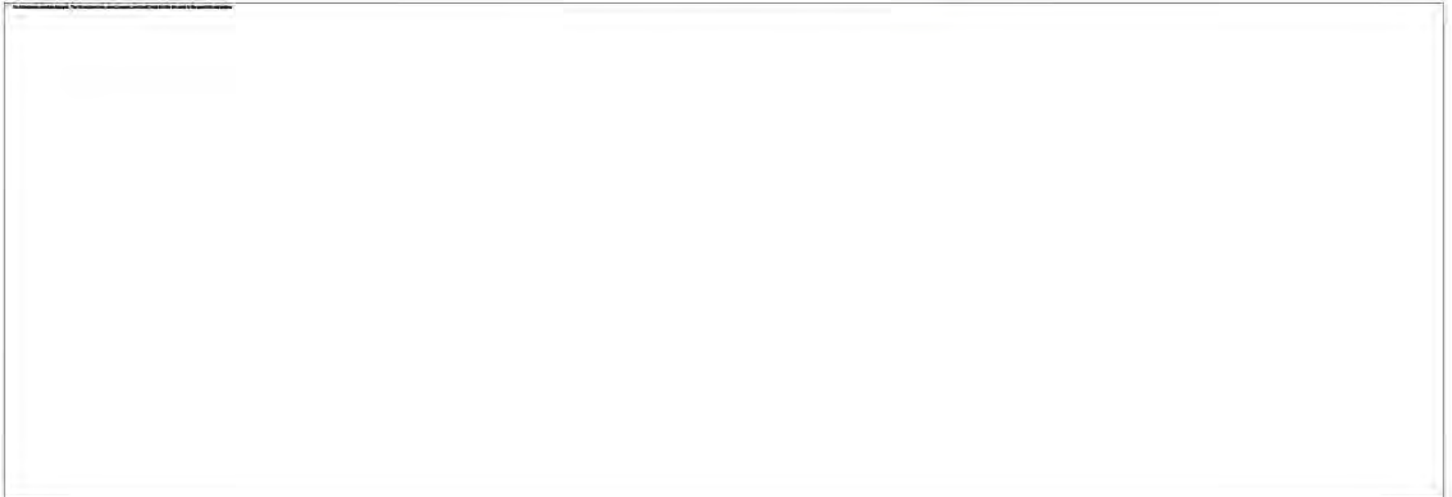
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Message

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**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Your Drury Rewards Statement & Important Program Information

To view this email as a web page, go [here](#).



## Justin Smith

Account number 56364366

**To help ensure you retain the points you've worked so hard for, we have paused the expiration of all accounts through June 30, 2021.** If you have any questions, our team at 1-800-325-0581 is ready to help.

If you're hitting the road this spring, you can save up to 21% when you book online or on our mobile apps by January 21 using promo code [HI2021](#)\* for stays through June 30, 2021. As a reminder, we offer the flexibility to cancel most reservations until 12 p.m. the day prior to arrival. And, our free hot breakfast and 5:30 Kickback® are still being offered. Even though travel might look a little different, you can still count on us to help you Travel Happy® Again.



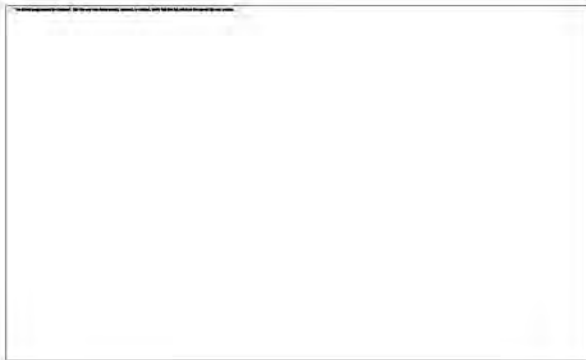
### POINT BALANCE

**2,700**  
as of 1/5/2021



### LAST STAY

**January 21, 2020**



## Rack Up Points Even Faster

If you haven't already, apply for your Drury Rewards Credit Card today and enjoy 15,000 bonus points in your Drury Rewards account once you make \$500 in Purchases<sup>1</sup> on your new credit card. Enjoy so many benefits of being a Drury Rewards member!

[Learn more now](#)



We know travel has changed, but we want you to rest easy knowing we have never stopped offering our great amenities like our free hot breakfast and dinnertime snacks and drinks at our 5:30 Kickback.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study™.



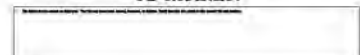
### Clean + Safe

Enhancements are being made to help ensure a clean, safe stay, so you can Travel Happy® again. As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency.



### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



[BOOK A ROOM](#) | [SIGN IN](#) | [TRAVEL HAPPY®](#)

*If member does not accrue or redeem points for a period of 545 consecutive days, the account will be placed on deactivated status and all points forfeited. This does not include the exception time period listed above.*

*\*Discount based off standard room rates. HI2021 rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked January 1-21, 2021, for any stay through June 30, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The HI2021 rate is net, non-commissionable.*

*<sup>1</sup> Subject to credit approval. You will qualify for the 15,000 Drury Rewards Bonus Points if you use your new credit card account within 90 days of account opening to make any combination of Purchase transactions totaling at least \$500, excluding any transaction fees, returns and adjustments and excluding any type of Balance Transfer, Cash Advance, Cash Advance Transaction Fee or Cash Advance Interest Charges. By applying for the Drury Rewards credit card you are authorizing Commerce Bank to share information with Drury to fulfill the bonus points. Drury will be notified of your account opening, and when you qualify for the bonus points. Points required for free nights vary by hotel, room type and date selected. Drury is responsible for fulfillment. Please allow up to 30 business days to receive your bonus points. Offer subject to change without notice. Limit one (1) 15,000 Drury Rewards point bonus per membership account.*

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**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Have you heard about our JOYFUL rates?

To view this email as a web page, go [here](#).

## Save up to 15% on your next stay!

**Book by November 30 for any stay through December 30 and save!**

We're hoping to help you add a little more joy to your fall season when you book online or on our mobile apps using promo code [JOYFUL](#).

With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!



### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



### 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks with us!



### Swimming Pools

Take a dip in our pools! Most pools are open and have limited availability or require reservations to allow for social distancing.



### Ranked #1

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### Our Locations

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## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

Discount based off standard room rates. JOYFUL rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked November 4-30, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The JOYFUL rate is net, non-commissionable.

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**Sent:** 11/10/2020 2:32:39 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Explore Route 66 & Save up to 15%

To view this email as a web page, go [here](#).

## Get Your Kicks ... on Route 66!

*And save up to 15% on your stay!*

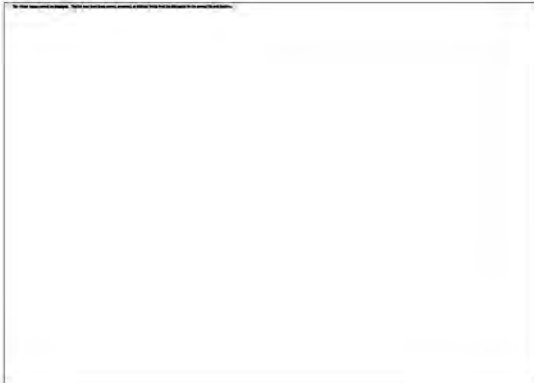
The open road is calling this fall. Take a trip along America's most iconic highway, Route 66. Check out our [road trip itinerary](#) we put together for you and **save up to 15%** when you book online using promo code [JOYFUL](#) along the route.

With our free hot breakfast, 5:30 Kickback<sup>®</sup> and pools, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.

## Great Places to Stop!

We put together some of our favorite stops along the route for you — check it out and explore more this fall!





### Springfield, IL

Springfield embodies the small-town character of Route 66 communities in the middle of the last century.



### Springfield, MO

Springfield is officially recognized as the birthplace of what became known as the "Mother Road."



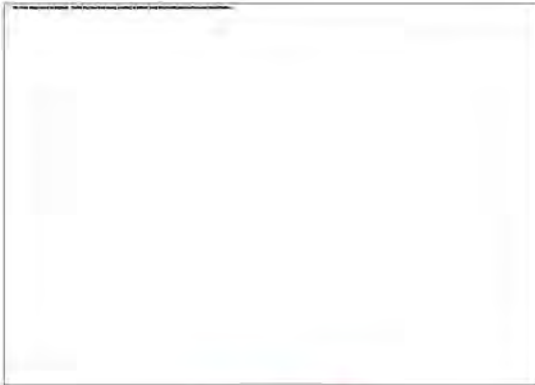
### St. Louis, MO

St. Louis is the largest city on Route 66 between Los Angeles and Chicago and boasts a variety of Route 66 attractions.



### Joplin, MO

The original Route 66 runs right through the heart of Joplin's downtown.



### Amarillo, TX

The U.S. Route 66–Sixth Street Historic District is the perfect mix of old and new with its art deco and Spanish Revival buildings.



### Santa Fe, NM

Santa Fe's downtown, made up of authentic adobe buildings, is one of the most charming along Route 66.



### Albuquerque, NM

The only place where the original Route 66 meets the new stretch is at Fourth and Central in Downtown Albuquerque.



### Flagstaff, AZ

In Flagstaff, cruise Route 66 through downtown and capture the feeling of an earlier time.



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#### Family-Owned

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*Discount based off standard room rates. JOYFUL rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked November 4-30, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The JOYFUL rate is net, non-commissionable.*

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**Sent:** 9/2/2020 3:32:35 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Two Days Left for Huge Labor Day Savings!

To view this email as a web page, go [here](#).

## Two Days Left to Save up to 30% This Labor Day

**Don't miss your chance to save up to 30% when you book from now until September 3, 2020 for stays through September 7, 2020!**

Book online or on our mobile apps (download the [iPhone app](#) or the [Android app](#) today) using promo code [RELAX](#). With our pools, our free hot breakfast, the 5:30 Kickback<sup>®</sup> and more, it's easy to Travel Happy<sup>®</sup> Again with Drury Hotels.





# Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



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*Discount based off standard room rates. RELAX rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 1-3, 2020, for any stay through September 7, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The RELAX rate is net, non-commissionable, and available at select hotels.*

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:08 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658113



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### Weather

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### Stay Information

Confirmation Number: 2002658113

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

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Message

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**Sent:** 11/18/2020 3:32:48 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Enter for your chance to win! AND save on your next stay.

To view this email as a web page, go [here](#).

## Enter for Your Chance to Win!

**Looking for a winter getaway? Enter for your chance to win AND save on your next stay!**

For the next three weeks, we're promoting a different city and partner attractions. [Enter for your chance to win](#) a getaway in San Antonio, Kansas City and St. Louis!

Don't forget you can save when you book online or on our mobile apps using promo code [JOYFUL](#). With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study®.



#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



### DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

Discount based off standard room rates. JOYFUL rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked November 4-30, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The JOYFUL rate is net, non-commissionable.

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:19 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 113                                          | <b>Reservation confirmation</b><br>RHMT7QWM8 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/15/2020 9:17:47 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Only 15 Hours to Save up to 30%

To view this email as a web page, go [here](#).

## Save up to 30% When You Book NOW!

*We're celebrating our 15th consecutive J.D. Power Award with a 15 hour flash sale.*

On October 15, take an extra 15% off our current sale for a total savings of up to 30%.

**Save up to 30%** when you book online or on our mobile app using promo code [THANKS](#) for most stays through October 29.

With our free hot breakfast, 5:30 Kickback® and pools, it's easy to Travel Happy® Again with Drury Hotels.





### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



### 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks with us!



### Swimming Pools

Take a dip in our pools! Most pools are open and have limited availability or require reservations to allow for social distancing.



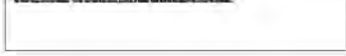
### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study®.



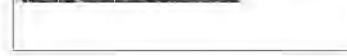
### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.



### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

*Discount based off standard room rates. THANKS rate may vary based on dates, hotel and/or room type and is subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked on October 15 for any stay through October 29, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The THANKS rate is net, non-commissionable and valid at select hotels.*

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/27/2021 3:11:32 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Your reservation confirmation 2002658114 at Drury Inn & Suites St. Joseph

To view this email as a web page, go [here](#).

Morgan, you could be earning points toward your next stay!

**ENROLL NOW!**

Hi, Morgan, thanks for booking your stay with us at:



# Drury Inn & Suites St. Joseph

4213 Frederick Blvd St. Joseph, MO 64506

CONFIRMATION # 2002658114

ARRIVAL 02/05/2021

DEPARTURE 02/06/2021

For the safety of our guests and team, **FACE COVERINGS ARE REQUIRED** to enter the hotel & must be worn within the hotel's common areas.  
*Thank you for your cooperation and understanding.*

RESERVED FOR

Morgan Corder

YOUR ROOM

1 King Bed Deluxe Non-Smoking

**Total for stay, including tax:**

**\$109.87**

Please visit [our website](#) for information about payment methods.

## ADDITIONAL CHARGES AND TAXES MAY APPLY:

PET FEE  
DAILY PARKING

\$35 daily fee, per room. Service animals are free of charge.  
\$0



[More Details](#)



[Hotel Information](#)



[Get Directions](#)



[Book Another Reservation](#)



Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)



### Happiness is Free

You have enough to worry about when you're traveling. Our best-in-class amenities are provided at no extra charge, so you can Travel Happy® and focus on the good stuff.

**Free Hot Breakfast**  
**Free 5:30 Kickback®**  
**Free Wi-Fi**

#### **Enterprise Rent-A-Car & Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental.

[Click here](#) to reserve your Enterprise rental car today!

#### **QUESTIONS ABOUT YOUR RESERVATION?**

Give us a call, we'll be happy to assist you.

**1-800-DRURYINN**

**Cancellation Policy:** *If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.*

*Membership and government rates require valid ID upon check-in.*

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/21/2020 4:32:53 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** A Message From Our President & CEO

To view this email as a web page, go [here](#).

## A Heartfelt Thank-You

Dear Justin,

We have all experienced uncertainty, loss and heartache this year. Despite our setbacks, I could not be more proud of our Drury team. They have achieved some wonderful accomplishments, all of which were only possible with your continued support and loyalty.

- We opened three new hotels this year: Drury Plaza Hotel Dallas Richardson, Drury Plaza Hotel St. Paul Downtown and Drury Inn & Suites Cleveland Beachwood.
- You honored us with [J.D. Power's](#) "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" for the 15th consecutive year. In addition, 95% of eligible hotels received the [2020 Tripadvisor Travelers' Choice Award](#). We were also honored to be listed on Newsweek's list of America's Best Customer Service 2021.
- Our amazing team makes us who we are. We were recognized as a Top Workplace in 2020 in Pittsburgh, St. Louis, San Antonio, Houston, Atlanta, Charlotte, Nashville, Iowa, Cincinnati, Colorado and Columbus.
- Most importantly, we kept all of our hotels open to serve our communities, and our entire team came together and helped create our [Travel Clean + Safe](#)<sup>®</sup> initiative to keep our guests and team members safe. And, of course,

we continue to offer the same great free hot breakfast, dinnertime snacks and drinks at our 5:30 Kickback® and Wi-Fi throughout the hotel.

- Most of all, thank you for being a Drury Rewards member. To help ensure you retain the points you've worked so hard for, we have paused the expiration of all accounts through June 30, 2021. If you have any questions, our team at 1-800-325-0581 is ready to help.

All of us at Drury Hotels thank you for your trust and loyalty this year. When you're ready to travel, we hope you Travel Happy® Again.

Merry Christmas, happy holidays, and may 2021 bring you peace and happiness.



Chuck Drury, President & CEO  
Drury Hotels



We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



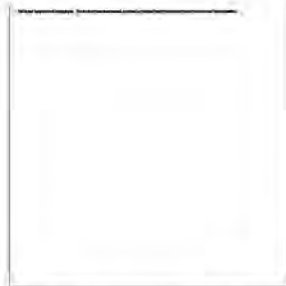
#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study™.



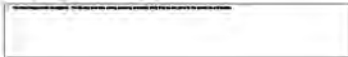
#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive

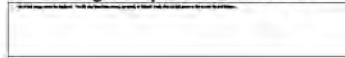


#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



guest reviews on Tripadvisor  
during the past 12 months.



---

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:24 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 117                                          | <b>Reservation confirmation</b><br>7NRB2NFNZ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:26 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



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Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 120                                          | <b>Reservation confirmation</b><br>RHS8ZJ7X4 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 9/30/2020 4:02:19 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Celebrate fall with SCARY good rates!

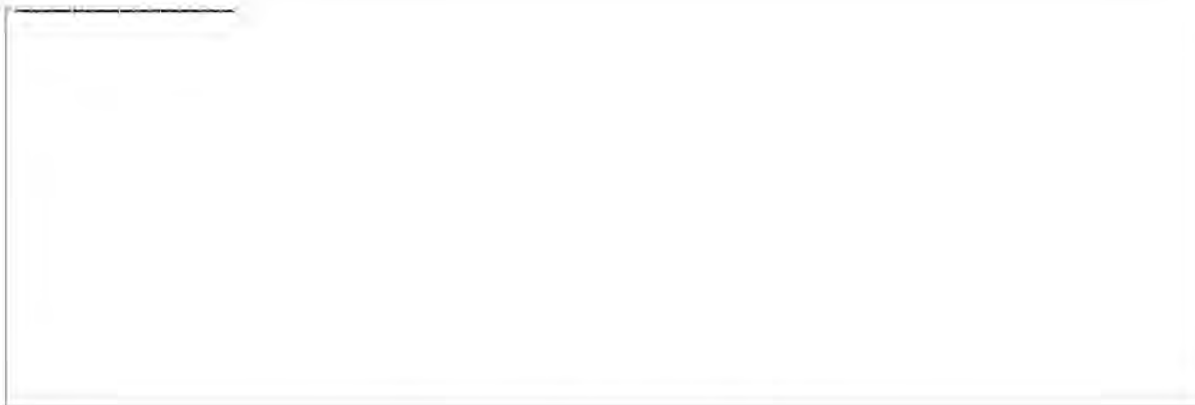
To view this email as a web page, go [here](#).

**Save up to 15% with SCARY good rates**

**Book by October 31 for any stay through December 30 and save!**

Make your next reservation online or on our mobile apps using promo code [SCARY](#).  
With our pools, free hot breakfast, 5:30 Kickback® and more, it's easy to Travel Happy®  
Again with Drury Hotels.





## Travel Clean + Safe

As a family-owned company, we pledge to provide the utmost care for you, while offering great value and consistency. Thank you for your trust and loyalty.



### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.



### Family-Owned

In 1973, the Drury family built the first Drury Inn on a simple promise — to provide clean rooms, friendly service and a good night's sleep at an honest price. That promise still stands.



### Our Locations

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## DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/1/2021 11:02:48 AM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Start 2021 Off Right by Saving on Your Next Booking NOW!

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## Start 2021 Off Right by Saving on Your Next Booking NOW!

Is your New Year's resolution to travel more? Have a trip already in the works? Whatever your plans are for 2021, add to the excitement and save up to 21% on your next stay with promo code [HI2021](#). Simply book on our website or app **before January 21** for your stay before June 30 to start saving.

With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!



We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



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[SIGN IN](#) | [BOOK A ROOM](#) | [TRAVEL HAPPY®](#)

*Discount based off standard room rates. HI2021 rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked between January 1, 2021 to January 21, 2021 for any stay through June 30, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The HI2021 rate is net, non-commissionable. Exclusions may apply.*

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Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:10 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658114



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658114

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

Drury Hotels Company, LLC . 200 South Farrar Drive . Cape Girardeau, MO 63701 . [drury@druryhotels.com](mailto:drury@druryhotels.com)

Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:54:22 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 116                                          | <b>Reservation confirmation</b><br>RHGCFXK8J | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.

Drury Hotels Company, LLC • 200 South Farrar Drive, Cape Girardeau, MO 63701 • drury@druryhotels.com



Message

**From:** Drury Hotels [drury@druryhotels.com]  
**Sent:** 2/2/2021 11:02:04 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** We're looking forward to seeing you in St Joseph - Confirmation number 2002658110



Hello From Your Friends at Drury!

Before your upcoming arrival, here is a quick reminder with your confirmation information and some hints to help you enjoy your stay. If you have any questions, special requests or would like to make changes to your reservation, please [click here](#) or call us at 1-800-DRURYINN.

Have a safe trip and we'll see you soon!

The Team Members at Drury Hotels

**Wish this stay was free? Join Drury Rewards.** It's free and easy to sign up. Drury Rewards is our way of rewarding you for choosing Drury Hotels! [Click here to enroll](#) and you'll receive 10 points for every \$1 spent on qualified room rates. Points can be redeemed for free nights, retail gift certificates, airline miles and more.

**For the safety of our guests and team, face coverings are required to enter hotel and in common areas. Thank you for your cooperation & understanding.**

---

**Now Let's Get Down to the Details:**

**Hotel Information**

Whether you are in town for sightseeing or will have just a few spare minutes between business meetings to try a local restaurant, **St Joseph, Missouri**, is a great place to visit! Click the links below to find out more about local restaurants and attractions.

**[Drury Inn & Suites St. Joseph](#)**

4213 Frederick Blvd  
**[St. Joseph](#)** MO 64506  
816-364-4700

Please note:

Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)

**Directions**



How do you get to the hotel? No one likes getting lost in a new city! [Click here](#) for directions.

### Weather

The weather can change at any minute...how will you know what to pack? Check out the local weather forecast for [St Joseph, Missouri](#).

### Stay Information

Confirmation Number: 2002658110

Guest: Corder, Morgan

Arrival: Friday, February 5, 2021

Departure: Saturday, February 6, 2021

Number of Nights: 1

1 Adult(s) per room

1 Room Reserved

Room Description: This deluxe room features one king bed and comfortable seating. In-room amenities include free Wi-Fi, a TV, microwave, refrigerator, iron and ironing board, and hairdryer.

Don't forget! There's also free hot breakfast, the 5:30 Kickback<sup>®</sup> with free hot food & cold beverages, free wireless Internet, free long distance calls and more!

Not a member of Drury Rewards? It's free to join and you can earn a wide range of rewards just by staying at Drury Hotels! [Click here to enroll](#).

### Hotel Policies

Cancellation Policy:

If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.

Check-in time: 3:00 PM

Check-out time: 11:00 AM

We accept American Express, Diners, Discover/Novus, MasterCard and Visa credit cards. We also accept gift certificates issued by Drury Hotels and cash with credit card verification. While we accept cash, we do require a photo ID and a valid credit card to guarantee the room. Checks, credit card-issued prepaid gift cards or cards without the guest name printed on the card are not accepted.

Additional Charges May Apply

The following fees will be added to your total hotel bill if they apply to your stay.

Pet Cleaning Fee: \$35.00 USD daily fee, per room. Service animals are welcome free of charge.

**We Can't Wait To See You at the Drury Inn & Suites St. Joseph!**



### **Enterprise Rent-A-Car and Drury Hotels!**

Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental. So check in and head out with Drury Hotels and Enterprise. Just another extra brought exclusively to guests of Drury Hotels. [Click here](#) to reserve your Enterprise rental car today!

If you have questions or comments, [contact us](#). To be removed from all promotional emails from Drury Hotels, please email [drury@druryhotels.com](mailto:drury@druryhotels.com) with Unsubscribe in the subject line. We respect your privacy and do not share or sell email addresses. [Click here](#) to read more on our privacy policy.

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Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/27/2021 3:11:32 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Your reservation confirmation 2002658110 at Drury Inn & Suites St. Joseph

To view this email as a web page, go [here](#).

Morgan, you could be earning points toward your next stay!

**ENROLL NOW!**

Hi, Morgan, thanks for booking your stay with us at:

# Drury Inn & Suites St. Joseph

4213 Frederick Blvd St. Joseph, MO 64506

CONFIRMATION # 2002658110

ARRIVAL 02/05/2021

DEPARTURE 02/06/2021

For the safety of our guests and team, **FACE COVERINGS ARE REQUIRED** to enter the hotel & must be worn within the hotel's common areas.  
*Thank you for your cooperation and understanding.*

RESERVED FOR

Morgan Corder

YOUR ROOM

1 King Bed Deluxe Non-Smoking

**Total for stay, including tax:**

**\$109.87**

Please visit [our website](#) for information about payment methods.

## ADDITIONAL CHARGES AND TAXES MAY APPLY:

PET FEE  
DAILY PARKING

\$35 daily fee, per room. Service animals are free of charge.  
\$0



[More Details](#)



[Hotel Information](#)



[Get Directions](#)



[Book Another Reservation](#)



Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)



### Happiness is Free

You have enough to worry about when you're traveling. Our best-in-class amenities are provided at no extra charge, so you can Travel Happy® and focus on the good stuff.



**Free Hot Breakfast**  
**Free 5:30 Kickback®**  
**Free Wi-Fi**



**Enterprise Rent-A-Car & Drury Hotels!**

*Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental.*

[Click here](#) to reserve your Enterprise rental car today!

**QUESTIONS ABOUT YOUR RESERVATION?**

Give us a call, we'll be happy to assist you.

**1-800-DRURYINN**

**Cancellation Policy:** *If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.*

*Membership and government rates require valid ID upon check-in.*

This email was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US

**Privacy Policy**

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 10/21/2020 3:02:39 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Ready to Save Big AND See Some of the Best Fall Foliage? ☑

To view this email as a web page, go [here](#).

**Explore the great outdoors and save up to 15%** when you book online or on our mobile app by October 31 using promo code [SCARY](#) for stays through December 30, 2020.

Ready to see some [beautiful fall foliage](#)? We've suggested some scenic destinations below that fit perfectly with a stay at your favorite Drury Hotel! Our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools will help you Travel Happy<sup>®</sup> Again!





## Colorado

The aspens are bursting with color above Bear Lake in Rocky Mountain National Park, which is just 90 minutes from Denver.

- > [COLORADO SPRINGS HOTEL](#)
- > [DENVER HOTELS](#)

## Missouri

Fall is the most popular time of the year to visit Augusta's great wineries, located less than an hour from St. Louis.

- > [COLUMBIA HOTELS](#)
- > [KANSAS CITY HOTELS](#)
- > [ST. LOUIS HOTELS](#)

*\*Photo courtesy of Augusta Chamber of Commerce.*

## North Carolina

Crowders Mountain is just a 30 minute drive from Charlotte. Best spot to view color—on the Lake Trail near the dam, looking toward Kings Pinnacle.

- > [BURLINGTON HOTEL](#)
- > [CHARLOTTE HOTELS](#)
- > [GREENSBORO HOTEL](#)

## Ohio

Everett Covered Bridge in Cuyahoga Valley National Park was built in the late 1800s and is one of a few remaining covered bridges.

- > [CINCINNATI HOTELS](#)
- > [CLEVELAND HOTELS](#)
- > [COLUMBUS HOTELS](#)

### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study<sup>SM</sup>.

### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.

### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.

## DOWNLOAD OUR APP!

**SIGN IN | BOOK A ROOM | TRAVEL HAPPY<sup>®</sup>**

*Discount based off standard room rates. SCARY rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked September 30-October 31, 2020, for any stay through December 30, 2020. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The SCARY rate is net, non-commissionable.*

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:43 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 120                                          | <b>Reservation confirmation</b><br>RHS8ZJ7X4 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/17/2020 2:33:21 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Book now and save big on your holiday stay!

To view this email as a web page, go [here](#).

## Stay With Us When You Visit Family & Save up to 15%

When you visit family this holiday season, stay with our family! And, save up to 15% on your holiday stay when you book on our website or app before December 30 for your next stay before February 28 with promo code [GIFT](#)! With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy® Again with Drury Hotels!



We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



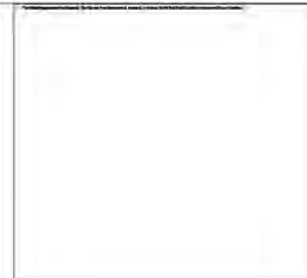
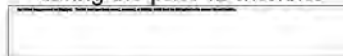
#### Ranked #1

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**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

Discount based off standard room rates. GIFT rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked by December 30, 2020, for any stay through February 28, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The GIFT rate is net, non-commissionable. Exclusions may apply.

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200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

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Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:08 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 321                                          | <b>Reservation confirmation</b><br>7NWRTFRZQ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:02:54 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 113                                          | <b>Reservation confirmation</b><br>RHMT7QWM8 | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | <b>Charges: \$96.00</b>     |
|             |                                                                           | <b>Taxes: \$5.76</b>        |
|             |                                                                           | <b>Total: \$101.76</b>      |
|             |                                                                           | <b>Payments: (\$101.76)</b> |
|             |                                                                           | <b>Balance: \$0.00</b>      |

## FOLIO 1

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | <b>Charges: \$0.00</b>  |
|      |             | <b>Taxes: \$0.00</b>    |
|      |             | <b>Total: \$0.00</b>    |
|      |             | <b>Payments: \$0.00</b> |
|      |             | <b>Balance: \$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

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Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 2/6/2021 2:55:09 AM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
Saint Joseph, MO 64506  
816-364-4700  
drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 321                                          | <b>Reservation confirmation</b><br>7NWRTFRZQ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

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Additional charges made after 1:00 a.m. will be added to your credit card.

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Message

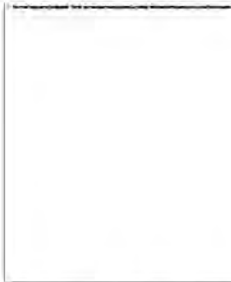
**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 12/28/2020 2:32:41 PM  
**To:** Smith, Justin [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=74b249683a0d40e5877f99eea249f1d7-Smith, Justin]  
**Subject:** Book Your New Year's Eve Stay NOW to Save!

To view this email as a web page, go [here](#).

## Book Your New Year's Eve Stay NOW to Save!

Welcome in a new year with us! Save up to 15% on your stay when you book on our website or app **before December 30** for your next stay before February 28 with promo code [GIFT](#)! With our free hot breakfast, dinnertime snacks and drinks and our indoor/outdoor pools, it's easy to Travel Happy Again with Drury Hotels!

We believe in offering best-in-class amenities, plus free breakfast and dinnertime snacks every day so you can travel well without breaking the bank.



#### Free Hot Breakfast

You can still count on us to provide a fresh and free hot breakfast to start your day.



#### Free 5:30 Kickback®

Wind down at the end of the day with dinnertime snacks and drinks on us!



#### Free Wi-Fi

Rest assured that you'll always be connected with Wi-Fi throughout our hotels.



#### Swimming Pools

Take a dip in our pools! Most pools are open with limited availability or require reservations.



#### Ranked #1

For the 15th consecutive year, J.D. Power recognized Drury Hotels as "Highest in Guest Satisfaction Among Upper Midscale Hotel Chains" in its 2020 North America Guest Satisfaction Index Study™.



#### Travelers' Choice

95% of eligible Drury Hotels received Tripadvisor's Travelers' Choice Award. The award recognizes hospitality businesses that received consistent, frequent and positive guest reviews on Tripadvisor during the past 12 months.



#### Our Locations

We own and operate more than 150 hotels in 27 states. At each of those hotels, you'll find the same friendly, award-winning service. Our home is your home, even if only for a night or two.



### DOWNLOAD OUR APP!



**SIGN IN | BOOK A ROOM | TRAVEL HAPPY®**

Discount based off standard room rates. GIFT rates may vary based on dates, hotel and/or room type and are subject to availability. This discounted rate is only available for reservations made online at [www.DruryHotels.com](http://www.DruryHotels.com) or the Drury Hotels app for any stay booked by

*December 30, 2020, for any stay through February 28, 2021. This offer is not valid for groups (10 or more rooms) or with any other discount, existing reservation, special offer or package. The GIFT rate is net, non-commissionable. Exclusions may apply.*

This email advertisement was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US 1-800-DRURYINN

**[Privacy Policy](#)**

**[Update Profile](#) [Manage Subscriptions](#) [Unsubscribe](#)**

Message

**From:** Drury Hotels [reply@email.druryhotels.com]  
**Sent:** 1/27/2021 3:11:32 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** Your reservation confirmation 2002658113 at Drury Inn & Suites St. Joseph

To view this email as a web page, go [here](#).

Morgan, you could be earning points toward your next stay!

**ENROLL NOW!**

Hi, Morgan, thanks for booking your stay with us at:



# Drury Inn & Suites St. Joseph

4213 Frederick Blvd St. Joseph, MO 64506

CONFIRMATION # 2002658113

ARRIVAL 02/05/2021

DEPARTURE 02/06/2021

For the safety of our guests and team, **FACE COVERINGS ARE REQUIRED** to enter the hotel & must be worn within the hotel's common areas.  
*Thank you for your cooperation and understanding.*

RESERVED FOR

Morgan Corder

YOUR ROOM

1 King Bed Deluxe Non-Smoking

**Total for stay, including tax:**

**\$109.87**

Please visit [our website](#) for information about payment methods.

## ADDITIONAL CHARGES AND TAXES MAY APPLY:

PET FEE  
DAILY PARKING

\$35 daily fee, per room. Service animals are free of charge.  
\$0



[More Details](#)



[Hotel Information](#)



[Get Directions](#)



[Book Another Reservation](#)



Masks required in all public areas. Our pool and fitness center are open with limited capacity and may require reservations. Please review our [COVID-19 update](#)



### Happiness is Free

You have enough to worry about when you're traveling. Our best-in-class amenities are provided at no extra charge, so you can Travel Happy® and focus on the good stuff.

**Free Hot Breakfast**  
**Free 5:30 Kickback®**  
**Free Wi-Fi**



**Enterprise Rent-A-Car & Drury Hotels!**

*Whether you are traveling for a leisure getaway, family vacation or on business, we have a great deal for you! Drury Hotels has teamed up with Enterprise Rent-A-Car to offer our guests a special discount on your next rental.*

[Click here](#) to reserve your Enterprise rental car today!

**QUESTIONS ABOUT YOUR RESERVATION?**

Give us a call, we'll be happy to assist you.

**1-800-DRURYINN**

**Cancellation Policy:** *If your plans change and you need to cancel, please do so by 12:00p.m. the day prior to arrival to avoid being charged one night's room and tax.*

*Membership and government rates require valid ID upon check-in.*

This email was sent by: Drury Hotels Company, LLC  
200 S Farrar Drive, Cape Girardeau, MO, 63701 US

**Privacy Policy**



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:19 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 116                                          | <b>Reservation confirmation</b><br>RHGCFXK8J | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

**FOLIO 1**

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | Charges: <b>\$0.00</b>  |
|      |             | Taxes: <b>\$0.00</b>    |
|      |             | Total: <b>\$0.00</b>    |
|      |             | Payments: <b>\$0.00</b> |
|      |             | Balance: <b>\$0.00</b>  |

**CCAUTH**

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | Charges: <b>\$96.00</b>     |
|             |                                                                           | Taxes: <b>\$5.76</b>        |
|             |                                                                           | Total: <b>\$101.76</b>      |
|             |                                                                           | Payments: <b>(\$101.76)</b> |
|             |                                                                           | Balance: <b>\$0.00</b>      |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

TERMS: Due and payable upon presentation. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

Additional charges made after 1:00 a.m. will be added to your credit card.



Message

**From:** 024 - Drury Inn & Suites St. Joseph [drury@druryhotels.com]  
**Sent:** 3/30/2021 3:03:28 PM  
**To:** Werdehausen, Megan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=werdem]  
**Subject:** 024 - Drury Inn & Suites St. Joseph Folio



4213 Frederick Avenue  
 Saint Joseph, MO 64506  
 816-364-4700  
 drury@druryhotels.com

|                                                                                 |                                              |                                      |                                                          |
|---------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------------------------------------------|
| <b>Guest</b><br>Morgan Corder<br>207 W. High Street<br>Jefferson City, MO 65101 | <b>Arrival Date</b><br>Feb 05 2021           | <b>Departure Date</b><br>Feb 06 2021 | <b>Guests on reservation</b><br>Adults: 2<br>Children: 0 |
| <b>Room type / number</b><br>NKX / 117                                          | <b>Reservation confirmation</b><br>7NRB2NFNZ | <b>Group</b><br>N/A                  | <b>Company</b><br>N/A                                    |

## CCAUTH

| DATE        | DESCRIPTION                                                               | AMOUNT                      |
|-------------|---------------------------------------------------------------------------|-----------------------------|
| Feb 05 2021 | Nightly Room Charge<br><i>Reason: Auto transfer from folio: 'Folio 1'</i> | \$96.00                     |
| Feb 05 2021 | Occupancy Tax                                                             | \$5.76                      |
| Feb 06 2021 | Visa 8848                                                                 | (\$101.76)                  |
|             |                                                                           | <b>Charges: \$96.00</b>     |
|             |                                                                           | <b>Taxes: \$5.76</b>        |
|             |                                                                           | <b>Total: \$101.76</b>      |
|             |                                                                           | <b>Payments: (\$101.76)</b> |
|             |                                                                           | <b>Balance: \$0.00</b>      |

## FOLIO 1

| DATE | DESCRIPTION | AMOUNT                  |
|------|-------------|-------------------------|
|      |             | <b>Charges: \$0.00</b>  |
|      |             | <b>Taxes: \$0.00</b>    |
|      |             | <b>Total: \$0.00</b>    |
|      |             | <b>Payments: \$0.00</b> |
|      |             | <b>Balance: \$0.00</b>  |

Thank you for choosing 024 - Drury Inn & Suites St. Joseph.

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Additional charges made after 1:00 a.m. will be added to your credit card.





Message

**From:** Werdehausen, Megan [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WERDEM]  
**Sent:** 3/29/2021 4:09:52 PM  
**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**Subject:** RE: Credit Card Authorization  
**Importance:** High

Hello-

Can you please send me the folios for the below confirmation numbers at your earliest convenience?

2002658110  
2002658111  
2002658112  
2002658113  
2002658114

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)

---

**From:** Werdehausen, Megan  
**Sent:** Wednesday, January 27, 2021 4:27 PM  
**To:** 'dis.stj.24.gss'  
**Cc:** Corder, Morgan  
**Subject:** RE: Credit Card Authorization

Nicole-

The completed form is attached. We are also tax exempt, and I have attached that form as well.

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)

---

**From:** dis.stj.24.gss <[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)>  
**Sent:** Wednesday, January 27, 2021 3:14 PM  
**To:** Werdehausen, Megan <[Megan.Werdehausen@ago.mo.gov](mailto:Megan.Werdehausen@ago.mo.gov)>  
**Subject:** Credit Card Authorization

Dear Megan,

Thank you so much for allowing us to host a member of your team; we sincerely appreciate it! I have attached a link to our credit card authorization form. Please complete this and feel free to email it back to me. If you have any questions please don't hesitate to let us know.

<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

This email message, including the attachments, is from the Missouri Attorney General's Office. It is for the sole use of the intended recipient(s) and may contain confidential and privileged information, including that covered by § 32.057, RSMo. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.  
Thank you.



# State of Missouri

## EXEMPTION FROM MISSOURI SALES AND USE TAX ON PURCHASES

Issued to:

ATTORNEY GENERAL'S OFFICE  
207 W HIGH SUPREME CT BLD  
JEFFERSON CITY MO 65101

Missouri Tax I.D.  
Number: 12455652

Effective Date:  
07/11/2002

Your application for sales/use tax exempt status has been approved pursuant to Section 144.030.1, RSMO. This letter is issued as documentation of your exempt status.

Purchases by your Agency are not subject to sales or use tax if within the conduct of your Agency's exempt functions and activities. When purchasing with this exemption, furnish all sellers or vendors a copy of this letter. This exemption may not be used by individuals making personal purchases.

Agents or contractors may not claim or benefit from your Agency's exempt status. Contractors paying for construction materials to fulfill a contract with your Agency must pay sales tax on all such materials. Only purchases of construction materials that are directly billed to your Agency may be purchased exempt from sales tax.

Sales by your Agency are subject to all applicable state and local sales taxes. If you engage in the business of selling tangible personal property or taxable services at retail, you must obtain a Missouri Retail Sales Tax License and collect and remit sales tax.

This is a continuing exemption subject to legislative changes and review by the Director of Revenue. If your Agency ceases to qualify as an exempt entity, this exemption will cease to be valid. This exemption is not assignable or transferable. It is an exemption from sales and use taxes only and is not an exemption from real or personal property tax.

Any alteration to this exemption letter renders it invalid.

If you have any questions regarding the use of this letter, please contact the Division of Taxation and Collection, P.O. Box 3300, Jefferson City, MO 65105-3300, Phone 573-751-2836.

Message

**From:** Werdehausen, Megan [/O=MO AGO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=WERDEM]  
**Sent:** 1/27/2021 4:27:25 PM  
**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**CC:** Corder, Morgan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=978ca99d3c854ab9933a2ca099300a2f-Corder, Morgan]  
**Subject:** RE: Credit Card Authorization  
**Attachments:** Credit Card Auth.pdf; Sales Tax Exemption Ltr.pdf

Nicole-

The completed form is attached. We are also tax exempt, and I have attached that form as well.

Thanks,

**Megan Werdehausen** | Executive Secretary  
Missouri Attorney General's Office  
207 West High St  
Jefferson City, MO 65101  
(573) 751-8807  
Megan.Werdehausen@ago.mo.gov

---

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**Sent:** Wednesday, January 27, 2021 3:14 PM  
**To:** Werdehausen, Megan  
**Subject:** Credit Card Authorization

Dear Megan,

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<https://cms.druryhotels.com/media/461651/credit-debit-card-authorization-form.pdf>

Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
Drury Inn and Suites  
4213 Frederick Boulevard  
St. Joseph, Missouri 64506  
P: (816) 364-4700  
[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)





**Highest in Guest Satisfaction  
Among Upper Midscale Hotel Chains.**

TRAVEL happy

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# State of Missouri

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ATTORNEY GENERAL'S OFFICE  
207 W HIGH SUPREME CT BLD  
JEFFERSON CITY MO 65101

Missouri Tax I.D.  
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**To:** dis.stj.24.gss [dis.stj.24.gss@druryhotels.com]  
**CC:** Corder, Morgan [/o=MO AGO/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=978ca99d3c854ab9933a2ca099300a2f-Corder, Morgan]  
**Subject:** RE: Credit Card Authorization  
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Thank you,

**Nicole Petty**  
**Guest Service Supervisor**  
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[dis.stj.24.gss@druryhotels.com](mailto:dis.stj.24.gss@druryhotels.com)



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Among Upper Midscale Hotel Chains.

TRAVEL happy