
From: "Public Information Request (CCO)" <PublicInfoRequest@cco.hctx.net>
Date: Thursday, March 26, 2020 at 1:00 PM
To: AO Records <records@americanoversight.org>
Subject: [Ext]RESPONSE to AO Public Records Request (TX-HARRIS-20-0561)

1/3



OFFICE OF DIANE TRAUTMAN
COUNTY CLERK, HARRIS COUNTY, TX

Memorandum

To: Mariuxi Pintado, Paralegal, American Oversight
From: Harris County Clerk's Public Information Office
Date: March 23, 2020
Subject: Request for emails and complaints related to wait time for 3/3/2020

On March 16, 2020, the Harris County Clerk's Office received your written request for the below-referenced information pursuant to the Texas Public Information Act, Tex. Gov't Code §§ 552.001-552.353. You requested:

1. All email communications (including complete email chains, email messages, calendar invitations, and attachments thereto) sent or received by any of the Harris County staff listed below regarding voter wait times during the March 3, 2020 primary election.

Harris County Staff:

- a. Diane Trautman, County Clerk,
- b. Kevin Mauzy, Chief Deputy (retired – no responsive documents)
- c. Rosalind Davison, Executive Assistant
- d. Jennifer Ballard, Assistant Administrator
- e. Maureen Fisbeck, Director – Election Projects
- f. Wes Hart, Director – Training & Logistics (medial leave – no responsive documents)
- g. Mark Combs, Director – Security & Facilities (no responsive documents)

- h. Hector De Leon, Data Analyst
- i. Darlene Johnson, Elections (retired – no responsive documents)
- j. Luis Adame, Administrative Assistant (no longer with the CCO – no responsive documents)
- k. Roxanne Werner, Director – Community Relations
- l. DuHaKim Nguyen, Voter Outreach Coordinator (no responsive documents)
- m. JoAnne Ray, Voter Outreach Coordinator (no responsive documents)
- n. Irene Nunez, Voter Outreach Coordinator

2. All formal and informal complaints received by the Harris County Elections Department regarding voter wait times during the March 3, 2020 primary election.

...all responsive records from March 2, 2020, to the date the search is conducted.

This message confirms that the documents requested are being released to you via email. And, in this instance, all normally imposed fees are being waived.

Keep in mind that according to the Texas Public Information Act a governmental body is only required to provide copies of public information in its possession; however, the Act does not require a governmental body to obtain new information in order to comply with a request.

With the remittance of this letter, the file associated with your request will be closed.

Thank you.

1001 Preston, 4th Floor · P.O. Box 1148 · Houston, TX 77251-1148 · 713.274.9616

www.cclerk.hctx.net

From: AO Records [mailto:records@americanoversight.org]

Sent: Monday, March 23, 2020 1:50 PM

To: Public Information Request (CCO)

Subject: Public Records Request (TX-HARRIS-20-0561)

Dear Public Information Officer:

Please find attached a request for records under Texas's Public Information Act.

Sincerely,

Mariuxi Pintado

Paralegal

American Oversight

records@americanoversight.org

www.americanoversight.org | @weareoversight

PRR:TX-HARRIS-20-0561



DIANE TRAUTMAN

COUNTY CLERK

March 26, 2020

Over the past three days I've heard from voters, community groups, media, and elected officials regarding concerns about long lines on Election Day. There were several factors at play that led to this event, but make no mistake – I believe very strongly that the right to vote is core to our democracy and the voting booth should be accessible for everyone.

Running an election in this political climate can truly be a balancing act especially in a Texas primary where the political parties contract with my office to administer the election. The responsibility of the parties is to come to an agreement on the polling locations and staffing of election workers. The responsibility of my office is to provide equipment and to tabulate the results. We did the best with what we had and what we thought was fair and equitable by allocating equal amounts of equipment to each party. However, we take full responsibility for the long lines and wait times and apologize to the voters and communities who were affected. We will reevaluate machine allocations and turnout projections based on both the data we have available and feedback from the community for the Primary Runoff Election.

In the 15 months I've been in office, my team and I have made a variety of changes to increase equity at the polls including the implementation of Countywide Polling, expanded Early Voting hours and locations, enhanced Election Judge training, and adding locations on college campuses like Texas Southern University.

It is clear that the history of marginalized communities being left behind in the voting process has led to polling deserts in areas of Harris County. I believe that we have made some strides, but that we still have work left to do.

Moving forward, the voters of Harris County have my commitment to working together to make sure the November General Election is a success. There will be more than 50 Early Voting locations and approximately 750 Election Day polling locations.

I would again like to express my immense gratitude toward all of the Election Judges and poll workers, and voters who give their time and passion into making democracy come alive.

Running an election in this political climate can truly be a balancing act especially in a Texas primary where the political parties contract with my office to administer the election. The parties responsibility is to come to an agreement on the polling locations and staffing of election workers. Our responsibility is to provide equipment and to tabulate the results. We did the best with what we had and what we thought was the fair and equitable thing by allocating equal amounts of equipment to each party. However, we take full responsibility for the long lines and wait times and apologize to the voters and communities. Going forward in the primary runoff election, we will make sure to over allocate in the areas that had the largest turnouts.

Running an election in this political climate can truly be a balancing act especially in a Texas primary where the political parties contract with my office to administer the election. The parties responsibility is to come to an agreement on the polling locations and staffing of election workers. Our responsibility is to provide equipment and to tabulate the results. We did the best with what we had and what we thought was the fair and equitable thing by allocating equal amounts of equipment to each party. However, we take full responsibility for the long lines and wait times and apologize to the voters and communities. Going forward in the primary runoff election, we will make sure to over allocate in the areas that had the largest turnouts.

Poll Code, Location	Issue	Complaint
Fiesta	wait or line	Wait time was too long. (1hr & 45 min.)needing more Democratic machines.
D278	wait or line	Wait time too long. (3hr & 35 min.)needing more Democratic machines. No notice of location change. Many voter upset of change being at old location.
N/A	wait or line	Need of more machines. People walking away and didn't vote. Line too long.
N/A	wait or line	Over 200 voters in line and only 10 booths for DEM & REP. Why? Needs a call back.
N/A	wait or line	Voter was turned away from line @ UofH. Not enough machines. Made three attempts to vote.
N/A	wait or line	Notifying us there is a two hour wait line at U of H. People are getting frustrated.
N/A	wait or line	How one polling locations determined? So many locations jammed into one location and his location changed, long lines, not enough machines, too many precincts.
N/A	wait or line	Limited # of E-Slates makes no sense. Having to wait long periods of time.
PC1001	wait or line	Lines too long, not enough eSlate machines.
PC-0003	wait or line	PW told Mrs. Smith she couldn't vote there to go down the street where there was no line. PW was not clear which line was DEM/REP.
Fallbrook Church	wait or line	4-5 hr. wait time @ this location. Please DO NOT let this happen for the general election.
N/A	wait or line	Location had only one line when arrived at location, so claimed. Voters preference, do like before, only one line and onnly clerk @ table knows preferred party. Voter said ita a matter of privacy.
TSU	wait or line	Was @ TSU waited 4 1/2 hrs, just to be told he was not registered and actually was is the system. Wasn't even offered a provisional.

From: [Harris County Clerk](#)
To: [Contreras, Crystal \(CCO\)](#); [Hinson, Katherine \(CCO\)](#); [Obakozuwa, Rachele \(CCO\)](#); [Crawford, Sarah \(CCO\)](#); [Aguilar, Margarita \(CCO\)](#)
Cc: [Ballard, Jennifer \(CCO\)](#); [Winn, Michael \(CCO\)](#)
Subject: FW: Formal Complaint
Date: Wednesday, March 4, 2020 1:54:31 PM

Please see email below. Thanks.

Regards,
Du-Ha Nguyen

From: Whitney [mailto:whitneydhatte@gmail.com]
Sent: Tuesday, March 3, 2020 11:48 PM
To: Harris County Clerk
Subject: Formal Complaint

Texas State District 142

The polls in district 142 are very over congested It takes voters 3 hours in this district to vote due to the fact that there is only 8-6 voting machines within each polling location, this is especially true for the Kashmere Gardens Community Multipurpose Center, it is a huge problem because people are leaving the polls due to the long lines and hard hours sitting waiting to vote.

These locations need more voteing machines ASAP.

The polling places should support voters, not hinder them. When people go to the polls in this district they should be able to expect your polling places will meet strict accessibility, but instead voters in the 5th ward locations are not receiveing assistance at all at the polls, and the locations are not doing curbside voting for individuals who have disabilities.

Please send district 142 polling locations some more voting machines please thank you.

Thank you
03/03/2020

From: [Harris County Clerk](#)
To: [Contreras, Crystal \(CCO\)](#); [Hinson, Katherine \(CCO\)](#)
Cc: [Aguilar, Margarita \(CCO\)](#); [Crawford, Sarah \(CCO\)](#); [Obakozuwa, Rachelle \(CCO\)](#); [Ballard, Jennifer \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#)
Subject: FW: Issue with Voting
Date: Tuesday, March 3, 2020 9:44:40 AM

Hi everyone,

Please see email below forwarded from SOS. Would someone response to this email, please ? Thanks.

Regards,
Du-Ha Nguyen

From: Genevieve Gill [mailto:GGill@sos.texas.gov]
Sent: Tuesday, March 3, 2020 9:37 AM
To: Harris County Clerk
Subject: FW: Issue with Voting

Hello,

Here is a voter complaint.

Thank you,

Genevieve “Jean” Gill

Attorney – Elections Division
Office of the Texas Secretary of State
1019 Brazos Street | Rudder Building, 2nd Floor | Austin, Texas 78701
1.800.252.VOTE (8683)
elections@sos.texas.gov | www.sos.state.tx.us/elections

For Voter Related Information, please visit:



The information contained in this email is intended to provide advice and assistance in election matters per §31.004 of the Texas Election Code. It is not intended to serve as a legal opinion for any matter. Please review the law yourself, and consult with an attorney when your legal rights are involved.

From: Shawn Ackerman <shawnackerman@henrysmiller.com>

Sent: Tuesday, March 3, 2020 9:15 AM

To: Elections Internet <Elections@sos.texas.gov>

Subject: Issue with Voting

CAUTION: This email originated from OUTSIDE of the SOS organization. Do not click on links or open attachments unless you are expecting the email and know that the content is safe. If you believe this to be a malicious or phishing email, please send this email as an attachment to informationsecurity@sos.texas.gov.

I went to our voting booth. I was approached by a woman putting up signs and telling me who to vote for when I walked inside. Kevin Bellows - I notified and he didn't say or do anything. In addition, he said to vote go left which was for voting Democratic. I was not aware there was a republican vote area until after I checked in. They never instructed me there was two areas. They had a small sign that had instructions.

They had no clue how to cancel.

Voting place was Kirk Elementary School.

Shawn Ackerman
President - Managing Partner
Henry S. Miller Brokerage - Houston
9434 Katy Freeway, Suite 180
Houston, Texas 77055
713-386-1088
henrysmiller.com

From: [Harris County Clerk](#)
To: [Contreras, Crystal \(CCO\)](#); [Hinson, Katherine \(CCO\)](#); [Aguilar, Margarita \(CCO\)](#); [Crawford, Sarah \(CCO\)](#)
Cc: [Ballard, Jennifer \(CCO\)](#); [Winn, Michael \(CCO\)](#)
Subject: FW: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!
Date: Tuesday, March 3, 2020 7:38:58 AM

Another complaint from Tanglewood.

Regards,
Du-Ha Nguyen

From: Mary Lehr [mailto:marymorganlehr@gmail.com]
Sent: Tuesday, March 3, 2020 7:29 AM
To: Harris County Clerk
Subject: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!

From: [Harris County Clerk](#)
To: [Contreras, Crystal \(CCO\)](#); [Hinson, Katherine \(CCO\)](#); [Aguilar, Margarita \(CCO\)](#); [Crawford, Sarah \(CCO\)](#)
Cc: [Ballard, Jennifer \(CCO\)](#); [Winn, Michael \(CCO\)](#)
Subject: FW: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!
Date: Tuesday, March 3, 2020 7:38:58 AM

Another complaint from Tanglewood.

Regards,
Du-Ha Nguyen

From: Mary Lehr [mailto:marymorganlehr@gmail.com]
Sent: Tuesday, March 3, 2020 7:29 AM
To: Harris County Clerk
Subject: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!

From: [DeLeon, Hector \(CCO\)](#)
To: [Miller, Stephen \(CCO\)](#)
Cc: [Hudspeth, Teneshia \(CCO\)](#); [Tumati, Neeharika \(CCO\)](#); rsegura@cco.hctx.net; [Winn, Michael \(CCO\)](#); [Lin, DeAnne \(CAO\)](#)
Subject: FW: Public Records Request (TX-HARRIS-20-0561)
Date: Monday, March 23, 2020 3:09:00 PM
Attachments: [TX-HARRIS-20-0561.pdf](#)

Mr. Miller,

In accordance with the attached public information request, please conduct query for emails sent or received on March 3, 2020 with the key terms “wait times”, “voter wait times” or “complaint” for the persons listed below:

- a. Diane Trautman, County Clerk,
- b. Kevin Mauzy, Chief Deputy
- c. Rosalind Davison, Executive Assistant
- d. Jennifer Ballard, Assistant Administrator
- e. Maureen Fisbeck, Director – Election Projects
- f. Wes Hart, Director – Training & Logistics
- g. Mark Combs, Director – Security & Facilities
- h. Hector DeLeon, Data Analyst
- i. Darlene Johnson, Elections
- j. Luis Adame, Administrative Assistant
- k. Roxanne Werner, Director – Community Relations
- l. DuHaKim Nguyen, Voter Outreach Coordinator
- m. JoAnne Ray, Voter Outreach Coordinator
- n. Irene Nunez, Voter Outreach Coordinator

Thank you.

-hdl

From: AO Records [<mailto:records@americanoversight.org>]
Sent: Monday, March 23, 2020 1:50 PM
To: Public Information Request (CCO)
Subject: Public Records Request (TX-HARRIS-20-0561)

Dear Public Information Officer:

Please find attached a request for records under Texas's Public Information Act.

Sincerely,

Mariuxi Pintado
Paralegal
American Oversight
records@americanoversight.org
www.americanoversight.org | @weareoversight

PRR: TX-HARRIS-20-0561

From: [ccinfo \(CCO\)](#)
To: [Davison, Rosalind \(CCO\)](#)
Subject: FW: Terrible Dem voting experience yesterday at Fiesta Mart (8130 Kirby @ Old Spanish Trail near NRG Purple and Yellow lots)
Date: Tuesday, March 10, 2020 10:44:11 AM
Attachments: [image002.png](#)

Should this go to you?



Clinton D. Loomer | Assistant Director
Harris County Clerk's Office | Information & Public Service
a: 201 Caroline St., Ste. 310 Houston, TX. 77002
e: CLoomer@cco.hctx.net | **w:** www.ccclerk.hctx.net
m: (713) 274-6395 | **p:** (713) 274-6390, press "0" for Operator

From: Jeffrey Ragsdale [mailto:jeffrags@gmail.com]
Sent: Wednesday, March 4, 2020 8:59 AM
To: ccinfo (CCO) <c@cco.hctx.net>
Subject: Terrible Dem voting experience yesterday at Fiesta Mart (8130 Kirby @ Old Spanish Trail near NRG Purple and Yellow lots)

Poll code: R541 (I worked for the Republicans and we were in the same room as the Democrats).

<https://www.houstonpublicmedia.org/articles/news/politics/election-2020/2020/03/03/362534/super-tuesday-plagued-by-hours-long-wait-times-in-parts-of-harris-county/>

Ms. Trautman:

I voted Republican (early-voting) this time around, but I'm speaking out for my Democratic brothers and sisters in democracy for whom yesterday's experience stank to high-heaven. Anita Rodheaver is rolling in her grave.

I worked yesterday for the Republicans at the above-mentioned Fiesta Mart, one of the places cited in the article above. I do attest the wait-line for the Democrats was as long as advertised and the lack of the ability to call in extra voting machines was horrendous. The Dems at Fiesta voted around 1200 people...with ten voting machines and a long ballot. By contrast, we GOP had about a hundred voters and ten machines.

New County Clerk, eh? I met at least one of the former-employee casualties of your new regime. Perhaps you should have kept a few more of them or at least have your minions look at the century of precinct voting data from that part of town to know with the competitive Democratic presidential race, the hatred of Donald Trump, and a mostly Democratic part of town, having only ten voting machines was not going to work. The Dems needed at least fifty to seventy-five, and I don't care how angry Fiesta's manager would have gotten.

Not only that, not expecting the office to due its due-diligence has fed into the perception that this lack of preparation on your part was a deliberate attempt at disenfranchising minority voters. I do not believe that to be the case, but what happened yesterday will reverberate, and I certainly hope with the November election Democrats, Republicans, and everyone else will have as smooth and easy a voting experience as early-voting was.

Yours in great disappointment,

--

Jeffrey Ragsdale

www.jefffrags.com

<https://jeffragsdale.le-vel.com/>

Twitter: @jefffrags

Instagram: jefffrags

Facebook: Jeff Ragsdale

From: [Fisbeck, Maureen \(CCO\)](#)
To: [Winn, Michael \(CCO\)](#)
Cc: [Ballard, Jennifer \(CCO\)](#)
Subject: FW: Voice Mail from Unavailable (1 minute and 6 seconds)
Date: Thursday, March 5, 2020 2:22:32 PM
Attachments: [8322494520 \(1 minute and 6 seconds\) Voice Mail.wav](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)

Mr. Winn, please hear this voicemail attached. This is from the superintendent of Klein ISD.
Thought maybe you or Jennifer might need to call him back.
Thanks,
Mo

Maureen J. Fisbeck
Director of Election Projects
Office of DIANE TRAUTMAN
Harris County Clerk
Elections Division
1001 Preston, 4th Floor
Houston, Texas 77002
713-755-5792
mfisbeck@cco.hctx.net
www.harrisvotes.com

Follow us on  



From: Microsoft Outlook **On Behalf Of** Unavailable (No email address available)
Sent: Thursday, March 5, 2020 1:36 PM
To: Fisbeck, Maureen (CCO) <MFisbeck@cco.hctx.net>
Subject: Voice Mail from Unavailable (1 minute and 6 seconds)

Voice Mail Preview:

Hi Maureen this is Robert Roberson and climb answer date.

At this last primary election will we had a haven't had an issue with a precinct judge at laurel my elementary and -- -- I would like to to talk with you about it to see how I should be handled before I have a conversation with him he is basically lodge a complaint about the principle at the end teacher at the school -- and I just want to discuss with you folks how we should best handle the -- so if you could please give me a call -- [REDACTED] I would greatly appreciate it if I don't hear from you about Friday just know that we're on the spring break next week but if you so you can call me back later you know after spring break even if we don't touch base in the next day or so.

Thank you.

You received a voice mail from Unavailable at [REDACTED]

Caller-Id: [REDACTED]

From: [Harris County Clerk](#)
To: [Contreras, Crystal \(CCO\)](#); [Hinson, Katherine \(CCO\)](#); [Aguilar, Margarita \(CCO\)](#); [Crawford, Sarah \(CCO\)](#); [Obakozuwa, Rachelle \(CCO\)](#)
Cc: [Ballard, Jennifer \(CCO\)](#); [Winn, Michael \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#)
Subject: FW: Waiting in line to vote is ridiculous
Date: Tuesday, March 3, 2020 1:45:13 PM

Please see email below forwarded from SOS about “waiting in line for too long” from voter.

Regards,
Du-Ha Nguyen

From: Genevieve Gill [mailto:GGill@sos.texas.gov]
Sent: Tuesday, March 3, 2020 1:34 PM
To: Harris County Clerk
Subject: FW: Waiting in line to vote is ridiculous

Hello,

Here is a complaint from your voter, possibly

Sincerely,

Genevieve “Jean” Gill

Attorney – Elections Division
Office of the Texas Secretary of State
1019 Brazos Street | Rudder Building, 2nd Floor | Austin, Texas 78701
1.800.252.VOTE (8683)
elections@sos.texas.gov | www.sos.state.tx.us/elections

For Voter Related Information, please visit:



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From: Adam Skrypczak <adamskr40@gmail.com>

Sent: Tuesday, March 3, 2020 1:23 PM

To: Elections Internet <Elections@sos.texas.gov>

Subject: Waiting in line to vote is ridiculous

CAUTION: This email originated from OUTSIDE of the SOS organization. Do not click on links or open attachments unless you are expecting the email and know that the content is safe. If you believe this to be a malicious or phishing email, please send this email as an attachment to informationsecurity@sos.texas.gov.

Too long to wait in line. Waiting for an hour is unacceptable. This is anti democratic. Texas is better than this.

Adam Skrypczak, DDS MSD
Greater Houston Orthodontics - Associate
Adam's Orthodontics PLLC - owner

From: [Google Alerts](#)
To: [DeLeon, Hector \(CCO\)](#)
Subject: Google Alert - Harris County Clerk, Elections
Date: Friday, March 6, 2020 11:09:04 AM



Harris County Clerk, Elections

Daily update · March 6, 2020

NEWS

[Harris County clerk blames GOP for refusing to allow joint primary, causing long wait times for ...](#)

KPRC Click2Houston

Harris County Elections Supervisor Michael Winn also blamed the Republicans' refusal to allow the sharing of voting machines for the wait times. KPRC ...



Flag as irrelevant

[Results: Local Harris County Races](#)

Houston Public Media

As county **election** returns start to come in, Houston Public Media has live results from the **Harris County Clerk's office** for some of the most competitive ...



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[Long voting lines in Texas spotlight concerns about access to the polls](#)

Washington Post

Harris County Clerk Diane Trautman, a Democrat **elected** in 2018, tweeted a message of thanks to voters Wednesday morning, saying: "There is no ...



Flag as irrelevant

[Super Tuesday 2020: Biden wins Texas, 8 other states](#)

Chron.com

Harris County Republicans look likely to have a new leader, as party ... For complete results and updated **election** info, go to the AP Texas **Election** ... of the vote, according to the **Harris County District Clerk's** preliminary results.



Flag as irrelevant

[EXCLUSIVE: "Last in Line" Voter in Harris County Was Not Eligible to Vote Under Texas Law](#)

The Texan

Wednesday morning. Although the **Harris County Clerk's office** administers **elections**, the responsibility for verification of eligible voter registrations falls ...

☐ ☐

Flag as irrelevant

Travis **County** voters faced long lines on Super Tuesday — but they had choices, **clerk** says

Austin American-Statesman

Michael Winn, **Harris County's elections** supervisor, blamed the long lines at some polling locations on having to treat both parties the same even ...

☐ ☐

Flag as irrelevant

Ogg declares victory, leads challengers in **Harris County** DA race

Houston Chronicle

Democrats have outnumbered Republicans in the past two **Harris County** general **elections**, a significant hurdle for any GOP candidate in November, ...

☐ ☐

Flag as irrelevant

Menefee defeats incumbent Ryan in **county** attorney race; Ramsey well ahead in Precinct 3

Houston Chronicle

Harris County Attorney Vince Ryan lost his re-**election** bid to Christian ... She will now face Chris Daniel, the former **Harris County** district **clerk** and the ...

☐ ☐

Flag as irrelevant

Election Day Fumbles Unequally Affected Communities Of Color

Patch.com

"**Harris County's** cascade of **election** day fumbles disproportionately ... said **Harris County Clerk** Diane Trautman, who was **elected** to her post in 2018.

☐ ☐

Flag as irrelevant

Primary results: Eastman headed to another runoff for statehouse seat

The Leader

Eastman, who in a January runoff was **elected** to the Texas House of ... Wednesday morning by the office of **Harris County Clerk** Diane Trautman.

☐ ☐

Flag as irrelevant

Long lines frustrate Houston voters in black neighborhoods

Gettysburg Times

Harris County elections officials blamed the long lines on the local ... to holding a joint primary,

telling County **Clerk** Diane Trautman, a Democrat, in a ...

☐ ☐ Flag as irrelevant

5 takeaways from Super Tuesday in Texas

Houston Chronicle

In **Harris County**, conservative activist Keith Nielsen defeated Republican Party ... As **Election Day** results began trickling in, however, Biden slowly narrowed ... Democratic County **Clerk** Diane Trautman said each of the county's 401 ...

☐ ☐ Flag as irrelevant

Primary elections results in for Washington County

Brenham Banner Press

According to Washington **County Clerk** Beth Rothermel, final results from Tuesday's ... Precinct 1 **County Commissioner** — Shirley **Harris-Jackson**.

☐ ☐ Flag as irrelevant

Watch the Super Tuesday Texas primary election results here

KVUE.com

The candidates were: Former U.S. Representative Chris Bell, Michael Cooper, Amanda Edwards, Jack Daniel Foster, Annie “Mama” Garcia, Victor **Harris** ...

☐ ☐ Flag as irrelevant

Four things Super Tuesday told us about Shelby County voters

The Commercial Appeal

Four things Super Tuesday told us about Shelby **County** voters ... Councilman Joe Brown winning the General Sessions Court **Clerk** Democratic primary. ... **Harris** and Akbari both went to great lengths to stress his general **election** ...

☐ ☐ Flag as irrelevant

REAL-TIME RESULTS: Los Angeles District Attorney Lacey Holds On

Patch.com

Click here for all Los Angeles **County election results**. Los Angeles ... of votes cast. EL SEGUNDO CITY GENERAL MUNICIPAL **ELECTION** City **Clerk** ... Kamala **Harris**, and the Los Angeles and California Democratic parties. Lacey ...

☐ ☐ Flag as irrelevant

Super Tuesday live updates: Biden projected to win Minn., Sanders to win Utah, ABC News ...

connectradio.fm

ABC News' Molly Nagle reports.8:48 p.m. Polls closed in **Harris County**, Texas, but lines still longWhen the polls closed in Houston, the **Harris County clerk** ... leaders come together to solve the problem before the general **election**.



Flag as irrelevant

WEB

[Harris county election results today](#)

caracasredes.com

HARRIS COUNTY CLERK. Election Results Early Voting; Democratic Primary Election Next Election: Primary Elections Hours of Operation Early ...



Flag as irrelevant

[Harris County clerk blames GOP for refusing to allow joint primary, causing long wait times](#)

Democratic Underground

Harris County adopted County wide voting on **election** day to try to help with the mess that Stan created (I actually testified before the Commissioners ...



Flag as irrelevant

You have received this email because you have subscribed to **Google Alerts**.

[Unsubscribe](#)



[Receive this alert as RSS feed](#)

[Send Feedback](#)

From: [Torres-Segura, Rosio \(CCO\)](#)
To: [Trautman, Diane \(CCO\)](#); [Winn, Michael \(CCO\)](#); [Hudspeth, Teneshia \(CCO\)](#)
Cc: [Werner, Roxanne \(CCO\)](#); [Nunez, Irene \(CCO\)](#); [Nguyen, Du Ha Kim \(CCO\)](#); [Ray, JoAnne \(CCO\)](#); [Ayala, Patricia \(CCO\)](#); [DeLeon, Hector \(CCO\)](#); [Davison, Rosalind \(CCO\)](#); [Cardenas, Esther \(CCO\)](#)
Subject: News Clips
Date: Thursday, March 5, 2020 10:46:31 AM
Attachments: [image001.png](#)
[image002.png](#)

New Clips

[Harris County to add voting machines, expand community outreach after long Super Tuesday lines](#) (KHOU, 3/4, Trautman)

[Harris County Clerk addresses long lines on Super Tuesday](#) (KRIV, 3/4, Trautman)

[Harris County clerk blames GOP for refusing to allow joint primary, causing long wait times for voters on Super Tuesday](#) (KPRC, 3/4, Trautman)

[Harris County Democrats waited for hours to vote. Two-thirds of polling sites were in GOP areas](#) (Chron, 3/4, Trautman)

[Incumbent Commissioner Rodney Ellis Wins Precinct 1 Primary, While Precinct 3 Heads To A Runoff](#) (HPM/NPR, 3/4)

[Long voting lines in Texas spotlight concerns about access to the polls](#) (Washington Post, 3/4)

[Long lines 'won't be an issue' in November, Harris County clerk says](#) (KTRK, 3/4)

[DA Kim Ogg Fends Off Three Challengers In Democratic Primary](#) (HPM/NPR, 3/4)

[Texas County voters faced long lines on Super Tuesday – but they had choices, clerks](#) (Statesman, 3/4)

[Super Tuesday 2020: Biden wins Texas, 8 other states](#) (Chron, 3/4)

[Harris County's cascade of election day fumbles disproportionately affected communities of color](#) (Chron, 3/4)

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[Long lines, lack of machines frustrate Harris County voters](#) (Chron, 3/3)

Regards,

Rosio Torres-Segura

Administrator, Communications & Voter Outreach

Office of Diane Trautman, Harris County Clerk

1001 Preston, 4th Floor
P.O. Box 1148
Houston, TX 77251-1148
(713) 274-9725

Rosio.Torres-Segura@cco.hctx.net

www.HarrisVotes.com

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From: [Torres-Segura, Rosio \(CCO\)](#)
To: [Trautman, Diane \(CCO\)](#); [Winn, Michael \(CCO\)](#); [Hudspeth, Teneshia \(CCO\)](#)
Cc: [Werner, Roxanne \(CCO\)](#); [Nunez, Irene \(CCO\)](#); [Nguyen, Du Ha Kim \(CCO\)](#); [Ray, JoAnne \(CCO\)](#); [Ayala, Patricia \(CCO\)](#); [DeLeon, Hector \(CCO\)](#); [Davison, Rosalind \(CCO\)](#); [Cardenas, Esther \(CCO\)](#)
Subject: News Clips
Date: Thursday, March 5, 2020 10:46:31 AM
Attachments: [image001.png](#)
[image002.png](#)

New Clips

[Harris County to add voting machines, expand community outreach after long Super Tuesday lines](#) (KHOU, 3/4, Trautman)

[Harris County Clerk addresses long lines on Super Tuesday](#) (KRIV, 3/4, Trautman)

[Harris County clerk blames GOP for refusing to allow joint primary, causing long wait times for voters on Super Tuesday](#) (KPRC, 3/4, Trautman)

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Subject: News Clips
Date: Friday, March 6, 2020 4:36:47 PM
Attachments: [image001.png](#)
[image002.png](#)

News Clips

[Harris County clerk apologizes to voters, "takes full responsibility" for long waits to vote in Houston](#) (Texas Tribune, 3/6, Trautman)
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[At A Historically Black University in Houston, an Emotional Night for Super Tuesday Voters](#) (HPM, 3/5, Trautman)
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[Long voting lines put voter suppression front and center](#) (CNN, 3/4, Trautman)

Regards,

Rosio Torres-Segura

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P.O. Box 1148
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DIANE TRAUTMAN

COUNTY CLERK

Recording the Major Events of Your Life

March 26, 2020

Contact: Communications & Voter Outreach
713-274-9550

OFFICIAL STATEMENT

Over the past three days, I have heard from voters, community groups, media, and elected officials regarding concerns about long lines on Election Day. There were several factors at play that led to this event, but make no mistake – I believe very strongly that the right to vote is core to our democracy and the voting booth should be accessible for everyone.

Running an election in this political climate can truly be a balancing act especially in a Texas primary where the political parties contract with my office to administer the election. The responsibility of the parties, is to come to an agreement on the polling locations and staffing of election workers. The responsibility of my office, is to provide equipment and to tabulate the results. We did the best with what we had and what we believed was fair and equitable by allocating equal amounts of equipment to each party. However, we take full responsibility for the long lines and wait times, and apologize to the voters and communities who were affected. We will reevaluate machine allocations and turnout projections based on both the data we have available and feedback from the community for the Primary Runoff Election.

In the 15 months I've been in office, my team and I have made a variety of changes to increase equity at the polls. Among these, the implementation of Countywide Polling, expanded Early Voting hours and locations, enhanced Election Judge training, and adding locations on college campuses like Texas Southern University.

It is clear that the history of marginalized communities being left behind in the voting process has led to polling deserts in areas of Harris County. I believe that we have made some strides, but we still have work left to do.

Moving forward, the voters of Harris County have my commitment to working together to make sure the November General Election is a success. There will be more than 50 Early Voting locations and approximately 750 Election Day polling locations.

I would again like to express my immense gratitude toward all election judges, poll workers, and voters who give their time and passion to making democracy come alive.

From: [REDACTED]
To: [REDACTED]
Cc: [Ballard, Jennifer \(CCO\)](#); [Winn, Michael \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#); [Obakozuwa, Rachelle \(CCO\)](#); [Hinson, Katherine \(CCO\)](#); [Contreras, Crystal \(CCO\)](#); [Crawford, Sarah \(CCO\)](#); [Harris County Clerk](#)
Subject: RE: Contact Us - Feedback
Date: Wednesday, March 4, 2020 4:16:15 PM

Good afternoon [REDACTED],

Thank you for reaching out to us. We understand your concern with the college, it is not what we would like to use but it was the only facility available at the time. We are looking to secure the Baker Ripley Cleveland Ripley Neighborhood Center located at 720 Fairmont Parkway, Pasadena, Texas 77504 for the Primary Runoff Election. If you have any further questions feel free to contact our office at 713-755-5792.

Regards,
Margarita Aguilar
Office of Diane Trautman- Harris County Clerk
1001 Preston 4th Floor
Houston, Texas 77002
713.755.5792-Office
713.755.2617 Fax
maguilar@cco.hctx.net

From: Harris County Clerk
Sent: Monday, March 2, 2020 8:44 AM
To: Aguilar, Margarita (CCO); Crawford, Sarah (CCO); Contreras, Crystal (CCO); Hinson, Katherine (CCO); Obakozuwa, Rachelle (CCO)
Cc: Ballard, Jennifer (CCO); Winn, Michael (CCO); Torres-Segura, Rosio (CCO)
Subject: FW: Contact Us - Feedback

Good morning everyone,

Please see the complaint in the email below.

Regards,
Du-Ha Nguyen

From: County.Clerk@cco.hctx.net [<mailto:County.Clerk@cco.hctx.net>]
Sent: Saturday, February 29, 2020 9:29 AM
To: Harris County Clerk

Subject: Contact Us - Feedback

Last Name: [REDACTED]

First Name: [REDACTED]

Email: [REDACTED]

Zip Code: 77536

Comments: I recently voted and I have a complaint regarding the changes in location. We usually vote at the courthouse off of Spencer Highway in Deer Park, TX. I went there with my husband who handicap only to be met with a couple of nice fellas who were signing up people to vote. THEY were the ones that informed us that everything was changed to the Automotive building at San Jacinto college. There was no clear signage to follow just "The Welcome Center is Open". The access to the building was confining both in the parking lot and the entrance. Once inside again it was close quarters and if I had to guess it didn't comply with the 3' ADA clearance at any point. It is my opinion that this change inhibited and discouraged the senior citizen vote. Additionally we take exception to holding our voting at a college. It is my hope that you all will return the voting polls to a more neutral and accessible site.

Respectfully, [REDACTED]

From: [Davison, Rosalind \(CCO\)](#)
To: [ccinfo \(CCO\)](#)
Subject: RE: Terrible Dem voting experience yesterday at Fiesta Mart (8130 Kirby @ Old Spanish Trail near NRG Purple and Yellow lots)
Date: Tuesday, March 10, 2020 10:57:00 AM
Attachments: [image001.png](#)

It should go to Mr. Winn in elections. Thank you!

-RD

From: ccinfo (CCO) <c@cco.hctx.net>
Sent: Tuesday, March 10, 2020 10:44 AM
To: Davison, Rosalind (CCO) <Rosalind.Davison@hctx.net>
Subject: FW: Terrible Dem voting experience yesterday at Fiesta Mart (8130 Kirby @ Old Spanish Trail near NRG Purple and Yellow lots)

Should this go to you?



Clinton D. Loomer | Assistant Director
Harris County Clerk's Office | Information & Public Service
a: 201 Caroline St., Ste. 310 Houston, TX. 77002
e: CLoomer@cco.hctx.net | **w:** www.ccclerk.hctx.net
m: (713) 274-6395 | **p:** (713) 274-6390, press "0" for Operator

From: Jeffrey Ragsdale [<mailto:jefffrags@gmail.com>]
Sent: Wednesday, March 4, 2020 8:59 AM
To: ccinfo (CCO) <c@cco.hctx.net>
Subject: Terrible Dem voting experience yesterday at Fiesta Mart (8130 Kirby @ Old Spanish Trail near NRG Purple and Yellow lots)

Poll code: R541 (I worked for the Republicans and we were in the same room as the Democrats).

<https://www.houstonpublicmedia.org/articles/news/politics/election-2020/2020/03/03/362534/super-tuesday-plagued-by-hours-long-wait-times-in-parts-of-harris-county/>

Ms. Trautman:

I voted Republican (early-voting) this time around, but I'm speaking out for my Democratic brothers and sisters in democracy for whom yesterday's experience stank to high-heaven. Anita Rodheaver is rolling in her grave.

I worked yesterday for the Republicans at the above-mentioned Fiesta Mart, one of the places cited in the article above. I do attest the wait-line for the Democrats was as long as advertised and the lack of the ability to call in extra voting machines was horrendous. The Dems at Fiesta voted around 1200 people...with ten voting machines and a long ballot. By contrast, we GOP had about a hundred voters and ten machines.

New County Clerk, eh? I met at least one of the former-employee casualties of your new regime. Perhaps you should have kept a few more of them or at least have your minions look at the century of precinct voting data from that part of town to know with the competitive Democratic presidential race, the hatred of Donald Trump, and a mostly Democratic part of town, having only ten voting machines was not going to work. The Dems needed at least fifty to seventy-five, and I don't care how angry Fiesta's manager would have gotten.

Not only that, not expecting the office to due its due-diligence has fed into the perception that this lack of preparation on your part was a deliberate attempt at disenfranchising minority voters. I do not believe that to be the case, but what happened yesterday will reverberate, and I certainly hope with the November election Democrats, Republicans, and everyone else will have as smooth and easy a voting experience as early-voting was.

Yours in great disappointment,

--

Jeffrey Ragsdale

www.jefffrags.com

<https://jefffragsdale.le-vel.com/>

Twitter: @jefffrags

Instagram: jefffrags

Facebook: Jeff Ragsdale

From: [Werner, Roxanne \(CCO\)](#)
To: [Duong, Anh \(CCO\)](#)
Cc: [\(CCO\) EV Requests](#); [Hudspeth, Teneshia \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#); [Ballard, Jennifer \(CCO\)](#)
Subject: Re: Wait Times
Date: Tuesday, March 3, 2020 3:40:04 PM
Attachments: [image001.png](#)

That's perfect.

Roxanne Werner
Director, Community Relations
Office of Diane Trautman- Harris County Clerk
[1001 Preston, Suite 426](#)
[Houston, TX 77002](#)
Phone: [713.274.9558](#)
Cell: [832.622.0533](#)
Fax: [713.755.9311](#)
<http://www.harrisvotes.com>

On Mar 3, 2020, at 3:30 PM, Duong, Anh (CCO) <ADuong@cco.hctx.net> wrote:

I don't want to change the logic too much at this critical time of the Election Day. Best I can do is make the default value "yellow" for any location that has not updated at all today.

That should take care 62 of 65 locations that have not updated since 8am.

Anh

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Tuesday, March 3, 2020 3:26 PM
To: Duong, Anh (CCO) <ADuong@cco.hctx.net>; (CCO) EV Requests <CCO.EVRequests@hctx.net>
Cc: Hudspeth, Teneshia (CCO) <THudspeth@cco.hctx.net>; Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>; Ballard, Jennifer (CCO) <JBallard@cco.hctx.net>
Subject: Wait Times
Importance: High

Anh,

Can we change the wait times for any location that has not updated since 8AM or earlier to Yellow?

Thank you,

[<image001.png>](#)

**Communications
& Voter Outreach**

Roxanne Werner

Director, Community Relations

Office of Diane Trautman, Harris County
Clerk

1001 Preston, 4th Floor

Houston, TX 77002

O: 713-274-9558

C: 832-622-0533

rwerner@cco.hctx.net

-

[<image002.jpg>](#)

[<image003.jpg>](#)

[<image004.jpg>](#)

[<image005.jpg>](#)

From: [Duong, Anh \(CCO\)](#)
To: [Werner, Roxanne \(CCO\)](#); [\(CCO\) EV Requests](#)
Cc: [Hudspeth, Teneshia \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#); [Ballard, Jennifer \(CCO\)](#)
Subject: RE: Wait Times
Date: Tuesday, March 3, 2020 3:30:55 PM
Attachments: [image001.png](#)

I don't want to change the logic too much at this critical time of the Election Day. Best I can do is make the default value "yellow" for any location that has not updated at all today.

That should take care 62 of 65 locations that have not updated since 8am.

Anh

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Tuesday, March 3, 2020 3:26 PM
To: Duong, Anh (CCO) <ADuong@cco.hctx.net>; (CCO) EV Requests <CCO.EVRequests@hctx.net>
Cc: Hudspeth, Teneshia (CCO) <THudspeth@cco.hctx.net>; Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>; Ballard, Jennifer (CCO) <JBallard@cco.hctx.net>
Subject: Wait Times
Importance: High

Anh,

Can we change the wait times for any location that has not updated since 8AM or earlier to Yellow?

Thank you,



Communications
& Voter Outreach

Roxanne Werner

Director, Community Relations

Office of Diane Trautman, Harris County
Clerk

1001 Preston, 4th Floor

Houston, TX 77002

O: 713-274-9558

C: 832-622-0533

rwerner@cco.hctx.net



From: [Obakozuwa, Rachelle \(CCO\)](#)
To: ["adamskr40@gmail.com"](mailto:adamskr40@gmail.com)
Subject: RE: Waiting in line to vote is ridiculous
Date: Tuesday, March 3, 2020 1:51:03 PM
Attachments: [image002.png](#)
[image003.png](#)

Good afternoon Mr. Skrypczak,

Thank you for bringing your concern to us. We have over 400 polling places in Harris County and they are in rather close proximity to each other. Voters can vote in any location. Some polls have extended wait times; but when our poll workers advise voters of the opportunity to visit the neighboring poll where there is no line, voters are choosing to stay. Please let us know if you would like us to provide alternate polling location suggestions in your area that have fewer voters in line.

Best regards,

Rachelle Obakozuwa

Office of Diane Trautman, Harris County Clerk
Elections Department
1001 Preston, 4th Floor, Suite 439
Houston, Texas 77002
713-755-5792

Follow us on  



From: Harris County Clerk
Sent: Tuesday, March 3, 2020 1:45 PM
To: Contreras, Crystal (CCO); Hinson, Katherine (CCO); Aguilar, Margarita (CCO); Crawford, Sarah (CCO); Obakozuwa, Rachelle (CCO)
Cc: Ballard, Jennifer (CCO); Winn, Michael (CCO); Torres-Segura, Rosio (CCO)
Subject: FW: Waiting in line to vote is ridiculous

Please see email below forwarded from SOS about “waiting in line for too long” from voter.

Regards,
Du-Ha Nguyen

From: Genevieve Gill [<mailto:GGill@sos.texas.gov>]
Sent: Tuesday, March 3, 2020 1:34 PM

To: Harris County Clerk
Subject: FW: Waiting in line to vote is ridiculous

Hello,

Here is a complaint from your voter, possibly

Sincerely,

Genevieve "Jean" Gill

Attorney – Elections Division

Office of the Texas Secretary of State

1019 Brazos Street | Rudder Building, 2nd Floor | Austin, Texas 78701

1.800.252.VOTE (8683)

elections@sos.texas.gov | www.sos.state.tx.us/elections

For Voter Related Information, please visit:



The information contained in this email is intended to provide advice and assistance in election matters per §31.004 of the Texas Election Code. It is not intended to serve as a legal opinion for any matter. Please review the law yourself, and consult with an attorney when your legal rights are involved.

From: Adam Skrypczak <adamskr40@gmail.com>

Sent: Tuesday, March 3, 2020 1:23 PM

To: Elections Internet <Elections@sos.texas.gov>

Subject: Waiting in line to vote is ridiculous

CAUTION: This email originated from OUTSIDE of the SOS organization. Do not click on links or open attachments unless you are expecting the email and know that the content is safe. If you believe this to be a malicious or phishing email, please send this email as an attachment to informationsecurity@sos.texas.gov.

Too long to wait in line. Waiting for an hour is unacceptable. This is anti democratic. Texas is better than this.

Adam Skrypczak, DDS MSD
Greater Houston Orthodontics - Associate
Adam's Orthodontics PLLC - owner

Issue/Concern	Complaint at TSU
Voter/General	Heard the line was a five hour wait and felt that it was unacceptable.
Voter/General	Was @ TSU waited 4 1/2 hrs, just to be told he was not registered and actually was is the system. Wasn't even offered a provisional.

From: [Public Information Request \(CCO\)](#)
To: [Public Information Request \(CCO\)](#)
Subject: Voice Mail from Unavailable (1 minute and 6 seconds) SYNOPSIS
Date: Thursday, March 26, 2020 9:02:10 AM
Attachments: [8322494520 \(1 minute and 6 seconds\) Voice Mail.wav](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)

SYNOPSIS: The Superintendent of Klein ISD called wanting to speak with the Administrator of Elections because the presiding election judge at one of his schools that hosts a polling location complained about the principal and teacher on Election Day.

From: Fisbeck, Maureen (CCO)
Sent: Thursday, March 5, 2020 2:23 PM
To: Winn, Michael (CCO)
Cc: Ballard, Jennifer (CCO)
Subject: FW: Voice Mail from Unavailable (1 minute and 6 seconds)

Mr. Winn, please hear this voicemail attached. This is from the superintendent of Klein ISD. Thought maybe you or Jennifer might need to call him back.
Thanks,
Mo

Maureen J. Fisbeck
Director of Election Projects
Office of DIANE TRAUTMAN
Harris County Clerk
Elections Division
1001 Preston, 4th Floor
Houston, Texas 77002
713-755-5792
mfisbeck@cco.hctx.net
www.harrisvotes.com

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-

From: Microsoft Outlook **On Behalf Of** Unavailable (No email address available)
Sent: Thursday, March 5, 2020 1:36 PM
To: Fisbeck, Maureen (CCO) <MFisbeck@cco.hctx.net>
Subject: Voice Mail from Unavailable (1 minute and 6 seconds)

Voice Mail Preview:

Hi Maureen this is Robert Roberson and climb answer date.

At this last primary election will we had a haven't had an issue with a precinct judge at laurel my elementary and -- -- I would like to to talk with you about it to see how I should be handled before I have a conversation with him he is basically lodge a complaint about the principle at the end teacher at the school -- and I just want to discuss with you folks how we should best handle the -- so if you could please give me a call -- [REDACTED] I would greatly appreciate it if I don't hear from you about Friday just know that we're on the spring break next week but if you so you can call me back later you know after spring break even if we don't touch base in the next day or so.

Thank you.

Created by Microsoft Speech Technology. [Learn More...](#)

You received a voice mail from Unavailable at [REDACTED]

Caller-Id: [REDACTED]

From: [Contreras, Crystal \(CCO\)](#)
To: [Winn, Michael \(CCO\)](#); [Ballard, Jennifer \(CCO\)](#)
Cc: [Hinson, Katherine \(CCO\)](#)
Subject: Wait Time Updates at the Polls
Date: Wednesday, March 11, 2020 9:08:48 AM

Mr. Winn

Here is the breakdown of an idea that came from one of the CCO employees that filled in as a Judge on election day.

The situation: The Judge may not know just how long the line is during the day and voters have been waiting and are expecting to be waiting for more than an hour. Voters are not aware of the wait times feature on www.harrisvotes.com or do not know that they can go to another poll with a shorter line.

Possible solutions and planning: Work with Content Active for an alert to notify us that a particular location has an excessive line and the wait times have been red for a determined amount of time. This alert is to make us aware of the current situation so a message can be sent to that location through the ePollBook app. The message will be for a poll worker at that location to address the people waiting in line past the 100 ft. mark or to the voters that are at the end of the line of where the next closest polling location with little to no wait is at. The voters can choose to stay at the location and wait but it at least gives them the option to go to another poll.

Crystal Contreras

Interim Director of Education & Logistics, Elections Division

Office of Diane Trautman | Harris County Clerk

1001 Preston St., 4th Floor, Houston, TX 77002

Phone | 713.755.5792 - Fax | 713.755.2617

www.harrisvotes.com



From: [Werner, Roxanne \(CCO\)](#)
To: [Duong, Anh \(CCO\)](#); [\(CCO\) EV Requests](#)
Cc: [Hudspeth, Teneshia \(CCO\)](#); [Torres-Segura, Rosio \(CCO\)](#); [Ballard, Jennifer \(CCO\)](#)
Subject: Wait Times
Date: Tuesday, March 3, 2020 3:26:14 PM
Attachments: [image001.png](#)
Importance: High

Anh,

Can we change the wait times for any location that has not updated since 8AM or earlier to Yellow?

Thank you,



Communications
& Voter Outreach

Roxanne Werner

Director, Community Relations

Office of Diane Trautman, Harris County
Clerk

1001 Preston, 4th Floor

Houston, TX 77002

O: 713-274-9558

C: 832-622-0533

rwerner@cco.hctx.net



From: Trautman
To: Werner; Roxanne
Subject: cnn

Dane Trautman Ed D
Harris County Clerk
201 Caroline Suite 460
P O Box 1525
Houston TX 77251 1525
713 274 8600
www.harrisvotes.com

From: Anthony Gutierrez <AGutierrez@commoncause.org>

To: Werner; Roxanne

Subject: draft statement

Hey Roxanne thank you again for setting up the meeting and taking the time to sit down with me today. And especially for navigating me underground after I showed up at the wrong building!

Really enjoyed the meeting and feeling like there's a ton of stuff we can cooperate on. First follow up thing I've got pasting below a draft statement put together

Will note definitely don't want to step on any announcements y'all are putting out and/or disclose anything y'all aren't ready to put out yet. So take a look whenever you have a minute if you have any thoughts suggestions edits just let me know and happy to tweak as needed

Thanks!
ag

Partnering to Avoid Long Lines at the Polls in November

Yesterday Common Cause Texas Executive Director Anthony Gutierrez met with Harris County Clerk Diane Trautman and several of her top aides who work on election administration

In an effort to determine what led to the long lines we saw in Texas on Super Tuesday and find ways to avoid a repeat in November Gutierrez and staff from Common Cause are meeting with election administrators around the state

As the TSU example of the 6.5 hour wait time was the most extreme example of a long line reported on election day the Harris County meeting was the first of these to take place

A number of issues were discussed during the meeting including problems that arose specific to the primary that will not be an issue in November particularly the refusal of the Harris County GOP to hold a joint primary election with the county Democratic Party

Dr. Trautman also offered a number of steps her office is taking to prevent long lines again in the general election including

Purchasing new election technology from counties that have recently upgraded and are selling old equipment

Expanding the number of poll sites and ensuring the proper number of machines are allocated to the minority communities that saw the longest lines on Super Tuesday

Procedural tweaks that will improve the accuracy of the wait time tool on the r website

Also discussed were ways in which the election protection coalition which has an army of volunteers who stand outside poll sites to assist voters and watch for problems can be helpful in reducing wait times

Following is a statement from Anthony Gutierrez Executive Director for Common Cause Texas

"Dr. Trautman and her team have clearly spent a great deal of time analyzing what went wrong on Super Tuesday and are taking smart steps to avoid a repeat in November

Their job would be easier if we had a state government that actually invested in its election infrastructure but since we know the odds of that happening are very low thank we've come up with some smart ways our election protection program can partner with the county to help get the job done

If a poll site has a long line and there are shorter lines at a nearby site that information our volunteer poll monitors will now be trained to provide to people as they arrive before the voter gets in line

We'll also be running a public awareness campaign leading up to the election encouraging Texans to vote early or if they are eligible by mail. We'll also be encouraging people to fill out sample ballots before heading to the polls to minimize the increase in wait times we were expecting to come as a result of Texans no longer having the option of straight ticket voting "

##

From: Torres-Segura
To: Werner; Roxanne; Trautman; Dane; Wynn; Michael; nu
Subject: FW: Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

Please see message below

From Mike Lopez [mailto:mlopez@kprc.com]
Sent Tuesday March 3 2020 4:39 PM
To: Torres Segura Ros o (CCO) <Ros o Torres Segura@cco hctx.net>
Cc: KPRC_News Desk D str but on <desk@kprc.com> Steve Ljuljdjuraj <sljuljdjuraj@kprc.com>
Subject: FW: Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

H Ros o

real ze the pr mary elect ons are party run and the Harr s County clerk's off ce s
adm n strat ng the elect on

Do you have a response/statement to TOP's cla ms below? Thank you!

Mike Lopez
Executive Plann ng Ed tor
KPRC TV Channel 2
Houston TX
Newsroom 713 778 4950
Cell 713 823 9217
Twitter @TXNewsLopez
www.click2houston.com

From Crystal Zermeno <czermeno@organzetexas.org>
Sent Tuesday March 03 2020 4:37 PM
To: Syan Rhodes <srhodes@kprc.com> KPRC_News Desk D str but on <desk@kprc.com> KPRC_Story
deas <Story deas@kprc.com>
Subject: Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

The Texas Organ z ng Project has break ng news that wa t t mes are so long n
Harr s County's Black and Lat no ne ghborhoods that people are go ng from
locat on to locat on and some voters are altogether g v ng up on the r chance to
vote

You can see the d fference between Democrat and Republ can wa t t mes here
https://www.harrsvotes.com/Map?lang=en_US

Accord ng to a voter at the Young L brary only four mach nes are work ng and four are
broken Voters have been go ng from poll ng locat on to poll ng locat on look ng for a
shorter l ne Wh le vot ng mach nes des gnated for Republ cans s t dly wa t t mes for
Democrats are gett ng longer and longer

One voter Ahmed K ng traveled to three d fferent poll ng locat ons and found that the
l ne was too long at each one He s ava lable for nterv ews and can be reached at
[REDACTED]

Here's some background of how we got here

n Texas's Harr s County voters can now go to any of the 403 poll ng locat ons to cast
the r ballots Advocates note that the map of poll ng locat ons has the fewest vot ng
spots n the two comm ss on prec ncts w th the most Afr can Amer can and Lat no
voters They po nt to the long h story of Republ can led voter suppress on n Harr s
County

Mary Moreno the commun cat ons d rector at the Texas Organ z ng Project s
ava lable at for real t me analys s of what she's see ng n Houston She can be
reached at [REDACTED]

TOP has been work ng for years to grow the Black and Lat no vote n Harr s County so
we're thr lled to see th s h stor c turnout but t's equally nfur at ng that our commun tes
vote s be ng thwarted by long l nes and malfunct on ng mach nes sa d Crystal
Zermeno

Here's a breakdown of the d str but on of poll ng locat ons here

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Crystal Zermeño
Director of Electoral Strategy Texas Organizing Project
czermeno@organizingtexas.org

www.organizingtexas.org
Houston 2404 Caroline St Houston TX 77004 832 582 0061
Dallas 1029 North Zang Blvd Dallas TX 75208 214 586 0867
San Antonio 700 South Zarzamora Dr San Antonio 78207 210 900 2901

From: Harris County Clerk <county.clerk@cco.hctx.net>

Sent: Tuesday, March 03, 2020 8:38 AM EST

To: Contreras, Crysta (CCO) <CContreras@cco.hctx.net>; Henson, Katherine (CCO) <KHenson@cco.hctx.net>; Aguilar, Margarita (CCO) <MAguilar@cco.hctx.net>; Crawford, Sarah (CCO) <SCrawford@cco.hctx.net>

CC: Baard, Jennifer (CCO) <JBaard@cco.hctx.net>; Wynn, Michael (CCO) <MWynn@cco.hctx.net>

Subject: FW: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!

Another complaint from Tanglewood.

Regards,

Du-Ha Nguyen

From: Mary Lehr [mailto:marymorganlehr@gmail.com]

Sent: Tuesday, March 3, 2020 7:29 AM

To: Harris County Clerk

Subject: No Democratic voting booths set up at location the Village at Tanglewood. Shameful!

From: Trautman
To: Werner; Roxanne; Torres-Segura; Ros o
Subject: FW: Urgent BuzzFeed News nqu ry

From: Clar ssa Jan L m [mailto:clar_ssa_jan_l_m@buzzfeed.com]
Sent: Wednesday, March 4, 2020, 1:40 PM
To: Trautman, Dane (CCO)
Subject: Urgent BuzzFeed News nqu ry

Hi Ms. Trautman,

I'm a reporter with BuzzFeed News. I'm covering the long lines at the polls in Harris County yesterday, and I've tried several times to get in touch with someone at your office today to no avail, so I'm reaching out to you directly.

Several voters I spoke to said they went to the polling place at Texas Southern University because your county clerk's website stated there was a line to no wait there, indicated by a green check mark over TSU on a map. But when they got there, hundreds were already in line. Can you explain why the website misled voters about wait times at TSU?

52 polling places in Harris County have closed since 2012, according to this study. Would these have happened if there were more polling locations?

The people I spoke to, and the voters sharing their experiences online, all seemed very frustrated with the way things went down. A lot of them pointed to voter suppression. Any comment on that?

I'm working on an immediate deadline. I'd really appreciate hearing back, given how busy your office seems today.

Thank you in advance!

Clar ssa Jan L m (she/her)
BuzzFeed News
Breaking News Reporter/Editor

From: Dane Trautman <dtrautman@comcast.net>
To: Torres-Segura; Roso; Werner; Roxanne
Subject: Fwd: Meeting or call ?

Roxanne could you reach out to Anthony and tell him we'd love to meet on Monday or Tuesday next week and would welcome the help from his volunteers. Also that it's the election judges who must update the wait time feature every 25 minutes but we're so busy at TSU they forgot

Dane Trautman Ed D
Harris County Clerk
P O Box 6067
Kingwood Tx 77325
<https://smex12.5.en>
ctp.trendmicro.com/443/wsl/ck/m/v1/query?url=www.danetrautman.com&umd=fb662362ba6543e093162c110f05f8d4&auth=1f23e45a92d8f8e4ef680dfa1a0d34f038f534d5307846a8ca91e417c61c8ee9a6f3395973814132

Beginning forwarded message
From: Anthony Gutierrez <AGutierrez@commoncause.org>
Date: March 6, 2020 at 10:29:28 AM CST
To: "dtrautman@comcast.net" <dtrautman@comcast.net>
Subject: Meeting or call?

H Dane! Been a long time hoping this is an email address you still use. Anthony Gutierrez here. I'm now with Common Cause and as I'm guessing you know we're one of the groups that run a big election protection program in Harris County putting volunteers outside poll sites to assist voters and flag problems.

I'm sure you have more than your fill of people reaching out with unsolicited ideas and thoughts about election administration issues at the moment but just wanted to check in to see if you might have a few minutes to either talk by phone or if you have time to sit down. I'm happy to pop over to Houston next week or the following week.

was hoping to talk about ways we all the groups that do election protection might be able to be helpful in addressing the issue of long lines. One specific idea I wanted to run by you had to do with improving the accuracy of the wait time indicators on the website. On election night we talked about using our poll monitors to divert people from busy sites to less busy ones but we were getting reports of the wait time indicator being inaccurate and we definitely didn't want to cause additional problems by diverting people from one busy site to an equally busy site. But my idea was since we already have trained volunteers standing outside poll sites maybe we could explore the idea of having them collect wait time data transmit it to your office somehow and improve the accuracy of the wait time indicators.

And then that would also allow our volunteers who are standing outside the distance markers to be helpful by letting voters know as they arrive if there are significantly shorter wait times at adjacent sites.

Hope to be able to talk or meet up soon and hope you're doing well!
Anthony

Anthony Gutierrez
Executive Director
Common Cause Texas
(o) 512 621 9787

*Our new address
1406 Smith Rd Ste E
Austin TX 78721

From: MIKE <ThinkWingRadio@msn.com>

Sent: Monday, March 09, 2020 1:47 PM EDT

To: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>

Subject: Harris County Clerk's Office takes responsibility for long lines, wait times at polling locations

Attachment(s): "image001.png"

Harris County Clerk's Office takes responsibility for long lines, wait times at polling locations - Officials say they would be re-evaluating how the voting machines are allocated based on voter turnout projections. By Jaime E. Galvan | [KHOU.COM](#) | Published:10:33 AM CST March 6, 2020 (Updated 10:36AM CST March 6, 2020)

- a. HOUSTON — The Harris County Clerk's Office is taking responsibility for the long lines at voting locations during the Texas Primary Election held on Tuesday.
- b. County Clerk Diane Trautman released a statement Friday morning saying: "The responsibility of my office, is to provide equipment and to tabulate the results. We did the best with what we had and what we believed was fair and equitable by allocating equal amounts of equipment to each party."
- c. Trautman added that her office would be re-evaluating how the voting machines are allocated based on voter turnout projections.
- d. **RELATED - Harris County to add voting machines, expand community outreach after long Super Tuesday lines**
 - i. Here is the full statement released on Friday morning:
 - ii. *"Over the past three days, I have heard from voters, community groups, media, and elected officials regarding concerns about long lines on Election Day. There were several factors at play that led to this event, but make no mistake — I believe very strongly that the right to vote is core to our democracy and the voting booth should be accessible for everyone."*
 - iii. *"Running an election in this political climate can truly be a balancing act, especially in a Texas primary where the political parties contract with my office to administer the election. The responsibility of the parties, is to come to an agreement on the polling locations and staffing of election workers. The responsibility of my office, is to provide equipment and to tabulate the results. We did the best with what we had and what we believed was fair and equitable by allocating equal amounts of equipment to each party. However, we take full responsibility for the long lines and wait times, and apologize to the voters and communities who were affected. We will reevaluate machine allocations and turnout projections based on both the data we have available and feedback from the community for the Primary Runoff Election."*
 - iv. *"In the 15 months I have been in office, my team and I have made a variety of changes to increase equity at the polls. Among these, the implementation of Countywide Polling, expanded Early Voting hours and locations, enhanced Election Judge training, and adding locations on college campuses like Texas Southern University."*
 - v. *"It is clear that the history of marginalized communities being left behind in the voting process has led to polling deserts in areas of Harris County. I believe that we have made some strides, but we still have work left to do."*
 - vi. *"Moving forward, the voters of Harris County have my commitment to working together to make sure the November General Election is a success. There will be more than 50 Early Voting locations and approximately 750 Election Day polling locations."*
 - vii. *"I would again like to express my immense gratitude toward all election judges, poll workers, and voters who give their time and passion to making democracy come alive."*

"What we're discovering is that the Constitution is not a mechanism that runs by itself. Ultimately, we are a government of men and not law. The law has no force without people who are willing to enforce it. The ball is now squarely in the court of the Republican Party, and particularly Senate Republicans. Will they ever be prepared to say enough is enough?" ~ William A. Galston, a senior fellow in governance at the Brookings Institution who graduated from college just before Watergate. (WASHINGTONPOST.COM | September 21, 2019 | ["Trump's Ukraine Call Reveals A President Convinced Of His Own Invincibility"](#))



RADIO SHOW: KPFT-FM 90.1, Houston, MONDAYS FROM 3-4 PM (CT), Also Live On-Line and Archived On-Demand
- LIVE CALL-IN @ 713-526-5738, Live ONLINE at www.kpft.org

TWITTER: @ThinkwingRadio

WEBSITE: www.ThinkWingRadio.com

FACEBOOK PAGE: [Thinkwing Radio with Mike Honig](#)

Mike is on [IMDB](#)



From: Torres-Segura
To: Trautman; Dane; Winn; Michael; Hudspeth; Teneshia
CC: Nunez; Irene; Werner; Roxanne; Nguyen; Du Ha Kim; Ray; nu
Subject: News Clips

News Clips

Harris County clerk apologizes to voters "takes full responsibility" for long waits to vote in Houston (Texas Tribune 3/6 Trautman)
Harris County Clerk apologizes to voters "takes full responsibility" for long waits to vote in Houston (KPRC 3/6 Trautman)
Harris County Clerk Dane Trautman addresses March 3 primary election pitfalls (Community Impact News 3/6 Trautman)
Harris County Clerk's Office takes responsibility for long lines wait times at polling locations (KHOU 3/6 Trautman)
Harris County's cascade of Election Day fumbles disproportionately affected communities of color (ABC 3/6 Trautman)
At A Historically Black University in Houston an Emotional Night for Super Tuesday Voters (HPM 3/5 Trautman)
Harris County's cascade of election day fumbles disproportionately affected communities of color (WFAA 3/5 Trautman)
Long voting lines put voter suppression front and center (CNN 3/4 Trautman)

Regards

Rosario Torres Segura
Administrator Communications & Voter Outreach
Office of Dane Trautman Harris County Clerk
1001 Preston 4th Floor
P O Box 1148
Houston TX 77251 1148
(713) 274 9725
Rosario.Torres.Segura@cco.hctx.net
www.HarrisVotes.com
Follow us on

From: Torres-Segura
To: Trautman; Dane; Winn; Michael; Hudspeth; Teneshia
CC: Werner; Roxanne; Nunez; Irene; Nguyen; Du Ha Kim; Ray; nu
Subject: News Clips

New Clips

Harris County to add voting machines expand community outreach after long Super Tuesday lines (KHOU 3/4 Trautman)

Harris County Clerk addresses long lines on Super Tuesday (KR V 3/4 Trautman)

Harris County clerk blames GOP for refusing to allow joint primary causing long wait times for voters on Super Tuesday (KPRC 3/4 Trautman)

Harris County Democrats waited for hours to vote Two thirds of polling sites were in

GOP areas (Chron 3/4 Trautman)

Incumbent Commissioner Rodney Ellis Wins Precinct 1 Primary While Precinct 3 Heads To A Runoff (HPM/NPR 3/4)

Long voting lines in Texas spotlight concerns about access to the polls (Washington Post 3/4)

Long lines 'won't be an issue' in November Harris County clerk says (KTRK 3/4)

DA Kim Ogg Fends Off Three Challengers in Democratic Primary (HPM/NPR 3/4)

Texas County voters faced long lines on Super Tuesday but they had choices clerks (Statesman 3/4)

Super Tuesday 2020 Biden wins Texas 8 other states (Chron 3/4)

Harris County's cascade of election day fumbles disproportionately affected communities of color (Chron 3/4)

State Rep Harold Dutton says "fake" candidate forced him into runoff (KTRK 3/4)

Black and Latino voters were hit hardest by long lines in the Texas Democratic primary (Vox 3/3)

Super Tuesday Plagued By Hours Long Wait Times in Parts Of Harris County (HPM/NPR 3/3)

Ask 2 Why are voters being separated by party during Super Tuesday? (KPRC 3/3)

Long lines prompt extended wait times at some Harris County polling locations (KHOU 3/3)

Long lines lack of machines frustrate Harris County voters (Chron 3/3)

Regards

Rosario Torres Segura

Administration Communications & Voter Outreach

Office of Dane Trautman Harris County Clerk

1001 Preston 4th Floor

P O Box 1148

Houston TX 77251 1148

(713) 274 9725

Rosario Torres Segura@cco hctx net

www.HarrisVotes.com

Follow us on

From: Anthony Gutierrez <AGutierrez@commoncause.org>
Sent: Monday, March 09, 2020 7:06 PM EDT
To: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Subject: Re: draft statement

Sure - that makes sense. We'll shoot that out now and we'll send you the link. If I get any media inquiries that sound like things you'd want to know about, I'll make sure to let you know

Sent via mobile

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Monday, March 9, 2020 6:03:16 PM
To: Anthony Gutierrez <AGutierrez@commoncause.org>
Subject: RE: draft statement

Hey Anthony,

Thank you again for your time today, I really enjoyed the conversation.

Everything below is perfect. I have one minor suggested edit, if you are open to it:
- **Explore** procedural tweaks that will improve the accuracy of the wait time tool on their website

Only because I don't want to get hopes up if we can't do it automatically, but either way is fine.

Thank you so much!

From: Anthony Gutierrez [mailto:AGutierrez@commoncause.org]
Sent: Monday, March 9, 2020 5:41 PM
To: Werner, Roxanne (CCO)
Subject: draft statement

Hey Roxanne - thank you again for setting up the meeting and taking the time to sit down with me today. And especially for navigating me underground after I showed up at the wrong building!

Really enjoyed the meeting and feeling like there's a ton of stuff we can cooperate on. First follow-up thing I've got -- pasting below a draft statement I put together.

Will note - I definitely don't want to step on any announcements y'all are putting out and/or disclose anything y'all aren't ready to put out yet. So take a look whenever you have a minute - if you have any thoughts, suggestions, edits...just let me know and happy to tweak as needed.

Thanks!
-ag

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- Purchasing new election technology from counties that have recently upgraded and are selling old equipment
- Expanding the number of poll sites and ensuring the proper number of machines are allocated to the minority communities that saw the longest lines on Super Tuesday
- Procedural tweaks that will improve the accuracy of the wait time tool on their website

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Their job would be easier if we had a state government that actually invested in its election infrastructure but since we know the odds of that happening are very low, I think we've come up with some smart ways our election protection program can partner with the county to help get the job done.

If a poll site has a long line, and there are shorter lines at a nearby site, that is information our volunteer poll monitors will now be trained to provide to people as they arrive, before the voter gets in line.

We'll also be running a public awareness campaign leading up to the election encouraging Texans to vote early or, if they are eligible, by mail. We'll also be encouraging people to fill out sample ballots before heading to the polls to minimize the increase in wait times we were expecting to come as a result of Texans no longer having the option of straight ticket voting."

##

From: Hudspeth
To: Werner; Roxanne; Torres-Segura; Ros o; Trautman; D ane; nu
Subject: RE: Draft Statement

Please see attached f nal vers on

Tenesh a E Hudspeth Babalola
Tenesh a E Hudspeth Babalola
Ch ef Deputy
Off ce of D ane Trautman Harr s County Clerk
1001 Preston 4th Floor
Houston TX 77002
Off ce 713 274 8561
Cell 832 335 8517
Fax 713 755 9311
thudspeth@cco hctx net
Follow us on

From Werner Roxanne (CCO) <RWerner@cco hctx net>
Sent Fr day March 6 2020 9 21 AM
To Torres Segura Ros o (CCO) <Ros o Torres Segura@cco hctx net> Hudspeth Tenesh a (CCO)
<THudspeth@cco hctx net>
Subject RE Draft Statement

Updated to f t on one page

From Werner Roxanne (CCO)
Sent Fr day March 6 2020 9 18 AM
To Trautman D ane (CCO) W nn M chael (CCO) Hudspeth Tenesh a (CCO) Torres Segura Ros o (CCO)
Subject RE Draft Statement

From Werner Roxanne (CCO)
Sent Fr day March 6 2020 9 17 AM
To Trautman D ane (CCO) W nn M chael (CCO) Hudspeth Tenesh a (CCO) Torres Segura Ros o (CCO)
Subject RE Draft Statement

Updated attached

From Werner Roxanne (CCO)
Sent Fr day March 6 2020 9 09 AM
To Trautman D ane (CCO) W nn M chael (CCO) Hudspeth Tenesh a (CCO) Torres Segura Ros o (CCO)
Subject Draft Statement

Commun cat ons
& Voter Outreach

Roxanne Werner
D rector Commun ty Relat ons
Off ce of D ane Trautman Harr s County Clerk
1001 Preston 4th Floor
Houston TX 77002
O 713 274 9558
C 832 622 0533
rwerner@cco hctx net

From: Anthony Gutierrez <AGutierrez@commoncause.org>
Sent: Monday, March 09, 2020 7:17 PM EDT
To: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Subject: Re: draft statement

Here ya go -- <https://conta.cc/39FvqV1>

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Monday, March 9, 2020 6:03 PM
To: Anthony Gutierrez <AGutierrez@commoncause.org>
Subject: RE: draft statement

Hey Anthony,

Thank you again for your time today, I really enjoyed the conversation.

Everything below is perfect. I have one minor suggested edit, if you are open to it:
- **Explore** procedural tweaks that will improve the accuracy of the wait time tool on their website

Only because I don't want to get hopes up if we can't do it automatically, but either way is fine.

Thank you so much!

From: Anthony Gutierrez [mailto:AGutierrez@commoncause.org]
Sent: Monday, March 9, 2020 5:41 PM
To: Werner, Roxanne (CCO)
Subject: draft statement

Hey Roxanne - thank you again for setting up the meeting and taking the time to sit down with me today. And especially for navigating me underground after I showed up at the wrong building!

Really enjoyed the meeting and feeling like there's a ton of stuff we can cooperate on. First follow-up thing I've got -- pasting below a draft statement I put together.

Will note - I definitely don't want to step on any announcements y'all are putting out and/or disclose anything y'all aren't ready to put out yet. So take a look whenever you have a minute - if you have any thoughts, suggestions, edits...just lemme know and happy to tweak as needed.

Thanks!
-ag

Partnering to Avoid Long Lines at the Polls in November

Yesterday, Common Cause Texas Executive Director Anthony Gutierrez met with Harris County Clerk Diane Trautman and several of her top aides who work on election administration.

In an effort to determine what led to the long lines we saw in Texas on Super Tuesday - and find ways to avoid a repeat in November - Gutierrez and staff from Common Cause are meeting with election administrators around the state.

As the TSU example of the 6.5 hour wait time was the most extreme example of a long line reported on election day, the Harris County meeting was the first of these to take place.

A number of issues were discussed during the meeting, including problems that arose specific to the primary that will not be an issue in November - particularly the refusal of the Harris County GOP to hold a joint primary election with the county Democratic Party.

Dr. Trautman also offered a number of steps her office is taking to prevent long lines again in the general election, including:

- Purchasing new election technology from counties that have recently upgraded and are selling old equipment
- Expanding the number of poll sites and ensuring the proper number of machines are allocated to the minority communities that saw the longest lines on Super Tuesday
- Procedural tweaks that will improve the accuracy of the wait time tool on their website

Also discussed were ways in which the election protection coalition - which has an army of volunteers who stand outside poll sites to assist voters and watch for problems - can be helpful in reducing wait times.

Following is a statement from Anthony Gutierrez, Executive Director for Common Cause Texas:

"Dr. Trautman and her team have clearly spent a great deal of time analyzing what went wrong on Super Tuesday and are taking smart steps to avoid a repeat in November.

Their job would be easier if we had a state government that actually invested in its election infrastructure but since we know the odds of that happening are very low, I think we've come up with some smart ways our election protection program can partner with the county to help get the job done.

If a poll site has a long line, and there are shorter lines at a nearby site, that is information our volunteer poll monitors will now be trained to provide to people as they arrive, before the voter gets in line.

We'll also be running a public awareness campaign leading up the election encouraging Texans to vote early or, if they are eligible, by mail. We'll also be encouraging people to fill out sample ballots before heading to the polls to minimize the increase in wait times we were expecting to come as a result of Texans no longer having the option of straight ticket voting."

#

From: Anthony Gutierrez <AGutierrez@commoncause.org>

To: Werner; Roxanne

Subject: Re: draft statement

Follow Up Flag Follow up
Flag Status Completed

Here ya go <https://contacc/39FvqV1>

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##

From: W nn
To: Werner; Roxanne
CC: Torres-Segura; Ros o; Trautman; D ane; Hudspeth; Tenesh a
Subject: Re: Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

I ke the statement n fact love t Mght add the Democrats are out vot ng the Republ cans 3 to 1

?? from M chael's ????

On Mar 3 2020 at 4 58 PM Werner Roxanne (CCO) <RWerner@cco hctx net> wrote

Suggested statement below

My off ce proposed a jo nt pr mary elect on wh ch would have allowed any voter to vote on any ava lable mach ne at each poll ng locat on Th s was rejected by the part es wh ch means both part es have an allocat on of mach nes for each poll ng locat on

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From Torres Segura Ros o (CCO)
Sent Tuesday March 3 2020 4 46 PM
To Werner Roxanne (CCO) Trautman D ane (CCO) W nn M chael (CCO) Hudspeth Tenesh a (CCO)
Subject FW Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

Please see message below

From M ke Lopez [[ma lto mlopez@kprc com](mailto:mllopez@kprc.com)]
Sent Tuesday March 3 2020 4 39 PM
To Torres Segura Ros o (CCO) <Ros o Torres Segura@cco hctx net>
Cc KPRC_News Desk D str but on <desk@kprc com> Steve Ljuljdjuraj <sljuljdjuraj@kprc com>
Subject FW Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

H Ros o

real ze the pr mary elect ons are party run and the Harr s County clerk's off ce s adm n strat ng the elect on

Do you have a response/statement to TOP's cla ms below? Thank you!

M ke Lopez
Execut ve Plann ng Ed tor
KPRC TV Channel 2
Houston TX
Newsroom 713 778 4950
Cell 713 823 9217
Tw tter @TXNewsLopez
[www click2houston com](http://www.click2houston.com)
<image001 png>
<image002 png>

From Crystal Zermeno <czermeno@organ zetexas org>
Sent Tuesday March 03 2020 4 37 PM
To Syan Rhodes <srhodes@kprc com> KPRC_News Desk D str but on <desk@kprc com> KPRC_Story deas <Story deas@kprc com>
Subject Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

The Texas Organ z ng Project has break ng news that wa t t mes are so long n Harr s County's Black and Lat no ne ghborhoods that people are go ng from locat on to locat on and some voters are altogether g v ng up on the r chance to vote

You can see the d fference between Democrat and Republ can wa t t mes here https://www.harrsvotes.com/Map?lang=en_US

Accord ng to a voter at the Young L brary only four mach nes are work ng and four are broken Voters have been go ng from poll ng locat on to poll ng locat on look ng for a shorter l ne Wh le vot ng mach nes des gnated for Republ cans s t dly wa t t mes for Democrats are gett ng longer and longer

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Here's some background of how we got here

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TX-HARRIS-20-0561-A-000064

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Mary Moreno the commun cat ons d rector at the Texas Organ z ng Project s ava lable at for real t me analys s of what she s see ng n Houston She can be reached at 832 829 4174

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Here s a breakdown of the d str but on of poll ng locat ons here

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Crystal Zermeo
D rector of Electoral Strategy Texas Organ z ng Project
czermeno@organ zetexas org

www.organzetexas.org
Houston 2404 Carol ne St Houston TX 77004 832 582 0061
Dallas 1029 North Zang Blvd Dallas TX 75208 214 586 0867
San Anton o 700 South Zarzamora Dr San Anton o 78207 210 900 2901

From: Werner

To: mlopez@kprc.com <mlopez@kprc.com>; sljuljdjuraj@kprc.com <sljuljdjuraj@kprc.com>

CC: Torres-Segura; Roso

Subject: RE: Extreme Wa ts n Harris County's Black and Latino neighborhoods

H M ke

Please see the below statement from Harris County Clerk Dane Trautman

My office proposed a joint primary election which would have allowed any voter to vote on any available machine at each polling location. This was rejected by the parties which means both parties have an equal allocation of machines for each polling location.

I believe strongly that every eligible voter should have a chance to exercise the precious right to vote which is why I implemented Countywide Polling. This allows voters to cast a ballot at any location in the county. A full list of 401 Vote Centers is at harrsvotes.com/map

Communications
& Voter Outreach

Roxanne Werner
Director, Community Relations
Office of Dane Trautman, Harris County Clerk
1001 Preston, 4th Floor
Houston, TX 77002
O 713 274 9558
C 832 622 0533
rwerner@cco.hctx.net

From: Torres Segura, Roso (CCO)
Sent: Tuesday, March 3, 2020 4:46 PM
To: Werner, Roxanne (CCO); Trautman, Dane (CCO); Winn, Michael (CCO); Hudspeth, Teneshia (CCO)
Subject: FW: Extreme Wa ts n Harris County's Black and Latino neighborhoods

Please see message below

From: M ke Lopez [<mailto:malto.mlopez@kprc.com>]
Sent: Tuesday, March 3, 2020 4:39 PM
To: Torres Segura, Roso (CCO) <Roso.Torres.Segura@cco.hctx.net>
Cc: KPRC News Desk, D str but on <desk@kprc.com>; Steve Ljuljdjuraj <sljuljdjuraj@kprc.com>
Subject: FW: Extreme Wa ts n Harris County's Black and Latino neighborhoods

H Roso

I realize the primary elections are party-run and the Harris County clerk's office is administering the election.

Do you have a response/statement to TOP's claims below? Thank you!

M ke Lopez
Executive Planning Editor
KPRC TV Channel 2
Houston, TX
Newsroom 713 778 4950
Cell 713 823 9217
Twitter @TXNewsLopez
www.click2houston.com

From: Crystal Zermeno <czermeno@organizetexas.org>
Sent: Tuesday, March 03, 2020 4:37 PM
To: Syan Rhodes <srhodes@kprc.com>; KPRC News Desk, D str but on <desk@kprc.com>; KPRC Story deas <Storydeas@kprc.com>
Subject: Extreme Wa ts n Harris County's Black and Latino neighborhoods

The Texas Organizing Project has breaking news that wait times are so long in Harris County's Black and Latino neighborhoods that people are going from location to location and some voters are altogether giving up on their chance to vote.

You can see the difference between Democrat and Republican wait times here
https://www.harrsvotes.com/Map?lang=en_US

According to a voter at the Young Library, only four machines are working and four are broken. Voters have been going from polling location to polling location looking for a

TX-HARRIS-20-0561-A-000066

shorter line. While voting machines designated for Republicans still wait times for Democrats are getting longer and longer.

One voter, Ahmed King, traveled to three different polling locations and found that the line was too long at each one. He is available for interviews and can be reached at 713 206 7348.

Here's some background of how we got here:

In Texas, Harris County voters can now go to any of the 403 polling locations to cast their ballots. Advocates note that the map of polling locations has the fewest voting spots in the two commissions precincts with the most African American and Latino voters. They point to the long history of Republican-led voter suppression in Harris County.

Mary Moreno, the communications director at the Texas Organizing Project, is available for real-time analysis of what she's seeing in Houston. She can be reached at 832 829 4174.

TOP has been working for years to grow the Black and Latino vote in Harris County, so we're thrilled to see this historic turnout, but it's equally infuriating that our communities' votes are being thwarted by long lines and malfunctioning machines. I said Crystal Zermeño.

Here's a breakdown of the distribution of polling locations here:

Electoral District
Commissioners
Precincts
Number of Polls
17128431254120

Crystal Zermeño
Director of Electoral Strategy, Texas Organizing Project
czermeno@organizingtexas.org

www.organizingtexas.org
Houston: 2404 Caroline St., Houston, TX 77004, 832 582 0061
Dallas: 1029 North Zang Blvd., Dallas, TX 75208, 214 586 0867
San Antonio: 700 South Zarzamora Dr., San Antonio, 78207, 210 900 2901

From: Werner

To: Torres-Segura; Ros o; Trautman; D ane; W nn; M chae ; nu

Subject: RE: Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

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Subject FW Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

Please see message below

From M ke Lopez [<mailto:mllopez@kprc.com>]

Sent Tuesday March 3 2020 4 39 PM

To Torres Segura Ros o (CCO) <Ros o Torres Segura@cco hctx net>

Cc KPRC_News Desk D str but on <desk@kprc com> Steve Ljulldjuraj <sljulldjuraj@kprc com>

Subject FW Extreme Wa ts n Harr s County's Black and Lat no ne ghborhoods

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Sent Tuesday March 03 2020 4 37 PM

To Syan Rhodes <srhodes@kprc com> KPRC_News Desk D str but on <desk@kprc com> KPRC_Story deas <Story deas@kprc com>

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Electoral
District

County
Commissioners
County
Number
of
Polls
1
71
2
84
3
12
5
4
12
0

Crystal Zermeño
Director of Electoral Strategy Texas Organizing Project
czermeno@organizingtexas.org

www.organizingtexas.org
Houston 2404 Caroline St Houston TX 77004 832 582 0061
Dallas 1029 North Zang Blvd Dallas TX 75208 214 586 0867
San Antonio 700 South Zarzamora Dr San Antonio 78207 210 900 2901

From: Mike Lopez <mlopez@kprc.com>
Sent: Tuesday, March 03, 2020 6:21 PM EST
To: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>; Steve Ljuljdjuraj <sljuljdjuraj@kprc.com>
CC: Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>
Subject: RE: Extreme Waits in Harris County's Black and Latino neighborhoods

Hi Roxanne,

Thank you for your quick reply!

Mike Lopez
KPRC 2

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Tuesday, March 03, 2020 5:18 PM
To: Mike Lopez <mlopez@kprc.com>; Steve Ljuljdjuraj <sljuljdjuraj@kprc.com>
Cc: Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>
Subject: RE: Extreme Waits in Harris County's Black and Latino neighborhoods

Hi Mike,

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Communications
& Voter Outreach

Roxanne Werner

Director, Community Relations
Office of Diane Trautman, Harris County
Clerk
1001 Preston, 4th Floor
Houston, TX 77002
O: 713-274-9558
C: 832-622-0533
rwerner@cco.hctx.net



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Sent: Tuesday, March 3, 2020 4:46 PM
To: Werner, Roxanne (CCO); Trautman, Diane (CCO); Winn, Michael (CCO); Hudspeth, Teneshia (CCO)
Subject: FW: Extreme Waits in Harris County's Black and Latino neighborhoods

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Cc: KPRC_News Desk - Distribution <desk@kprc.com>; Steve Ljuljdjuraj <sljuljdjuraj@kprc.com>
Subject: FW: Extreme Waits in Harris County's Black and Latino neighborhoods

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KPRC TV Channel 2
Houston, TX
Newsroom 713-778-4950
Cell 713-823-9217
Twitter @TXNewsLopez
www.click2houston.com



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Sent: Tuesday, March 03, 2020 4:37 PM
To: Syan Rhodes <srhodes@kprc.com>; KPRC_News Desk - Distribution <desk@kprc.com>; KPRC_Story Ideas <StoryIdeas@kprc.com>
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Election Day	
County Commissioner	Number of Polls
1	71
2	84
3	125
4	120

--

Crystal Zermeno

Director of Electoral Strategy, Texas Organizing Project
czermeno@organizetexas.org

www.organizetexas.org

Houston: 2404 Caroline St., Houston, TX 77004; 832.582.0061

Dallas: 1029 North Zang Blvd, Dallas TX 75208; 214.586.0867

San Antonio: 700 South Zarzamora Dr., San Antonio, 78207; [214.940.2901](tel:214.940.2901)

From: Duong, Anh (CCO) <ADuong@cco.hctx.net>
Sent: Tuesday, March 03, 2020 4:30 PM EST
To: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>; (CCO) EV Requests <CCO.EVRequests@hctx.net>
CC: Hudspeth, Teneshia (CCO) <THudspeth@cco.hctx.net>; Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>; Ballard, Jennifer (CCO) <JBallard@cco.hctx.net>
Subject: RE: Wait Times

I don't want to change the logic too much at this critical time of the Election Day. Best I can do is make the default value "yellow" for any location that has not updated at all today.

That should take care 62 of 65 locations that have not updated since 8am.

Anh

From: Werner, Roxanne (CCO) <RWerner@cco.hctx.net>
Sent: Tuesday, March 3, 2020 3:26 PM
To: Duong, Anh (CCO) <ADuong@cco.hctx.net>; (CCO) EV Requests <CCO.EVRequests@hctx.net>
Cc: Hudspeth, Teneshia (CCO) <THudspeth@cco.hctx.net>; Torres-Segura, Rosio (CCO) <Rosio.Torres-Segura@cco.hctx.net>; Ballard, Jennifer (CCO) <JBallard@cco.hctx.net>
Subject: Wait Times
Importance: High

Anh,

Can we change the wait times for any location that has not updated since 8AM or earlier to Yellow?

Thank you,



Roxanne Werner

Director, Community Relations
Office of Diane Trautman, Harris County
Clerk
1001 Preston, 4th Floor
Houston, TX 77002
O: 713-274-9558
C: 832-622-0533
rwerner@cco.hctx.net



From: Werner
To: Duong; Anh
CC: EV Requests; Hudspeth; Tenesh a; Torres-Segura; Ros o; nu
Subject: Re: Wa t T mes

That's perfect
Roxanne Werner
Director Community Relations
Office of Dane Trautman Harris County Clerk
1001 Preston Suite 426
Houston TX 77002
Phone 713 274 9558
Cell 832 622 0533
Fax 713 755 9311
<http://www.harrisvotes.com>

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That should take care 62 of 65 locations that have not updated since 8am

Anh

From: Werner Roxanne (CCO) <RWerner@cco hctx net>
Sent: Tuesday, March 3, 2020, 3:26 PM
To: Duong Anh (CCO) <ADuong@cco hctx net> (CCO) EV Requests
<CCO EVRequests@hctx net>
Cc: Hudspeth Tenesh a (CCO) <THudspeth@cco hctx net> Torres Segura Ros o (CCO)
<Ros o Torres Segura@cco hctx net> Ballard Jennifer (CCO) <JBallard@cco hctx net>
Subject: Wa t T mes
Importance: High

Anh

Can we change the wait times for any location that has not updated since 8AM or earlier
to Yellow?

Thank you

<image001.png>

Communications
& Voter Outreach

Roxanne Werner
Director Community Relations
Office of Dane Trautman Harris County Clerk
1001 Preston 4th Floor
Houston TX 77002
O 713 274 9558
C 832 622 0533
rwerner@cco hctx net

<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

From: Clarissa-Jan L m <clarissa.jan. m@buzzfeed.com>

To: Trautman; Dane

Subject: Urgent BuzzFeed News inquiry

Hi Ms. Trautman

I'm a reporter with BuzzFeed News. I'm covering the long lines at the polls in Harris County yesterday and I've tried several times to get in touch with someone at your office today to no avail so I'm reaching out to you directly.

Several voters spoke to said they went to the polling place at Texas Southern University because your county clerk website stated there was a line to no wait there indicated by a green check mark over TSU on a map. But when they got there hundreds were already in line. Can you explain why the website misled voters about wait times at TSU?

52 polling places in Harris County have closed since 2012 according to this study. Would this have happened if there were more polling locations?

The people spoke to and the voters sharing their experiences online all seemed very frustrated with the way things went down. A lot of them pointed to voter suppression. Any comment on that?

I'm working on an immediate deadline. I'd really appreciate hearing back given how busy your office seems today.

Thank you in advance!

Clarissa Jan L m (she/her)
BuzzFeed News
Breaking News Reporter/Editor

From: Werner
To: Duong; Anh; EV Requests
CC: Hudspeth; Tenesh a; Torres-Segura; Ros o; Ba ard; Jenn fer
Subject: Wa t T mes

mportance High

Anh

Can we change the wa t t mes for any locat on that has not updated s nce 8AM or earl er to Yellow?

Thank you

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& Voter Outreach

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D rector Community Relat ons
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