



February 18, 2022

CBP-2020-044638

Austin Evers
American Oversight
1030 15th Street NW Suite B255
Washington, DC 20005

Dear Mr. Evers:

This is the first interim response to your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP), submitted and received in our office on March 20, 2020. In your request you are seeking all email communications sent by Mark Morgan, Robert Perez, Todd Owen, Carla Provost, anyone serving as the Commissioner's Chief of Staff, White House Liaison, or agency point of contact for the coronavirus task force, containing several specific words pertaining to the coronavirus, sent from January 30, 2020 to March 20, 2020.

A search of CBP databases produced records responsive to your request. CBP has determined that 115 pages of the records are partially releasable, pursuant to Title 5 U.S.C. § 552 (b)(5), (b)(6), (b)(7)(C) and (b)(7)(E).

This completes the CBP response to your request. You may contact CBP's FOIA Public Liaison, Charlyse Hoskins, by sending an email via your FOIAonline account, mailing a letter to 90 K St, NE MS 1181, Washington DC, 20229 or by calling 202-325-0150. The FOIA Public Liaison is able to assist in advising on the requirements for submitting a request, assist with narrowing the scope of a request, assist in reducing delays by advising the requester on the type of records to request, suggesting agency offices that may have responsive records and receive questions or concerns about the agency's FOIA process. Please notate file number CBP-2022-039731 on any future correspondence to CBP related to this request.

For your information, Congress excluded three discrete categories of law enforcement and national security records from the requirements of the FOIA. See 5 U.S.C. 552(c). This response is limited to those records that are subject to the requirements of the FOIA. This is a standard notification that is given to all our requesters and should not be taken as an indication that excluded records do, or do not, exist.

If you are not satisfied with the response to this request, you have a right to appeal the final disposition. Should you wish to do so, you must file your appeal within 90 days of the date of this letter following the procedures outlined in the DHS regulations at Title 6



**U.S. Customs and
Border Protection**

C.F.R. §5.8. Please include as much information as possible to help us understand the grounds for your appeal. You should submit your appeal via FOIAonline by clicking on the "Create Appeal" button that appears when you view your initial request. If you do not have a FOIAonline account, you must send your appeal and a copy of this letter to: FOIA Appeals, Policy and Litigation Branch, U.S. Customs and Border Protection, 90 K Street, NE, 10th Floor, Washington, DC 20229-1177. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS regulations are available at www.dhs.gov/foia. Additional information can be found at the following link https://www.cbp.gov/sites/default/files/assets/documents/2019-Dec/definitions-exemptions-foia_0.pdf.

Additionally, you have a right to seek dispute resolution services from the Office of Government Information Services (OGIS) which mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you are requesting access to your own records (which is considered a Privacy Act request), you should know that OGIS does not have the authority to handle requests made under the Privacy Act of 1974. You may contact OGIS as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769. Please note that contacting the CBP FOIA Public Liaison or OGIS **does not** stop the 90-day appeal clock and **is not** a substitute for filing an administrative appeal.

Sincerely,

FOIA Division
U.S. Customs and Border Protection

From: ACTING COMMISSIONER MORGAN

(b) (7)(E)

To: ACTING COMMISSIONER MORGAN

(b) (7)(E)

(b) (7)(E); COLLINS, JAMES L.

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

CBP DEPUTY COMMISSIONER SCHEDULER

(b) (7)(E)

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

SCOTT, RODNEY S

(b)(6);(b)(7)(C)

OUNG, EDWARD E

Owen, Todd C (EAC OFO)

(b)(6);(b)(7)(C); SMITH, BRENDA BROCKMAN

(b)(6);(b)(7)(C)

HUFFMAN, BENJAMINE C

(b)(6);(b)(7)(C)

FERRARA, WILLIAM

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Cc:

Bcc:

Subject: TOC Discussion

Date: Mon Mar 30 2020 14:36:11 EDT

Attachments: CBP Governance Proposal - illicit networks (009).pub

CBP Governance Proposal - illicit networks (009).pub

CBP Illicit Networks Governance Survey - Survey Consolidation and Methodology.pdf

CBP Illicit Networks Governance Survey - Survey Consolidation and Methodology.pdf

CBP Illicit Networks Governance Survey - Survey Consolidation and Methodology.pdf

CBP Illicit Networks Governance Survey - Survey Consolidation and Methodology.pdf

TOC Survey - Full Responses.pdf

TOC Survey - Full Responses.pdf

StartTime: Thu Apr 02 13:00:00 Eastern Daylight Time 2020

EndTime: Thu Apr 02 14:00:00 Eastern Daylight Time 2020

Location: 4.4A Commissioner's Small Conference Room// (b) (7)(E) PIN: (b) (7)(E)

Invitees: COLLINS, JAMES L.; (b)(6);(b)(7)(C) CBP DEPUTY

COMMISSIONER SCHEDULER; (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C) SCOTT, RODNEY S; YOUNG, EDWARD E; Owen, Todd C (EAC OFO); SMITH, BRENDA

BROCKMAN; HUFFMAN, BENJAMINE C (b)(6);(b)(7)(C) FERRARA,

WILLIAM; (b)(6);(b)(7)(C)

Recurring: No

ShowReminder: Yes

ReminderMinutes: 15

ReminderTime: Thu Apr 02 12:45:00 Eastern Daylight Time 2020

Accepted: Yes

AcceptedTime: Mon Mar 30 14:40:02 Eastern Daylight Time 2020

Please do not forward. If you have any questions please let us know.

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

or

(b)(6);(b)(7)(C)

OC Approver/ Reviewer: (b)(6);(b)(7)(C)

BM: Yes

Lead Office: OI

Attendees:

Commissioner

Deputy Commissioner

COS (b)(6);(b)(7)(C)

AC Collins

OI – TBD (please advise)

Survey Results Overview

Response Breakdown by Operational Office (87 Total Responses)



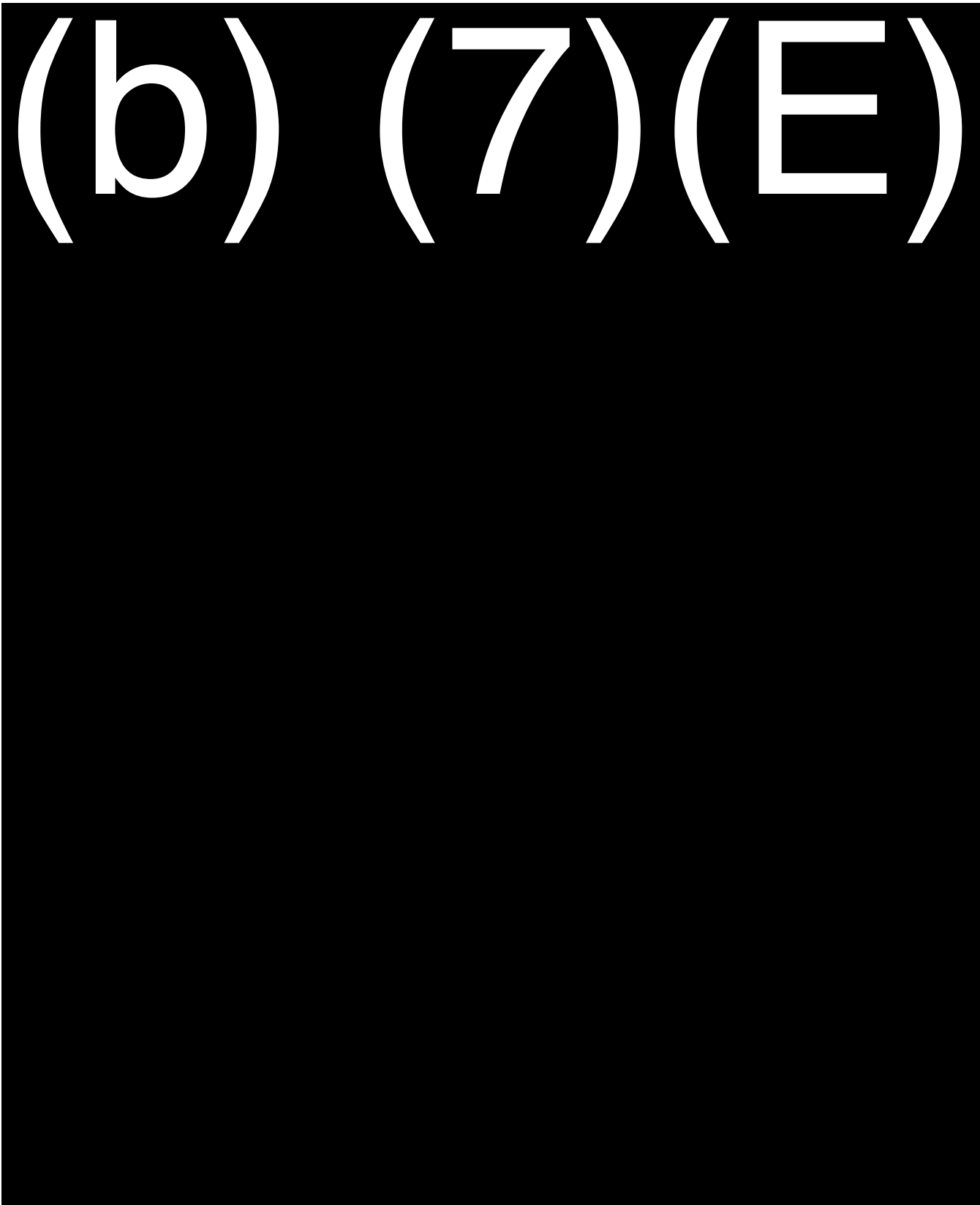
1. What mechanism are currently used to identify and prioritize regional threat networks?

Air and Marine Operations

Threat networks are identified by one or several of the following:

(b) (7)(E)

(b) (7)(E)



(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

2. What mechanism are currently used to coordinate and deconflict operational activities in the region?

Air and Marine Operations

(b) (7)(E)

U.S. Border Patrol

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

3. What additional resources (e.g. personnel, equipment, software, technology, etc.) do you need to adequately manage a regional governance structure?

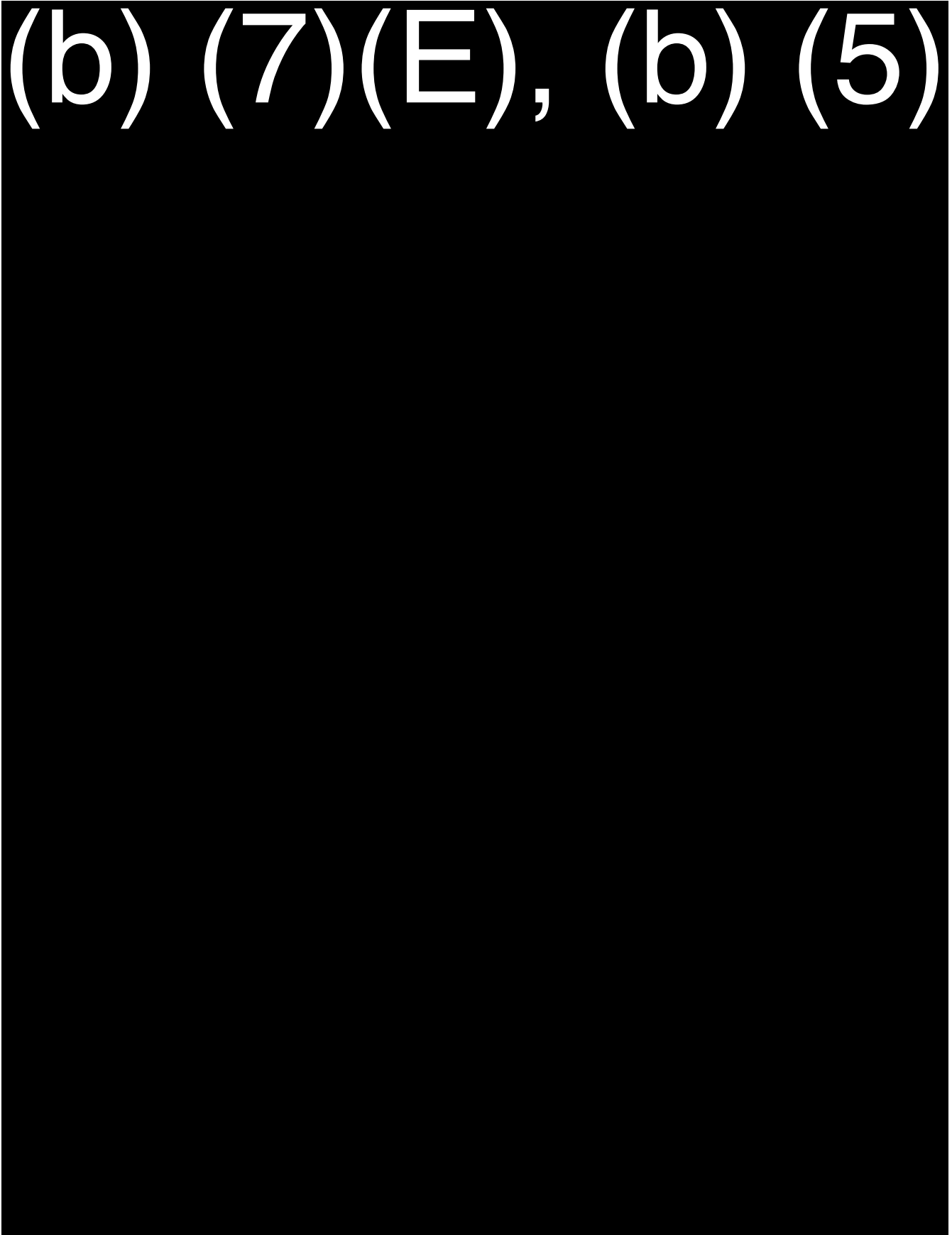
Air and Marine Operations

(b) (7)(E), (b) (5)

U.S. Border Patrol

(b) (7)(E), (b) (5)

(b) (7)(E), (b) (5)



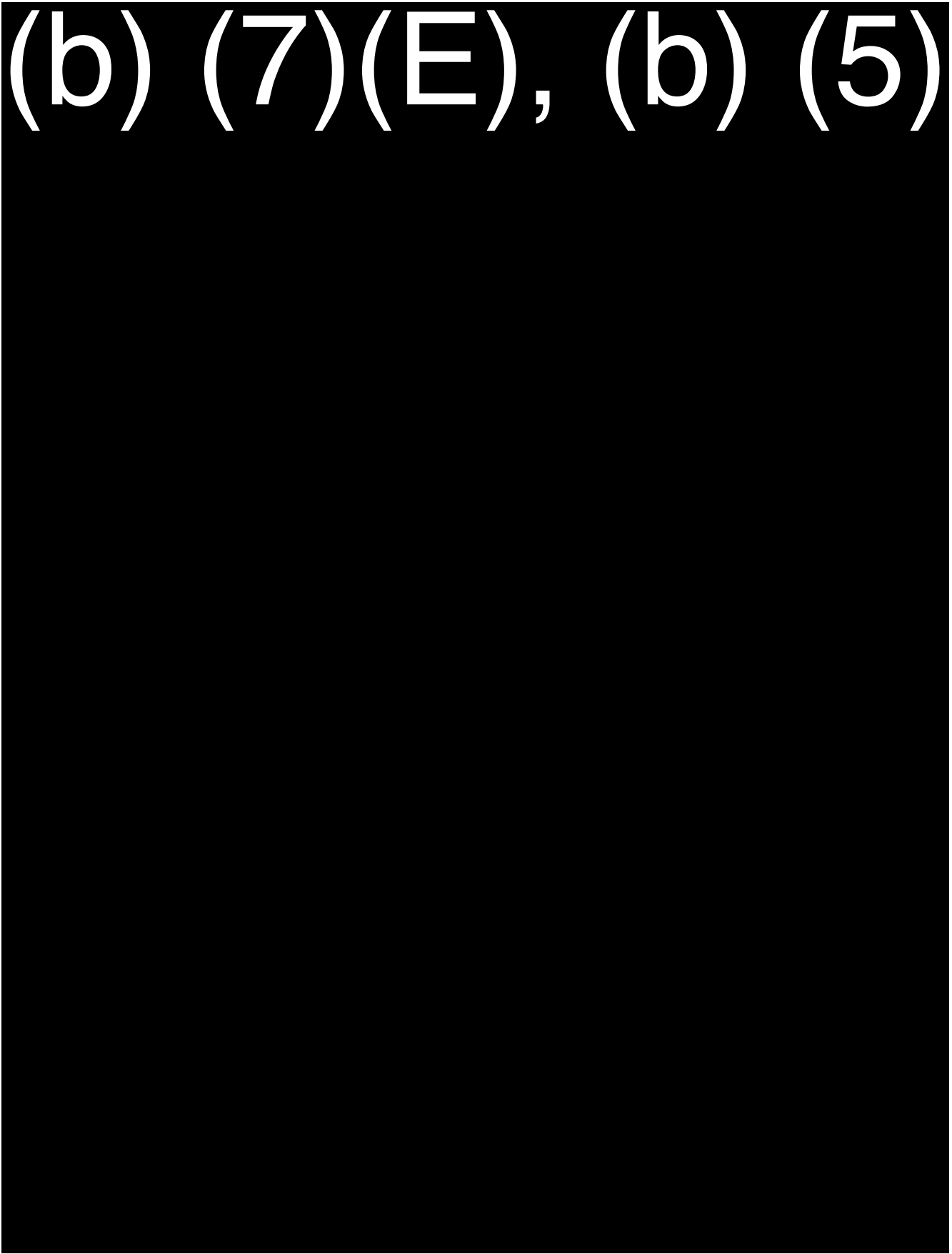
(b) (7)(E), (b) (5)

(b) (7)(E), (b) (5)

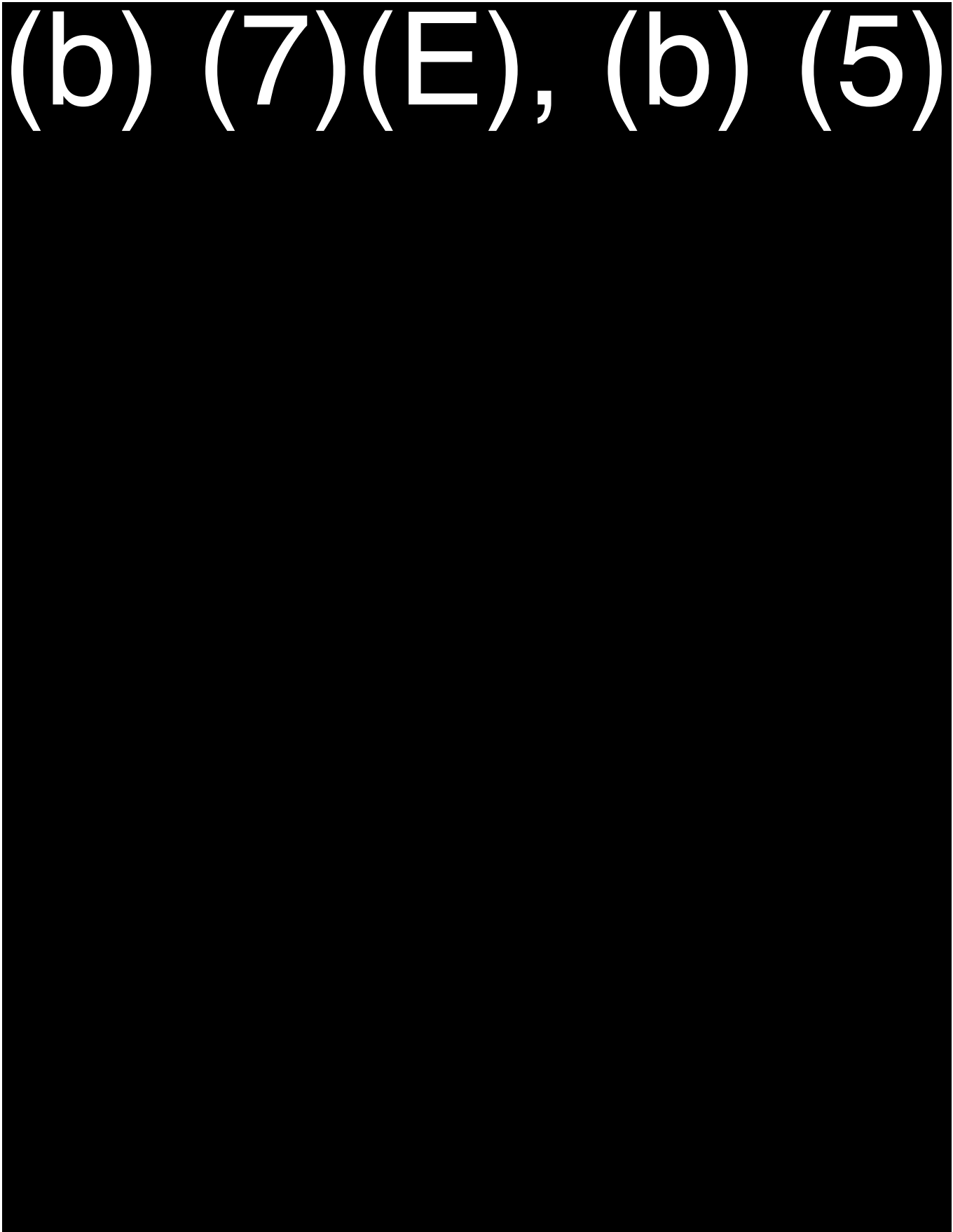
Office of Field Operations

(b) (7)(E), (b) (5)

(b) (7)(E), (b) (5)



(b) (7)(E), (b) (5)



(b) (7)(E), (b) (5)



(b) (7)(E), (b) (5)

4. What challenges exist in both the planning and execution phases of joint operations?

Air and Marine Operations

(b) (7)(E)

U.S. Border Patrol

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Trade

(b) (7)(E)

5. How effective have the following governance models been in the past?

(b) (7)(E)

6. What functions or processes within the previously identified governance models worked well? Why did they work?

Air and Marine Operations

(b) (7) (E)

U.S. Border Patrol

(b) (7) (E)

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

7. What functions or processes within the previously identified governance models did NOT work well? Why did they NOT work?

Air and Marine Operations

(b) (7)(E)

(b) (7)(E)

U.S. Border Patrol

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Trade

(b) (7)(E)

8. How important are the following to promote success?

(b) (7)(E)

9. What traits or characteristics are least helpful or detrimental in governance models?

Air and Marine Operations

(b) (7)(E)

(b) (7)(E)

U.S. Border Patrol

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

10. What traits or characteristics are most important for the development of a successful governance model?

Air and Marine Operations

(b) (7)(E)

U.S. Border Patrol

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Field Operations

(b) (7)(E)

(b) (7)(E)

(b) (7)(E)

Office of Trade

(b) (7)(E)

(b) (7)(E)

From:

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C) on behalf of CBP CHIEF OF STAFF

(b) (7)(E)

To:

CBP CHIEF OF STAFF

(b) (7)(E)

(b) (7)(E)

I (b)(6);(b)(7)(C)

Cc:

Bcc:

Subject: Flores Mediation Update

Date: Tue Mar 24 2020 07:22:58 EDT

Attachments: 3-2-20 Flores CBP Edits per mediation (3.19.20 clean for OGC).docx

StartTime: Tue Mar 24 13:00:00 Eastern Daylight Time 2020

EndTime: Tue Mar 24 13:30:00 Eastern Daylight Time 2020

Location: CALL: 888-546-3727 / 25741233

Invitees:

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Recurring: No

ShowReminder: No

Accepted: Yes

AcceptedTime: Tue Mar 24 07:47:04 Eastern Daylight Time 2020

Flores Mediation Walk Through

Call in: (b) (7)(E)

Code: (b) (7)(E)

Below e-mail and attachment for reference

Hi (b)(6);(b)(7)(C)

(b) (5)

(b) (5)

Please feel free to call any time if you would like to discuss.

Thanks,

(b)(6),(b)(7)(C)

(b) (5)

FOR SETTLEMENT PURPOSES ONLY

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(b) (5)

FOR SETTLEMENT PURPOSES ONLY

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(b) (5)

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FOR SETTLEMENT PURPOSES ONLY

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(b) (5)

FOR SETTLEMENT PURPOSES ONLY

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(b) (5)

(b) (5)

FOR SETTLEMENT PURPOSES ONLY

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(b) (5)

From: MORGAN, MARK A
(b)(6);(b)(7)(C)

To: SCOTT, RODNEY S
(b)(6);(b)(7)(C)
(b)(6);(b)(7)(C) Owen, Todd C (EAC OFO)
(b)(6);(b)(7)(C)
(b)(6);(b)(7)(C) HUFFMAN, BENJAMINE C
(b)(6);(b)(7)(C)

Cc: PEREZ, ROBERT E
(b)(6);(b)(7)(C)
(b)(6);(b)(7)(C) FERRARA, WILLIAM
(b)(6);(b)(7)(C)

Bcc:

Subject: Fwd: COVID19 RFA Approved by SECDEF

Date: Sun Mar 22 2020 19:18:16 EDT

Attachments: image001.png

Folks,

I'm sure DHS will be asking for a briefing doc early am to address the concerns.

Mark

Sent from my iPhone

Begin forwarded message:

From: (b) (6)

Date: March 22, 2020 at 6:46:45 PM EDT

To: AS1CFW (b) (7)(E)

Cc: AS2KTC (b) (7)(E) "MORGAN, MARK A" (b)(6);(b)(7)(C) PEREZ, ROBERT E" (b)(6);(b)(7)(C) (b) (6)

"SCOTT, RODNEY S" (b)(6);(b)(7)(C), (b) (6)

(b) (6)

Subject: COVID19 RFA Approved by SECDEF

Mr. Secretary,

ASD Rapuano just informed me that SECDEF Esper approved the RFA, in its entirety, for support to CBP along the NB and SWB for COVID-19.

(b) (5)

I will provide additional background and talking points tomorrow AM before your discussing with SECDEF.

(b) (6)

Rear Admiral, U.S.Coast Guard

Military Advisor to the Secretary

Department of Homeland Security

Ph: (b) (6)

Cell: (b) (6)

Email/NIPR: (b) (6)

SIPR: (b) (6)

JWICS: (b) (6)

From:

(b)(6);(b)(7)(C)

To:

Cc:

DURST, CASEY OWEN

(b)(6);(b)(7)(C)

Bcc:

Subject: Re: FOR CLEARANCE: AC1 and CBP Tweets

Date: Sun Mar 22 2020 17:26:36 EDT

Attachments: image001.png
image002.png
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png

Can you please send me a screen capture of the AZ tweet? Can't seem to find it

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From:

(b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 5:11:56 PM

To: OC Chief of Staff (b)(7)(E)

Cc: DURST, CASEY OWEN (b)(6);(b)(7)(C)

Subject: FW: FOR CLEARANCE: AC1 and CBP Tweets

Chief,

Everyone has cleared. Awaiting your clearance to publish on the Commissioner tweets below and will publish.

The push back to (b)(6);(b)(7)(C) has posted:

@CBP (Morning):

CBP is steadfast in enforcing @CDCgov order to #StopTheSpread. We're also ensuring communities have access to basic necessities like food & medicine that may not be available on the other side of the border. Officers will continue to use discretion to ensure these needs are met.

Thx,

(b)(6);(b)(7)(C)

(A) Deputy Assistant Commissioner

Office of Public Affairs

Customs and Border Protection

Cell: (b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 11:14 AM

To: (b)(6);(b)(7)(C)

Subject: FOR CLEARANCE: AC1 and CBP Tweets

Good morning,

Please see the below tweets for clearance for today. Requesting clearance on these as soon as possible. Please let me know if you have any edits or concerns.

Thanks!

(b)(6);(b)(7)(C)

(b) (5)

(b) (5)

(b)(6);(b)(7)(C)

Director – Digital Engagement

Office of Public Affairs

U.S. Customs and Border Protection

Office (b)(6);(b)(7)(C) Cell: (b)(6);(b)(7)(C)

From:

(b)(6);(b)(7)(C)

To:

Cc:

OC Chief of Staff

(b) (7)(E)
(b) (7)(E) (b)(6);(b)(7)(C)

DURST, CASEY OWEN
(b)(6);(b)(7)(C)

Bcc:

Subject: Re: FOR CLEARANCE: AC1 and CBP Tweets

Date: Sun Mar 22 2020 17:23:30 EDT

Attachments: image001.png
image002.png
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png

Thanks (b)(6);(b)(7)(C). Appreciate the reminder.

Casey+ (b)(6);(b)(7)(C) just pushed you all most recent numbers. Please make sure they are consistent with the first tweet.

Please do NOT use the "OFO" picture of the officer. We posted a pic of that same officer yesterday.

Also, please do NOT post the "remote processing" picture.

Otherwise clear. Thank you!!!

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 5:13:34 PM

To: (b)(6);(b)(7)(C)

Cc: OC Chief of Staff <(b)(7)(E)> | (b)(6);(b)(7)(C)
(b)(6);(b)(7)(C)
DURST, CASEY OWEN

Subject: RE: FOR CLEARANCE: AC1 and CBP Tweets

Good afternoon,

Bringing this to the top of your inbox. Still awaiting clearance on the below. New tweet with the stats is highlighted. Photos are attached for each tweet.

Thanks!

(b)(6);(b)(7)(C)

(b) (5)

(b) (5)

(b)(6);(b)(7)(C)

Director – Digital Engagement

Office of Public Affairs

U.S. Customs and Border Protection

Office: (b)(6);(b)(7)(C) | Cell: (b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 1:32 PM

To: (b)(6);(b)(7)(C)

Cc: OC Chief of Staff

(b) (7)(E)

(b)(6);(b)(7)(C)

DURST, CASEY OWEN

(b)(6);(b)(7)(C)

Subject: RE: FOR CLEARANCE: AC1 and CBP Tweets

Good afternoon,

COVID-19 review group has reviewed the tweets. No edits or concerns. I am writing a new tweet for the numbers. We are awaiting the USBP stat for the tweet. As soon as I have that, I will send the draft.

Please let me know if you have any edits or concerns for the below tweets.

Thanks!

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Director – Digital Engagement

Office of Public Affairs

U.S. Customs and Border Protection

Office: (b)(6);(b)(7)(C) | Cell: (b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)
Sent: Sunday, March 22, 2020 8:49 AM
To: (b)(6);(b)(7)(C)
Cc: OC Chief of Staff (b)(7)(E) (b)(6);(b)(7)(C)
(b)(6);(b)(7)(C)
CASEY OWEN (b)(6);(b)(7)(C)
Subject: Re: FOR CLEARANCE: AC1 and CBP Tweets

Sounds good. Also, once you identify which of the tweets will include the numbers, we can hold on those till 12:30pm. I can review the others and let them post. Thanks

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)
Sent: Sunday, March 22, 2020 8:44:52 AM
To: (b)(6);(b)(7)(C)
Cc: OC Chief of Staff (b)(7)(E) (b)(6);(b)(7)(C)
DURST, CASEY OWEN (b)(6);(b)(7)(C)
Subject: Re: FOR CLEARANCE: AC1 and CBP Tweets

Understood. I was told OFO is working on a 12:30pm report for AC1 with those figures. I was going to draft another tweet once the numbers were available. I will check with OFO and BP to see if they are available now.

On Mar 22, 2020, at 8:42 AM, (b)(6);(b)(7)(C) :

(b)(6);(b)(7)(C)

AC1 would like to add numbers - reduced traffic %'s at the Northern and Southern border.

And - using the apprehension numbers - a xx% drop in apprehensions since the CDC Order was implemented early Saturday. Reflects a historic and continued aggressive containment and mitigation strategy by President Trump to protect this great nation.

Please see where things fit in. Thank you.

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)

Sent: Saturday, March 21, 2020 11:16:21 PM

To: OC Chief of Staff (b)(7)(E) (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Cc: DURST, CASEY OWEN (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Subject: FOR CLEARANCE: AC1 and CBP Tweets

Good evening,

Please see the below tweets for clearance for tomorrow. Please let me know if you have any edits or concerns.

Thanks!

(b)(6);(b)(7)(C)

(b) (5)

(b) (5)

(b) (5)

Director – Digital Engagement

Office of Public Affairs

U.S. Customs and Border Protection

Office: (b) (5) Cell: (b) (5)

<image001.png>

<image002.png>

<image003.png>

<image004.png>

<image005.png>

<image006.png>

<image007.png>

<image008.png>

From: Owen, Todd C (EAC OFO)
(b)(6);(b)(7)(C)
To: SMITH, BRENDA BROCKMAN
(b)(6);(b)(7)(C)
Cc:
Bcc:
Subject: Re: Urgent - Feedback Needed to Moved IFR to Postpone Duties, Taxes, and Fees due to COVID-19
Date: Sun Mar 22 2020 17:19:35 EDT
Attachments: image001.png

On the daily check in call with C1. Wil give you a call once it ends. Thx.

Todd C. Owen
Executive Assistant Commissioner
Office of Field Operations
U.S. Customs and Border Protection

On Mar 22, 2020, at 4:55 PM, SMITH, BRENDA BROCKMAN (b)(6);(b)(7)(C)
wrote:

Todd - we need to make a recommendation on the two issues identified below and I could use your thoughts. Happy to talk through but need quickly.

(b)(6);(b)(7)(C)

Thanks, Brenda

Get Outlook for iOS

From: KIPEL, ALICE A. (b)(6);(b)(7)(C)
Sent: Sunday, March 22, 2020 4:49:20 PM
To: SMITH, BRENDA BROCKMAN (b)(6);(b)(7)(C)
Cc: WHITTENBURG, CYNTHIA F (b)(6);(b)(7)(C)
Subject: FW: Urgent - Feedback Needed to Moved IFR to Postpone Duties, Taxes, and Fees due to COVID-19

EAC – I think it makes sense for you to have visibility in to this issue, since you may have thoughts or guidance. Given how fast things are moving, I am erring on the side of giving you more information rather than less. Thanks, Alice

Alice A. Kipel

Executive Director, Regulations and Rulings

Office of Trade

U.S. Customs and Border Protection

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

90 K Street, NE – 10th Floor, Mail Stop 1177

Washington, D.C. 20229-1177

Leadership is solving problems. — Colin Powell

<image001.png>

From (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 4:40 PM

To: LEONARD, JOHN P.

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Subject: Urgent - Feedback Needed to Moved IFR to Postpone Duties, Taxes, and Fees due to COVID-19

Importance: High

Hi (b)(6);(b)(7)(C)

We are reaching out to you because we are in need of very quick feedback on some inquiries received during the interagency review conducted by OMB.

(b) (5)

(b) (5)

Please also continue to monitor e-mails, as there may be additional policy inquiries because the interagency review process is ongoing.

Best regards,

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C), Chief

Trade & Commercial Regulations Branch

Regulations & Rulings | Office of Trade

U.S. Customs and Border Protection

90 K St., NE – 10th Floor (Mail Stop 1177), Washington, D.C. 20229-1177

Phone: (b)(6);(b)(7)(C) Email: (b)(6);(b)(7)(C)

<Temporary Postponement of Payment Period for DTF (OT Cleared 03-20-2020).docx>

From:

(b)(6);(b)(7)(C)

To:

DURST, CASEY OWEN

(b)(6);(b)(7)(C)

Cc:

Bcc:

Subject: Re: Negative and Inaccurate Story Response Proposal

Date: Sun Mar 22 2020 16:34:54 EDT

Attachments:

DHS following up again. Has the tweet gone out?

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From:

(b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 10:23:39 AM

To: DURST, CASEY OWEN

(b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Cc:

(b)(6);(b)(7)(C)

Subject: Re: Negative and Inaccurate Story Response Proposal

10-4. Thank you.

(b)(6);(b)(7)(C)

Cell: (b)(6);(b)(7)(C)

From: DURST, CASEY OWEN (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 9:58:37 AM

To: (b)(6);(b)(7)(C)

Cc: (b)(6);(b)(7)(C)

Subject: RE: Negative and Inaccurate Story Response Proposal

Email was sent to the reporter earlier this morning and tweet will be from CBP account.

Casey Durst

Acting Assistant Commissioner

Office of Public Affairs

U.S. Customs and Border Protection

(b)(6);(b)(7)(C)(office)

(cell)

"This document and any attachment(s) may contain restricted, sensitive, and/or law enforcement-sensitive information belonging to the U.S. Government. It is not for release, review, retransmission, dissemination, or use by anyone other than the intended recipient."

From: (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 8:56 AM

To: DURST, CASEY OWEN (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Cc: (b)(6);(b)(7)(C)

Subject: Re: Negative and Inaccurate Story Response Proposal

From CBP, OFO, or local DFO?

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: DURST, CASEY OWEN (b)(6);(b)(7)(C)

Sent: Sunday, March 22, 2020 8:54:37 AM

To: (b)(6);(b)(7)(C)

Cc: (b)(6);(b)(7)(C)

Subject: Re: Negative and Inaccurate Story Response Proposal

We are responding to the reporter and will post a tweet refuting her claims - not identifying her.

Casey Durst

Acting Assistant Commissioner

Office of Public Affairs

U.S. Customs and Border Protection

(b)(6);(b)(7)(C)(office)

(cell)

"This document and any attachment(s) may contain restricted, sensitive, and/or law enforcement-sensitive information belonging to the U.S. Government. It is not for release, review, retransmission, dissemination, or use by anyone other than the intended recipient."

From: (b)(6);(b)(7)(C)

Sent:

To: (b)(6);(b)(7)(C)

Cc: (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Subject: Re: Negative and Inaccurate Story Response Proposal

DHS pinged me on this. Please let me know recommended next steps. Thanks.

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)
Sent: Saturday, March 21, 2020 9:50:07 PM
To: (b)(6);(b)(7)(C)
Cc: DURST, CASEY OWEN (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Subject: Re: Negative and Inaccurate Story Response Proposal

Thanks, (b)(6);(b)(7)(C).

Will defer to you all in terms of responding to her.

DHS would like for us to respond publicly (I don't think we need to link or reference her story). Just correct the record.

What about tweeting something out of CBP account or having DFO in AZ respond? Open to suggestions.

(b)(6);(b)(7)(C)

(A) Chief of Staff, CBP

(b)(6);(b)(7)(C)

From: (b)(6);(b)(7)(C)
Sent: Saturday, March 21, 2020 8:14:20 PM
To: (b)(6);(b)(7)(C)
Cc: DURST, CASEY OWEN (b)(6);(b)(7)(C)

(b)(6);(b)(7)(C)

Subject: Negative and Inaccurate Story Response Proposal

Chief,

We would like to respond to the incredibly inaccurate story by (b) (6) with the below response. We just want to make sure you support before firing it off to her. Her story is the one which is being picked up by DHS. We would like to retort with the below.

Her story for reference:

<https://www.washingtonexaminer.com/news/claim-theyre-going-shopping-border-officials-allow-hundreds-of-mexican-vehicles-to-cross-despite-trump-ban>

Thx,

(b)(6);(b)(7)(C)

(A) Deputy Assistant Commissioner
Office of Public Affairs
Customs and Border Protection
Cell: (b)(6);(b)(7)(C)

-----Original Message-----

From: (b)(6);(b)(7)(C)

Sent: Saturday, March 21, 2020 7:34 PM

To: (b)(6);(b)(7)(C)

Subject: Re: Updated

(b) (5), (b) (6)

From:

(b)(6);(b)(7)(C)

To:

CBP CHIEF OF STAFF

(b) (7)(E)

Cc:

Bcc:

Subject: Accepted: Call re: COVID-19 Emergency Border Planning

Date: Sun Mar 22 2020 16:26:57 EDT

Attachments:

Accepted: Call re: COVID-19 Emergency Border Planning

From: Owen, Todd C (EAC OFO)

(b) (6), (b) (7)(C)

To: HOFFMAN, TODD A

(b) (6), (b) (7)(C)

Cc: WAGNER, JOHN P (DEAC OFO)

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) FORET, VERNON T (b) (6), (b) (7)(C)

Bcc:

Subject: Re: Positive Test IAP

Date: Sun Mar 22 2020 16:00:56 EDT

Attachments:

10-4. Thx.

Todd C. Owen
Executive Assistant Commissioner
Office of Field Operations
U.S. Customs and Border Protection

> On Mar 22, 2020, at 3:58 PM, HOFFMAN, TODD A (b) (6), (b) (7)(C) > wrote:

>

(b) (6), (b) (7)(C)

>

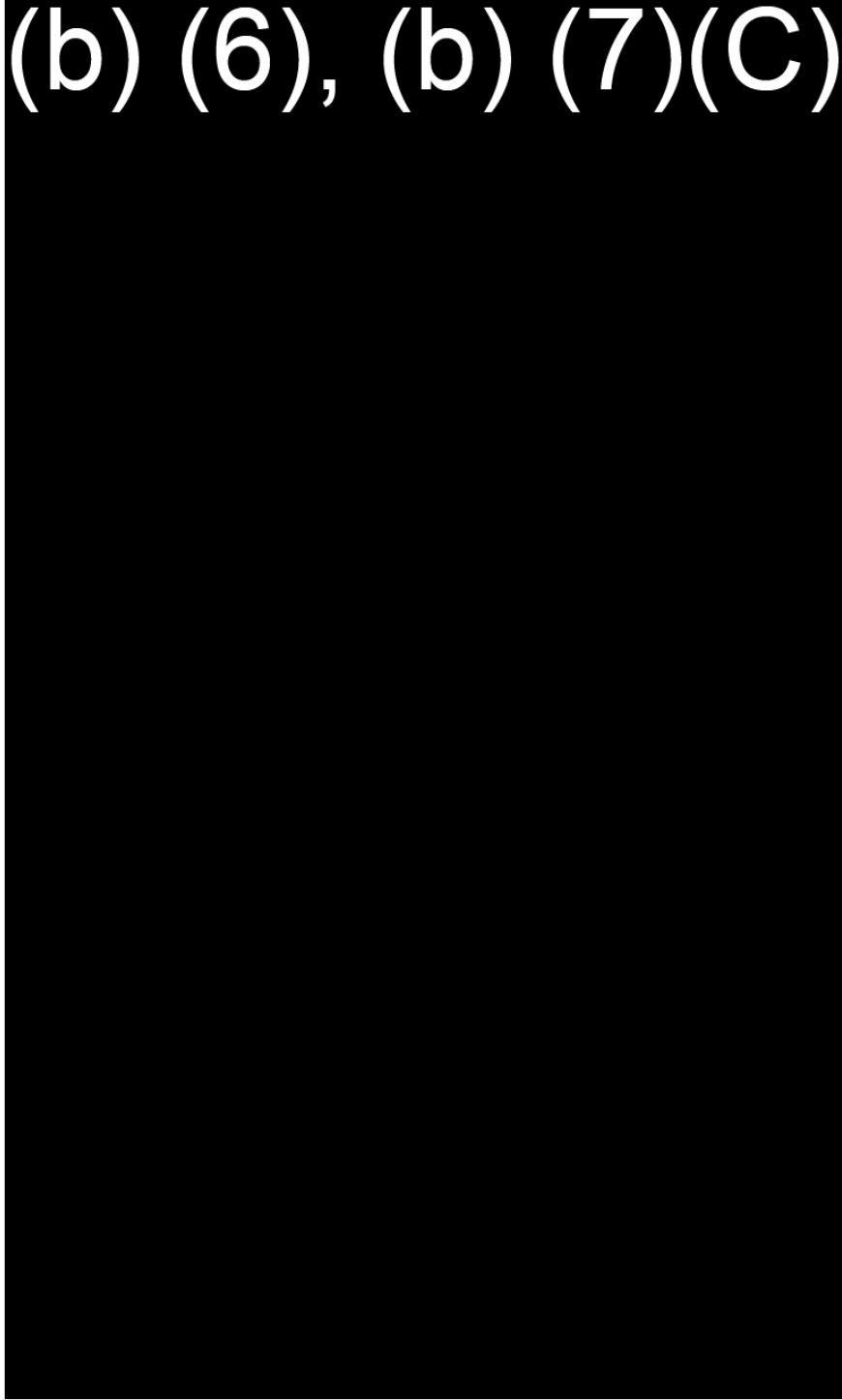
> Sent from my iPhone

From:

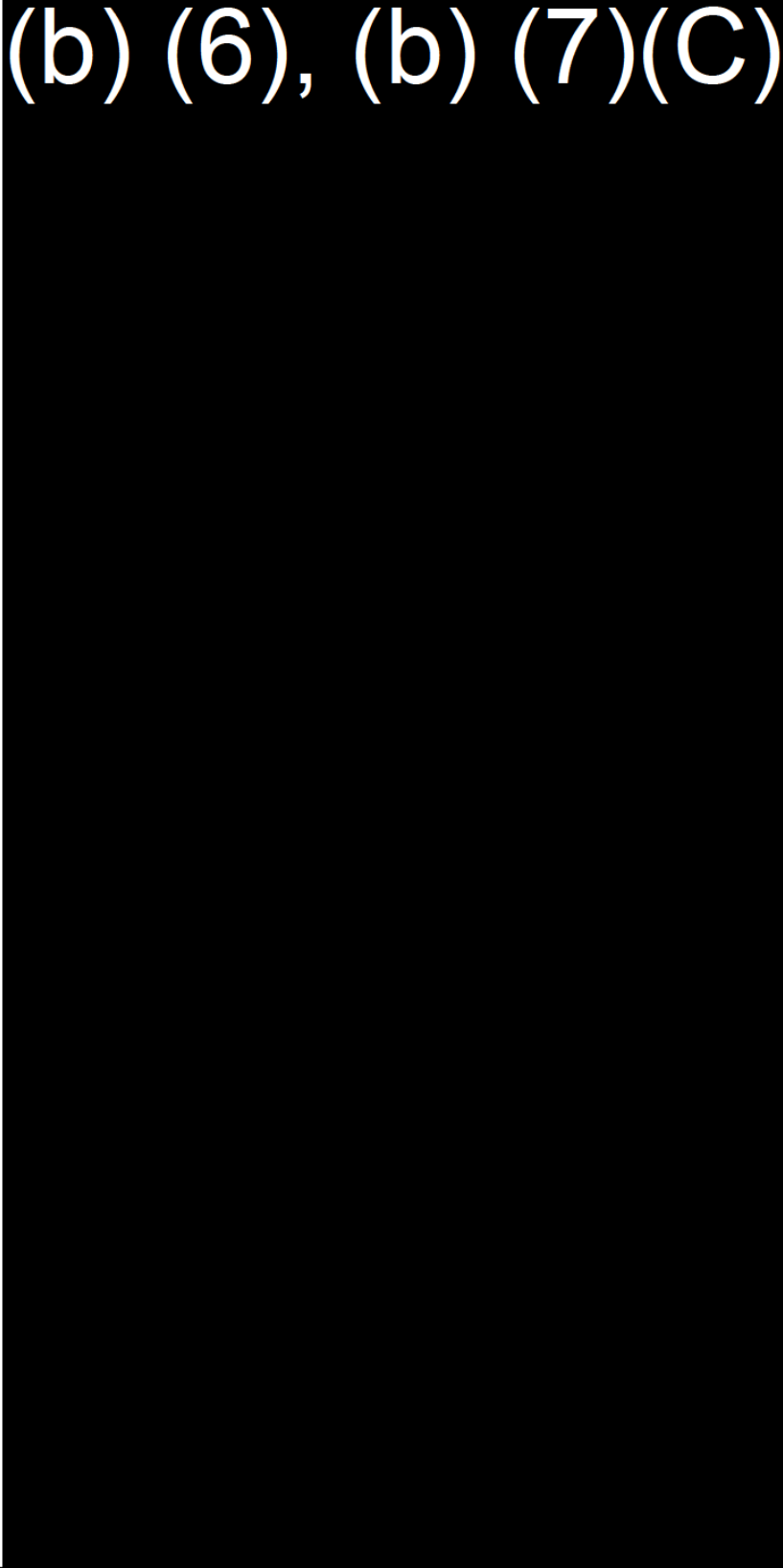
(b) (6), (b) (7)(C)

To:

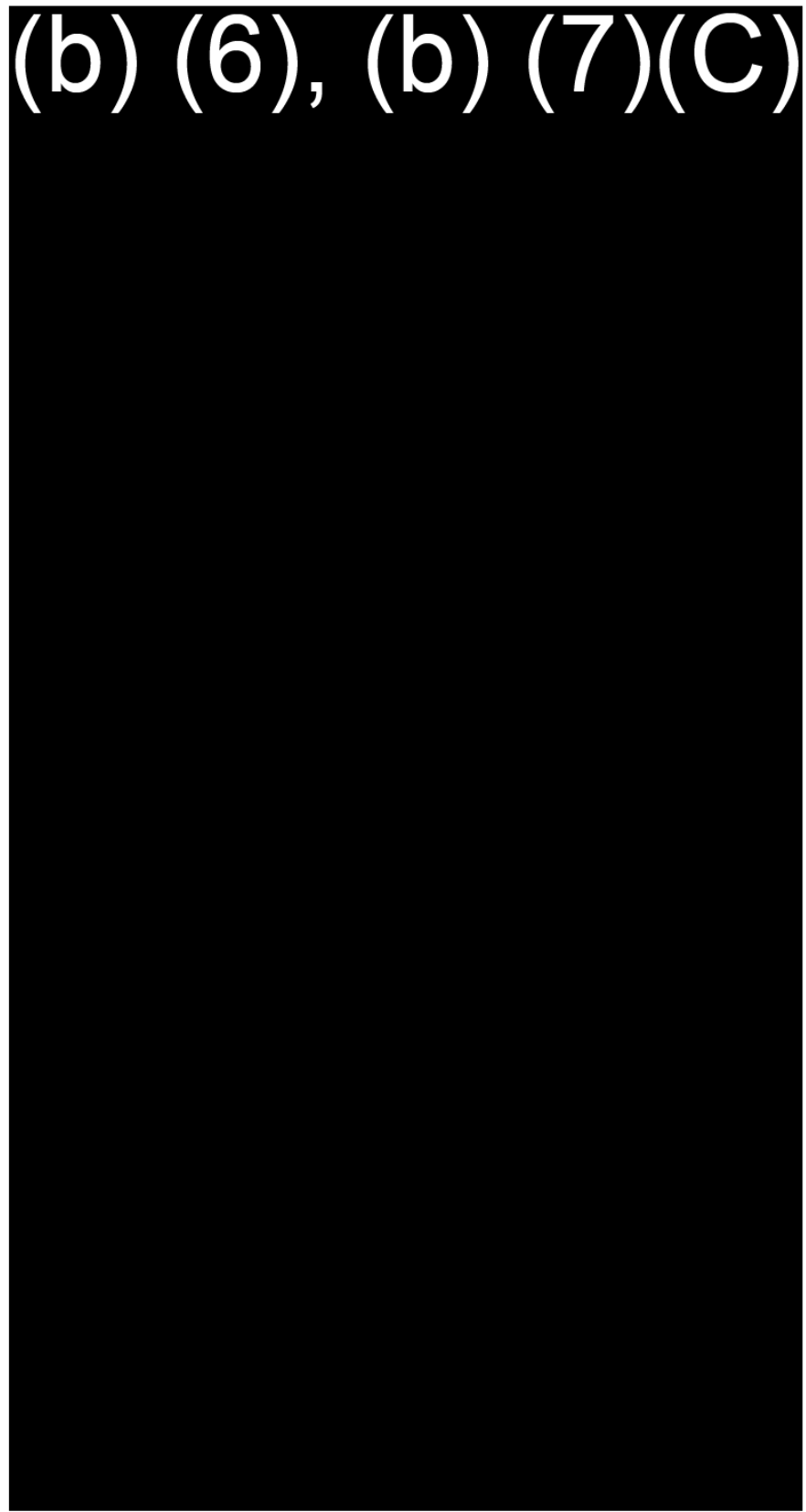
(b) (6), (b) (7)(C)



(b) (6), (b) (7)(C)



(b) (6), (b) (7)(C)



Cc:

(b) (6), (b) (7)(C)

Bcc:
Subject: RE: Emergency NCR Parking Options
Date: Sun Mar 22 2020 15:53:48 EDT
Attachments: ATT00001.htm
ATT00002.htm
RRB Parking CC Authorization Form.xlsx
RRB Parking Coupon Order Form.xls

CBP Leaders,

The attached forms are for use if you opt to exercise the short term solution identified below.

v/r,

(b) (6), (b) (7)(C)

From: HUFFMAN, BENJAMINE C (b) (6), (b) (7)(C)
Sent: Friday, March 20, 2020 8:39 PM

To:

(b) (6), (b) (7)(C)

Cc:

(b) (6), (b) (7)(C)

Subject: Emergency NCR Parking Options

Good Afternoon.

As we discussed, I understand that as result of Metro and bus restrictions, and possibly eventual closures, CBP offices need additional parking spaces in Washington, D.C. ES understands the spaces are necessary to support our employees responding to the COVID-19 pandemic and we are working urgently to meet your requirements. At this time, ES requests the number of parking permits required for your office to support pandemic operations over the coming months. Once the full demand is understood, ES will select the path forward to address all of your needs quickly.

To that end, I ask that you please submit the number of permits needed, by location, no later than COB Monday March 23rd. Note that any employees holding a permit longer than 21 calendar days will be required to cancel any PTIP benefits, enroll in the parking program and pay the \$42.97 per month fee. Unfortunately, the fee is a legislated requirement and we do not have the authority to wave it. For those parking less than 21 calendar days, we will still require names, contact information, office, supervisor name and expected start and end dates.

In the interim, ES has identified a short-term relief that you may choose to exercise while the broader solution is implemented. For your immediate parking needs, CBP offices may purchase parking coupons directly from the RRB parking vendor using a purchase card. These coupons can be purchased via email using the forms attached to this message and picked by any party you designate. You can then provide the coupons to employees as needed. If offices elect to purchase directly, please contact the RRB parking vendor POC, (b) (6) at (b) (6) or (b) (6) (both numbers work for the same location). Pricing is as follows:

Sheets of ten coupons are sold and the cost is dependent upon the duration:

- 0 to 1 hour: \$85 per sheet of 10
- 1 to 2 hours: \$153 per sheet of 10
- 2 to 4 hours: \$187 per sheet of 10
- 4 to 14 hours: \$212 per sheet of 10
- Evening/Weekend: \$128 per sheet of 10

Please let me know if you have any questions or a member of your staff may contact (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) Director Mobile Assets Program Management Office (b) (6), (b) (7)(C)

Viva CBP,

Carry

Benjamin "Carry" Huffman

U.S. Customs and Border Protection

Executive Assistant Commissioner

Enterprise Services

Washington, DC

O (b) (6), (b) (7)(C)

M- (b) (6), (b) (7)(C)



Email to: (b) (6)

CREDIT CARD AUTHORIZATION

Complete all sections Incomplete forms will be returned unprocessed

COMPANY INFORMATION (if applicable)

NAME: _____

ADDRESS: _____

TELEPHONE: _____

EMAIL: _____

(Attach a legible photocopy of front and back of card)

We accept Visa, MasterCard, American Express and Discover

NOTE: PLEASE enter apostrophe first before the number to make sure all digits are captured

CC CARD #: _____ EXP DATE: _____ Zip Code: _____

CARDHOLDER: _____

SIGNATURE: _____

I hereby authorize Trade Center Management Associates Parking to apply appropriate charges for parking services to this credit card.

COMPANY AUTHORIZATION

Signature of Client Representative Title Date

For RRB/ITC use only:

Reason: _____ Date submitted: _____ Amount: _____

Account #: _____



RONALD REAGAN BUILDING AND INTERNATIONAL TRADE CENTER

1300 Pennsylvania Avenue, NW

Washington, DC 20004

Tel #: (b) (6), (b) (7)(C)

COUPON ORDER FORM (DC Parking Tax Exempt)

Date: _____

Ordered by _____

Coupon Numbers		De cription	Number of Sheet	Price Per Sheet	Subtotal
To	From				
		0 to 1 hour (Yellow)		\$85.00	\$0.00
		1 to 2 hours (Red)		\$153.00	\$0.00
		2 to 4 hour (Gray)		\$187.00	\$0.00
		4 to 15 hours (Pink)		\$212.00	\$0.00
		Evening/weekend (Green)		\$128.00	\$0.00
		Total (DC Parking Tax Exempt)			\$0.00

Note: Ten coupons per sheet.

Price Per Sheet excludes DC Parking Tax.

Price are subject to change at anytime

*****Overnight Parking Validations Require 1 Pink
Sticker & 1 Yellow Sticker**

Customer Signature _____

Manager Signature _____

A/R Bookkeeper Signature _____

Date of Deposit _____

Tax Exempt/US Govt Credit Card

Company

POC:

Ofc:

Cell

Fax:

Email:

From: CBP CHIEF OF STAFF

(b) (7)(E)

To: CBP CHIEF OF STAFF

(b) (7)(E)

Cc:

Bcc:

Subject: Call re: COVID-19 Emergency Border Planning

Date: Sun Mar 22 2020 13:22:16 EDT

Attachments:

StartTime: Sun Mar 22 17:30:00 Eastern Daylight Time 2020

EndTime: Sun Mar 22 18:00:00 Eastern Daylight Time 2020

Location:

Invitees: (b) (7)(E)

Recurring: No

ShowReminder: No

Accepted: Yes

AcceptedTime: Sun Mar 22 16:26:56 Eastern Daylight Time 2020

Dial in: (b) (7)(E)

Code:

From:

(b)(6);(b)(7)(C)

CBP CHIEF OF STAFF

(b) (7)(E)

To:

(b)(6);(b)(7)(C)

Cc:

Bcc:

Subject: Call re: COVID-19 Emergency Border Planning

Date: Sun Mar 22 2020 13:22:14 EDT

Attachments:

Dial in: (b) (7)(E)
Code: